

August 11, 1986
310 Montgomery Street
Pearisburg, Virginia 24134

Mr. C. G. Dekanek
Arms Service Division
Remington Arms Co., Inc.
Ilion, N. Y. 13357

Dear Mr. Dekanek:

First of all, I want to tell you that I have really enjoyed your 22-250 that I purchased a few months ago. I realize too that in any product we buy, something may go wrong as it has with my gun.

Knowing that your company would take care of any defect helped me to not be too disappointed. Supposedly you did take care of the problem and I put my gun back together only to find out that the gun still isn't fixed. The time in waiting has all been in vain.

I do trust that you will use wisdom in whether to try and fix this safety or put a new mechanism which will bring me the joy and satisfaction of hunting that this gun was made to bring. It is a frightening experience to take the safety off and have it fire, not to mention the potential danger that is involved.

I am thanking you in advance for sending my gun back to me, operating in good condition like this gun was intended to operate.

Sincerely,

Waldo E. Williams