

DATE : 10-14-86
TIME : 10:55
FILE # : _____
CALL IS TO (FROM) CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Harry Williams DEALER: _____
ADDRESS: _____ ADDRESS: _____
Roanoke, Va.
PHONE: 703-982-0435 PHONE: _____
PRODUCT: M/700 Varmint CODE/S/N: B6539387
CALIBER: 22-250

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Gun has been here (2) times for
"Fire On Sale" and is still doing it. Brand
new last Christmas - a gift to his father.

RESOLUTION: Gun is being returned to my attention for examination

COMMENTS: this is 3rd time gun has been back with
(R-86-14040) this complaint!
(R-86-16131)

previous returns