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WILLIS

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October 7, 1987

Mr. Roger Potter  
REMINGTON ARMS COMPANY, INC.  
Product Service Department  
14 Hoeftler Avenue  
Ilion, New York 13357

Dear Mr. Potter:

As per our conversation the week before last, enclosed please find my Remington Model 700 BDL rifle.

As I have explained to you before, this rifle fires without warning when the safety lever is moved from "safety" to "fire". This has happened on at least four different occasions in the past two years. It was thought at first, while deer hunting, that my brother or I had touched the trigger at the same time as we threw off the safety. This is not true. Somehow or another the rifle will not misfire in the normal shooting sequence with the bolt being closed and the safety being pushed from "safety" to "fire". However, when you open the bolt in order to load a new cartridge in, as the bolt is pulled all the way back and you at that time move the safety lever from "fire" back down to "safety", then close the bolt shut, as you move the safety lever from the safe position to the fire position, it will fire indiscriminately.

This is a very dangerous condition which has cost at least two South Texas deer in the past two years and has caused considerable mental anguish while you are sitting in your deer stand and your rifle goes off without warning, scaring the holey hell out of you. Our family have been safe hunters all our lives and have treated guns with respect. However, it will be hard from this point on to ever trust a gun that you do not respect, for it has failed you.

For these reasons, it is my desire that Remington Arms stand behind their product and not repair this particular rifle but replace it with the exact same model and caliber as I have sent. If Remington decides not to replace the rifle with a new one, then