

Remington Arms Co., Inc.
Product Service
Legal Case #:10574

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
428132	6/23/2014	8/11/2014	8/11/2014				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Bond	646 North Malt Dr	Pueblo West	CO	81007		H (719) 252-1612 E scott_bond@rocketmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Canse:4064			
Unexplained Discharge -	Not Examined by			
S No Mention of Safety	Product Service			
Position	Unexplained Discharge -		Unknown	
C	Concern:1025			
No Mention of Safety	No Mention of Safety			
	Position			

Per note on Service Request 100664, "Consumer states that rifle has gone off without him touching it." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27095	RR30858B	BH	1/2/2013 10:11:41 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART SUPERCENTER 3382	TWO PIECE BASE	U			

CONCERN: GONE OFF NOT TOUCHING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, repair and test						
	Repair/Replacement Cost	Repair/Replacement Date				

\$1

8/13/14: Per Ilion, "Not Examined by Product Service. THE NEW/UPDATED TRIGGER ASSM HAD BEEN INSTALLED BEFORE THE P.S. EXAM." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/11/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4064	Not Examined by Product Service	THE NEW/UPDATED TRIGGER ASSM HAD BEEN INSTALLED BEFORE THE P.S. EXAM
Barrel	Description		24" 3006 SPRG
	Date Code		BH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	

	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700 F:(336) 548-7301

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

SCOTT BOND
646 NORTH MATT DR.
PUEBLO WEST, CO 81007 US

Item Return To:

SCOTT BOND
646 NORTH MATT DR.
PUEBLO WEST, CO 81007 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (_____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	06/23/2014
RE00428132	RR30858H	Estimate Date:	08/02/2014
	Model: 700 30-06 Caliber BOLT Action RIFLE MfgBy:	Date Printed:	9/10/2014
	Remington-USA		

Problems

Reported

U030 - TRIGGER UPDATE-XMP

Found

U030 - TRIGGER UPDATE-XMP

Technician Comments

Repair and test.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)							
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc Amount
F201386	Part	700 ADL TRIGGER GUARD - SYN	1	Warranty	1	.00	0 .00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Service Request

Remington

PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

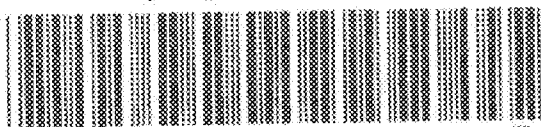
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number 100664	Serial Number / Description RR30858B 700 ADL SYN 30-06 SPRG 24" W/SCOPE	Date of Request: 05/29/2014 Date Printed: 05/29/2014
Customer: SCOTT BOND 646 NORTH MATT DR. PUEBLO WEST CO 81007 US Email: scott_bond@ROCKETMAIL.COM	Destination: RAC XMP 187 Riverside Industrial Park Drive Little Falls NY 13365 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If this is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason for Return A_U030 - Trigger Update - XMP		

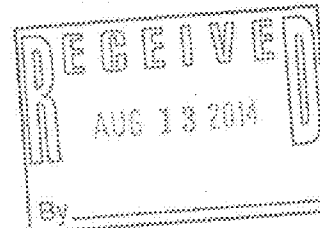
TAG: 807

RR30858B

Model: 700



RE00428132



Rehead TPA under recall

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If the item(s) are under warranty we will repair and return them. If the item(s) are not under warranty, you will be contacted with an estimate before work is performed. **Exception:** Estimates of \$75 or less will be serviced and returned via C.O.D. (cash on delivery) without notification, unless quote for all work is stated in the correspondence received.

[illegible]

FAMILY OF COMPANIES

