Remington Arms Co., Inc.
Product Service
Legal Case #:96

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
111473	5/1/2006	5/1/2006	5/1/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Lance	Nishiura	2391 A Kilauea Avenue	Hilo	HI	96720		H 808-959-3230 W 808-937-0325
Incident	Lance	Nishiura						

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4038	Could Not Duplicate Concern			
S	fired with safety on	Concern:1007	Fired on Safe Release		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	25771	6731843	EY	10/1/1974

Date Purchased	Where Purchased	Accessories	Original Owner
		WHITE LINE RECOIL PAD	U

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Cash	Reim. Ca

PS 7247

Settlement	Release of Claims	Release Date	Reimbursement	Settlement Date APV	Da AP
Replace TPA, check over, clean under Bolt Lock Program for $20 quote					

Repair/Replacement Cost	Repair/Replacement Date

Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/1/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	BOLT LOCK SAFETY. TPA DIRTY
Barrel	Description		22" 270 WIN L/RS ASSM
	Date Code		EY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

PS 7248

Bolt	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	Slightly Worn; Functioning	
	Box Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.0065
	Notch	Slightly Worn; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	
Non-Remington			WHITE LINE RECOIL

PS 7249

Components	Description	PAD

PS 7250

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	**Description/Serial Number**	**Date Received -** 5/1/2006
RE00111473	6731843	**Estimate Date -** 5/2/2006
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	**Current Date -** 5/18/2006

Customer	**Return To**
LANCE NISHIURA	LANCE NISHIURA
2391 A KILAUEA AVENUE	2391 A KILAUEA AVENUE
HILO. HI 96720 US	HILO. HI 96720 US
Phone (H) (808)-959-3230	**Fax**
Phone (W)	**Email**

Problems

Reported		**Found**	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRED WHEN REMOVING THE SAFETY		

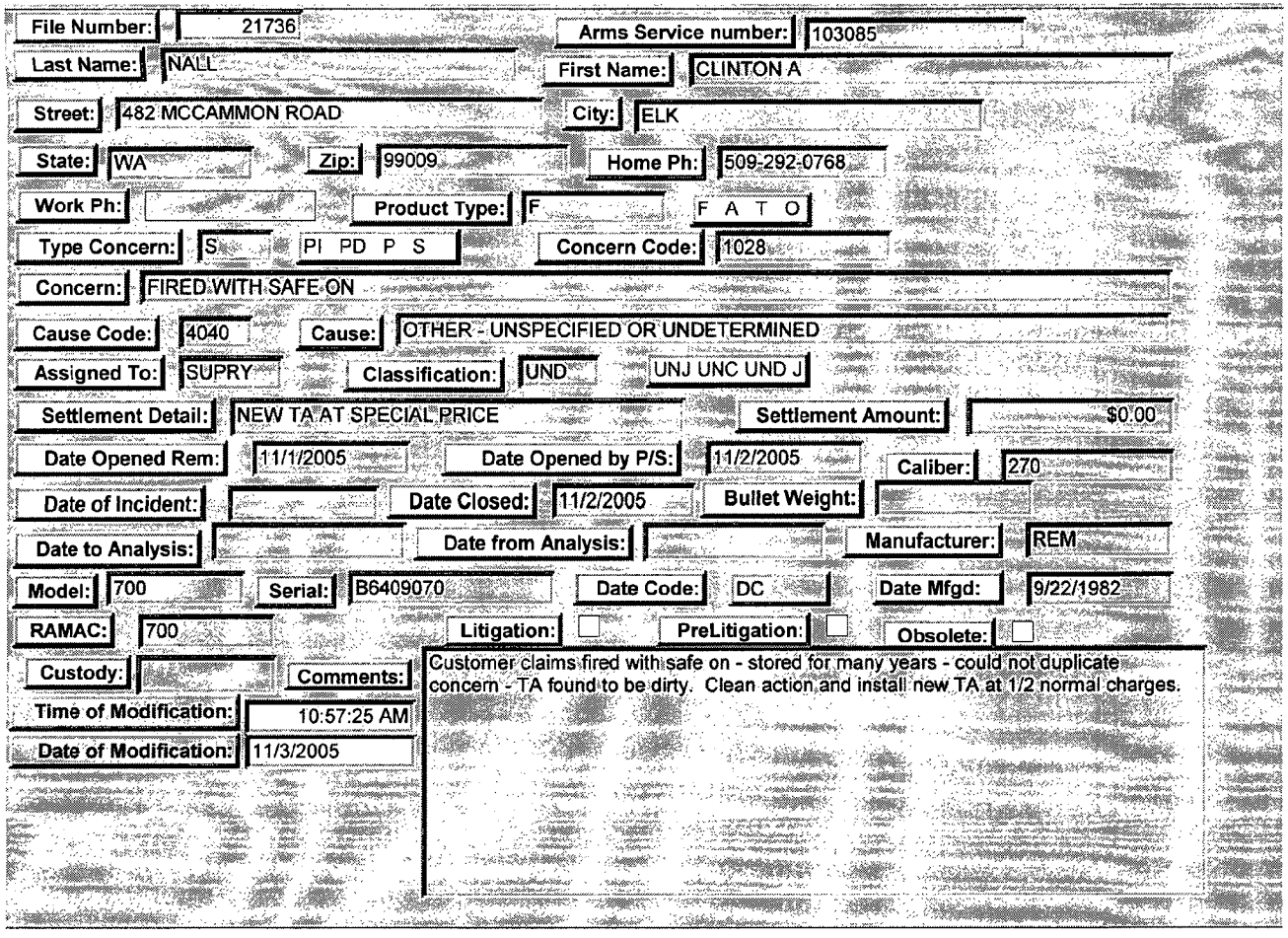
Technician's Comments

ProblemNotes Could not duplicate concern.Replace trigger assembly,check over and clean under bolt lock program for $20.00,

Parts and Labor

Material #	**Material Description**	**Quantity**	**Warranty (Y/N)**
Part			
F26345	700 TRIG ASSB RH	1	Y
F94489	700 ADL TRIG GUARD GLOSS BLACK	1	Y
Part	**Total:**	**2**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7251



File Number: 21736
Arms Service number: 103085
Last Name: NALL
First Name: CLINTON A
Street: 482 MCCAMMON ROAD
City: ELK
State: WA
Zip: 99009
Home Ph: 509-292-0768
Work Ph:
Product Type: F F A T O
Type Concern: S PI PD P S
Concern Code: 1028
Concern: FIRED WITH SAFE ON
Cause Code: 4040
Cause: OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To: SUPRY
Classification: UND UNJ UNC UND J
Settlement Detail: NEW TA AT SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 11/1/2005
Date Opened by P/S: 11/2/2005
Caliber: 270
Date of Incident:
Date Closed: 11/2/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: B6409070
Date Code: DC
Date Mfgd: 9/22/1982
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Customer claims fired with safe on - stored for many years - could not duplicate concern - TA found to be dirty. Clean action and install new TA at 1/2 normal charges.
Time of Modification: 10:57:25 AM
Date of Modification: 11/3/2005

PS 7252

9/82

4#

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Model 700	**Serial Number:** B6409070
Are you the original owner?: ☒ YES ☐ NO	
Name: Clinton A. Nail	**Date of Purchase:** 1985
Address (no PO Boxes): 482 McCamman Rd	
City: Elk	**State:** WA **Zip:** 99009
Phone (Daytime): 509-292-0768 (LL)	**Fax:** N/A
E-mail Address: No Comp	
☐ I would like to receive future e-mail updates from Remington. N/A	

Please describe your problem: When Round is Chambered and with Safety ON The Rifle discharges. The Problem is The Safety is defected since Purchased. The Rifle has been used very little. I have only heard Recently that I could send it back To The factory for Repair without cost.

Ammunition Information:

Manufacturer: Remington	Type: Pointed Soft Point
Other (i.e. bullet weight/type, shot size, powder): 150	

Handload Information: No Hand Loads

Powder Used: N/A	Powder Weight: N/A
Case/Hull Used: N/A	Primer Used: N/A
Bullet Type/Shot Size: N/A	Reloader Used: N/A

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Hoppe's Power Solvent #9
How often do you clean the bore? (Months or Number of rounds) After use and before Storage
How often do you clean the action? (Months or Number of rounds) After use and before Storage
How often do you clean the trigger assembly? (Months or Number of rounds) After use and before Storage
Brand of lubricant used: Hopp's Lub. 0:1

Over

PS 7253

How often do you lubricate the bore? (Months or Number of rounds)	
How often do you lubricate the action? (Months or Number of rounds)	N/A
How often do you lubricate the trigger assembly? (Months or Number of rounds)	

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

[X] YES [ ] NO

Comments: This problem has nothing to do with lubrication but rather with a part with the safety. I believe this model was on Recall.

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed? has been cleaned and stored many years due to safety problem. Replaced with Remington Cal 243 as primary hunting weapon. Remington 270 beautiful weapon and my first is sentimental reasons.

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
Replace TPA, clean action, Function test AT 1/2 MSP
Quote

Serial Number: B6409070

Model: 700

PS 7254

RE00103085

Date: 11/2/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Clinton A. Nall

R.E. Number: 103085

Reason for inspection: Discharges w/safety on

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6409070 Date of Manufacture: 9/82

Overall external condition: Fair - Action only

Barrel condition: Okay

Receiver condition: Okay

Stock condition: N/A

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Dirty

Headspace: —

Function evaluation:

PS 7255

Feeding: —

Extraction/ejection: —

Trigger pull: 4 #

Manual safety: OKAY

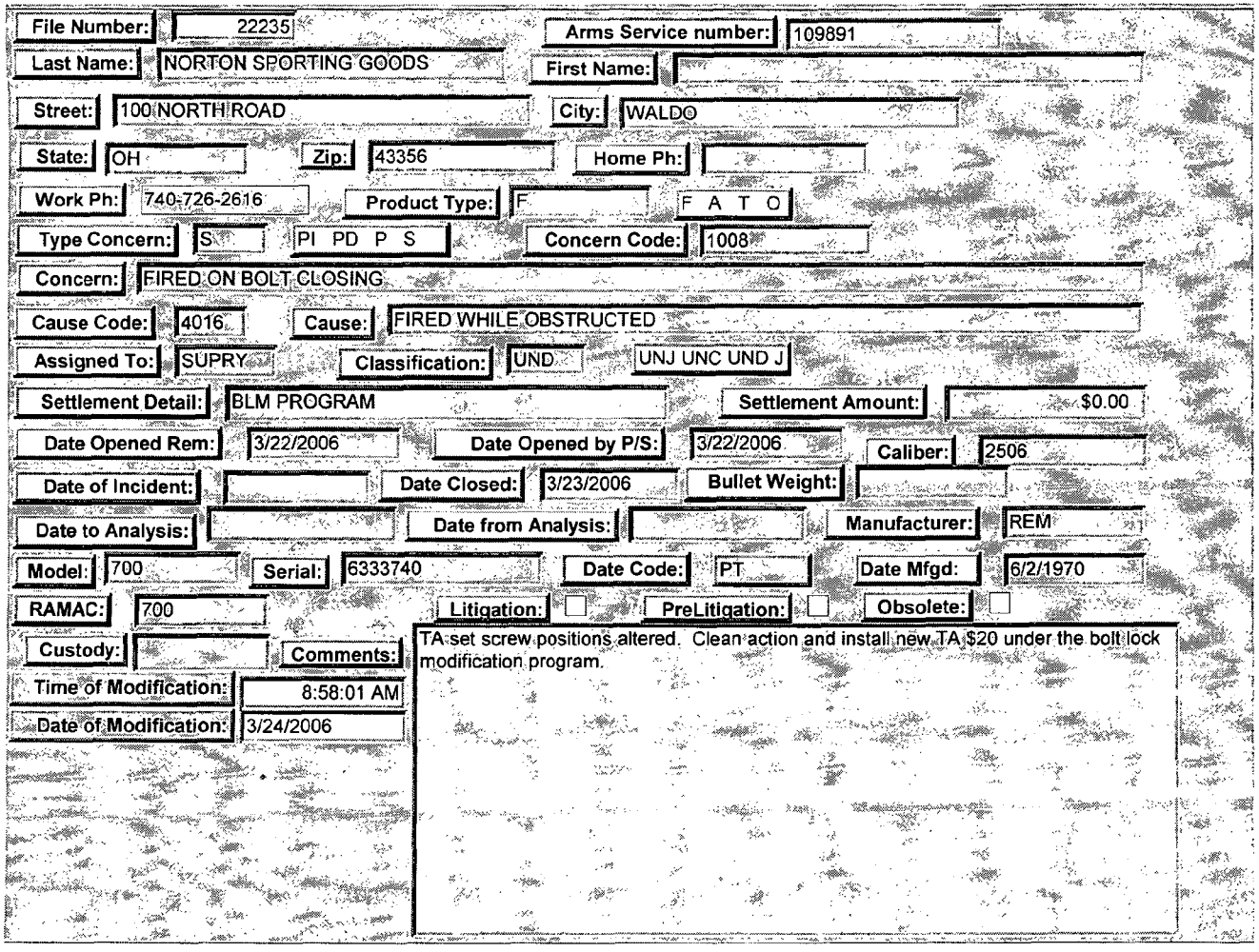
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPB, clean action, Function test at 1/2 msp Quote

ADDITIONAL COMMENTS

PS 7256



File Number:	22235	Arms Service number:	109891
Last Name:	NORTON SPORTING GOODS	First Name:	
Street:	100 NORTH ROAD	City:	WALDO
State:	OH	Zip:	43356
Home Ph:			
Work Ph:	740-726-2616	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4016	Cause:	FIRED WHILE OBSTRUCTED
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	3/22/2006	Date Opened by P/S:	3/22/2006
Caliber:	2506		
Date of Incident:		Date Closed:	3/23/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6333740
Date Code:	PT	Date Mfgd:	6/2/1970
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	TA set screw positions altered. Clean action and install new TA $20 under the bolt lock modification program.
Time of Modification:	8:58:01 AM		
Date of Modification:	3/24/2006		

PS 7257

Remington Arms Co., Inc.
Product Service
Legal Case #:577

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
109891	3/22/2006	3/23/2006	3/23/2006	1/1/1900			

Customer Information - Not Defined

Incident Information - None Defined

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506	20000	6333740	CT	4/1/1970

Date Purchased	Where Purchased	Accessories	Original Owner
1/1/1900	KRUSE HDWE CINCINNATI OH		N

customer said rifle fired on bolt closing

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement - None Defined

PS 7258

PURCHASE ORDER

№ 9079

Date 3-9-06

Name Remington Arms (ATTN Arms Service)

Address 14 Hoefler Ave

City Ilion

State NY Zip 13357

NORTON

SPORTING GOODS
100 Norton Road
Waldo, Ohio 43356
Phone 740-726-2616

Quantity	Number	Description	Unit	Total
1		Remington model 700		
		Ser# 6333740		
		Customer says gun is (firing when bolt is) slam firing. Please repair this (being closed) and also give it the safety program and return.		
		Thanks		
		Zack Stutler		
		109891		

Trig set screws altered. Replace TPA, check over, clean under bolt Lock program for $20.00 Quote

Serial Number: 6333740

Model: 700

RE00109891

Please send two (2) copies of all invoices

Total

James, Howard & Susan Dean
Owners

Approved By

PS 7259

Date: 3/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: NORTON S.G.

R.E. Number: 109891

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6333740 Date of Manufacture: 6/70

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: OKAY

Function evaluation:

PS 7260

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5#

Manual safety: OKAY - BOLT LOCK

Test firing results (if applicable): —

DISPOSITION

TRIG. SET SCREWS ALTERED. REPLACE TPA, CHECK OVER, CLEAN UNDER BOLT LOCK PROGRAM ROA $20.00 QUOTE

ADDITIONAL COMMENTS

PS 7261

Remington Arms Co., Inc.
Product Service
Legal Case #:324

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115488	8/15/2006	8/15/2006	8/16/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	James	nelson	8 Pecos Road	Tularosa	NM	88352-9664		H 505-430-5124 E jnelson@tularosa.net

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4039	No Fault Found			
S	fired on bolt close	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	20000	6692867	BY	1/1/1974

Date Purchased	Where Purchased	Accessories	Original Owner
	STHRN GUN DIST MIAMI FL		U

CUST.CONCERN:RIFLE DISCHARGED AS THE BOLT MOVED TO THE FORWARD POSITION, PRIOR TO ROTATION.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Date	Ca Da

PS 7262

Settlement APV AP

replace TPA, cehck over, clean, function test, $20 quote

Repair/Replacement Cost	Repair/Replacement Date
	8/16/2006

under Bolt Lock Modification Program.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/16/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER ASSM IS DIRTY, NOT STICKY.
Barrel	Description		22" 3006 SPR
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	LIGHT RUST ON TIP OF FIRING PIN
	Shroud	Slightly Worn; Functioning	

PS 7263

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	

PS 7264

CASE # 324

BY 1/74
6 #
22"
.010

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 6692867
Are you the original owner?: ☐ YES ☑ NO	
Name: James Nelson	**Date of Purchase:** 7/2/6 (used)
Address (no PO Boxes): 8 Pecos Rd	
City: Tularosa	**State:** NM **Zip:** 88352-9664
Phone (Daytime): 505-430-5124	**Fax:**
E-mail Address: jnelson@tularosa.net	

REDACTED

VISA 4264 2995 10 107

☐ I would like to receive future e-mail updates from Remington.

BLM Progra

S
1008
4039

Please describe your problem: The rifle discharged as the bolt was moved to the forward position prior to rotation into the firing position. My son was unloading the rifle with his left hand on the forearm and his right hand operating the bolt. He had ejected 2 rounds without incident. but on the last round the rifle fired. When the rifle fired the bolt was driven back into his hand and there was black soot on the skin of his thumb and index finger. The primer looks like a properly fired round. Please inspect this rifle for the cause of this incident and advise.

Ammunition Information:

Manufacturer: Winchester	Type: 30-06 Springfield
Other (i.e. bullet weight/type, shot size, powder): 150 GR. Power-Point	

mation:

	Powder Weight:
	Primer Used:
Size:	Reloader Used:

Cleaning and Lubrication): UNK prior to Purchase. Not touched following incident.

; solution used:

u clean the bore? (Months or Number of rounds)

u clean the action? (Months or Number of rounds)

u clean the trigger assembly? (Months or Number of rounds)

it used:

115488

PS 7265

could not duplicate concern. Replace TPA, check over, clean, Function test, under bolt cock program for $20.00

Quote

Serial Number: 6692867

Model: 700

RE00115488

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☐ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? UNK

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7266

Remington Arms Co., Inc.
Product Service
Legal Case #:366

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115902	8/30/2006	8/31/2006	8/31/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ronald Nelson	Nelsons Gun Shop	409 N. Pearl	McLeansboro	IL	62859		W 618-643-3272

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on bolt closing	Cause:4038	Could Not Duplicate Concern		Unknown	
C		Concern:1008	Fired on Bolt Closing			

Bolt lock style safety. Could not duplicate concern.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN		271148	CP	4/1/1967

Date Purchased	Where Purchased	Accessories	Original Owner
		TWO PIECE SCOPE BASE	U

CUST.CONCERN:SLAM FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

Clean action and install new TA, $20 under the bolt lock modification program.

PS 7267

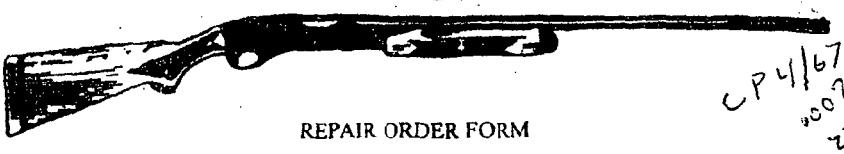
Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/31/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		CP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

CASE # 366

4#



CP 4/67 .007 22"

REPAIR ORDER FORM

NELSON'S GUN SHOP
409 N. Pearl
McLeansboro, IL 62859

Ronald L. Nelson
Gunsmith

MEMBER N.R.A.
FFL# 3-37-033-01-3M-12845
Ph. (618) 643-3272

NAME REMINGTON Arms Co. DATE 8-8-06
ADDRESS ARMS SERVICE ILL. GUN CARD #
CITY 14 LOEFIER AVE BIRTHDATE / /
STATE ILLON, NY. 13357 PHONE

INFORMATION ON FIREARM LEFT FOR SERVICE

SHOTGUN	☐	SEMI-AUTO	☐	MANUFACTURER	REMINGTON
RIFLE	☒	PUMP	☐	MODEL	700
PISTOL	☐	SINGLE BARREL	☐	SERIAL NUMBER	271148
REVOLVER	☐	BOLT ACTION	☒	COMPLETE GUN ☒ BARREL(S) ONLY ☐	
GAUGE	270	DOUBLE BARREL	☐	RECEIVER ONLY ☐ PARTS ☐	
CALIBER		OVER/UNDER	☐	COMMENTS:	
CHOKE		LEVER ACTION	☐		

I AM RETURNING THIS 700 REM. BOLT Rifle for RECALL of REPAIRS.
Gun Will SLAM FIRE on Closing.
PLEASE REPAIR AS per our Conversation Today.

thank You —
Ronald L. Nelson
1-618-643-3272
Owl R

FFL inclosed

~~115693~~
115902

PS 7270

Serial Number:
271148
Model: 700
RE00115902

Ron Nelson
Master Gunsmith

GUNSMITHING
NELSON'S GUN SHOP

Telephone:
618-643-3272 * 618-643-2277

409 N. Pearl St.
McLeansboro, IL 62859

could not duplicate concern
replace TPA, check over, clean
under bolt lock program
Lon $20.00 Quote

PS 7271

Remington Arms Co., Inc.
Product Service
Legal Case #:593

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119930	11/10/2006	11/13/2006	11/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Outdoor Country	524 N Grundy Quarles Hwy	Gainesboro	TN	38562		H 931-268-2799

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4015	Improper Maintenance			
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing		Unknown	
C						

11/15/06-received correspondence-Hammer falls when bolt is closed or when safety is moved into the fire position.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	25851	D6610303	CX	4/22/2003 6:13:55 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT (OH) CORPORATION	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FBC - FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/15/06-Quoted to replace trigger assembly at 1/2 msp.lw

PS 7272

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND TRIGGER PIN RUSTED
Barrel	Description		22" 270 WIN
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	LITE RUST AND SCRATCHES ON BBL

PS 7273

Overall	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Not Functioning	TRIG AND PIN RUSTED
	Pull	---Select---	N/A
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7274

Serial Number: D6610303

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700DM	25851	ILN	4/22/2003	MODEL 700.TM MOUNTAIN RIFLE DM BOLT ACTION RIFLE - DETACHABLE 22" BARREL 270 WIN - R3 PAD

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/05/31	SHIP	OHL	ACUSPORT (OH) CORPOR	43311	0080948532	almolt	

FFL:4-31-091-01-3L-11935

Location: Arms Services
Not on File at this location

Location: Custom Gun Shop
Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700DM	25851	ILN	04/22/2003	MODEL 700.TM MOUNTAIN RIFLE DM BOLT ACTION RIFLE - DETACHABLE 22" BARREL 270 WIN - R3 PAD

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	04/23/2003	Staging		P2023395	T2001595			

History:

Date	Action	User	Activity Description
2002/06/26	Assigned	lewisrj	700DM
2003/03/28	Rolled	raymj	
2003/04/22	Packed	bassdp	.AB4130425 7895
2003/04/22	Print	bassdp	Packer Print
2003/04/22	Warehoused	wandelll	4130425
2003/04/23	Transfered	macrinakl	To: OHL on T2001595

Location: Mayfield
Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
700DM	25851	ILN	04/22/2003	MODEL 700.TM MOUNTAIN RIFLE DM BOLT ACTION RIFLE - DETACHABLE 22" BARREL 270 WIN - R3 PAD

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	05/31/2003	Intransit	O10304305		T2001595	113134	0080948532	

story:

Date	Action	User	Activity Description
2003/04/24	TransferRcv	KJM	Transfer: T2001595 RF
2003/04/24	Received	almolt	From: ILN on T2001595
2003/04/24	FivePack Add	wrightc	OverPack: O10304305
2003/04/29	PalletAdd	KJM	Pallet: P10075746 RF
2003/04/29	LocChange	KJM	Location: FA44D30 RF
2003/05/05	LocChange	KJM	Location: FA46A55 RF
2003/05/30	ShipUnitAdd	PAI	Shmt:113134 PO:00085001 MAY SU:S10366153 - RF
2003/05/31	Shipped	almolt	Shmt: 113134 Delv: 0080948532

Local BATF

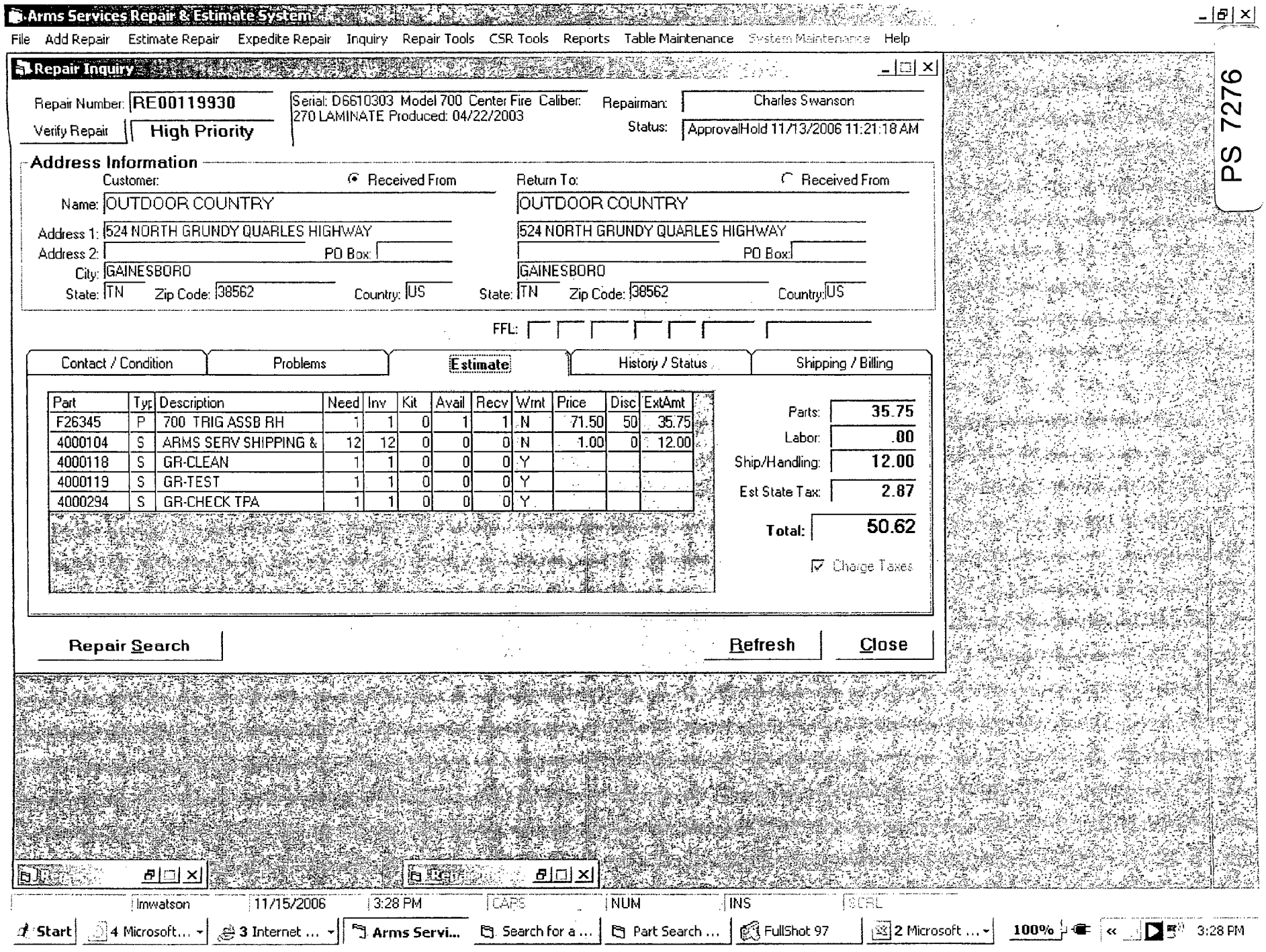
Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/05/31	SHIP	OHL	ACUSPORT (OH) CORPOR	43311	0080948532	almolt	

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00119930	11/13/2006	D6610303		Model 700 Center Fire Caliber: 270 LAMINATE

Location: Remington Authorized Repair Centers
Not on File at this location

Location: Non-SAP Serial Number Tracking
Not on File at this location



Screen Capture. 3.23:51 nesday, 11/15/06, 1024w x 768h

CASE # 593

22"
CX 4/03

Outdoor Country

524 N. Grundy Quarles Hwy. ◆ Gainesboro, Tn 38562

TELEPHONE: (931) 268-2799

"ALL ACCOUNTS DUE BY THE 15th OF EACH MONTH"

Return to
Outdoor Country (Fire Fast Foods Inc)
524 N. Grundy Quarles Hwy
Gainesboro TN 38562

DATE 11-1-06

Rem 700 mt.
D6610303

Hammer falls when bolt is closed or when saftey in moved into the fire position

Trig. + pin rusted, causing trig. to bind. Replace TPA, check over, clean at 1/2 msp. Quote

119930

Serial Number: D6610303

Model: 700

RE00119930

PS 7277

Remington Arms Co., Inc.
Product Service
Legal Case #:469

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118106	10/5/2006	10/6/2006	10/6/2006	9/24/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	David	Oswald	1024 C Stone Brook Road	Sykesville	MD	21784		H 410-652-2006

Incident Information

	Claims		Codes	Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:				
S	fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

Customer says the gun fires when the safety is moved, when you open & close the bolt it goes off as if the trigger is pulled. Examination showed that the rifle has not been properly cared for, the trigger assembly is rusted causing the trigger to stick forward.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27588	ML217414	CS	4/15/1998

Date Purchased	Where Purchased	Accessories	Original Owner
	SHORE SPORTSMAN		U

CUST.CONCERN: FSR - FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7278

Install new
TA

Repair/Replacement Cost **Repair/Replacement Date**

Clean action and install new TA at 1/2 normal charges as a gesture of goodwill.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/6/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND TRIGGER PIN RUSTY BINDING FORWARD
Barrel	Description		24" 50 CAL SS
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	RUSTY/CARBON
	Shroud	---Select---	RUSTY/CARBON
	Face	---Select---	RUSTY/CARBON
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Extractor	Condition	---Select---	
	Cut Condition	---Select---	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	---Select---	
	Notch Condition	---Select---	

PS 7279

Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY SOME RUST
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	RUSTY TRIG AND PIN
	Pull	---Select---	N/A
	Altered	False	

PS 7280

CASE
469 ML 217414

DAVID OSWALD
1024C STONE BROOK RD.
SYKESVILLE MD. 21784

CS 4/9Y
24" SOUL

1-410-652-2006

this gun broke on 9/24/06 at the range. the gun fires when the safety is remove when you open + close the bolt it goes off as if the trigger is pulled. the gun has not been cleaned since fired so as not to disturb anything.

118106

* this has left me with a lot of doubt about your product as a owner of several rifels + shot guns from remington. at this point future purchases are up in the air.

OVER

TRIG. + TRIG. PIN RUSTED, CAUSING TRIG. TO STICK FORW AND. REPLACE TPA, CLEAN OVER, CLEAN AT 1/2 MSP.

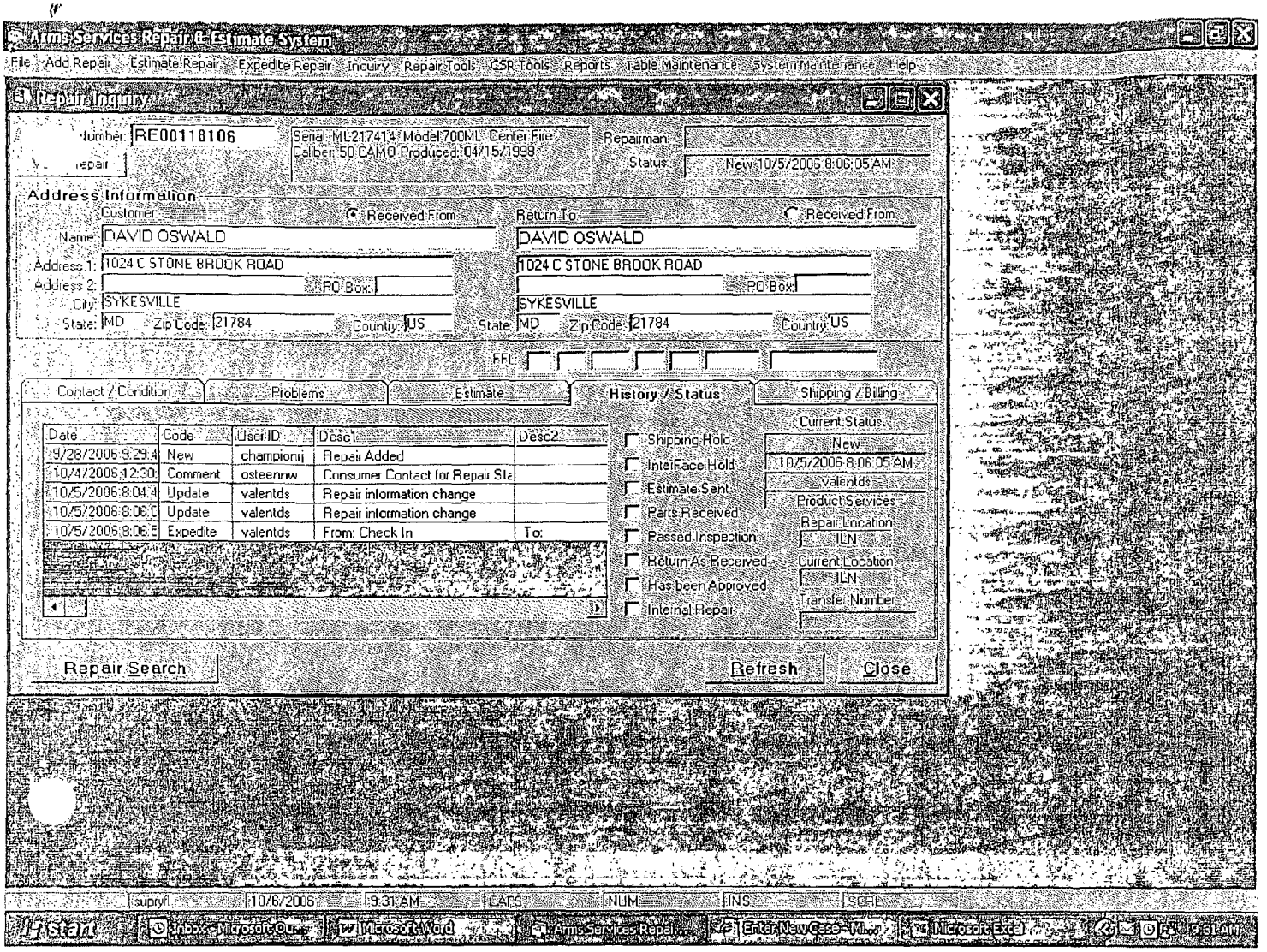
PS 7281

DONE

Serial Number: ML217414

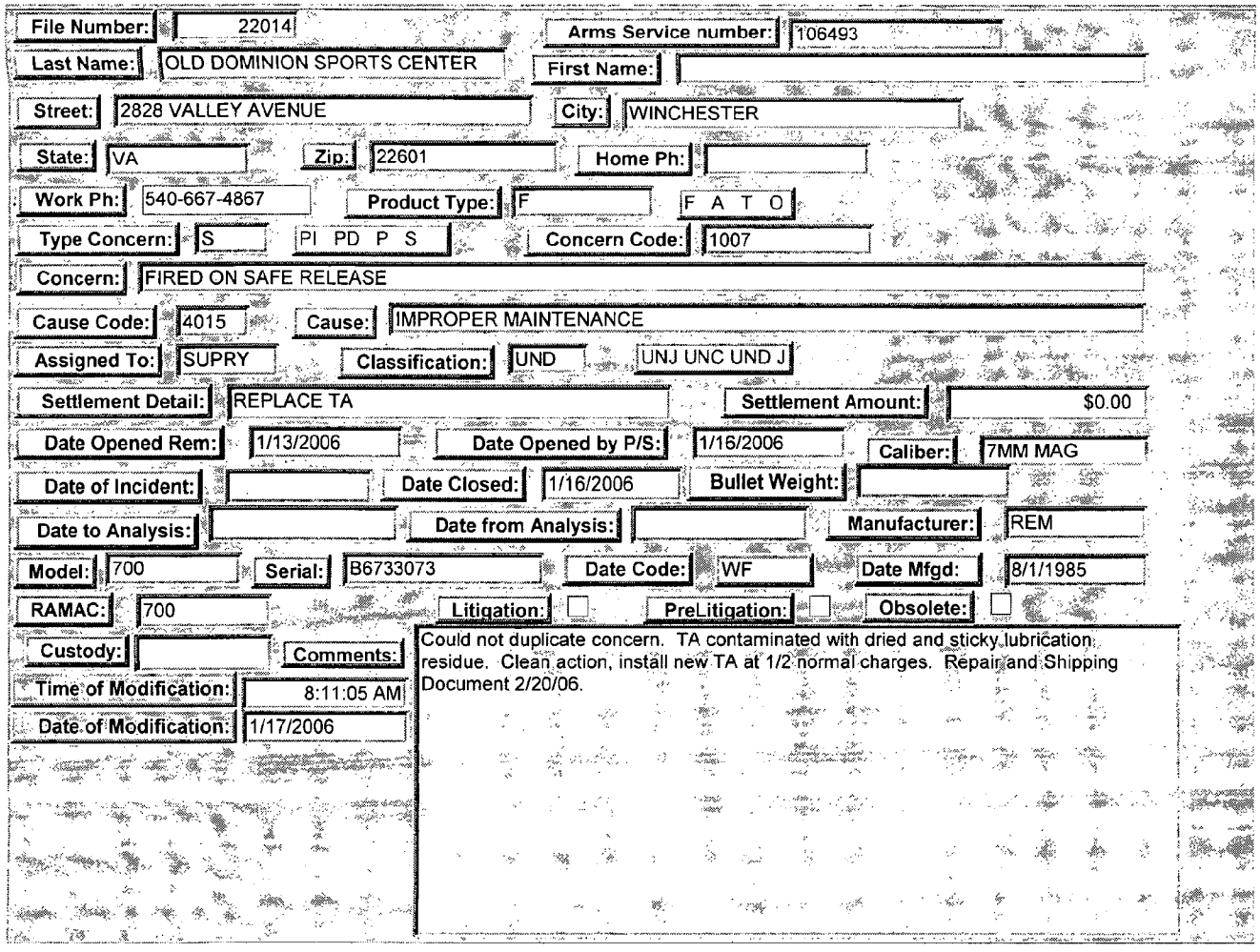
Model: 700ML

RE00118106


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00118106
Serial: ML217414 Model:700ML Center Fire Caliber:50 CAMO Produced:04/15/1998
Repairman:
Status: New 10/5/2005 8:06:05 AM
Address Information
Customer
Received From
Name: DAVID OSWALD
Address 1: 1024 C STONE BROOK ROAD
Address 2:
PO Box:
City: SYKESVILLE
State: MD Zip Code: 21784 Country: US
Return To
Received From
DAVID OSWALD
1024 C STONE BROOK ROAD
PO Box:
SYKESVILLE
State: MD Zip Code: 21784 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
Desc2
9/28/2006 9:29:4
New
championj
Repair Added
10/4/2006 12:30:
Comment
osteenrw
Consumer Contact for Repair St
10/5/2006 8:04:4
Update
valentds
Repair information change
10/5/2006 8:06:0
Update
valentds
Repair information change
10/5/2006 8:06:5
Expedite
valentds
From: Check In
To:
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
10/5/2006 8:06:05 AM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryl
10/6/2006
9:31 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Ou...
Microsoft Word
Arms Services Repai...
Enter New Case - Mi...
Microsoft Excel
9:31 AM

PS 7282

PS 7283



File Number:	22014	Arms Service number:	106493
Last Name:	OLD DOMINION SPORTS CENTER	First Name:	
Street:	2828 VALLEY AVENUE	City:	WINCHESTER
State:	VA	Zip:	22601
Home Ph:			
Work Ph:	540-667-4867	Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	REPLACE TA	Settlement Amount:	$0.00
Date Opened Rem:	1/13/2006	Date Opened by P/S:	1/16/2006
Caliber:	7MM MAG		
Date of Incident:		Date Closed:	1/16/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	B6733073
Date Code:	WF	Date Mfgd:	8/1/1985
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate concern. TA contaminated with dried and sticky lubrication residue. Clean action, install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification:	8:11:05 AM		
Date of Modification:	1/17/2006		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00106493 **Account # - R-**	**Description/Serial Number** B6733073 Model 700 Center Fire Caliber: 7 MM REM MAG	**Date Received -** 1/16/2006 **Estimate Date -** 1/16/2006 **Current Date -** 1/18/2006

Customer
OLD DOMINION SPORTS CENTER
2828 VALLEY AVENUE

WINCHESTER. VA 22601 US

Return To
OLD DOMINION SPORTS CENTER
2828 VALLEY AVENUE

WINCHESTER. VA 22601 US

Phone (H) (540)-667-4867
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	DELAY FIRED		

Technician's Comments

Condition	FIRED OUT OF BATTERY
ProblemNotes	mfg 8/85...could not duplicate safety concern.trig assem is contaminated with a dried sticky lubrication residue...replace trig assem checkover,clean at 1/2 msp per product service

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000119	GR-TEST	1	Y
Service	**Total:**	**1**	

PS 7284

8/85 7.5#

OLD DOMINION SPORTS CENTER
~~370 Battle Avenue~~ 2828 VALLEY AVE
WINCHESTER, VIRGINIA 22601
(540) 667-4867

REPAIR

Serial Number: B6733073

Model: 700

RE00106493

Remington Arms
14 Hoefler Ave
Ilion, NY 13357

DATE	DATE SHIPPED	TERMS	SHIPPED VIA	FOB	SALESMAN	OUR ORDER NO.	CUST. ORDER NO.
1/6/06			UPS				

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
	Remington model 700 7mm Rem Mag		
	Rifle		
	S/N B6733073		
	Customer complained that safety		
	malfunctioned while hunting - unable		
	to push off manually - when forced		
	off w/ penknife, rifle discharged		
	Custom contacted Customer Service		
	who instructed him to return		
	rifle for inspection/repair		
	Thank you		
	could not duplicate safety concern		
	Trig. Assm. is contaminated with a		
	DRIED + sticky lubrication residue,		
	replace TPA, check over, clean AT		
	1/2 MSP Quote	SALES TAX	
		TOTAL	

PS 7285

HC 1 Box 51
Cross Junction, VA 22625
(703) 888-3963
November 26, 1986

Arms Service Division
Remington Arms Company, Inc.
Ilion, NY 13357

RE: 7 M M Magnum, Model# 700, Serial# B6733073

To Whom It May Concern:

Recently my wife purchased a new Remington model 700 for our anniversary, which was Nov. 13, 1987. Our deer season opened on Nov. 17th, so I took my new gun, had a scope mounted, sighted in, and was ready for deer season. I only needed five shots for sighting in, so I didn't get much of a feel for the action, but I noticed that the safety latch was hard to move on and off. When I loaded the gun on the 17th, the bolt was hard to close. Thinking that since it was a new gun and owning several Remington firearms, I did not pay much attention to the problem.

On the first day of hunting season I saw a nice buck, but when I started to push the safety off, I could not get the safety to go into the firing position. I had to use my hunting knife to pry the safety off, and by the time I got it off, the deer was gone. I came home and took the scope off and am sending the gun to you to fix or replace.

I have been a Remington owner for many years and this is the first time I have ever had a problem. I do not want to give up on Remington just because of one gun that has a few problems, and the problems are:

1. The safety does not work right.

2. It seems like the cartridge is not lined up with the barrel and it is too hard to lock the bolt.

3. Shell release plate has to much play or space. Dose not close tightly.

I hope that we can work this out, because I cannot go back to my friend that sold my wife the gun. He was doing me a favor and made no profit from the sale.

Sincerely,

James H. Taylor

cc: Firearms Product Manager, Bridgeport, CT

PS 7286

1/4/06

TO: REMINGTON ARMS CO.INC
ATTN: CONSUMER SERVICES
CUSTOMER SERVICE DEPT.
PO.BOX 700
MADISON, NC. 27025

FM: JAMES H.TAYLOR
1682 COLLINSVILLE RD.
CROSS JUNCTION, VA. 22625
PHONE 540-888-4948

TO WHOM IT MAY CONCERN:

ON 11/19/05 THE FIRST DAY OF RIFLE SEASON FOR WHITE TAIL DEER IN VIRGINIA I HAD A TROPHY BUCK COME WITHIN TWENTY YARDS. I HAD THE SAFETY OFF, AND WHEN I SQUEEZED THE TRIGGER ALL I HEARD WAS A SLIGHT CLICK. I TOOK MY EYE DOWN FROM THE SCOPE, AND BARELY TOUCHED THE SAFETY WHEN THE RIFLE FIRED. IF THIS WOULD HAVE BEEN IN SOME SITUATIONS WITH PEOPLE AROUND SOMEONE COULD HAVE GOT INJURED OR KILLED. NEEDLESS TO SAY THE DEER WENT BACK THROUGH THE WOODS. THIS WAS A BOONE & CROCKET DEER, SOMETHING YOU MIGHT SEE A COUPLE TIMES IN A LIFETIME

THIS IS THE SAME THING THAT HAPPENED IN 1986 WHEN THE GUN WAS NEW. I SENT IT BACK, PER REMINGTONS INSTRUCTIONS TO REMINGTON ARMS BRIDGEPORT,CONN. I DO NOT KNOW WHAT WAS DONE, BUT THE PROBLEM WAS NOT CORRECTED. I KNEW THAT THE SAFETY DID NOT WORK AS SMOOTH AS IT SHOULD, BUT I FIGURED MAYBE WITH NEW PARTS IT WOULD BE A LITTLE TIGHT. AFTER THE GUN FIRED ACCIDENTLY IN THE WOODS I COULD NOT MOVE THE SAFETY ON OR OFF. IT WAS FROZEN. THE HUNTER WITH ME COULD NOT MOVE IT. ABOUT ONE HOUR LATER WHEN I GOT HOME IT WAS WORKING. THE TEMPERATURE IN THE WOODS WAS IN THE FORTIES.

I HAVE TALKED TO A COUPLE GUNSMITHS THAT TOLD ME REMINGTON HAD PROBLEMS WITH THE SAFETY ON THIS MODEL. THE GUN SHOULD HAVE BEEN FIXED OR REPLACED IN 1986. WHO EVER CHECKED THE GUN DID NOT DO THEIR JOB, AND AS A RESULT THEY SENT A DANGEROUS, DEFECTIVE GUN BACK TO ME. THANK GOD NO ONE HAS BEEN HURT.

I HAVE BEEN A LOYAL AND SATISFIED OWNER OF SEVERAL REMINGTON FIREARMS FOR OVER FIFTY YEARS. I FEEL THAT REMINGTON WILL TAKE CARE OF THIS PROBLEM TO MY SATISFACTION, AND I BELIEVE THAT I OWE REMINGTON THE COURTESY TO HAVE THE OPPORTUNITY TO DO SO. I KNOW THE WARRENTY HAS EXPIRED, BUT THE PROBLEM WAS NEVER CORRECTED WHEN I SENT IT BACK IN EIGHTY SIX. THE GUN HAS NOT HAD MORE THEN TWENTY SHELLS FIRED THROUGH IT. I ONLY TROPHY HUNT, AND SINCE I AM SIXTY SEVEN YEARS OLD I WILL PROBABLY NEVER GET ANOTHER CHANCE AT A DEER OF THIS SIZE. HOWEVER WHOEVER ENDS UP WITH THIS RIFLE SHOULD HAVE THE CONFIDENCE TO BELIEVE THE GUN IS IN PERFECT WORKING CONDITION.

IF THE GUNSMITH WHO WORKS ON MY GUN WANTS TO GIVE ME A CALL I CAN EXPLAIN EXACTLY HOW THE GUN PERFORMED ON THAT DAY. A COPY OF THIS LETTER WILL BE SENT WITH THE GUN TO NEW YORK. THANK YOU, AND HAPPY NEW YEAR.

SINCERELY

JAMES H. TAYLOR

PS 7287

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL	**Serial Number:** B6733073
Name: JAMES H. TAYLOR	**Date of Purchase:** JULY 1986
Address (no PO Boxes):: 1682 COLLINSVILLE RD.	

City: CROSS JUNCTION	**State:** VA.	**Zip:** 22625
Phone (Daytime): 540-888-4948	**Fax:**	

E-mail Address:

Please describe your problem:

DEFECT WITH THE SAFETY. PLEASE READ THE LETTER THAT I SENT WITH THE GUN. ALSO THE PART THAT YOU PUSH TO REMOVE THE BOLT IS NOT WORKING RIGHT.

Additional Information: (Ammo type, brand, handload specifications, etc.)

I ONLY USE REMINGTON AMMO.

Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

☐

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

PS 7288

Date: 1/16/06

By: B. TDAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: OLD Dominion Spt. Rent.

R.E. Number: 106493

Reason for inspection: could not push off safety - when pushed off w/ penknife rifle fired

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6733073 Date of Manufacture: 8/85

Overall external condition: Fair

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY STICKY

Headspace: —

Function evaluation:

PS 7289

Feeding: —

Extraction/ejection: —

Trigger pull: 7.5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate safety concern. Trig assm. is contaminated with a dried & sticky lubrication residue, Replace TPA, check ocean, clean at 1/2 msp. Quote

ADDITIONAL COMMENTS

PS 7290

Remington Arms Co., Inc.
Product Service
Legal Case #:634

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120294	11/17/2006	11/20/2006	11/20/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Percy Tackle/LLCoteSport Shop	25 Main St	Errol	NH	03579		W 207-824-3184
Incident	Don	Gray	1043 Bear River Road	Newry	ME	04261		H 207-824-3184

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S Fires on safe release	Cause:4015	Improper Maintenance		Unknown	
C	Concern:1007	Fired on Safe Release			

/28/06-correspondence from repair-After closing bolt the round fired when customer pushed safety forward.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	27461	F6244716	AX	3/3/2003 1:36:29 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	Johnson s Company, Inc.		U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at 1/2 price						

Repair/Replacement Cost	Repair/Replacement Date

11/20/06-As received trigger would not reliabley return under sear due to sticky residue and rust in the trigger housing. Clean action and install new TA quote repairs at 1/2 normal charges per FLS.lw

PS 7291

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		11/20/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4015	Improper Maintenance	Sticky residue inside trigger housing also visible rust.
Barrel	Description		22 inch 3006 700
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Standard M/700 safety
	Function	Slightly Worn; Functioning	
Sear	Lift	Slightly Worn; Functioning	.0125
	Notch	Slightly Worn; Functioning	

PS 7292

Trigger	Condition	Slightly Worn; Not Functioning	Trigger sticks due to sticky residue and rust.
	Pull	Abused; Not Functioning	
	Altered	False	

PS 7293

Completed Work Order # 2190
LL Cote

#634

From: Percy Tackle, Inc
L.L. Cote
25 Main St
Errol, NH 03579

To: Don, Gray
1043 Bear River Road
Newry, ME 04261
Phone # 207-824-3184

11/6/2006 2:10:39 PM
old Here Mail #: 207-824-3184 Clerk #: 29 Page 1

Item #: gun repair
Remington 700 30-06

Order Date: 10/31/2006
Serial #: F6244716

---------- **Problem** ----------

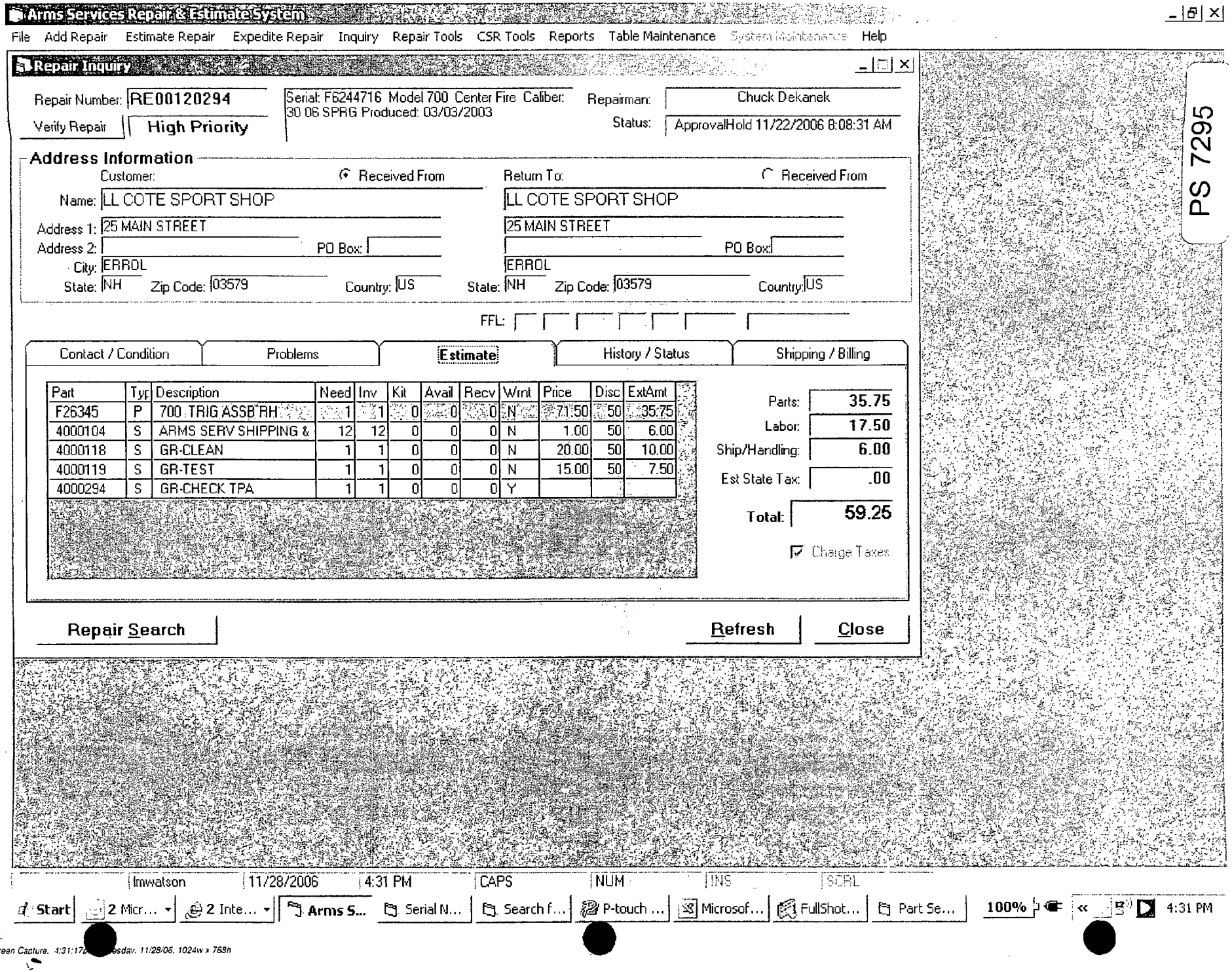
After closing bolt the round fired when customer pushed safety foward.
Remington will send shipping label for warranty repair 11/06.

---------- **Labor** ----------

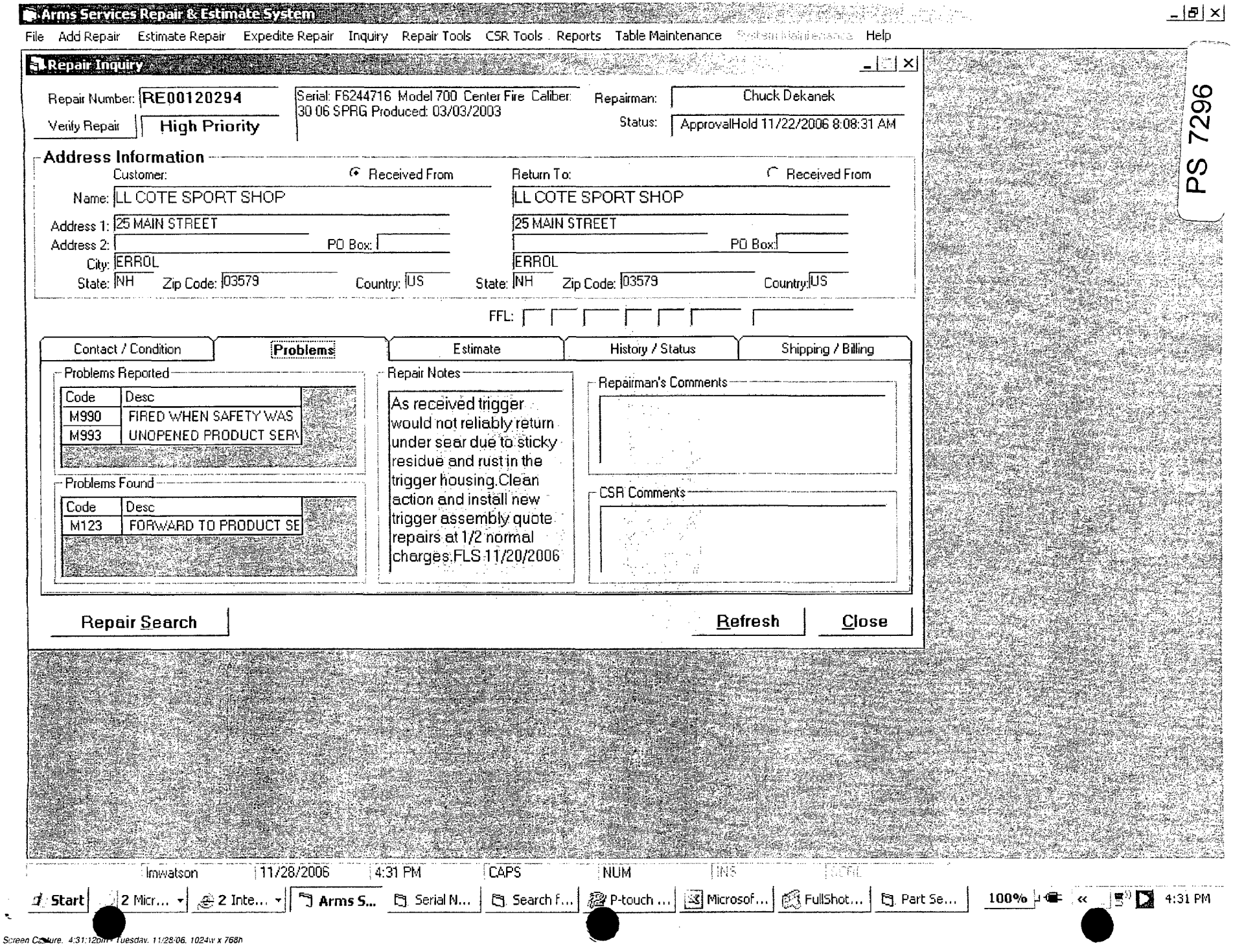
Serial Number: F6244716
Model: 700
RE00120294

As received trigger would not reliably return under sear - due to sticky residue and rust in the trigger housing.
Clean action and install new TA quote repairs at 1/2 normal charges.
FLS 11/20/2006

PS 7294


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00120294
Verify Repair
High Priority
Serial: F6244716 Model 700 Center Fire Caliber: 30 06 SPRG Produced: 03/03/2003
Repairman: Chuck Dekanek
Status: ApprovalHold 11/22/2006 8:08:31 AM
Address Information
Customer:
Received From
Name: LL COTE SPORT SHOP
Address 1: 25 MAIN STREET
Address 2:
PO Box:
City: ERROL
State: NH Zip Code: 03579 Country: US
Return To:
Received From
LL COTE SPORT SHOP
25 MAIN STREET
PO Box:
ERROL
State: NH Zip Code: 03579 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Part | Typ | Description | Need | Inv | Kit | Avail | Recv | Wrnt | Price | Disc | ExtAmt
F26345 | P | 700 TRIG ASSB RH | 1 | 1 | 0 | 0 | 0 | N | 71.50 | 50 | 35.75
4000104 | S | ARMS SERV SHIPPING & | 12 | 12 | 0 | 0 | 0 | N | 1.00 | 50 | 6.00
4000118 | S | GR-CLEAN | 1 | 1 | 0 | 0 | 0 | N | 20.00 | 50 | 10.00
4000119 | S | GR-TEST | 1 | 1 | 0 | 0 | 0 | N | 15.00 | 50 | 7.50
4000294 | S | GR-CHECK TPA | 1 | 1 | 0 | 0 | 0 | Y
Parts: 35.75
Labor: 17.50
Ship/Handling: 6.00
Est State Tax: .00
Total: 59.25
Charge Taxes
Repair Search
Refresh
Close
PS 7295
lmwatson 11/28/2006 4:31 PM CAPS NUM INS SCRL
Start 2 Micr... 2 Inte... Arms S... Serial N... Search f... P-touch ... Microsof... FullShot... Part Se... 100% 4:31 PM
Screen Capture. 4:31:17 esdav. 11/28/06. 1024w x 768h

Printed by PaulShot at 4:31:25pm on Tuesday, 11/28/06



PS 7296

Screen Capture. 4:31:12pm Tuesday. 11/28/06. 1024w x 768h

Remington Arms Co., Inc.
Product Service
Legal Case #:610

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/15/2006		11/12/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Richard	Pierce	1603 Mockingbird Lane	Bridgeport	TX	76426	38	H 940-393-5611

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	Fired on Safe release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown	
C					

11/14/06-Richard Pierce was hunting with his M/700. He pulled the trigger, nothing happened. Put it back on safety, then back in fire position and gun fired. He's owned the rifle over 20 years. It's been in his family awhile. It hasn't been cleaned in awhile. He cleaned it & oiled it and used it the next day and it was ok. I encouraged him to send it in to be checked. He is aware of the Safety Modification Program. Sending ARS & x.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/		6820385		1/1/1900
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/14/06- Sent ARS, Ltr, & box to return gun to factory for eval.lw

xamination[Remington/CF/BA] PS 7297

Part	Sub-Part	Code	Comment

Remington®

November 15, 2006

Richard Pierce
1603 Mockingbird Lane
Bridgeport, TX 76426

Subject: Model 700 concern
RE: Case # 610

Dear Mr. Pierce,

We were sorry to learn of the unfortunate incident that you experienced while enjoying the shooting sports. My understanding of this incident is that the rifle fired when the safety was moved. We are certainly glad that you are ok and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid shipping label for you to ship the rifle back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. Please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused; but, hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

RICHARD PIERCE
1603 MOCKINGBIRD LANE
BRIDGEPORT TX 76426

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6604 4725

BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: RICHARD PIERCE/LW

UOW 8.0.15 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping places, call 1-800-782-7892
United Parcel Service, Louisville, KY

PS 7299

Remington Arms Co., Inc.
Product Service
Legal Case #:533

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119357	10/25/2006	10/26/2006	10/26/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Parros Gun Shop & Police Supplies Inc	95 US Rte 2	Waterbury	VT	05676		W 802-244-8401 F 802-244-5256

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	fires when safety taken off	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown	
C					

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/280 REM	25857	D6606414	DW	9/10/2002 12:53:03 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	CAMFOUR INC	SCOPE BASE AND RINGS	U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA, check over, clean at 1/2 MSP.						

Repair/Replacement Cost	Repair/Replacement Date

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/26/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER AND PIN RUSTY
	Description		22" 280 REM MR
	Date Code		DW

PS 7300

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER AND TRIGGER PIN RUSTY
	Pull	---Select---	6#
	Altered	True	FRONT SCREWS ALTERED
Non-Remington Components	Description		SCOPE BASE AND RINGS

PS 7301

Parro's Gun Shop & Police Supplies Inc.

95 US RTE 2 Waterbury VT. 05676
Phone 802-244-8401
Fax 802-244-5256

S
1007
4038

CASE # 533

22" .014

6 #

DW 9/02

Could not duplicate concern. Frt. Adj. screws altered, Trig. & Trig. pin rusty. Replace TPA, check over clean at 1/2 msp. Quote

To: REM - Repair

Date: 10/22/06

Ref: SER # D660641

GUN FIRES When SAFETY IS TAKEN OFF - CUST. SENT TO A "GUNSMITH" Who MAY HAVE Adjusted trigger To CORRECT This,

HEP

Serial Number: D6606414

Model: 700

PS 7302

RE00119357

Remington Arms Co., Inc.
Product Service
Legal Case #:407

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
117076	9/15/2006	9/18/2006	9/18/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mark Lewis	Portsmouth Police Department	711 Crawford Street	Portsmouth	VA	23704		W 757-393-8088

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on bolt closing, FSR	Cause:4006	Altered Adjustments or Components		Unknown	
		Concern:1008	Fired on Bolt Closing			
C						

They claim that the rifle would fire on bolt closing or fire when the safe was moved from safe to fire.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/308 WIN	25767	E6894525	RP	11/17/1995

Date Purchased	Where Purchased	Accessories	Original Owner
	BX LBL WRG SN SHPD E6895425	BI-POD	U

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						

PS 7303

Repair/Replacement Repair/Replacement

Cost **Date**

Trigger setting screw positions altered. No return on the trigger, trigger assembly rusted - clean action and install new TA at 1/2 normal charges as gesture of goodwill.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/18/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIG ASSM SET SCREWS ALTERED,TRIGGER ASSM RUSTY, NO RETURN ON TRIGGER
Barrel	Description		26" 308 WIN HB
	Date Code		RP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
		Like new;	

PS 7304

Locking	Lug Condition	Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	COULD NOT CHECK
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY
	Pull	---Select---	
	Altered	True	SET SCREWS ALTERED NO RETURN ON TRIGGER
Non-Remington Components	Description		BI-POD

PS 7305

CASE # 407

PORTSMOUTH POLICE DEPARTMENT

711 Crawford Street, Portsmouth, Virginia 23704
Phone (757) 393-8088 FAX (757) 393-5177

RP 11/95

09-11-06

Remington Arms LE
14 Hoefler Ave.
Ilion, NY 13357

Re: Malfunctioning 700

Enclosed is our Remington 700 sniper rifle, which I spoke to Tom Nagle about. It seems that the trigger will fire upon closing the bolt and going from safe to fire automatically. I was told to return it for repair.

Thank you,

Mark F. Lewis
Range Master

TRIG. SET SCREWS ALTERED. NO RETURN ON TRIGGER. TRIG. ASSM. RUSTY. REPLACE TPA, CHECK OVER & CLEAN AT 1/2 MSP Quote

THE CITY OF PORTSMOUTH

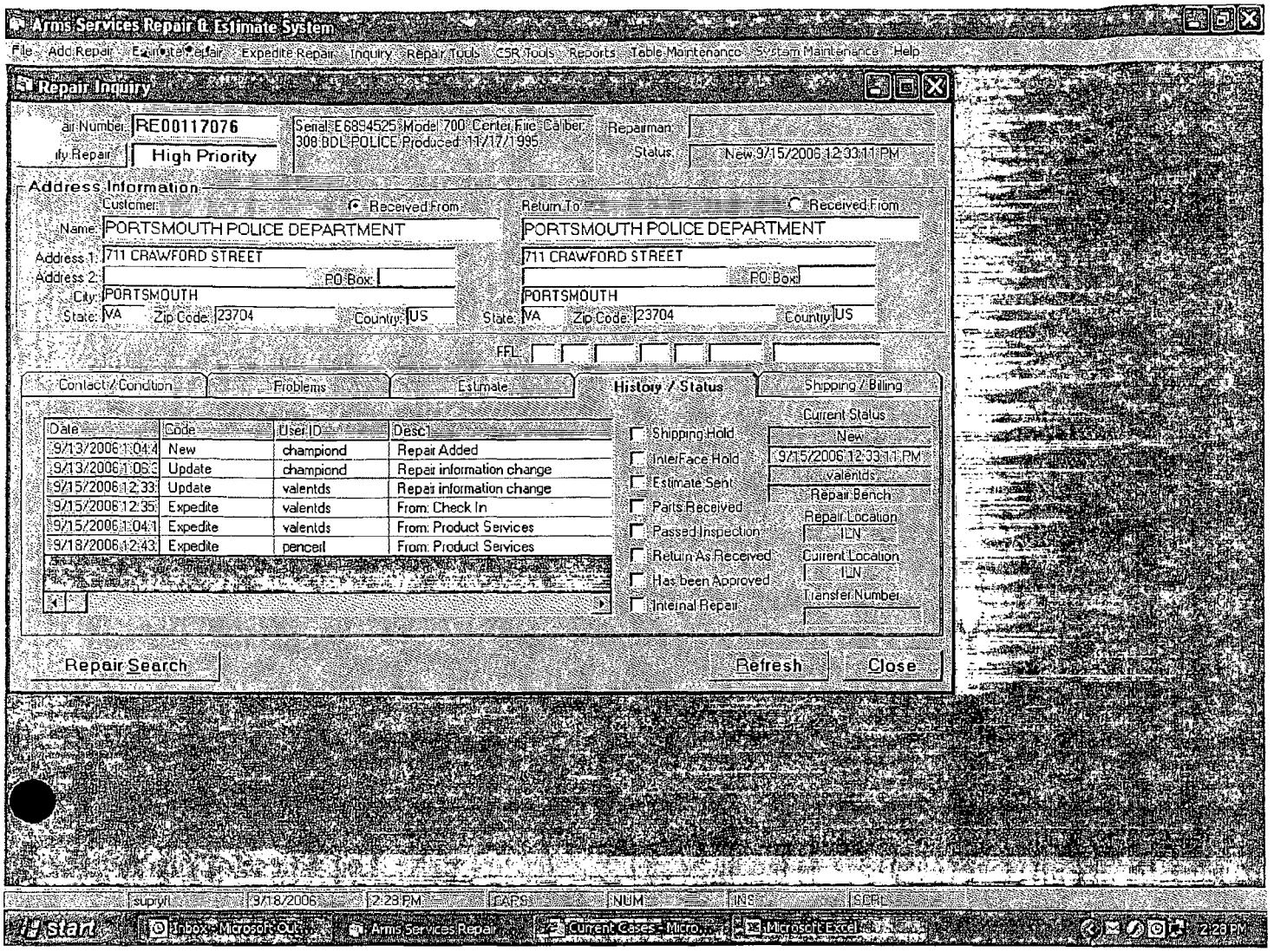
Mark F. Lewis
Range Master
Police Department
330 County Street • Portsmouth, Virginia 23704-3717
(757) 393-8088, Ext. 12 • Fax: (757) 393-5177

Bolt under foam

117076

Serial Number: E6894525
Model: 700
RE00117076

PS 7306


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00117076
Repair Priority: High Priority
Serial:E6894525 Model:700 Center Fire Caliber:308 BDL POLICE Produced:11/17/1995
Repairman:
Status: New 9/15/2006 12:33:11 PM
Address Information
Customer: Received From
Name: PORTSMOUTH POLICE DEPARTMENT
Address 1: 711 CRAWFORD STREET
Address 2: PO Box:
City: PORTSMOUTH
State: VA Zip Code: 23704 Country: US
Return To: Received From
PORTSMOUTH POLICE DEPARTMENT
711 CRAWFORD STREET
PO Box:
PORTSMOUTH
State: VA Zip Code: 23704 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1
9/13/2006 1:04:4 New championd Repair Added
9/13/2006 1:06:3 Update championd Repair information change
9/15/2006 12:33: Update valentds Repair information change
9/15/2006 12:35: Expedite valentds From: Check In
9/15/2006 1:04:1 Expedite valentds From: Product Services
9/18/2006 12:43: Expedite pencarl From: Product Services
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Inteinal Repair
Current Status
New
9/15/2006 12:33:11 PM
valentds
Repair Bench
Repair Location
IEN
Current Location
IEN
Transfer Number
Repair Search
Refresh
Close
supryl
9/18/2006
2:28 PM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Arms Services Repair
Current Cases - Micro...
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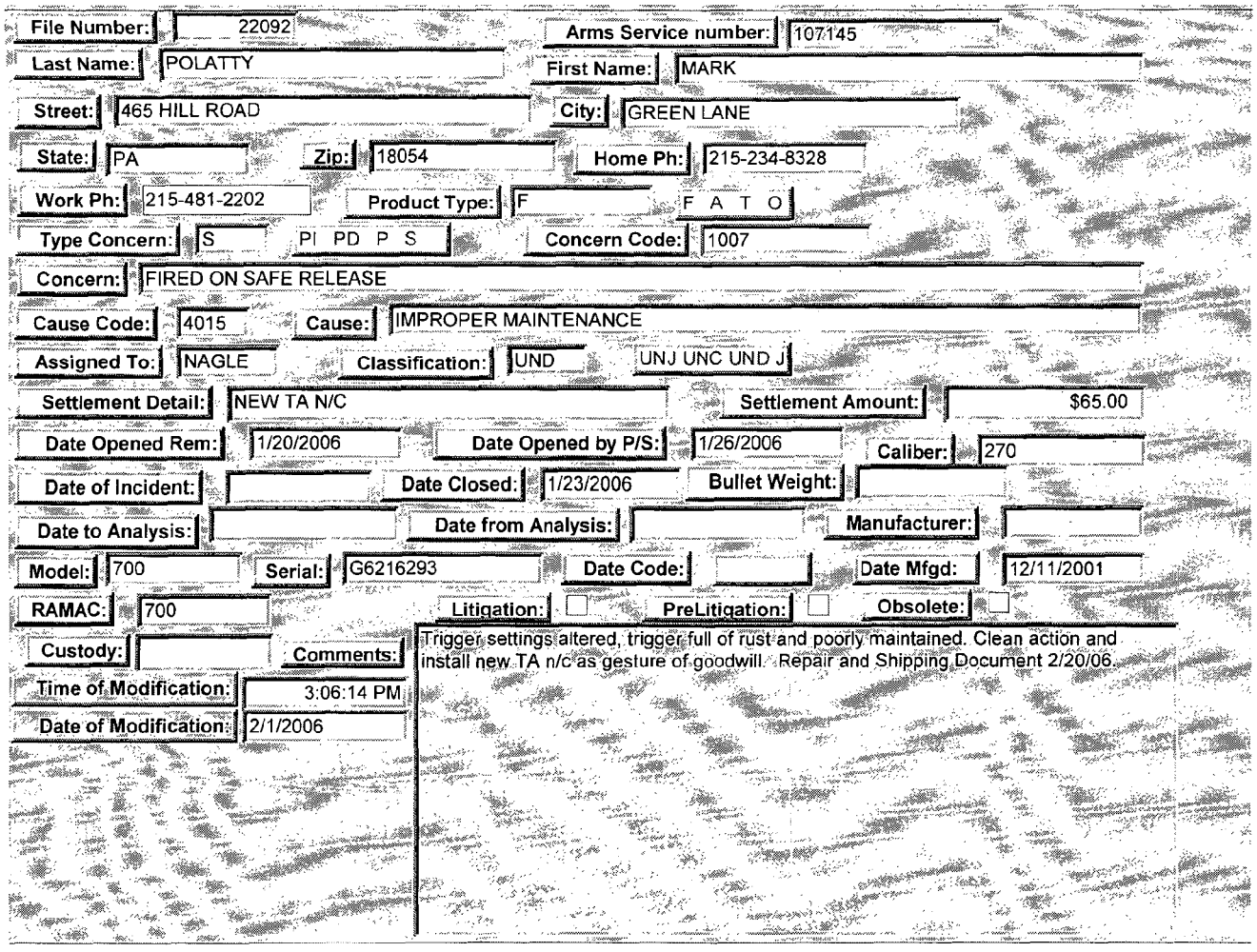
PS 7307



File Number: 22092
Arms Service number: 107145
Last Name: POLATTY
First Name: MARK
Street: 465 HILL ROAD
City: GREEN LANE
State: PA
Zip: 18054
Home Ph: 215-234-8328
Work Ph: 215-481-2202
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA N/C
Settlement Amount: $65.00
Date Opened Rem: 1/20/2006
Date Opened by P/S: 1/26/2006
Caliber: 270
Date of Incident:
Date Closed: 1/23/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer:
Model: 700
Serial: G6216293
Date Code:
Date Mfgd: 12/11/2001
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Trigger settings altered, trigger full of rust and poorly maintained. Clean action and install new TA n/c as gesture of goodwill. Repair and Shipping Document 2/20/06.
Time of Modification: 3:06:14 PM
Date of Modification: 2/1/2006

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00107145 **Account # - R-**	**Description/Serial Number** G6216293 Model 700 Center Fire Caliber: 270 ADL	**Date Received -** 1/20/2006 **Estimate Date -** **Current Date -** 1/24/2006

Customer
MIKE POLATTY
465 HILL ROAD

GREEN LANE. PA 18054 US

Phone (H) (215)-234-8328 XH
Phone (W) (215)-481-2202 XW

Return To
MIKE POLATTY
465 HILL ROAD

GREEN LANE. PA 18054 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN MOVING SAFETY		

Technician's Comments

ProblemNotes Trigger set screws altered.Trigger assembly rusted,poor maintenance.Replace trigger assembly,check over and clean at no charge.FLS 1/23/06

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7309

Marriott
HOTELS & RESORTS

1/06

To: FRED SUPRY
— We spoke on the phone.
Saftey won't engage w/
bolt closed. When bolt is
open, saftey works —
put on safe, close bolt, push
safety off — GUN GOES OFF
(without touching trigger).
You said you would install
new trigger assembly free.
— Mark Polatty, 465 Hill Road,
Green Lane, PA. 18054.
(H) 215-234-8328 (W) 215-481-2202

For reservations or information visit Marriott.com or call (800) 228 9290

Serial Number: G6216293

Model: 700

RE00107145

Trig set screws altered.
Trig assm. rusted - poor
maintenence. Replace TPA
check over, clean at 1/2 MSP
Quote

PS 7310

Date: 1/23/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mark Polatty

R.E. Number: 107145

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6216293 Date of Manufacture:

Overall external condition: Fair

Barrel condition: Okay

Receiver condition: Okay - Rusty under stock

Stock condition: Okay

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: Altered

Adjustments/alterations: Altered

Other: Rusty

Headspace: —

Function evaluation:

PS 7311

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: Okay - Rusty

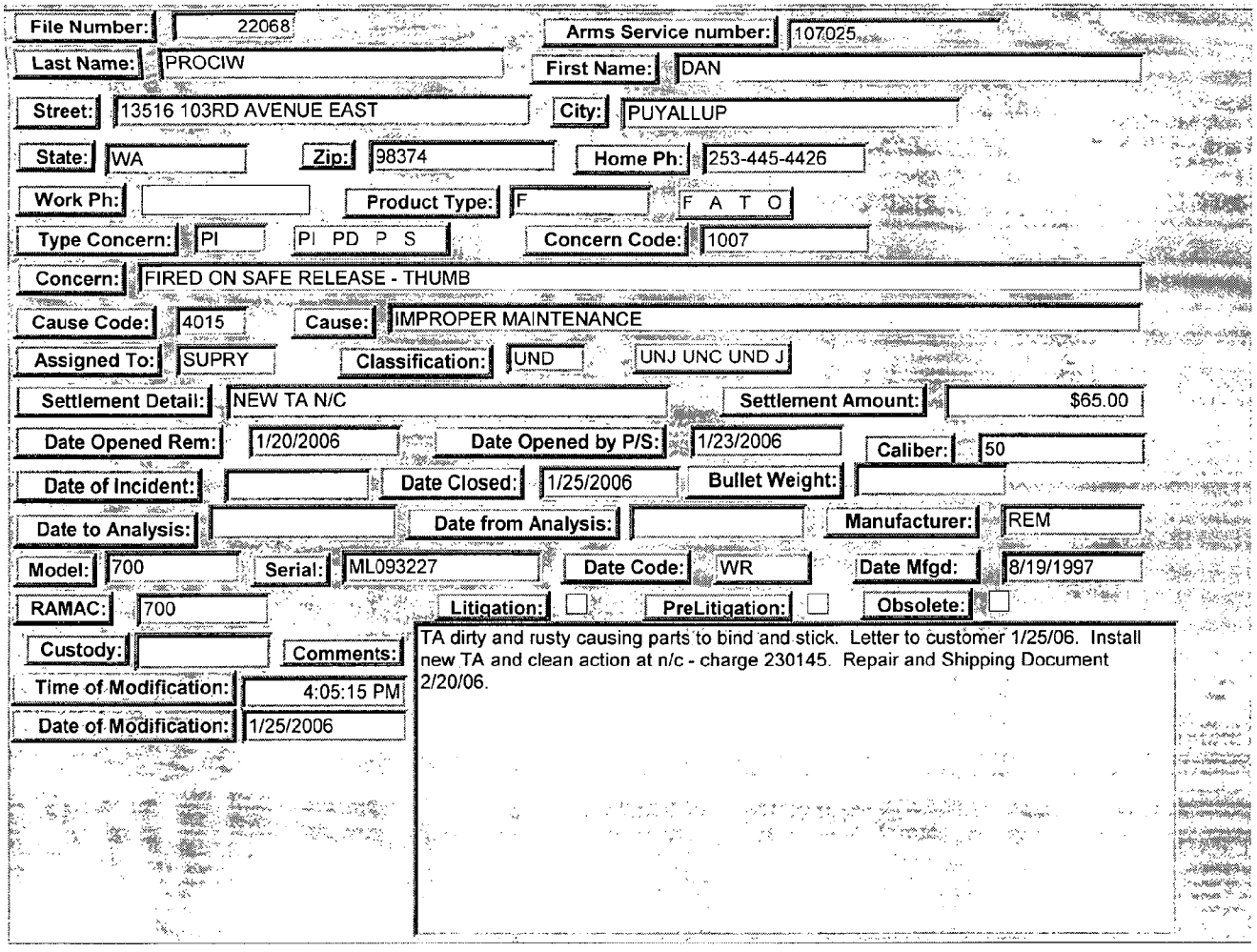
Test firing results (if applicable): —

DISPOSITION

Trig. set screws altered. Trig. assm. Rusted - poor maintence. Replace TPA, check over, clean AT. 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7312



File Number:	22068	Arms Service number:	107025
Last Name:	PROCIW	First Name:	DAN
Street:	13516 103RD AVENUE EAST	City:	PUYALLUP
State:	WA	Zip:	98374
Home Ph:	253-445-4426	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	PI	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE - THUMB
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
	UNJ UNC UND J	Settlement Detail:	NEW TA N/C
Settlement Amount:	$65.00	Date Opened Rem:	1/20/2006
Date Opened by P/S:	1/23/2006	Caliber:	50
Date of Incident:		Date Closed:	1/25/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	ML093227
Date Code:	WR	Date Mfgd:	8/19/1997
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	TA dirty and rusty causing parts to bind and stick. Letter to customer 1/25/06. Install new TA and clean action at n/c - charge 230145. Repair and Shipping Document 2/20/06.
Time of Modification:	4:05:15 PM		
Date of Modification:	1/25/2006		

PS 7313

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00107025 **Account # - R-**	**Description/Serial Number** ML093227 Model 700ML Center Fire Caliber: 50 CAMO	**Date Received -** 1/20/2006 **Estimate Date -** **Current Date -** 1/26/2006

Customer
DAN PROCIW
13516 103RD AVENUE EAST

PUYALLUP. WA 98374 US

Phone (H) (253)-445-4426
Phone (W) (253)-222-4967

Return To
DAN PROCIW
13516 103RD AVENUE EAST

PUYALLUP. WA 98374 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M994	FIRES OUT OF BATTERY		

Technician's Comments

ProblemNotes Trigger assm. rusty and sticky causing parts to bind and stick. Install new trigger assm. clean action at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F99294	700 ML SS TRIG ASSB	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
Service	**Total:**	**0**	

PS 7314

Remington.

25 January 2006

Dan Prociw
13516 103rd Ave E
Puyallup, WA 98374

RE: 700 ML Concern
Serial #: ML093227

Dear Dan,

We were sorry to learn of the unfortunate incident that you experienced while enjoying a day of deer hunting. We are glad that your injuries were not more severe, and hope that your thumb has completely healed. Examination of the rifle found that the trigger assembly was rusted and dirty causing the trigger not to reliably return under the sear. As you know, when the trigger is not under the sear the rifle will fire on safe release. To correct that situation, we will install a complete new trigger assembly at no charge.

Along with all the extra care and cleaning required of a muzzle loading rifle, you will need to remove the stock periodically and clean and oil the trigger assembly – being careful not to over oil the assembly. One suggestion is after you have cleaned the rifle to thoroughly spray the trigger housing with a good gun cleaner, then blow out the mechanism to remove any sludge or rust, and then apply one of the new synthetic oils (a drop on each side of the sear). To test the sear movement; with the bolt out and that safety in the ready to fire position pull and hold the trigger rearward, then push down on the sear and release the sear – the sear should go down easily and return smoothly to its upright position. If the return movement is sluggish then the assembly needs cleaning. Next release the trigger and push down on the sear – the sear should be stopped from full downward movement by the trigger – if it bypasses the trigger then the trigger is not returning under the sear which indicates that the trigger is binding as the result of sticky residue or rust inside the housing and should be cleaned and oiled. If the problem still occurs after cleaning then the rifle should be serviced by a qualified gunsmith.

We apologize for the inconvenience that this incident has caused. If you have any questions feel free to contact me directly

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

8/97

New Text Document

Dear Remington Arms,

The reason that this gun needed to be returned is because it almost resulted in a serious injury or even death. Me and my brother-in-law were out hunting deer,and we ended up shooting this deer that was not yet dead so I loaded the gun again and went up to the deer,with my brother-in-law beside me, to finish the deer off.I went to disengage the safety, and in doing so made the gun fire,spilting my thumb wide open.Needless to say it scared us both to death.I took it to the range afterwords and it does the same thing every time.

Dan Prociw
Dan Prociw - 1-12-2006
13516 103rd ave e
puyallup,wash 98374
(253-445-4426)home
(253-222-4967)cell

Model 700MLS Muzzeloader
Stainless mossy oak 50Cal
Serial# ML093227

DLP
CONSTRUCTION
Dan Prociw
Owner
Specializing in:
Residential Roofing • Carpentry • Gutters
(253) 222-4967 fax (253) 445-4426 DLPC0**012JM

SERIAL NUMBER
ML093227

Model: 700ML

RE00107025

07025

TA dirty & Rusty
causing parts to bind & stick
Install New TA clean
Action N/C - Charge 230145
FLS 1/25/2006

PS 7316

8/97

New Text Document

Dear Remington Arms,

The reason that this gun needed to be returned is because it almost resulted in a serious injury or even death. Me and my brother-in-law were out hunting deer,and we ended up shooting this deer that was not yet dead so I loaded the gun again and went up to the deer,with my brother-in-law beside me, to finish the deer off.I went to disengage the safety, and in doing so made the gun fire,spilting my thumb wide open.Needless to say it scared us both to death.I took it to the range afterwords and it does the same thing every time.

Dan Prociw
Dan Prociw - 1-12-2006
13516 103rd ave e
puyallup,wash 98374
(253-445-4426)home
(253-222-4967)cell

Model 700MLS Muzzeloader
Stainless mossy oak 50Cal
Serial# ML093227

DLP
CONSTRUCTION
Dan Prociw
Owner
Specializing in:
• Residential Roofing • Carpentry • Gutters
(253) 222-4967 fax (253) 445-4426 DLPC0**012JM

ML093227

0 7025

Model: 700ML

RE00107025

PS 7317

Date: 1/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: DAN PROCIW

R.E. Number: 107025

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: M6093227 Date of Manufacture: 8/97

Overall external condition: FAIR

Barrel condition: OILY

Receiver condition: OILY

Stock condition: OILY

Bolt/firing pin condition: OILY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: RUSTY/DIRTY - PARTS BIND/STICK

Headspace: —

Function evaluation:

PS 7318

Feeding: —

Extraction/ejection: —

Trigger pull: —

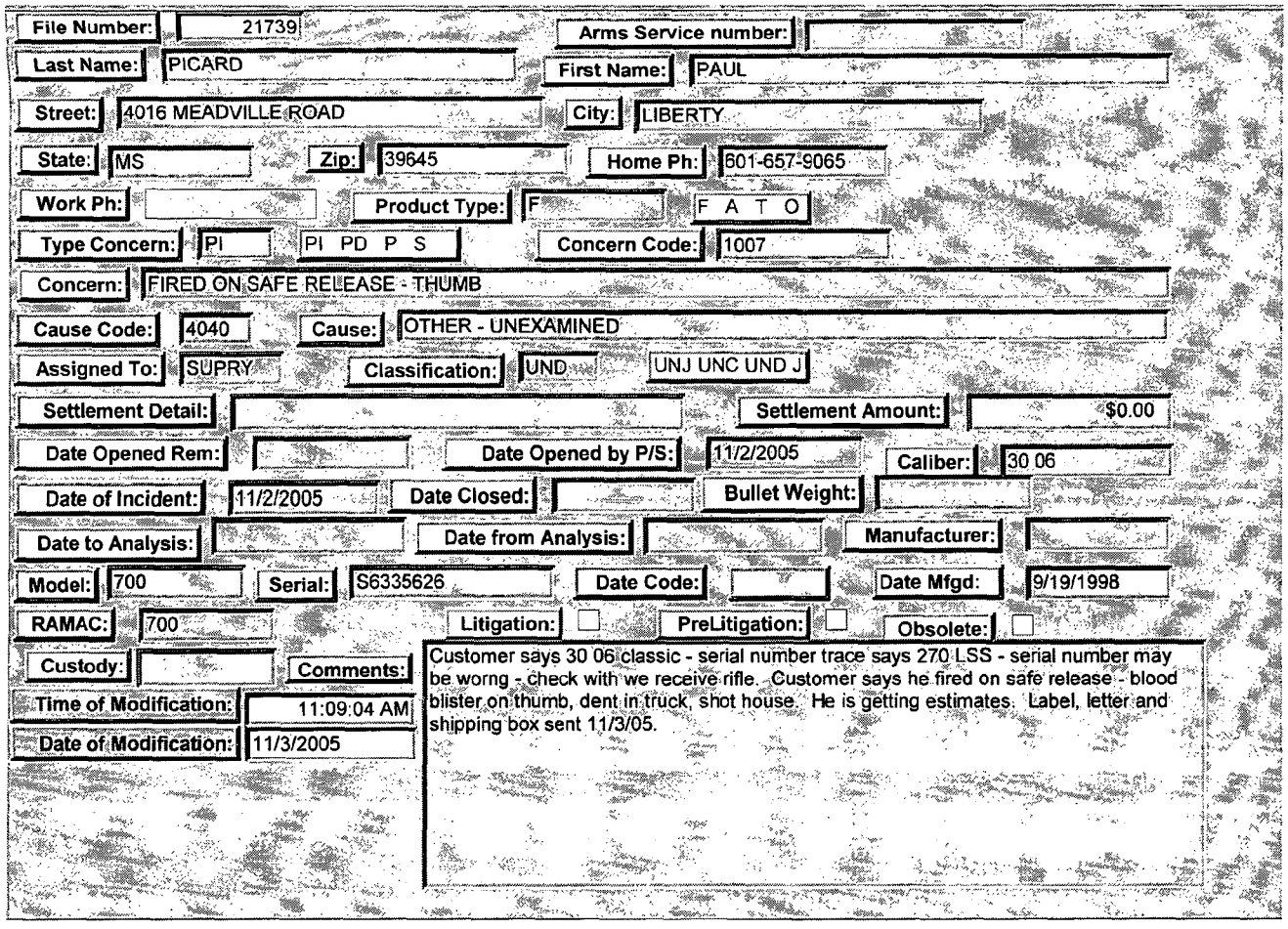
Manual safety: OPEN

Test firing results (if applicable): —

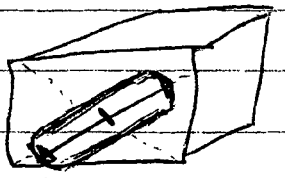
DISPOSITION

ADDITIONAL COMMENTS

PS 7320



File Number:	21739	Arms Service number:	
Last Name:	PICARD	First Name:	PAUL
Street:	4016 MEADVILLE ROAD	City:	LIBERTY
State:	MS	Zip:	39645
Home Ph:	601-657-9065		
Work Ph:		Product Type:	F (F A T O)
Type Concern:	PI (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE - THUMB		
Cause Code:	4040	Cause:	OTHER - UNEXAMINED
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:		Settlement Amount:	$0.00
Date Opened Rem:		Date Opened by P/S:	11/2/2005
Caliber:	30 06		
Date of Incident:	11/2/2005	Date Closed:	
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:			
Model:	700	Serial:	S6335626
Date Code:		Date Mfgd:	9/19/1998
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Customer says 30 06 classic - serial number trace says 270 LSS - serial number may be worng - check with we receive rifle. Customer says he fired on safe release - blood blister on thumb, dent in truck, shot house. He is getting estimates. Label, letter and shipping box sent 11/3/05.
Time of Modification:	11:09:04 AM		
Date of Modification:	11/3/2005		



3006

9/19/58

25959

-S6335626- m/700

Hard to Squeeze trigger
opened bolt Feed another round
Fired on safe Release
Hurt thumb - muzzle Blast
dented Truck - bullet hit
house.

- Paul Picard
4016 Meadville Rd
Liberty, MS 39645

SEND BOX & LABEL
Over night
601-657-9065 Home
225-405-3063 cell

Blood blister on thumb -

PS 7321

UPS DRIVER INSTRUCTIONS: *YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD*

Name: Paul Picard

Company:

Street: 4016 Meadville Rd

City: Liberty State: MS ZIP Code: 39645

REF #:

F

A.R.S.

PD

TO

Fred Supry

REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS Next Day Air® EXTREMELY URGENT **1**

TRACKING NUMBER

1Z E13 390 27 5000 2289

UPS Authorized Return Service℠

01118611 UPS Louisville, KY 2/97 W

Next Day Air A.R.S. Tracking Number
1Z E13 390 27 5000 228 9

REF #/DATE

PS 7322

Remington.

02 November 2005

Paul Picard
4016 Meadville Road
Liberty, MS 39645

RE: Model 700 Concern

Dear Paul,

We were sorry to learn of the unfortunate incident that you experienced; but, we are certainly glad that you were not seriously injured.

As we discussed, I have enclosed a shipping box and label for you to return the rifle to my attention for examination. Once you have estimates on the damages you can forward them to me at the address below. Please put a note inside the shipping box with your name, address, telephone number, and a brief description of the incident. The note inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We will contact you upon the completion of the examination to discuss our findings, and to reach a mutually acceptable conclusion to this most unfortunate event. We apologize for the inconvenience that this incident has caused. We hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Remington.

02 November 2005

Paul Picard
4016 Meadville Road
Liberty, MS 39645

RE: Model 700 Concern

Dear Paul,

We were sorry to learn of the unfortunate incident that you experienced; but, we are certainly glad that you were not seriously injured.

As we discussed, I have enclosed a shipping box and label for you to return the rifle to my attention for examination. Once you have estimates on the damages you can forward them to me at the address below. Please put a note inside the shipping box with your name, address, telephone number, and a brief description of the incident. The note inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

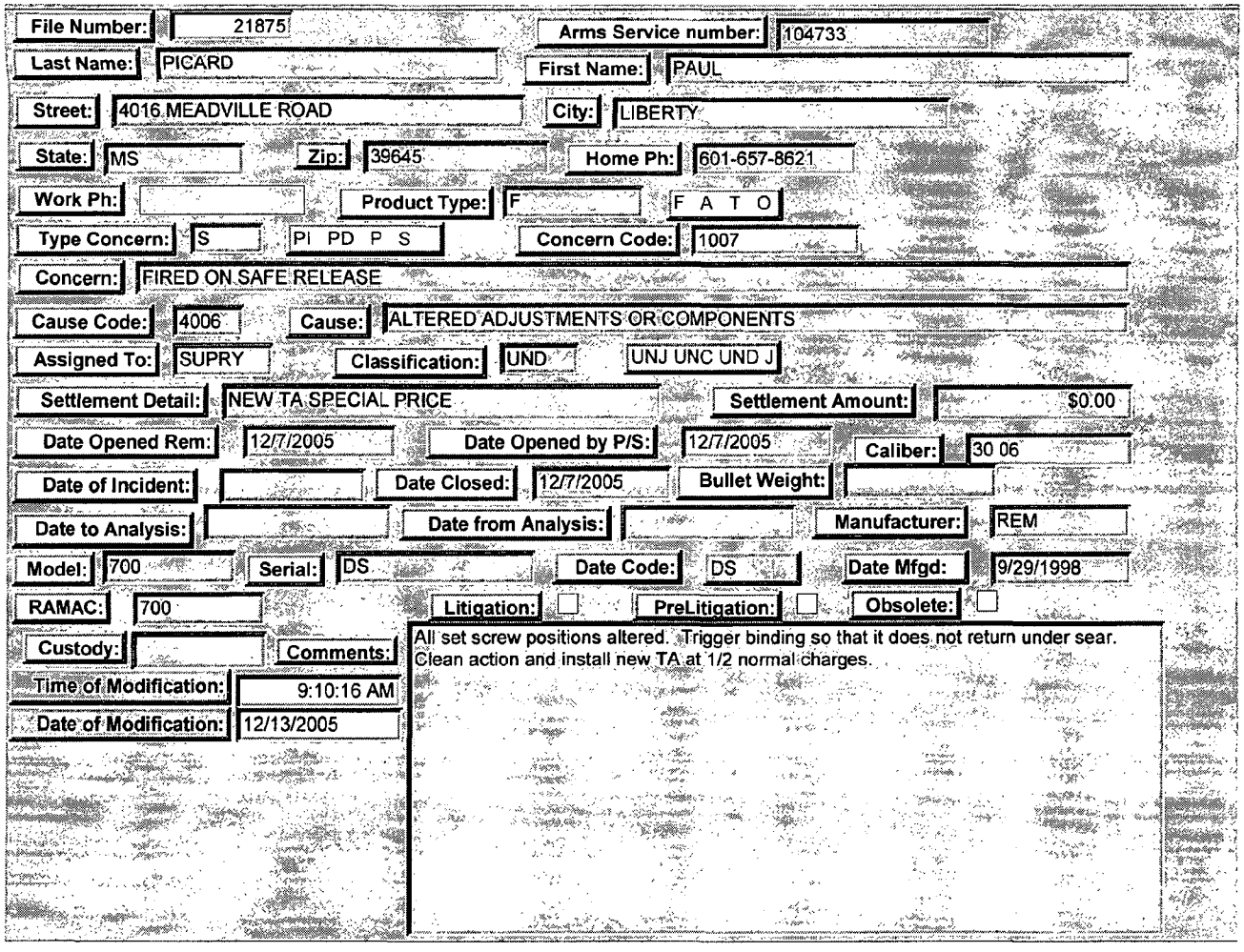
We will contact you upon the completion of the examination to discuss our findings, and to reach a mutually acceptable conclusion to this most unfortunate event. We apologize for the inconvenience that this incident has caused. We hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

PS 7325



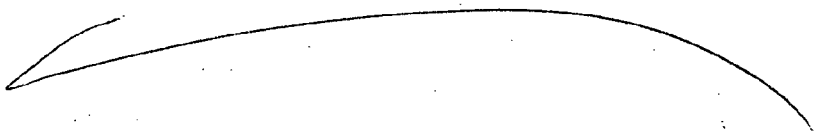
File Number: 21875
Arms Service number: 104733
Last Name: PICARD
First Name: PAUL
Street: 4016 MEADVILLE ROAD
City: LIBERTY
State: MS
Zip: 39645
Home Ph: 601-657-8621
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 12/7/2005
Date Opened by P/S: 12/7/2005
Caliber: 30 06
Date of Incident:
Date Closed: 12/7/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: DS
Date Code: DS
Date Mfgd: 9/29/1998
RAMAC: 700
Litigation: ☐
PreLitigation: ☐
Obsolete: ☐
Custody:
Comments:
All set screw positions altered. Trigger binding so that it does not return under sear. Clean action and install new TA at 1/2 normal charges.
Time of Modification: 9:10:16 AM
Date of Modification: 12/13/2005

7/98

This gun will fire when you nock safty off.

Thanks

Paul



Serial Number: S6335626

Model: 700

RE00104733

TRIG. ASSM. SET SCREWS ALTERED.
TRIG. will not return properly.
Replace TPA check over, clean
AT 1/2 MSP Quote

PS 7326

Date: 12/7/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Paul Picard

R.E. Number: 101733

Reason for inspection: FSL

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: S6335626 Date of Manufacture: 9/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: After MKT.

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: TRIG WON'T RETURN

Headspace: —

Function evaluation:

PS 7327

Feeding: —

Extraction/ejection: —

Trigger pull: 5 #

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM SET SCREWS ALTERED, TRIG. WON'T RETURN PROPERLY. REPLACE TPA, CHECK OVER, CLEAN AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7328

Remington Arms Co., Inc.
Product Service
Legal Case #:588

PS 7329

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolet
110179	3/23/2006	3/24/2006	3/24/2006	1/1/1900			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Andrew L.	Robinson	11162 Hwy One	South Hill	VA	23970		H 434-447-2718 C 434-917-5076
Incident	Andrew L.	Robinson						

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI Bruised Thumb PD S Fired on safe release C	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		ok	

All set screw positions altered. Trigger rusted and binding to the side plates of the housing.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM Rem ma	25803	E6890211	EP	11/13/1995
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
1/1/1900	ELLETT BROTHERS	two piece scope base and rings				

cust.states FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Federal	/140 gr.	7mm Mag				

Concern	Other	Factory	Reload
0:		Y	

PS 7330

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA special price		1/1/1900			1/1/1900	1/1/1900

Clean action and install new TA at 1/2 MSP.

Examination[Remington/CF/BA]

Remington Arms Co., Inc.
Product Service
Legal Case #:588

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
110179	3/23/2006	3/24/2006	3/24/2006	1/1/1900			

Customer Information - Not Defined

Incident Information - None Defined

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM Rem ma	25803	E6890211	EP	11/13/1995

Date Purchased	Where Purchased	Accessories	Original Owner
1/1/1900	ELLETT BROTHERS	two piece scope base and rings	

cust.states FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement - None Defined

Examination[Remington/CF/BA]

PS 7331

Factory Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700	**Serial Number:** E6890211	
Are you the original owner?: ☑ YES ☐ NO		
Name: Andrew L. Robinson	**Date of Purchase:** 1996, 97 ?	
Address (no PO Boxes): ~~11162 HWY One~~ 11162 HWY One		
City: South Hill	**State:** Va.	**Zip:** 23970
Phone (Daytime): ~~434-738-8947~~	**Fax:**	
E-mail Address: (434-447-2718) Cell # 434-917-5076		
☐ I would like to receive future e-mail updates from Remington.		
Please describe your problem and date of ocurrence: Gun goes off when you put safety in the fire position. When safety is in fire position the only way to get it back in safe position is to open the bolt. It went off one day recently when I was checking the scope pushing the safety lever into my thumb about ¼ inch, have not fired it sense 11079		
Ammunition Information:		
Manufacturer: Remington, Federal	Type: 140 Gr.	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Hoppes		
How often do you clean the bore? (Months or Number of rounds) 20 rounds		
How often do you clean the action? (Months or Number of rounds) Same		
How often do you clean the trigger assembly? (Months or Number of rounds) 12 months		

PS 7332

EP 10/95

Brand of lubricant used: Hoppes

How often do you lubricate the bore? (Months or Number of rounds) 20 rounds

How often do you lubricate the action? (Months or Number of rounds) Same

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☑ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? Never

What were the services performed?

I set the trigger pull myself about 5 years ago.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

11162 HWY One
South Hill Va,
23970

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial Number: E6890211

Model: 700

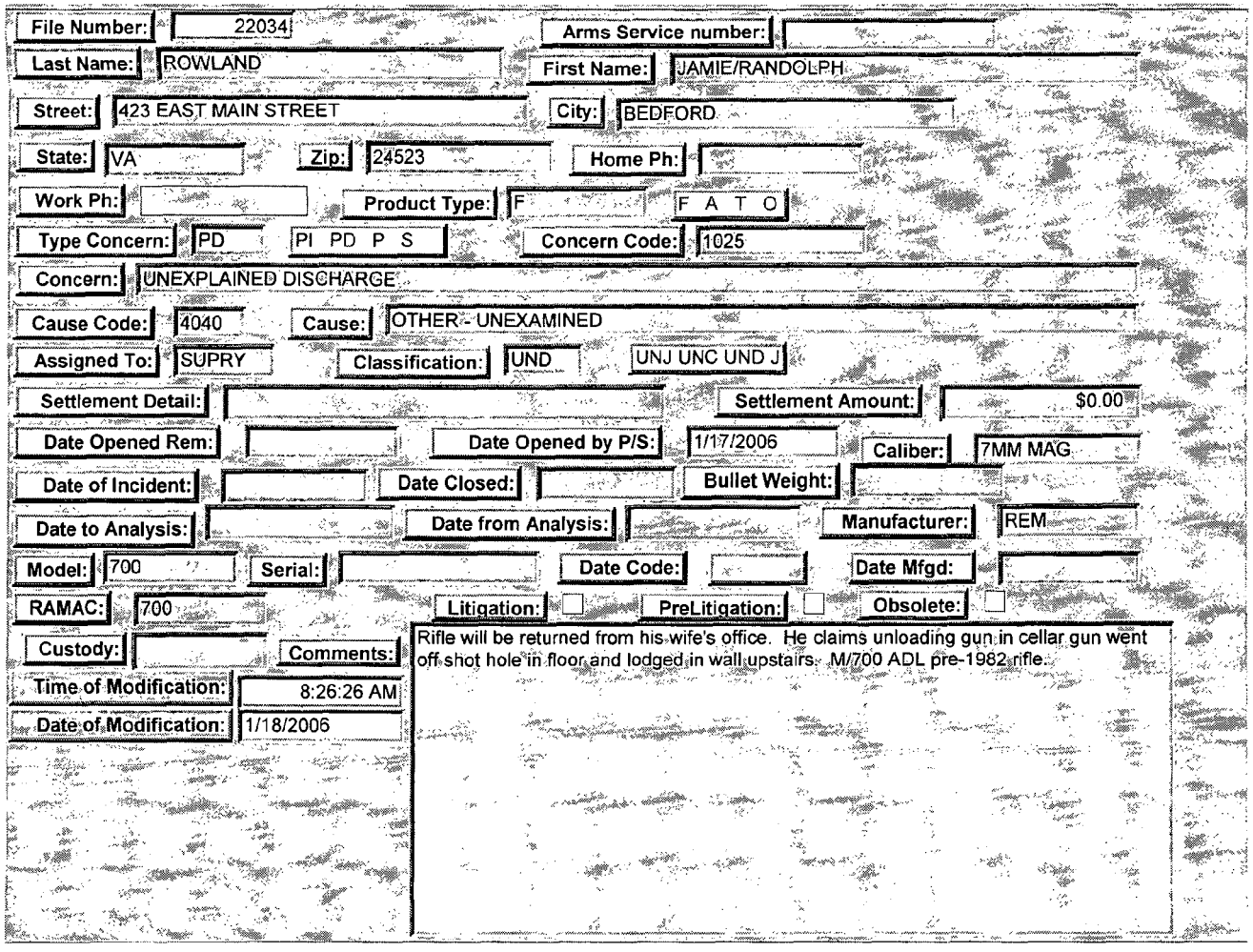
RE00110179

| Legal Notices

Remington

Trig. set screws altered. Trig. rusted + binding to side plates. ~~Replates~~ replace TPA check over, clean at 1/2 msp Quote PS 7333

PS 7334



File Number: 22034
Arms Service number:
Last Name: ROWLAND
First Name: JAMIE/RANDOLPH
Street: 423 EAST MAIN STREET
City: BEDFORD
State: VA
Zip: 24523
Home Ph:
Work Ph:
Product Type: F
F A T O
Type Concern: PD
PI PD P S
Concern Code: 1025
Concern: UNEXPLAINED DISCHARGE
Cause Code: 4040
Cause: OTHER - UNEXAMINED
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail:
Settlement Amount: $0.00
Date Opened Rem:
Date Opened by P/S: 1/17/2006
Caliber: 7MM MAG
Date of Incident:
Date Closed:
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial:
Date Code:
Date Mfgd:
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Rifle will be returned from his wife's office. He claims unloading gun in cellar gun went off shot hole in floor and lodged in wall upstairs. M/700 ADL pre-1982 rifle.
Time of Modification: 8:26:26 AM
Date of Modification: 1/18/2006

Remington.

17 January 2006

Randolph W. Rowland
PO Box 176
Vinton, VA 24179

RE: Model 700 ADL concern

Dear Randolph,

We were sorry to learn of the unfortunate incident that you experienced while checking the function of your rifle. It is my understanding that you experienced an accidental discharge that resulted in some property damage.

As we discussed, I have enclosed an ARS label for you to return the incident rifle to my attention for examination. Once we complete the examination I will contact you to discuss our findings and to work toward a mutually acceptable conclusion to this most unfortunate event. The rifle will be logged in from and returned to your wife's work address as you requested. Please include your estimate of the damage for us to consider. I have enclosed a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. Also, please add information related to the incident on the back of this letter. I'm looking for the date of the incident, how it came about, the amount of damage, etc.

We apologize for the inconvenience that this incident has caused; but, hope that our response will keep you as a loyal Remington customer. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

UPS DRIVER INSTRUCTIONS: *YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD*

Name: JAMIE ROWLAND

Company:

Street: 423 E. MAIN ST

City: BEDFORD State: VA ZIP Code: 24523

REF #:

F

A.R.S.

PD

TO FRED SUPRY
REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS 2nd Day Air® **2**

TRACKING NUMBER

1Z E13 390 38 5000 2419

UPS Authorized Return Service℠

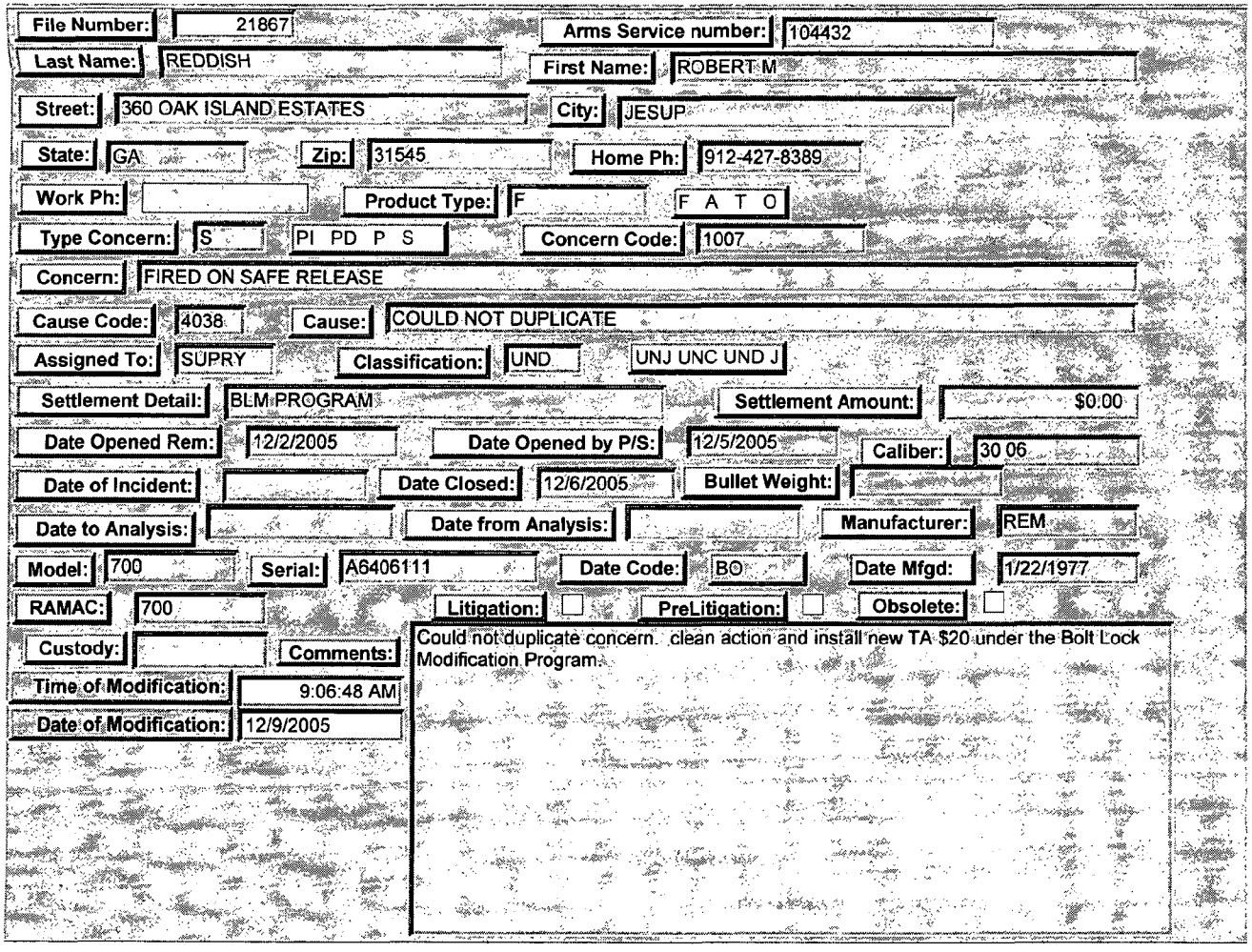
01118612 2/97 W

2nd Day Air A.R.S. Tracking Number
1Z E13 390 38 5000 241 9

REF #/DATE

PS 7336

PS 7337



File Number:	21867	Arms Service number:	104432
Last Name:	REDDISH	First Name:	ROBERT M
Street:	360 OAK ISLAND ESTATES	City:	JESUP
State:	GA	Zip:	31545
Home Ph:	912-427-8389		
Work Ph:		Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4038	Cause:	COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	12/2/2005	Date Opened by P/S:	12/5/2005
Caliber:	30 06		
Date of Incident:		Date Closed:	12/6/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A6406111
Date Code:	BO	Date Mfgd:	1/22/1977
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. clean action and install new TA $20 under the Bolt Lock Modification Program.
Time of Modification:	9:06:48 AM		
Date of Modification:	12/9/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00104432 **Account # - R-**	**Description/Serial Number** A6406111 Model 700 Center Fire Caliber: 30-06 ADL	**Date Received -** 12/14/2005 **Estimate Date -** 12/6/2005 **Current Date -** 12/19/2005

Customer
ROBERT REDDISH
360 OAK ISLAND ESTATES

JESUP. GA 31545 US

Phone (H) (912)-427-8389
Phone (W)

Return To
ROBERT REDDISH
360 OAK ISLAND ESTATES

JESUP. GA 31545 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRED WHEN SAFETY WAS MOVED		

Technician's Comments

ProblemNotes Could not duplicate concern.Replace trigger assembly under bolt lock program for $20.00.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7338

1/77

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** A6406111
Name: Robert m. Reddish	**Date of Purchase:**
Address (no PO Boxes): 360 Oak Island Estates	
City: Jesup	**State:** Ga. **Zip:** 31545
Phone (Daytime): 912-427-8389	**Fax:**
E-mail Address:	

Please describe your problem:

Gun fired when the safety was moved to the fire position.

Additional Information: (Ammo type, brand, handload specifications, etc.)

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

could not duplicate concern
Replace TPA under Bolt Lock
Program for $20.00
Quote

Serial Number: A6406111

Model: 700 PS 7339

RF00104432

Date: 12/5/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Robert M. Reddish

R.E. Number: 104432

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6406111 Date of Manufacture: 1/77

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Dirty

Headspace: —

Function evaluation:

PS 7340

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5 #

Manual safety: OKAY – BOLT LOCK

Test firing results (if applicable): —

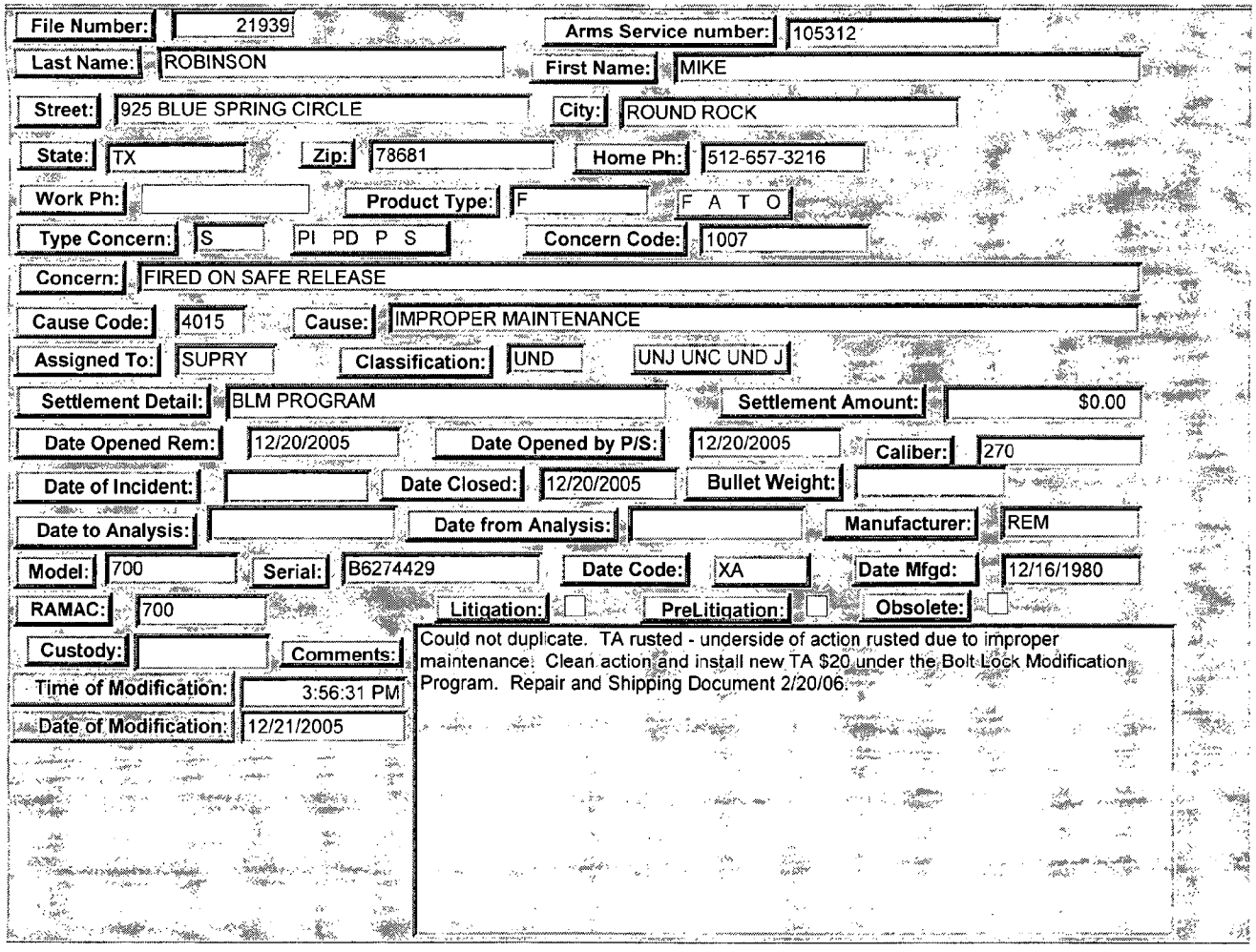
DISPOSITION

could not duplicate concern. Replace TPA under Bolt Lock Program for $20.00 Quote

ADDITIONAL COMMENTS

PS 7341

PS 7342



File Number:	21939	Arms Service number:	105312
Last Name:	ROBINSON	First Name:	MIKE
Street:	925 BLUE SPRING CIRCLE	City:	ROUND ROCK
State:	TX	Zip:	78681
Home Ph:	512-657-3216	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	12/20/2005
Date Opened by P/S:	12/20/2005	Caliber:	270
Date of Incident:		Date Closed:	12/20/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	B6274429
Date Code:	XA	Date Mfgd:	12/16/1980
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate. TA rusted - underside of action rusted due to improper maintenance. Clean action and install new TA $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	3:56:31 PM	Date of Modification:	12/21/2005

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Carl Cotton
RE00105312	B6274429	Date Received - 1/5/2006
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	Estimate Date - 12/22/2005
		Current Date - 1/9/2006

Customer	Return To
MIKE ROBINSON 925 BLUE SPRING CIRCLE ROUND ROCK, TX 78681 US	MIKE ROBINSON 925 BLUE SPRING CIRCLE ROUND ROCK, TX 78681 US
Phone (H) (512)-657-3216 Phone (W)	Fax (512)-930-3469 Email MROBINSON@FTWO(

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M122	RUSTED COMPONENT
M992	FIRED WHEN MOVING SAFETY		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000117	GR-PROOF	1	1	0	Y
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service	**Total:**	**24**	**24**	**0**	

Condition	FIRED OUT OF BATTERY
ProblemNotes	Has the old style bolt lock safety. Trigger and housing are rusted and dirty. Quoted for replacing trigger assy. under tho bolt lock safety modification program.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7343

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number:	**Serial Number:** B627 4429
Are you the original owner?: ☑ YES ☐ NO	
Name: Mike Robinson	**Date of Purchase:**
Address (no PO Boxes): 925 Blue Spring Circle	
City: Round Rock	**State:** Texas **Zip:** 78681
Phone (Daytime): 512 6573214	**Fax:** 512 9308469
E-mail Address: MRobinson@FTWoods.com ☑ I would like to receive future e-mail updates from Remington.	

Please describe your problem:

Rifle fires when you change the safety from on safety to fire. It fires without pulling the trigger

Rusty - Clean action & install new TA - Quote $20. under the bolt lock modification program. FCS 12/20/2005

03/17

Ammunition Information:

Manufacturer: Remington	Type: 270
Other (i.e. bullet weight/type, shot size, powder): 130 grain	

Handload Information:

Powder Used: N/A	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of rounds) Every 10 Rounds
How often do you clean the action? (Months or Number of rounds) " " "
How often do you clean the trigger assembly? (Months or Number of rounds) " " "
Brand of lubricant used:

PS 7344

Date: 12/20/2005

By: Fred Supey

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mike Robinson

R.E. Number: 105312

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 700

Serial Number: B6274429 Date of Manufacture: XA - 12/16/1980

Overall external condition: Fair

Barrel condition: Rusty

Receiver condition: Rusty

Stock condition: Dinged

Bolt/firing pin condition: ok

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Rusty - dirty

Headspace: —

Function evaluation:

PS 7345

Feeding: —

Extraction/ejection: —

Trigger pull: 3½ #'s

Manual safety: ok

Test firing results (if applicable): _____

DISPOSITION

Clean rust, install New TA $20 under the bolt lock modification program

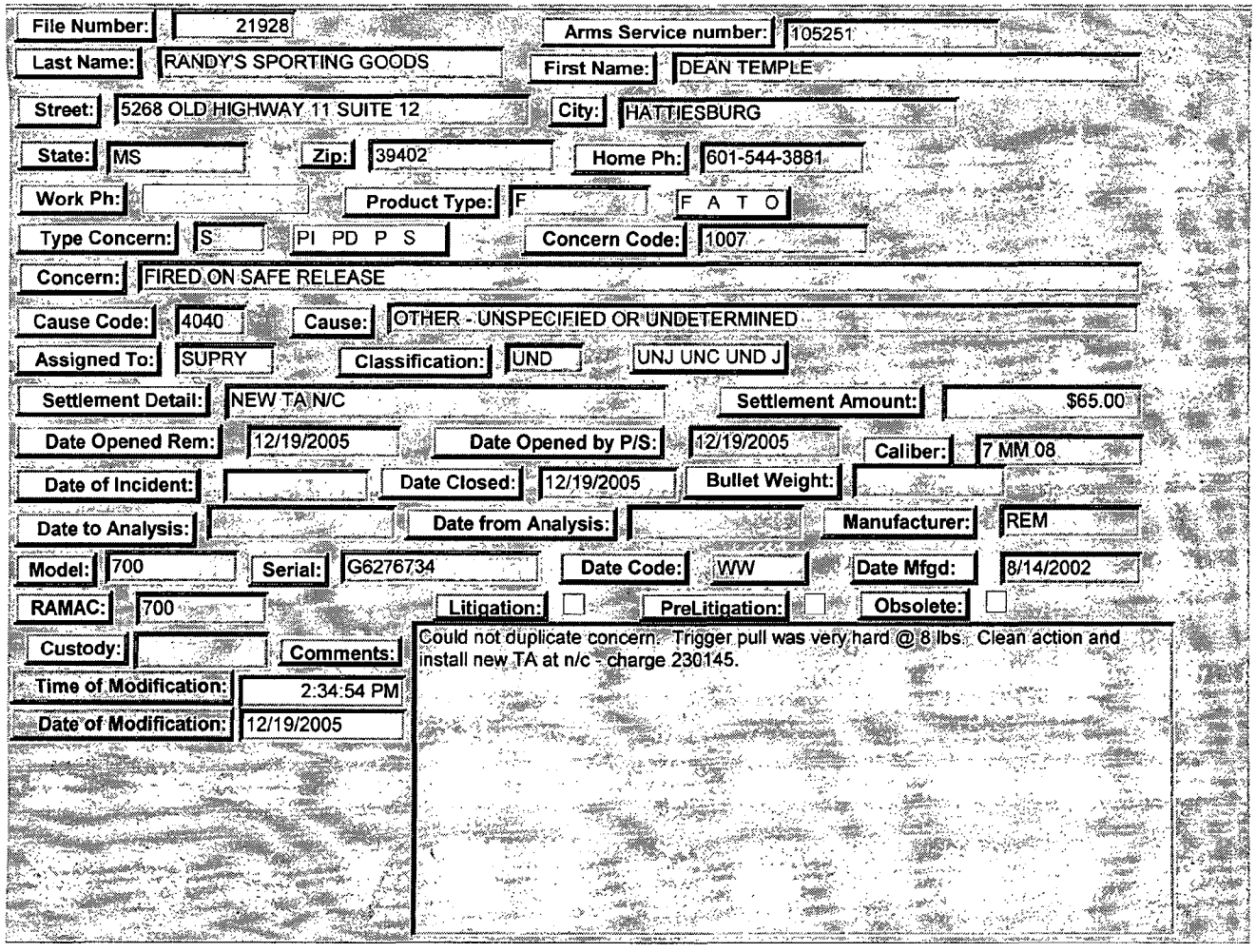
ADDITIONAL COMMENTS

Underside of barrel rusted

" " rec. rusty

Gun has not been removed from stock & cleaned or oiled in some time - even the take down screws are rusty.

PS 7346



File Number:	21928	Arms Service number:	105251
Last Name:	RANDY'S SPORTING GOODS	First Name:	DEAN TEMPLE
Street:	5268 OLD HIGHWAY 11 SUITE 12	City:	HATTIESBURG
State:	MS	Zip:	39402
Home Ph:	601-544-3881		
Work Ph:		Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	12/19/2005	Date Opened by P/S:	12/19/2005
Caliber:	7 MM 08		
Date of Incident:		Date Closed:	12/19/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	G6276734
Date Code:	WW	Date Mfgd:	8/14/2002
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. Trigger pull was very hard @ 8 lbs. Clean action and install new TA at n/c - charge 230145.
Time of Modification:	2:34:54 PM		
Date of Modification:	12/19/2005		

PS 7347

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** G6276734
Are you the original owner?: ☒ YES ☐ NO	
Name: Dean Temple	**Date of Purchase:**
Address (no PO Boxes): 111 Larawood Pt.	
City: Petal	**State:** MS **Zip:** 39465
Phone (Daytime): 601. 544. 3881	**Fax:**
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem: See attached card.	

105251

G6276734

Model: 700

RE00105251

Could not duplicate, HARD TRIGGER Pull Clean Action and install New TA

Type: N/C - Charge 230145 FLS - 12/19/05

Powder Weight:

Primer Used:

Cast / Half Used:

ATTACH TO GUN

JOB NO. 899499

Date Left 12-01-05 Date Promised

Make Remington Model 700

Value 500 Ser. # G6276734 Cal. 7M08

Owner Dean Temple

Address 111 Larawood Pt.

City Petal, Ms State MS

Zip 39465 Phone 601 544 3881

☒ Malfunction ☐ Broken Pts. ☐ Reblue

☐ Rebarrel ☐ Action Work ☐ Clean

☐ Scope Mounts ☐ Recoil Pad ☐ Refinish

☐ Other

Details bolted put safety to fire gun fired twice without touching trigger

Pull ____ Pitch ____

____ Inches High ____ Yds. ____ Gr. Bullets

____ % Pattern ____ Shot with ____ Choke

© 2001 BROWNELLS, INC. Montezuma, IA 50171

PS 7348

Date: 12/19/05

By: FRED SUPRY

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Dean Temple

R.E. Number: 105251

Reason for inspection: Accidental Discharge - FSR

FIREARM

Manufacturer: Rem Model: 700

Serial Number: G6276734 Date of Manufacture: _____

Overall external condition: good

Barrel condition: ok

Receiver condition: ok

Stock condition: ok

Bolt/firing pin condition: ok

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Hard trigger Pull

Headspace: —

Function evaluation:

PS 7349

Feeding: —

Extraction/ejection: —

Trigger pull: 8 lbs

Manual safety: ok

Test firing results (if applicable):

DISPOSITION

New TA nk - charge 230145

ADDITIONAL COMMENTS

Remington Arms Co., Inc.
Product Service
Legal Case #:592

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119942	11/10/2006	11/13/2006	11/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Scheels	802 Kirkwood Mall	Bismarck	ND	58504		H 701-255-7255 F 701-258-0245
Incident	Eugene	Kurle	687 4th St SW	Mercer	ND	58559		H 701-447-2671 C 701-391-0262

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4015	Improper Maintenance			
S	Fired on Bolt Closing	Concern:1008	Fired on Bolt Closing		Unknown	
C						

11/15/06-When closing the bolt gun will fire. Please inspect repair as needed.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/22-250 REM	20000	6396372	CU	4/1/1971

Date Purchased	Where Purchased	Accessories	Original Owner
	DAKOTA HDWE FARGO N DAK	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/15/06-Quoted to replace under SMP $20.lw

PS 7351

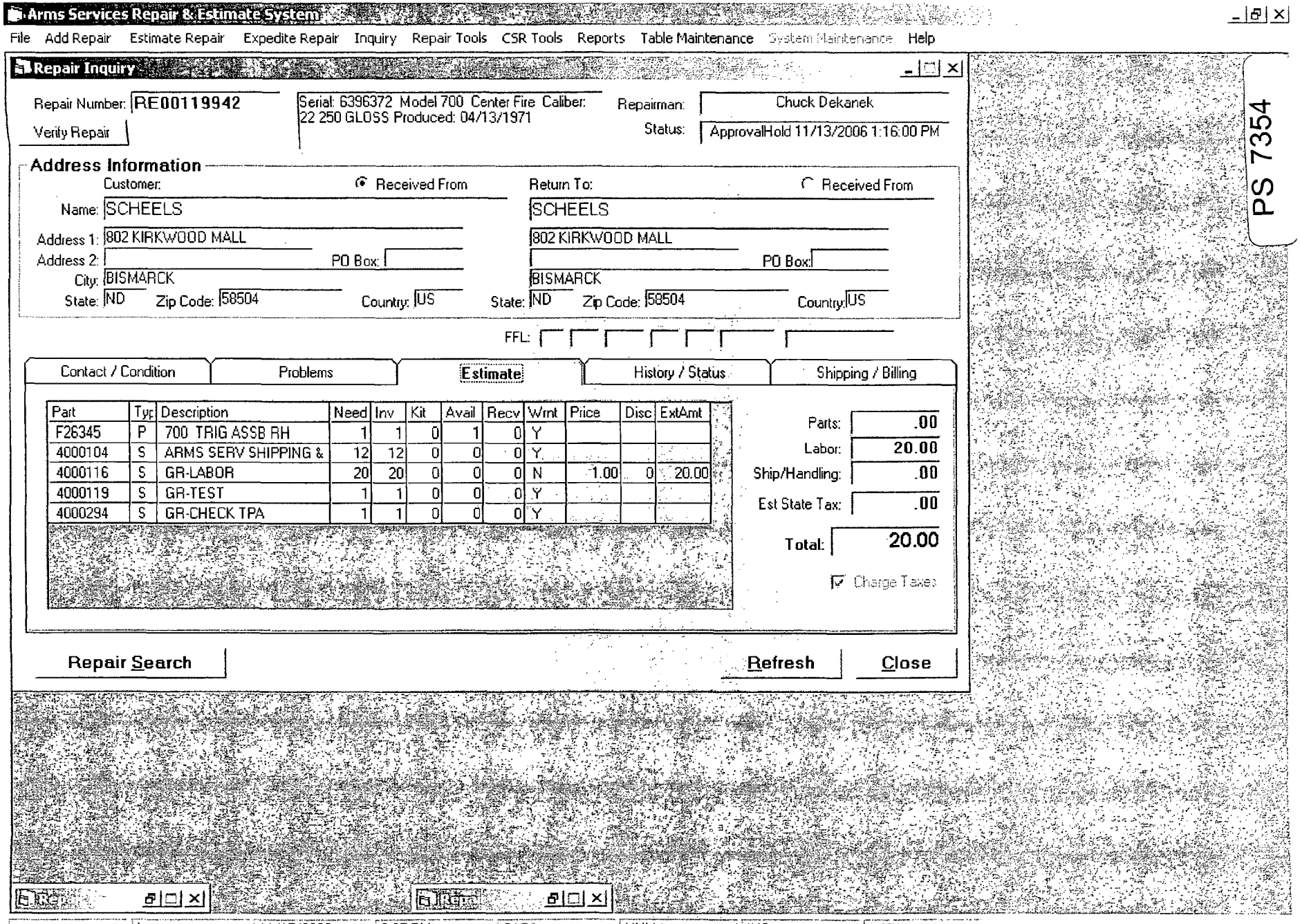
Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM IS CONTAMINATED WITH A PARTIALLY DRIED AND STICKY LUBRICATION RESIDUE,CAUSING TRIGGER TO BIND.
Barrel	Description		24" 22-250 REM
	Date Code		CU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	

PS 7352

Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.0065
	Notch	Slightly Worn; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	10+# TRIG PULL GAUGE WENT FULL LENGTH WITHOUT FIRING
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7353



creen Capture. 3:07:13 dnesday, 11/15/06, 1024w x 768h

SCHEELS
Fire Arm Repair
802 Kirkwood Mall
Bismarck, ND 58504
Phone 701-255-7255 • Fax 701-258-0245

CASE# 592

CU 4/71 .0065 10+# 0354 24"

ATTENTION: The estimated time on repairs is 6 to 8 weeks depending on the availability of parts needed to repair your Firearm. DO NOT leave scopes, slings, cases etc... with the firearm, they may get lost or misplaced in the shuffle.

RECEIVED BY Dallas Kemmer **DATE** 10 - 31 **20** 06

HOME PHONE 447-2671 **OTHER PHONE** Cell 891-0262

CUSTOMER NAME Eugene Kurle		ADDRESS 687 4th St. SW	
CITY Mercer	STATE ND		ZIP 58559
MAKE Remington	MODEL 700 ADL		CAL/GA 22-250
SERIAL NO. 6396372		INSURANCE VALUE 500.00	

CUSTOMER SIGNATURE _____

DESCRIPTION OF SERVICE TO BE DONE

When closing the bolt gun will fire
please inspect repair as needed
Remington Direct

FOR OFFICE USE ONLY

DATE SHIPPED 11/1 **20** 06 **SHIPPED BY** SM

SENT TO: Remington

TR79. ASSM. IS CONTAMINATED with A partially dried + sticky lubrication residue causing TR79. TO BIND. Replace TPA, under bolt lock program for $20.00 - check over + clean

COMPANY NAME		ADDRESS
CITY	STATE	ZIP Quote

DATE RETURNED _____ **20**_____

CUSTOMER CONTACTED _____ **20**_____ **NA / LMOM / LMWP**

AMOUNT DUE $_____

Number: 6396372

Model: 700

RE00119942

REPAIR STATUS

119942

PS 7355

WHITE - FILE YELLOW - ACCOMPANIES FIREARM PINK - CUSTOMER COPY

Remington Arms Co., Inc.
Product Service
Legal Case #:618

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120039	11/15/2006	11/16/2006	11/16/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Thomas	Salata	7648 Mulberry Walk	Poland	OH	44514		H 330-757-0188 E tomsal13@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S Fired on safe release	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release		Unknown	
C				

11/22/06-corresp from repair-gun discharged when moving the safety from safe to fire. Customer notes that trigger has been worked.lw

---

irearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/338 RUM	26101	S6433414	BW	1/28/2002 1:05:08 PM

Date Purchased	Where Purchased	Accessories	Original Owner
7/18/2003	OUTDOOR SPORTS HDQRS	TWO PIECE SCOPE BASE	Y

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at 1/2 msp						

Repair/Replacement Cost	Repair/Replacement Date

11/22/06-Trigger set screws altered, sear cam altered, replace TA at 1/2msp.lw

PS 7356

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/16/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGGER SET SCREWS ALTERED,SEARCAM ALTERED,SAFETY DETENT BALL MISSING
Barrel	Description		26" 338 RUM SS
	Date Code		BW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End	---Select---	

PS 7357

	Condition		
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Abused; Not Functioning	
Sear	Lift	---Select---	.0095
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Abused; Not Functioning	SET SCREWS ALTERED,SEARCAM ALTERED
	Pull	---Select---	
	Altered	True	ALTERED

PS 7358

Serial Number: S6433414

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700S	26101	ILN	1/28/2002	MODEL 700.TM BDL STAINLESS SYNTHETIC BOLT ACTION CENTERFIRE F 26" BARREL 338 REM ULTRA MAG.

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/02/28	SHIP	OHL	OUTDOOR SPORTS HDQRS	45449	0080918640	turnerrr	

FFL:4-31-113-01-5C-36309

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant
Not on File at this location

History:	Date	Action	User	Activity Description
	2002/01/28	Packed	vivacquafj	.FA6690.FB9251.FC9289

Location: Mayfield
Not on File at this location
Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
700S	26101	ILN	01/28/2002	MODEL 700.TM BDL STAINLESS SYNTHETIC BOLT ACTION CENTERFIRE F 26" BARREL 338 REM ULTRA MAG.

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	02/28/2003	Intransit	O10146679		T2001135	99396	0080918640	

History:	Date	Action	User	Activity Description
	2002/01/30	TransferRcv	KJM	Transfer: T2001135 RF
	2002/01/30	Received	bensonsl	From: ILN on T2001135
	2002/02/01	FivePack Add	whse01	OverPack: O10146679
	2002/02/01	PalletAdd	KJM	Pallet: P10049725 RF
	2002/02/01	LocChange	KJM	Location: FA46B64 RF
	2002/12/02	LocChange	PAI	Location: AM31P28 RF
	2002/12/05	PhyInv	DAH	PalletNbr:P10049725
	2002/12/07	LocChange	KJM	Location: FA45B61 RF
	2003/02/28	PalletBreak	PAI	Pallet: P10049725 RF
	2003/02/28	ShipUnitAdd	PAI	Shmt:99396 PO:OSH00160 SU:S10324241 - RF
	2003/02/28	Shipped	turnerrr	Shmt: 99396 Delv: 0080918640

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/02/28	SHIP	OHL	OUTDOOR SPORTS HDQRS	45449	0080918640	turnerrr	

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120039	11/15/2006	S6433414		Model 700 Center Fire Caliber: 338 BDL SS SYNTHETIC

Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7359

CASE # 618

Factory Repair Form

Return to Previous Page

BW 1/02 .0095 26"

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700BDLSS	**Serial Number:** S6433414	
Are you the original owner?: ☑ YES ☐ NO		
Name: Thomas Salata	**Date of Purchase:** 07/18/2003	
Address (no PO Boxes): 7648 Mullberry Walk		
City: Poland	**State:** OH	**Zip:** 44514
Phone (Daytime): 330 757-0188	**Fax:** N/A	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) tomsal13@aol.com		
E-mail Address: ☑ I would like to receive future e-mail updates from Remington.		

Please describe your problem and date of ocurrence:

While loading, the gun discharged. It was during a Co. elk hunting trip. The rifle was kept in the truck to avoid condensation. It was a very cold morning & the temp. in the truck was below freezing. I loaded the rifle with the safety on "fire". I was then unable to push the lever to "safe". With some "wiggling" the lever went to "safe". Wanting to see if the lever was still "frozen", I moved it back to "fire". When I moved it to "fire", it discharged. The trigger has been worked-see attachment

Trig. set screws altered. Sear cam altered. Replace TPA, check bolt, clean at 1/2 MSP.

1 characters left

Serial Number: S6433414

Model: 700

RE00120039

Ammunition Information:

Manufacturer:	
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used: H1000	Powder Weight: 97.0
Case/Hull Used: Remington	Primer Used: Federal
Bullet Type/Shot Size: partition	Reloader Used: Lyman

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Hoppe # 9	
How often do you clean the bore? (Months or Number of rounds) after each shooting	

PS 7360

How often do you clean the action? (Months or Number of rounds) after each shooting

How often do you clean the trigger assembly? (Months or Number of rounds) external/ea shoot

Brand of lubricant used: rem-oil

How often do you lubricate the bore? (Months or Number of rounds) after each shooting

How often do you lubricate the action? (Months or Number of rounds) very infrequently

How often do you lubricate the trigger assembly? (Months or Number of rounds) never

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) never

What were the services performed?)

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

returned to you C.O.D. (To avoid C.O.D. Charges, please include your un)

en estimate detailing the nature of the repair, applicable taxes and air estimate. Repairs can be paid by check, money order, or credit card l. If you wish, you can expedite repairs over $75.00 by setting a pre- card.

(#618)
This person had the bottom of the Sear cam ground and polished where it contacts the trigger. Also when he put the TA back together he left out the safety detent ball.

eserved. | Legal Notices

Remington

PS 7361

High Performance Gunsmithing L.L.C.

1967-D, North First St.
Hamilton, MT 59840
(406)363-0583

KEVIN KNIGHT

800 809-4039
406 363-0658 - FAX

Invoice

Date	Invoice #
1/29/2005	363

PAID

Bill To
Thomas Salata 7648 Mullberry Walk Poland, OH. 44514 330-757-0188

Ship To
Thomas Salata 7648 Mullberry Walk Poland, OH. 44514 330-757-0188

WWW.MUZZLEBRAKE.COM
KEVIN @ ACCURATERIFLE.COM

Work Order#	Manufacturer	Model	Caliber	Serial#
28-15-10	Remington	700	338 Ultra Mag	S6433414

Item	Description	Rate	Amount
Bolt action	Install muzzle brake on bolt action rifle	170.00	170.00
Triger job 3-1/2#	Trigger job 3-1/2#	40.00	40.00
UPS ground	UPS ground & insurance	22.00	22.00

CREDIT CARD INFO

MASTERCARD #
5222 7600 [REDACTED]
EXP. 01/08

NAME: THOMAS P SALATA

MY PHONE # - 330 757-0188

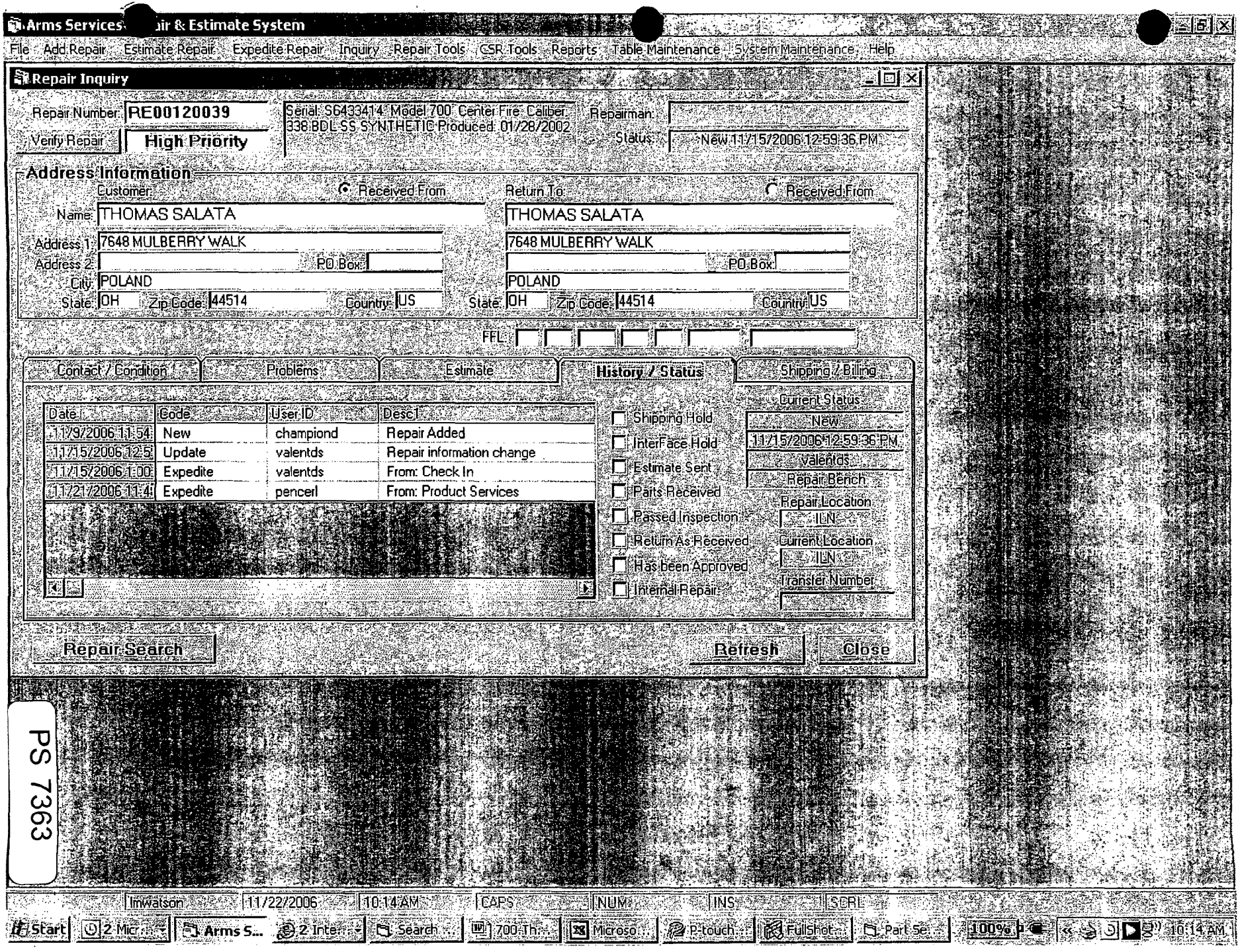
Total	$232.00
Payments/Credits	$-232.00
Balance Due	$0.00

Signature (acceptance of work and receipt of firearm)

Phone #
800-809-4039

E-mail	Web Site
hpg@muzzlebrake.com	www.muzzlebrake.com

PS 7362



Screen Capture. 10:14:35am - Wednesday, 11/22/06. 1024w x 768h

Remington Arms Co., Inc.
Product Service
Legal Case #:717

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120782	11/28/2006	11/29/2006	11/29/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Short Sportsman	8232 Ocean Gateway	Easton	MD	21601		W 410-820-5599

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4015	Improper Maintenance			
S	Fires on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

12/1/06-correspondence from repair-Gun will go off when safety is taken off.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/22-250 REM	29701	F6230538	LX	2/24/2003 10:42:24 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	SHORE SPORTSMAN	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						

Repair/Replacement Cost	Repair/Replacement Date
$25.00	11/29/2006

12/1/06-Replacing TA, check over, clean at n/c.lw

PS 7364

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND TRIGGER PIN RUSTY
Barrel	Description		26" 22-250 REM HB
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn;	

PS 7365

		Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Not Functioning	TRIGGER BINDING FROM RUSTY PARTS
	Pull	---Select---	7#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7366

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700	29701	ILN	2/24/2003	MODEL 700.TM VARMINT SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 26" BARREL 22-250 REM SYNTHETIC STOCK

ate	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/03/18	SHIP	OHL	SHORE SPORTSMAN	21601	0080923765	almolt	

FFL:8-52-041-01-5G-36618

Location: Arms Services
Not on File at this location

Location: Custom Gun Shop
Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700	29701	ILN	02/24/2003	MODEL 700.TM VARMINT SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 26" BARREL 22-250 REM SYNTHETIC STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	02/26/2003	Staging		P2022522	T2001531			

History:

Date	Action	User	Activity Description
2002/07/31	Assigned	lewisrj	700SW
2002/09/27	VendIssued	metottl	VB2000941 1895937 700 S/A
2002/09/27	VendReceived	metottl	VB2000941 1895937
2003/02/24	Print	bassdp	Packer Print
2003/02/24	Packed	bassdp	.AB4115269.FA6869.FB15168.FC8279.FD 7932
2003/02/24	Warehoused	wandelll	4115269
2003/02/26	Transfered	macrinakl	To: OHL on T2001531

Location: Mayfield
Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
700	29701	ILN	02/24/2003	MODEL 700.TM VARMINT SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 26" BARREL 22-250 REM SYNTHETIC STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	03/18/2003	Intransit	010288226		T2001531	101623	0080923765	

story:

Date	Action	User	Activity Description
2003/02/27	TransferRcv	KJM	Transfer: T2001531 RF
2003/03/03	Received	almolt	From: ILN on T2001531
2003/03/07	LocChange	SKW	Location: RIFLE RF
2003/03/12	LocChange	pai	Location: RIFLE RF
2003/03/13	LocChange	PAI	Location: FA46A64 RF
2003/03/17	OverPack Add	wrightc	into OP: 010288226 DMS Staging
2003/03/17	ShipUnitAdd	PAI	Shmt:101623 PO:30703FA-A SU:S10331008 - RF
2003/03/18	Shipped	almolt	Shmt: 101623 Delv: 0080923765

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/03/18	SHIP	OHL	SHORE SPORTSMAN	21601	0080923765	almolt	

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120782	11/29/2006	F6230538		Model 700 Center Fire Caliber: 22-250 REM

Location: Remington Authorized Repair Centers
Not on File at this location

Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7367

Serial Number: F6230538

Model: 700

RE00120782

G 116389

REPAIR TAG

PRODUCT 300-2

SHORE SPORTSMAN
8232 Ocean Gateway
Easton, MD 21601
410-820-5599

CUSTOMER Bill Sweitzer

INVOICE NO. G 116389

ADDRESS

MODEL OR SERIAL NO. CASE # 717 410 PHONE 310 1364

DATE RECEIVED 10/28/06

TROUBLE REPORTED

Remington 700 US

PROMISED 7#

DELIVERED

DESCRIPTION OF MATERIAL USED

Ser# F6230538

Gun Will Go Off when Safety is Taken off

Trig. + Trig pin Rusted + Binding between Trig. plates. Replace TPA, check over clean AT N/C #230445

AMOUNT

LX 21.03

.011

26"

TOTAL MATERIALS

LABOR

TAX

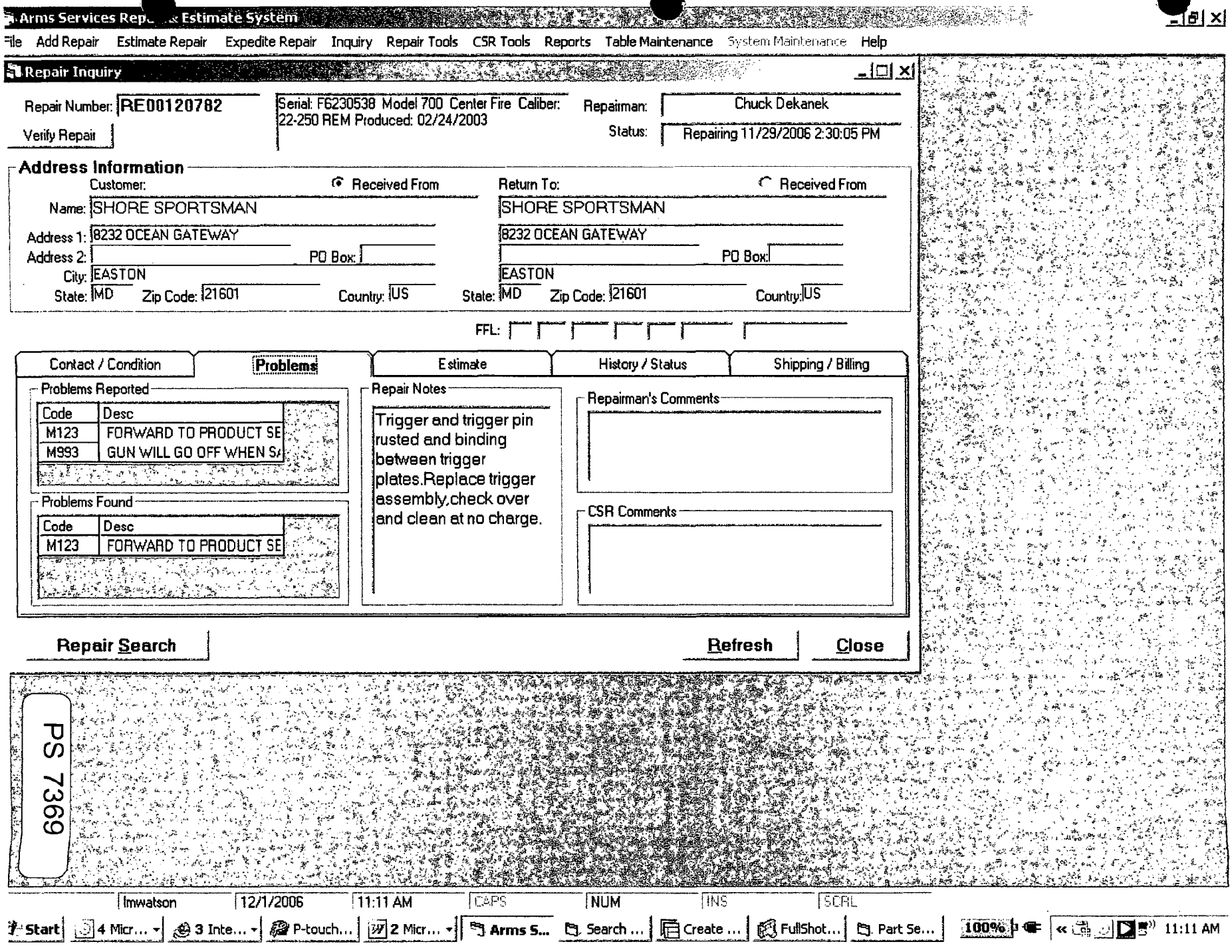
TOTAL

RECEIVED BY

Thank You! CASH ON COMPLETION OF WORK →

PS 7368

printed by FullShot at 11:11:38am on Friday, 12/1/06



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Remington Arms Co., Inc.
Product Service
Legal Case #:700

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/27/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	James	Stokes	14090 Gibson St	Crown Point	IN	46307		H 219-663-4265

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	Fired on safe release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown	
C					

11/27/06-cust states the the gun fired on safe release. He has not been able to duplicate the incident. Wants to have it checked out.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/		B6640324		1/1/1900

Date Purchased	Where Purchased	Accessories	Original Owner
			U

11/27/06-cust has not been able to duplicate the incident.lw

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/27/06-sending ARS, ltr, & box to have gun come in for evaluation.lw

---

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7370

11/27/06 1 msg 11:00

700

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/22/06				

Customer Information		
	Reporter (Age)	Incident (Age)
Name	James ~~Stiles~~ (Stokes)	
Address	14090 Gibson St	
City, St Zip	Crown Pointe, IN 46307	
Home	219-663-4265	
Cell		
Work		

Incident Information			
Personal Injury ☐	Property Damage ☐	Safety ☒	Concern ☐
Nature of Injury: NONE			
Medical Treatment:			
Claim:			
Incident: fires on safe release hasn't been able to duplicate		box & ARS ✓ 813268	

Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	700	B6640324	

Date Purchased	Where Purchased	Original Owner

Ammunition Information	
Factory or Reloads	
Manufacturer	
Caliber	
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 7371

Remington®

November 27, 2006

James Stokes
14090 Gibson St.
Crown Point, IN 46307

Subject: Model 700 Serial #B6640324
RE: Case #700

Dear Mr. Stokes,

We were sorry to learn of the unfortunate incident that you experienced while shooting your rifle. We are certainly glad that there were no injuries, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

PS 7372

JAMES STOKES
14090 GIBSON ST
CROWN POINT IN 46307

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6787 6343

BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: JAMES STOKES/LW
REF 2: REF# B6640324

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping claims, call 1-800-782-7892
United Parcel Service, Louisville, KY

PS 7373

Remington Arms Co., Inc.
Product Service
Legal Case #:527

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/26/2006		10/25/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Russ	Schuettpelz	2824 Wood Lane	Green Bay	WI	54313		H 920-434-0997

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	House Walls	Cause:4080	Other - Unspecified or Undetermined - Ammunition		Unknown	
S	fired on safe release	Concern:1008	Fired on Bolt Closing			
C						

Customer says he inherited the rifle. The rifle had not been used in about 5 years. He was in his Den and loaded the rifle, when he pushed the safety off the rifle fired shooting a hole through two walls and hitting a powder can. The rifle is a 1960s vintage Model 700 with a bolt lock safety.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/				1/1/1900

Date Purchased	Where Purchased	Accessories	Original Owner
			U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP
	Repair/Replacement	Repair/Replacement				

PS 7374

Cost **Date**

10/26/2006 sent ARS label and letter to retrieve the rifle. The customer wanted to know how this could happen, told the customer that we would examine the rifle; but, after sitting for 5 years the oil could become sticky and the sear could stick to the sidewalls of the housing. Also, told the customer that the gun should have been cleaned and check prior to any attempt to use, and that a gun should never be loaded with live ammo inside the house. We agreed to clean the action and install a new TA at n.c and to check the rifle over, but the damages were up to him to take care of

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7375

Remington.

26 October 2006

Russ Schuettpelz
2824 Wood Lane
Green Bay, WI 54313

RE: Model 700 Concerns

Dear Russ,

We were sorry to learn of the unfortunate incident that you experienced with the rifle that you inherited. As we understand it, it was a 1960's vintage Model 700 rifle and it discharged when you moved the safety to the off position. The resulting discharge caused damage in your house but no personal injury.

During our discussion today, we offered to examine, clean, inspect, and install a new non-bolt lock style trigger assembly in your rifle. Once we have completed our examination we will contact you to discuss our findings.

As we discussed, I have enclosed an ARS label, a return to factory only label, and a copy of this letter to return with the incident rifle. The letter inside the shipping box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

UPS Internet Shipping: View/Print Label

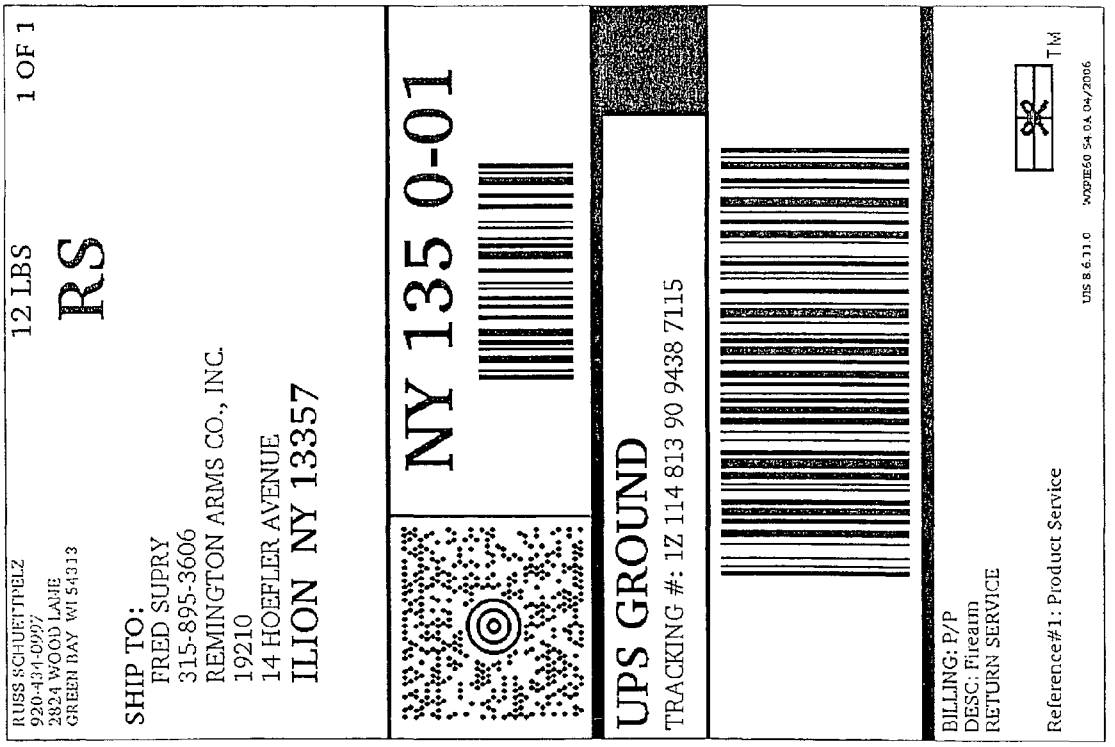
1. **Ensure that there are no other tracking labels attached to your package.**

2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. **GETTING YOUR SHIPMENT TO UPS**
   Customers without a Daily Pickup
   - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
   - Hand the package to any UPS driver in your area.
   - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
   - To find the location nearest you, please visit the 'Find Locations' Quick link at ups.com.

   Customers with a Daily Pickup
   - Your driver will pickup your shipment(s) as usual.

FOLD HERE



PS 7377

M/700 – gun discharge
1960's 7mm Mag

AD

– Russ Schuettpelz
2824 Wood lane
Green Bay WI 54313

920-434-0997

10/25/2006

700 Rifle – 5 yrs sitting

ARS Label

Remington Arms Co., Inc.
Product Service
Legal Case #:589

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120147	11/10/2006	11/10/2006		11/8/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dan	Slack Guns and Archery	215 Wester Hills Trail	Granbury	TX	76049		W 817-579-9055

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	4-wheeler shot	Cause:4039	No Fault Found			
S		Concern:1007	Fired on Safe Release		Unknown	
C						

Customer claims that he laid the gun on the seat and when he moved the safety to the fire position the rifle fired shooting through the seat and frame of his 4-wheeler. This is the X-Mark Pro trigger assembly - we could not duplicate the concern, we found the TA to work properly. We feel that the trigger was contacted when the safety was taken off. Customer said he could not get the incident to repeat.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	26281	S6568666	PA	6/9/2006 2:30:47 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	L.M. BURNEY DISTRIBUTORS		Y

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

	Cash	Reim. Ca

Settlement	Release of Claims	Release Date	Reimbursement	Settlement	Date APV	Da AP
Install new TA						

Repair/Replacement Cost	Repair/Replacement Date

To restore customers faith, install new TA. Customer is getting estimate on the repairs to his 4-wheeler - we have agreed to split the cost of repairs.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/10/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN SS
	Date Code		PA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	

PS 7380

	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	

ORIGINAL

Remington Arms Company, Inc.

Madison, NC 27025

Purchase Order No.
Laura Watson
Name of Person Originating APV
Madison/ 8789
Location/Extension of Originator
11/17/2006
Date Prepared

Seller's Invoice No. _____ Seller's Invoice Date _____

Pay To Dan Slack

Street and No. 215 Wester Hills Trail

City Granbury State TX Zip Code 76049

___ % ___ Days; Net _____ Days or _____ Desired Pay Date

Vendor Code

Pmt Method

Description	Total Dollars	Total Cents
Settlement for damages. Product Service case# 589	215	00
Wire Transfer Information		
Bank:		
ABA:		
Pay to:		
Acct #:		

Distribution

8850050-230145 Cost Element/Cost Center
_____ Tax

The approval signature(s) shown below attest that all required verifications and exemptions have been properly made and that Accounts Payable Section can make payments without further checks as to correctness.

Signed: Laura Watson

Signed: [signature]

Date: 11/17/06

Gross	215	00
Discount		
Net	215	00

For Treasury Use Only

Date Paid _____

Reference No. _____

Bank Acct _____

USD Amt _____
(If in Foreign Currency)

PS 7382

Granbury Motorsports

KAWASAKI-SUZUKI-POLARIS
1507 N Plaza Dr
Granbury, TX 76048
817-573-2851 800-800-2851

Part Quote

SLACK, DAN
817-910-9265

Sold	S/O	Lay	P/U	PartNumber	2nd Part #	Src	Cat	Description	Extended	Bin
0	1			53066-7501-PA		KA	KHP	SEAT ASSY,CUSHION,GRA	$266.99	
0	2			0		KK	SLB	LABOR,1 HOUR	$130.00	

Sub-Total	$396.99
Taxable Subtotal	$396.99
Sales Tax	$32.76
Quote Total	$429.75

Att. Fred Supry

From: Dan Slack

Slack Gun & Archery
215 Western Hills Trail
Granbury, Tx.
76049

(This is not an Invoice) 11/15/2006 5:37:55 PM Page 1

PS 7383

CASE # 589

PA 6/06

4.5#
.0125
22"

SLACK GUNS

215 Western Hills Trail
Granbury, TX 76049
817-579-9055

– No fault found –
Install new TA nlc
to restore customers
faith in rifle.

November 8, 2006

Remington Arms Company
Repairs
14 Hoefler Avenue
Llion, NY 13357

Attn: Fred Supry

On November 4, 2006, opening day of deer season, I parked my Mule and got out to walk to my deer stand. Since it was 5:00 a.m. and still dark, I decided to throw the safety off of my gun and carry it to the stand due to the large population of wild hogs in the area. The rifle was laying in the seat of the Mule and when I kicked off the safety the gun fired and shot through the seat and went through a seat brace. The shell splattered the gas tank with hot metal and passed very close to the tank itself. (See enclosed pictures.)

The gun is a Remington, model 700 Mountain LSS, cal. 270, serial S6568666. This was the first time the gun had been fired. It's brand new.

Thank you,

Dan Slack
Slack Guns & Archery

Dan Slack

Serial Number: S6568666
Model: 700
RE00120147

PS 7384

DEPARTMENT OF THE TREASURY - BUREAU OF ALCOHOL, TOBACCO AND FIREARMS

LICENSE (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICE" on reverse.

DIRECT ATF CORRESPONDENCE TO:
Chief, Federal Firearms Licensing Center (FFLC)
Bureau of Alcohol, Tobacco, Firearms and Explosives
2600 Century Parkway NE-Suite 110
Atlanta, Georgia 30345-3104
Telephone: 1-866-862-2750; Fax: 1-866-257-2749
E-mail: NLC@atf.gov; ATF website: http://www.atf.gov

LICENSE NUMBER: 5-75-221-01-7A-01878

EXPIRATION DATE: January 1, 2007

NAME
SLACK GUNS

Premises Address CHANGES? You must notify the FFLC at least 30 days before the c
215 WESTERN HILLS TRAIL
GRANBURY, TX 76048-

TYPE OF LICENSE
01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

CHIEF, FEDERAL FIREARMS LICENSING CENTER (FFLC)
Kimberly H. Irwin

PURCHASING CERTIFICATION
I certify that this is a true copy of a license issued to me to engage in the business specified.

(SIGNATURE OF LICENSEE)

Mailing Address CHANGES? Mail is NOT forwarded. Notify the FFLC of any changes.
JA-DAN INVEST LLC
SLACK GUNS
215 WESTERN HILLS TRAIL
GRANBURY, TX 76048-

The licensee named herein shall use a reproduction of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided in 27 CFR Part 478. The signature on each reproduction must be an ORIGINAL signature.

ATF FORM 8 (5310.11) (6/91) PREVIOUS EDITION IS OBSOLETE

DEPARTMENT OF THE TREASURY
BUREAU OF ALCOHOL, TOBACCO AND FIREARMS
ATLANTA, GEORGIA 30345-3104

Dear Licensee:

Enclosed you will find your Federal Firearms License.

If this is your first license, publications and an initial supply of forms which relate to the conduct of business as a federal licensee will be mailed from the ATF Distribution Center, P.O. Box 5950, Springfield, Virginia, 22150-5950. Upon receipt of the packet, please use ATF F 1600.8 to order additional forms. Please allow ten days for delivery of your packet. After reviewing the information, if you have questions or problems concerning recordkeeping requirements or other information, contact your local ATF Area Office or you may call the Licensing Center in Atlanta, Georgia at (866) 862-2750.

Note you have received only one original license. DO NOT SIGN THE ORIGINAL LICENSE prior to making copies, as the signature on each certified copy must be an original.

A Federal Firearms License does not permit you to receive, sell, or transfer firearms or ammunition without first obtaining the proper State and/or local license, if any. Please check with your local authorities.

ATF Federal Firearms Licensing Center

PS 7385

PS 7386

PS 7387

Remington Arms Co., Inc.
Product Service
Legal Case #:309

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115227	8/4/2006	8/7/2006	8/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Specialty Sports	1444 Sam Nunn Blvd.	Perry	GA	31069		W 478-987-1772
Incident	Ronnie	Blalock						H 478-256-9391

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S Fired on Safe Release	Cause:4006	Altered Adjustments or Components		Unknown	
	Concern:1007	Fired on Safe Release			
C					

A also very dirty.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/22-250 REM	20000	6541075	CW	4/1/1972

Date Purchased	Where Purchased	Accessories	Original Owner
	J T LLOYD LTLE RK ARK		U

CUST. CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

PS 7388

Quote $20 for new TA and cleaning action under the bolt lock modification program.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SET SCREWS ALTERED.TRIGGER ASSM DISTY AND STICKY
Barrel	Description		24" 22-250 REM
	Date Code		CW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	

PS 7389

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	True	SET SCREWS ALTERED

PS 7390

RETURN MERCHANDISE FORM

VENDOR Remington Arms Co. CONTACT CASE#309

PHONE #

-5.5#

CUSTOMER NAME Ronnie Blalock DATE 6/28/06 CW 4/92 24"

CUSTOMER ADDRESS CLAIM CHECK # .006

CITY STATE ZIP RETURN AUTHORIZATION #

PHONE 256-9391

ITEM #	MODEL#	QTY	DESCRIPTION OF PROBLEM	CREDIT	REPLACE
	700 ADL	1	22-250		
			SER # 6541075		
			Gun occasionally fires when pushed off safe.		
			115227		
			Trig. set screws altered. Trig dirty and sticky. replace T9A, checkover, clean under bolt lock program		
			Ron $20.00 Quote		

Gary Fortin
478-987-1772
Specialty Sports
1444 Sam Nunn blvd
Perry GA
31069

Serial Number: 6541075

Model: 700

RE00115227

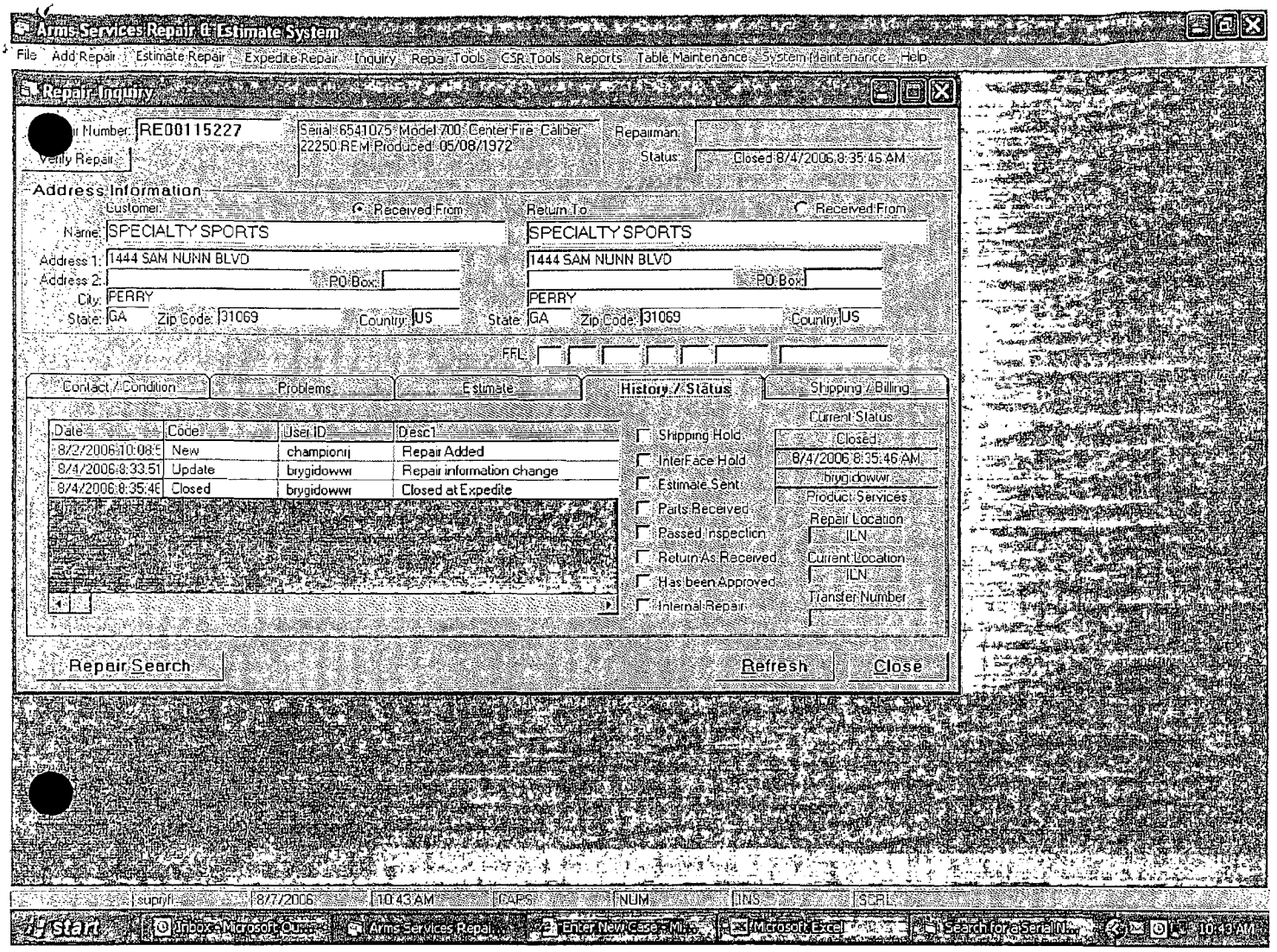
DATE CREDIT GIVEN

DATE REPLACEMENT GIVEN

SPECIALTY SPORTS/AYER SPORTS CENTER
1444 SAM NUNN BLVD.
PERRY, GA. 31069
478-987-1772 FAX 478-988-4775

PS 7391

FRT 6.00


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00115227
Verify Repair
Serial: 6541075 Model: 700 Center Fire Caliber: 22250 REM Produced: 05/08/1972
Repairman:
Status: Closed 8/4/2006 8:35:46 AM
Address Information
Customer
Received From
Name: SPECIALTY SPORTS
Address 1: 1444 SAM NUNN BLVD
Address 2:
PO Box:
City: PERRY
State: GA Zip Code: 31069 Country: US
Return To
Received From
SPECIALTY SPORTS
1444 SAM NUNN BLVD
PO Box:
PERRY
State: GA Zip Code: 31069 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
8/2/2006 10:08:5
New
championj
Repair Added
8/4/2006 8:33:51
Update
brygidowwr
Repair information change
8/4/2006 8:35:46
Closed
brygidowwr
Closed at Expedite
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Closed
8/4/2006 8:35:46 AM
brygidowwr
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supnjt
8/7/2006
10:43 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Arms Services Repai...
Enter New Case - Mi...
Microsoft Excel
Search for a Serial N...
10:43 AM

PS 7392

Remington Arms Co., Inc.
Product Service
Legal Case #:296

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115204	8/1/2006	8/3/2006	8/3/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Richard	Sprinkle	630 Prease Road	Buchanan	VA	24066		H 540-254-2578

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S Fired on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown	
C				

rearm is in great shape. We could not duplicate concern. Customer sent it in for the bolt lock odification.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm Rem Ma	20000	6483160	EU	10/1/1971

Date Purchased	Where Purchased	Accessories	Original Owner
	AMERICAN HDWE BUTLER PA		U

Bolt Lock Style

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

PS 7393

Quote $20 for cleaning action and installing a new TA under the bolt lock modification program.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/3/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4039	No Fault Found	Could not duplicate concern of FSR. Well cared for rifle. Sent in for Bolt lock modification program.
Barrel	Description		700 7mm Rem Mag 24 inch
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Condition	---Select---	

PS 7394

Magazine	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Slightly Worn; Functioning	
	Notch	---Select---	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5 lbs
	Altered	False	
Non-Remington Components	Description		Bushnell BannII 3X-9X Scope, rings and two piece mount.

PS 7395

PRIORITY MAIL

From: Richard Sprinkle
630 Prease Rd
Buchanan, Va 24066

PRIORITY MAIL
We Deliver.

TO:

Serial Number: 6483160

Model: 700

RE00115204

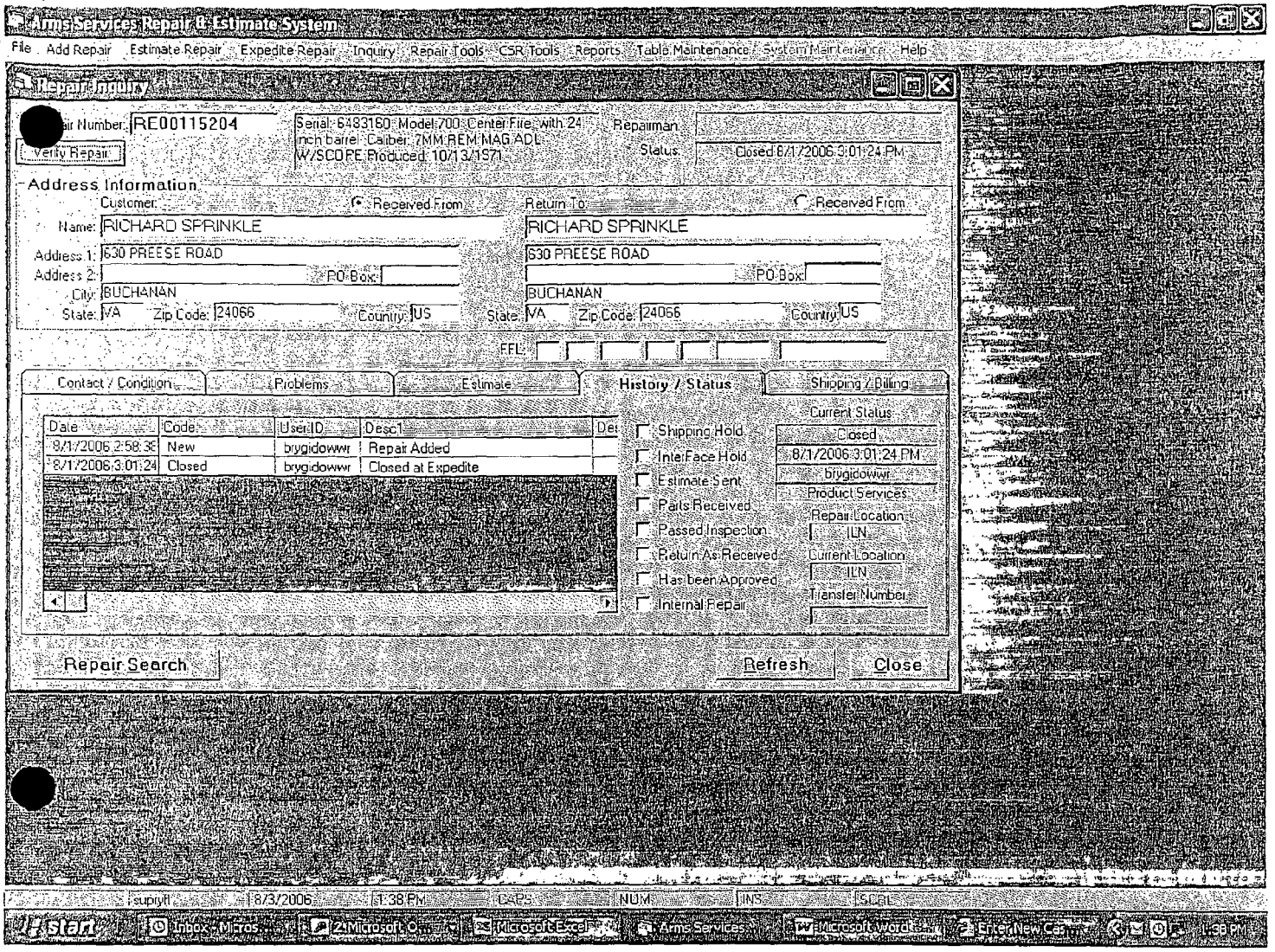
From Richard Sprinkle
630 Prease Rd
Buchanan, Va 24066
Phone 540-254-2578

Sent back for new style Bolt for Mod 700's Gun has fired when safety taken off. Sent back under safety recall.

FEDERATED INSURANCE

OWATONNA • ATLANTA • PHOENIX

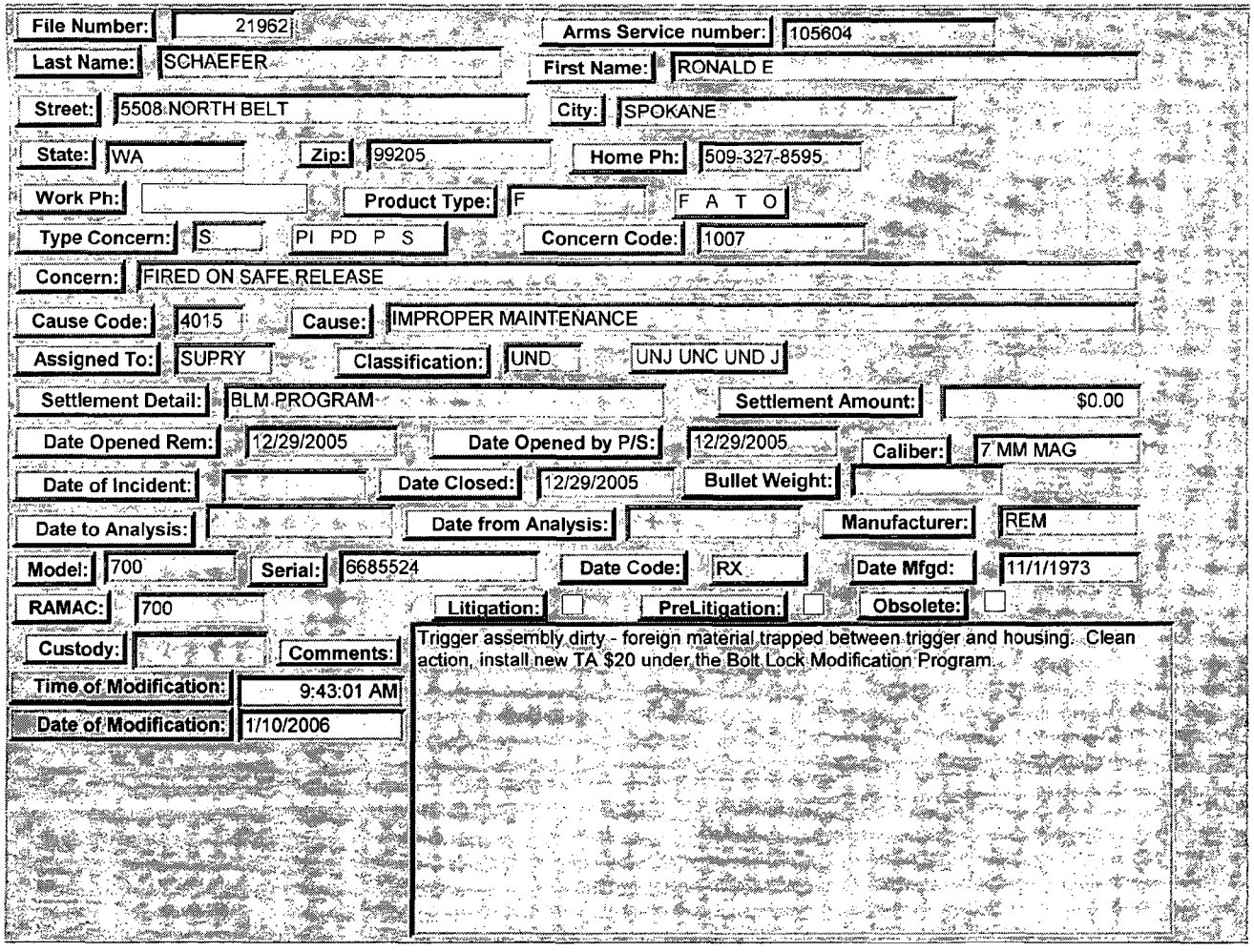
PS 7396



Quote $20 for Bolt Lock Modificatn Program.

FLS 8/3/2006

PS 7397



File Number:	21962	Arms Service number:	105604
Last Name:	SCHAEFER	First Name:	RONALD E
Street:	5508 NORTH BELT	City:	SPOKANE
State:	WA	Zip:	99205
Home Ph:	509-327-8595	Work Ph:	
Product Type:	F		F A T O
Type Concern:	S		PI PD P S
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
			UNJ UNC UND J
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005
Caliber:	7 MM MAG	Date of Incident:	
Date Closed:	12/29/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	6685524	Date Code:	RX
Date Mfgd:	11/1/1973	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Trigger assembly dirty - foreign material trapped between trigger and housing. Clean action, install new TA $20 under the Bolt Lock Modification Program.		
Time of Modification:	9:43:01 AM		
Date of Modification:	1/10/2006		

PS 7398

11/73 3.5#

Remington

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 LH	**Serial Number:** 6685524
Name: RONALD E SCHAEFER	**Date of Purchase:** BETWEEN 1968 AND 1970
Address (no PO Boxes): 5508 N. BEIT	
City: SPOKANE	**State:** WASHINGTON **Zip:** 99205
Phone (Daytime): 509 327 8595	**Fax:**
E-mail Address: DIRON61@MSN.COM	
Please describe your problem: WHEN YOU PUSH THE SAFTEY OFF THE RIFLE FIRES	
Additional Information: (Ammo type, brand, handload specifications, etc.)	

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM..

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

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TRIG. ASSM VERY DIRTY. FOREIGN SUBSTANCE FOUND BETWEEN TRIG & TRIG HOUSING - PLACE TPA, CHECK OVER, CLEAN UNDER BOLT LOCK SAFETY PROGRAMMED $20.00 Quote

Serial Number: 6685524

Model: 700

PS 7399

RE00105604

Date: 12/29/05

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Ronald E. Schaefer

R.E. Number: 105604

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6685524 Date of Manufacture: 11/73

Overall external condition: POOR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY/STICKY – FOREIGN (WOOD PART.) TRAPPED ON SIDE OF TPA

Headspace: —

Function evaluation:

PS 7400

Feeding: —

Extraction/ejection: —

Trigger pull: 3,5#

Manual safety: OKAY — BOLT LOCK

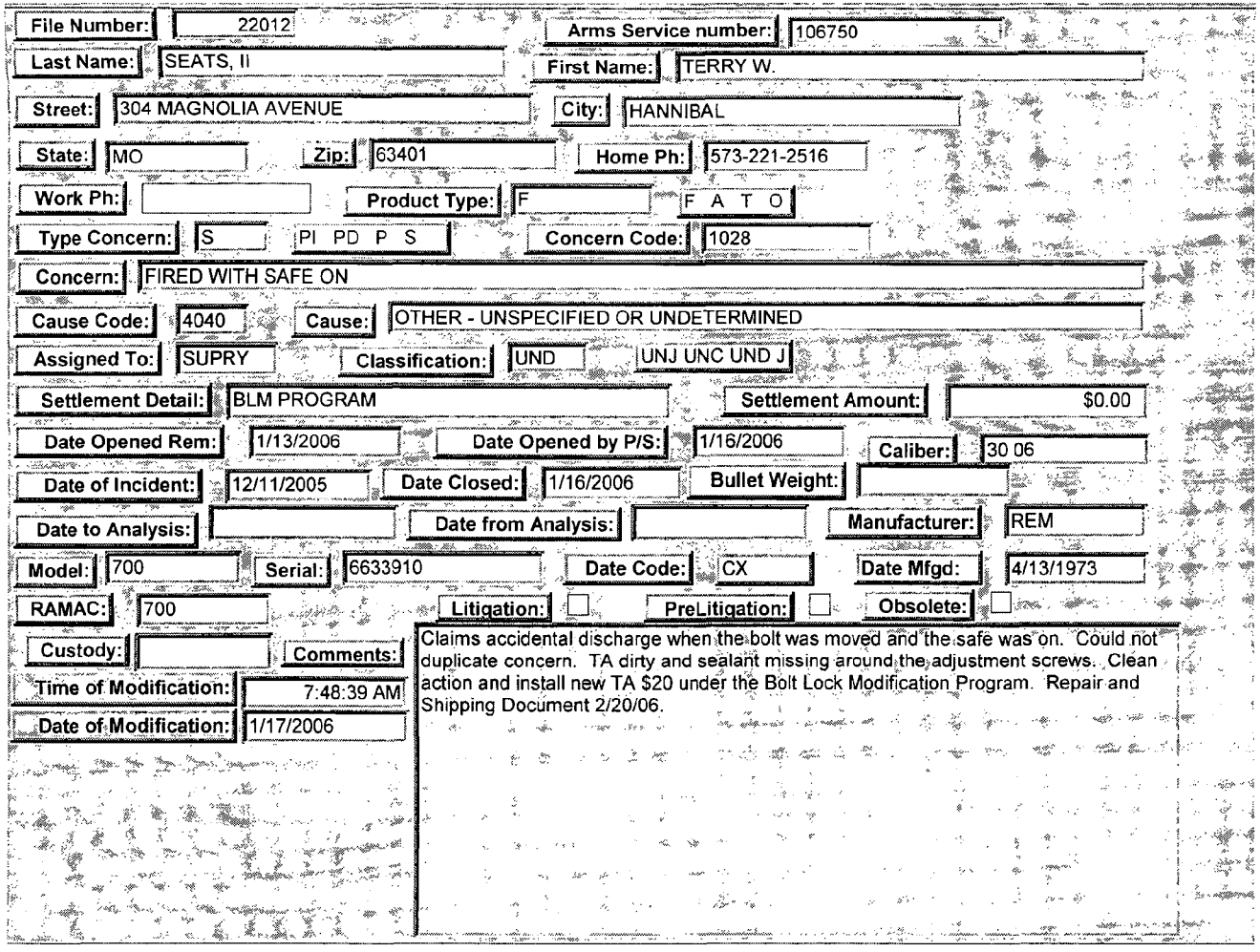
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM VERY DIRTY, FOREIGN SUBSTANCE TRAPPED BETWEEN TRIG. & TRIG HOUSING, REPLACE TPA, CHECK & CLEAN

ADDITIONAL COMMENTS UNDER BOLT LOCK PROGRAM FOR $ 20.00 @ MAKE

PS 7401



File Number:	22012
Arms Service number:	106750
Last Name:	SEATS, II
First Name:	TERRY W.
Street:	304 MAGNOLIA AVENUE
City:	HANNIBAL
State:	MO
Zip:	63401
Home Ph:	573-221-2516
Work Ph:	
Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)
Concern Code:	1028
Concern:	FIRED WITH SAFE ON
Cause Code:	4040
Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY
Classification:	UND (UNJ UNC UND J)
Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00
Date Opened Rem:	1/13/2006
Date Opened by P/S:	1/16/2006
Caliber:	30 06
Date of Incident:	12/11/2005
Date Closed:	1/16/2006
Bullet Weight:	
Date to Analysis:	
Date from Analysis:	
Manufacturer:	REM
Model:	700
Serial:	6633910
Date Code:	CX
Date Mfgd:	4/13/1973
RAMAC:	700
Litigation:	☐
PreLitigation:	☐
Obsolete:	☐
Custody:	
Comments:	Claims accidental discharge when the bolt was moved and the safe was on. Could not duplicate concern. TA dirty and sealant missing around the adjustment screws. Clean action and install new TA $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	7:48:39 AM
Date of Modification:	1/17/2006

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 1/13/2006
RE00106750	6633910	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 30-06	Current Date - 1/19/2006

Customer	Return To
TERRY SEATS	TERRY SEATS
304 MAGNOLIA AVENUE	304 MAGNOLIA AVENUE
HANNIBAL. MO 63401 US	HANNIBAL. MO 63401 US
Phone (H) (573)-221-2516	Fax
Phone (W)	Email seats@swbell.net

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRED WHILE ON SAFE		

Technician's Comments

ProblemNotes Could not duplicate concern.Sealant has been removed from trigger set screws.Replace trigger assembly,check over and clean under bolt lock modification program for $20.00.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7403

4/73 C#

Terry W Seats, II
304 Magnolia Avenue
Hannibal, MO 63401
573.221.2516
seats@swbell.net

January 8, 2006

Serial Number: 6633910
Model: 700
RE00106750

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

To Whom It May Concern:

On December 11, 2005, while attempting to unload my Rem 700 30/06, the rifle discharged, nearly taking a human life, the life of my 10-year-old daughter. Now, before you lecture me on gun safety, as did your representative over the phone, it was very lucky that I was following the "10 Commandment". However, when I went to remove the chambered round, the mere action of moving the bolt handle caused the firearm to discharge. Now, after the shock and sudden heart stopping moment, quickly checking my daughter for bullet fragments (as ballistic tip bullets tend to do on contact with solid objects), I checked the rifle...it was on SAFE! I asked my daughter, who is as competent as most adults when it comes to firearms, if I had taken the rifle off safe and she said, "No!!!". So I took it to a gunsmith who informed me that I was lucky that I wasn't killed earlier or killed someone else and that the problem was in the rifle. He told me I should send it back to you.

Now, as a gun owner of several Remington's, as well as Rugers, Winchesters, and various military rifles, I do understand parts do have wear and tear, but quality rifles do not just go off. That is a severe design flaw...one that I didn't know about, even after buying several new Remington's. I have been to your website several times, even to check the date of manufacture on this rifle, only after this incident did I eventually find the "safety modification program" link. It is very deceptive and had I not had this incident, then I still would not have noticed the information...honestly, I believed it was for the new bolt lock mechanism. It doesn't mention anything about older Remington's, and when you click on the ad enlarge, it is unreadable.

I find this to be a lack of honesty on the behalf of Remington. Over the phone your representative blamed it on someone tampering with the trigger, age, an unclean rifle (oil and dirt in the trigger mechanism) and even hinted that it was somehow my fault.

During this year, I had planned to buy a custom shop rifle to commemorate the 100 year anniversary of the 30/06, a youth model Rem 700 ADL (a few can still be found) for my other daughter, as well as 11-87 auto shotgun. However, now I have misgivings about Remington products and wonder what possible "flaw" in the future may cause at the very least a missed opportunity on a trophy or the worst, a loss of life or injury. I suggest that Remington put a little more effort into letting the public know about this problem. Because without loyal customers and firearms enthusiasts to support hunting and sport shooting, plus the teaching of the next generation, there will be no gun industry.

Terry W Seats, II

Terry W Seats II

could not duplicate concern. SEALANT HAS been removed from TRIG. set screws. Replace TPA, checkover, clean under BOLT LOCK program for $ 20.00

PS 7404 Quote

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: Model 700 BDL	**Serial Number:** 6633910 /30/06	
Name: TERRY W SEATS	**Date of Purchase:**	
Address (no PO Boxes):		
304 MAGNOLIA AVE		
City: HANNIBAL	**State:** MO.	**Zip:** 63401
Phone (Daytime): 573-221-2516	**Fax:**	
E-mail Address: SEATS@SWBELL.NET		
Please describe your problem: Rifle Discharged while Attempting to unload. (FIREARM WAS ON SAFE; went to move bolt handle and it fired)		
Additional Information: (Ammo type, brand, handload specifications, etc.)		
WINCHESTER BALLISTIC TIPS CONETROL bases attach to action		

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:. Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

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PS 7405

Date: 1/16/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Terry W. Seats II

R.E. Number: 106750

Reason for inspection: discharged while unloading.

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6633910 Date of Manufacture: 4/73

Overall external condition: Fair

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY

Headspace: —

Function evaluation:

PS 7406

Feeding: -

Extraction/ejection: -

Trigger pull: 6 lb

Manual safety: OKAY - BOLT LOCK

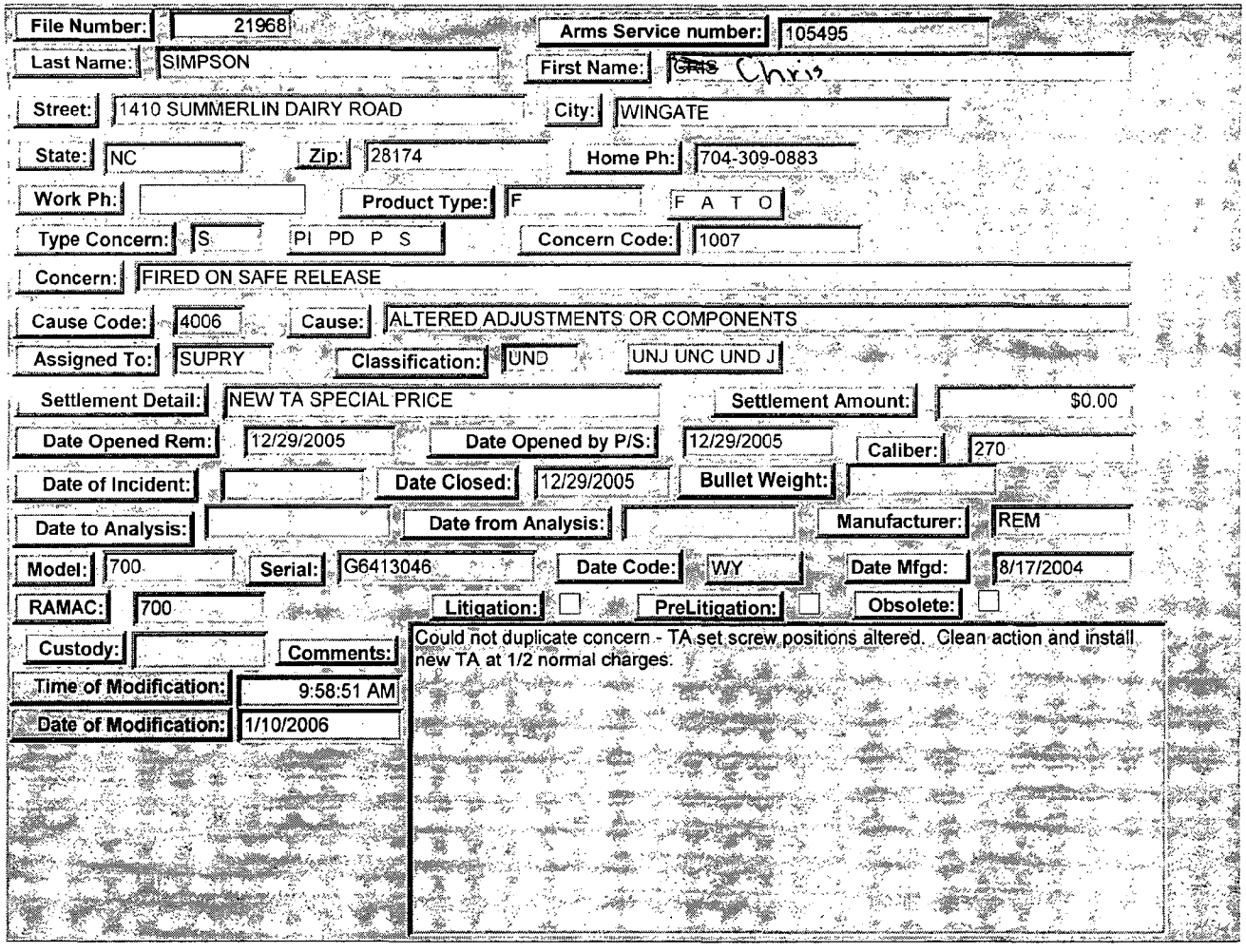
Test firing results (if applicable): -

DISPOSITION

could not duplicate concern. Sear hook has been removed from Trig set screws. Replace TPA, check over, clean under BOLT LOCK program Labor 20.00 Quote

ADDITIONAL COMMENTS

PS 7407



File Number:	21968	Arms Service number:	105495
Last Name:	SIMPSON	First Name:	~~CHRIS~~ Chris
Street:	1410 SUMMERLIN DAIRY ROAD	City:	WINGATE
State:	NC	Zip:	28174
Home Ph:	704-309-0883		
Work Ph:		Product Type:	F F A T O
Type Concern:	S P I P D P S	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND U N J U N C U N D J
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005
Caliber:	270		
Date of Incident:		Date Closed:	12/29/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	G6413046
Date Code:	WY	Date Mfgd:	8/17/2004
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern - TA set screw positions altered. Clean action and install new TA at 1/2 normal charges.
Time of Modification:	9:58:51 AM		
Date of Modification:	1/10/2006		

3.5# 8/04

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Model 700	**Serial Number:** G6413046

Are you the original owner?: ☑ YES ☐ NO

Name: Chris Simpson	**Date of Purchase:** Nov. of 2004

Address (no PO Boxes):

1410 Summerlin Dairy Rd

City: Wingate	**State:** NC	**Zip:** 28174
Phone (Daytime): 704-309-0883	**Fax:** 704-233-2040	

E-mail Address:

☐ I would like to receive future e-mail updates from Remington. NO

Please describe your problem:

the gun is firing on occassion when saftey is taken of. I had the trigger taken down to 4 pounds but I know this is not the nature of the problem. Please correct and send gun back.

Thank You.
Chris
704-309-0883

Ammunition Information: 130 Grain Core-lokt

Manufacturer: Remington	Type:

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Rem oil

How often do you clean the bore? (Months or Number of rounds) 10 Rounds

How often do you clean the action? (Months or Number of rounds) 10 Rounds

How often do you clean the trigger assembly? (Months or Number of rounds) 20 Rounds

Brand of lubricant used: Rem oil

OVER

PS 7409

How often do you lubricate the bore? (Months or Number of rounds)	50 Rounds
How often do you lubricate the action? (Months or Number of rounds)	" "
How often do you lubricate the trigger assembly? (Months or Number of rounds)	" "
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
firearm to prevent loss or damage.
le the box. Shipments without a proper

ost. Remington is not responsible for
purchase insurance from your carrier.

delines:

rned to you C.O.D. (To avoid C.O.D. Charges, please
h your gun)

timate detailing the nature of the repair, applicable taxes
pair estimate. Repairs can be paid by check, money order,
, or VISA). If you wish, you can expedite repairs over
$75.00 by setting a pre-authorized amount billed to your credit card.

Serial Number: G6413046

Model: 700

RE00105495

could not duplicate concern
TRIG. ASSM. set screws attend.
Replace TPA check over, clean
AT 1/2 MSP. Quote

PS 7410

Date: 12/29/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Chris Simpson

R.E. Number: 105495

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G 6413096 Date of Manufacture: 8/04

Overall external condition: GOOD

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7411

Feeding: —

Extraction/ejection: —

Trigger pull: 3.5#

Manual safety: OKAY

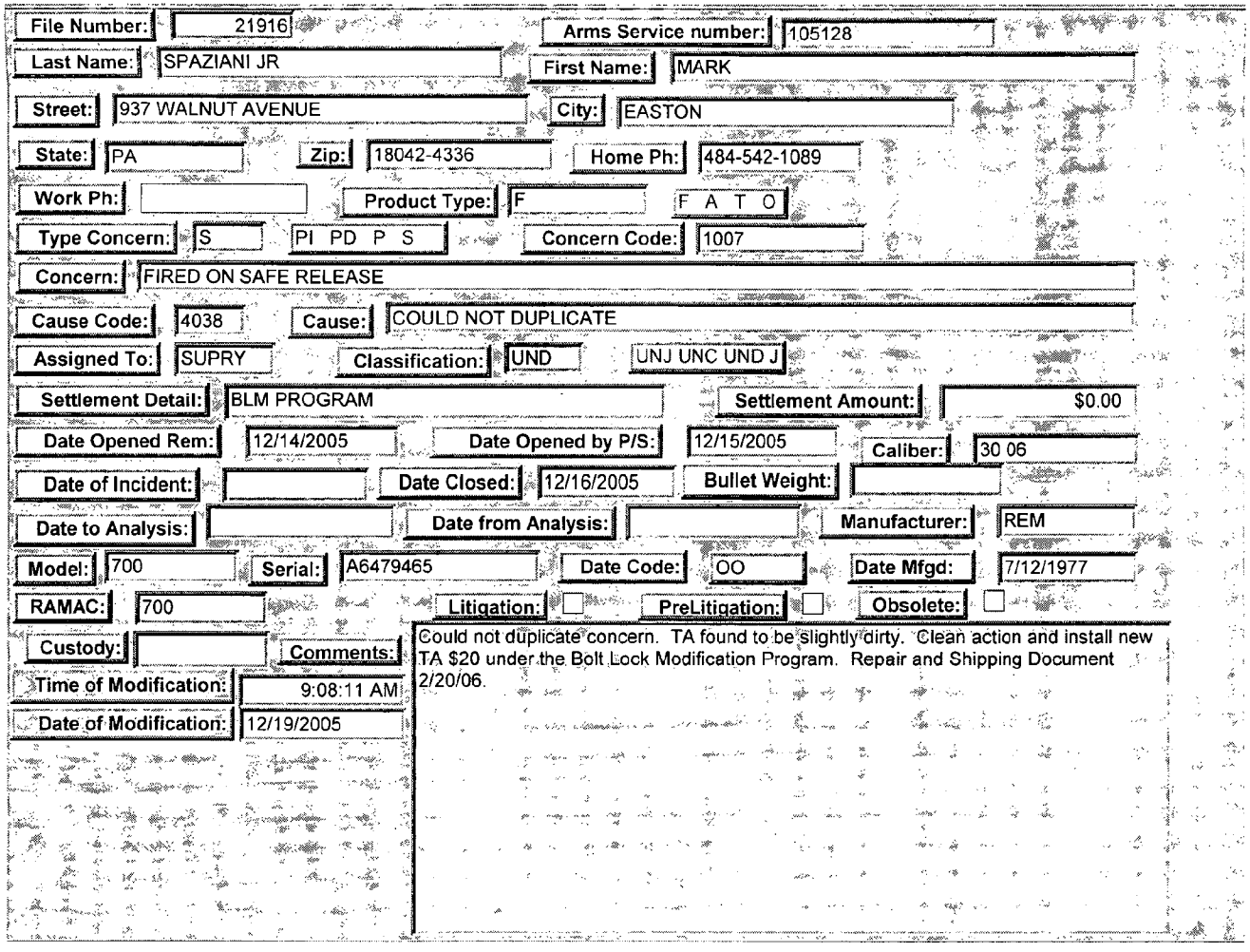
Test firing results (if applicable): —

DISPOSITION

Could not duplicate concern. Trig. ASSM set screws altered. Replace TPA, check over, clean at 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7412



File Number:	21916	Arms Service number:	105128
Last Name:	SPAZIANI JR	First Name:	MARK
Street:	937 WALNUT AVENUE	City:	EASTON
State:	PA	Zip:	18042-4336
Home Ph:	484-542-1089	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4038	Cause:	COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	12/14/2005
Date Opened by P/S:	12/15/2005	Caliber:	30 06
Date of Incident:		Date Closed:	12/16/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	A6479465
Date Code:	OO	Date Mfgd:	7/12/1977
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Could not duplicate concern. TA found to be slightly dirty. Clean action and install new TA $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.		
Time of Modification:	9:08:11 AM		
Date of Modification:	12/19/2005		

PS 7413

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Dale Lewis
RE00105128	A6479465	Date Received - 12/28/2005
Account # - R-	Model 700 Center Fire Caliber 30 06 ADL	Estimate Date - 12/16/2005
		Current Date - 1/9/2006

Customer	Return To
MARK SPAZIANI 937 WALNUT AVE EASTON. PA 18042 US	MARK SPAZIANI 937 WALNUT AVE EASTON. PA 18042 US
Phone (H) (484)-542-1089 XCELL Phone (W)	Fax (610)-253-0193 Email mspaz@rcn.com

Problems

Reported		Found	
M991	RE-BLUE	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WHEN SAFE RELEASED	M991	RE-BLUE

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000116	GR-LABOR	20	20	0	N
4000119	GR-TEST	1	1	0	N
4000255	GR-REFINISH REC&BBL (BOLT ACTION)	1	1	0	N
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**23**	**23**	**0**	

ProblemNotes could not duplicate concern...replace tpa under bolt lock program for $20,quote for repair and refinish per prod service....mfg 6/77

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7414

Factory Repair Form

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 ADL	**Serial Number:** A 6479465		
Are you the original owner?: ☑ YES ☐ NO			
Name: MARK SPAZIANI JR.	**Date of Purchase:** 1977 (?)		
Address (no PO Boxes): 937 WALNUT AVE.			
City: EASTON	**State:** PA	**Zip:** 18042-4336	
CELL → **Phone (Daytime):** (484) 542-1089	**Fax:** (610) 253-0193		
E-mail Address: ☑ I would like to receive future e-mail updates from Remington. MSPAZ@RCN.COM			

Please describe your problem and date of ocurrence:

ON NUMEROUS OCCASIONS THE GUN HAS FIRED UPON MOVING THE SAFETY LEVER TO "F", WITHOUT TOUCHING THE TRIGGER. I WOULD HAVE APPRECIATED A WARNING!
THIS HAS BEEN HAPPENING SINCE THE GUN WAS NEW. AT FIRST, I ASSUMED I MUST HAVE BUMPED THE TRIGGER. THE LAST TIME I SAW THE TRIGGER MOVE

Ammunition Information:

Manufacturer: REMINGTON	Type: 180 GR. PT. SOFT POINT (CORE-LOKT)
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication): PS 7415

Brand of cleaning solution used:	HOPPES
How often do you clean the bore? (Months or Number of rounds)	AFTER EACH USE
How often do you clean the action? (Months or Number of rounds)	6 MONTHS
How often do you clean the trigger assembly? (Months or Number of rounds)	I USUALLY SPRAY THE TRIGGER ASSEM. / THEN SPRAY WITH REM. OIL.
Brand of lubricant used:	HOPPES OIL FOR GUNS
How often do you lubricate the bore? (Months or Number of rounds)	AFTER EACH USE.
How often do you lubricate the action? (Months or Number of rounds)	AFTER EACH USE.

How often do you lubricate the trigger assembly? (Months or Number of rounds)

AFTER EACH USE.

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO

Comments: PLEASE REBLUE THE BARREL.

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER.

What were the services performed?

N/A

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

could not duplicate concern
Replace TPA UNDER BOLT LOCK
PROGRAM FOR $20.00. Quote for
Repair + refinish

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably ship in a firearm box. (Note: Original boxes may not be return
:: Remove all accessories from your firearm to prevent loss or da
:: Provide a return address on both the outside and inside the b return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Rem damage or loss during shipment, so you may elect to purchas

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to y credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate d shipping. You will have 30 days to approve the repair estimate. (American Express, Discover, MasterCard, or VISA). If you wish, authorized amount that can be billed to your credit card.

Serial Number: A6479465

Model: 700

RE00105128

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(PC 394405)

I ALSO OWN AN 11-87 PREMIER 12 GA.-
I FOUND OUT THAT I MAY HAVE AN INFERIOR STEEL
BARREL! I AM VERY DISSAPPOINTED
WITH REMINGTON!!!

Mark Spagnini Jr.

PS 7416

Date: 12/15/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: MARK SPAZIANI SR

R.E. Number: 105128

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A 6479465 Date of Manufacture: 7/77

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY

Headspace: —

Function evaluation:

PS 7417

Feeding: —

Extraction/ejection: —

Trigger pull: 5 #

Manual safety: OKAY - BOLT LOCK

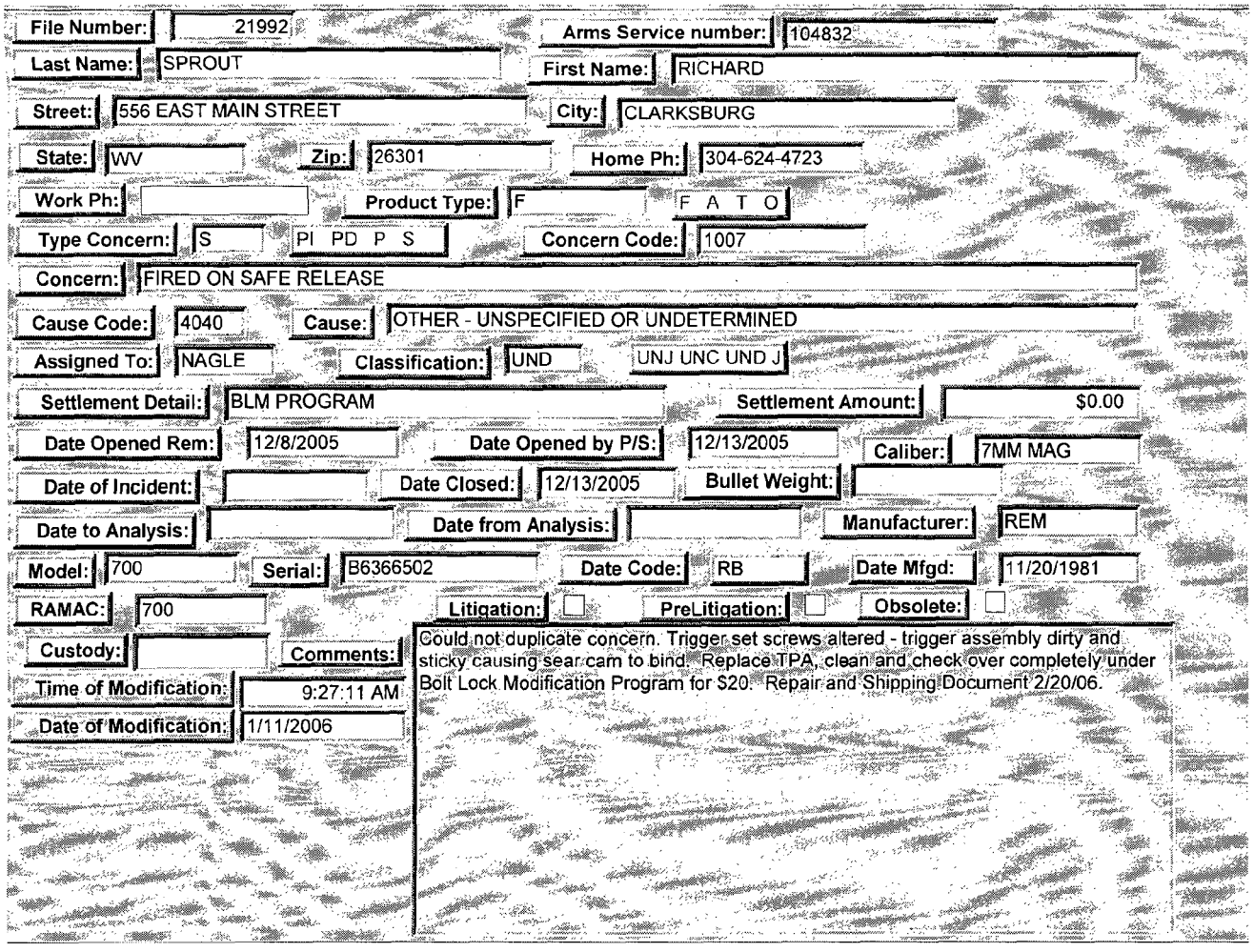
Test firing results (if applicable): —

DISPOSITION

COULD NOT DUPLICATE CONCERN. REPLACE TPA UNDER BOLT LOCK PROGRAM FOR $ 20.00 QUOTE FOR REPAIR & REFINISH

ADDITIONAL COMMENTS

PS 7418



File Number: 21992
Arms Service number: 104832
Last Name: SPROUT
First Name: RICHARD
Street: 556 EAST MAIN STREET
City: CLARKSBURG
State: WV
Zip: 26301
Home Ph: 304-624-4723
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4040
Cause: OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 12/8/2005
Date Opened by P/S: 12/13/2005
Caliber: 7MM MAG
Date of Incident:
Date Closed: 12/13/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: B6366502
Date Code: RB
Date Mfgd: 11/20/1981
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Could not duplicate concern. Trigger set screws altered - trigger assembly dirty and sticky causing sear cam to bind. Replace TPA, clean and check over completely under Bolt Lock Modification Program for $20. Repair and Shipping Document 2/20/06.
Time of Modification: 9:27:11 AM
Date of Modification: 1/11/2006

PS 7419

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Charles Swanson
RE00104832	B6366502	Date Received - 12/15/2005
Account # - R-	Model 700 Center Fire Caliber:.7 MM REM MAG	Estimate Date - 12/13/2005
		Current Date - 12/27/2005

Customer
RICHARD SPROUT
5556 EAST MAIN STREET

CLARKSBURG. WV 26301 US

Return To
RICHARD SPROUT
5556 EAST MAIN STREET

CLARKSBURG. WV 26301 US

Phone (H) (304)-624-4723
Phone (W)

Fax
Email RSPROUT31@AOL.CO

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M238	CLEAN & INSPECT (SAFETY PROGRAM ONLY)	M178	TRIG ADJ SCREWS RESET, CANNOT
M992	FIRES WHEN SAFETY IS RELEASED	M238	CLEAN & INSPECT (SAFETY PROGR

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**23**	**23**	**0**	

ProblemNotes: Could not duplicate concern. Trigger dirty/sticky causing sear cam to bind.Will check over and clean also test and replace trigger assb. for$20 for you.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7420

J# 11/81

104832

General Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL	**Serial Number:** B6366502	
Name: Richard Sprout	**Date of Purchase:** ??	
Address (no PO Boxes):: 556 East Main St.		
City: Clarksburg	**State:** WV	**Zip:** 26301
Phone (Daytime): 304-624-4723	**Fax:**	
E-mail Address: rsprout31@aol.com		
Please describe your problem: Safety Modification Program		
Gun fires when the safety is released !!		
Additional Information: (Ammo type, brand, handload specifications, etc.)		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		

(!) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

could not duplicate concern
Trig set screws altered. Trig
Assm. Dirty/sticky causing
sear cam to bind. Replace TPA
check over, clean under bolt
lock program for $20.00

PS 7421

104838

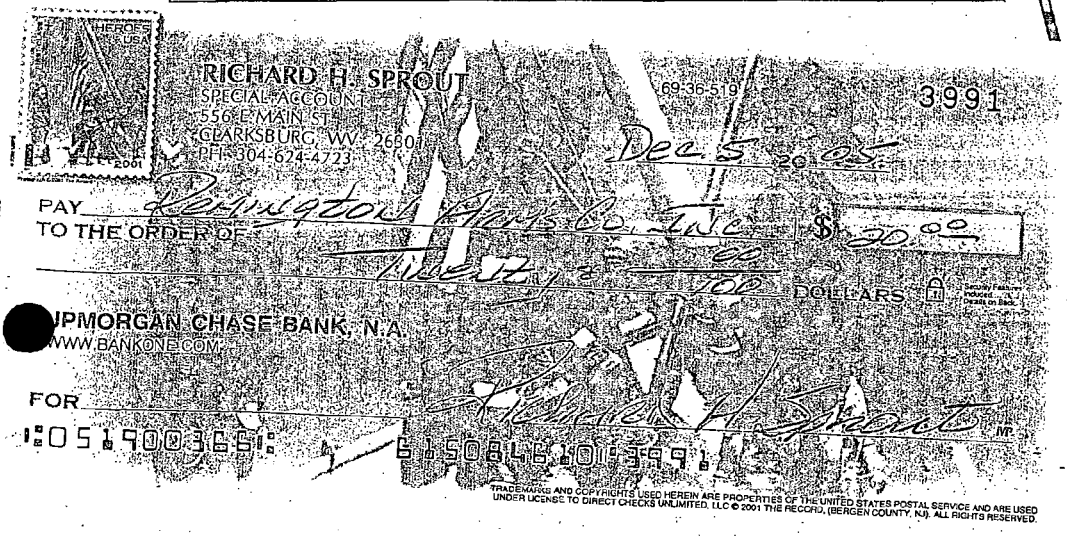
General Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL	**Serial Number:** B6366502	
Name: Richard Sprout	**Date of Purchase:** ??	
Address (no PO Boxes):: 556 East Main St.		
City: Clarksburg	**State:** WV	**Zip:** 26301
Phone (Daytime): 304-624-4723	**Fax:**	
E-mail Address: rsprout31@aol.com		
Please describe your problem: Safety Modification Program		
Gun fires when the safety is released !!		
Additional Information: (Ammo type, brand, handload specifications, etc.)		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and han
ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not respon
damage or loss during shipment, so you may elect to purchase insurance from you



B6366502
Model: 700
RE00104832
PS 7422

Date: 12/13/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Richard Sprout

R.E. Number: 104832

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6366502 Date of Manufacture: 11/81

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 7423

Feeding: —

Extraction/ejection: —

Trigger pull: 3#

Manual safety: OKAY - BOLT LOCK

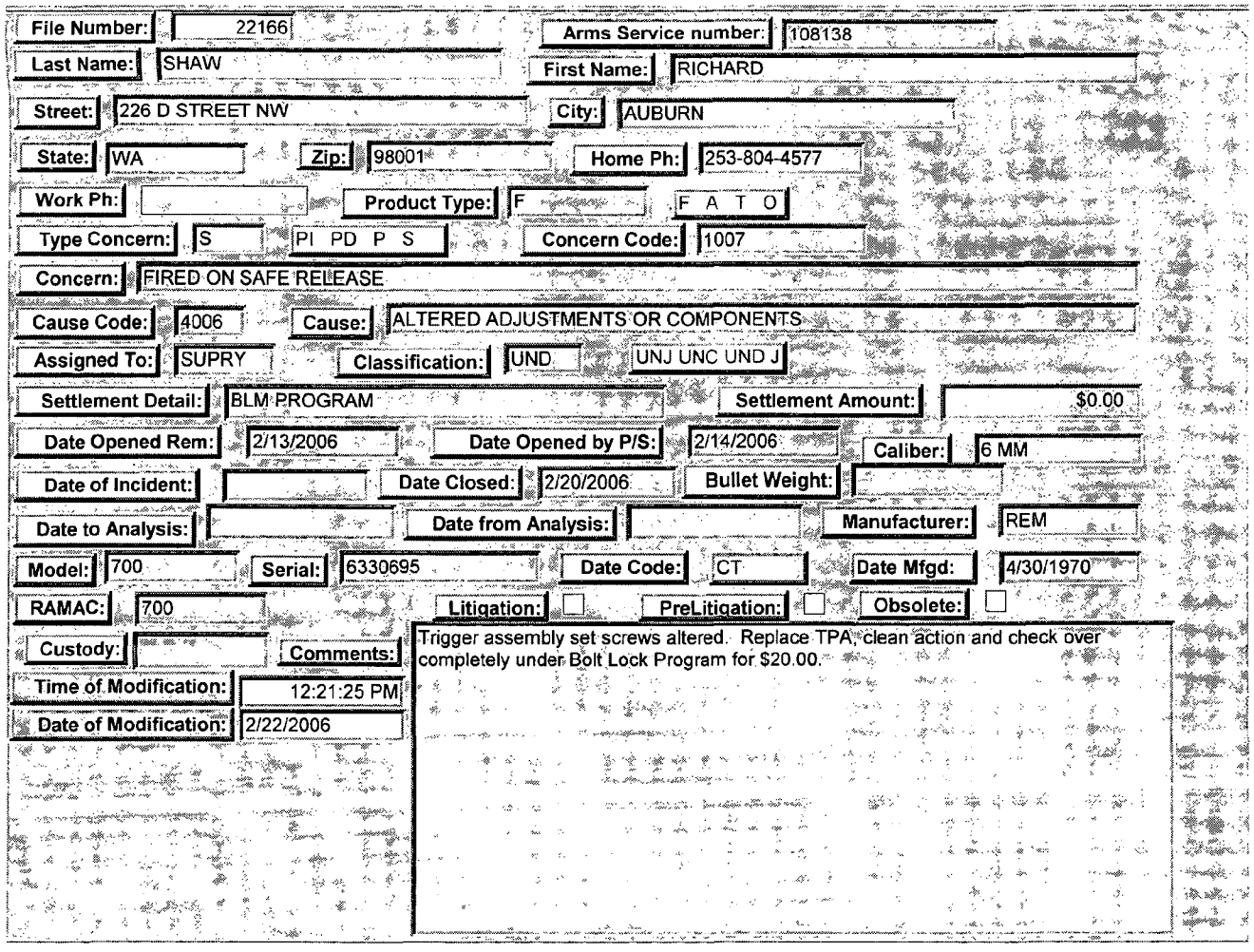
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig. set screws altered Trig. assm dirty/sticky causing sear cam to bind. Replace TPA check over clean under bolt lock program for $20.00

ADDITIONAL COMMENTS

PS 7424



File Number:	22166	Arms Service number:	108138
Last Name:	SHAW	First Name:	RICHARD
Street:	226 D STREET NW	City:	AUBURN
State:	WA	Zip:	98001
Home Ph:	253-804-4577		
Work Ph:		Product Type:	F F A T O
Type Concern:	S PI PD P S	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	2/13/2006	Date Opened by P/S:	2/14/2006
Caliber:	6 MM		
Date of Incident:		Date Closed:	2/20/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6330695
Date Code:	CT	Date Mfgd:	4/30/1970
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Trigger assembly set screws altered. Replace TPA, clean action and check over completely under Bolt Lock Program for $20.00.
Time of Modification:	12:21:25 PM		
Date of Modification:	2/22/2006		

PS 7425

1,5#

7/70

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 (6mm)	**Serial Number:** 6330695		
Name: RICHARD SHAW	**Date of Purchase:** INHERITED		
Address (no PO Boxes):			
226 - D ST NW.			
City: AUBURN	**State:** WA.	**Zip:** 98001	
Phone (Daytime): 253-804-4577	**Fax:**		
E-mail Address: RSCSHAW@MSN.COM			

Please describe your problem:

FIRES WHEN TAKEN OUT OF SAFETY, I WISH TO REPAIR IT IN "SAFETY MODIFICATION PROGRAM". ALSO COULD YOU REATTACH THE REAR SIGHT FOR MR PARTS IN BAGGIE TAPED TO BUTT STOCK

Additional Information: (Ammo type, brand, handload specifications, etc.)

NO INFO, HAVE'NT FIRED RIFLE AS YET. HAVE NOT LOADED RIFLE AS OF YET.

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU N SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or
:: Ship your INSURED firearm by either UPS or Parcel Post. during shipment, so you may elect to purchase insurance from

Serial Number: 6330695

Model: 700

RE00108138

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TRIG. ASSM. SET SCREWS ALTERED. REPLACE TPA, CHECKOVER, CLEAN UNDER BOLT LOCK PROGRAM FOR $20.00 QUOTE

PS 7426

Date: 2/14/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: RICHARD SHAW

R.E. Number: 108138

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6330695 Date of Manufacture: 7/20

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7427

Feeding: —

Extraction/ejection: —

Trigger pull: 1.5 lb

Manual safety: OKAY – BOLT LOCK

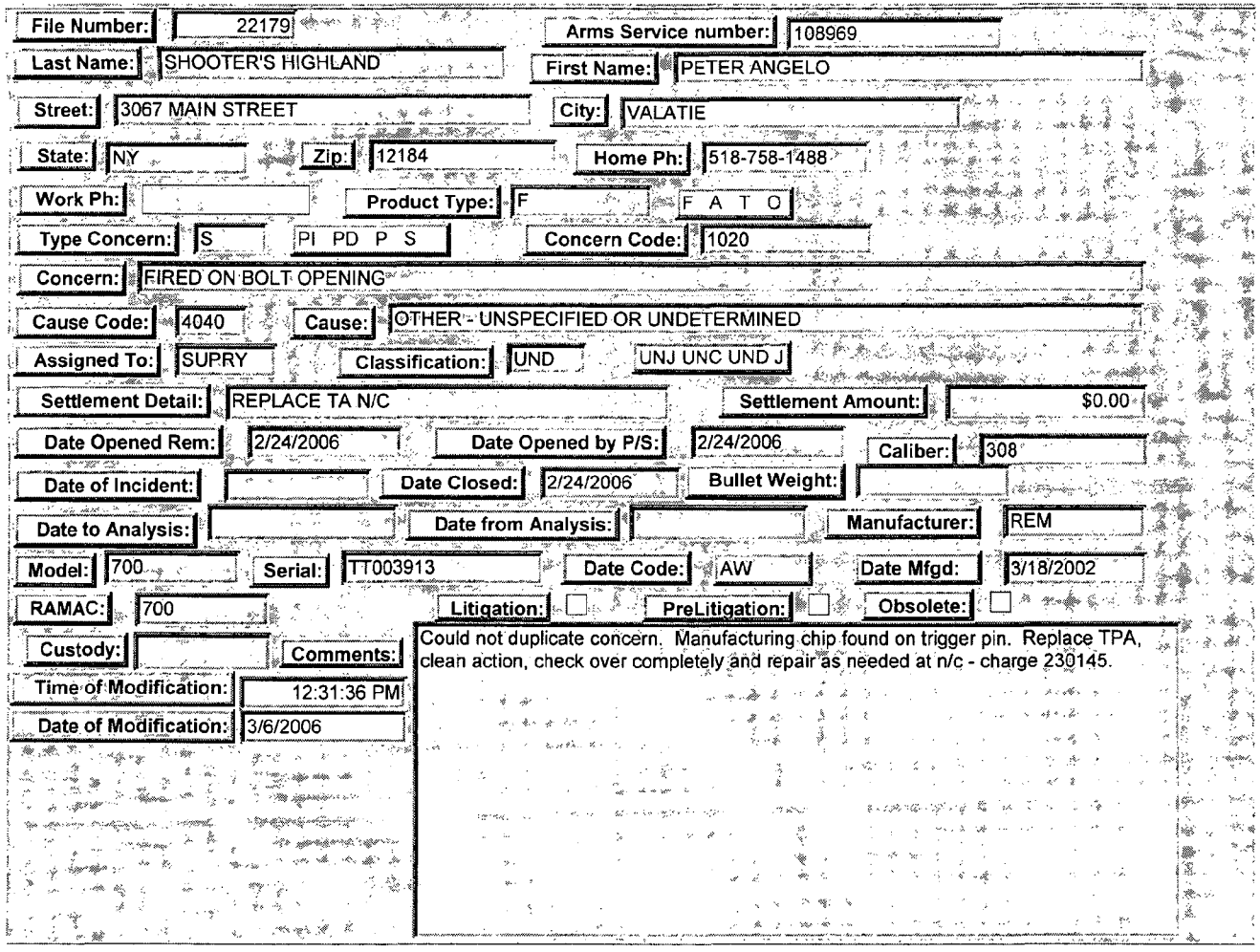
Test firing results (if applicable): —

DISPOSITION

Trig. Assm. set screws altered. Replace TPA, check over, clean ~~w~~ under BOLT LOCK Program for $20.00 Quote

ADDITIONAL COMMENTS

PS 7428



File Number:	22179	Arms Service number:	108969
Last Name:	SHOOTER'S HIGHLAND	First Name:	PETER ANGELO
Street:	3067 MAIN STREET	City:	VALATIE
State:	NY	Zip:	12184
Home Ph:	518-758-1488		
Work Ph:		Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1020
Concern:	FIRED ON BOLT OPENING		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	REPLACE TA N/C	Settlement Amount:	$0.00
Date Opened Rem:	2/24/2006	Date Opened by P/S:	2/24/2006
Caliber:	308		
Date of Incident:		Date Closed:	2/24/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	TT003913
Date Code:	AW	Date Mfgd:	3/18/2002
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. Manufacturing chip found on trigger pin. Replace TPA, clean action, check over completely and repair as needed at n/c - charge 230145.
Time of Modification:	12:31:36 PM		
Date of Modification:	3/6/2006		

SH
3/02

February 03, 2006

1051 77th Street
Brooklyn, NY 11228
petetheplumber52@aol.com
Mobile: 347.242.1626

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

Dear Repair Manager:

I am returning my Rifle to you via the dealer "Shooter's Highland" located in Valatie, NY, for repair of a serious set of malfunctions occurring with my Remington model 700 Titanium/.308 (Serial number: TT003913).

On several occasions the rifle did not fire when the trigger was pulled; but when the bolt was lifted to eject the shell the gun then fired - obviously a very serious and dangerous problem that requires immediate attention. In addition, after ejecting the first fired round the second round jams the action upon entry - a condition which occurs almost every time I attempt to fire two rounds in rapid succession. The action is not nearly as smooth as it should be and it is very hard to work, leading me to believe these issues are all related to a defect which I, nor the dealer, have been able to identify.

This situation is very disappointing, because I own several other Remington products and have never had issue with any of them, but this will be the second time I have had to send this rifle back to you for service. It is very important that the problem with the action be identified and repaired so as to bring the rifle back to a condition where it can be fired safely and reliably.

Thank you in advance for your assistance with this matter.

Sincerely,

Peter Angelo

Number: TT003913

odel: 700

RE00108969

could not duplicate concern. Mfg. chip found on trig. pin. Replaced PA, check over, clean, repair as needed at N/C

#230145 PS 7430

Date: 2/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Peter Angelo

R.E. Number: 108969

Reason for inspection: FIRED while RAISING BOLT HANDLE

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: TT003913 Date of Manufacture: 3/02

Overall external condition: GOOD

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: MFG. chip Round on TRG. pin

Headspace: —

Function evaluation:

PS 7431

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): —

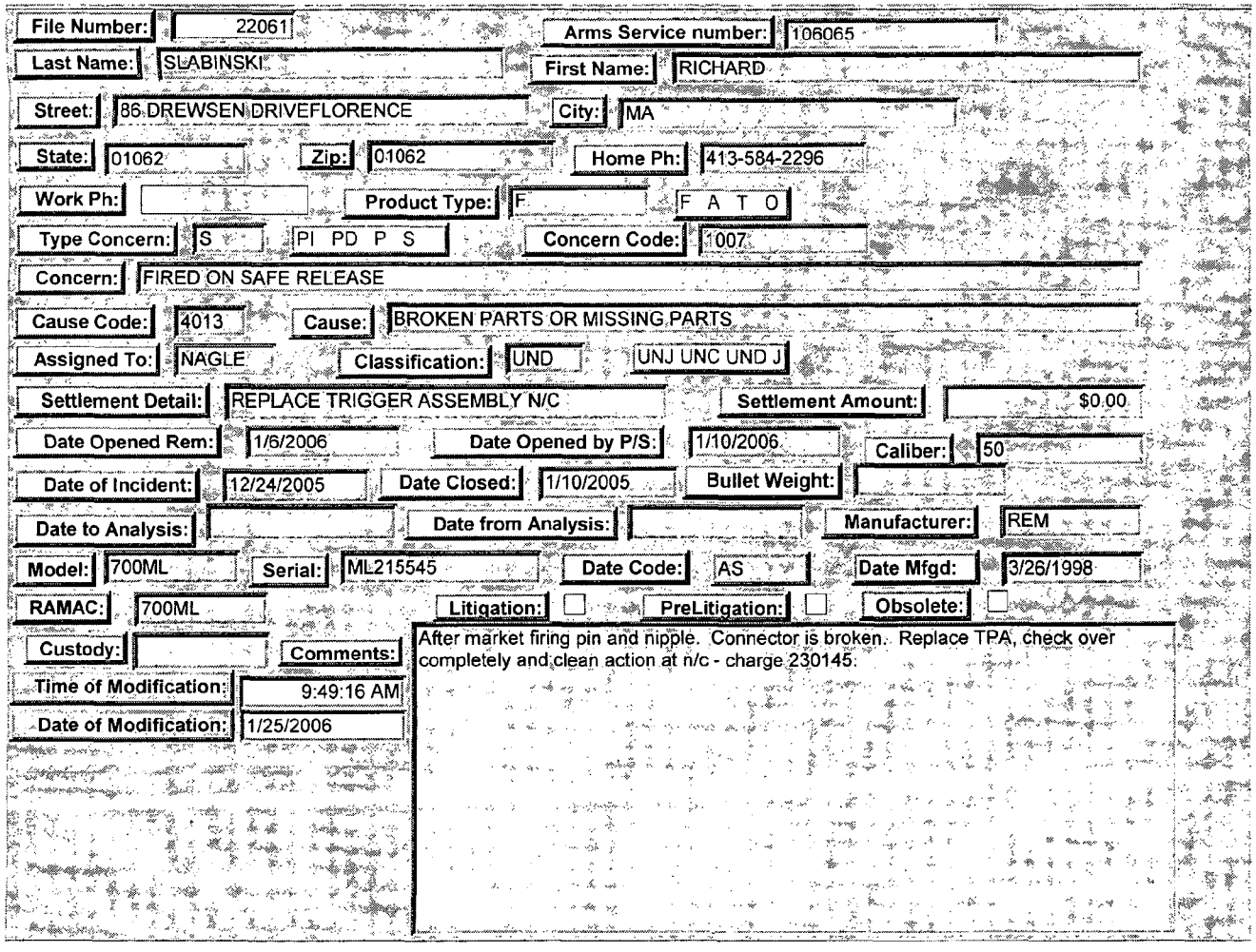
DISPOSITION

could not duplicate concern. Mfg. chip found on TRIG. PIN. Replace TPA, check over, clean, repair AS NEEDED AT N/C

ADDITIONAL COMMENTS

#230145

PS 7432



File Number:	22061	Arms Service number:	106065
Last Name:	SLABINSKI	First Name:	RICHARD
Street:	86 DREWSEN DRIVEFLORENCE	City:	MA
State:	01062	Zip:	01062
Home Ph:	413-584-2296		
Work Ph:		Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4013	Cause:	BROKEN PARTS OR MISSING PARTS
Assigned To:	NAGLE	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	REPLACE TRIGGER ASSEMBLY N/C	Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006	Date Opened by P/S:	1/10/2006
Caliber:	50		
Date of Incident:	12/24/2005	Date Closed:	1/10/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700ML	Serial:	ML215545
Date Code:	AS	Date Mfgd:	3/26/1998
RAMAC:	700ML	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	After market firing pin and nipple. Connector is broken. Replace TPA, check over completely and clean action at n/c - charge 230145.
Time of Modification:	9:49:16 AM		
Date of Modification:	1/25/2006		

3/98

Attachment to Remington Factory Repair Instructions

For 700ML #ML215545, belonging to Richard P. Slabinski, 86 Drewsen Drive, Florence, MA 01062.

My Problem is:

When the gun is loaded and on safe, when you put it up to your shoulder and flip the safety off, the gun fires, without touching the trigger.
3 December 2005 in Vermont
24 December 2005 in Massachusetts

I would like the Trigger assembly replaced and any thing else you find even if it is a rusty head on a screw. (You have my credit card nr.)

Now comes the hard part, I am a Master Instructor for Hunter Education for the State of Vermont and Massachusetts (12yrs). I am running classes on the 21 & 22 Jan 06, 18 &19 of February, 11 & 12 of March 2006, at Smith & Wesson total students 240. I use this Remington Muzzleloader for hands on and live fire. (It is very important to me not to have this problem)

I have a 31year old son in Vermont who is also and instructor, and has the same gun will he have the same problem?

After it is fixed give me a call at 413-584-2296/or e-mail me at chiefslab@comcast.net and let me know why this happen. Thank You.

CONNECTOR IS BROKEN. Replace TPA
check over, clean AT N/C
#230145

Serial Number: ML215545
Model: 700ML
RE00106065

PS 7434

106065

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ML	**Serial Number:** ML2155545

Are you the original owner?: [X] YES [ ] NO

Name: RICHARD P SLABINSKI	**Date of Purchase:** PIONEER SPORTING CENTER 2000

Address (no PO Boxes):

86 ORCHARD DR

City: FLORENCE	**State:** MA	**Zip:** 01062
Phone (Daytime): 413-584-2296	**Fax:**	

E-mail Address: CHIEFSLAB@COMCAST.NET

[X] I would like to receive future e-mail updates from Remington.

Please describe your problem:

See ATTched SHEET

CREDIT CARD # 3728 3495 REDACTED EXP 05/06

Ammunition Information:

Manufacturer: REMINGTON	Type: ML

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used: TRIPLE SEVEN	Powder Weight: 2 50gr PELLETS
Case/Hull Used: POWERBELTS	Primer Used: WINCHESTER
Bullet Type/Shot Size: 245 GR	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: #13 BORE CLEANER J.C.

How often do you clean the bore? (Months or Number of rounds) AFTER EACH FIRE

How often do you clean the action? (Months or Number of rounds) AFTER EACH FIRE

How often do you clean the trigger assembly? (Months or Number of rounds) AFTER EACH FIRE

Brand of lubricant used: REM OIL

PS 7435

How often do you lubricate the bore? (Months or Number of rounds) AFTER EACH FIRE
How often do you lubricate the action? (Months or Number of rounds) AFTER EACH FIRE
How often do you lubricate the trigger assembly? (Months or Number of rounds) AFTER EACH FIRE
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? [X] YES [ ] NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NONE
What were the services performed? NONE

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

Date: 1/9/05

By: B. TRAUB

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Richard P. SLabinski

R.E. Number: 106065

Reason for inspection: F SR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: ML 215545 Date of Manufacture: 3/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: After MKT. F.P + NIPPLE

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: CONNECTOR BROKEN

Headspace: —

Function evaluation:

PS 7437

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OKAY

Test firing results (if applicable): —

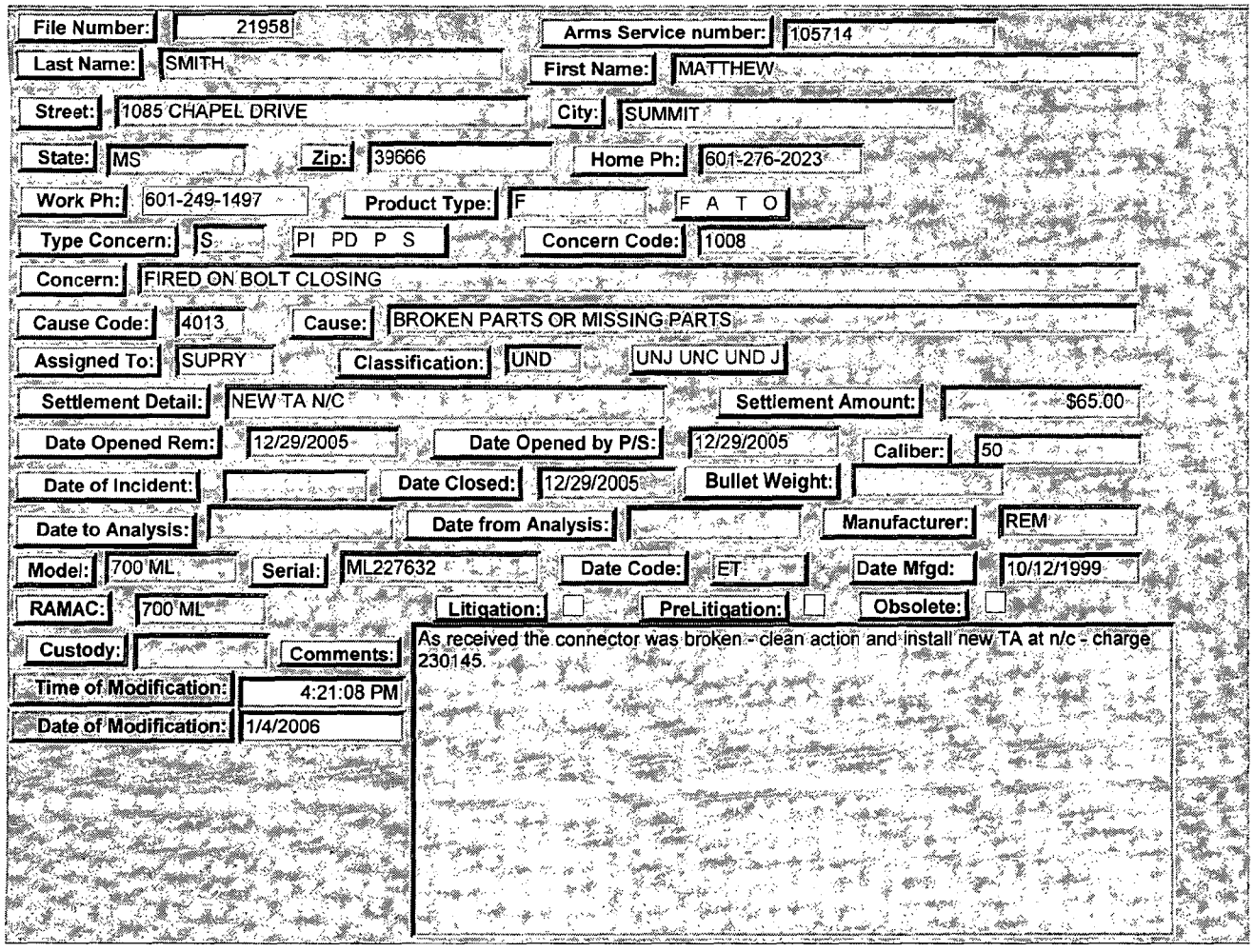
DISPOSITION

CONNECTOR IS BROKEN. Replace TPA, check over, clean RT M/C # 230145

ADDITIONAL COMMENTS

PS 7438

PS 7439



File Number:	21958
Arms Service number:	105714
Last Name:	SMITH
First Name:	MATTHEW
Street:	1085 CHAPEL DRIVE
City:	SUMMIT
State:	MS
Zip:	39666
Home Ph:	601-276-2023
Work Ph:	601-249-1497
Product Type:	F F A T O
Type Concern:	S PI PD P S
Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING
Cause Code:	4013
Cause:	BROKEN PARTS OR MISSING PARTS
Assigned To:	SUPRY
Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C
Settlement Amount:	$65.00
Date Opened Rem:	12/29/2005
Date Opened by P/S:	12/29/2005
Caliber:	50
Date of Incident:	
Date Closed:	12/29/2005
Bullet Weight:	
Date to Analysis:	
Date from Analysis:	
Manufacturer:	REM
Model:	700 ML
Serial:	ML227632
Date Code:	ET
Date Mfgd:	10/12/1999
RAMAC:	700 ML
Litigation:	☐
PreLitigation:	☐
Obsolete:	☐
Custody:	
Comments:	As received the connector was broken - clean action and install new TA at n/c - charge 230145.
Time of Modification:	4:21:08 PM
Date of Modification:	1/4/2006

1/99

Dear Remington,

I took my muzzleloader to the range to check the zero. I shot it a few times and reloaded. When I closed the bolt (without touching the trigger!!) the gun fired. Thank God it was pointing in a safe direction. I reloaded and had my father watch me closely, when I closed the bolt it fired down range for the 2nd time. I took it to my local gun smith and had him look at it. He said the "sear" was broken in the trigger. I put it and the spring in this bag. Can you please fix my gun where it will be safe again. This gun shot a near touching group at 100 yards and a sub 4 inch group at 200 yards. It has helped me bag close to 10 whitetails and a 175 yard trophy axis deer. Please let me know if I need to pay to have it fixed.

105744

Matthew S Smith
1085 Chapel Drive
Summit MS 39666

Cell # 601-248-7590
Work # 5Am to 3pm Central Time
601-249-1497.
home # 601-276-2023

over

PS 7440

Thanks for making quality products. This is the only time a Remington has ever failed me in twenty three years of hunting. Thanks

12/17/05 Matthew S Smith

Connector is BROKEN
Replace TPA, check over,
clean at N/C
#230145

Serial Number: ML227632

Model: 700ML

RE00105714

PS 7441

Date: 12/29/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mathew S. Smith

R.E. Number: 105714

Reason for inspection: ~~ESA~~ FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: ML227638 Date of Manufacture: 1/99

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: After MKT. nipple + F.P.

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Connector Broken

Headspace: —

Function evaluation:

PS 7442

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OPERATE

Test firing results (if applicable): —

DISPOSITION

CONNECTOR IS BROKEN. REPLACE TPA, CHECK OVER, CLEAN AT N/C # 230145

ADDITIONAL COMMENTS

PS 7443

Remington Arms Co., Inc.
Product Service
Legal Case #:319

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115558	8/15/2006	8/15/2006	8/15/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ard	Strauser	102 15th Street	Northumberland	PA	17857		H 570-473-8035

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4015	Improper Maintenance			
S	fires on bolt close	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	20000	B6414716	EC	10/18/1982

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPT CTR MONTDALE PA		U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7444

replace
tpa, check
over, clean
at 1/2
MSP
quote.

Repair/Replacement Cost **Repair/Replacement Date**

Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/15/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM PARTS STICKY/DIRTY.
Barrel	Description		22" 3006 SPR
	Date Code		EC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	

PS 7445

	Stop	Like new; Functioning	STICKY
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	STICKY/DIRTY SEARCAM BINDING
	Pull	---Select---	3.5#
	Altered	False	

PS 7446

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00115558 **Account # - R-**	**Description/Serial Number** B6414716 Model 700 Center Fire Caliber: 30 06 SPRG	**Date Received -** 8/15/2006 **Estimate Date -** 8/18/2006 **Current Date -** 9/5/2006

Customer
ARD STRAUSER
102 15TH STREET

NORTHUMBERLAND. PA 17857 US

Return To
ARD STRAUSER
102 15TH STREET

NORTHUMBERLAND. PA 17857 US

Phone (H) (570)-473-8035
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRES WHEN BOLT CLOSES		

Technician's Comments

ProblemNotes Trigger assembly contaminated with a partially dried and sticky lubrication residue causing sear cam to stick to sideplates. Replace trigger assembly, check over and clean at 1/2 MSP.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000118	GR-CLEAN	1	N
4000119	GR-TEST	1	N
Service	**Total:**	2	

PS 7447

S
1008
4015

Trig. Assm. contaminated with
a partially dried + sticky
lubrication residue, causing
scan cam to stick to side plates
Replace TPA, checkover, clean
At 1/2 MSP Quote

Serial Number: B6414716

Model: 700

RE00115558

PS 7448

case # 319

EC 10/12, 10/12 3.5# 22"

Hi 8-7-06

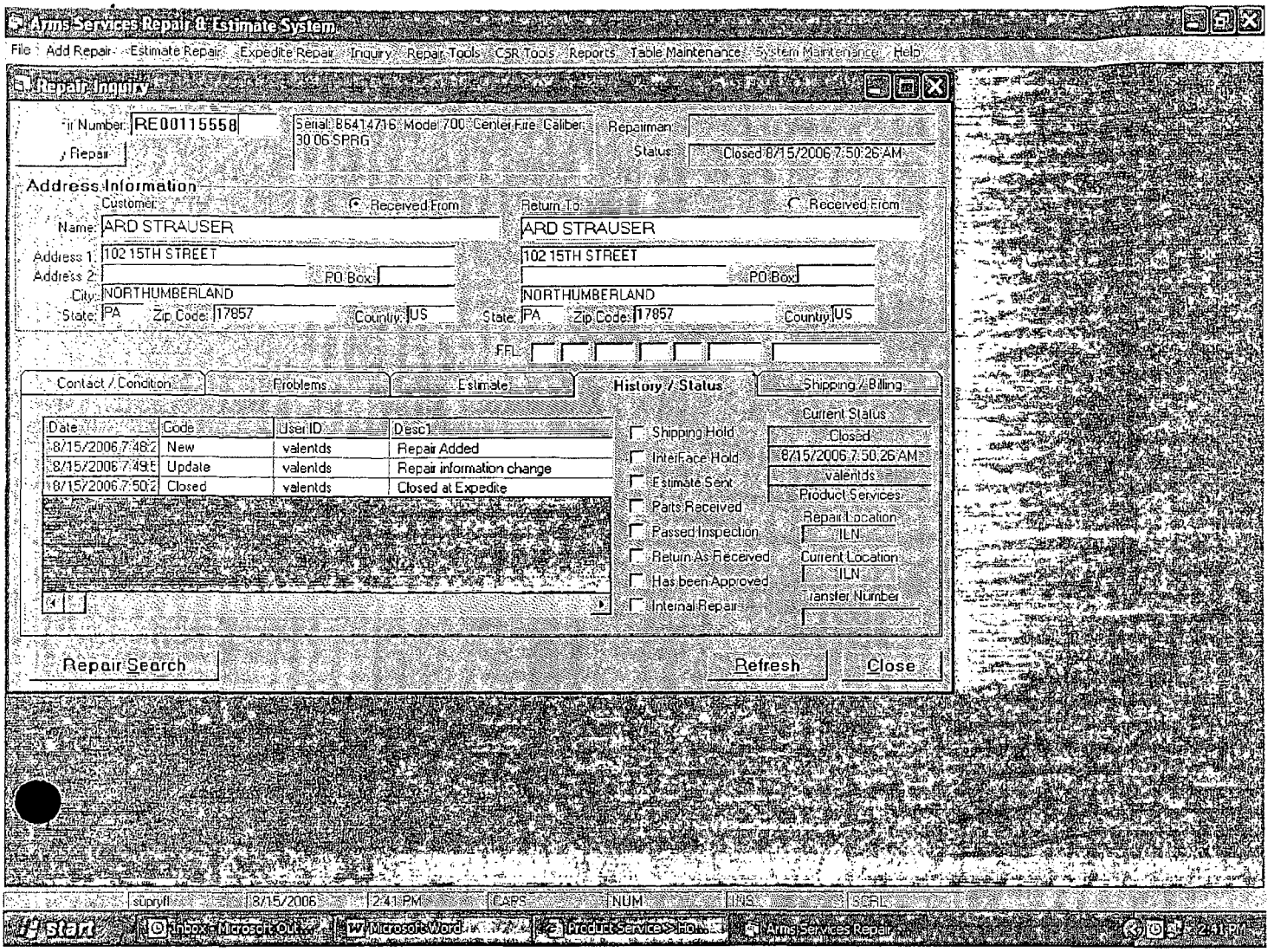
I AM RETURNING THIS
REM MOD 700 SER #
B6414716 CAL 30-06
BECAUSE SOMETIMES
WHEN I CLOSE THE
BOLT THE GUN FIRES
I HOPE YOU CAN FIX
THIS CONDITION
THANK YOU

Ard Strauser

Ard Strauser
102 15th Street
Northumberland, PA 17857

PHONE 570-473-8035

PS 7449


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
r Number: RE00115558
Repair
Serial: B6414716 Mode: 700 Center Fire Caliber: 30 06 SPRG
Repairman:
Status: Closed 8/15/2006 7:50:26 AM
Address Information
Customer
Received From
Name: ARD STRAUSER
Address 1: 102 15TH STREET
Address 2:
PO Box:
City: NORTHUMBERLAND
State: PA Zip Code: 17857 Country: US
Return To
Received From
ARD STRAUSER
102 15TH STREET
PO Box:
NORTHUMBERLAND
State: PA Zip Code: 17857 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
8/15/2006 7:48:2
New
valentds
Repair Added
8/15/2006 7:49:5
Update
valentds
Repair information change
8/15/2006 7:50:2
Closed
valentds
Closed at Expedite
Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Closed
8/15/2006 7:50:26 AM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryfl
8/15/2006
2:41 PM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Microsoft Word
Product Services Rib...
Arms Services Repair
2:41 PM

PS 7450

Remington Arms Co., Inc.
Product Service
Legal Case #:303

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115202	8/4/2006	8/7/2006	8/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Robert	Smitherman	11865 NW Marylee Ct.	Portland	OR	97229-3932		H 503-643-1271

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI PD S FBC C	Cause:4006 Concern:1008	Altered Adjustments or Components Fired on Bolt Closing		Unknown	

Complains of stock flaking also.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/308 WIN	29705	F6242188	XW	12/11/2002 10:40:45 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT (OH) CORPORATION	TWO PIECE SCOPE BASE	U

CUST.CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7451

Repair at special price

Repair/Replacement Cost	Repair/Replacement Date
125.00	8/7/2006

Replace stock n/c due to flaking of material. TA settings altered, install new TA and clean the action at 1/2 normal charges. Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	ALL 3 SET SCREWS ALTERED
Barrel	Description		26" 308 WIN HB
	Date Code		XW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Like new; Functioning	

PS 7452

Extractor	Condition	Like new; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	STOCK MATERIAL CHIPPING OFF
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Not Functioning	
	Pull	---Select---	N/A
	Altered	True	ALL 3 SET SCREWS ALTERED
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7453

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	**Description/Serial Number**	**Date Received -** 8/1/2006
RE00115202	F6242188	**Estimate Date -** 8/8/2006
Account # - R-	Model 700 Center Fire with 26 inch barrel	**Current Date -** 8/21/2006
	Caliber: 308 WIN VARMINT SYNTHETIC	

Customer
ROBERT SMITHERMAN
11865 NW MARYLEE COURT

PORTLAND. OR 97229 US

Phone (H) (503)-643-1271
Phone (W)

Return To
ROBERT SMITHERMAN
11865 NW MARYLEE COURT

PORTLAND. OR 97229 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M125	STOCK CRACKED	M125	STOCK CRACKED
M992	FIRES WHEN CLOSING BOLT		

Technician's Comments

ProblemNotes replace stk n/c,trig set screws altered,replace tpa, checkover ,clean at 1/2msp

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F104710B	700 SYN STK ASSB VAR	1	Y
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**2**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7454

Working

I beleive the firing problem should be fixed and the stock should be Replaced with No charge. Any questions call me at (503) 643-1271

Robert Smitherman

Over

Robert Smitherman
11865 NW Marylee Ct
Portland OR 97229-3932

Replace stock at N/C.
Trig. set screws altered.
Replace TPA, check over, clean
at 1/2 MSP. Quote

PS 7455

Serial Number: F6242188

Model: 700

RE00115202

Remington Arms — CASE #303

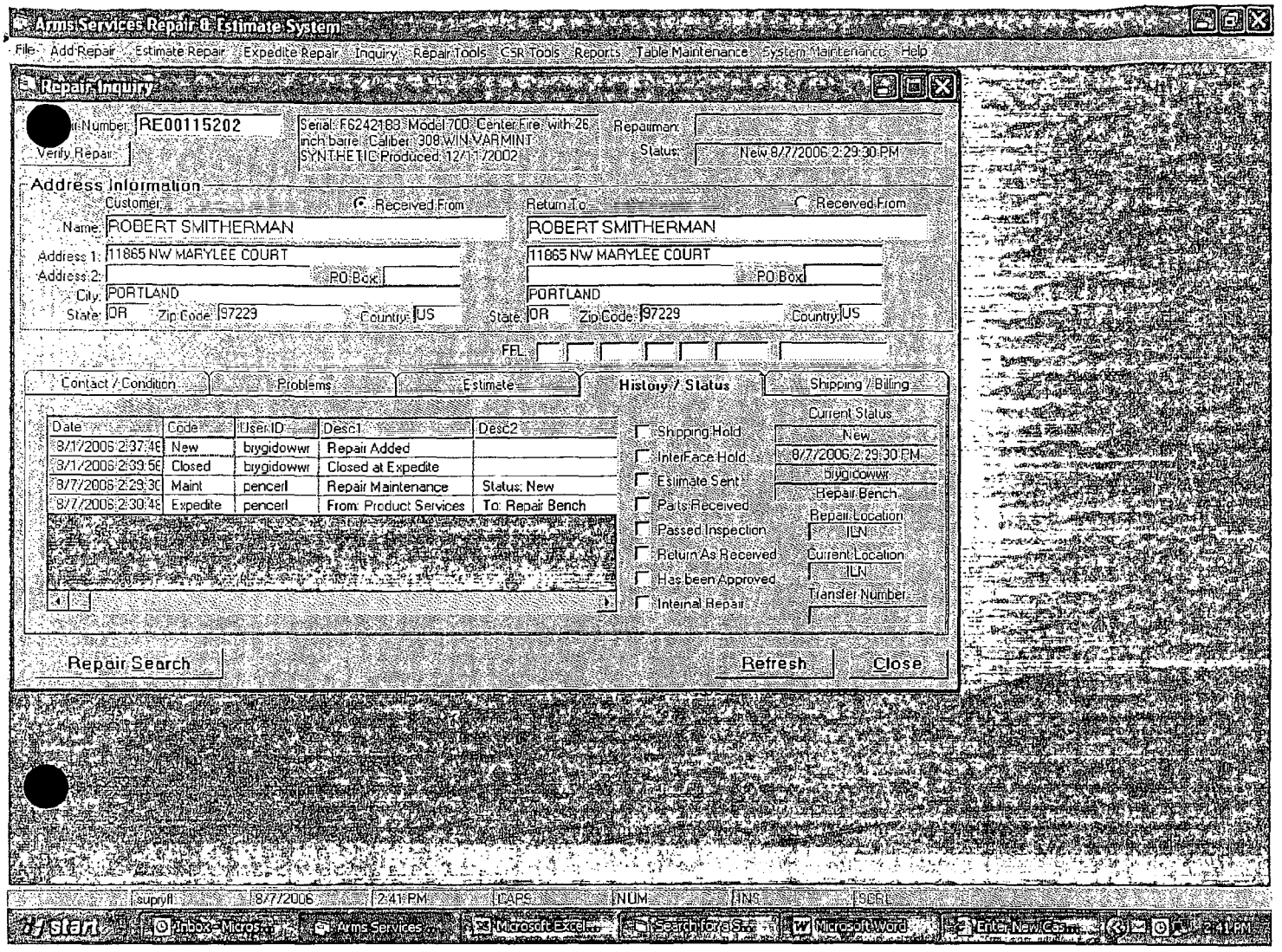
There is a problem with this 700 rifle. I went to the range with my friend a few days ago. After putting 3 rounds in the magazine I closed the bolt (which picked up a round as it should), when I closed the bolt the gun fired. Even though I have shot for years I thought I must have touched the trigger. I ejected that round and put in another round and closed the bolt. It fired again. It is a good thing I have good range since and the rifle was pointing down range both times and no one was hurt (lucky). Also for some reason the stock has started to flake. This rifle has had very little use

21" XW 12/02

PS 7456

Robert Smitherman
11865 NW Marylee Ct
Portland OR 97229-3932

Robert


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number RE00115202
Verify Repair
Serial: F62421-83 Model 700 Center Fire with 26 inch barrel Caliber: 308 WIN VARMINT SYNTHETIC Produced 12/1/2002
Repairman:
Status: New 8/7/2006 2:29:30 PM
Address Information
Customer
Received From
Name: ROBERT SMITHERMAN
Address 1: 11865 NW MARYLEE COURT
Address 2:
PO Box
City: PORTLAND
State: OR Zip Code: 97229 Country: US
Return To
Received From
ROBERT SMITHERMAN
11865 NW MARYLEE COURT
PO Box
PORTLAND
State: OR Zip Code: 97229 Country: US
FFL
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1 Desc2
8/17/2006 2:37:46 New brygidowwr Repair Added
8/1/2006 2:39:56 Closed brygidowwr Closed at Expedite
8/7/2006 2:29:30 Maint pencerl Repair Maintenance Status: New
8/7/2006 2:30:48 Expedite pencerl From: Product Services To: Repair Bench
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
8/7/2006 2:29:30 PM
brygidowwr
Repair Bench
Repair Location
IEN
Current Location
IEN
Transfer Number
Repair Search
Refresh
Close
supryll
8/7/2006
2:41 PM
CAPS
NUM
INS
SCRL
start
Inbox - Micros...
Arms Services
Microsoft Excel...
Search for a St...
Microsoft Word
Enter New Custo...
2:41 PM

PS 7457

Remington Arms Co., Inc.
Product Service
Legal Case #:716

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120887	11/28/2006	11/29/2006	11/29/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Matthew	Trombley	84 Richards Dr.	Newport	VT	05855		H 802-334-9006 E trombley2001@verizin.net

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S Fired on safe release	Cause:4013	Broken or Missing Parts		Unknown	
	Concern:1007	Fired on Safe Release			
C					

12/1/06-Correspondence from repair-Safety inoperable. Fires on safe release.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27580	ML228671	BT	9/13/1999 2:14:02 PM

Date Purchased	Where Purchased	Accessories	Original Owner
11/30/1999	BILL HICKS & CO LTD		Y

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						

Repair/Replacement Cost	Repair/Replacement Date
$25.00	11/29/2006

12/1/06-Replace TA, check over, clean at n/c.lw

PS 7458

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description		24" 50 CAL SS
	Date Code		BT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	
	Shroud	---Select---	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Not Functioning	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	CONNECTOR BROKEN
	Pull	---Select---	
	Altered	False	

PS 7459

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700ML	27580	ILN	9/13/1999	MODEL 700.TMMLS MUZZLELOADER STAINLESS IN-LINE - BLACK POWDER 24" BARREL .50 CALIBER

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
1999/01/29	MADE	ILN				08951	
1999/09/13	SHIP	PNR	BILL HICKS & CO LTD	55447	0080497781		
			FFL:3-41-027-08-1M-33296				

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant
Not on File at this location
Location: Mayfield
Not on File at this location
Location: Memphis
Not on File at this location
Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120887	11/29/2006	ML228671		Model 700ML Center Fire Caliber: 50 CAL

Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7460

Serial Number: ML228671

Model: 700ML

RE00120887

CASE# 716

24" BT 1/99

I wish your firearm...

Model Number: 700ml	Serial Number: ml228671	
Are you the original owner?: YES NO		
Name: MATTHEW TROMBLEY	Date of Purchase: 11/30/99	
Address (no PO Boxes): 84 RICHARDS DRIVE		
City: NEWPORT	State: VT	Zip: 05855
Phone (Daytime): 802-334-9006	Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) trombley2001@verizon.net		
E-mail Address: I would like to receive future e-mail updates from Remington.		

Please describe your problem and date of occurrence:

Safety inoperable. Bolt can be opened with the safety in the fire position. When the bolt is then closed the safety can not be engaged. Further the safety can be engaged with the bolt open but when the bolt is closed and the safety moved to the fire position the gun will fire. This trigger assembly has not been adjusted/tampered with as your inspection will show. This firearm is very unsafe in this condition. 11-15-2005 is the date firearm became defective.

CONNECTOR BROKEN.
REPLACE TPA, CHECK OWN, CLEAN
AT N/C

500 characters left.

#230145

Ammunition Information:	
Manufacturer: hornady	Type: 240 grain xtp/sabot
Other (i.e. bullet weight/type, shot size, powder): two 50 grain pellets of pyrodex	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: rem oil/cln	
How often do you clean the bore? (Months or Number of rounds) every time gun shot	

How often do you clean the action? (Months or Number of rounds) every range session

How often do you clean the trigger assembly? (Months or Number of rounds) after 20 rounds

Brand of lubricant used: non oil dry

How often do you lubricate the bore? (Months or Number of rounds) every range session

How often do you lubricate the action? (Months or Number of rounds) every range session

How often do you lubricate the trigger assembly? (Months or Number of rounds) ever other trip

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) never

What were the services performed?) n/a

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- Remove all accessories from your firearm to prevent loss or damage.
- Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

- For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7462

Matthew Trombley
84 Richards Drive
Newport, VT 05855

Dear Remington,

Remington 700ML Serial #ml228671 enclosed as requested by your service department after my phone call to them detailing the problems with the safety/trigger assembly. Safety system has failed to operate with the following problems: with the safety in the fire position the bolt can be operated to the open then closed position but the safety will not move from the fire to the safe position. Further the bolt opened in the fire position and the safety engaged; once the bolt is then closed the muzzleloader will fire when the safety is moved to the fire position with no movement of the trigger. If you are able to fix this problem my concern is that whatever has happened to cause this defect would again occur in the future. Please keep me posted on you findings and disposition in regards to your firearm Serial# ml228671.

Sincerely
Matthew Trombley
Phone# 802-334-9006
e-mail Trombley2001@verizon.net

PS 7463

printed by FullShot at 11:02:45am on Friday, 12/1/06

PS 7464

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00120887

Verify Repair

Serial: ML228671 Model 700ML Center Fire
Caliber: 50 CAL Produced: 09/13/1999

Repairman: Bruce Travis

Status: Shipped 11/29/2006 4:00:02 PM

Address Information

Customer: (Received From)		Return To: (Received From)	
Name:	PICK_SHOVEL		PICK_SHOVEL
Address 1:	54 COVENTRY STREET		54 COVENTRY STREET
Address 2:		PO Box:		PO Box:
City:	NEWPORT		NEWPORT
State:	VT	Zip Code: 05855	Country: US	State: VT	Zip Code: 05855	Country: US

FFL:

Contact / Condition | **Problems** | Estimate | History / Status | Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE
M990	SAFETY INOPERABLE

Problems Found

Code	Desc
M123	FORWARD TO PRODUCT SE

Repair Notes

connector broken.
replace trigger [plate assm,check over,clean at no charge

Repairman's Comments

CSR Comments

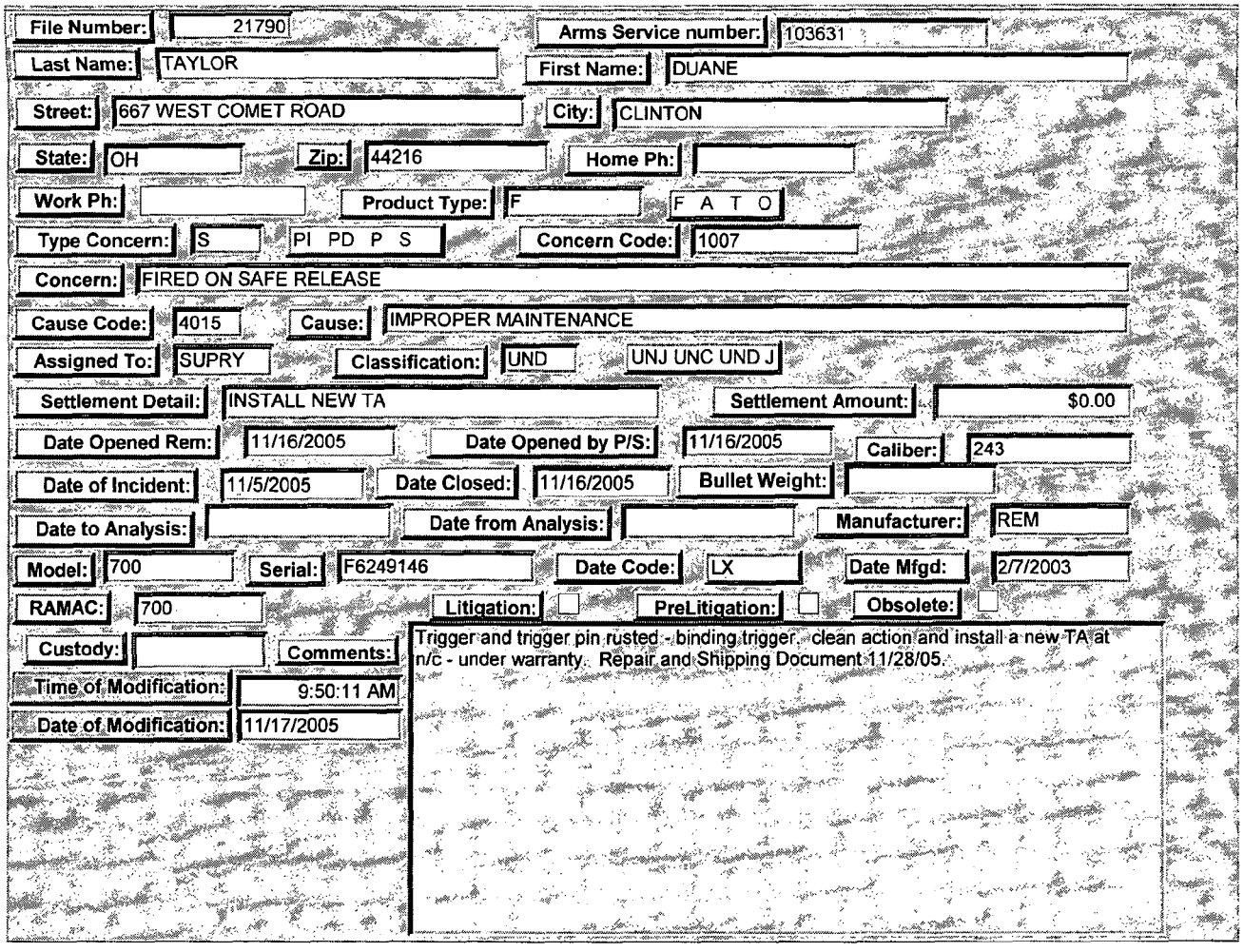
Repair Search | Refresh | Close

lmwatson | 12/1/2006 | 11:02 AM | CAPS | NUM | INS | SCRL

Start | 4 Micr... | 3 Inte... | P-touch... | 2 Micr... | Arms S... | Search... | Create ... | FullShot... | Part Se... | 100% | 11:02 AM

reen Capture: 11:02:41am - Friday, 12/1/06 1024w x 768h

PS 7465



File Number:	21790	Arms Service number:	103631
Last Name:	TAYLOR	First Name:	DUANE
Street:	667 WEST COMET ROAD	City:	CLINTON
State:	OH	Zip:	44216
Home Ph:		Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	INSTALL NEW TA	Settlement Amount:	$0.00
Date Opened Rem:	11/16/2005	Date Opened by P/S:	11/16/2005
Caliber:	243	Date of Incident:	11/5/2005
Date Closed:	11/16/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	F6249146	Date Code:	LX
Date Mfgd:	2/7/2003	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	Trigger and trigger pin rusted - binding trigger. clean action and install a new TA at n/c - under warranty. Repair and Shipping Document 11/28/05.
Time of Modification:	9:50:11 AM		
Date of Modification:	11/17/2005		

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Chuck Dekanek
RE00103631	F6249146	Date Received - 11/16/2005
Account # - R-	Model 700 Center Fire Caliber: 243 WIN LS	Estimate Date -
		Current Date - 11/21/2005

Customer
DUANE TAYLOR
667 W COMET ROAD

CLINTON. OH 44216 US

Return To
DUANE TAYLOR
667 W COMET ROAD

CLINTON. OH 44216 US

Phone (H)
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WITHOUT TOUCHING TRIGGER		

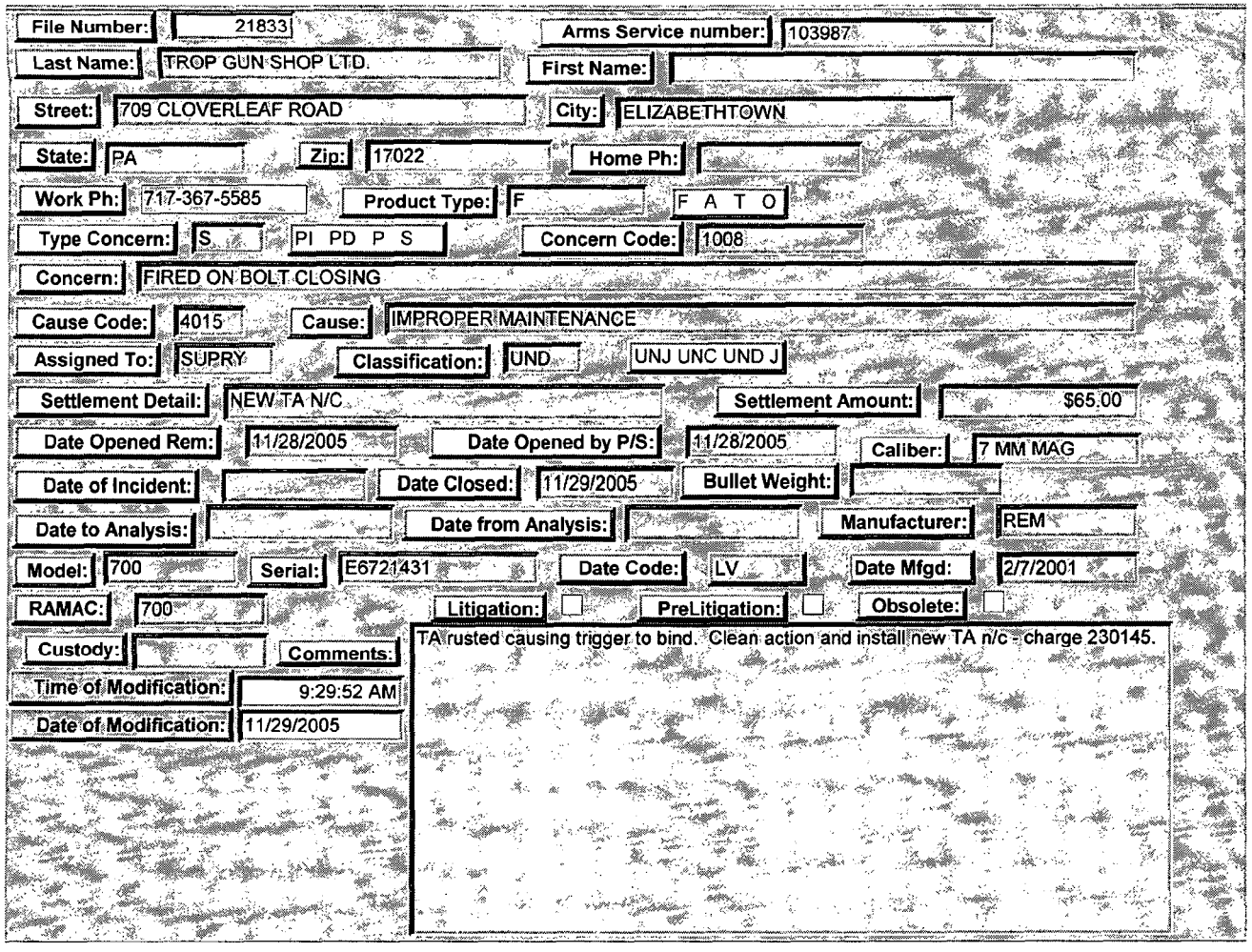
Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**2**	**2**	**0**	

ProblemNotes: Trigger and trigger pin rusted and binding trigger.Replace trigger assembly,check over and clean at no charge under warranty.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7466



File Number:	21833	Arms Service number:	103987
Last Name:	TROP GUN SHOP LTD.	First Name:	
Street:	709 CLOVERLEAF ROAD	City:	ELIZABETHTOWN
State:	PA	Zip:	17022
Home Ph:			
Work Ph:	717-367-5585	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	11/28/2005	Date Opened by P/S:	11/28/2005
Caliber:	7 MM MAG		
Date of Incident:		Date Closed:	11/29/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	E6721431
Date Code:	LV	Date Mfgd:	2/7/2001
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	TA rusted causing trigger to bind. Clean action and install new TA n/c - charge 230145.
Time of Modification:	9:29:52 AM		
Date of Modification:	11/29/2005		

TROP GUN SHOP LTD.
709 Cloverleaf Road
ELIZABETHTOWN, PA 17022

(717) 367-5585
FAX (717) 367-9493

4.5#
c/o

Memo
LETTER

Date 11/17/05

To Rem

Subject 700 L.H. 7mm mag
S/N E6721431
Repair# C858515
Cust - Gary L. Krantz

- Fired on closing of bolt.

- Bolt stop sticks

10997

Trig. Assm. Rusted, causing
Trig. to bind. Replace TPA
check over + clean AJ N/C
#230145

NO box

SIGNED Steve Miller

Serial Number: E6721431

Model: 700

RE00103987

PS 7468

Date: 11/28/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Trop G.S.

R.E. Number: F 03987

Reason for inspection: FTC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: E6721431 Date of Manufacture: 2/01

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Rusted - Trig. Binding

Headspace: —

Function evaluation:

PS 7469

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY

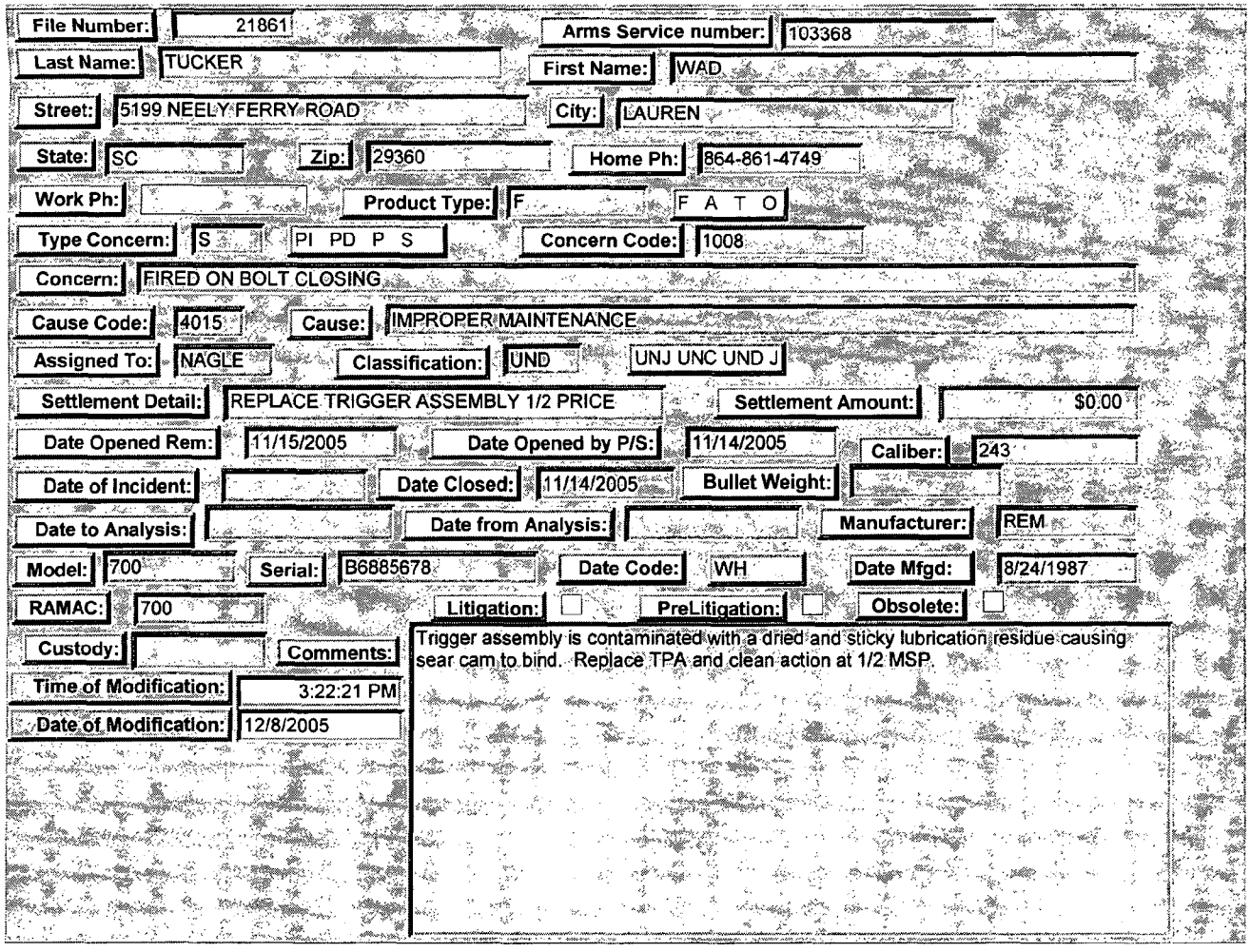
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM RUSTED, CAUSING TRIG. TO BIND. Replace TPA click over, clean AT N/C #230145

ADDITIONAL COMMENTS

PS 7471



File Number:	21861	Arms Service number:	103368
Last Name:	TUCKER	First Name:	WAD
Street:	5199 NEELY FERRY ROAD	City:	LAUREN
State:	SC	Zip:	29360
Home Ph:	864-861-4749		
Work Ph:		Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	NAGLE	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	REPLACE TRIGGER ASSEMBLY 1/2 PRICE	Settlement Amount:	$0.00
Date Opened Rem:	11/15/2005	Date Opened by P/S:	11/14/2005
Caliber:	243		
Date of Incident:		Date Closed:	11/14/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	B6885678
Date Code:	WH	Date Mfgd:	8/24/1987
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Trigger assembly is contaminated with a dried and sticky lubrication residue causing sear cam to bind. Replace TPA and clean action at 1/2 MSP.
Time of Modification:	3:22:21 PM		
Date of Modification:	12/8/2005		

10+R

8/87 103368

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL	**Serial Number:** B6885678

THE GUN MAY HAVE BEEN REGISTERED IN RAYMOND HENDRIX'S NAME.

Are you the original owner?: ☑ YES ☐ NO

Name: WADE TUCKER	**Date of Purchase:** could not find PAPERWORK. (just moved)
Address (no PO Boxes): 5199 NEELY FERRY Rd.	
City: LAURENS	**State:** S.C. **Zip:** 29360
Phone (Daytime): (864) 801-4749	**Fax:**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: SAFETY is stuck IN "FIRE" POSITION AND will FIRE if A bullet is chambered

TRIG. ASSM. IS CONTAMINATED WITH A DRIED + STICKY LUBRICATION RESIDUE CAUSING SEAR TO BIND. REPLACE TRIGGER ASSEMBLY AT 1/2 MSP

Ammunition Information:

Manufacturer: REMINGTON	Type: Soft Point
Other (i.e. bullet weight/type, shot size, powder): 124 gr	

ation:

	Powder Weight:
N/A	Primer Used: N/A
ze:	Reloader Used:

leaning and Lubrication):

olution used: REMINGTON

clean the bore? (Months or Number of rounds) AFTER EVERY hunt

clean the action? (Months or Number of rounds) AFTER EVERY hunt

clean the trigger assembly? (Months or Number of rounds) NEVER

used: REMINGTON

Serial Number: B6885678

Model: 700

RE00103308

PS 7472

How often do you lubricate the bore? (Months or Number of rounds)	EVERY time gun is fired
How often do you lubricate the action? (Months or Number of rounds)	EVERY time gun is fired
How often do you lubricate the trigger assembly? (Months or Number of rounds)	NEVER
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☑ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? N/A	

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7473

Date: 11/14/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: WADE TUCKER

R.E. Number: 103368

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6885678 Date of Manufacture: 8/87

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: TRIG. ASSM STICKY/DIRTY

Headspace: +

Function evaluation:

PS 7474

Feeding: —

Extraction/ejection: —

Trigger pull: 10 + #

Manual safety: OKAY

Test firing results (if applicable): —

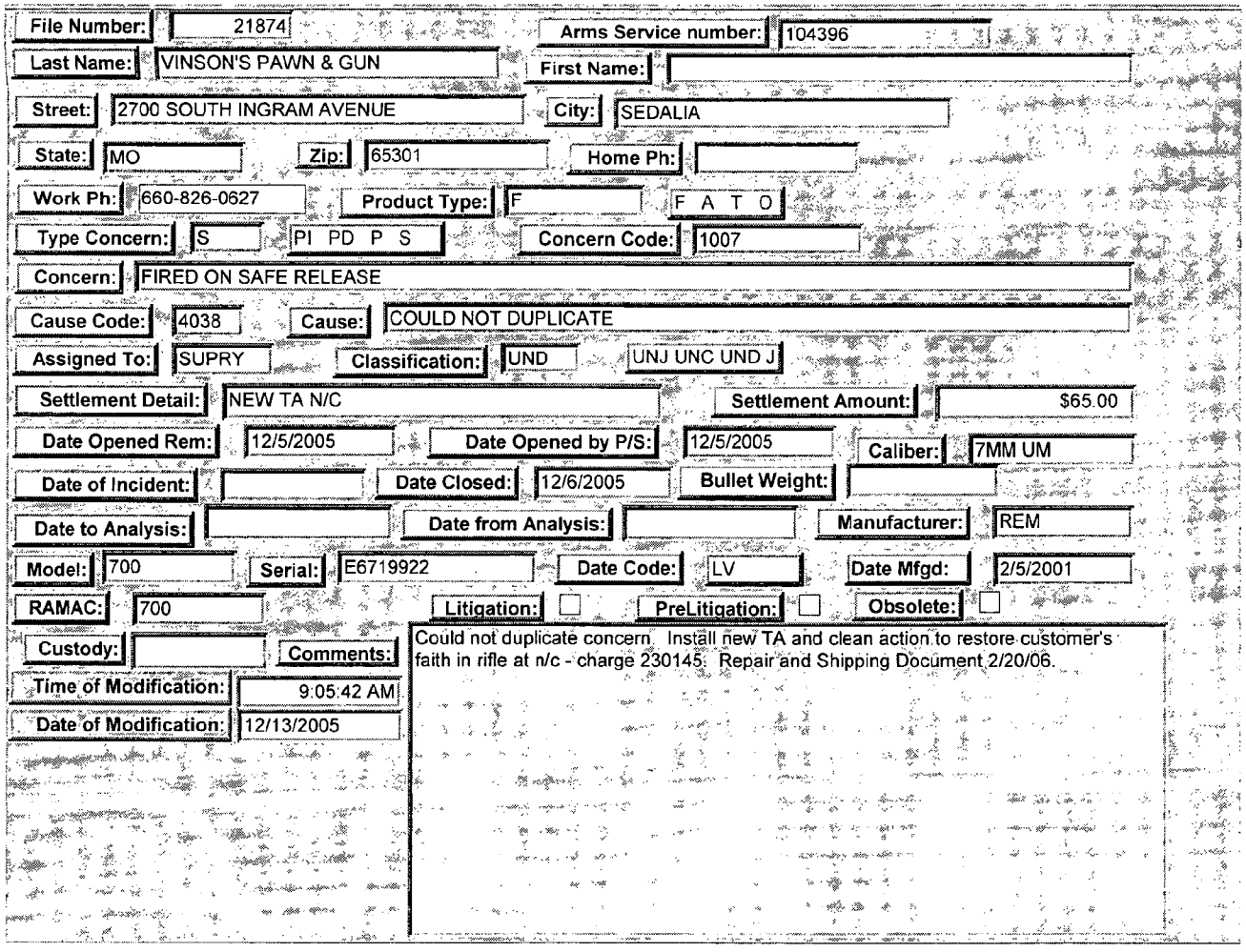
DISPOSITION

TRIG. ASSM IS CONTAMINATED WITH A DRIED/STICKY LUBRICATION RESIDUE, CAUSING SEAR AM TO STICK TO SIDE PLATES. REPLACE TPA CLEARANCE AT 1/2 MSP.

ADDITIONAL COMMENTS Quote

PS 7475

PS 7476



File Number:	21874	Arms Service number:	104396
Last Name:	VINSON'S PAWN & GUN	First Name:	
Street:	2700 SOUTH INGRAM AVENUE	City:	SEDALIA
State:	MO	Zip:	65301
Home Ph:		Work Ph:	660-826-0627
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4038	Cause:	COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA N/C
Settlement Amount:	$65.00	Date Opened Rem:	12/5/2005
Date Opened by P/S:	12/5/2005	Caliber:	7MM UM
Date of Incident:		Date Closed:	12/6/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	E6719922
Date Code:	LV	Date Mfgd:	2/5/2001
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Could not duplicate concern. Install new TA and clean action to restore customer's faith in rifle at n/c - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	9:05:42 AM		
Date of Modification:	12/13/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00104396 **Account # - R-**	**Description/Serial Number** E6719922 Model 700 Center Fire Caliber: 7 MM REM ULTRA MAG LH	**Date Received -** 12/5/2005 **Estimate Date -** **Current Date -** 12/8/2005

Customer
VINSONS PAWN & GUN
2700 SOUTH INGRAM AVENUE

SEDALIA. MO 65301 US

Phone (H) (660)-826-0627
Phone (W)

Return To
VINSONS PAWN & GUN
2700 SOUTH INGRAM AVENUE

SEDALIA. MO 65301 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN MOVING SAFETY		

Technician's Comments

Condition	SOME SCRATCHES AND DINGS
ProblemNotes	could not duplicate concern,replace trigger assem,check over,clean at no charge to restore confidence in rifle per product service

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F32895	700 TRIG ASSB LH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7477

2/01 5#

Enclosed you will find the following firearm:

Remington 700 BDL
7mm Ultra Mag Caliber
Serial #E6719922

Customer states that occasionally when the safety is switched to fire that the firearm will engage without pulling the trigger.

If you have any questions please feel free to call:

VINSON'S PAWN & GUN
2700 S. Ingram Ave.
Sedalia, MO 65301
1-660-826-0627

10422

could not duplicate concern
Replace TPA check over, clean
AT N/C to restore confidence
in rifle

Serial Number: E6719922
Model: 700
RE00104396

PS 7478

Date: 12/5/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: VINSON'S PAWN SHOP

R.E. Number: 104396

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: E6719922 Date of Manufacture: 2/01

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7479

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, check over clean at N/C to restore confidence in rifle

ADDITIONAL COMMENTS

PS 7480

Remington Arms Co., Inc.
Product Service
Legal Case #:599

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/13/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Todd	Weaver	755 Tower Dr.	Ferdonia	WI	53021		H 262-689-5132
Incident	Chad	Uselding						

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI	cut on hand					
PD	Scope dented when firearm dropped.	Cause:4079	Other - Unexamined			
S		Concern:1007	Fired on Safe Release		U	
C						

11/13/06-Todd Weaver is a hunting guide. His client,Chad Uselding was using Todd's M/700 rifle. Took off the safety and fired, gun did not go off. Put the safety back on and took off and the gun went off. Round went through a barn of animals(no reported injuries). Client cut hand, dropped gun, dented scope. Todd claims no alterations have been done to the firearm. He will take care of client. Has had this happen to another 700 a few years ago and he traded that in. Requests a replacement firearm. Does not want to sue.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 Ultra	26099	S6372772		9/20/2000 5:52:22 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	BILL HICKS & CO LTD		U

11/13/06 Todd Weaver, owner of firearm claims he purchased approx. 3 years ago on a trade.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

PS 7481

Repair/Replacement Cost **Repair/Replacement Date**

11/13/06 Cust. requests replacement firearm. Sending ARS & box for shipping.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7482

Remington®

November 13, 2006

Todd Weaver
755 Tower Dr.
Ferdonia, WI 53021

Subject: Model 700 concern
RE: Case # 599

Dear Mr. Weaver,

We were sorry to learn of the unfortunate incident that you and your client experienced while on your hunt. We are certainly glad that your client's injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As we discussed today, I have enclosed a prepaid UPS label for you to ship the rifle back to our factory for examination. A shipping box has also been ordered for you. I have included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. Please provide additional information about the incident on our factory repair form, including the date of the last occurrence, type of weather, type of ammunition being used, etc. This form is also available online at www.remington.com.

We apologize for the inconvenience that this incident has caused; but, hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	**Serial Number:**	
Are you the original owner?: ☐ YES ☐ NO		
Name:	**Date of Purchase:**	
Address (no PO Boxes):		
City:	**State:**	**Zip:**
Phone (Daytime):	**Fax:**	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent)		
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.		
Please describe your problem and date of ocurrence: 500 characters left		
Ammunition Information:		
Manufacturer:	Type:	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used:		
How often do you clean the bore? (Months or Number of rounds)		

PS 7484

How often do you clean the action? (Months or Number of rounds) [ ]

How often do you clean the trigger assembly? (Months or Number of rounds) [ ]

Brand of lubricant used: [ ]

How often do you lubricate the bore? (Months or Number of rounds) [ ]

How often do you lubricate the action? (Months or Number of rounds) [ ]

How often do you lubricate the trigger assembly? (Months or Number of rounds) [ ]

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) [ ]

What were the services performed?) [ ]

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

ⓘ **WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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PS 7485

Remington®

Dear Remington Customer,

This is in response to your recent communication concerning your Remington firearm. Based on the information you have provided, we suggest that you send your firearm to us for further evaluation.

Please follow these guidelines:

- **Complete the attached form**
- **Include your full physical address and telephone number (PO Box is not acceptable)**
- **Include proof of purchase to assist in the evaluation of your repair**
- **Record your serial number for future reference**
- **Remove any accessories (sling, scope, scope mounts, case, etc.)**
- **Properly package your unloaded firearm. Do not ship in your hard case. If you need a box, please call our Parts Department: 800-243-9700, Monday – Friday, 9am-5pm, EST. (note: Original boxes are not returned with repair)**
- **Do not send live/loaded ammunition with your firearm.**
- **Mail via UPS to:** **Remington Arm Service**
  Attn: Consumer Repairs
  14 Hoefler Avenue
  Ilion, NY 13357

Your firearm will be evaluated using the following criteria to determine if your repair will be covered under warranty:

- Date of purchase
- Type of repair
- Condition/Owner maintenance of firearm

Charge repairs will be processed using the following guidelines:

- Repairs $75.00 and under will be completed and returned to you C.O.D.
  (To avoid C.O.D. charges, please include your credit card number and expiration date with your gun.)
- For repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, Mastercard, or Visa).

We sincerely appreciate your support of the Remington Arms Co., Inc. If we can be of service to you, please call: 800-243-9700, Monday – Friday, 9am-5pm EST.

Best regards from Remington Arms Company, Inc.

TODD WEAVER
755 TOWER DR
FREDONIA WI 53021

10 LBS
RS

1 OF 1

SHIP TO:
FACTORY ONLY
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6614 9372

BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: TODD WEAVER/LW
REF 2: REF# S6372772

U0W 8.0.15 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping places, call 1-800-782-7892
United Postal Service, Louisville, KY

PS 7487

Remington Arms Co., Inc.
Product Service
Legal Case #:703

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/27/2006		11/25/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Brian	Wiltse	12259 Dunn Creek Rd	Jacksonville	FL	32218		W 904-721-1900

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD	shot tire of another hunters truck	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown	
S					
C					

11/27/06-He unloaded the gun by cycling the bolt. When he dropped the bolt on the 4th round, the gun went off. Firearm was pointed toward another hunters truck and shot the tire. Customer requests reimbursement for tire that he has to replace.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6mm	20000	A6752998		4/25/1979

Date Purchased	Where Purchased	Accessories	Original Owner
	OUTDOOR SPTS GRAND PRAIRIE TX		N

11/27/06-customer purchased approx 6months ago from the original owner.lw

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/27/06-Sending ARS, ltr, & box to have gun come in for evaluation. Customer will submit receipts for tire.lw

Examination[Remington/CF/BA] PS 7488

Part	Sub-Part	Code	Comment

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/27/06	11/20/06			

Customer Information		
	Reporter (Age)	Incident (Age)
Name	BRIAN WILTSE	
Address	12259 Dunn Creek Rd	
City, St Zip	Jacksonville, FL 32218	
Home		
Cell		
Work	904-721-1900	

Incident Information			
Personal Injury ☐	Property Damage ☒	Safety ☐	Concern ☐

Nature of Injury:

Medical Treatment:

Claim:

Incident: Unloaded gun
4th cycle - dropped bolt, gun went off
Shot tire -
wants reimb.
box - ARS ✓
813176

Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Remington	B/A	700 6mm	A6752998	

Date Purchased	Where Purchased	Original Owner
6 mos Ago		- NO -

Ammunition Information	
Factory or Reloads	
Manufacturer	
Caliber	
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 7490

Remington®

November 27, 2006

Brian Wiltse
12259 Dunn Creek Rd
Jacksonville, FL 32218

Subject: Model 700 Serial #A6752998
RE: Case # 703

Dear Mr. Wiltse,

We were sorry to learn of the unfortunate incident that you experienced while out hunting. We are certainly glad that no one was injured, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

Please make a copy of the receipt for the tire damage as I will need a copy of that when we evaluate the rifle. We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

PS 7491

BRIAN WILTSE
12259 DUNN CREEK RD
JACKSONVILLE FL 32218

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6521 4230

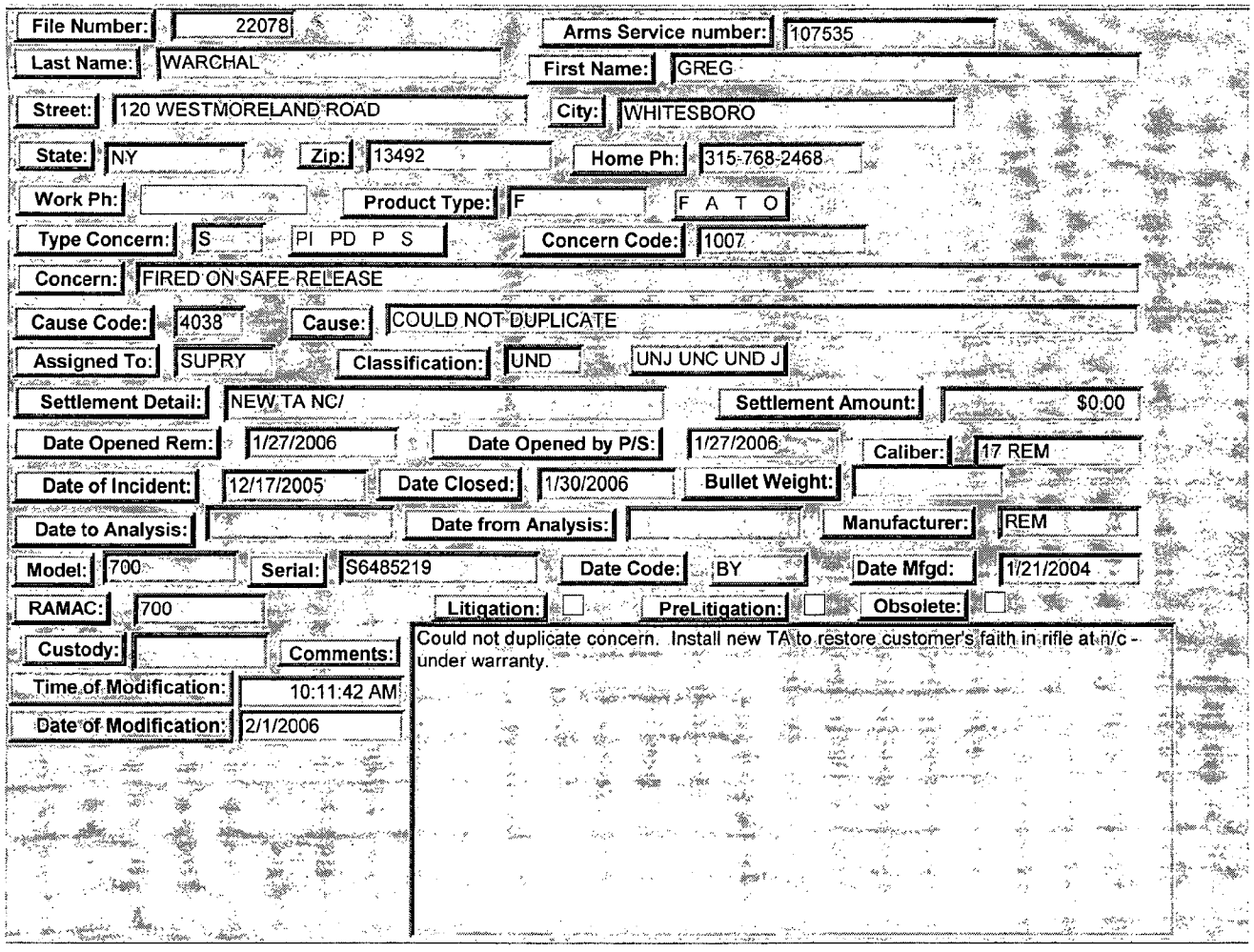
BILLING: 3RD PARTY
DESC: . . .
RETURN SERVICE

REF 1: BRIAN WILTSE/LW

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping places, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 7492



File Number:	22078	Arms Service number:	107535
Last Name:	WARCHAL	First Name:	GREG
Street:	120 WESTMORELAND ROAD	City:	WHITESBORO
State:	NY	Zip:	13492
Home Ph:	315-768-2468		
Work Ph:		Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4038	Cause:	COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	NEW TA NC/	Settlement Amount:	$0.00
Date Opened Rem:	1/27/2006	Date Opened by P/S:	1/27/2006
Caliber:	17 REM		
Date of Incident:	12/17/2005	Date Closed:	1/30/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	S6485219
Date Code:	BY	Date Mfgd:	1/21/2004
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. Install new TA to restore customer's faith in rifle at n/c - under warranty.
Time of Modification:	10:11:42 AM		
Date of Modification:	2/1/2006		

model 700
serial number
S6485219

5th
12/03

Dear Remington, 1/23/06

I purchased this rifle, a couple of months ago, at K&K trains in utica. I have only fired it one time. When loading a cartridge into the chamber for the first time, and taking the saftey off, the gun fired. When this ocurred, my hands were no where near the trigger. I was fortunate, that no one, OR no object was in the bullets path. This is the 1st. remington gun I have owned. I have many guns and have been hunting for 28 years. I feel that this problem is unsafe for myself and my children. I hope that this situation can be resolved. I was told by a local gunsmith that it was caused by the design of the trigger asembly. If so, do any newer models have a different style trigger? My friends tell me that you have an excellent reputation, and an excellent service department and I hope to do more business in the future. Thank you very much for your time.

could not duplicate concern
will replace TPA, check over,
function test to restore confidence
in rifle at N/C
WARRANTY

phone # (315) 768-2468 sincerely, Gregory Warchal

Greg Warchal
P.O. Box 487 Whitesboro, N.Y. 13492
street adress 120 Westmoreland Road, Whitesboro N.Y. 13492

PS 7494

Receipt Of Firearm(s) Delivered to the Plant for Repair File 004336
Firearm Checked For Live Ammunition [X]

Delivery Date 1/27/06

Customer Name (Print) Gregory E. Warchal

Address 120 westmoreland R.D. whitesboro State N.Y. Zip 13492

Phone Number (315)-768-2468

Fireman Description Model 700 Cal./Ga. 17 Rem.
Serial Number S6485219
Stock/ Fore-end Condition circle the description
(Excellent, (Good,) Fair, Poor, Fancy, Plain, Synthetic, Wood)
Comments on Stock/ Fore-end condition _____
Metal Condition circle the description
(Excellent, (Good,) Fair, Poor, Fancy, Plain Stainless Steel)
Comments on Metal condition _____
Barrel Type (VT. Rib; Plain; Deer, (Stainless Steel)) Barrel length _____
List additional accessories IE Scope, Sling, Gun case and description;
N/A

Customer request: See letter attached to barrel

Return Process Return to Clark St. Ent: [X] Return via UPS [ ]

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Gregory E. Warchal Date 1/27/06
person delivering firearm

Signature Nick Marro Date 1/27/06
security officer

Signature Walt Bryzdowicz Date 1/27/06
arms service / CSR

Customer Pick Up Verification

I certify, I am the person whom deliver
Remington Ilion plant for repair and may la

Signature _____
person receiving firearm must be the

Signature _____
security officer or other witness return

Serial Number: S6485219
Model: 700

RE00107535

Receipt Of Firearm. Doc
Rev. 6/4/03

ARM SERVICE COPY

PS 7495

W/waiver's Sec 119 363 648 163

Date: 1/30/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Gregory E. Warchal

R.E. Number: 102535

Reason for inspection: FSL

FIREARM

Manufacturer: ~~Ruger~~ Rem. Model: 700

Serial Number: S6485219 Date of Manufacture: 12/03

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7496

Feeding: -

Extraction/ejection: -

Trigger pull: 5#

Manual safety: OKAY

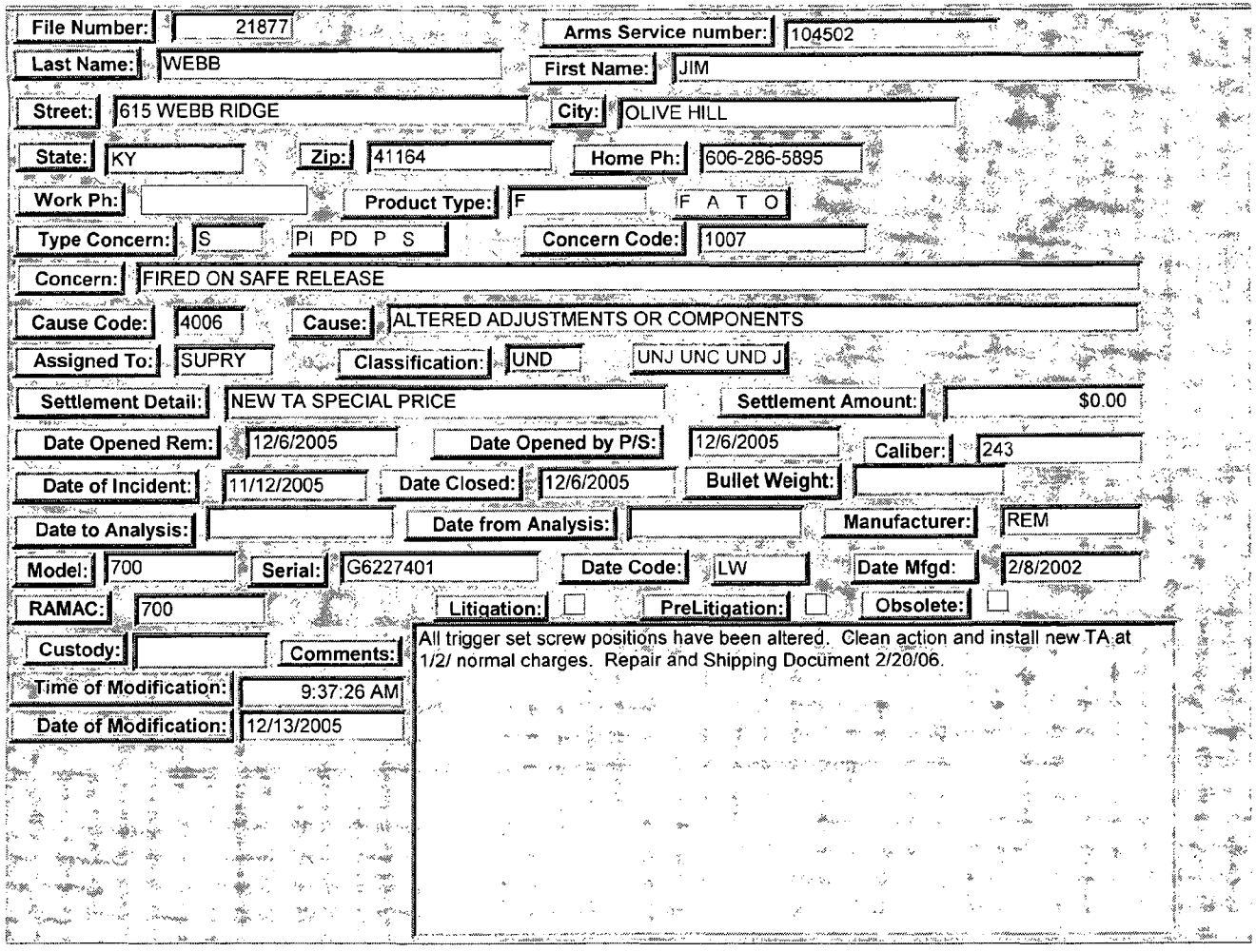
Test firing results (if applicable): -

DISPOSITION

could not duplicate concern. Will replace TPA checkover + function test to restore confidence in RIFLE AT N/C WARRANTY

ADDITIONAL COMMENTS

PS 7497



File Number:	21877	Arms Service number:	104502
Last Name:	WEBB	First Name:	JIM
Street:	615 WEBB RIDGE	City:	OLIVE HILL
State:	KY	Zip:	41164
Home Ph:	606-286-5895	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA SPECIAL PRICE
Settlement Amount:	$0.00	Date Opened Rem:	12/6/2005
Date Opened by P/S:	12/6/2005	Caliber:	243
Date of Incident:	11/12/2005	Date Closed:	12/6/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	G6227401
Date Code:	LW	Date Mfgd:	2/8/2002
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	All trigger set screw positions have been altered. Clean action and install new TA at 1/2/ normal charges. Repair and Shipping Document 2/20/06.
Time of Modification:	9:37:26 AM		
Date of Modification:	12/13/2005		

PS 7498

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00104502 **Account # - R-**	**Description/Serial Number** G6227401 Model 700 Center Fire Caliber: 243 SYNTHETIC	**Date Received -** 12/14/2005 **Estimate Date -** 12/7/2005 **Current Date -** 12/19/2005

Customer
JIM WEBB
615 WEBB RIDGE

OLIVE HILL. KY 41164 US

Phone (H) (606)-286-5895
Phone (W)

Return To
JIM WEBB
615 WEBB RIDGE

OLIVE HILL. KY 41164 US

Fax
Email jlwebb2004@yahoo.com

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M994	DISCHARGED WITHOUT PULLING TRIGGER		

Technician's Comments

ProblemNotes Trigger assembly set screws altered.Replace trigger assembly,check over,clean at 1/2 MSP.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000118	GR-CLEAN	1	N
4000119	GR-TEST	1	N
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**3**	

PS 7499

2# 2/02

104502

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 96227401
Are you the original owner?: ☑ YES ☐ NO	
Name: Jim WeBB	**Date of Purchase:** 2003
Address (no PO Boxes): 615 WeBB Ridge	
City: OLive Hill	**State:** KY **Zip:** 41164
Phone (Daytime): (606) 286-5895	**Fax:**
E-mail Address: jlwebb2004@yahoo.com	
☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem and date of ocurrence: On November 12, 2005, I started to aim at a Deer. As I raised the weapon into shooting position I pushed the safety forward into the fire position. At that instant the gun discharged. At no time did I have my hand or fingers around or touching the trigger assembly nor did I touch the assembly on any object. After unloading the gun, I tried the safety again and the same thing happened w/the firing assembly.

Ammunition Information:

Manufacturer: Remington	Type: Express Core-Lokt 243
Other (i.e. bullet weight/type, shot size, powder): 100 Gr. Core-Lokt PSP R243 W3	

Handload Information: N/A

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Super turbine oil MO-98

How often do you clean the bore? (Months or Number of rounds) twice yearly before & After Deer Season

How often do you clean the action? (Months or Number of rounds) twice yearly before & After Deer Season

How often do you clean the trigger assembly? (Months or Number of rounds) twice yearly - before & After Deer Season.

Brand of lubricant used: Super turbine oil MO-98

How often do you lubricate the bore? (Months or Number of rounds) twice yearly before & After Deer Season

How often do you lubricate the action? (Months or Number of rounds) twice yearly before & After Deer Season

How often do you lubricate the trigger assembly? (Months or Number of rounds) twice yearly before & After Deer Season.

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO

PS 7500

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? Never

What were the services performed? NONE

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

Trig Assm set screws altered. Replace TOA check over, clean AT 1/2 MSP Quote

Number: G6227401

Model: 700

RE00104502

PS 7501

Date: 12/7/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Jim Webb

R.E. Number: 104502

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6227401 Date of Manufacture: 2/02

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALT-ENG

Adjustments/alterations: ALT-ENG

Other: —

Headspace: —

Function evaluation:

PS 7502

Feeding: —

Extraction/ejection: —

Trigger pull: 2 #

Manual safety: OK/SAF

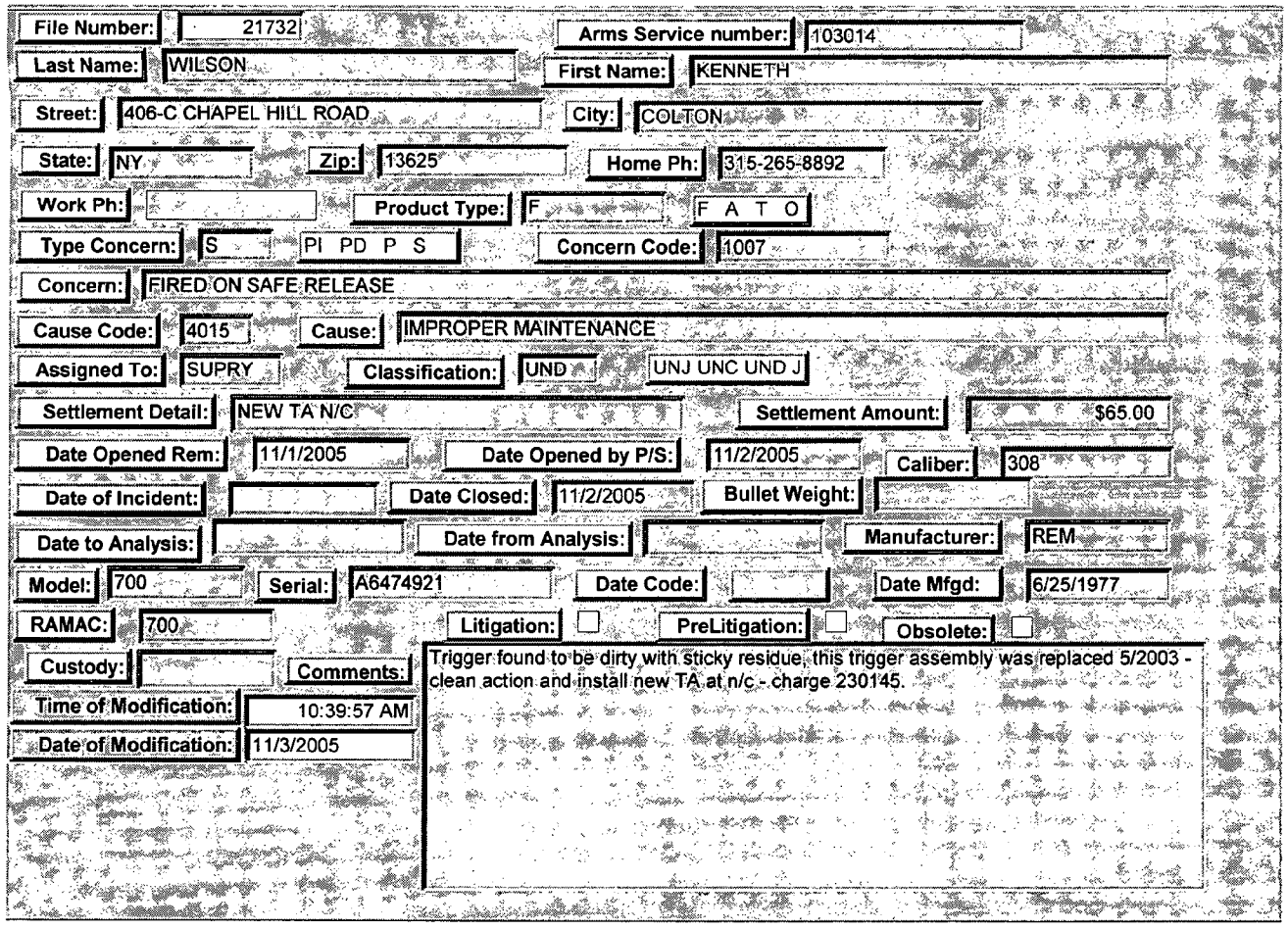
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM SET SCREWS ALTERED. REPLACE TPA check over, clean AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7503



File Number: 21732
Arms Service number: 103014
Last Name: WILSON
First Name: KENNETH
Street: 406-C CHAPEL HILL ROAD
City: COLTON
State: NY
Zip: 13625
Home Ph: 315-265-8892
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA N/C
Settlement Amount: $65.00
Date Opened Rem: 11/1/2005
Date Opened by P/S: 11/2/2005
Caliber: 308
Date of Incident:
Date Closed: 11/2/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: A6474921
Date Code:
Date Mfgd: 6/25/1977
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Trigger found to be dirty with sticky residue, this trigger assembly was replaced 5/2003 - clean action and install new TA at n/c - charge 230145.
Time of Modification: 10:39:57 AM
Date of Modification: 11/3/2005

20 . 103014

6/77

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** A6474921

Are you the original owner?: ☐ YES ☒ NO

Name: KENNETH WILSON	**Date of Purchase:** 9/03 ?
Address (no PO Boxes): 406-C-CHAPEL HILL Rd.	
City: COLTON	**State:** N.Y. **Zip:** 13625
Phone (Daytime): 315-265-8892	**Fax:**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: GUN WILL DISCHARGE SOMETIMES WHEN YOU CLOSE THE ACTION AND SOMETIMES WHEN YOU TAKE OFF SAFTY.

(PLEASE SEND ME A OWNNES MANUAL.)

Ammunition Information:

Manufacturer: REMINGTON (ONLY)	Type: CORE LOCK 180 gR. P.S.P.
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:	Hoppe
How often do you clean the bore? (Months or Number of rounds)	5 OR 6 Rounds, 12 MONTHS
How often do you clean the action? (Months or Number of rounds)	Same
How often do you clean the trigger assembly? (Months or Number of rounds)	Same
Brand of lubricant used:	Hoppe

PS 7505

How often do you lubricate the bore? (Months or Number of rounds)	SAME
How often do you lubricate the action? (Months or Number of rounds)	SAME
How often do you lubricate the trigger assembly? (Months or Number of rounds)	SAME

Have you reviewed the cleaning and maintenance recommendations on our website or in our owners manual?

☐ YES ☑ NO

Comments: GUN WAS SENT TO REMINGTON TO CHANGE OVER THE SAFTY. (I REALLY LIKE THE GUN, PLEASE FIX.)

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed? ~~CHANGED~~ CHANGED THE SAFTY So you could RACK SHELL out WITH SAFTY ON.

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it. ✓
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) ✓
:: Remove all accessories from your firearm to prevent loss or damage. ✓
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. ✓
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. ✓

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

TRIG. ASSM. DIRTY/STICKY CAUSING TRIG. TO BIND. Replace TPA check over completely, clean ACTION AT N/C

H230145
* TRIG. ASSM. Replaced in 5/03

Serial Number: A6474921

Model: 700

PS 7506

RE00103014

October 27, 2005

Remington Country.

This gun, model 700 serial # A6474921 will discharge sometimes when you close the action, and sometimes when you take off the safe.

It seems to do it more when you take it out of the gun cabinet after it has not been used for a time.

When I took it out of the cabinet to get ready for hunting season this year, I racked it to see, and it went off 5 times in a row. and 2 times when I took the safe off.

Please fix the problem, as I really like the gun. But I am scared of it. really scared.

Thank You Remington Country

Kenneth Wilson
406-C-CHAPEL HILL Rd. Phone
Colton N.Y. 13625 (315-265-8892

PS 7507

Date: 11/2/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Kenneth Wilson

R.E. Number: 103014

Reason for inspection: FSR - FOC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6474921 Date of Manufacture: 6/77

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY - STICKY

Headspace: —

Function evaluation:

PS 7508

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): —

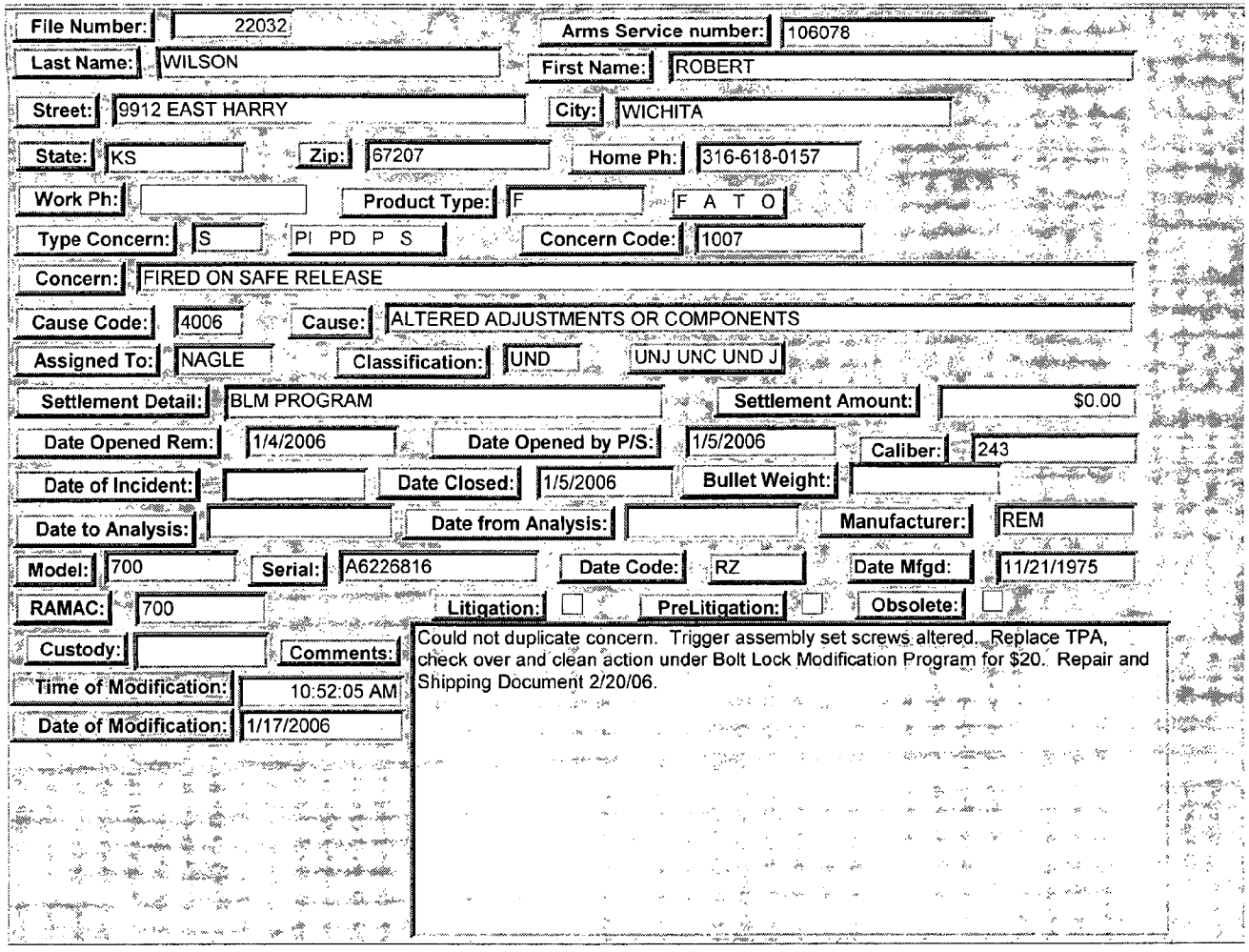
DISPOSITION

TRIG. ASSM. DIRTY/STICKY CAUSING TRIG. TO BIND. Replace TPA, check over completely, clean action AT N/C #230145

ADDITIONAL COMMENTS

TRIG. replaced in rifle in 5/03

PS 7509



File Number:	22032	Arms Service number:	106078
Last Name:	WILSON	First Name:	ROBERT
Street:	9912 EAST HARRY	City:	WICHITA
State:	KS	Zip:	67207
Home Ph:	316-618-0157		
Work Ph:		Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	1/4/2006	Date Opened by P/S:	1/5/2006
Caliber:	243		
Date of Incident:		Date Closed:	1/5/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A6226816
Date Code:	RZ	Date Mfgd:	11/21/1975
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate concern. Trigger assembly set screws altered. Replace TPA, check over and clean action under Bolt Lock Modification Program for $20. Repair and Shipping Document 2/20/06.
Time of Modification:	10:52:05 AM		
Date of Modification:	1/17/2006		

PS 7510

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Robert Frink
RE00106078	A6226816	Date Received - 1/5/2006
Account # - R-	Model 700 Center Fire Caliber: 243	Estimate Date - 1/5/2006
		Current Date - 1/9/2006

Customer
ROBERT WILSON
14739 E KELLOGG DRIVE

WICHITA. KS 67230 US

Phone (H) (316)-618-0157
Phone (W)

Return To
ROBERT WILSON
14739 E KELLOGG DRIVE

WICHITA. KS 67230 US

Fax (316)-618-0601
Email ROB@WILSONAPPR.C

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M238	CLEAN & INSPECT (SAFETY PROGRAM ONLY)	M238	CLEAN & INSPECT (SAFETY PROGR
M992	FIRED WITHOUT TOUCHING	M239	REPLACE TRIGGER ASSEMBLY

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
Service	**Total:**	**22**	**22**	**0**	

ProblemNotes: Could not duplicate concern. Trigger assembly set screws altered. Replace trigger assembly, check over and clean under Bolt Lock Program.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7511

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700	**Serial Number:** A6226816	
Name: Robert Wilson	**Date of Purchase:** 10/04	
Address (no PO Boxes): 9912 E. Harry		
City: Wichita	**State:** KS	**Zip:** 67207
Phone (Daytime): 316-618-0157	**Fax:** 316-618-0601	
E-mail Address: Rob @ wilsonappr.com		

Please describe your problem:

Unsafe bolt-lock mechanism.
Rifle has fired twice without touching the trigger.
Please repair per Safety Recall on Bolt-lock.

Thanks, Rob

Additional Information: (Ammo type, brand, handload specifications, etc.)

Winchester 100 gr Power Point

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remi... not responsible for damage or loss during shipment, so you may elect to purchase insurance from

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could not duplicate concern
Trig. ASSM set screws altered.
Replace TDA, check over, clean
under Bolt Lock program.
ROR $ 20.00. Quote

Serial Number: A6226816
Model: 700
RE00106078

PS 7512

Date: 1/5/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Robert Wilson

R.E. Number: 106028

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6226816 Date of Manufacture: 11/75

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7513

Feeding: —

Extraction/ejection: —

Trigger pull: 3#

Manual safety: OKAY - BOLT LOCK

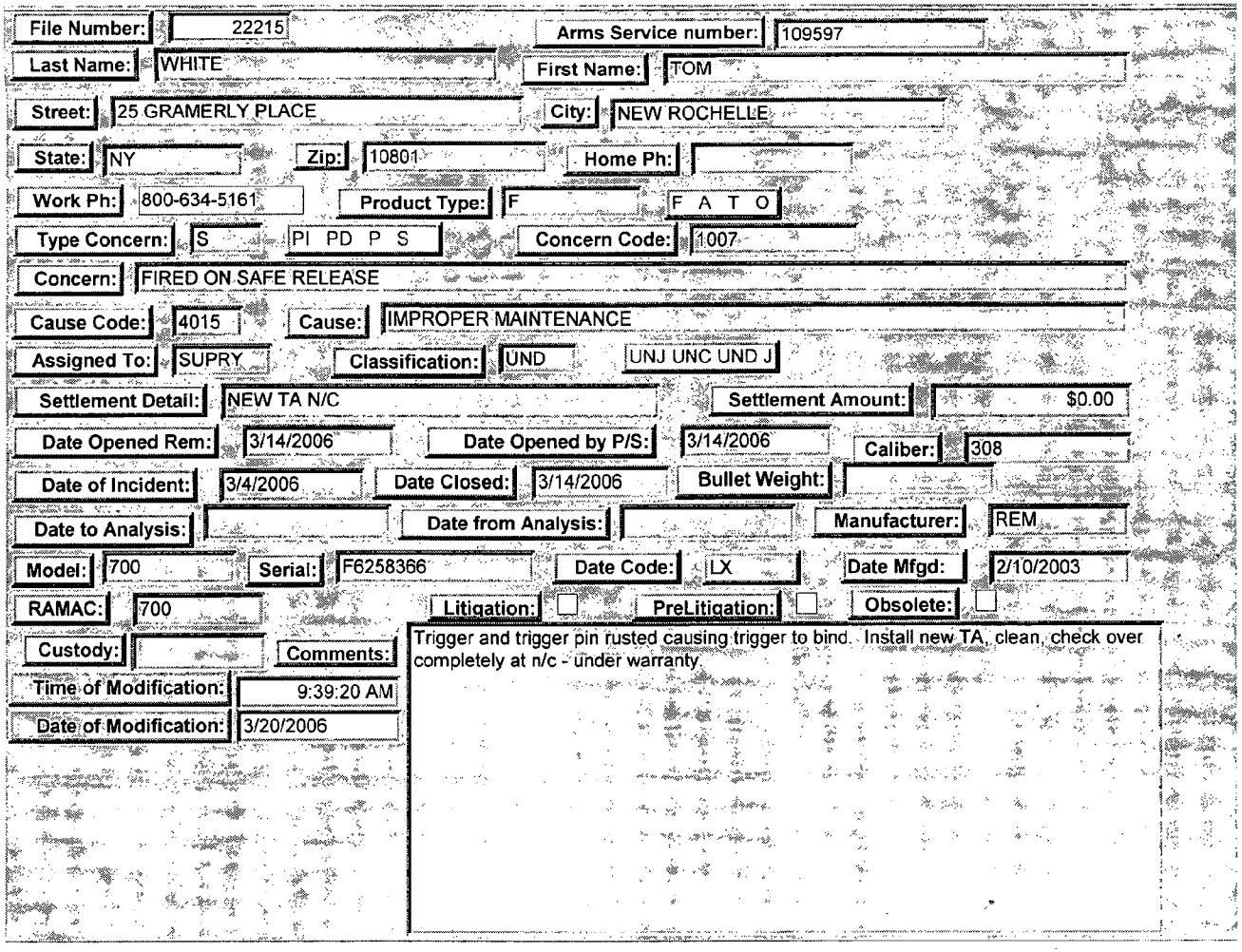
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig ASSM. set screws ALTERED. Replace TPA, checkered, clean underBolt Lock

ADDITIONAL COMMENTS program Lon # 20.00 Quote

PS 7514



File Number: 22215
Arms Service number: 109597
Last Name: WHITE
First Name: TOM
Street: 25 GRAMERLY PLACE
City: NEW ROCHELLE
State: NY
Zip: 10801
Home Ph:
Work Ph: 800-634-5161
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA N/C
Settlement Amount: $0.00
Date Opened Rem: 3/14/2006
Date Opened by P/S: 3/14/2006
Caliber: 308
Date of Incident: 3/4/2006
Date Closed: 3/14/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: F6258366
Date Code: LX
Date Mfgd: 2/10/2003
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Trigger and trigger pin rusted causing trigger to bind. Install new TA, clean, check over completely at n/c - under warranty
Time of Modification: 9:39:20 AM
Date of Modification: 3/20/2006

8#

2/03

BRAND NEW GUN

BROUGHT IT TO THE RANGE, CLOSED BOLT AND TRIED TO PULL TRIGGER, WOULD NOT BUDGE. CHECKED SAFETY - IT WAS IN "FIRE" POSITION, WHEN I CLICKED IT TO "SAFE" POSITION (GUN OFF THE TRIGGER) THE GUN WENT OFF! I OPENED THE BOLT, EXTRACTED SHELL AND CLOSED IT AGAIN. TRIGGER STILL NO GOOD. CLICKED SAFETY TO "SAFE" AND THE GUN DRY FIRED, AGAIN. THIS IS TOO DANGEROUS FOR ME TO TRY TO FIGURE OUT, PLEASE REPLACE THIS GUN.

TOM WHITE
25 GRAMERCY PL.
NEW ROCHELLE NY 10801

DAY 800 634 5161
N 914 576 9234

TRIG. + TRIG. PIN RUSTY. CAUSING TRIG. TO BIND
SUPPLIED TPA, CHECK OVER, CLEAN AT N/C
WARRANTY

PS 7516

Date: 3/14/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: TOM WHITE

R.E. Number: 109597

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: F6258366 Date of Manufacture: 2/03

Overall external condition: GOOD

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: MARRED - APPEARS FROM A VISE

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: TRIG. & PIN RUSTY

Headspace: —

Function evaluation:

PS 7517

Feeding: —

Extraction/ejection: —

Trigger pull: 8#

Manual safety: OKAY

Test firing results (if applicable): —

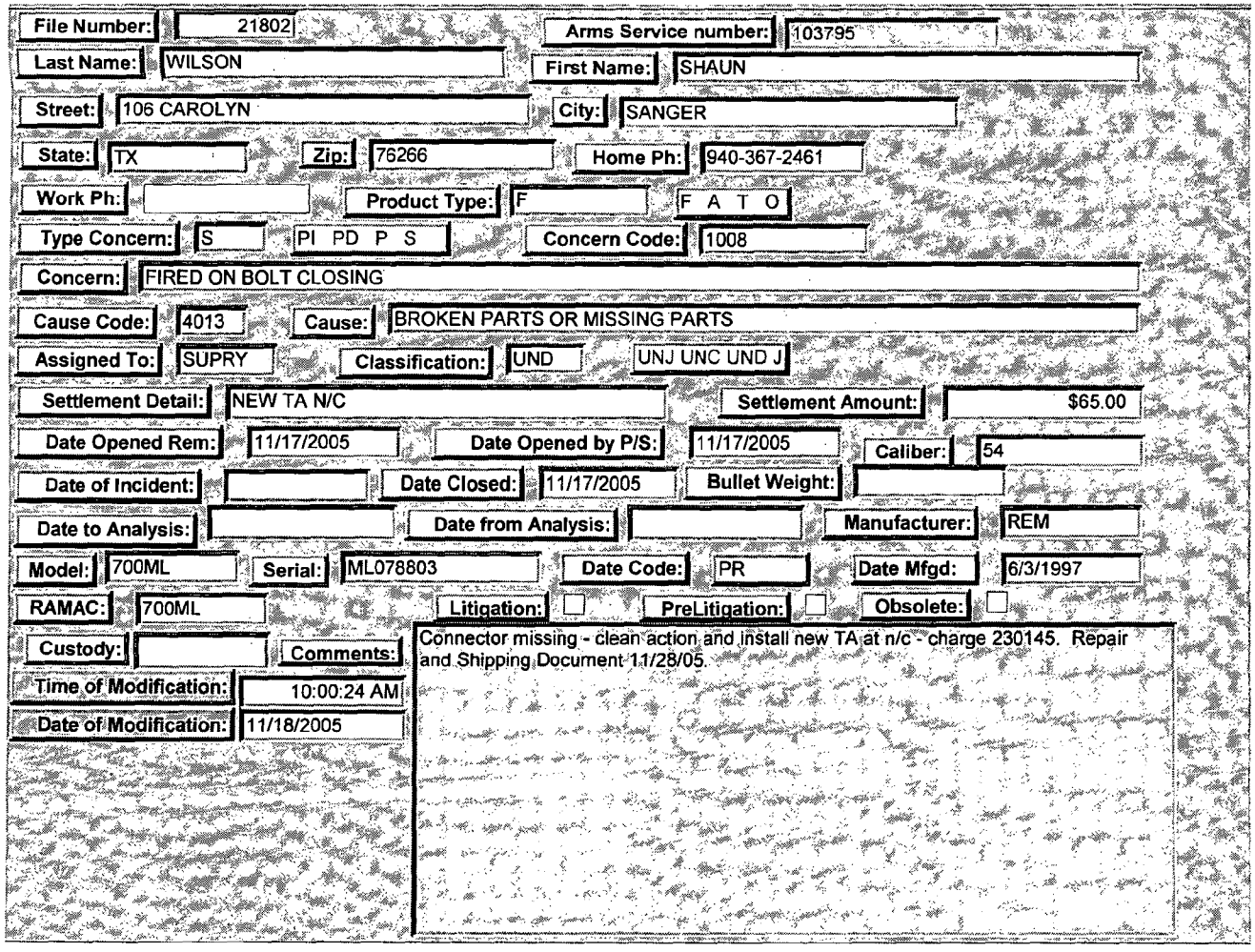
DISPOSITION

TRIG. + TRIG. PIN RUSTY, CAUSING TRIG. TO BIND.
Replace TPA, check over, clean AT N/C WARRANTY

ADDITIONAL COMMENTS

PS 7518

PS 7519



File Number:	21802	Arms Service number:	103795
Last Name:	WILSON	First Name:	SHAUN
Street:	106 CAROLYN	City:	SANGER
State:	TX	Zip:	76266
Home Ph:	940-367-2461	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4013	Cause:	BROKEN PARTS OR MISSING PARTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA N/C
Settlement Amount:	$65.00	Date Opened Rem:	11/17/2005
Date Opened by P/S:	11/17/2005	Caliber:	54
Date of Incident:		Date Closed:	11/17/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700ML	Serial:	ML078803
Date Code:	PR	Date Mfgd:	6/3/1997
RAMAC:	700ML	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Connector missing - clean action and install new TA at n/c - charge 230145. Repair and Shipping Document 11/28/05.		
Time of Modification:	10:00:24 AM		
Date of Modification:	11/18/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

ts/Repairs 800-243-9700
336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00103795 **Account # - R-**	**Description/Serial Number** ML078803 Model 700 Muzzleloader Caliber: 54 SYN	**Date Received -** 11/17/2005 **Estimate Date -** **Current Date -** 11/18/2005

Customer
SHAUN WILSON
106 CAROLYN

SANGER. TX 76266 US

Phone (H) (940)-367-2461
Phone (W) (940)-458-5487

Return To
SHAUN WILSON
106 CAROLYN

SANGER. TX 76266 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M990	CONNECTOR BROKEN
M992	FIRES WITHOUT TOUCHING TRIGGER		

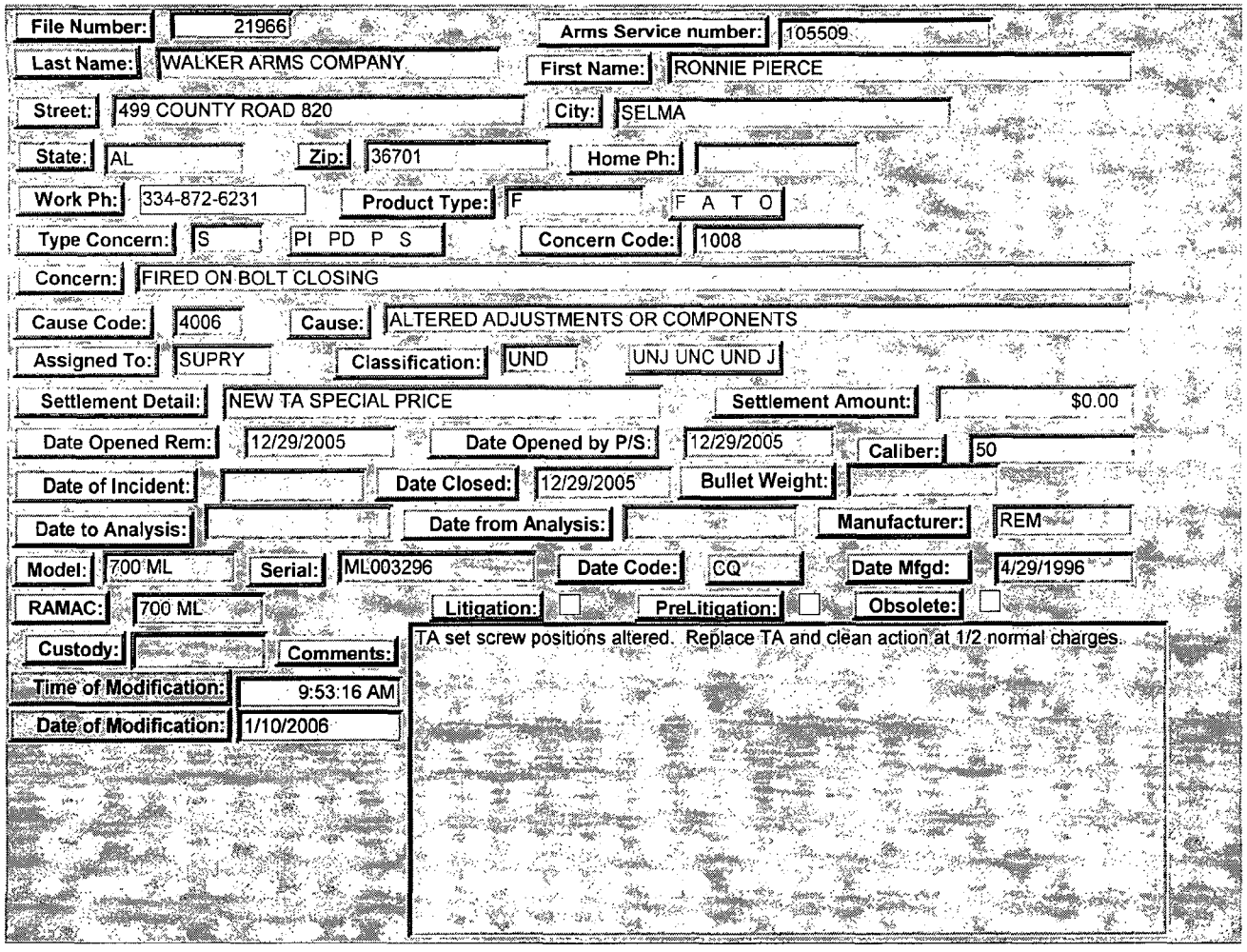
Technician's Comments

ProblemNotes Replaced trigger assy. at n/c. Bench tested.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F99294	700 ML SS TRIG ASSB	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**1**	

PS 7520



File Number:	21966	Arms Service number:	105509
Last Name:	WALKER ARMS COMPANY	First Name:	RONNIE PIERCE
Street:	499 COUNTY ROAD 820	City:	SELMA
State:	AL	Zip:	36701
Home Ph:			
Work Ph:	334-872-6231	Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005
Caliber:	50		
Date of Incident:		Date Closed:	12/29/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700 ML	Serial:	ML003296
Date Code:	CQ	Date Mfgd:	4/29/1996
RAMAC:	700 ML	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	TA set screw positions altered. Replace TA and clean action at 1/2 normal charges.
Time of Modification:	9:53:16 AM		
Date of Modification:	1/10/2006		

PS 7521

4/96

DETAILED ESTIMATE _____ ✓ SERVICE DELAY NOTICE

WALKER ARMS COMPANY
499 COUNTY ROAD 820
SELMA, AL 36701
(334) 872-6231
FAX (334) 872-6262

To: RONNIE PIERCE
5267 LEE Rd. 270
VALLEY, AL. 36854

Job Number 31803
Date Received 10-11-05
~~Estimate Date~~
Model 700 ML
Manufacturer REM.
Cal/Ga 50
Serial Number ML 003296

Comments CUSTOMER CLAIMS GUN FIRES WHEN BOLT IS CLOSED. CUSTOMER REQUEST GUN BE RETURNED TO FACTORY

Serial Number: ML003296
Model: 700ML
RE00105509

Total Parts	$_____
Labor	$_____
Test Ammo	$_____
Packing	$_____
Transportation	$_____
COD	$_____
Insurance	$_____
Tax	$_____
Estimated Total	$_____

Please Check One. Please ReturnThis Form.

_____ Estimate Approved (send money order or check or supply credit card number ,Visa or Mastercard).

Card Number _____ Expires _____

_____ Estimate Refused, return firearm not repaired.

Authorized Signature _____

* If no work is performed; there will be a $20.00 estimate labor charge. If no answer is received within 30 days, firearm will be returned to you not repaired with shipping , handling and estimate charges applied.

TRIG ASSM Set screws ALT-eres. Replace TPA AT 1/2 MSB, check over, clean.

PS 7522

Remington. REMINGTON ARMS COMPANY, Inc.

Remington Repair Facility

Dealer No.

REMINGTON GUN REPAIR INVOICE

Name

Street

City State Zip

Customer's Name RONNIE PIERCE

Street 5267 LEE Rd. 270

City VALLEY State AL. Zip 36854

Telephone No.

Date Firearm Received	Date Returned to Customer	Barrel Code (Code / Date Mfg. Mo. & Yr.)	Date Returned to Factory
10-11-05		CQ / AP. 96	

Gun Model	Cal. or Gauge	Grade	Serial Number
700 ML	50		ML003296

M241 — RETURN TO FACTORY
M127 - CUSTOMER CLAIMS GUN FIRES WHEN BOLT IS CLOSED. CUSTOMER REQUEST GUN BE RETURNED TO FACTORY.

J.W. [redacted] 31803

Parts

Part No.	Part Name	Retail Value

Repair Charge Breakdown

Parts $

Labor

Shipping & Handling $

Packing Material $

Ammo $

Total $

SIGNATURE DATE

ID 7049 REV. 7/99

PS 7523

Date: 12/29/05

By: B.T DAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: WALKER ARMS

R.E. Number: 105809

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: ML003296 Date of Manufacture: 4/96

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: After MKT. Nipple + F. P.

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7524

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. SET SCREWS ALTERED. REPHASE TPA AT 1/2 MSP, CHECK OVER, CLEAN.

ADDITIONAL COMMENTS

PS 7525

Remington Arms Co., Inc.
Product Service
Legal Case #:361

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115913	8/30/2006	8/31/2006	8/31/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Roy	Walker	641 Oakdale Drive	Belvedere	SC	29841		

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	Truck damaged	Cause:4015	Improper Maintenance		Unknown	
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing			
C						

His son has contacted corporate about damages to his truck. E-mail was forwarded to my attention. I responded to the sons e-mail on 8/31/2006.

PI						
PD	Truck damaged	Cause:4015	Improper Maintenance		Unknown	
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing			
C						

His son has contacted corporate about damages to his truck. E-mail was forwarded to my attention. I responded to the sons e-mail on 8/31/2006.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	27478	E6492543	KS	9/25/1998

Date Purchased	Where Purchased	Accessories	Original Owner
	HENRYS TACKLE LLC	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FBC

PS 7526

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP
New TA n/c						

Repair/Replacement Cost	Repair/Replacement Date
65.00	8/31/2006

As gesture of goodwill, clean action and install new TA. Check over completely, charge 230145. His son was contacted via e-mail about his rifle. Repair and Shipping Document 9/8/0

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/31/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM STICKY/DIRTY.BOLT STOP SLUGGISH
Barrel	Description		22" 3006 SPR
	Date Code		KS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
		Slightly Worn;	

PS 7527

Bolt	Firing Pin	Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	DIRTY/STICKY
	Pull	---Select---	5#
	Altered	False	

PS 7528

Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7529

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00115913 **Account # - R-**	**Description/Serial Number** E6492543 Model 700 Center Fire Caliber: 3006 SYN	**Date Received -** 8/30/2006 **Estimate Date -** **Current Date -** 9/6/2006

Customer
G & T PAWNBROKERS
234 EDGEFIELD ROAD

NORTH AUGUSTA. SC 29841 US

Return To
G & T PAWNBROKERS
234 EDGEFIELD ROAD

NORTH AUGUSTA. SC 29841 US

Phone (H)
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC

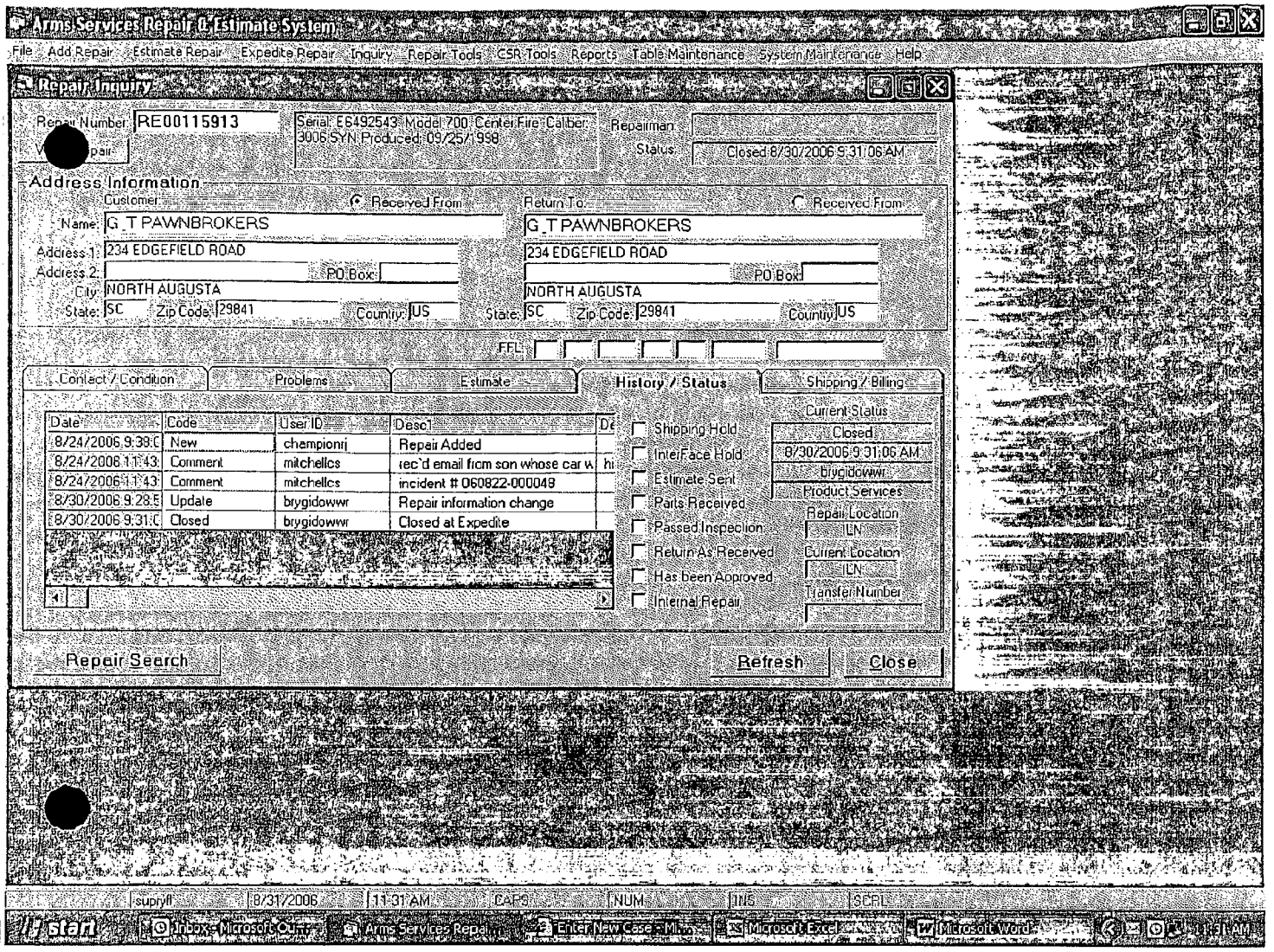
Technician's Comments

ProblemNotes trig assem contaminated with a dried and sticky lubrication residue causing sear cam to stick to side plates.replace tpa,check over n/c per product service

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000119	GR-TEST	1	Y
4000204	EXGR-REFINISH RECEIVER	12	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**14**	

PS 7530


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number RE00115913
Serial: E6492543 Model: 700 Center Fire Caliber: 3006 SYN Produced: 09/25/1998
Repairman
Status Closed 8/30/2006 9:31:06 AM
Address Information
Customer
Received From
Name: G_T PAWNBROKERS
Address 1: 234 EDGEFIELD ROAD
Address 2:
PO Box:
City: NORTH AUGUSTA
State: SC Zip Code: 29841 Country: US
Return To
Received From
G_T PAWNBROKERS
234 EDGEFIELD ROAD
PO Box:
NORTH AUGUSTA
State: SC Zip Code: 29841 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc
8/24/2006 9:39:0
New
championri
Repair Added
8/24/2006 11:43:
Comment
mitchellcs
rec'd email from son whose car w
8/24/2006 11:43:
Comment
mitchellcs
incident # 060822-000049
8/30/2006 9:28:5
Update
brygidowwr
Repair information change
8/30/2006 9:31:0
Closed
brygidowwr
Closed at Expedite
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has Been Approved
Internal Repair
Current Status
Closed
8/30/2006 9:31:06 AM
brygidowwr
Product Services
Repair Location
LN
Current Location
LN
Transfer Number
Repair Search
Refresh
Close
supvjl
8/31/2006
11:31 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Outl...
Arms Services Repair...
Enter New Case - Mic...
Microsoft Excel
Microsoft Word
11:31 AM

PS 7531

CASE # 361

5#

KS 5/98
22"
.0125

Roy Walker
641 Oakdale Drive
Belvedere, SC 29841

August 19,2006

Dear Sir:
I am returning my Remington Model 700 (E6492543) to you due to a problem with either the trigger or bolt. On several occasions when trying to fire the gun you can pull the trigger and nothing will happen. On two other instances the gun has fired on it's own. Once, I had shot a deer and was loading another round and as soon as I closed the bolt the gun fired. Then, just the other day I was attempting to load the firearm and again as soon as I closed the bolt the weapon fired causing damage to my son's truck. Unfortunately, I had not heard of any problems with these firearms until I went to my local gun store where he informed me that the Model 700 had problems with this. If this is the case then why are not loyal Remington gun owners being notified? My son and I both own Remington firearms and are very upset over this. I always practice safety when using a loaded weapon but it appears these guns are accidents waiting to happen. Please, repair the firearm to where it will operate in "safe" manner and return it as soon as possible. Our hunting season here in South Carolina has already started.

Sincerely,
Roy Walker
Roy Walker

115913

Serial Number: E6492543
Model: 700
RE00115913

TRIG. ASSM. CONTAMINATED WITH A DRIED + STICKY LUBRICATION RESIDUE CAUSING SEAR CAM TO STICK TO SIDEPLATES. REPLACE TPA, CHECK OVER, CLEAN AT ~~1/2 MSP Quote~~
MC - 230145

PS 7532

8/31/2006

We received the rifle that your father shipped in. What we found was that the trigger assembly was contaminated with a partially dried and sticky residue causing the sear to stick to the sidewalls of the housing. As a result the exact incidents that he described would happen. Sometimes the gun would not fire when the trigger was pulled because the sear did not drop out of the way to allow the firing pin to go forward. Sometimes the trigger would not return under the sear because it was sticking.

We are going to clean the action, and install a complete new trigger assembly on his rifle. We are doing this service at no charge as a gesture of goodwill. If you are experiencing similar problems with your rifle please send it to my attention to be checked out.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

PS 7533

Supry, Fred L.

From: Mitchell, Christy
Sent: Thursday, August 24, 2006 11:42 AM
To: Supry, Fred L.
Subject: E-6492543, Mr. Walker

Fred, I'm sure this will come to you if not already.

Customer (Mark Walker) **08/22/2006 04:31 PM**

My father and I were hunting on 08/19/2006 when his Remington 700 30-06 unintentionally went off causing damage to my 2003 GMC Z-71. All of this happened when he proceeded to load the weapon and upon closing the bolt the firearm went off. After the fact I got on-line and started researching this and found numerous articles that talk about the same thing happening. Let me go ahead and clarify something at this point and that is my father and I are both Remington owners and I have been for years. Owning both rifles and shotguns. So my question is, if this weapon has been prone to this why are they still on the market? I know from reading most of the articles that your company always blames the owners for poor maintenance, operation, home gun smithing etc. I can tell you first hand this is not the case. My father retired from the US Army after 20 years and was even a head instructor at the infantry school in Ft.Benning GA. I think he knows how the maintain a firearm. We are both very troubled by this incident and are not sure we will continue to hunt with Remington products. Please, give me some reasons as to why we should.We shipped the firearm back to your company on 08/21/2006 for repairs but are still worried that it will be unsafe.
Very concerned gun owner.

Mark A. Walker

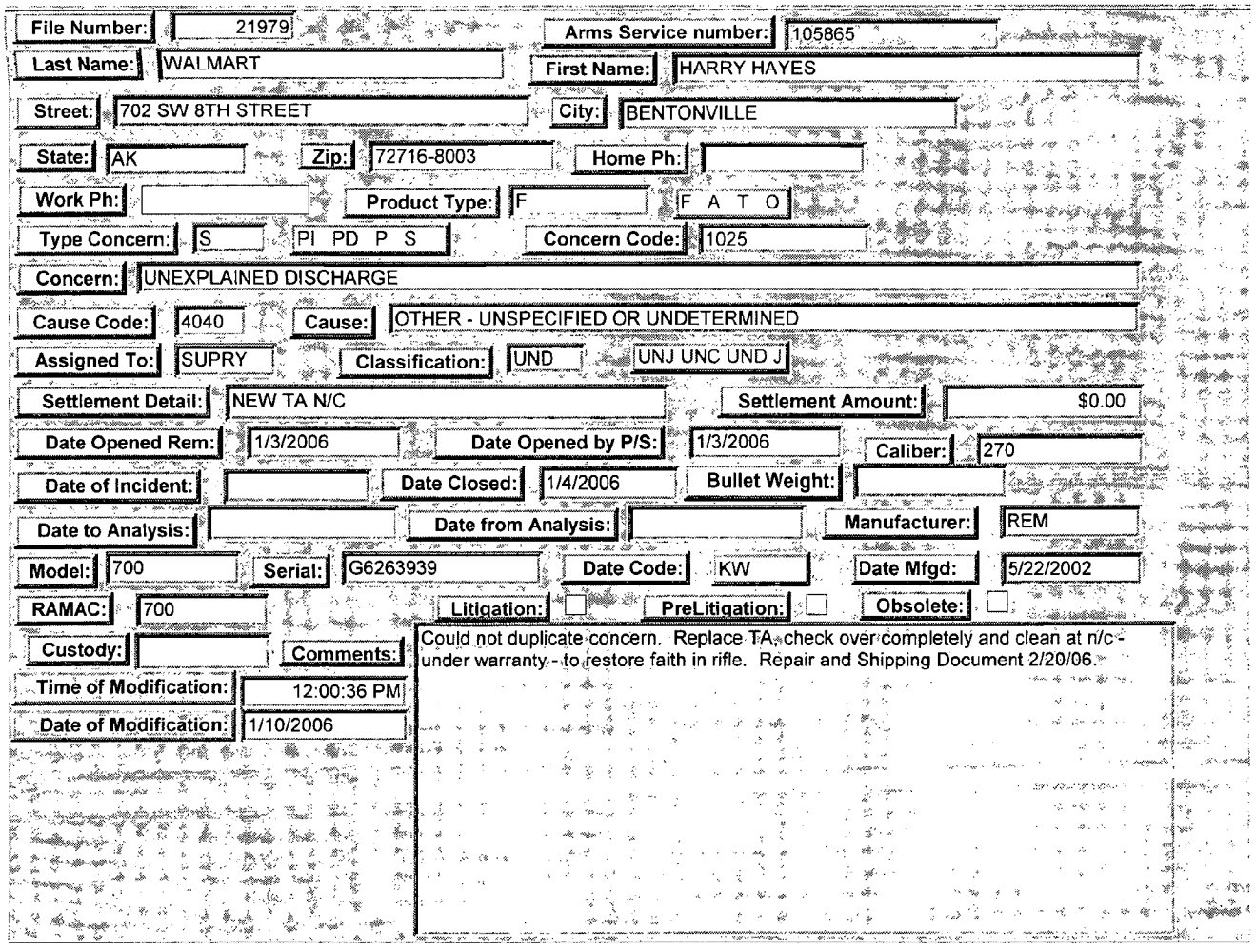
mawalker@bellsouth.net

803-279-9558

isty Mitchell
Remington Consumer Services
870 Remington Dr.
PO Box 700
Madison, NC 27025
800-243-9700, ext. 8705

PS 7534

PS 7535



File Number:	21979	Arms Service number:	105865
Last Name:	WALMART	First Name:	HARRY HAYES
Street:	702 SW 8TH STREET	City:	BENTONVILLE
State:	AK	Zip:	72716-8003
Home Ph:		Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1025	Concern:	UNEXPLAINED DISCHARGE
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA N/C
Settlement Amount:	$0.00	Date Opened Rem:	1/3/2006
Date Opened by P/S:	1/3/2006	Caliber:	270
Date of Incident:		Date Closed:	1/4/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	G6263939
Date Code:	KW	Date Mfgd:	5/22/2002
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate concern. Replace TA, check over completely and clean at n/c - under warranty - to restore faith in rifle. Repair and Shipping Document 2/20/06.
Time of Modification:	12:00:36 PM	Date of Modification:	1/10/2006

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00105865 **Account # - R-**	**Description/Serial Number** G6263939 Model 700 Center Fire Caliber: 270 WIN LS	**Date Received -** 1/3/2006 **Estimate Date -** **Current Date -** 1/5/2006

Customer
WAL MART
702 SW 8TH STREET

BENTONVILLE. AR 72716 US

Return To
WAL MART
809 EAST BLVD

WILLIAMSTON. NC 27892 US

Phone (H)
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M990	FIRES OUT OF BATTERY		

Technician's Comments

ProblemNotes: Could not duplicate concern. Will replace trigger assm. and check over clean at N/C to you. To restore confidence in rifle.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**2**	

PS 7536

*VENDOR: All correspondence regarding this claim or your account should be sent to this address. Attn: Vendor Communications.

WAL-MART

NOTIFICATION OF CLAIM

702 SW 8th Street
Bentonville, Arkansas 72716-8003

CLAIM NO. [illegible]

FOR INTERNAL USE ONLY
[illegible]

TO: [illegible]

(SHIPPING ADDRESS ABOVE)

STORE NO.	DEPT. NO	CLAIM DATE
[illegible]	[illegible]	/ /

LINE A	P.O. NUMBER	INVOICE DATE	INVOICE NO.
		/ /	[illegible]

(PRINT CLEARLY)

For type (1) only use claim date as invoice date, claim number as invoice number.

INSTRUCTIONS

1. This form can only be used to chargeback the Vendor for a) Errors on the invoicing of ship and bill (direct from vendor) merchandise. b) For inner carton concealed shortages on damages. c) For return of merchandise to the Vendor or d) For any authorized Vendor chargeback.
2. Complete **All** information on this form. Claims that are **Not** for Return Merchandise must have P.O. Number, Invoice Date and Invoice Number correctly entered.

(1) [✓] MDSE. RETURN (Code 93)

Defective ☐
Recall ☐
Overstock ☐
Repair & Return ☑
Other _____

Authorization No. _____
Other Authorization _____
No Vendor Response _____ (MDSE DISPOSITION)

Carrier Mailer _____
U.P.S. No. _____
Return Date [illegible] A.O.D. # _____ ($25 Minimum)

(2) [ ] Freight Bill signed short or damage (Code 24) — MUST BE COMPLETED

Cases Received _____
*Cases Per Frt. Bill _____

Carrier _____
*Freight Bill No. _____

*FOB WAL-MART = VENDOR CLAIM - - - FOB VENDOR = CARIER CLAIM

*SIGNED FREIGHT BILL MUST BE ATTACHED TO CLAIM

(3) [ ] Invoiced But Mdse. not received. (Vendor to send P.O.D.) (Code 25)
(4) [ ] CONCEALED SHORTAGE (SEE BELOW) (Code 21)
(5) [ ] PRICE OVERCHARGE (Code 11)
(6) [ ] INCORRECT FREIGHT (Code 47)
(7) [ ] OTHER (Code 90)

VENDOR: A debit to your account has been made for the reason indicated ⇒ [ ] ONE REASON PER CLAIM

STOCK # / REACT # (UPC)	QTY.	DESCRIPTION OF ITEM/EXPLANATION OF CLAIM	UNIT COST	EXTENDED COST	UNIT RETAIL	EXTENDED RETAIL
47700	1	[illegible]	404.99	404.99	439.87	439.87
25939						
		[illegible]				
		[illegible]				
		[illegible]				
		[illegible]				
		[illegible]				
		[illegible]				
		[illegible]				
		[illegible]				

105865

10% HANDLING CHARGE (DEFECTIVES ONLY) [illegible]

TOTAL RETAIL → [illegible]

*OTHER _____

TOTAL DEDUCTION ⇒ [illegible] ← TOTAL COST

OVER

FROM: [illegible]

(STORE STAMP)

NOTE: A Concealed Shortage is the difference between a * Vendor's Packing Slip and that which is counted. All concealed shortages must be verified.

CONCEALED SHORTAGE VERIFIED BY

PREPARED BY [illegible]

STORE MANAGER [illegible]

WMA-16
REV. 11-94

TO VENDOR WITH MDSE

PS 7537

FIREARM REPAIR TAG

50437

WM Store No.	01-164
Date	12/22/05
Mfg.	Remington
Model	700ADL
Retail	
UPC Code	47700 25939
Log No.	11/5/376/02
Serial No.	G6263939
Person Sending For Repair	Harry Hayes
CUSTOMER GUN	☒ Yes ☐ No
Name	Harry Hayes
Address	1017 Indian Woods Rd
Phone	252-794-
Reason for Return (Be specific. List the problem with the gun.)	
fires by itself	

THIS AREA FOR CLAIMS USE ONLY

SENT TO Remington

DATE SENT 12/23/05

CLAIMS COPY

PS 7538

Number: G6263939

Model: 700

RE00105865

could not duplicate concern.
replace TPA, checkover, clean AT
H/C - to restore confidence in
perfe

5/02 5#

Date: 1/4/06

By: B.TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: WAL MART

R.E. Number: 105865

Reason for inspection: FIRES ~~out~~ by itself

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6263939 Date of Manufacture: 5/02

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7539

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern Replace TBA, check over, clean, & + N/C to restore confidence in rifle.

ADDITIONAL COMMENTS

PS 7540

Remington Arms Co., Inc.
Product Service
Legal Case #:176

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113305	6/6/2006	6/7/2006	6/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Walmart	702 SW 8th Street	Bentonville	AR	72716		
Incident	Charles	Adams	904 Garvey Road	Piney Creek	NC	28663		H 336-359-2933 W 336-246-3920

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S fired when safety was turned off	Cause:4040 Other - Unspecified or Undetermined - Firearms Concern:1007 Fired on Safe Release		Unknown	
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/222 REM	25781	G6312010	CX	4/17/2003 1:04:04 PM

Date Purchased	Where Purchased	Accessories	Original Owner
3/3/2004	SPORTS SOUTH INC	TWO PIECE SCOPE BASE	Y

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

PS 7541

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

new TA
n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	6/7/2006

charge 230145. Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER PULL VERY HIGH 9#
Barrel	Description		24" 222 REM
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
	Condition	Like new; Functioning	

PS 7542

Extractor	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	9#
	Altered	False	

PS 7543

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00113305 **Account # - R-**	**Description/Serial Number** G6312010 Model 700 Center Fire with 24 inch barrel Caliber: 222 REM BDL	**Date Received -** 6/6/2006 **Estimate Date -** **Current Date -** 6/15/2006

Customer
WALMART
702 SW 8TH STREET

BENTONVILLE. AR 72716 US

Return To
WALMART SUPERCENTER 3289
1489 MOUNT JEFFERSON ROAD

WEST JEFFERSON. NC 28694 US

Phone (H)
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M295	EVALUATE AND REPAIR
M992	FIRES WHEN TAKEN OFF SAFE		

Technician's Comments

ProblemNotes Replaced trigger assy. at n/c.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7544

1007
4040

Repair as needed -
NEWTA N/C
Charge 230145

OLY3-807

WAL★MART
ALWAYS LOW PRICES.
Always.

SUPERCENTER
WE SELL FOR LESS
MANAGER ANTHONY TRENT
(336) 246 - 3920
ASHE COUNTY, NC

ST# 3289 OP# 00000290 TE# 96 TR# 0174
LAYAWAY PAYMENT
CHARLES ADAMS
LWY ACCT 96010683

CUSTOMER ID # 60064332 REDACTED

50%DEP-FIREARM

PREV BAL	253.2
PAYMENT	253.2
NEW BALANCE	0.0
CASH TEND	100.0
CHECK TEND	153.2
CHANGE DUE	0.0

ACCOUNT CLOSED - ITEMS PURCHASED
ACCOUNT TOTAL 506.47
APPROVED 117 SANDRA YOU
****
RIFLE 004770025781 525.9
LWY ITEMS 1

****

BIN LOCATIONS
2000

SIGNATURE: Charles Adams

DUE DATE - 03/29/04

****

PS 7545

FIREARM REPAIR TAG
480342

Customer Name Charles Adams
Customer Address 904 Garvey Rd
City/State Piney Creek N.C.
Phone: Day 336-359-2933/Evening
Requested service Defective trigger, Goes off when safety is pushed.

Make Remington
Model 700
Serial Number 66312010
UPC # 04770025781
Log Number
Wal-Mart Store # 3289
Store Address
City/State
Store phone 336-246-3920
Person sending out for repair
Repair Center Remington Arms Co
Address 14 Hoefler Avenue
City/State Ilion, NY. 13357
Zip 13357

ATTACH TO GUN

this claim or your account should be sent to this address. Attn: Vendor Communications.

WALMART

NOTIFICATION OF CLAIM

702 SW 8th Street
Bentonville, Arkansas 72716-8003

CLAIM NO. _____

FOR INTERNAL USE ONLY

TO: Remington Arms Co.
14 Hoefler Avenue
Ilion, NY 13357
Attn: Product Service
(SHIPPING ADDRESS ABOVE)

STORE NO.	DEPT. NO	CLAIM DATE
3289	809	9/13/06

LINE A	P.O. NUMBER	INVOICE DATE	INVOICE NO.
		/ /	

(PRINT CLEARLY)

For type (1) only use claim date as invoice date, claim number as invoice number.

INSTRUCTIONS

1. This form can only be used to chargeback the Vendor for a) Errors on the invoicing of ship and bill (direct from vendor) merchandise. b) For inner carton concealed shortages on damages. c) For return of merchandise to the Vendor or d) For any authorized Vendor chargeback.
2. Complete **All** information on this form. Claims that are **Not** for Return Merchandise must have P.O. Number, Invoice Date and Invoice Number correctly entered.

(1) ☐ MDSE. RETURN (Code 93)
Defective ☐ Recall ☐ Overstock ☐ Repair & Return ☒ Other _____
Authorization No. _____
Other Authorization _____
No Vendor Response _____ (MDSE DISPOSITION)
Carrier Mailer UPS
U.P.S. No. _____
Return Date / / A.O.D. # _____ ($25 Minimum)

(2) ☐ Freight Bill signed short or damage (Code 24) — MUST BE COMPLETED
Cases Received _____
*Cases Per Frt. Bill _____
Carrier _____
Freight Bill No. _____

*FOB WAL-MART = VENDOR CLAIM - - - FOB VENDOR = CARIER CLAIM — *SIGNED FREIGHT BILL MUST BE ATTACHED TO CLAIM

(3) ☐ Invoiced But Mdse. not received (Vendor to send P.O.D.) (Code 25)
(4) ☐ CONCEALED SHORTAGE (SEE BELOW) (Code 21)
(5) ☐ PRICE OVERCHARGE (Code 11)
(6) ☐ INCORRECT FREIGHT (Code 47)
(7) ☐ OTHER (Code 90)

VENDOR: A debit to your account has been made for the reason indicated → ☐ ONE REASON PER CLAIM

STOCK # / REACT # (UPC)	QTY.	DESCRIPTION OF ITEM/EXPLANATION OF CLAIM	UNIT COST	EXTENDED COST	UNIT RETAIL	EXTENDED RETAIL
242200	1	Remington Bolt Rifle		566.81		604.37
25781						
		Serial # G6312010				

Number: G6312010
Model: 700
RE00113305

10% HANDLING CHARGE (DEFECTIVES ONLY)
TOTAL RETAIL → 604.37
*OTHER
TOTAL DEDUCTION → 566.81 ← TOTAL COST

FROM:
Wal-Mart Supercenter #3289
1489 Mount Jefferson Road
West Jefferson, NC 28694
(STORE STAMP)

NOTE: A Concealed Shortage is the difference between a Vendor's Packing Slip and that which is counted. All concealed shortages must be verified.

CONCEALED SHORTAGE VERIFIED BY

Sharon Barker
PREPARED BY

STORE MANAGER

WMA-16
REV. 11-94

TO VENDOR WITH MDSE

PS 7546

on Recycled Paper

CX 4/03 9mm

CASE #176 24" .0125

5-24-06

Dear Sir:

I called Remington Company probably about the middle of April Concerning my gun. It is fireing Sometimes when you push the safety off. I thought it done this Last Fall when I took it out to Shout a ground hog, but I wasn't sure until I got it back out this spring about the Last of March or the First of April and it fired twice when I pushed the safety off. I don't guess I have Shot 2 boxes of Shells through this gun since I have had it. I like the gun but I want a safe gun when I use one. I am sending the receipt where I purchased the gun at Wal-mart. I had them to order it and the gun has not been worked on by nobody. when I called Remington the person I talked to said Send it back and they would fix it. I work at Wal-mart in West Jefferson, N.C. on Second Shift and I am leting them send it back. If you need to talk to me I can be reached at 336-246-3920 (work) or 336-359-2933 (Home). I have always Shot

PS 7547

Remington Ammunition in the gun and I have never shot reloads in it. I have always took good care of the gun same as I do with all of my guns. I would appreciate if you could fix it or take care of this matter in some way. I dont want a gun that I am afraid of. If you have any questions please call me.

Thanks,
Charles Adams
904 Garvey Road
Piney Creek, N.C. 28663

PS 7548

Remington Arms Co., Inc.
Product Service
Legal Case #:305

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115146	8/4/2006	8/7/2006	8/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Chad	Wilson	2224 Temperate Ave	Modesto	CA	95358		H 209-527-7511

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI PD S FSR C	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release		Unknown	

Used gun. TA set screw positions altered.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	20000	A6416291	LO	2/8/1977

Date Purchased	Where Purchased	Accessories	Original Owner
	NORTH TEXAS STRATFORD TX		N

CUST.CONCERN1: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7549

BLM
Program

Repair/Replacement Cost	Repair/Replacement Date
	8/7/2006

Quote $20 for new TA and cleaning action under the bolt lock modification program. Repair at Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER PULL AND OVER TRAVEL SCREWS ALTERED
Barrel	Description		22" 3006 SPR
	Date Code		LO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	

PS 7550

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	TRIG PULL AND OVER TRAVEL SCREWS ALTERED

PS 7551

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00115146 **Account # - R-**	**Description/Serial Number** A6416291 Model 700 Center Fire with 22 inch barrel Caliber: 30-06 SPRG BDL	**Date Received -** 7/31/2006 **Estimate Date -** 8/9/2006 **Current Date -** 8/21/2006

Customer CHAD WILSON 2224 TEMPERATE AVE MODESTO. CA 95358 US	**Return To** CHAD WILSON 2224 TEMPERATE AVE MODESTO. CA 95358 US
Phone (H) (209)-527-7511 **Phone (W)**	**Fax** **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F.C.
M131	LIGHT OR NO INDENT FROM FIRING PIN		
M992	FIRED WHEN TAKEN OFF SAFE		

Technician's Comments

ProblemNotes trig set screws altered,replace tpa,checkover,clean under bolt lock program for $20

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7552

CASE # 305

22" LO 2/77 4# .009

Remington

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700		**Serial Number:** A6416291	
Name: Chad Wilson		**Date of Purchase:** Bought used	
Address (no PO Boxes): 2224 Temperate Ave.			
City: Modesto	**State:** CA	**Zip:** 95358	
Phone (Daytime): (209) 527-7511	**Fax:**		
E-mail Address:			

Please describe your problem:

Rifle went off 1 time when moving safety from safe to fire with out even touching triger also will put small dent in primer interminly. Needs safety modification.

500 characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Serial Number: A6416291

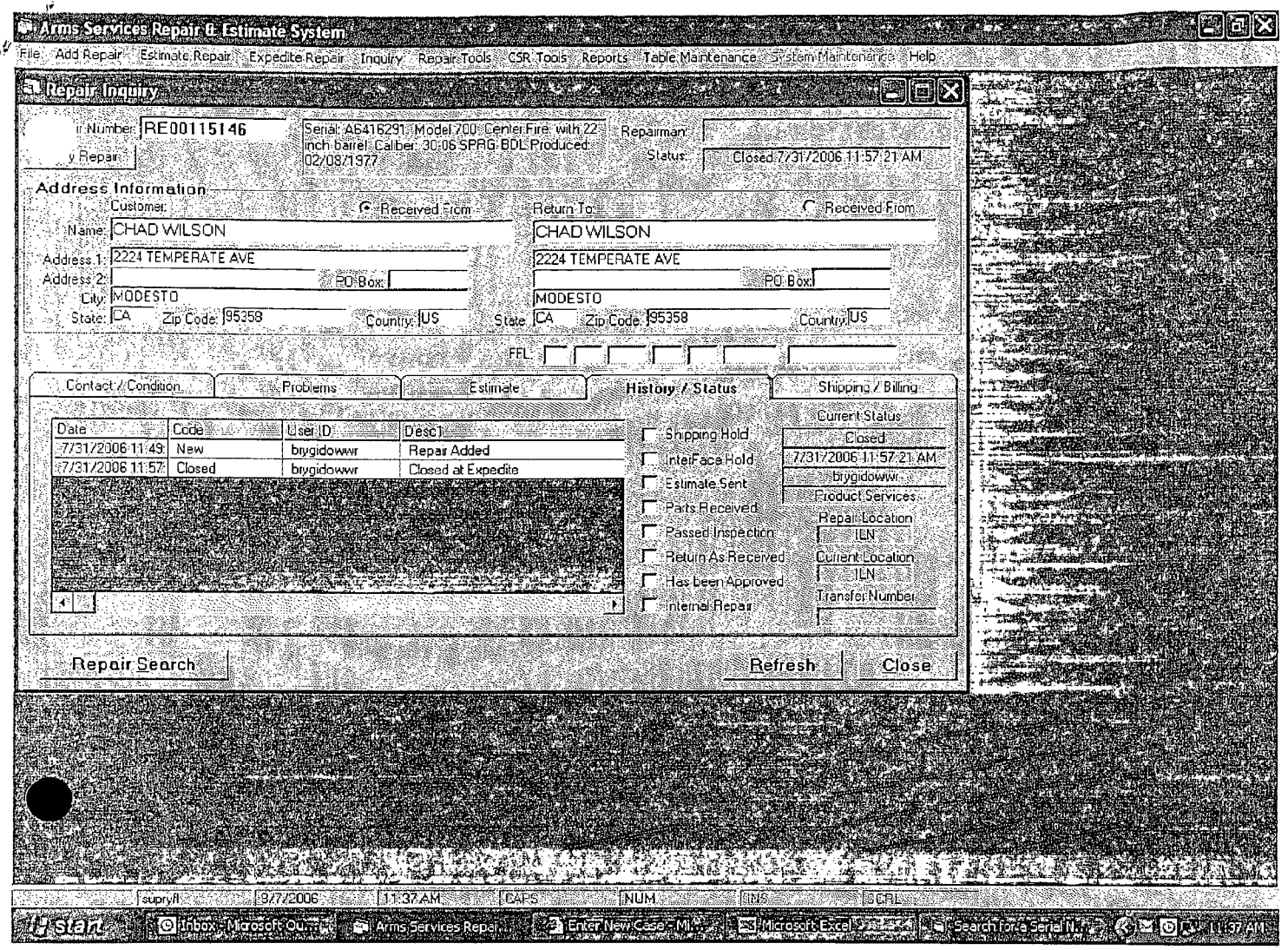
Model: 700

RE00115146

Remington

Trig. set screws altered. Replace FPA, check lower, clean under bolt lock program for $20.00 Quote

PS 7553


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00115146
Repair
Serial: A6416291 Model 700 Center Fire with 22 inch barrel Caliber: 30-06 SPRG BDL Produced: 02/08/1977
Repairman:
Status: Closed 7/31/2006 11:57:21 AM
Address Information
Customer: Received From
Name: CHAD WILSON
Address 1: 2224 TEMPERATE AVE
Address 2:
PO Box:
City: MODESTO
State: CA Zip Code: 95358 Country: US
Return To: Received From
CHAD WILSON
2224 TEMPERATE AVE
PO Box:
MODESTO
State: CA Zip Code: 95358 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc
7/31/2006 11:49:
New
brygidowwr
Repair Added
7/31/2006 11:57:
Closed
brygidowwr
Closed at Expedite
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Closed
7/31/2006 11:57:21 AM
brygidowwr
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryR
9/7/2006
11:37 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Ou...
Arms Services Repai...
Enter New Case - Mi...
Microsoft Excel
Search for a Serial N...
11:37 AM

PS 7554

Remington Arms Co., Inc.
Product Service
Legal Case #:671

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/21/2006		11/9/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Adam	Alred	32 Allen Acres	Silver Creek	MS	39663	29	W 601-886-7199

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4079	Other - Unexamined			
S	Fired upon bolt opening	Concern:1020	Fired on Bolt Opening		Unknown	
C						

11/21/06-Gun went off while ejecting a shell. He lifted the bolt up and the gun went off. lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000	6480079		1/1/1900

Date Purchased	Where Purchased	Accessories	Original Owner
	UDISCO SALT LKE CTY UTAH		N

11/21/06-2nd owner of firearm.lw

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair/Replacement Cost	Repair/Replacement Date

11/21/06-Customer will send in gun on his own, I offered ARS & box. Wants us to check it out and change trigger under SMP/$20.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7555

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/21/06	11/9/06			

Customer Information		
	Reporter (Age 29)	Incident (Age)
Name	Adam Alred	
Address	32 Allen Acres	
City, St Zip	Silver Creek, MS 39663	
Home		
Cell		
Work	601-886-7199	

Incident Information

Personal Injury ☐ | Property Damage ☐ | Safety ☒ | Concern ☐

Nature of Injury:

Medical Treatment:

Claim:

Incident: Gun went off while ejecting shell
lifted bolt up gun went off
gun in fire position. ~~box~~ OK

-SMP- $20 ~~-ARS-~~

he's sending in wants gun checked out. He'll ship to us.

Firearm Information

Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Remington	BA	700	6480079	1971-72

Date Purchased	Where Purchased	Original Owner
		NO -2nd owner

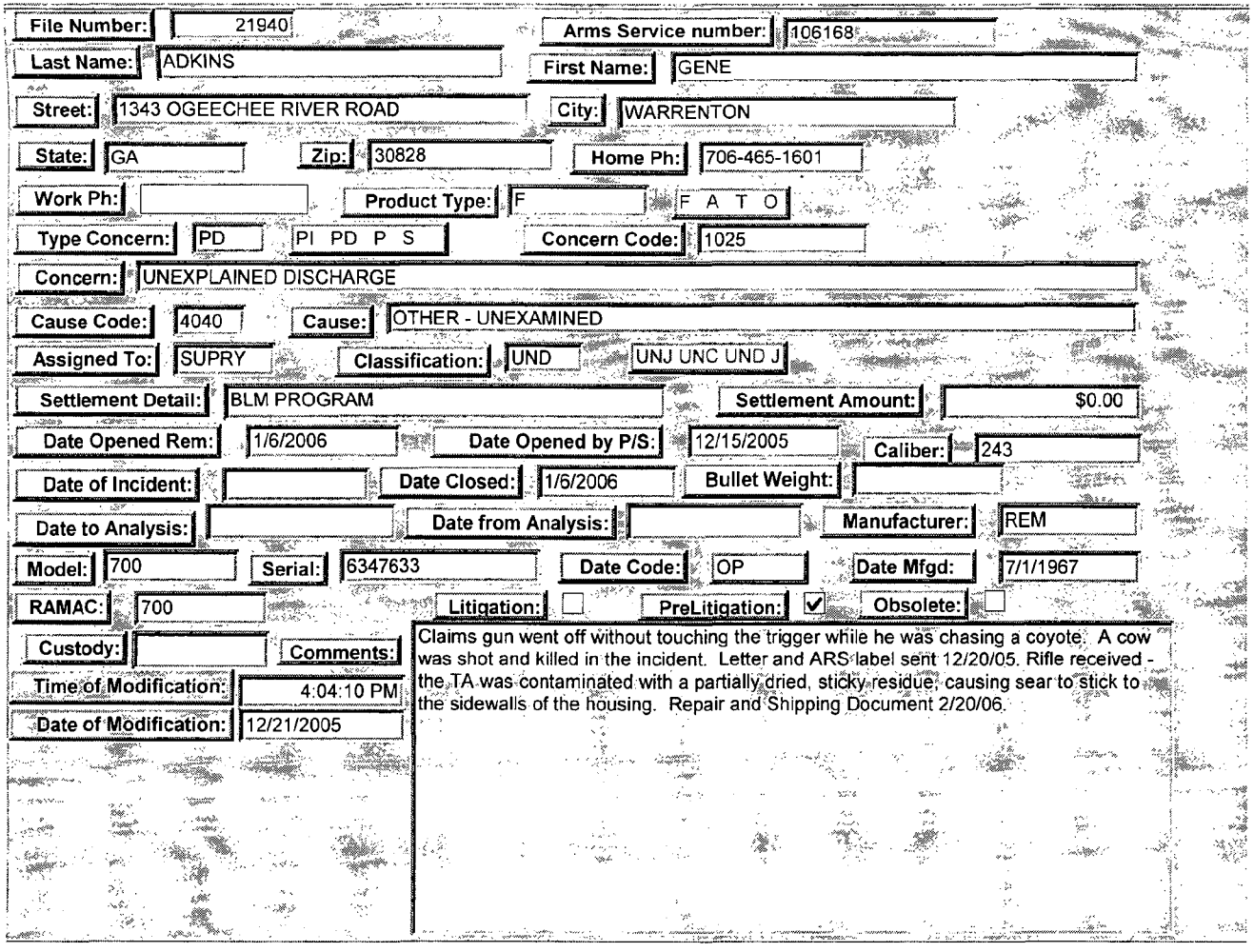
Ammunition Information	
Factory or Reloads	
Manufacturer	
Caliber	
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 7556

PS 7557



File Number:	21940	Arms Service number:	106168
Last Name:	ADKINS	First Name:	GENE
Street:	1343 OGEECHEE RIVER ROAD	City:	WARRENTON
State:	GA	Zip:	30828
Home Ph:	706-465-1601	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	PD	PI PD P S	
Concern Code:	1025	Concern:	UNEXPLAINED DISCHARGE
Cause Code:	4040	Cause:	OTHER - UNEXAMINED
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	1/6/2006
Date Opened by P/S:	12/15/2005	Caliber:	243
Date of Incident:		Date Closed:	1/6/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	6347633
Date Code:	OP	Date Mfgd:	7/1/1967
RAMAC:	700	Litigation:	☐
PreLitigation:	☑	Obsolete:	☐
Custody:		Comments:	Claims gun went off without touching the trigger while he was chasing a coyote. A cow was shot and killed in the incident. Letter and ARS label sent 12/20/05. Rifle received - the TA was contaminated with a partially dried, sticky residue, causing sear to stick to the sidewalls of the housing. Repair and Shipping Document 2/20/06.
Time of Modification:	4:04:10 PM	Date of Modification:	12/21/2005

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number	Description/Serial Number	Date Received - 1/13/2006
RE00106168	6347633	Estimate Date - 1/13/2006
Account # - R-	Model 700 Center Fire Caliber: 243	Current Date - 1/17/2006

Customer
GENE ADKINS
1343 OGEECHEE RIVER ROAD

WARRENTON. GA 30828 US

Return To
GENE ADKINS
1343 OGEECHEE RIVER ROAD

WARRENTON. GA 30828 US

Phone (H) (706)-465-1601
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M993	ATTN FRED SUPRY		

Technician's Comments

Condition	CUSTOMER ENCLOSED AN FFL FOR FARMERS TRUE VALUE HDWE, 153 LEGION DRIVE, WARENTON, GA 30828 1-58-301-02-7D-96150 EXP 042007
ProblemNotes	Trigger assm. is contaminated with a partialy dried and sticky lubrication residue causing sear cam to stick to side plates. Replace trigger assm. and check over clean, under bolt lock program.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7558

7/67

4.5#

Dear Mr. Supry,

In case you cannot mail this back to me I'm enclosing a firearm dealer license and address where you can ship it if needed.

Trig. assm. is contaminated w/ a partially dried + sticky lubrication residue causing sear cam to stick to side plates. Replace TPA, check over, clean under isolt cock program for #2.900 Quote

Thanks,

Gene Adkins

706-465-1601

1343 Ogeechee River Rd
Warrenton, Ga 30828

Serial Number: 6347633

Model: 700

RE00106168

DEPARTMENT OF THE TREASURY - BUREAU OF ALCOHOL, TOBACCO AND FIREARMS

LICENSE (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 178), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICE" on reverse.

DIRECT ATF CORRESPONDENCE TO	CHIEF, NATIONAL LICENSING CENTER ATF 2600 CENTURY PKWY NE STE 110 ATLANTA, GA 30345-3104	LICENSE NUMBER	1-58-301-02-7D-96150
		EXPIRATION DATE	April 1, 2007

NAME: FARMERS TRUE VALUE HARDWARE INC

PREMISES ADDRESS: 153 LEGION DR
WARRENTON, GA 30828-0000

TYPE OF LICENSE: 02-PAWNBROKER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

CHIEF, NATIONAL LICENSING CENTER: Tiera M. Vannett

PURCHASING CERTIFICATION

I certify that this is a true copy of a license issued to me to engage in the business specified.

(SIGNATURE OF LICENSEE)

LICENSEE

FARMERS TRUE VALUE HARDWARE INC
153 LEGION DR
WARRENTON, GA 30828-0000

The licensee named herein shall use a reproduction of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided in 27 CFR Part 178. The signature on each reproduction must be an ORIGINAL signature.

PS 7559

Remington®

20 December 2005

Gene Adkins
1343 Ogeechee River Road
Warrenton, GA 30828

RE: Model 700 Accidental Discharge

Dear Gene,

We were sorry to learn of the unfortunate incident that your father experienced. We would like to examine the incident rifle to determine the cause of the incident.

I have enclosed an ARS label for you to return the rifle to my attention for examination. Once we have completed the examination, we will contact you to discuss our findings. I have provided a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in shipment and we want to be sure the rifle is logged in correctly. Please record the serial number of the rifle prior to shipment, so if you call we can track the rifle by the serial number to report the status.

We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Date: 1/6/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Gene Adkins

R.E. Number: 106168

Reason for inspection: Accidental discharge

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6347633 Date of Manufacture: 7/67

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 7561

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

Trig. assm. is contaminated w/a partially dried & sticky ~~[illegible]~~ lubrication residue causing sear cam to stick to side plates. Replace TPA, check over, clean under BOLT LOCK prop. for $20.00 Quote

ADDITIONAL COMMENTS

PS 7562

Remington®

20 December 2005

Gene Adkins
1343 Ogeechee River Road
Warrenton, GA 30828

RE: Model 700 Accidental Discharge

Dear Gene,

We were sorry to learn of the unfortunate incident that your father experienced. We would like to examine the incident rifle to determine the cause of the incident.

I have enclosed an ARS label for you to return the rifle to my attention for examination. Once we have completed the examination, we will contact you to discuss our findings. I have provided a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in shipment and we want to be sure the rifle is logged in correctly. Please record the serial number of the rifle prior to shipment, so if you call we can track the rifle by the serial number to report the status.

We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

PS 7563

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.

Name: GENE ADKINS

Company:

Street: 1343 Ogeechee River Road

City: WARRENTON State: GA ZIP Code: 30828

REF #:

F

A.R.S.

PD

TO

FRED SUPRY
REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS Next Day Air® EXTREMELY URGENT **1**

TRACKING NUMBER

1Z E13 390 27 5000 2403

UPS Authorized Return Service℠

01118611 UPS Louisville, KY 2/97 W

Next Day Air A.R.S. Tracking Number
1Z E13 390 27 5000 240 3

REF #/DATE

PS 7564

Supry, Fred L.

From: Tatum, Julia
Sent: Thursday, December 15, 2005 2:41 PM
To: Supry, Fred L.
Subject: Faulty gun kill pregnant cow

Fred,
The following is an e-mail received on the 10th of December. I was asked to forward you the information.

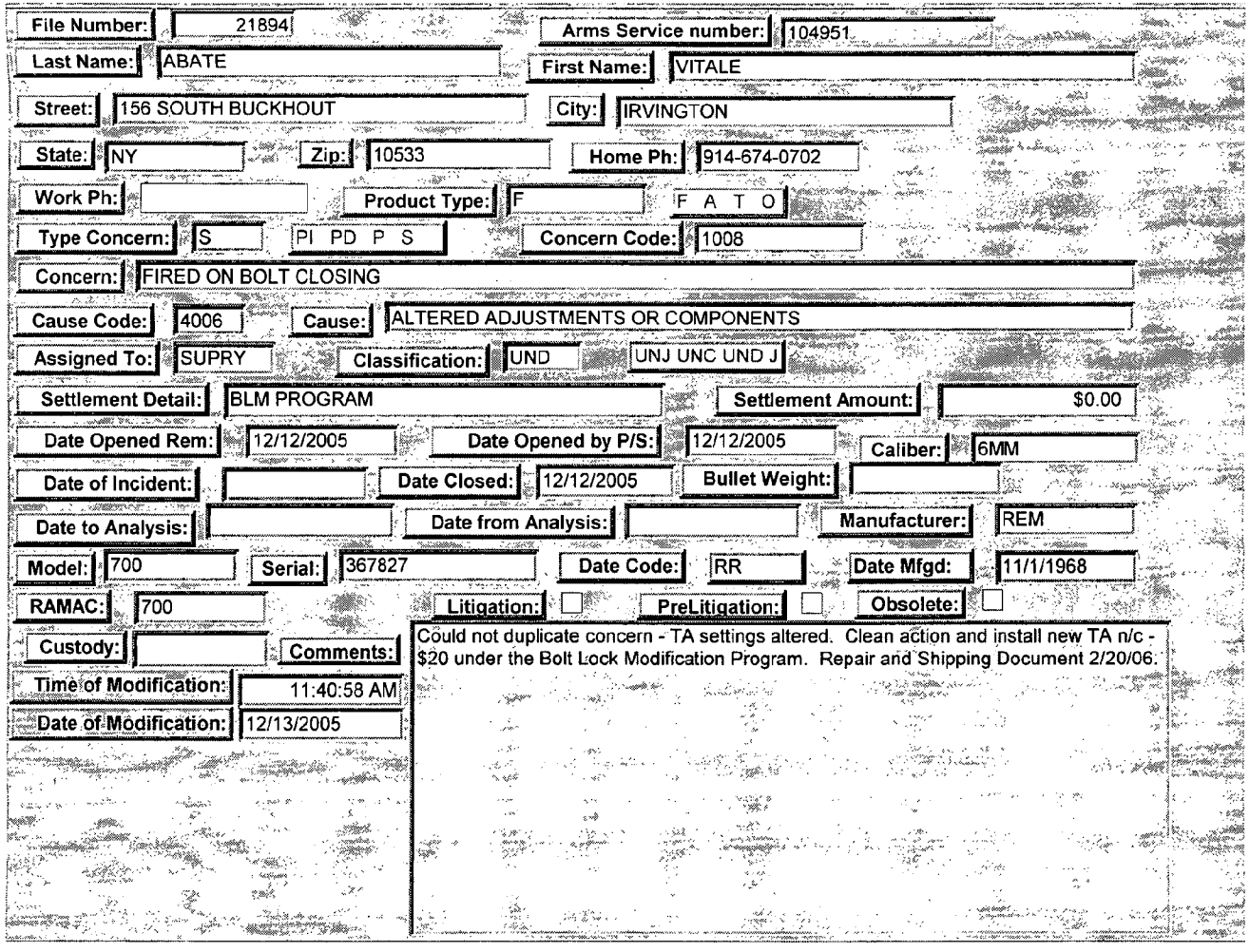
Gene Adkins
1343 Ogeechee River Road
Warrenton, GA 30828
706-465-1601
Aadavis11@bellsouth.net

MY FATHER HAS A REMINGTON 243 MODEL 700 .HE WAS TRYING TO SHOOT A COYOTE THAT WAS CHASING HIS COWS.THE GUN WENT OFF TWICE W/O HIM EVEN TOUCHING THE TRIGGER.HE WENT BACK TO THE SAME FIELD A FEW DAYS LATER , AND FOUND THAT ONE OF HIS PREGNANT COWS WAS DEAD. THE GUN SHOT HIS COW WHEN IT WENT OFF ON ITS ON .WHAT WOULD CAUSE THIS TO HAPPEN? HE IS VERY UPSET OVER THIS. BY THE WAY THIS GUN HAS GONE OFF BEFORE LIKE THIS. PLEASE LET HIM KNOW WHAT NEEDS TO BE DONE. HE IS READY TO DIG A HOLE AND BURY THIS GUN.IS IT FIXABLE? DOES THIS HAPPEN FROM TIME TIME?IT IS VERY DANGEROUS.HE IS SCAREED FOR HIMSELF AND HIS FAMILY TO HAVE THIS GUN AROUND.

Julia L. Tatum
Consumer Services Representative
Remington Arms Co., Inc.
PO Box 700
Madison, NC 27025
1-800-243-9700 ext. 8788
Fax: 336-548-7801
julia.tatum@remington.com
Website: www.remington.com

PS 7565

PS 7566



File Number: 21894
Arms Service number: 104951
Last Name: ABATE
First Name: VITALE
Street: 156 SOUTH BUCKHOUT
City: IRVINGTON
State: NY
Zip: 10533
Home Ph: 914-674-0702
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 12/12/2005
Date Opened by P/S: 12/12/2005
Caliber: 6MM
Date of Incident:
Date Closed: 12/12/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: 367827
Date Code: RR
Date Mfgd: 11/1/1968
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Could not duplicate concern - TA settings altered. Clean action and install new TA n/c - $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification: 11:40:58 AM
Date of Modification: 12/13/2005

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Robert Frink
RE00104951	367827	Date Received - 12/16/2005
Account # - R-	Model 700 Center Fire Caliber: 6 MM	Estimate Date - 12/13/2005
		Current Date - 12/22/2005

Customer
VITALE ABATE
156 SOUTH BUCKOUT

IRVINGTON. NY 10533 US

Phone (H) (914)-674-0702
Phone (W)

Return To
VITALE ABATE
156 SOUTH BUCKOUT

IRVINGTON. NY 10533 US

Fax
Email RENATANY@HOTMA

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WHILE LOADING GUN		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
Service Total:		**22**	**22**	**0**	

ProblemNotes: Trigger assembly set screws altered. Replace trigger assembly, check over and clean under the Bolt Lock Program.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7567

11/68 2,5#

Remington.

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL	**Serial Number:** 367827
Name: VITALE ABATE	**Date of Purchase:** 1963-1964
Address (no PO Boxes):: 156 South Buckhout	
City: IRVINGTON	**State:** NY **Zip:** 10533
Phone (Daytime): 914 674 0702	**Fax:**
E-mail Address: RENATANY@hotmail.com	

Please describe your problem: While loading ammo in the chamber, the rifle fired a round as I closed the bolt. Since that time, I have put it away and it has been untouched. I have since heard of the recall and therefor sending my rifle for repair in your safety modification program.

If I may request, please do not have the trigger pull to crisp. Thank y:

Additional Information: (Ammo type, brand, handload specifications, etc.)

Trig. Assm set screws altered. Replace TPA, checkover, clean under bolt lock program for $ 20.00 Quote

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR
THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MU
SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH Z
NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending
:: Pack your firearm for safety and to prevent further dama
ship in a firearm box. (Note: Original boxes may not be r
:: Remove all accessories from your firearm to prevent loss
:: Ship your INSURED firearm by either UPS or Parcel Post.
damage or loss during shipment, so you may elect to pu

Serial Number: 367827

Model: 700

RE00104951

* As you can see, the sack is included for protection: Pls send back with rifle.
Again, many thanks for your attention.

PS 7568

Date: 12/12/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: VITALE ABATE

R.E. Number: 104951

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 367827 Date of Manufacture: 11/68

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALT-ERED

Other: —

Headspace: —

Function evaluation:

PS 7569

Feeding: —

Extraction/ejection: —

Trigger pull: 2-5# —

Manual safety: OKAY — BOLT LOCK

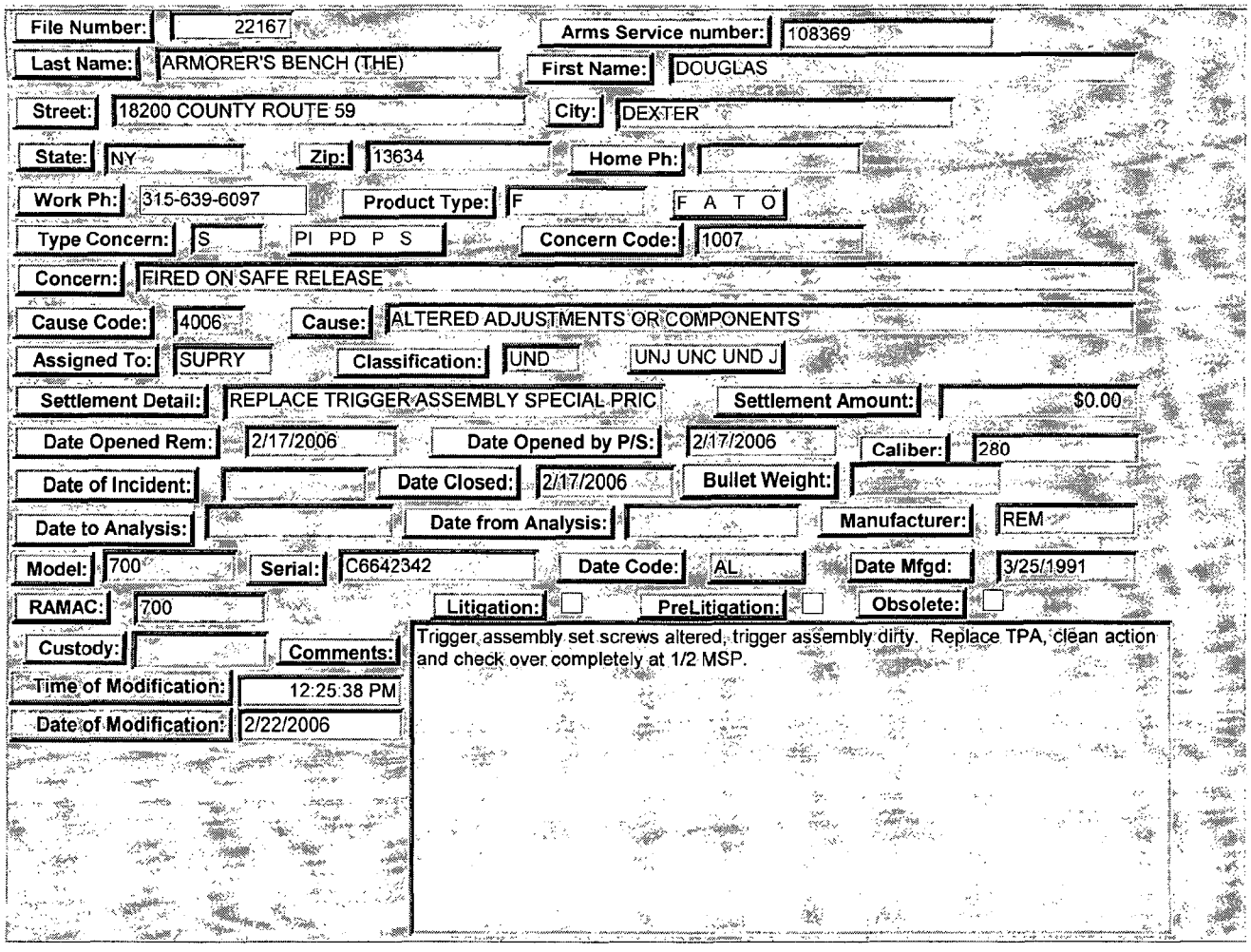
Test firing results (if applicable): —

DISPOSITION

TRIG ASSM SET SCREWS ALTERED. Replace TPA, checkover, clean ~~[illegible]~~ under bolt lock program for $20.00 Quote

ADDITIONAL COMMENTS

PS 7570



File Number:	22167	Arms Service number:	108369
Last Name:	ARMORER'S BENCH (THE)	First Name:	DOUGLAS
Street:	18200 COUNTY ROUTE 59	City:	DEXTER
State:	NY	Zip:	13634
Home Ph:			
Work Ph:	315-639-6097	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	REPLACE TRIGGER ASSEMBLY SPECIAL PRIC	Settlement Amount:	$0.00
Date Opened Rem:	2/17/2006	Date Opened by P/S:	2/17/2006
Caliber:	280		
Date of Incident:		Date Closed:	2/17/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	C6642342
Date Code:	AL	Date Mfgd:	3/25/1991
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Trigger assembly set screws altered, trigger assembly dirty. Replace TPA, clean action and check over completely at 1/2 MSP.
Time of Modification:	12:25:38 PM		
Date of Modification:	2/22/2006		

3/91 3#

The Armorer's Bench

Guns & Gunsmithing

Douglas Spooner
NRA Endowment Member

18200 Co. Rt. 59
Dexter, New York 13634
Phone: (315) 639-6097

January 31, 2006

Remington Arms Co., Inc.
Customer Service

Gentlemen;

Enclosed is a Model 700 BDL (#C6642342) belonging to one of my customers who had a problem with it this past hunting season; twice while taking the safety off the rifle discharged. Needless to say he was a bit taken aback by the episodes and would like to have the problem taken care of. As far as he can remember, he thinks the rifle is about twenty years old. Please get back to me with the results of your inspection and what needs to be done.

I can be reached at the address or phone number shown in the letterhead; and I have enclosed a copy of the shop's current FFL to update your files. Thank you.

Sincerely,

Douglas A. Spooner

Trig. Assm. Set Screws
Altered, Trig Assm Dirty.
Replace TPA, check over,
clean at 1/2 msp
Quote

C6642342
Model: 700
RE00108369

PS 7572

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700BDL	**Serial Number:**	
Are you the original owner?: ☐ YES ☐ NO (My Customer is. (Bruce Hensly)		
Name: Douglas A. Spooner	**Date of Purchase:** N/A.	
Address (no PO Boxes): 18200 County Route 59		
City: Dexter	**State:** NY	**Zip:** 13634
Phone (Daytime): 315-639-6097	**Fax:**	
E-mail Address:		
☐ I would like to receive future e-mail updates from Remington.		
Please describe your problem:		
Rifle has fired twice when safety was pushed to off position.		
Ammunition Information:		
Manufacturer: Various Manufacturers	Type: Hunting	
Other (i.e. bullet weight/type, shot size, powder): 165 gr		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Various		
How often do you clean the bore? (Months or Number of rounds) Cleaned Yearly after season		
How often do you clean the action? (Months or Number of rounds)		
How often do you clean the trigger assembly? (Months or Number of rounds)		
Brand of lubricant used: Various		

PS 7573

Date: 2/17/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Armorer's Bench

R.E. Number: 108369

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: C6642342 Date of Manufacture: 3/91

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY

Headspace: —

Function evaluation:

PS 7574

Feeding: —

Extraction/ejection: —

Trigger pull: 3 #

Manual safety: Okay

Test firing results (if applicable): —

DISPOSITION

Trig. Assm. set screws altered, Trig Assm. Dirty. Replace TPA, check over, clean AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7575

Remington Arms Co., Inc.
Product Service
Legal Case #:447

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
117785	9/29/2006	10/2/2006	10/2/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Otto	Baker	172 Reeves Road	Rockshold	KY	40759		H 606-549-0598

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4038	Could Not Duplicate			
S	Fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

Customer says when he pushed the safety off the gun went off, he said this happened twice.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27580	ML212487	AS	3/18/1998

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT CORPORATION		U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA n/c						

Repair/Replacement Cost	Repair/Replacement Date
65.00	10/2/2006

PS 7576

Customer says that as he pushed the safety off the rifle fired. This happened twice. We could not

duplicate this concern. TA was in like new condition. Replace TA to restore customers faith in rifle.

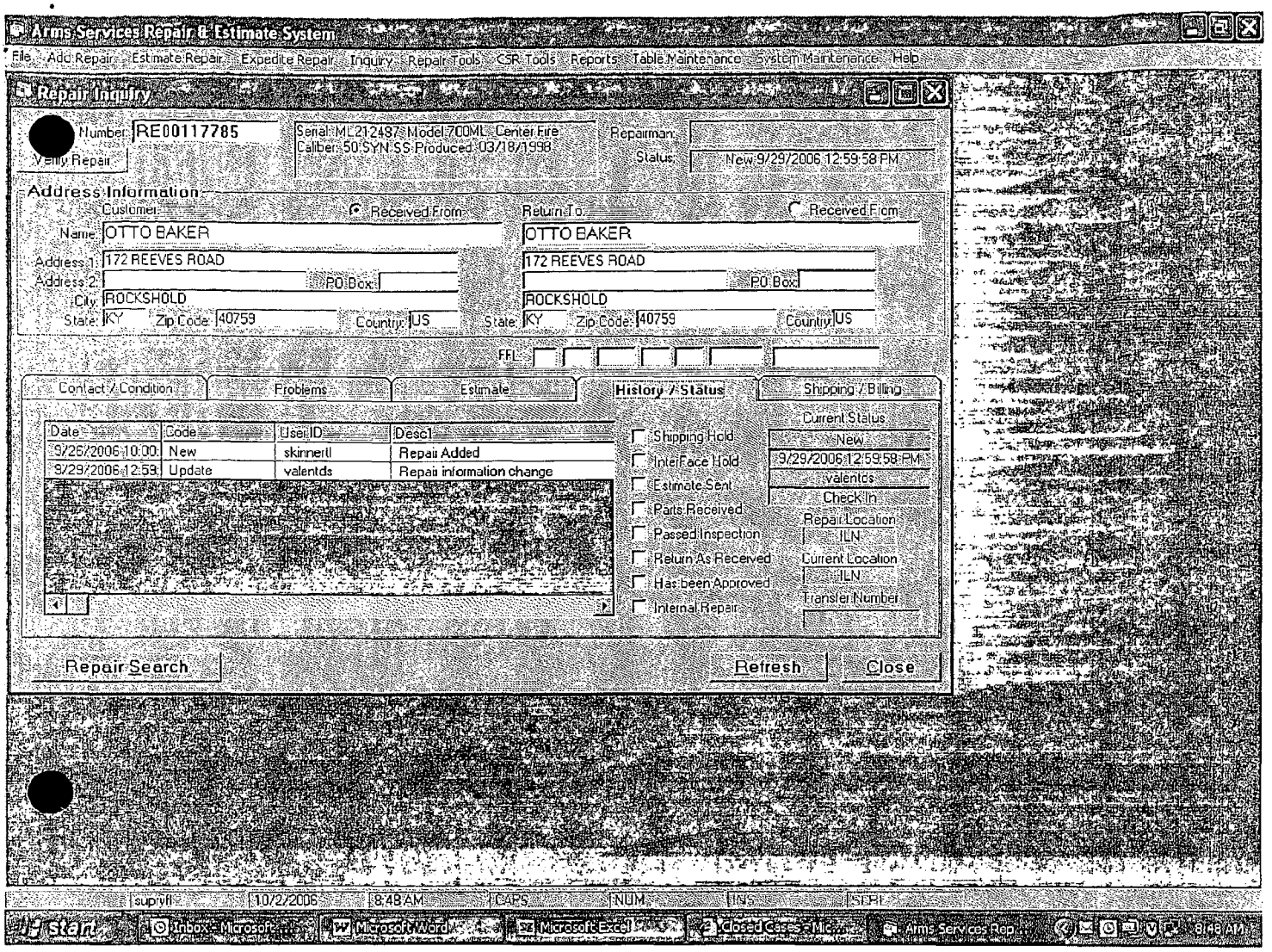
Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/2/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SAFETY IS SLIGHTLY HARD TO MOVE FROM SAFE TO FIRE
Barrel	Description		24" 50 CAL ML SS
	Date Code		AS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Worn; Functioning	RUSTY
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Extractor	Condition	---Select---	
	Cut Condition	---Select---	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	---Select---	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn;	

PS 7577

Receiver		Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	

PS 7578


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00117785
Verify Repair
Serial: ML212487 Model: 700ML Center Fire
Caliber: 50 SYN SS Produced: 03/18/1998
Repairman:
Status: New 9/29/2006 12:59:58 PM
Address Information
Customer
Received From
Name: OTTO BAKER
Address 1: 172 REEVES ROAD
Address 2:
PO Box:
City: ROCKSHOLD
State: KY Zip Code: 40759 Country: US
Return To
Received From
OTTO BAKER
172 REEVES ROAD
PO Box:
ROCKSHOLD
State: KY Zip Code: 40759 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
9/26/2006 10:00:
New
skinnerll
Repair Added
9/29/2006 12:59:
Update
valentds
Repair information change
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
9/29/2006 12:59:58 PM
valentds
Check In
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supvll
10/2/2006
8:48 AM
CAPS
NUM
INS
OVR
start
Inbox - Microsoft ...
Microsoft Word
Microsoft Excel
Closed Cases - Mi...
Arms Services Rep...
8:48 AM

PS 7579

CASE 447

I had the safety on, on my gun. When I pushed the safety off, preparing to shoot, the gun went off. This happened twice. The safety is malfunctioning causing the gun to go off on its own when I push the safety to the off position.

serial no. - ML212487
Remington Model 700 ML 50 cal.

.24"

5#

A> 3/98

Otto Baker
172 Reeves Rd.
Rockholds, Ky. 40759
(ph) 606-549-0598

could not duplicate concern. Replace TPA, check over, clean to restore confidence in rifle.

#230145

PS 7580

Remington Arms Co., Inc.
Product Service
Legal Case #:441

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118089	9/27/2006	9/28/2006	9/28/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Bridge Machine	614 Kennedy Street	Palmyra	NJ	08065		W 856-829-1800
Incident	John E.	Taggart	32 Crider Avenue	Moorestown	NJ	08057		H 856-235-3923 W 856-829-1800

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S Fired on bolt closing C	Cause:4015 Improper Maintenance Concern:1008 Fired on Bolt Closing		Unknown	

Customer says, the rifle will on occasion fire upon closing the bolt. This is especially noticeable if you hold the trigger back while closing the bolt to release spring pressure during storage. Open and close the bolt again without touching the trigger and the rifle will fire.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/223 REM	25798	G6293118	RW	12/3/2002 7:18:10 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRY S SPORT INC	2.8 - 10 SIMMONS SCOPE WITH TWO PIECE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

PS 7581

Settlement

REMINGTON/700/CF/BA

	Reim.	Cash

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Date APV	Date APV
New TA n/c						

Repair/Replacement Cost	Repair/Replacement Date
65.00	9/28/2006

Trigger and trigger pin found to be rusty causing the trigger to bind in the housing. Replace the TA, clean the action, and check over completely n/c. Charge 230145.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/28/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND TRIGGER PIN RUSTED
Barrel	Description		24" 223 REM
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new;	

PS 7582

		Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	RUSTED TRIG & PIN
	Pull	---Select---	9#
	Altered	False	

PS 7583

CASE# 441

RW 11/02
9#
24"
.0125

September 20, 2006

Remington Arms Co.
Att: Arms Service
14 Hoefler Ave.
Illion, NY 13357

Dear Sir or Madam:

Enclosed please find one (1) Remington Model 700 BDL, Serial Number G6293118.
I have been requested by your corporate office to return this rifle to you for inspection and repair, because of a safety issue.
The rifle will on occasion, fire upon closing the bolt. This is especially noticeable if you hold the trigger back while closing the bolt to release spring pressure during storage. Open and close the bolt again without touching the trigger and the rifle will fire.

Thank you,

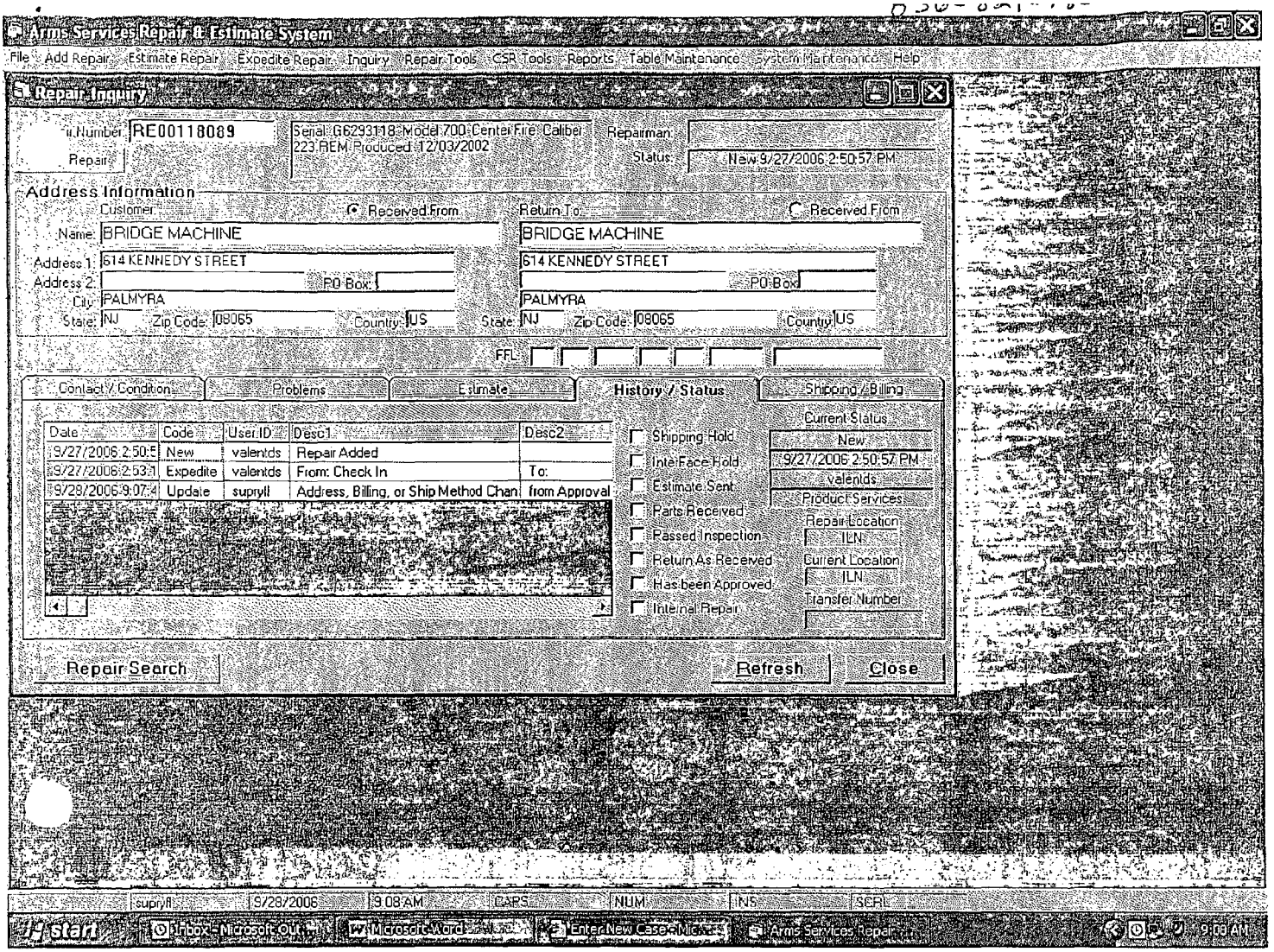
John E Taggart
32 Crider Ave.
Moorestown, NJ 08057

Phone – Home 856-235-3923 (After 4:00 PM)
Work 856-829-1800 (7:00 AM – 3:30 PM)

Trig. + Trig pin rusted
Trig. Binding. Replace
TPA, check over, clean.
AT N/C
#230145

Serial Number: G6293118
Model: 700
RE00118089

PS 7584


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number RE00118089
Repair
Serial: G6293118 Model:700 Center Fire Caliber: 223 REM Produced:12/03/2002
Repairman
Status: New 9/27/2006 2:50:57 PM
Address Information
Customer
Received From
Name: BRIDGE MACHINE
Address 1: 614 KENNEDY STREET
Address 2:
PO Box:
City: PALMYRA
State: NJ Zip Code: 08065 Country: US
Return To:
Received From
BRIDGE MACHINE
614 KENNEDY STREET
PO Box:
PALMYRA
State: NJ Zip Code: 08065 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1 Desc2
9/27/2006 2:50:5 New valentds Repair Added
9/27/2006 2:53:1 Expedite valentds From: Check In To:
9/28/2006 9:07:4 Update supryll Address, Billing, or Ship Method Chan from Approval
Shipping Hold
Inte Face Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
9/27/2006 2:50:57 PM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll 9/28/2006 9:08 AM CAPS NUM INS SCRL
Start
Inbox - Microsoft Out...
Microsoft Word
Enter New Case - Mic...
Arms Services Repair...
9:08 AM

PS 7585

Remington Arms Co., Inc.
Product Service
Legal Case #:283

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		7/21/2006		6/18/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Robert	Burger	17459 Sycamore	Mount Vernon	OH	43050	53	H 614-560-7431

Incident

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on Safe Release	Cause:4040	Other - Unspecified or Undetermined - Firearms		Unknown	
		Concern:1007	Fired on Safe Release			
C						

all to customer 7/24/2006 - says he was going into his backyard to shoot at a woodchuck and as he released the safety the gun fired blowing a hole in the ground about three feet in front of him. He cycled the rifle and the same thing happened on the next round. He called corporate and is upset that the woman he left a message for did not return his call.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	26027	E6462408		6/16/1998

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT CORPORATION		N

Purchased gun when it was about 1 year old, no trouble with rifle until this incident.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA n/c						

PS 7586

Repair/Replacement Repair/Replacement

Cost **Date**

Agreed to install new TA no charge as gesture of goodwill. Sent ARS label, return to factory only label, shipping box, and letter to customer 7/24/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7587

Remington

24 July 2006

Burger Farms
Robert Burger
17459 Sycamore
Mount Vernon, OH 43050

RE: Model 700 Serial #: E6462408

Dear Robert,

We were sorry to learn of the accidental discharge that you experienced with your Model 700 rifle. Fortunately nobody was injured in this most unfortunate incident. As we discussed, I have enclosed an ARS labels, return to factory only labels, shipping boxes, and copies of this letter to put inside the shipping boxes for you to return the above rifle plus another rifle to be examined and repaired at no charge. You need to remove the scopes so they do not get damaged in shipment. The letter inside the shipping box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifles are logged in correctly.

We apologize for the inconvenience that this incident has caused and for not responding sooner. I enjoyed our conversation and hope you remain the "Remington man" that I spoke with. When you see Ken Waite tell him hello from me and Dennis Sanita. Dennis was the product service manager prior to me.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

UPS Internet Shipping: View/Print Label

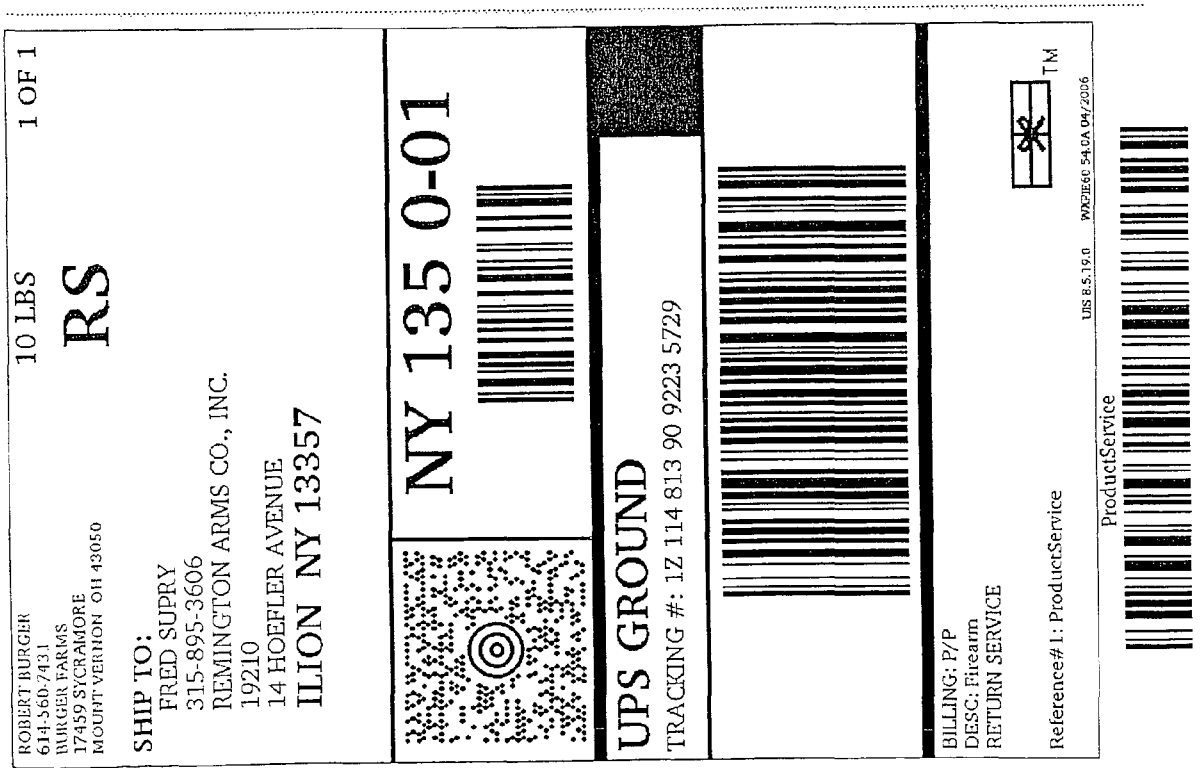
1. **Ensure that there are no other tracking labels attached to your package.**

2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. **GETTING YOUR SHIPMENT TO UPS**
   Customers without a Daily Pickup
   - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
   - Hand the package to any UPS driver in your area.
   - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
   - To find the location nearest you, please visit the 'Find Locations' Quick link at ups.com.

   Customers with a Daily Pickup
   - Your driver will pickup your shipment(s) as usual.

FOLD HERE



PS 7589

UPS Internet Shipping: View/Print Label

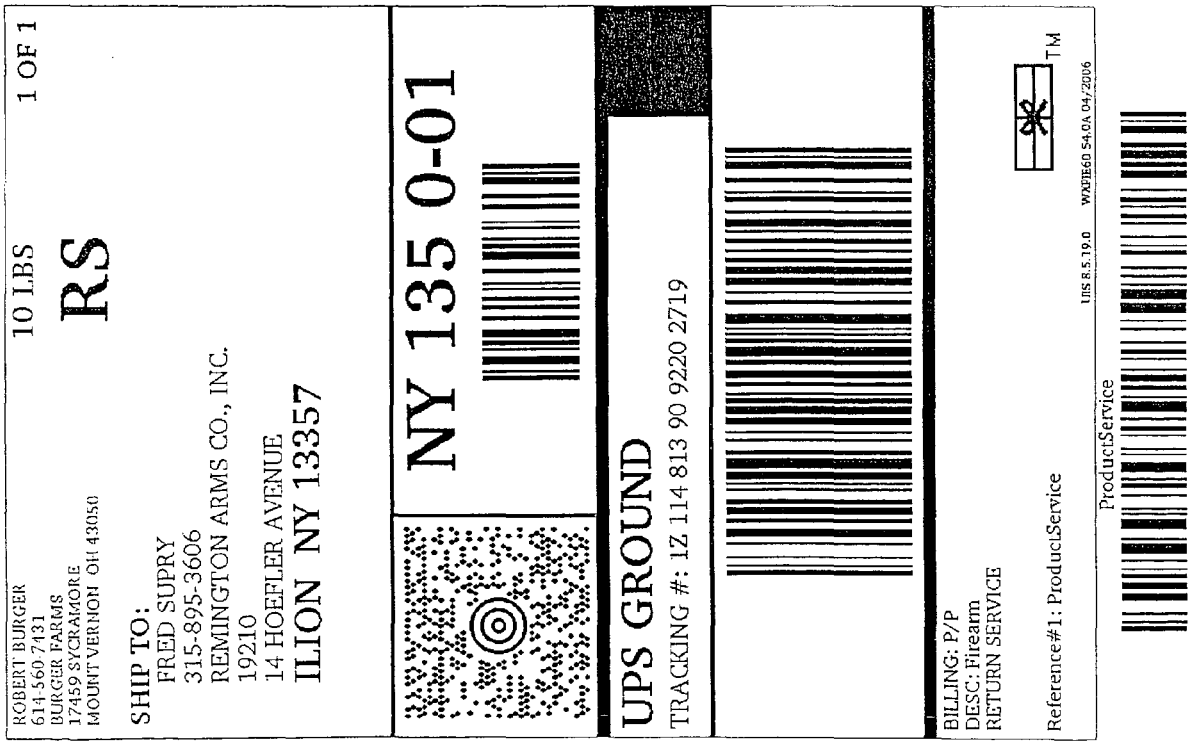
1. **Ensure that there are no other tracking labels attached to your package.**

2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. **GETTING YOUR SHIPMENT TO UPS**
   Customers without a Daily Pickup
   - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
   - Hand the package to any UPS driver in your area.
   - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
   - To find the location nearest you, please visit the 'Find Locations' Quick link at ups.com.

   Customers with a Daily Pickup
   - Your driver will pickup your shipment(s) as usual.

FOLD HERE



PS 7590

(Blew hole +)

Supry, Fred L.

From: Watson, Laura M.
Sent: Thursday, June 22, 2006 11:34 AM
To: Supry, Fred L.
Subject: Bob Burger

Fred,
Think you may need to give this guy a call back. He's jumping up and down about safety, recall, Attny Gen'l, etc. His 700 went off when taking the gun off of safe, nearly "blew his neighbor's head off", according to his msg.

Bob Burger
614-560-7431
Serial: E6462408 –

(OH. _____)

22-250

Laura Watson
Consumer Services Team Leader
Remington Arms Co., Inc.
800-243-9700 ext 8789
336-548-7890 fax

"Robert

– Burger"

17459 Sycamore
Mt Vernon OH 43050

Armorer's School Hat –

PS 7591

Remington Arms Co., Inc.
Product Service
Legal Case #:195

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit Obsolete
113406	6/13/2006	6/14/2006	6/14/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Joseph M	Belgrade	4606 Beechwold Avenue	Wilmington	DE	19803		H 302-530-3665 F 302-764-9040

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD	Cause:4015	Improper Maintenance			
S discharge upon bolt closure	Concern: 1008	Fired on Bolt Closing		Unknown	
C					

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/308 WIN	29663	S6400827	DV	9/25/2001 9:38:01 AM

Date Purchased	Where Purchased	Accessories	Original Owner
10/26/2001	ACUSPORT (OH) CORPORATION	SCOPE BASE	Y

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Date	Ca Da

PS 7592

Settlement APV AP

replace
TPA,
check over
complete
& clean
n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	6/15/2006

charge 230145.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/14/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	CARBON TRIGGER PIN RUSTY/BINDING
Barrel	Description		24" SS 308 WIN HB
	Date Code		DV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	

PS 7593

	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.095
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	TRIGGER PIN RUSTY
	Pull	---Select---	8#
	Altered	False	
Non-Remington Components	Description		SCOPE BASE

PS 7594

CASE# 195 DV 9/01 8# .095 24"

Remington

Factory Repair Form

Return to Previous Page

1008 4015

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700 Stainless **Serial Number:** S6400827

Are you the original owner?: ☑ YES ☐ NO

Name: Joseph M Belgrade **Date of Purchase:** 10/26/01

Address (no PO Boxes): 4606 Beechwold Ave

City: Wilmington **State:** DE **Zip:** 19803

Phone (Daytime): 302 530 3665 **Fax:** 302 764 9040

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of ocurrence:

This rifle is no longer operable.
Operation of the bolt will not cock the weapon.
On one occassion it discharged merely upon closure of the bolt!

113406

Trig. pin rusty + binding. Replace TPA, check over, clean at M/C #230445

500 characters left

Ammunition Information:

Manufacturer: Type:

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used: Powder Weight:

Case/Hull Used: Primer Used:

Bullet Type/Shot Size: Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:

...ber of rounds)

...nber of rounds)

...nths or Number of rounds)

Serial Number: S6400827

Model: 700

RE00113406

PS 7595

Brand of lubricant used:

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ✔ YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) never

What were the services performed?)

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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PS 7596

MODEL 700™ STAINLESS
BOLT ACTION CENTERFIRE RIFLE
24" BARREL .308 WIN
700 STAINLESS SPECIAL 5 – R Milspec Barrel

ASK FOR THE PACKING CARTON

– INSTRUCTION BOOK 3509

201207 LOCK KEY ASSEMBLY (2)

63 FORM

proof of purchase

0 47700 29663 0

S6400827

owner registration sticker

0 47700 29663 0

S6400827

ORDER NO. **29663**

BARREL LENGTH 24"

CAPACITY 5

S6400827

UPC

0 47700 29663 0

Remington®

REMINGTON IS A TRADEMARK REGISTERED IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BY REMINGTON ARMS COMPANY, INC.

FORM RD 7055 ORIG 301

7667

PS 7597

Joseph M Belgrade
4606 Beechwold Ave.
Wilmington, DE 19803

Phone 302 530 3665

e mail jmbfirmcom@aol.com

Master Card 5436 9300 [REDACTED]

Expiration 02/07

PS 7598

Remington Arms Co., Inc.
Product Service
Legal Case #:612

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/14/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bob	Blair	5422 Avondale Dr.	Sugar Land	TX	77479	H	713-248-5653

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	Fired on Bolt Closing	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown	
C					

11/14/06-Bob Blair pulled the trigger when there was no shell in the chamber. He retracted the bolt, chambered a round from the magazine and upon closing the bolt, the gun fired. No injuries or damages.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm Rem Ma				1/1/1900

Date Purchased	Where Purchased	Accessories	Original Owner
			U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Sending to RARC for evaluation						

Repair/Replacement Cost	Repair/Replacement Date

11/14/06-Customer does not want to tie up his gun for a long period of time. I am having his firearm sent to Mann & Sons RARC for evaluation and will follow up with them.lw

---

PS 7599

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7600

Remington®

November 15, 2006

Bob Blair
5422 Avondale Dr.
Sugar Land, TX 77479

Subject: Model 700 concern
RE: Case # 612

Dear Mr. Blair,

We were sorry to learn of the unfortunate incident that you experienced while enjoying the shooting sports. My understanding of this incident is that the rifle fired when you closed the bolt. We are certainly glad that you are ok and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid shipping label for you to ship the rifle back to our Premier Remington Authorized Repair Center, Mann & Sons Sporting Goods for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. Please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused; but, hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

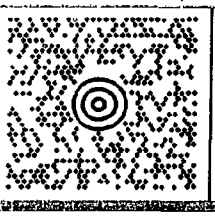
PS 7601

BOB BLAIR
5422 AVONDALE DR
SUGAR LAND TX 77479

10 LBS
RS

1 OF 1

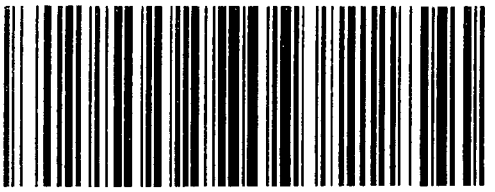
SHIP TO:
MANN & SON
515 W. WATER ST
PINCKNEYVILLE IL 62274



IL 628 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6713 0139



BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: BOB BLAIR/LW

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For more information, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 7602

Remington Arms Co., Inc.
Product Service
Legal Case #:254

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114511	7/12/2006	7/13/2006	7/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ed	Barber	906 S, M-553	Gwinn	MI	49841		H 906-225-8227

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Safety works hard, sometimes FSR	Cause:4006	Altered Adjustments or Components		Unknown	
		Concern:1007	Fired on Safe Release			
C						

Could not duplicate concern.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/7MM REM MA		B6603363	OE	7/1/1984

Date Purchased	Where Purchased	Accessories	Original Owner
			U

CUST.CONCERN:FSR,SAFETY WORKS HARD

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA n/c						

Repair/Replacement Cost	Repair/Replacement Date
65.00	7/13/2006

Could not duplicate concern, clean action and install new TA n/c charge 230145.

Examination[REMINGTON/CF/BA]

PS 7603

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SAFETY WORKS HARD,TRIGGER SET SCREWS ALTERED
Barrel	Description		24" 7MM REM MAG
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	

PS 7604

Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Worn; Functioning	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	True	ADJUSTING SCREWS ALTERED

PS 7605

CASE # 254

OE 7/84 4.5# 24" .015

Remington

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		**Serial Number:** B6603363	
Are you the original owner?: ☐ YES ☑ NO			
Name: Ed Barber		**Date of Purchase:** 2001	
Address (no PO Boxes): 906 S. M-553			
City: Gwinn	**State:** MI	**Zip:** 49841	
Phone (Daytime): (906) 225-8227		**Fax:** NA	

E-mail Address:

☑ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of ocurrence:

I have a Remington 7mm mag that sometimes fires when the safety is moved into the "Fire" position. The gun will fire without the trigger being pulled. It will misfire like this several times in a row and than not do it again for months.

Also- the safety on this gun has become extremely difficult to move into the "Fire" position and it makes a very loud CLICK when it does move.

SAfety works hard. could not duplicate concern. Replace TPA, check out., clean AT N/C #230148

116 characters left

Ammunition Information:

Manufacturer: Remington	Type: EXPRESS CORE_LOKT
Other (i.e. bullet weight/type, shot size, powder): 140 Gr soft point	

Handload Information:

Powder Used: NA	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

ıber of rounds) 20 Rounds

mber of rounds) 20 rounds-outside only

Number: B6603363

Model: 700

RE00114511

PS 7606

How often do you clean the trigger assembly? (Months or Number of rounds) outside only

Brand of lubricant used: Rem-Oil

How often do you lubricate the bore? (Months or Number of rounds) 20 Rounds

How often do you lubricate the action? (Months or Number of rounds) 20 Rounds

How often do you lubricate the trigger assembly? (Months or Number of rounds) never

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☑ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) 2001- Dick Williams Gunshop,MI

What were the services performed?) same problems Missfires and sticky Safety.

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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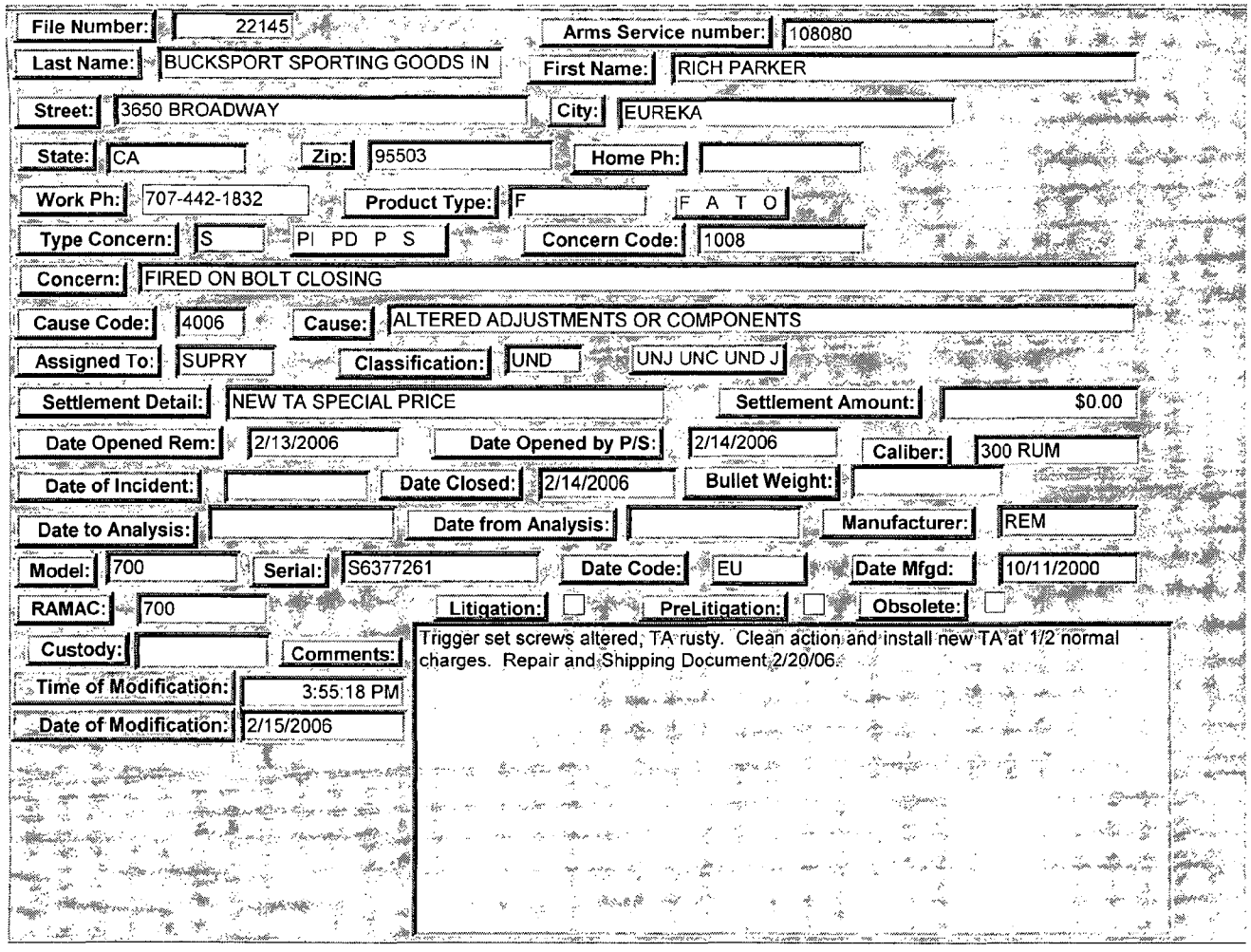
Remington

PS 7607

PS 7608



File Number:	22145	Arms Service number:	108080
Last Name:	BUCKSPORT SPORTING GOODS IN	First Name:	RICH PARKER
Street:	3650 BROADWAY	City:	EUREKA
State:	CA	Zip:	95503
Home Ph:		Work Ph:	707-442-1832
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA SPECIAL PRICE
Settlement Amount:	$0.00	Date Opened Rem:	2/13/2006
Date Opened by P/S:	2/14/2006	Caliber:	300 RUM
Date of Incident:		Date Closed:	2/14/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	S6377261
Date Code:	EU	Date Mfgd:	10/11/2000
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Trigger set screws altered, TA rusty. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification:	3:55:18 PM	Date of Modification:	2/15/2006

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	
RE00108080	S6377261	Repairman - Carl Cotton
Account # - R-	Model 700 Center Fire Caliber: 300 REM ULTRA MAG SYN	Date Received - 2/13/2006
		Estimate Date -
		Current Date - 2/15/2006

Customer
BUCKEYE SPORTING GOODS
3650 BROADWAY

EUREKA. CA 95503 US

Return To
BUCKEYE SPORTING GOODS
3650 BROADWAY

EUREKA. CA 95503 US

Phone (H) (707)-442-1832
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M122	RUSTED COMPONENT
M239	REPLACE TRIGGER ASSEMBLY	M178	TRIG ADJ SCREWS RESET, CANNOT
M992	FIRES WHEN CLOSING BOLT		

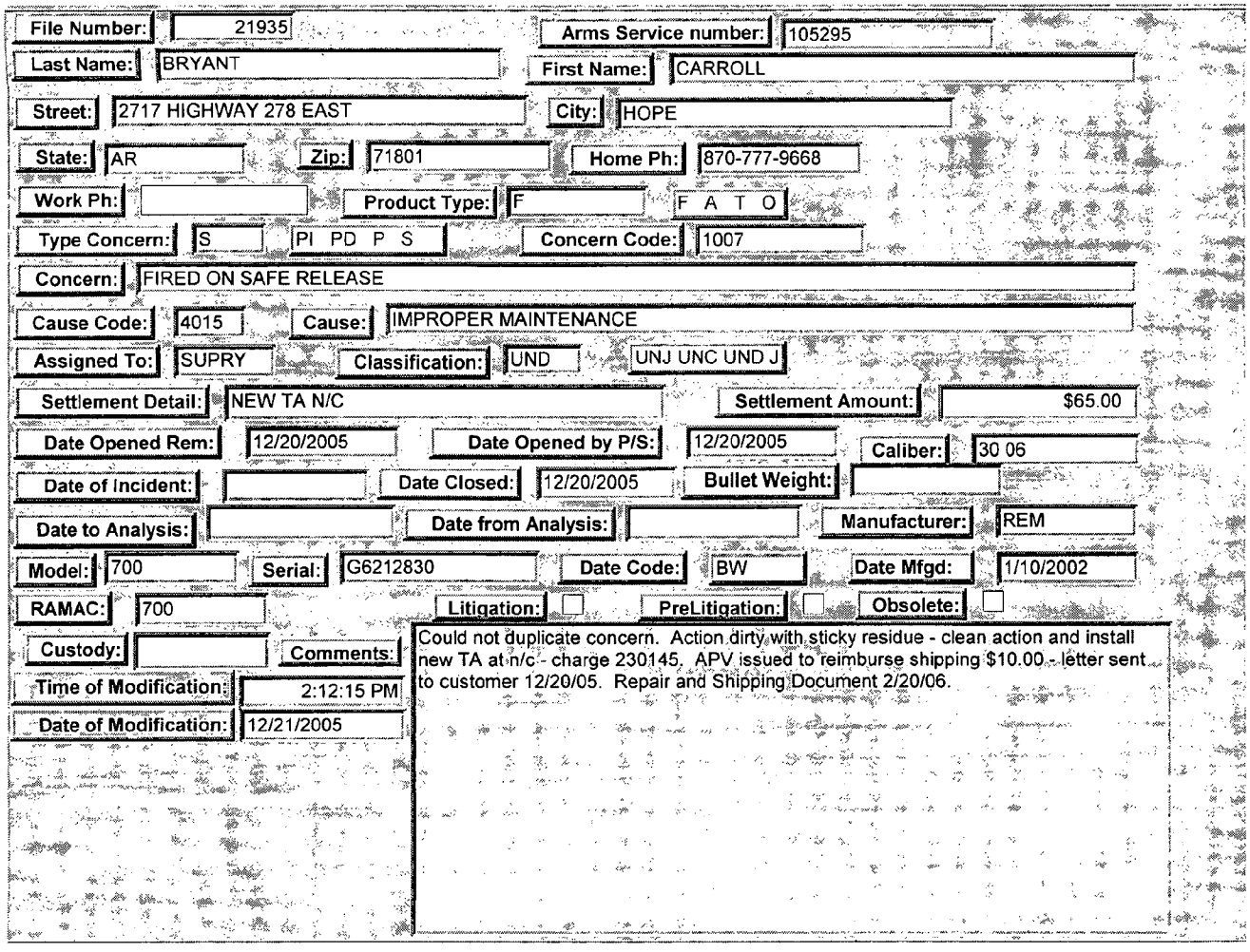
Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000119	GR-TEST	1	1	0	N
4000244	GR-PARTS USED IN REPAIRS (MISC)	21	21	0	N
4000294	GR-CHECK TPA	1	1	0	Y
Service	**Total:**	**23**	**23**	**0**	

Condition	FIRES WHEN BOLT IS CLOSED
ProblemNotes	Replaced trigger assy. at 1/2 MSP, per product service.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7609



File Number:	21935	Arms Service number:	105295
Last Name:	BRYANT	First Name:	CARROLL
Street:	2717 HIGHWAY 278 EAST	City:	HOPE
State:	AR	Zip:	71801
Home Ph:	870-777-9668	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	12/20/2005	Date Opened by P/S:	12/20/2005
Caliber:	30 06	Date of Incident:	
Date Closed:	12/20/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	G6212830	Date Code:	BW
Date Mfgd:	1/10/2002	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	Could not duplicate concern. Action dirty with sticky residue - clean action and install new TA at n/c - charge 230145. APV issued to reimburse shipping $10.00 - letter sent to customer 12/20/05. Repair and Shipping Document 2/20/06.
Time of Modification:	2:12:15 PM		
Date of Modification:	12/21/2005		

PS 7610

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Dale Lewis
RE00105295	G6212830	Date Received - 12/20/2005
Account # - R-	Model 700 Center Fire Caliber: 30-06	Estimate Date -
		Current Date - 12/27/2005

Customer
CARROLL BRYANT
2717 HIGHWAY 278 EAST

HOPE. AR 71801 US

Phone (H) (870)-777-9668
Phone (W)

Return To
CARROLL BRYANT
2717 HIGHWAY 278 EAST

HOPE. AR 71801 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WHEN MOVING SAFETY		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**2**	**2**	**0**	

ProblemNotes action dirty with sticky residue,clean action install new ta n/c per product service

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7611

Remington.

20 December 2005

Carroll Bryant
2717 Hwy 278 East
Hope, AR 71801

RE: Model 700 Concern

Dear Carroll,

We were sorry to learn of the unfortunate incidents that you experienced while using your Model 700 3006 caliber rifle. We are certainly glad that no one was hurt.

When we removed the action from the stock we found the trigger assembly to contain a sticky residue and field debris stuck to the assembly housing. While we were unable to duplicate the concern, it is possible that in a different environment this could cause the trigger to stick and not reliably return under the sear. In that case when the safety was taken off the sear would not catch the trigger and the rifle would fire.

We are going to clean the action and install a complete new trigger assembly. Once the work is completed the rifle will be sent to our gallery and test fired, upon passing the gallery tests it will be returned for a final inspection. Once the rifle passes all the tests and checks it will be returned to you. This service will be done at no charge. I will also issue the paperwork needed to get your $10 shipping charges reimbursed.

To prevent this in the future, we advise that the stock be removed periodically and the trigger housing be flushed with a good gun cleaner then allowed to dry or blown out with an air hose if available. A drop of oil on each side of the sear is all the lubrication that is needed. Move the sear up and down to be sure it is working freely and do the same with the trigger. If you have any questions feel free to contact me directly. We apologize for the inconvenience that this incident has caused. We wish you many years of enjoying the shooting sports.

Sincerely,

Fred Supry

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606 E-mail: fred.supry@remington.com

ORIGINAL

Remington Arms Company, Inc.

Madison, North Carolina 27025-0700

Purchase Order No.

Fred Supry
Name of Person Originating APV

Ilion - 3606
Location/Extension of Originator

12/20/05
Date Prepared

Seller's Invoice No. _____ Seller's Invoice Date _____

Pay To: Carroll Bryant

Street and No. 2717 Hwy 278 East

City Hope State AR Zip Code 71801

____ % ____ Days; Net ____ Days or _____
Desired Pay Date

Vendor Code

Pmt Method

Description	Total Dollars	Total Cents
To reimburse shipping charges for a Model 700 rifle that was sent to Remington with an	10	.00
accidental discharge concern. Reference Carroll Bryant file in Product Service and R&E#: 105295.		

Distribution

Firearms Pre-lit: 8850050-230145

The approval signature(s) shown below attest that all required verifications and extensions have been properly made and that Accounts Payable Section can make payments without further checks as to correctness.

Signed: Fred Supry

Signed:

Date: 12/20/2005

	Dollars	Cents
Gross	10	.00
Discount		
Net	10	.00

For Treasury Use Only

Date Paid _____

Reference No. _____

Bank Acct _____

USD Amt _____
(If in Foreign Currency)

PS 7613

Date: 12/20/05

By: Fred Supry

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Carroll Bryant

R.E. Number: 105295

Reason for inspection: FSR

FIREARM

Manufacturer: REM Model: 700

Serial Number: G6212830 Date of Manufacture: 1/10/2002

Overall external condition: good

Barrel condition: ok

Receiver condition: ok

Stock condition: ok

Bolt/firing pin condition: ok

Trigger assembly condition:

Engagement:

Adjustments/alterations:

Other: Sticky residue

Headspace:

Function evaluation:

PS 7614

Feeding: _____

Extraction/ejection: _____

Trigger pull: 5 lbs

Manual safety: OK

Test firing results (if applicable): _____

DISPOSITION

New TA N/C [redacted] 230145

ADDITIONAL COMMENTS

PS 7615

Serial Number: G6212830

105295

Model: 700 1/10/2002

RE00105295

ington.

air Instructions

orm, and then include it with your firearm.)

Model Number: 700 BDL	Serial Number: G6212830
Are you the original owner?: ☒ YES ☐ NO	
Name: Carroll Bryant	Date of Purchase: 10/02
Address (no PO Boxes): 2717 Hwy 278 East	
City: Hope	State: AR Zip: 71801
Phone (Daytime): 870-777-9668	Fax:
E-mail Address: carrollbryant@aol.com ☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: When I moved the safety to the "fire" position, the gun fired. This happened to my wife - twice. Please give a written explanation.	
Ammunition Information: Action dirty with sticky Residue Clean ACTION INSTALL NEW TA N/C	
Manufacturer:	Type: Charge 230145
Other (i.e. bullet weight/type, shot size, powder): FLS 12/20/05	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds) 10 rounds/monthly	
How often do you clean the action? (Months or Number of rounds)	
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used: Rem oil	

PS 7616

How often do you lubricate the bore? (Months or Number of rounds) eg. month - during season
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO
Comments: I am very upset. Please return w/ problem corrected ASAP
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? never
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

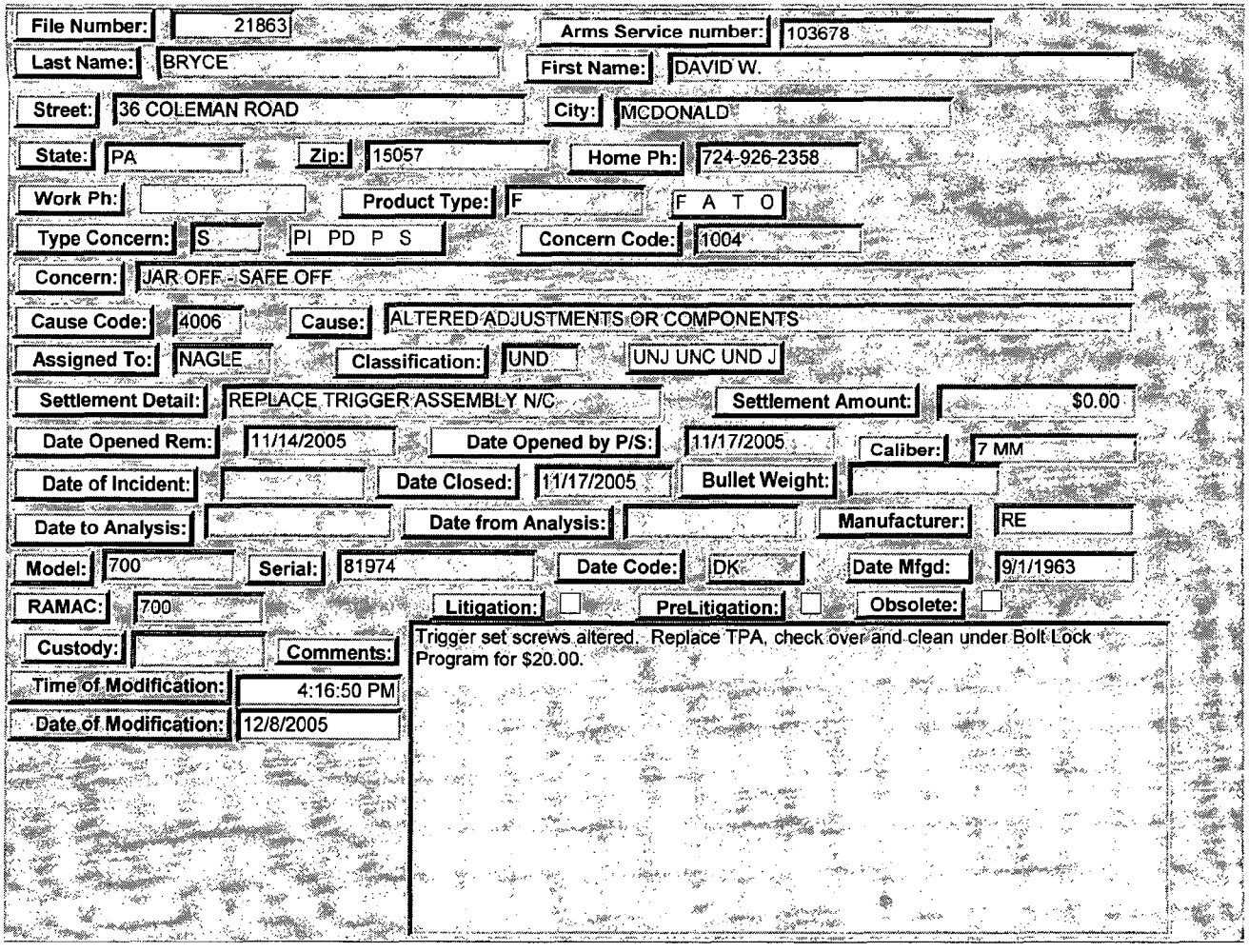
Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

I want my $10 shipping re-imbursed.

PS 7617



File Number:	21863	Arms Service number:	103678
Last Name:	BRYCE	First Name:	DAVID W.
Street:	36 COLEMAN ROAD	City:	MCDONALD
State:	PA	Zip:	15057
Home Ph:	724-926-2358		
Work Ph:		Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1004		
Concern:	JAR OFF - SAFE OFF		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	REPLACE TRIGGER ASSEMBLY N/C	Settlement Amount:	$0.00
Date Opened Rem:	11/14/2005	Date Opened by P/S:	11/17/2005
Caliber:	7 MM		
Date of Incident:		Date Closed:	11/17/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	RE		
Model:	700	Serial:	81974
Date Code:	DK	Date Mfgd:	9/1/1963
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Trigger set screws altered. Replace TPA, check over and clean under Bolt Lock Program for $20.00.
Time of Modification:	4:16:50 PM		
Date of Modification:	12/8/2005		

2nd 9/63

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 81974	
Name: DAVID W. BRYCE	**Date of Purchase:** ?	
Address (no PO Boxes)::		
36 COLEMAN RD.		
City: McDONALD	**State:** PA	**Zip:** 15057
Phone (Daytime): 724 926 2358	**Fax:**	
E-mail Address: SUPER44@PULSENET.COM.		
Please describe your problem:		
SAFETY MODIFICATION		
TRIGGER GOES OFF WHEN JARRED.		
Additional Information: (Ammo type, brand, handload specifications, etc.)		
ALL		
$20.00 CHECK INCLUDED.		

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

TRig. set screws altered
Replace TPA, check over, clean
under Bolt Lock program
Con # 20.00 (GO AHEAD)

PS 7619

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 81974
Name: DAVID W. BRYCE	Date of Purchase: ?
Address (no PO Boxes):: 36 COLEMAN RD.	
City: McDONALD	State: PA Zip: 15057
Phone (Daytime): 724 926 2358	Fax:
E-mail Address: SUPER44@POLOFNET.COM.	

Please describe your problem:

SAFETY MODIFICATION
TRIGGER GOES OFF WHEN JARRED.

Additional Information: (Ammo type, bran

ALL
20.00 CHECK INCLUDED.

NOTE: Prior to shipping your firearm, cont
provided and estimated repair time.

Serial Number: 81974

Model: 700

RE00103678

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH ...
THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN ...

PNC Bank, N.A. 001
Pittsburgh, PA

8693

D. W. BRYCE
36 COLEMAN RD. 724-926-2358
MC DONALD, PA 15057

8-9/430
082

11/8/2005

PAY TO THE ORDER OF REMINGTON ARMS COMPANY $ **20.00

Twenty and 00/100********** DOLLARS

MEMO 700 REMINGTON

⑈008693⑈ ⑆043000096⑆ 0004983286⑈

PS 7620

Date: 11/16/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: David W. Bryce

R.E. Number: 103678

Reason for inspection: Trig goes of when jarred

FIREARM

Manufacturer: Rem Model: 700

Serial Number: 81974 Date of Manufacture: 9/63

Overall external condition: Fair

Barrel condition: Okay

Receiver condition: Okay

Stock condition: cracked

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: Altered

Adjustments/alterations: Altered

Other: Dirty

Headspace: —

Function evaluation:

PS 7621

Feeding: —

Extraction/ejection: —

Trigger pull: 2#

Manual safety: OKAY - BOLT LOCK

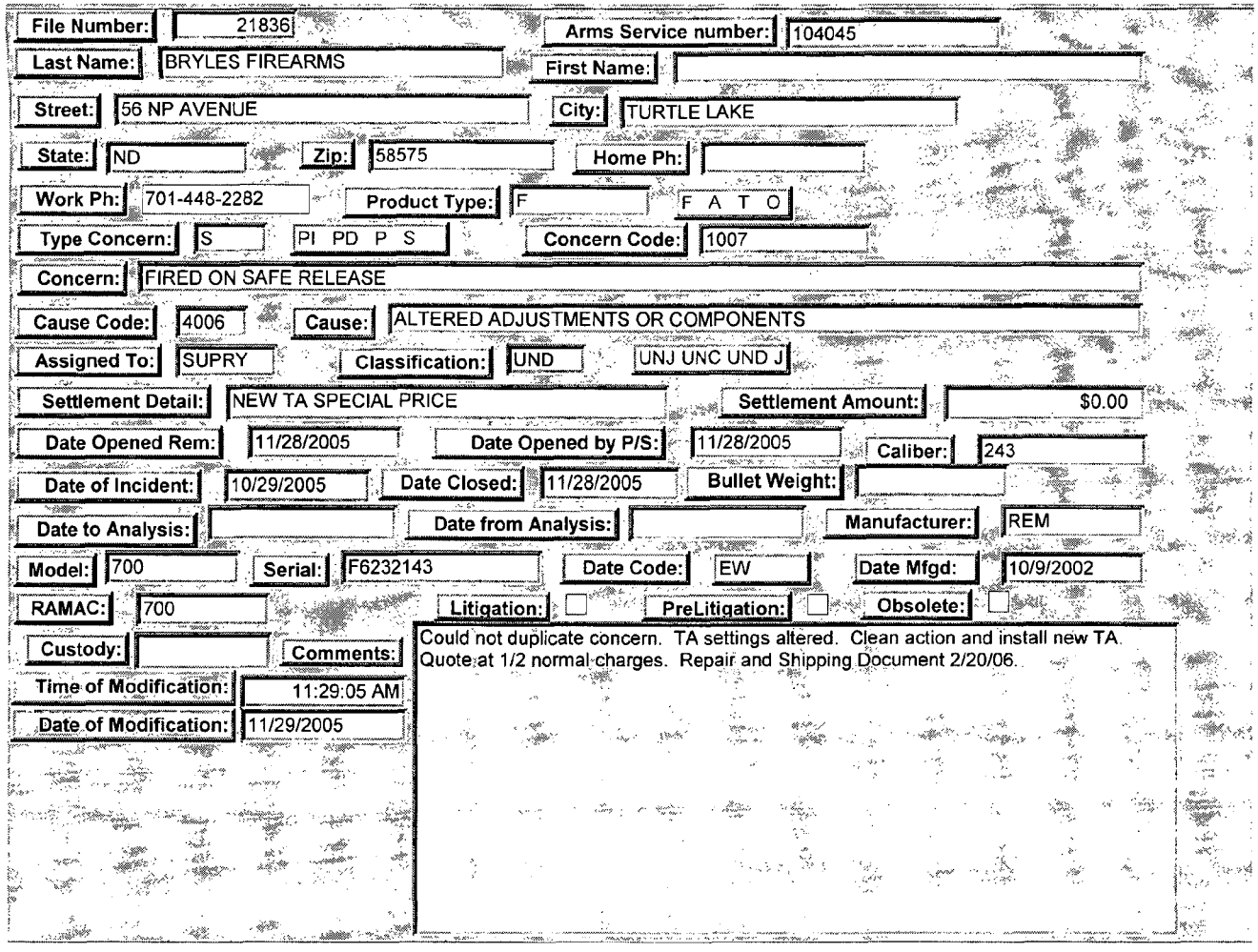
Test firing results (if applicable): —

DISPOSITION

TRIG. SET SCREWS ALTERED. REPLACE TPA, CHECK OVER + CLEAN UNDER BOLT LOCK PROGRAM FOR # 20.00 GO AHEAD

ADDITIONAL COMMENTS

PS 7622



File Number:	21836	Arms Service number:	104045
Last Name:	BRYLES FIREARMS	First Name:	
Street:	56 NP AVENUE	City:	TURTLE LAKE
State:	ND	Zip:	58575
Home Ph:			
Work Ph:	701-448-2282	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	11/28/2005	Date Opened by P/S:	11/28/2005
Caliber:	243		
Date of Incident:	10/29/2005	Date Closed:	11/28/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	F6232143
Date Code:	EW	Date Mfgd:	10/9/2002
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. TA settings altered. Clean action and install new TA. Quote at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification:	11:29:05 AM		
Date of Modification:	11/29/2005		

PS 7623

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Chuck Dekanek
RE00104045	F6232143	Date Received - 12/8/2005
Account # - R-	Model 700 Center Fire Caliber: 243 WIN SYN	Estimate Date - 11/28/2005
		Current Date - 12/13/2005

Customer
BRYLES FIREARMS
56 NP AVENUE

TURTLE LAKE. ND 58575 US

Phone (H) (701)-448-2282
Phone (W)

Return To
BRYLES FIREARMS
56 NP AVENUE

TURTLE LAKE. ND 58575 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M239	REPLACE TRIGGER ASSEMBLY		
M992	FIRED WHEN TAKEN OFF SAFE		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	N
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000118	GR-CLEAN	1	1	0	N
4000119	GR-TEST	1	1	0	N
Service Total:		**2**	**2**	**0**	

Condition	FIRED OUT OF BATTERY
ProblemNotes	Could not duplicate concern.Trigger set screws altered.Replace trigger assembly,check over clean at 1/2 MSP.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7624

could not duplicate concern
TRQ. set screws altered.
Replace TPA, check over, clean
AT 1/2 MSP.

Quote

Serial Number: F6232143

Model: 700

RE00104045

PS 7625

Remington: 2.5# 10/02

The rifle belongs to Daryl Birtch. He stated that he took it off safe and it fired. It has only happened once and then they brought it to me to send in.

104045

Bryles [illegible]
Ph 701-[illegible]
[illegible]

over

For County Commissioner, 3rd District

STEVE LEE X

(Paid for by Steve Lee, Mercer, ND)

PS 7626

Date: 11/28/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Bryles Firearms

R.E. Number: 104045

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: F6232143 Date of Manufacture: 10/02

Overall external condition: GOOD

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7627

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5#

Manual safety: OKay

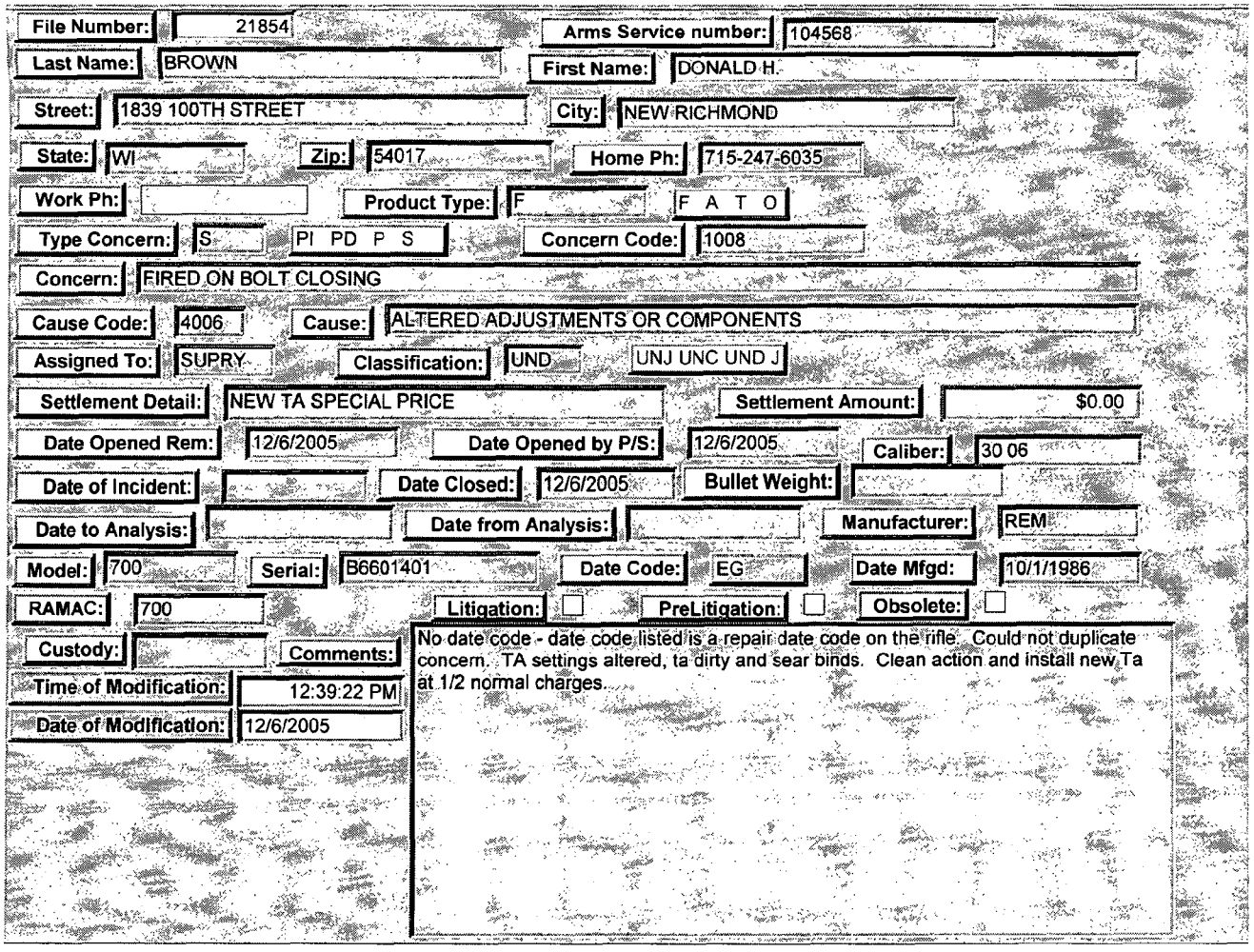
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. TRIG. set screws altered. Replace TPA, check over, clean AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7628



File Number: 21854
Arms Service number: 104568
Last Name: BROWN
First Name: DONALD H.
Street: 1839 100TH STREET
City: NEW RICHMOND
State: WI
Zip: 54017
Home Ph: 715-247-6035
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 12/6/2005
Date Opened by P/S: 12/6/2005
Caliber: 30 06
Date of Incident:
Date Closed: 12/6/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: B6601401
Date Code: EG
Date Mfgd: 10/1/1986
RAMAC: 700
Litigation: ☐
PreLitigation: ☐
Obsolete: ☐
Custody:
Comments:
No date code - date code listed is a repair date code on the rifle. Could not duplicate concern. TA settings altered, ta dirty and sear binds. Clean action and install new Ta at 1/2 normal charges.
Time of Modification: 12:39:22 PM
Date of Modification: 12/6/2005

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 12/7/2005
RE00104568	B6601401	Estimate Date - 12/7/2005
Account # - R-	Model 700 Center Fire Caliber: 3006	Current Date - 12/13/2005

Customer
DONALD BROWN
1839 100TH STREET

NEW RICHMOND. WI 54017 US

Return To
DONALD BROWN
1839 100TH STREET

NEW RICHMOND. WI 54017 US

Phone (H) (715)-247-6035 **Fax**
Phone (W) **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRES WHEN CLOSING BOLT		

Technician's Comments

Condition	FIRES OUT OF BATTERY
ProblemNotes	Could not duplicate concern. Trigger assm. set screws altered. Trigger assm. dirty - searcam binds. Replace trigger assm. check over ,clean at spec. price.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000119	GR-TEST	1	N
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7630

could not duplicate concern.
TRIG. ASSM. SET SCREWS ALTERED.
TRIG. ASSM. DIRTY - SEARCAM BINDS
Replace TPA, check over, clean AT
1/2 MSP Quote

Serial Number: B66014O1

Model: 700

RE00104568

PS 7631

3#

10/86 Rep. Code only

Return Address

11-29-05

Donald H. Brown
1839 100th ST.
New Richmond Wi 54017
715-247-6035

Subject.
Remington Model 700 BDL.
.30-06 SR # B 6[illegible]401

104568

(1) Occasionaly when closing the Bolt the firng pin will snap Foward. 2005 it happend one time, 2004 it happend once and Caused the round to go off. 5 or Six years ago this happend several times while hunting allowing a deer to excape.

(2) 2005 the trigger pull became so Hard that I got a very poor Hit on a Deer and caused much unneeded pain to this Animal. The trigger pull was easy before and after this shot.

(3) When this rifle was new it took Both thumb to release the safty, this corrected it self.

(4) if it needs a new Trigger Assembly I just want it Fixed

Donald H Brown

PS 7632

Date: 12/6/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: DONALD H. BROWN

R.E. Number: 104568

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6601401 Date of Manufacture: 10/86 Rep. Code Only

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY / STICKY

Headspace: —

Function evaluation:

PS 7633

Feeding: —

Extraction/ejection: —

Trigger pull: 3#

Manual safety: OKAY

Test firing results (if applicable): —

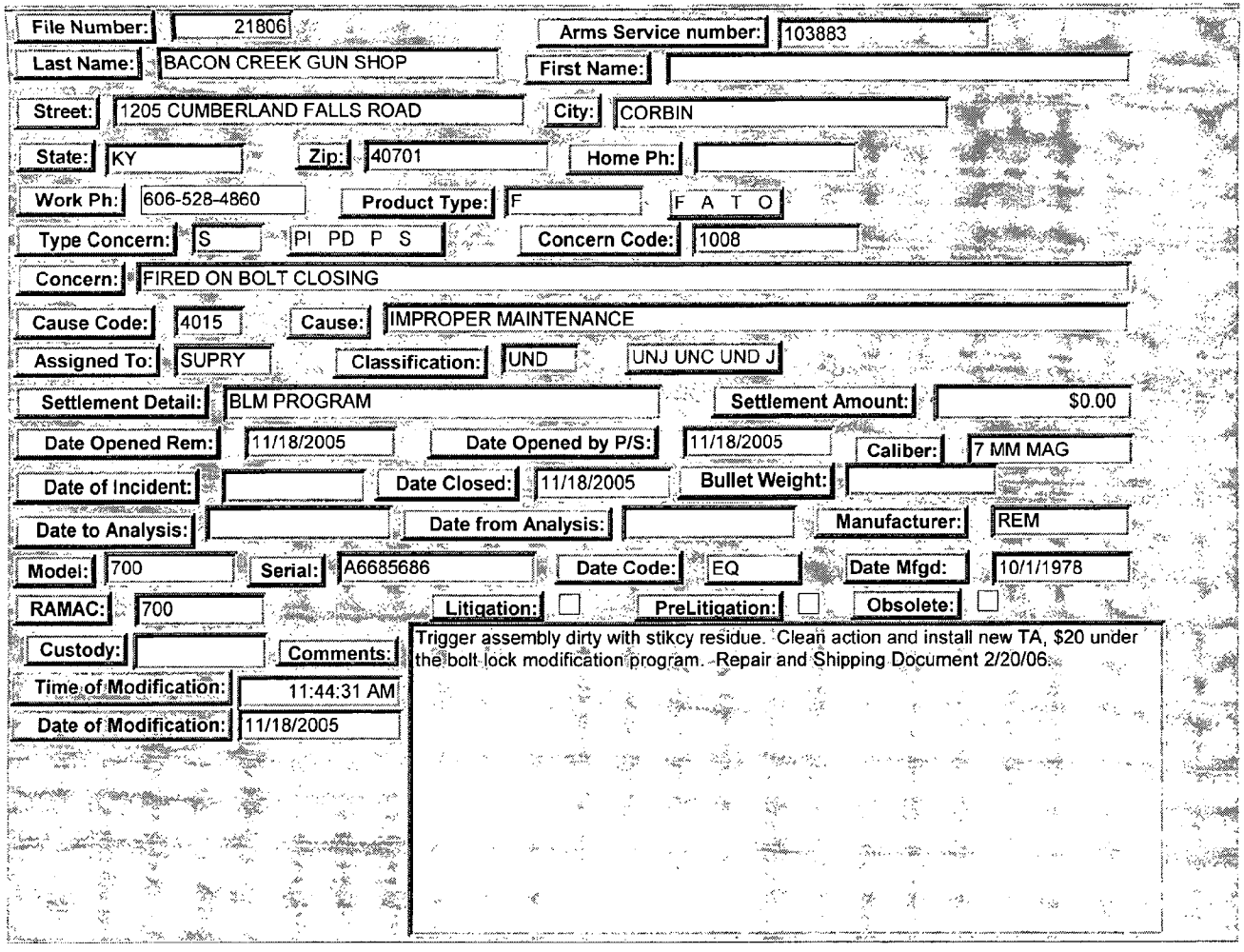
DISPOSITION

could not duplicate concern. Trig ASSM. Set screws tightened. Trig. ASSM. DIRTY – CLEAN CAM BINDS. Replace TPA, check over clean AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7634

PS 7635



File Number:	21806	Arms Service number:	103883
Last Name:	BACON CREEK GUN SHOP	First Name:	
Street:	1205 CUMBERLAND FALLS ROAD	City:	CORBIN
State:	KY	Zip:	40701
Home Ph:		Work Ph:	606-528-4860
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	11/18/2005	Date Opened by P/S:	11/18/2005
Caliber:	7 MM MAG	Date of Incident:	
Date Closed:	11/18/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	A6685686	Date Code:	EQ
Date Mfgd:	10/1/1978	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	Trigger assembly dirty with stikcy residue. Clean action and install new TA, $20 under the bolt lock modification program. Repair and Shipping Document 2/20/06.
Time of Modification:	11:44:31 AM		
Date of Modification:	11/18/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 12/6/2005
RE00103883	A6685686	Estimate Date - 11/22/2005
Account # - R-	Model 700 Center Fire Caliber: 7 MM BDL	Current Date - 12/8/2005

Customer
BACON CREEK GUN SHOP
1205 CUMBERLAND FALLS RD

CORBIN. KY 40701 US

Phone (H) (606)-528-4860
Phone (W)

Return To
BACON CREEK GUN SHOP
1205 CUMBERLAND FALLS RD

CORBIN. KY 40701 US

Fax (606)-523-0620
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN BOLT IS CLOSED	M992	FIRES WHEN BOLT IS CLOSED

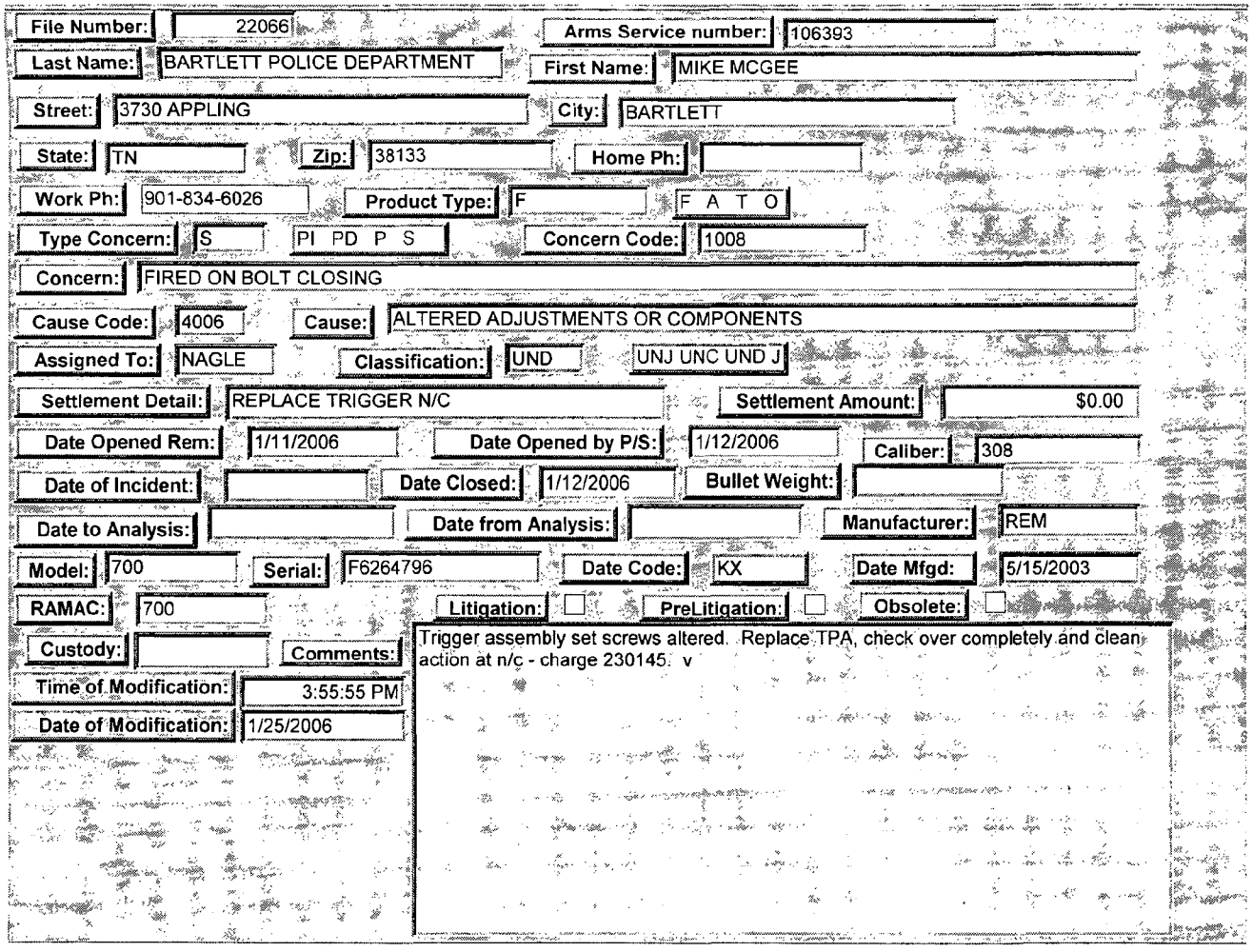
Technician's Comments

Condition	WANTS 2006 ARMORER SCHOOL CLASS SCHEDULE
ProblemNotes	could not duplicte concern trigg assembly dirty / sticky replace trigger check over clean under blot lock program QUOTE $20.00

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**22**	

PS 7636



File Number:	22066	Arms Service number:	106393
Last Name:	BARTLETT POLICE DEPARTMENT	First Name:	MIKE MCGEE
Street:	3730 APPLING	City:	BARTLETT
State:	TN	Zip:	38133
Home Ph:			
Work Ph:	901-834-6026	Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	REPLACE TRIGGER N/C	Settlement Amount:	$0.00
Date Opened Rem:	1/11/2006	Date Opened by P/S:	1/12/2006
Caliber:	308		
Date of Incident:		Date Closed:	1/12/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	F6264796
Date Code:	KX	Date Mfgd:	5/15/2003
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Trigger assembly set screws altered. Replace TPA, check over completely and clean action at n/c - charge 230145. v
Time of Modification:	3:55:55 PM		
Date of Modification:	1/25/2006		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00106393 **Account # - R-**	**Description/Serial Number** F6264796 Model 700 Center Fire Caliber: 308 PSS	**Date Received -** 1/10/2006 **Estimate Date -** **Current Date -** 1/13/2006

Customer
BARTLETT POLICE DEPARTMENT
MIKE MC GEE
3730 APPLING
BARTLETT. TN 38133 US

Return To
BARTLETT POLICE DEPARTMENT
MIKE MC GEE
3730 APPLING
BARTLETT. TN 38133 US

Phone (H) (901)-834-6026 **Fax** (901)-385-5513
Phone (W) **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN CLOSING BOLT		

Technician's Comments

ProblemNotes trig assm set screws altered.replacetpa,check overand clean at n/c per product service

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7638

1/15 5/05

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Remington 700P	**Serial Number:** F6264796
Are you the original owner?: ☒ YES ☐ NO	Michael A. McGee
Name: Bartlett Police Dept.	**Date of Purchase:** 01/12/05
Address (no PO Boxes): 3730 Appling	
City: Bartlett	**State:** TN **Zip:** 38133
Phone (Daytime): 901-834-6026	**Fax:** 901-385-5513

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: Firing pin follow down when closing bolt. Happens 75% of time. Trigger is stock from factory. Trigger guard screws are loose on purpose from last cleaning.

* Looking through inspection window on trigger assembly, sear and trigger shoe appear to be engaging at different points randomly.

Ammunition Information:

Manufacturer: Federal	Type: Gold Metal Match
Other (i.e. bullet weight/type, shot size, powder): 168 gr	

Serial Number: F6264796

Model: 700

RF00106393

...ormation:

	Powder Weight:
...d:	Primer Used:
...ot Size:	Reloader Used:

...e (Cleaning and Lubrication):

...ing solution used: Shooters Choice

...you clean the bore? (Months or Number of rounds) once per month

...you clean the action? (Months or Number of rounds) once per month

...you clean the trigger assembly? (Months or Number of rounds) Twice since 01/05

...ant used: Break Free CLP

TRIG ASSM SET SCREWS ALTERED.
Replace TPA, check over, clean
AT M/C ~~[illegible]~~ ~~[illegible]~~
#230145

PS 7639

Date: 1/11/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Bartlett Police Dept.

R.E. Number: 106393

Reason for inspection: Follow down

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: F6264796 Date of Manufacture: 5/03

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7640

Feeding: —

Extraction/ejection: —

Trigger pull: 1.5#

Manual safety: OKay

Test firing results (if applicable): —

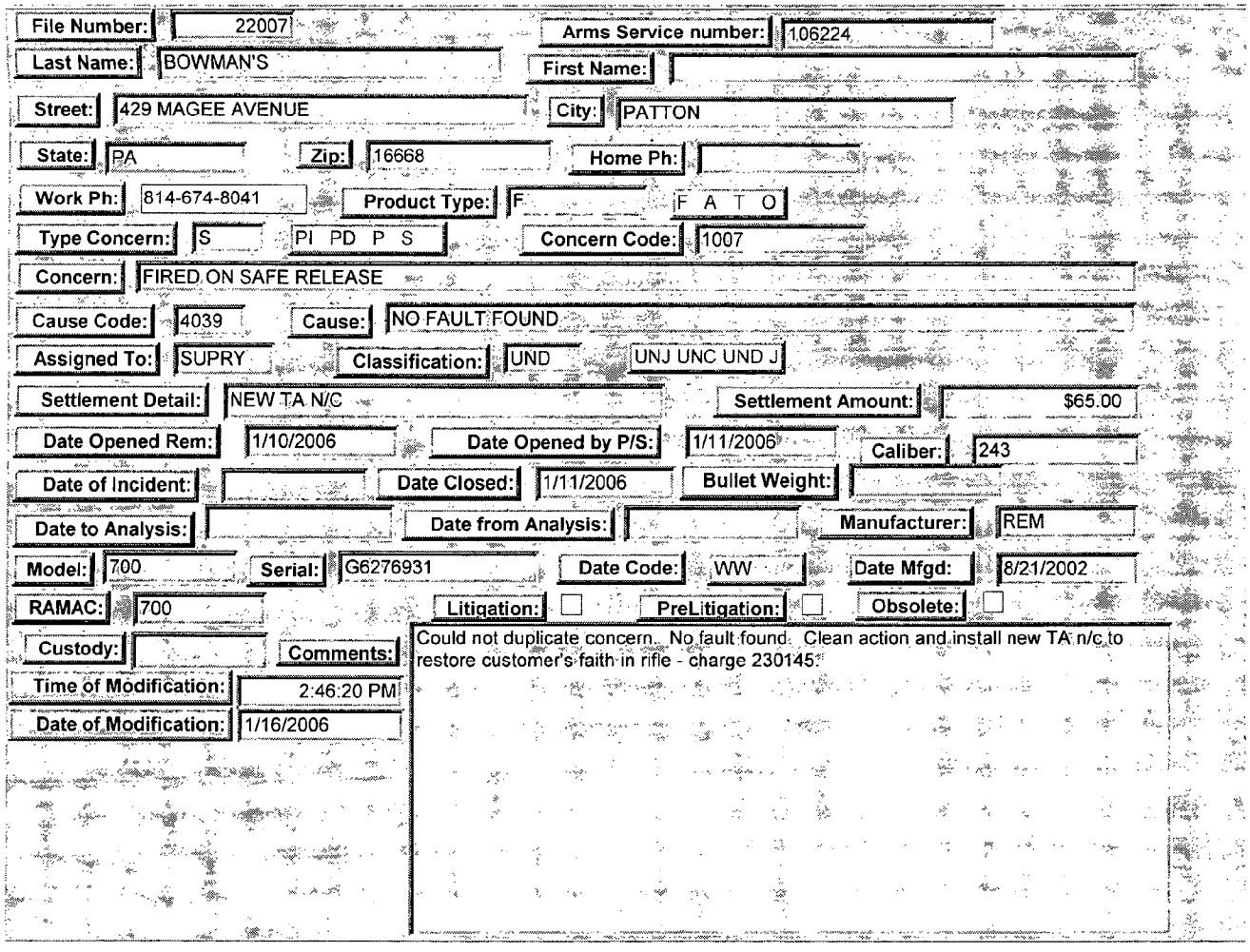
DISPOSITION

TRIG ASSM SET SCREWS ALTERED. Replace TPA, check over, clean PT N/C #230145

ADDITIONAL COMMENTS

PS 7641

PS 7642



File Number:	22007	Arms Service number:	106224
Last Name:	BOWMAN'S	First Name:	
Street:	429 MAGEE AVENUE	City:	PATTON
State:	PA	Zip:	16668
Home Ph:			
Work Ph:	814-674-8041	Product Type:	F F A T O
Type Concern:	S PI PD P S	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4039	Cause:	NO FAULT FOUND
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	1/10/2006	Date Opened by P/S:	1/11/2006
Caliber:	243		
Date of Incident:		Date Closed:	1/11/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	G6276931
Date Code:	WW	Date Mfgd:	8/21/2002
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. No fault found. Clean action and install new TA n/c to restore customer's faith in rifle - charge 230145.
Time of Modification:	2:46:20 PM		
Date of Modification:	1/16/2006		

4# 8/02

BOWMAN'S
429 MAGEE AVENUE
PATTON, PA 16668
TELEPHONE: 814-674-8041
FAX: 814-674-5342
E-MAIL: rod974@nb.net

01/04/2006

Remington Arms

Dear Sir or Madam:
This rifle has fired on several occasions when the safety has been moved to the fire position. Please check over and advise. Customer letter also included.

could not duplicate concern. Rep test TPA, check over, clean AT N/C to restore confidence in rifle.

Serial Number: G6276931
Model: 700
RE00106224

Sincerely,

Rod Bowman

Rod Bowman

LETTER NUMBER: 989

PS 7643

Customer (Bud Caretti) - 12/04/2005 09:35 AM
My 15 year old daughter has a 3 year old Model 700 243cal. This hunting season when she clicked the safety off the gun fired. This happened several times, once injuring her nose. I took the rifle to a local gunsmith who removed the trigger to find that the grease you installed during manufacturing had gummed up the trigger. He cleaned it out and now it seems to be working properly. This rifle has less than 1 box of shells fired, and has been carried about 10 days in the field. I was wondering if this trigger should be replaced and if you have had this sort of problem with this model rifle?
Thanks, Bud Caretti

Auto-Response - 12/04/2005 09:35 AM
No matches were found.

Discussion Thread

Response (Dell) - 12/09/2005 03:21 PM
Dear Bud,

Thank you for taking the time to write into us. We are not aware of the issue that you experienced in the Model 700.
According to the serial number that you provided, your Model 700 was produced in 2002.

As with any new firearm, it should be thoroughly cleaned before using. Be sure to clean the entire gun before and after long-term storage, and no less than once a year. It's also important to clean your gun whenever it's been exposed to adverse conditions such as rain, dirt, mud, snow, sleet or saltwater.

For safe and dependable operation of your firearm, all parts of your gun must be properly cleaned and lubricated. Periodically inspect the internal workings of your firearm to be sure they're clean and free of rust, unwanted dirt and debris.

Use recommended lubricants on your gun and do not over-lubricate. Excessive use of a non-recommended lubricant could adversely affect the function and safe operation of your firearm. Remember, you are responsible for the proper care and maintenance of your firearm. Failure to properly maintain your firearm can ruin your firearm.

If you would like for our factory to inspect your firearm, please print out the Factory Repair Form at the following link.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Customer (Bud Caretti) - 12/09/2005 11:43 PM
Let me tell you again that this rifle was used very little. It was cleaned before and after each of the 2 hunting seasons in Pa. which lasts 2 weeks. I was not aware that the trigger needed to be remove from the rifle to be cleaned. The rifle was not out in adverse conditions as my daughter does like to hunt in them. I, along with the gunsmith I took it to feel that it was a manufacturing problem with this rifle. The fact the it injured her I feel that there should be more of an answer than "clean your gun"

PS 7644

Discussion Thread

Response (Dell) - 12/10/2005 11:27 AM
Dear Bud,

We apologize for any problems you may have experienced. We would like to have the rifle sent into our factory in Ilion, NY to the attention of Product Services for inspection. Please include a detailed note stating issue with rifle, your name, address, and daytime phone number so that Product Services can contact you.

The following link will provide you with the Factory Repair Form to print out.

http://www.remington.com/support/repair_services/factory_repair_form.asp

PS 7645

Date: 1/11/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: BOWMAN'S

R.E. Number: 106224

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6276931 Date of Manufacture: 8/02

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7646

Feeding: —

Extraction/ejection: —

Trigger pull: 4th

Manual safety: OK

Test firing results (if applicable): —

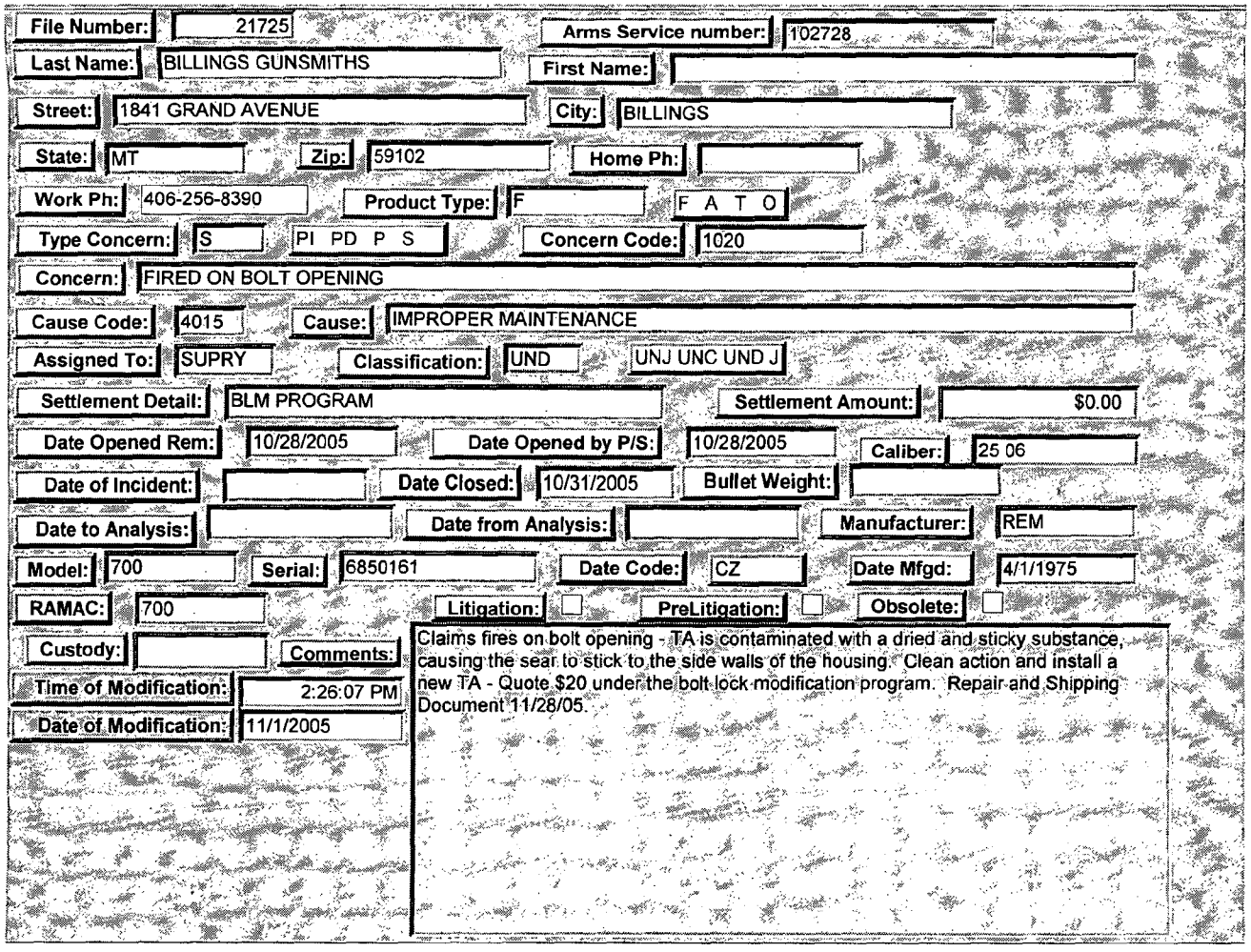
DISPOSITION

could not duplicate concern. Replace TPA, check over, clean AT N/C TO restore confidence in rifle

ADDITIONAL COMMENTS

PS 7647

PS 7648



File Number: 21725
Arms Service number: 102728
Last Name: BILLINGS GUNSMITHS
First Name:
Street: 1841 GRAND AVENUE
City: BILLINGS
State: MT
Zip: 59102
Home Ph:
Work Ph: 406-256-8390
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1020
Concern: FIRED ON BOLT OPENING
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 10/28/2005
Date Opened by P/S: 10/28/2005
Caliber: 25 06
Date of Incident:
Date Closed: 10/31/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: 6850161
Date Code: CZ
Date Mfgd: 4/1/1975
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Claims fires on bolt opening - TA is contaminated with a dried and sticky substance, causing the sear to stick to the side walls of the housing. Clean action and install a new TA - Quote $20 under the bolt lock modification program. Repair and Shipping Document 11/28/05.
Time of Modification: 2:26:07 PM
Date of Modification: 11/1/2005

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00102728 **Account # - R-**	**Description/Serial Number** 6850161 Model 700 Center Fire Caliber: 2506	**Date Received -** 11/14/2005 **Estimate Date -** 10/31/2005 **Current Date -** 11/21/2005

Customer
BILLINGS GUNSMITHING
1841 GRAND AVENUE

BILLINGS. MT 59102 US

Phone (H) (406)-256-8390
Phone (W)

Return To
BILLINGS GUNSMITHING
1841 GRAND AVENUE

BILLINGS. MT 59102 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRES WHEN OPENING THE BOLT		

Technician's Comments

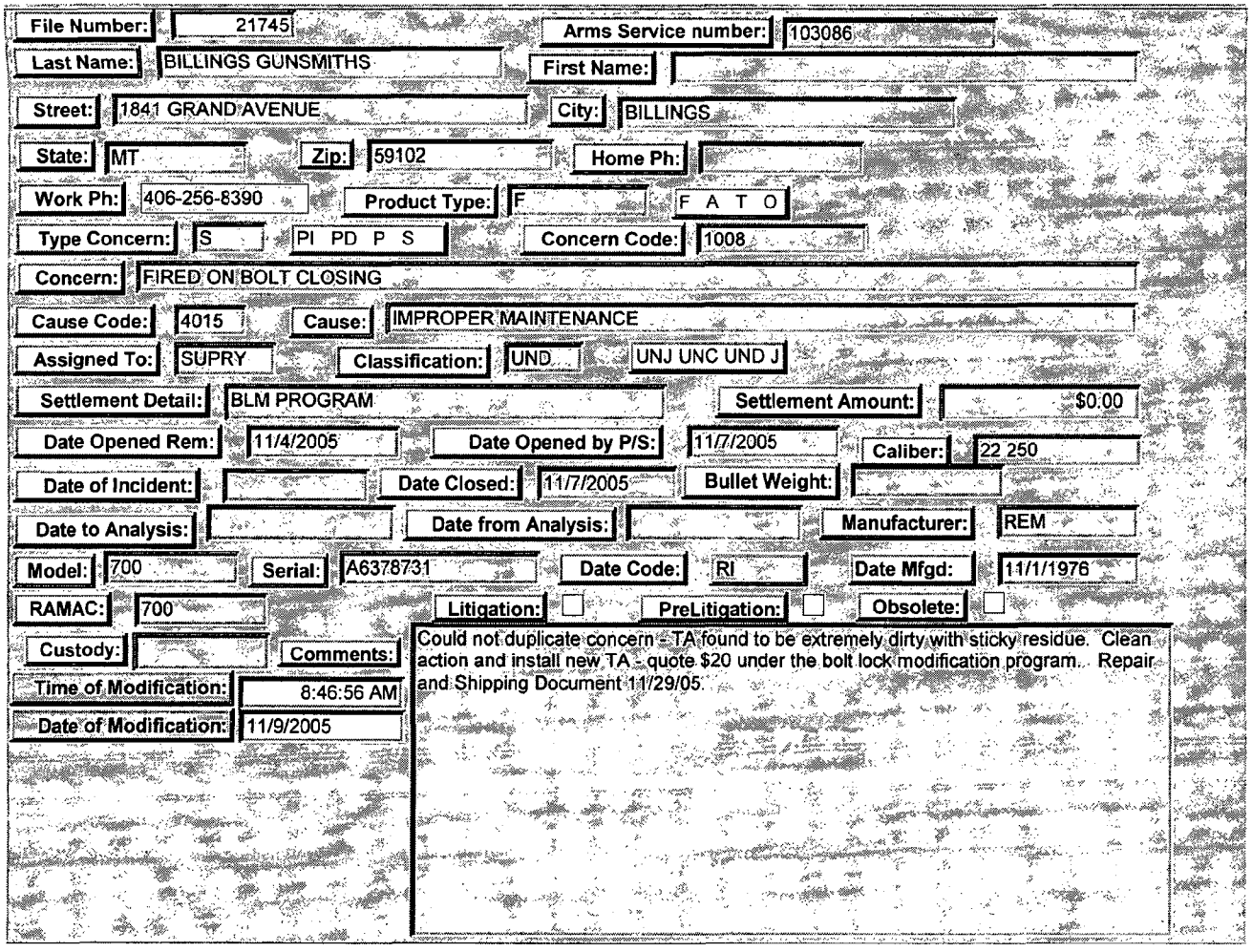
Condition	FIRES OUT OF BATTERY
ProblemNotes	trig assm is contaminated with a dried+ sticky substance,causing sear cam to stick to side plates...replace tpa check over,clean under bolt lock program for $20

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7649

PS 7650



File Number:	21745	Arms Service number:	103086
Last Name:	BILLINGS GUNSMITHS	First Name:	
Street:	1841 GRAND AVENUE	City:	BILLINGS
State:	MT	Zip:	59102
Home Ph:		Work Ph:	406-256-8390
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	11/4/2005
Date Opened by P/S:	11/7/2005	Caliber:	22 250
Date of Incident:		Date Closed:	11/7/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	A6378731
Date Code:	RI	Date Mfgd:	11/1/1976
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate concern - TA found to be extremely dirty with sticky residue. Clean action and install new TA - quote $20 under the bolt lock modification program. Repair and Shipping Document 11/29/05.
Time of Modification:	8:46:56 AM		
Date of Modification:	11/9/2005		

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	**Description/Serial Number**		**Repairman -** Dale Lewis
RE00103086	A6378731		**Date Received -** 11/14/2005
Account # - R-	Model 700 Center Fire REM	Caliber: 22 250	**Estimate Date -** 11/7/2005
			Current Date - 11/17/2005

Customer
BILLINGS GUNSMITHS
1841 GRAND AVENUE

BILLINGS. MT 59102 US

Phone (H) (406)-256-8390
Phone (W)

Return To
BILLINGS GUNSMITHS
1841 GRAND AVENUE

BILLINGS. MT 59102 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M994	FIRED OUT OF BATTERY		

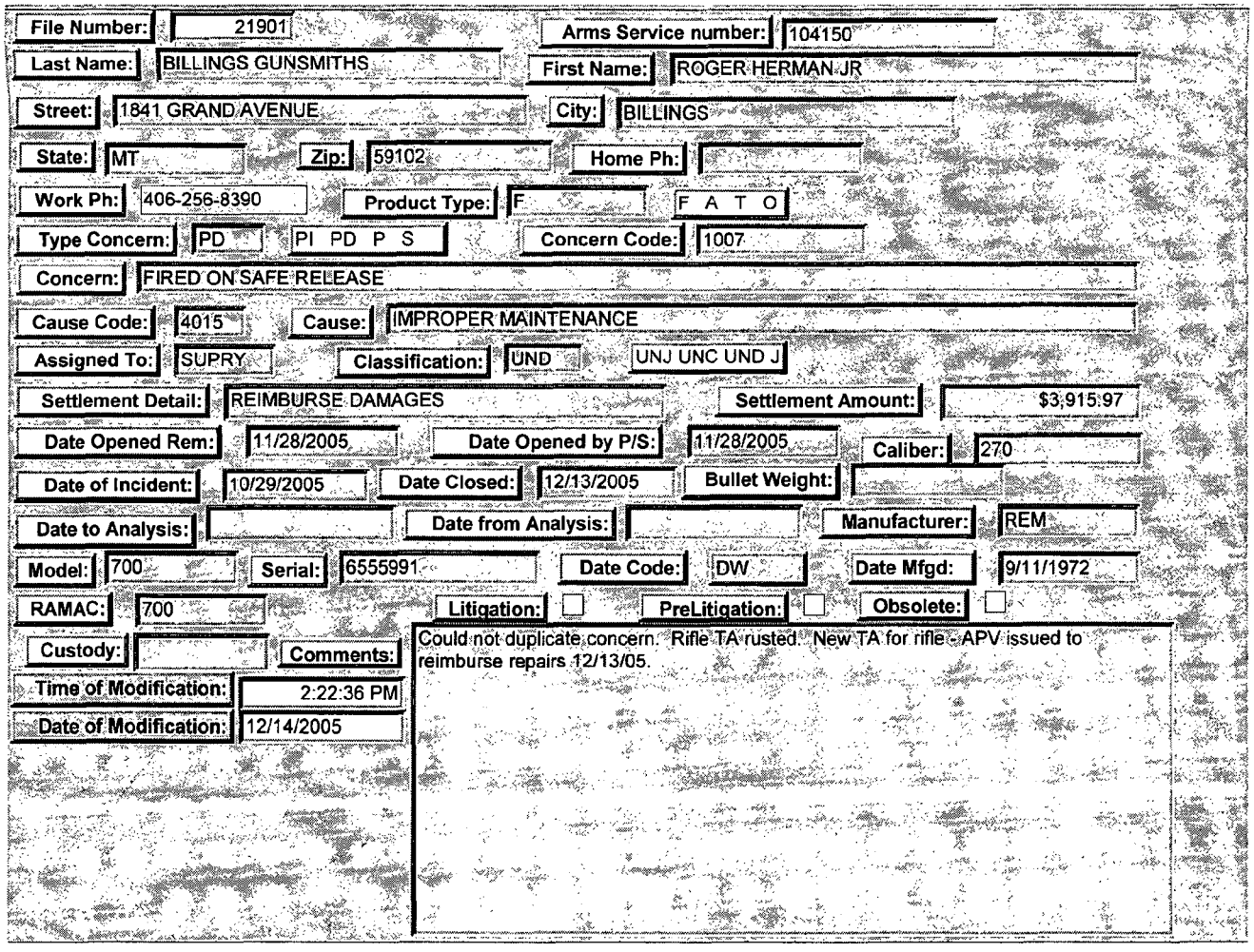
Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000116	GR-LABOR	20	20	0	N
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service	**Total:**	**22**	**22**	**0**	

Condition	SOME RUST
ProblemNotes	trig assemvery dirty/sticky.replace tpa under bolt lock program,check over and clean $20 per product service.mfg 11/76

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7651



File Number:	21901	Arms Service number:	104150
Last Name:	BILLINGS GUNSMITHS	First Name:	ROGER HERMAN JR
Street:	1841 GRAND AVENUE	City:	BILLINGS
State:	MT	Zip:	59102
Home Ph:			
Work Ph:	406-256-8390	Product Type:	F (F A T O)
Type Concern:	PD (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	REIMBURSE DAMAGES	Settlement Amount:	$3,915.97
Date Opened Rem:	11/28/2005	Date Opened by P/S:	11/28/2005
Caliber:	270		
Date of Incident:	10/29/2005	Date Closed:	12/13/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6555991
Date Code:	DW	Date Mfgd:	9/11/1972
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. Rifle TA rusted. New TA for rifle - APV issued to reimburse repairs 12/13/05.
Time of Modification:	2:22:36 PM		
Date of Modification:	12/14/2005		

ORIGINAL

Remington Arms Company, Inc.

Madison, North Carolina 27025-0700

Purchase Order No.

Fred Supry

Name of Person Originating APV

Ilion - 3606

Location/Extension of Originator

12/13/05

Date Prepared

Seller's Invoice No. _____ Seller's Invoice Date _____

Pay To: **Roger W. Herman, Jr.**

Street and No. **3333 Clear Water Drive**

City **Billings** State **MT** Zip Code **59101**

____ % ____ Days; Net ____ Days or _____
Desired Pay Date

Vendor Code

Pmt Method

Description	Total Dollars	Total Cents
To pay damages associated with an accidental discharge incident involving a Remington Model	3,915	.97
700 rifle. Reference Billings Gunsmiths/Herman file in Product Service and R&E #: 104150.		
Mr. Hermans social security #: 519-11-5906		

Distribution

Firearms Pre-lit: 8850050-230145

The approval signature(s) shown below attest that all required verifications and extensions have been properly made and that Accounts Payable Section can make payments without further checks as to correctness.

Signed: Gene Supry

Signed:

Date: **12/13/2005**

Gross	3,915	.97
Discount		
Net	3,915	.97

For Treasury Use Only

Date Paid _____

Reference No. _____

B cct _____

USD Amt _____
(If in Foreign Currency)

PS 7653

LAUREL

500 S.E. 4th STREET
LAUREL, MT 59044
LAUREL 238-4030
1-800-754-4891
FAX 406-238-4050

Customer: ROGER/AMY HERMAN
Address: 3333 CLEAR WATER DRIVE
City, State: BILLINGS, MT 59101
Day Phone: 651-9489
Night Phone: 670-4844 ~~670-4844
Fax:
Estimate Ref: 1002
Date: November 18, 2005
Time: 10:55 AM

Service Writer: 994609
Service Tech: 997444

VID: 1FTNW21F22ED43224
Mileage: 62363

Vehicle: 2002 Ford Truck F 250 4WD Super Duty V8-7.3L DSL Turbo VIN F

Description	Part #/Labor Rate	Qty	Price/Time	Extended
REMOVE TRANSMISSION AND PARTIAL DISSASEMBLY	Labor 74.00 / hr	1	9.00	666.00
1C3Z-7000-FBRM AUTO TRANSMISSION		1	2305.08	2305.08
3C3Z-7A095-BA TRANSMISSION OIL COOLER		1	151.17	151.17
XC1Z-7B155-E INLINE FILTER		1	80.00	80.00
COOLER KLEEN		1	16.00	16.00
E7TZ-7086-A TRANSMISSION TRANSFER CASE GASKET		1	6.16	6.16
E9TZ-14A107-A TRANSMISION RANGE SENSOR		1	44.72	44.72
XT-2-QDX TRANSMISSION FLUID		3	2.98	8.94
REMOVE AND REPLACE FLOOR BOARD CARPET	Labor 74.00 / hr	1	3.00	222.00
REPAIR OLE IN FLOOR BOARD	Labor 74.00 / hr	1	0.80	59.20
2C3Z-2513000-GAP FLOOR BOARD CARPET		1	341.70	341.70
MISC SHOP SUPPLIES		1	15.00	15.00

Labor Total	947.20
Parts Total	2968.77
Sub-Total	3915.97
Total	$ 3915.97

PAID
CK# 2385

Signature _____ Date 11/18/05 SS# 519-11-5906

PS 7654

104150

November 23, 2005

Fred Supry
Remington Arms Company
14 Hoesler Avenue
Ilion, NY 13357

SUBJECT: **Cost of Damage Reimbursement**
Ford F250 7.0L Diesel Transmission

Dear Mr. Supry:

I would like to take this opportunity to thank you for taking your time to here my complaint about the model 700 .270 SN 6555991. Per our second phone conversation on November 18, 2005 presented in attachment A is the invoice for services conducted on my 2002 Ford F250 7.0L diesel crew cam pickup transmission. I have already paid for these services and would like to be reimbursed do to the malfunction of the Model 700 .270 rifle safety mechanism.

BACKGROUND

Back on October 29, 2005 my wife, six friends and my self went elk hunting in the Missouri Breaks in north eastern Montana. Concluding a walk we arrived at my pickup to load up and go to another hunting location, as I was unloading my gun I informed my wife to unload the Model 700 .270 Remington rifle. As my wife flipped the safety onto the fire position to unlock the bolt to unload the cartridges from the rifle the Model 700 .270 fired and the bullet went into my transmission at an angle. At that time my wife fell into tears do the incident and started to tell all of us that she did not pull the trigger or even have here finger on the trigger. After we all calmed down over this horrible incident one of our friends asked us what kind of rifle we had and I told him a Model 700 .270 that my father gave to me and that it was purchased back in 1972 or 1973. Our friend informed us that he thought there was problems with some of these guns in particular the safety.

I believe there are several reasons why Remington Arms Company should reimburse me for the replacement of my pickup transmission. But foremost I am very lucky under this situation that I was not injured or killed by the firing of the rifle due to the safety acting as a firing trigger and was I was located at the time of the incident. I am even more fortunate that my wife was using the rifle and not one of my three sons, due to there age and that they are still learning about the safety and use of firearms.

If you should have any questions about the cost on the invoice or would like any additional information, please contact me at my office (406) 248-9161, my home (406) 651-9489 or my cellular phone (406) 670-4844.

Sincerely,

Roger W. Herman Jr.

Roger W. Herman, Jr.
3333 Clear Water Drive
Billings, Montana 59101

Enclosure

PS 7655

4.5# 5/12

BILLINGS GUNSMITHS

1841 Grand Ave. ◦ Billings, MT 59102

PHONE
(406) 256-8390

Sold By _____ Date 11-18-05

Sold to Remington Arms

Address _____

Phone _____

DUE DATE

Quantity	Description	Cash Price	Lay-Away Amount
	Remington 700 ADL 270cal		
	# 6555991		
	went of taking safty off		
	could not duplicate concern.		
	TRIG. ASSM. DIRTY/RUSTY. Replace		
	TPA, checkered clean under		
	BOLT LOCK PROGRAMM FOR $20.00		
	M/C - Charge 230145 ~~Quote~~		

Serial Number: 6555991

Model: 700

RE00104150

Received By _____

PS 7656

Date: 11/28/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Billings Gunsmiths

R.E. Number: 104150

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6555991 Date of Manufacture: 5/72

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY - RUSTY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY / RUSTY

Headspace: —

Function evaluation:

PS 7657

Feeding: —

Extraction/ejection: —

Trigger pull: 4 1/5 #

Manual safety: OKAY - BOLT LOCK

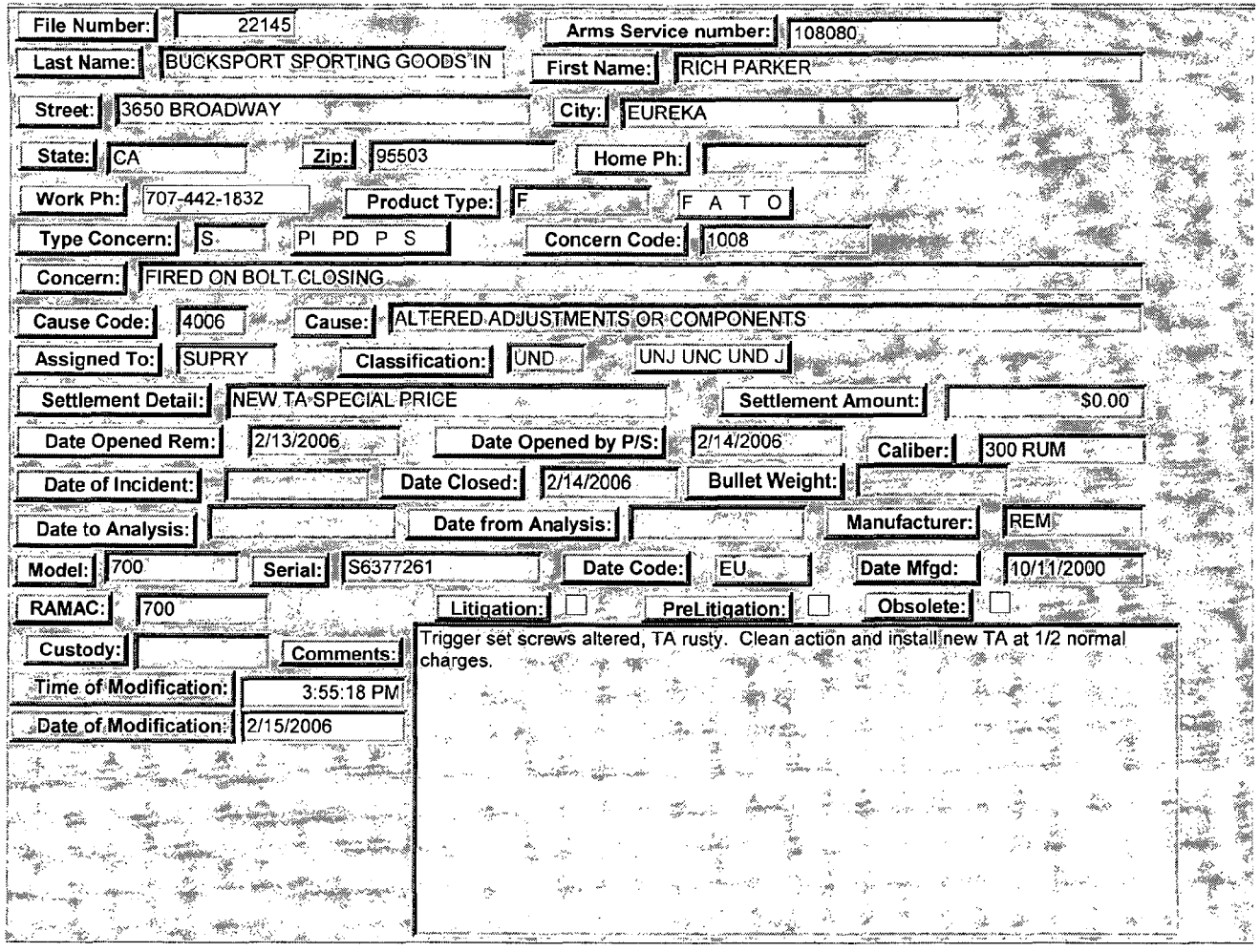
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig. Assm. Dirty/rusty
Replace TPA, check over, clean under Bolt Lock program
for $ 20.00
Quote

ADDITIONAL COMMENTS

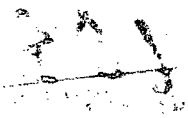
PS 7658



File Number: 22145
Arms Service number: 108080
Last Name: BUCKSPORT SPORTING GOODS IN
First Name: RICH PARKER
Street: 3650 BROADWAY
City: EUREKA
State: CA
Zip: 95503
Home Ph:
Work Ph: 707-442-1832
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 2/13/2006
Date Opened by P/S: 2/14/2006
Caliber: 300 RUM
Date of Incident:
Date Closed: 2/14/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: S6377261
Date Code: EU
Date Mfgd: 10/11/2000
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Trigger set screws altered, TA rusty. Clean action and install new TA at 1/2 normal charges.
Time of Modification: 3:55:18 PM
Date of Modification: 2/15/2006

PS 7659

TRQ. set screws ALTERED.
TRQ. ASSM. RUSTY. Replace
TRA, check over, clean.
AT 1/2 MSP Quote



Serial Number: S6377261

Model: 700

RE00108080

PS 7660

R627

BUCKSPORT SPORTING GOODS, INC.
3650 Broadway
EUREKA, CA 95503
(707) 442-1832

CUSTOMER Rich Parker 1.5# 10/2005 INVOICE NO. © 101318

ADDRESS

MODEL OR SERIAL NO. Rem 700 / 300 V. Mag PHONE 530-629-4916 DATE RECEIVED

TROUBLE REPORTED S.N. S637726 PROMISED DELIVERED

(note [illegible] bases only - (scope in store)

DESCRIPTION OF MATERIAL USED AMOUNT

Check Safety for proper [illegible] advise accordingly

700 (Fires round when bolt is closed!)

TOTAL MATERIALS

LABOR Over

TAX

TOTAL

RECEIVED BY

108080

Thank You! CASH ON COMPLETION OF WORK →

PS 7661

Date: 2/14/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Bucksport Spt. Goods

R.E. Number: 108080

Reason for inspection: check safety for proper function

FIREARM

Manufacturer: Rem Model: 700

Serial Number: S6377261 Date of Manufacture: 10/2000

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: Rusty

Headspace: ——

Function evaluation:

PS 7662

Feeding: —

Extraction/ejection: —

Trigger pull: 1.5 lb

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

TRIG. SET SCREWS ALTERED. TRIG ASSM. RUSTY. Replace TPA, check over, clean AT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7663

Remington Arms Co., Inc.
Product Service
Legal Case #:220

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113849	6/23/2006	6/26/2006	6/26/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Robert	Bacha	3330 Flo-Lor Drive #3	Youngstown	OH	44511		H 330-270-9041 E bjbacha@msn.com

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4038	Could Not Duplicate Concern			
S	fires on safety release	Concern:1007	Fired on Safe Release		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006	25793	F6213820	WW	8/13/2002 5:06:47 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	DICK S SPORTING GOODS	TWO PIECE SCOPE BASE	Y

FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Date	Ca Da

PS 7664

Settlement APV Al

replace TPA, check over completely, clean n/c to restore confidence.

Repair/Replacement Cost	Repair/Replacement Date
65.00	6/26/2006

Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/26/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 BDL
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	

PS 7665

Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	7#
	Altered	False	

PS 7666

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Carl Cotton
RE00113849	F6213820	Date Received · 6/23/2006
Account # - R-	Model 700 Center Fire Caliber: 30 06 SPRG	Estimate Date -
		Current Date - 6/28/2006

Customer
ROBERT BACHA
3330 FLO-LOR DRIVE #3

YOUNGSTOWN. OH 44511 US

Return To
ROBERT BACHA
3330 FLO-LOR DRIVE #3

YOUNGSTOWN. OH 44511 US

Phone (H) (330)-270-9041
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M106	COULD NOT DUPLICATE CUSTOME
		M123	FORWARD TO PRODUCT SERVICE F

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**2**	**2**	**0**	

ProblemNotes Replaced trigger assy. in hopes to rebuild customer's confidence in gun.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7667

When I called the customer service number they told me to ship my gun to you because I have been having problems with the safety and trigger mechanism. The gun is not quite two years old and has hardly been used. A few months ago I was out and when I switched the safety to off the gun fired automatically without pulling the trigger. I unloaded the gun and tried about twenty times cocking the bolt and playing with the trigger and it kept firing each time I switched the safety off. I took the gun home and took it completely apart and cleaned the gun thoroughly and looked for any obvious signs of a problem and I could not see anything wrong and the gun seemed to work fine after that. However the gun did the same thing again. I once again took the gun apart and got it to stop, but I don't exactly know what it causing it to do this or what is causing it to stop doing this but either way I no longer trust the gun to keep using it. Like I said the gun is fairly new and is hardly used and well maintained so I don't know what is wrong. If you could please try and figure this out I would appreciate it and the gun should still be under the two year warranty.

Thanks,
Robert Bacha

Address:

3330 Flo-Lor Dr. #3
Youngstown, OH
44511

Phone:
330-270-9041

E-Mail:
bjbacha@msn.com

PS 7668

Remington Arms Co., Inc.
Product Service
Legal Case #:466

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118642	10/9/2006	10/5/2006	10/10/2006	10/2/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	James	Bailey	2911 Bailey Avenue	Medford	OR	97504		

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI	Cut thumb					
PD	Truck Damaged	Cause:4040	Other - Unspecified or Undetermined - Firearms	4000	N	ok now
S	Fired on safe release	Concern:1007	Fired on Safe Release			
C						

On a hunting trip in WY - 10/2/2006 a rainy day, he came back to truck went to unload rifle when he pushed the safety off the rifle fired shooting the truck damaging the front door, rear floor, etc. He is shipping the rifle in via next day air along with pictures, and estimate of repair.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	A6511685	BO	10/11/1977

Date Purchased	Where Purchased	Accessories	Original Owner
	AMERICAN SPTS BOISE ID	TWO PIECE SCOPE BASE	N

Left Hand rifle. Used gun purchased 20+ years ago. CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV
n/c repair plus					

PS 7669

reimbursement on damages 4500.00

Repair/Replacement Cost	Repair/Replacement Date
65.00	10/9/2006

Customer returning rifle for examination - He wants reimbursement for damages resulting from a accident discharge of the rifle. He is sending gun in via next day service (we agreed to reimburse shipping) He needs to get the repairs done prior to moving back to Mexico. Install new TA n/c, te and return via next day delivery. Total Damages $4349.66. Sent release with offer of $4500.00 tc settle claim via FedEx 10/10/2006.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/10/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGGER ASSM SET SCREWS ALTERED
Barrel	Description		26" 7MM REM MAG LH
	Date Code		BO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	

PS 7670

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.065
	Notch	Slightly Worn; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		SCOPE BASE

PS 7671

12

400

FedEx. US Airbill

FedEx Express

FedEx Tracking Number 8558 6730 0384

Form ID No. 0215 SPH1

Sender's Co

PS 7672

fedex.com 1.800.GoFedEx 1.800.463.3339

1 From *Please print and press hard.*

Date

Sender's FedEx Account Number 0132-0110-2

Sender's Name Jim Bailey Phone 541-773-2278 ~~(315) 895-3600~~

Company REMINGTON ARMS

Address 14 HOEFLER AVE

Dept./Floor/Suite/Room

City ILION State NY ZIP 13357-1888

2 Your Internal Billing Reference First 24 characters will appear on invoice. 882050119132 OPTIONAL

3 To

Recipient's Name Fred Supry Phone 315 895-3606

Company Remington Arms Co.

Recipient's Address 14 Hoefler Ave

We cannot deliver to P.O. boxes or P.O. ZIP codes.

Dept./Floor/Suite/Room

Address

To request a package be held at a specific FedEx location, print FedEx address here.

City ILION State NY ZIP 13357

0324965766

Schedule a pickup at fedex.com
Simplify your shipping. Manage your account. Access all the tools you need.

4a Express Package Service *Packages up to 150 l*

- [ ] FedEx Priority Overnight — Next business morning.* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- [X] FedEx Standard Overnight — Next business afternoon.* Saturday Delivery NOT available.
- [ ] FedEx First Overnight — Earliest next business morning delivery to select locations.* Saturday Delivery NOT availat
- [ ] FedEx 2Day — Second business day.* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- [ ] FedEx Express Saver — Third business day.* Saturday Delivery NOT available.

FedEx Envelope rate not available. Minimum charge: One-pound rate.

* To most locations.

4b Express Freight Service *Packages over 150 lbs.*

- [ ] FedEx 1Day Freight* — Next business day.** Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- [ ] FedEx 2Day Freight — Second business day.** Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- [ ] FedEx 3Day Freight — Third business day.** Saturday Delivery NOT available.

* Call for Confirmation: ** To most locations.

5 Packaging

- [X] FedEx Envelope*
- [ ] FedEx Pak* — Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sturdy Pak.
- [ ] FedEx Box
- [ ] FedEx Tube
- [ ] Other

* Declared value limit $500.

6 Special Handling Include FedEx address in Section 3.

- [ ] SATURDAY Delivery NOT Available for FedEx Standard Overnight, FedEx First Overnight, FedEx Express Saver, or FedEx 3Day Freight.
- [ ] HOLD Weekday at FedEx Location NOT Available for FedEx First Overnight.
- [ ] HOLD Saturday at FedEx Location Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

Does this shipment contain dangerous goods? One box must be checked.

- [X] No
- [ ] Yes — As per attached Shipper's Declaration.
- [ ] Yes — Shipper's Declaration not required.
- [ ] Dry Ice — Dry Ice, 9, UN 1845 ____ x ____ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging.

- [ ] Cargo Aircraft Only

7 Payment *Bill to:* Enter FedEx Acct. No. or Credit Card No. below.

- [ ] Sender — Acct. No. in Section 1 will be billed.
- [ ] Recipient
- [X] Third Party
- [ ] Credit Card
- [ ] Cash/Check

FedEx Acct. No. or Credit Card No. 1714-9644-6 Exp. Date

Total Packages	Total Weight	Total Declared Value†	
1	40 lb	$ — .00	—

†Our liability is limited to $100 unless you declare a higher value. See back for details. By using this Airbill you agree to the service conditions on the back of this Airbill and in the current FedEx Service Guide, including terms that limit our liability. FedEx Use Only

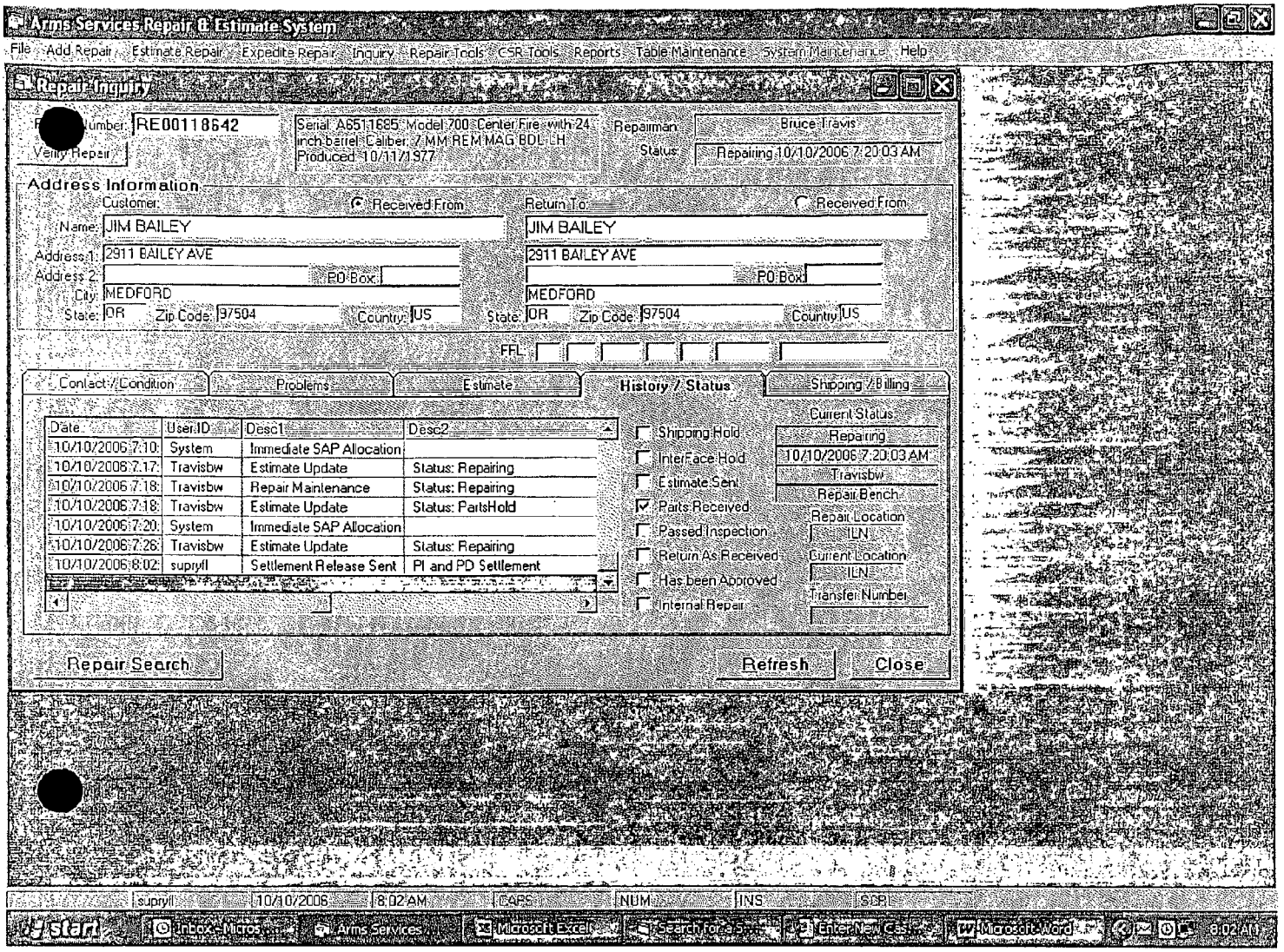
8 *NEW* Residential Delivery Signature Options If you require a signature, check Direct or Indirect.

- [ ] No Signature Required — Package may be left without obtaining a signature for delivery.
- [ ] Direct Signature — Anyone at recipient's address may sign for delivery. *Fee applies.*
- [ ] Indirect Signature — If no one is available at recipient's address, anyone at a neighboring address may sign for delivery. *Fee applies.*

519

Rev. Date 8/05•Part #158279•©1994–2005 FedEx•PRINTED IN U.S.A.•SRS

The World On Time®


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00118642
Verify Repair
Serial: A651685 Model: 700 Center Fire with 24 inch barrel Caliber: 7 MM REM MAG BDL LH Produced 10/11/1977
Repairman: Bruce Travis
Status: Repairing 10/10/2006 7:20:03 AM
Address Information
Customer: Received From
Name: JIM BAILEY
Address 1: 2911 BAILEY AVE
Address 2: PO Box:
City: MEDFORD
State: OR Zip Code: 97504 Country: US
Return To: Received From
JIM BAILEY
2911 BAILEY AVE
PO Box:
MEDFORD
State: OR Zip Code: 97504 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date | User ID | Desc1 | Desc2
10/10/2006 7:10: | System | Immediate SAP Allocation |
10/10/2006 7:17: | Travisbw | Estimate Update | Status: Repairing
10/10/2006 7:18: | Travisbw | Repair Maintenance | Status: Repairing
10/10/2006 7:18: | Travisbw | Estimate Update | Status: PartsHold
10/10/2006 7:20: | System | Immediate SAP Allocation |
10/10/2006 7:26: | Travisbw | Estimate Update | Status: Repairing
10/10/2006 8:02: | supryll | Settlement Release Sent | PI and PD Settlement
Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Repairing
10/10/2006 7:20:03 AM
Travisbw
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll
10/10/2006
8:02 AM
CAPS
NUM
INS
OVR
start
Inbox - Micros...
Arms Services...
Microsoft Excel
Search for S...
Enter New Cas...
Microsoft Word
8:02 AM

PS 7673

Remington Firearms
Ilion Firearms Plant & Custom Shop
14 Hoefler Avenue
Ilion, NY 13357

Attention: Fred Supry

Dear Sir:

On October 2, near Jackson Hole, WY, I was hunting with my Remington 700 7mm rifle. When I returned to my 2006 Ford extended cab truck, I opened both driver side doors (it was raining hard), took off my backpack, put it inside and picked up my rifle to unload the shell in the chamber. The gun was on safety and when I pushed it towards the fire position and before I started to open the bolt, the gun went off.

Pictures show damage to truck and my left thumb. The left thumb has a perfect small hole, the size of the safety lever, from the recoil.

I have hunted with this rifle for over 20 years; I load my own shells and love my rifle. This is the first time something like this has ever happened. I didn't continue to hunt for fear that an accident could have occurred after this incident.

I would only ask to have my rifle repaired and to be reimbursed for my truck damage, (the estimate from Ford is enclosed) and for my license cost $952 and my expenses: $1,000 for lodging, meals, diesel fuel and my share of camp food for two weeks of hunting. My trip started on September 26 and was to end October 9. I lost a full week of hunting because of this problem with my rifle.

Thank you for your attention to this matter.

Sincerely,

Jim Bailey

Jim Bailey
2911 Bailey Avenue
Medford, OR 97504
541 – 773-2278

PS 7674

Remington

10 October 2006

Jim Bailey
2911 Bailey Avenue
Medford, OR 97504

RE: Settlement Release

Dear Jim,

Your rifle is currently being repaired. During our testing we were able to get the firing pin to follow-down. We will install a complete new trigger assembly in your rifle. The new trigger assembly will allow you to load or unload the rifle with the safety in either position. Once the repair is completed, the rifle will be tested in our plant gallery, and returned for final inspection. When it passes these test it will be returned to you via next day delivery.

I have enclosed a release that needs to be signed, notarized and returned to my attention. Your social security number is necessary in order to process the settlement check. I have also enclosed a return FedEx envelope to help speed up the process. We added up all your losses, including the shipment charges, and rounded the amount up to $4500.00.

We apologize for the inconvenience that this incident caused. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

RELEASE

KNOW ALL PERSONS BY THESE PRESENTS:

That I, **Jim Bailey**, of **Medford, OR 97504** being of full age, in consideration of and upon receipt of **Four Thousand Five Hundred Dollars (US$4500.00**, do here-by release and forever discharge Remington Arms Company, Inc., E.I. du Pont de Nemours and Company and Sporting Goods Properties, Inc., (formerly named Remington Arms Company, Inc.) (together, the "Releasees"), their successors, assigns, employees, officers, agents and directors from all debts, claims, demands, damages, costs, expenses, actions and causes of action what-so-ever, known and unknown (including claims for loss of consortium), on account of, resulting, or which may result from property damage or injury received by me on or about **October 2** of **2006** which I have claimed was caused while using products manufactured and/or sold by one or more of the Releasees.

I further state (a) that receipt by **Jim Bailey**, of the consideration described above constitutes a full and complete settlement of the claims described above, that this release is a compromise and is not to be construed in any way as an admission by the Releasees (i) of any responsibility for the accident, or for an alleged defect in said product, or (ii) that any such defect exists and (b) that I have carefully read and understand the contents of this release and sign the same as my own free act; and (c) that this release shall be construed and interpreted according to the laws of the UNITED STATES and the state of NEW YORK.

IN WITNESS WHEREOF, intending to be bound hereby, I have hereto set my hand and seal this _____ day of _____, 20____at _____

_____

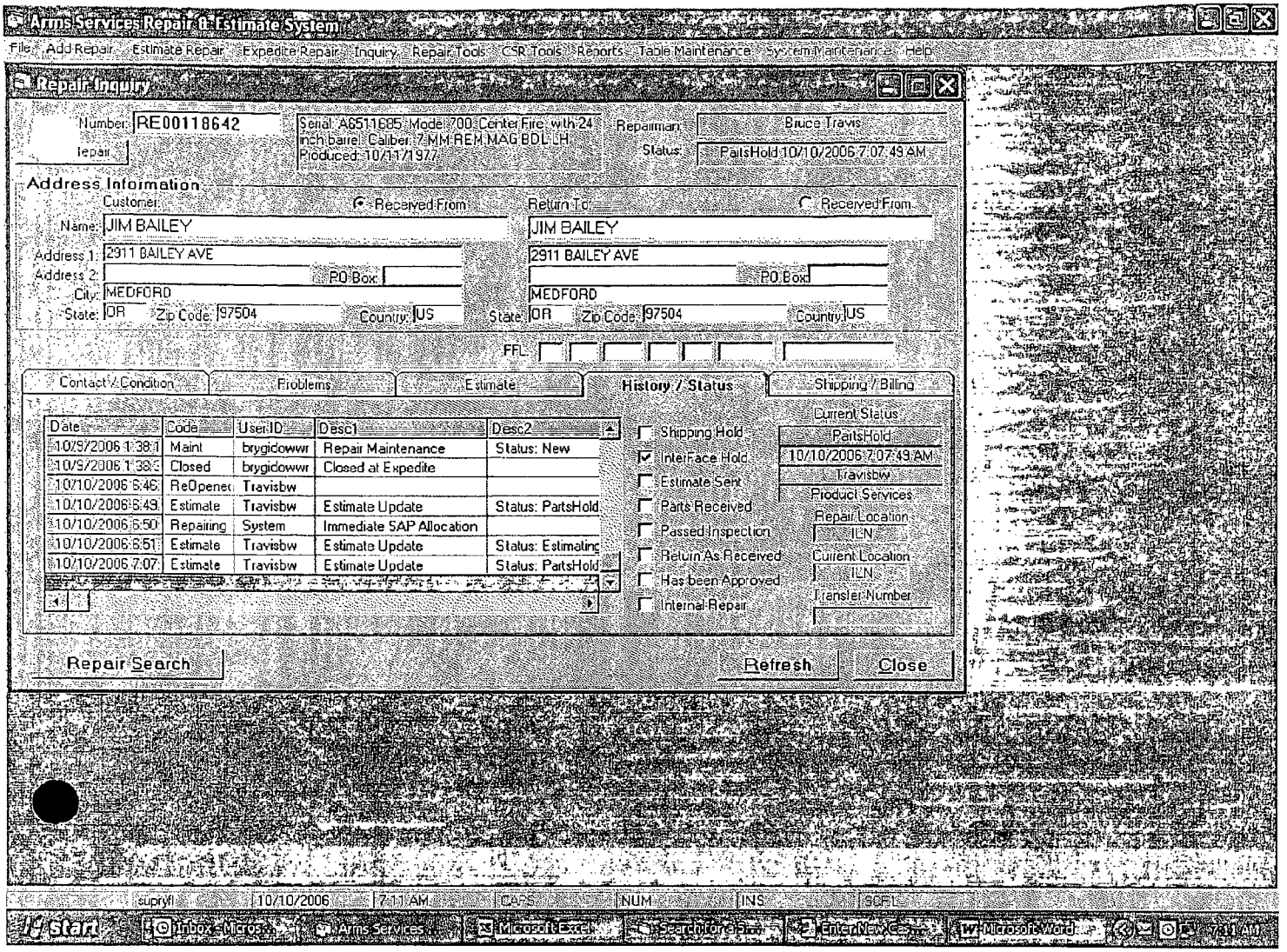
_____
Signature

_____
Social Security Number

_____
Address

_____
City, State, Zip

PS 7676


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00118642
Repair
Serial: A6511685 Model: 700 Center Fire with 24 inch barrel Caliber: 7 MM REM MAG BDL LH Produced: 10/11/1977
Repairman: Bruce Travis
Status: PartsHold 10/10/2006 7:07:49 AM
Address Information
Customer
Received From
Name: JIM BAILEY
Address 1: 2911 BAILEY AVE
Address 2:
PO Box:
City: MEDFORD
State: OR Zip Code: 97504 Country: US
Return To
Received From
JIM BAILEY
2911 BAILEY AVE
PO Box:
MEDFORD
State: OR Zip Code: 97504 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
Desc2
10/9/2006 1:38:1
Maint
brygidowwr
Repair Maintenance
Status: New
10/9/2006 1:38:3
Closed
brygidowwr
Closed at Expedite
10/10/2006 6:46
ReOpened
Travisbw
10/10/2006 6:49
Estimate
Travisbw
Estimate Update
Status: PartsHold
10/10/2006 6:50
Repairing
System
Immediate SAP Allocation
10/10/2006 6:51
Estimate
Travisbw
Estimate Update
Status: Estimating
10/10/2006 7:07
Estimate
Travisbw
Estimate Update
Status: PartsHold
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
PartsHold
10/10/2006 7:07:49 AM
Travisbw
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryfl
10/10/2006
7:11 AM
CAPS
NUM
INS
SCRL
Start
Inbox - Micros
Arms Services
Microsoft Excel
Search for a Stor
Enter New Cus
Microsoft Word
7:11 AM

PS 7677

PS 7678

YOMING NR SPECIAL ELK W/ PREF PT **$931.00**

7106950 SP567505534 SPORTSPERSON I.D. NO. 061002381002381 REFERENCE NUMBER

GULATIONS FOR SEASON DATES AND LICENSE LIMITATIONS.

REA **GENERAL** TYPE ____

IN WHOSE NAME THE LICENSE IS ISSUED IS PERMITTED TO TAKE WILDLIFE AS SPECIFIED ON THIS LICENSE IN ACCORDANCE WITH TITLE STATUTES, AS AMENDED; REGULATIONS AND ORDERS OF THE WYOMING GAME AND FISH COMMISION; AND PROVISIONS OF THE UNITED E COMMONLY KNOWN AS "THE LACEY ACT."

JAMES E
ILEY AVE
RD, OR 97504

WEIGHT 190
EYES BL HAIR BR
HEIGHT: FEET 5 INCHES 10
DOB 03/16/40 SEX M
YEARS WYO. RESIDENT ____
PHONE NO. 5417732278

OF LICENSEE Jack E. Bailey
PLEASE SIGN HERE BEFORE GOING AFIELD

JAN FEB MAR APR MAY JUNE JULY AUG SEP OCT NOV DEC 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

YOMING NR SPECIAL ELK W/ PREF PT

E NUMBER 06057106950 BUNDLE NUMBER 061002381002381

AREA **GENERAL** TYPE ____

DETACH FROM LICENSE, DATE BY CUTTING OUT ENTIRE WEDGE MANNER BEFORE LEAVING SITE OF KILL. DURING TRANSPORTATIO ITS LOSS. IF THE COUPON IS REMOVED FOR TRANSPORTATION, IT MU THE CARCASS.

SIGNATURE OF LICENSEE BAILEY, JAMES E

2006 WYOMING **LANDOWNER COUPON**

LN 06057106950

$13.00 NR SPECIAL ELK W/ PREF PT

WHEN ANIMAL IS KILLED ON FEDERAL OR STATE LAND, DETACH COUPON, DATE, SIGN AND MAIL TO WYOMING GAME AND FISH DEPARTMENT, 5400 BISHOP BLVD., CHEYENNE, WYOMING 82006-0001.

WHEN KILLED ON DEEDED OR LEASED DEEDED LANDS, COUPON MUST BE DETACHED, DATED, SIGNED AND DELIVERED TO LANDOWNER ON WHOSE PROPERTY THE ANIMAL WAS KILLED. LANDOWNER: PRESENT COUPON ACCOMPANIED BY DEPT. AFFIDAVIT FOR PAYMENT TO THE DISTRICT GAME WARDEN ON OR BEFORE FEBRUARY 1 FOLLOWING THE YEAR FOR WHICH THE LICENSE WAS V PLEASE USE THE LN #, WHEN SUBMITTING FOR PAYMENT.

HUNT AREA **GENERAL**
TYPE ____
BN 061002381002381

SIGNATURE OF LICENSEE
(DO NOT SIGN BEFORE HARVE

2006 Wyoming Conservation Stamp

SIGNATURE

Expires December 31, 2006 $10.50

No. 1710417

$10.50 Elk Spec

This st

Hunting

Mem

...ASS IN A VISIBLE
...Y BE REMOVED TO PREVENT
...E PERSON ACCOMPANYING
BEFORE HARVEST OF ANIMAL)

Date: 10/ 4/2006 05:07 PM
Estimate ID: 4789
Estimate Version: 0
Preliminary
Profile ID: Crater Lake Motors

Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	
Body	10.3	46.00	0.00	0.00	473.80	T
Refinish	8.4	46.00	0.00	0.00	386.40	T
Glass	0.5	46.00	0.00	0.00	23.00	T
Taxable Labor					883.20	
Labor Summary	19.2				883.20	

Additional Costs	Amount
Taxable Costs	190.03
Total Additional Costs	190.03

II.	Part Replacement Summary	Amount
	Taxable Parts	1,180.12
	Total Replacement Parts Amount	1,180.12

IV.	Adjustments	Amount
	Customer Responsibility	0.00

I.	Total Labor:	883.20
II.	Total Replacement Parts:	1,180.12
III.	Total Additional Costs:	190.03
	Gross Total:	2,253.35
IV.	Total Adjustments:	0.00
	Net Total:	2,253.35

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

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PS 7679

Date: 10/ 4/2006 05:07 PM
Estimate ID: 4789
Estimate Version: 0
Preliminary
Profile ID: Crater Lake Motors

CRATER LAKE FORD

943 AUTOMATION WAY SUITE K MEDFORD, OR 97504
(541) 770-3648
Fax: (541) 282-5677
Tax ID: 20-4419990

Damage Assessed By: CHUCK HANSON

Deductible: UNKNOWN

Owner JIM BAILEY
Address: 2911 BAILEY AVE MEDFORD, OR 97504
Telephone: Home Phone(541) 773-2278

Mitchell Service: 914624

Description: 2006 Ford Pickup F250 XLT
Body Style: 4D PkupXCb 8' Bed 158" WB
VIN: 1FTSX21P26ED54240
Mileage: 2,859
OEM/ALT: O
Color: WHITE
Vehicle Production Date: 3/06
Drive Train: 6.0L Turbo Inj 8 Cyl Dsl 4WD
License: 868CPW OR
Search Code: None
Options: 4WD OR AWD, ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER WINDOWS, POWER DOOR LOCKS CRUISE CONTROL, AUTOMATIC TRANSMISSION, AM-FM STEREO/CDPLAYER(SINGLE)

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount		Labor Units	
1	407569	BDY	REMOVE/INSTALL	R FRT COMBINATION LAMP				0.2	#
2	400256	REF	BLEND	R FENDER OUTSIDE			C	1.0	
3	410217	BDY	REMOVE/INSTALL	R FENDER MUDGUARD				0.2	
4	406910	BDY	REMOVE/INSTALL	R FENDER ADHESIVE NAMEPLATE	Existing			0.4	*
5	409176	BDY	REMOVE/REPLACE	CAB FLOOR CARPET	ORDER FROM DEALER	391.57		3.2	*
6				REMOVE SEATS AND INTERIOR FLOOR TRIM					
7	409381	BDY	REMOVE/REPLACE	R FRT DOOR SHELL	F81Z 2520124 BB	603.80		5.3	#
8	AUTO	REF	REFINISH	R FRT DOOR OUTSIDE			C	2.8	
9	AUTO	REF	REFINISH	R FRT ADD FOR JAMBS & INSIDE			C	1.0	
10	409396	BDY	REMOVE/REPLACE	R FRT DOOR ADHESIVE NAMEPLATE	5C3Z 9942528 AA	14.65		0.1	
11	407179	BDY	REMOVE/REPLACE	R FRT DOOR TRIM PANEL ASSY	ORDER FROM DEALER	170.10		0.3	
12	401277	REF	BLEND	R REAR DOOR OUTSIDE			C	0.9	
13	410283	BDY	REMOVE/INSTALL	R REAR BELT MOULDING				0.2	#
14	401311	BDY	REMOVE/INSTALL	R REAR LWR DOOR TRIM PANEL				0.4	#
15	409528	GLS	REMOVE/INSTALL	R REAR DOOR MOVEABLE GLASS	Existing			0.5	*
16	AUTO	REF	ADD'L OPR	CLEAR COAT				1.9	
17	933003	REF	ADD'L OPR	TINT COLOR				0.5	*
18	933018	REF	ADD'L OPR	MASK FOR OVERSPRAY		0.00	*	0.3	*
19	AUTO		ADD'L COST	PAINT/MATERIALS		186.30	*		
20	AUTO		ADD'L COST	HAZARDOUS WASTE DISPOSAL		3.73	*		

* - Judgement Item
\# - Labor Note Applies
C - Included in Clear Coat Calc

ESTIMATE RECALL NUMBER: 10/ 4/2006 17:05:54 4789

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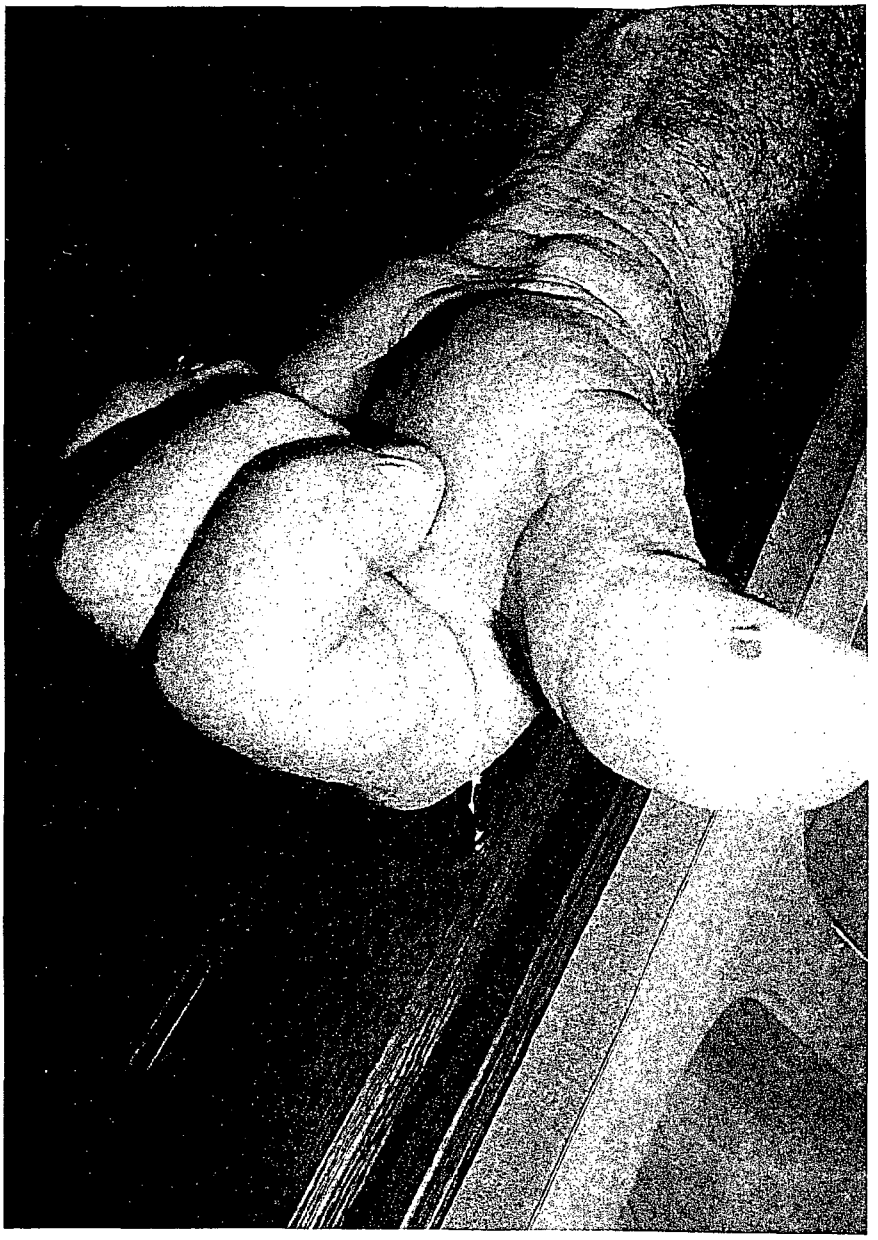
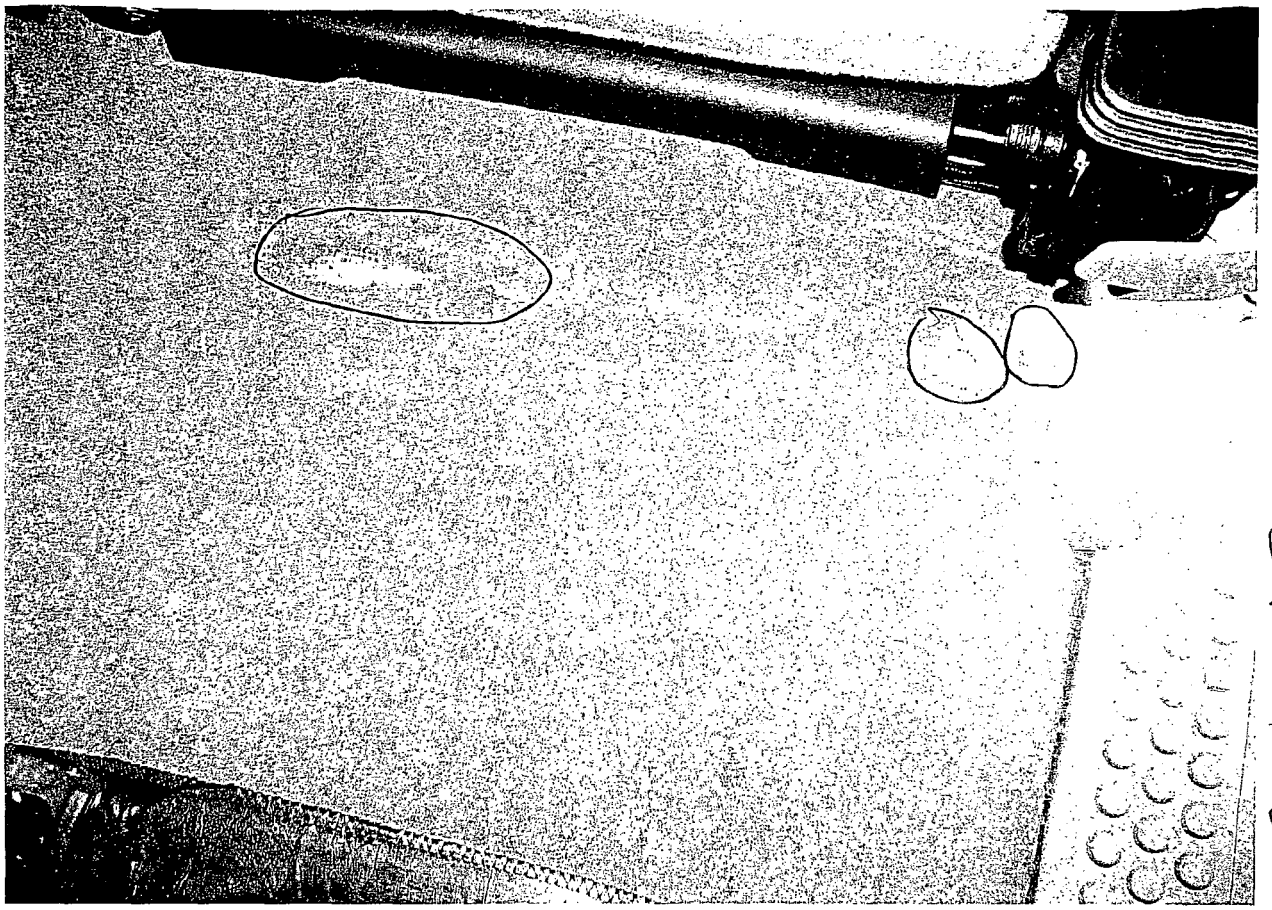
UltraMate Version: 5.0.215 All Rights Reserved

PS 7680



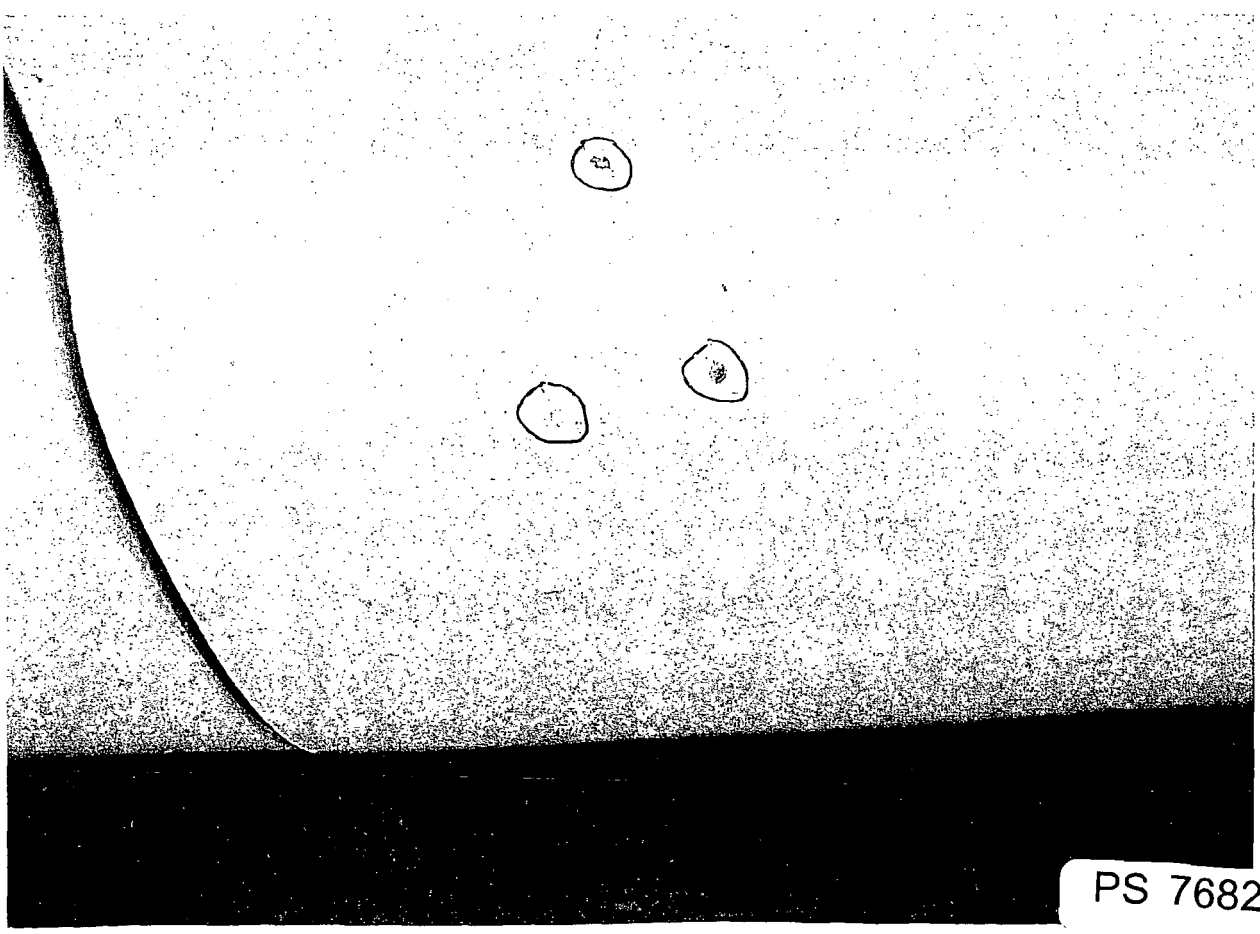
Left Thumb with hole From
Safty Leven

PS 7681



Bullet went Through Carpet Hit Frame And Glanced up And out Behind Hitting Door

Floor Carpet Rear → ↑



Door When At Home And Dry

PS 7682

Passenger Door

Outside Door Jamb

PS 7683

********** SALE **********
Mail Boxes Etc.
Making Business Easier. Worldwide.
****
Shift:1519 Drw:01 ID:259 Clerk:James
10/5/06 12:32:25

Center #4176
2019 Aero Way STE 103
Medford, OR 97504
Phone 541-770-5353

Qty	Description	Unit	Ext
1	Shipping	89.00	89.00
1	Shipping	16.78	16.78
1	Packaging Service	7.50	7.50
1	Shipping	27.23	27.23
1	Packaging Service	0.75	0.75
1	Packaging Material	3.05	3.05

Sub Total: 144.31
Total Sale: 144.31

Check: 144.31
Change: 0.00

Your Packaging and Shipping Experts
The UPS Store
Visit us online at:
WWW.TheUPSStore.com

Visit our Web Site at: WWW.MBE.COM

Shipment Estimate

THIS IS AN ESTIMATE. THIS IS NOT A SHIPPING LABEL.

SHIP DATE:
Thur, Oct 5, 2006

EXPECTED DELIVERY DATE:
MON, OCT 9, 2006 EOD

SHIP FROM:
Medford OR 97504

SHIP TO:
Ilion NY 13357
Business

ESTIMATED BY:
THE UPS STORE #4176
Medford,OR 97504
(541) 770-5353

SHIPMENT INFORMATION:
UPS 2nd Day Air Com
7.15lbs / 22lbs Billed (DimWt)
Cust Pack: 50x12x7 in
Declared Value = $500.00
E-mail Shipment Notification

Tracking Number: N/A
Shipment ID: MM3SRE1SZ2DR9
Or/Item#: N/A
Ref#: N/A

DESCRIPTION OF GOODS:
N/A

SHIPMENT CHARGES:

2nd Day Air Com	$72.10
Service Options	$5.00
Fuel Surcharge	$11.90
Total	$89.00

COMPLETE ONLINE SHIPMENT TRACKING INFORMATION:
Enter any of the following addresses in your web browser to view tracking information:
http://theupsstore.com (select Tracking, then enter Shipment ID #)
http://mbe.com (select Tracking, then enter Shipment ID #)
http://iship.com/trackit/track.asp? (Enter Shipment ID #)

QUESTIONS ABOUT YOUR SHIPMENT?
Contact the SHIPPED THROUGH facility listed above.

Signature:

ShipmentID: MM3SRE1SZ2DR9

Powered by iShip(tm)
10/05/2006 12:26 PM Pacific Time

Your Air Shipper's Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of [illegible] for the International Carriage of Goods by Road (the "CMR

Shipment Estimate

THIS IS AN ESTIMATE. THIS IS NOT A SHIPPING LABEL.

SHIP DATE:
Thur, Oct 5, 2006

EXPECTED DELIVERY DATE:
MON, OCT 9, 2006 EOD

SHIP FROM:
Medford OR 97504

SHIP TO:
Ilion NY 13357
Business

ESTIMATED BY:
THE UPS STORE #4176
Medford,OR 97504
(541) 770-5353

SHIPMENT INFORMATION:
UPS 2nd Day Air Com
2lbs ManWt / 4lbs Billed (DimWt)
Cust Pack: 9x9x9 in
Declared Value = $200.00
E-mail Shipment Notification

Tracking Number: N/A
Shipment ID: MM3SRE18PGJ28
Or/Item#: N/A
Ref#: N/A

DESCRIPTION OF GOODS:
N/A

SHIPMENT CHARGES:

2nd Day Air Com	$22.30
Service Options	$1.25
Fuel Surcharge	$3.68
Total	$27.23

COMPLETE ONLINE SHIPMENT TRACKING INFORMATION:
Enter any of the following addresses in your web browser to view tracking information:
http://theupsstore.com (select Tracking, then enter Shipment ID #)
http://mbe.com (select Tracking, then enter Shipment ID #)
http://iship.com/trackit/track.asp? (Enter Shipment ID #)

QUESTIONS ABOUT YOUR SHIPMENT?
Contact the SHIPPED THROUGH facility listed above.

Signature:

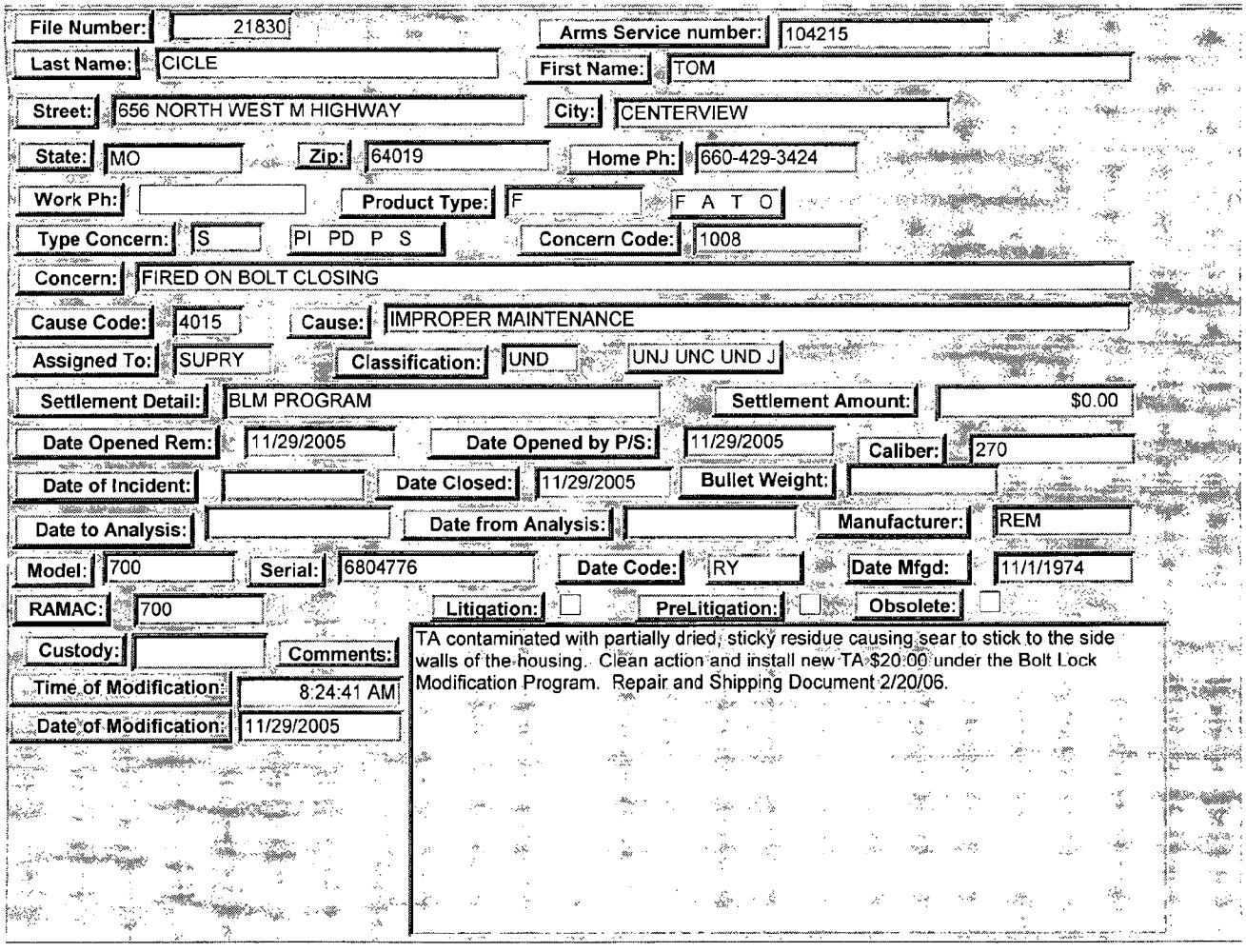
ShipmentID: MM3SRE18PGJ28

Powered by iShip(tm)
10/05/2006 12:28 PM Pacific Time

PS 7684

PS 7685

8 LBS
DWT: 22 LBS
BAILEY
(541) 773-2278
THE UPS STORE #4176
SUITE 103
2019 AERO WAY
MEDFORD OR 97504
SHIP ATTN FRED SUPRY
TO: REMINGTON FIREARMS
14 HOEFLER AVE
ILION NY 13357-1888
NY 135 0-01



File Number:	21830	Arms Service number:	104215
Last Name:	CICLE	First Name:	TOM
Street:	656 NORTH WEST M HIGHWAY	City:	CENTERVIEW
State:	MO	Zip:	64019
Home Ph:	660-429-3424	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	11/29/2005	Date Opened by P/S:	11/29/2005
Caliber:	270	Date of Incident:	
Date Closed:	11/29/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	6804776	Date Code:	RY
Date Mfgd:	11/1/1974	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	TA contaminated with partially dried, sticky residue causing sear to stick to the side walls of the housing. Clean action and install new TA $20.00 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	8:24:41 AM		
Date of Modification:	11/29/2005		

[redacted]

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
[redacted]x 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 12/8/2005
RE00104215	6804776	Estimate Date - 11/29/2005
Account # - R-	Model 700 Center Fire with 22 inch barrel	Current Date - 12/14/2005
	Caliber: 270 WIN BDL SYNTHETIC	

Customer
TOM CICLE
656 N W M HIGHWAY

CENTERVIEW. MO 64019 US

Return To
TOM CICLE
656 N W M HIGHWAY

CENTERVIEW. MO 64019 US

Phone (H) (660)-429-3424
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRED WHEN CLOSING BOLT		

Technician's Comments

Condition	NOT ORIGINAL STOCK
ProblemNotes	Trigger assembly is contaminated with a dried and sticky lubrication residue causing the sear cam to stick to the side plates.Replace trigger assembly under bolt lock program for $20.00,check over and clean.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7687

Remington.

Factory Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 6804776
Are you the original owner?: ☐ YES ☑ NO	
Name: Tom Cicle	**Date of Purchase:** 2000
Address (no PO Boxes): 656 N. W. M Hwy	
City: Centerview	**State:** Mo. **Zip:** 64019
Phone (Daytime): 660 429 3424	**Fax:**
E-mail Address: TLC@stowers-institute.org	

☑ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of ocurrence:

11-15-05 gun Fired as bullet was put in chamber & bolt closed. Gun is unsafe also needs Safety Modification Program.

Rig. Assm is contaminated with a dried sticky lubrication residue causing sear cam to stick to sideplates. Replace T[illegible] under bolt lock program for $20.00 lockouts clean

Serial Number: 6804776

Model: 700

RE00104215

Ammunition Information:

Manufacturer: Remington Quote	Ty
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Po
Case/Hull Used:	Pri
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:	Hopps Nitro Solivent
How often do you clean the bore? (Months or Number of rounds)	AFTER Deer Season
How often do you clean the action? (Months or Number of rounds)	//
How often do you clean the trigger assembly? (Months or Number of rounds)	//
Brand of lubricant used:	Remington Rem Oil
How often do you lubricate the bore? (Months or Number of rounds)	//
How often do you lubricate the action? (Months or Number of rounds)	//
How often do you lubricate the trigger assembly? (Months or Number of rounds)	//

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☑ NO

Comments: Like my gun but scared of it.

PS 7688

Date: 11/29/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Tom Cicle

R.E. Number: 104215

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 680 4776 Date of Manufacture: 11/74

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY — SYN.

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY - STICKY

Headspace: —

Function evaluation:

PS 7689

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY - BOLT LOCK

Test firing results (if applicable): —

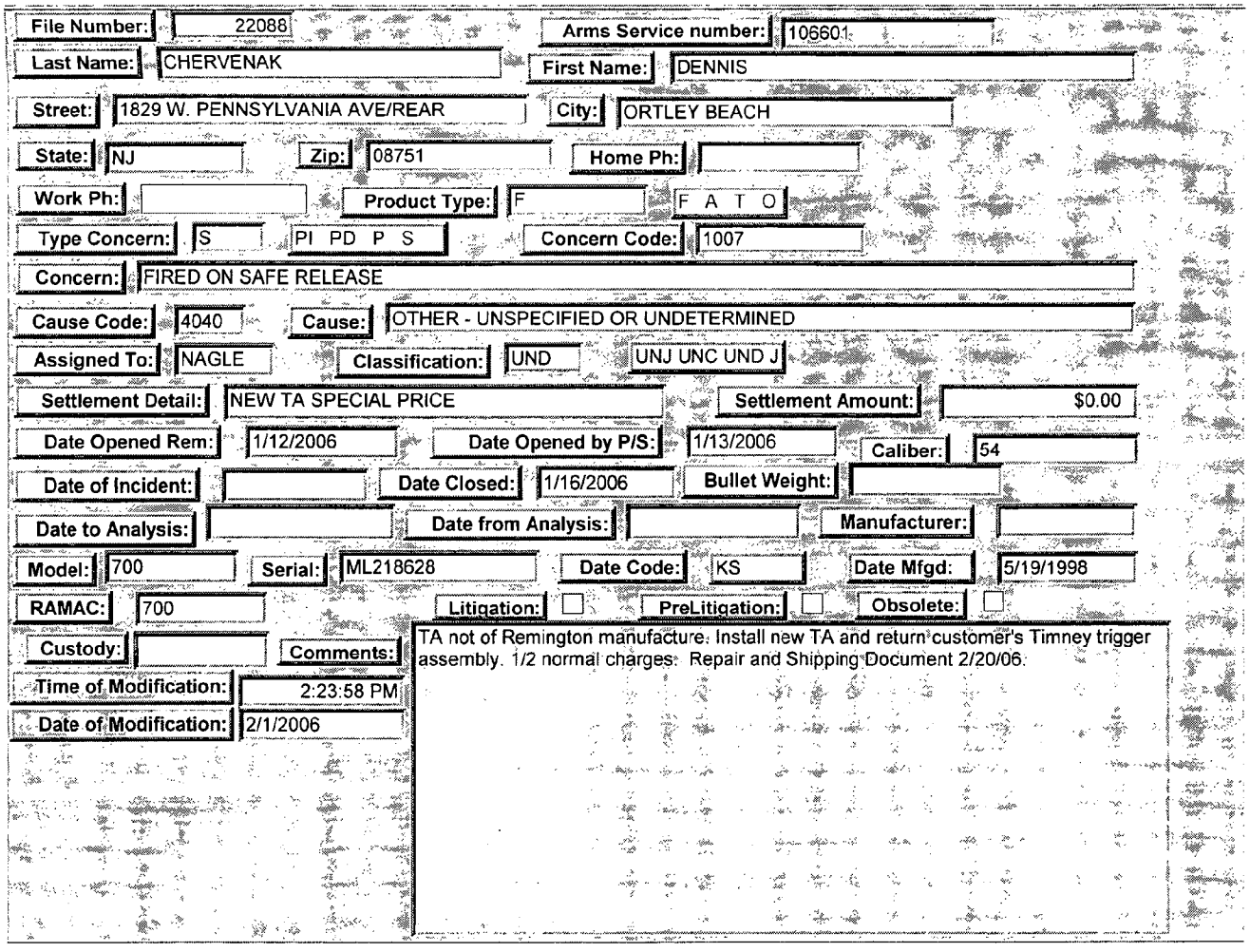
DISPOSITION

TRIG. ASSM. is contaminated with a DRIED + STICKY lubrication RESIDUE causing searcam to stick to side plates. Replace TPA checkover, clean UNDER BOLT LOCK PROGRAM for $20.00 Quote

ADDITIONAL COMMENTS

PS 7690

PS 7691



File Number:	22088	Arms Service number:	106601
Last Name:	CHERVENAK	First Name:	DENNIS
Street:	1829 W. PENNSYLVANIA AVE/REAR	City:	ORTLEY BEACH
State:	NJ	Zip:	08751
Home Ph:		Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA SPECIAL PRICE
Settlement Amount:	$0.00	Date Opened Rem:	1/12/2006
Date Opened by P/S:	1/13/2006	Caliber:	54
Date of Incident:		Date Closed:	1/16/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	
Model:	700	Serial:	ML218628
Date Code:	KS	Date Mfgd:	5/19/1998
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	TA not of Remington manufacture. Install new TA and return customer's Timney trigger assembly. 1/2 normal charges. Repair and Shipping Document 2/20/06.		
Time of Modification:	2:23:58 PM		
Date of Modification:	2/1/2006		

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ax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 1/12/2006
RE00106601	ML218628	Estimate Date -
Account # - R-	Model 700ML Center Fire Caliber: 54	Current Date - 1/16/2006

Customer
DENNIS CHERVENAK
1829 W PENNSYLVANIA AVE - REAR

ORTLEY BEACH. NJ 08751 US

Return To
DENNIS CHERVENAK
1829 W PENNSYLVANIA AVE - REAR

ORTLEY BEACH. NJ 08751 US

Phone (H)
Phone (W)
Fax (732)-854-0395
Email VZE2WTPR@VERIZON.NET

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M993	AFTER MARKET TRIGGER ASSY.
M992	FIRED WHEN TAKING OFF SAFETY		

Technician's Comments

ProblemNotes Replaced trigger assy. at 1/2 MSP. Returning customer`s after market trigger assy.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F99294	700 ML SS TRIG ASSB	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**1**	

PS 7692

Factory Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 ML	**Serial Number:** ML218628
Are you the original owner?: ☒ YES ☐ NO	
Name: DENNIS P. CHERVENAK	**Date of Purchase:** 11-28-98
Address (no PO Boxes): 1829 W. PENNSYLVANIA AVE / REAR	
City: ORTLEY BEACH	**State:** N.J. **Zip** 08751
Phone (Daytime):	**Fax:** 732-854-0395
E-mail Address: VZE2WTPR@VERIZON.NET	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of ocurrence: 2004/Oct – Shooting at RANGE, SIGHTING-IN NEW SCOPE. AFTER NORMAL OPERATION FOR 3-5 SHOTS, WITH SCOPE DIALED IN ALMOST PERFECT, TOOK OFF SAFETY & GUN FIRED. TRIED ONE MORE LOAD WITH THE SAME RESULT. TOOK GUN TO GUNSMITH IN BORDENTOWN THE NEXT DAY. REPLACED THE TRIGGER PART I HAVE ENCLOSED WITH SHIPMENT. WORKED FINE AT THE RANGE A WHILE, THEN DID THIS SAME THING. REPLACED TRIGGER COVER	
Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder): POWER BELT 295GR W/ 110 GRAINS TRIPLE 7 POWDER (TRIPLE 7 POWDER)	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: HOT WATER & SOAP / SOLVENT-TOO.	
How often do you clean the bore? (Months or Number of rounds) AFTER EACH USE	
How often do you clean the action? (Months or Number of rounds) " " "	
How often do you clean the trigger assembly? (Months or Number of rounds) " " "	

PS 7693

And worked fine for a few shots. Then it started to do the same thing, again. (Replaced Timney, Arown Sept. 2005)

PS 7694

Brand of lubricant used: Rem. oil / OR 3 in 1

How often do you lubricate the bore? (Months or Number of rounds) After each use

How often do you lubricate the action? (Months or Number of rounds) " " "

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? [X] YES [ ] NO

Comments: I Love my .54, Hope it is fixable, forgive me Make great years of shooting & hunting!

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? 2004 / oct

What were the services performed? Replaced part for trigger — enclosed.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOU
THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU
SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZI
OF YOUR FIREARM.

Serial Number: ML218628

Model: 700ML

RE00106601

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage
ship in a firearm box. (Note: Original boxes may not be retu
:: Remove all accessories from your firearm to prevent loss or
:: Provide a return address on both the outside and inside the
return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Re
damage or loss during shipment, so you may elect to purcha

Charge repairs will be processed using the following guidelines

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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Remington

Trig. Assm. not of Rem-Mfg.
Replace TPA, check over, clean
AT 1/2 MSP. Return Timmy
TPA to cust. per Request Go ahead

PS 7695

IF Replacing a trigger Assembly, Please send old trigger back. As I will Return it to you if it is the problem.

HARRY'S ARMY & NAVY STORES
691 RT. 130, ROBBINSVILLE, NJ 08691
PHONE: 609-585-5450
FAX: 609-585-4440
OUTSIDE NJ 1-800-GUNS USA
All Layaways 30 Days Maximum

GUN RECEIPT

Harry's Green Tag # 09334

DATE 28 NOV 95 19 —

M DENNIS P CHERVENAK

CUSTOMER PHONE # 732-854-1779

REMINGTON 700 ML'S		
54 CAL IN-LINE		
MUZZLELOADER		

Date: 1/13/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: DENNIS P. CHERVENAK

R.E. Number: 106601

Reason for inspection: FSIR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: ML218628 Date of Manufacture: 5/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: After MKT, Nipple + F.P.

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: After MKT. TPA - TIMNEY

Headspace: —

Function evaluation:

PS 7697

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: —

Test firing results (if applicable): —

DISPOSITION

Trig. Assm. Not of Rem. Mfg. Replace TPA, checkover, clean. At 1/2 MSP. Return cust. Timney TPA per Request go ahead

ADDITIONAL COMMENTS

PS 7698

Remington Arms Co., Inc.
Product Service
Legal Case #:639

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/17/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Allen	Cantrell	6720 Trilobite Trail	Ft. Worth	TX	76137		H 817-847-4153 C 817-688-8846

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	Fired on Safe Release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown	
C					

11/17/06-Approx 2 weeks ago customer had unloaded the firearm, when he switched it from safe to fire the gun dry fired. No injuries or damages.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000	A6422658		1/1/1900
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
	CROWN DIST DALLAS TX		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/17/06-Sending ARS, Ltr, Box to have firearm evaluated.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7699

139

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/17/06				

Customer Information		
	Reporter (Age)	Incident (Age)
Name	Allen Cantrell	
Address	6720 Trilobite Trail	
City, St Zip	Ft worth, TX 76137	
Home	817-847-4153	
Cell	817-688-8846	
Work		

Incident Information

Personal Injury ☐ Property Damage ☐ Safety ☒ Concern ☐

Nature of Injury:

Medical Treatment:

Claim:

Incident: ? abt recall
2 wks ago
unloaded firearm switched to safety to live dry fired.
friend's rifle did same

Send Box + label. box 812176

Firearm Information

Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	700 30-06	A6422658	

Date Purchased	Where Purchased	Original Owner
1978		

Ammunition Information	
Factory or Reloads	
Manufacturer	
Caliber	
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 7700

Remington®

November 20, 2006

Allen Cantrell
6720 Trilobite Trail
Fort Worth, TX 76137

Subject: Model 700 Serial# A6422658
RE: Case #639

Dear Mr. Cantrell,

We were sorry to learn of the incident that you experienced with your firearm. As I understand your explanation, your rifled fired when you released the safety. We are certainly glad that everyone is ok, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the rifle back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The shipping box will come to you under separate cover.) The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

ALLEN CANTRELL
6720 TRILOBITE TRAIL
FORT WORTH TX 76137

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6665 1695

BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: ALLEN CANTRELL/LW
REF 2: REF# A6422658

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping issues, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 7702

Remington Arms Co., Inc.
Product Service
Legal Case #:470

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118540	10/6/2006	10/6/2006	10/6/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sgt. Giacomo Sacca	City of Elizabeth PD	One Police Plaza	Elizabeth	NJ	07201		W 908-558-2062 C 908-403-3591

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on Safe Release	Cause:4006	Altered Adjustments or Components		Unknown	
		Concern:1007	Fired on Safe Release			
C						

Trigger pull set screw has been backed out so far that the spring is not returning the trigger under the sear.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
	CF/BA	700/308 WIN	25709	G6447463	BZ	1/18/20 8:36:5 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	ELIZABETH POLICE DEPARTMENT	SCOPE,RINGS,MOUNT,BIPOD	Y

CUST.REQUEST:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

/700/CF/BA

Cash	Reim. Ca

PS 7703

Settlement	Release of Claims	Release Date	Reimbursement	Settlement Date APV	Da AP
Install new SPL Trigger Assembly n/c					

Repair/Replacement Cost	Repair/Replacement Date
75.00	10/6/2006

Install new SPL trigger assembly into this rifle n/c under warranty.

Examination[/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/6/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGG PULL SCREW TO FAR OUT TRIGGER NOT RETURNING PROPERLY
Barrel	Description		26" 308 WIN PSS
	Date Code		BZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Slightly Worn; Functioning	

PS 7704

	Stop	Slightly Worn; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A ,SCOPE INTERFERENCE
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	True	TRIGGER PULL SCREW TO FAR OUT

PS 7705

SPL - TRIGGERS

CASE # 470

CITY OF ELIZABETH, NEW JERSEY
POLICE DEPARTMENT
ONE POLICE PLAZA, ELIZABETH, N.J. 07201
(908) 558-2000

J. CHRISTIAN BOLLWAGE
Mayor

JAMES COSGROVE
Police Director

JOHN P. SIMON
Chief of Police

TRIG. PULL SET SCREW IS OUT TO FAR + NOT ALLOWING PROPER TRIG. RETURN. REPLACE TRIGGER CHECK OVER. SET TRIG. PULL TO MFR FACTORY SPECS. H/C

BZ 1/05 3#

26"

Remington
14 Hoefler Ave
Ilion , NY 13357

10-03-2006

Greetings,

I am sending you two 700's that need repair. When the repairs are completed please reset the trigger pulls on both weapons to three and one half pounds (3 1/2). Please return the weapons to my attention at One Police Plaza Elizabeth N.J. 07201 also if possible please call and advise me when they are shipped. My office number is 908-558-2062 my cell number is 908-403-3591.

Repairs needed:

Remington 700 - serial number G6447463 - 1) Bolt catch sticks in the open position. lever has to be pulled down to function properly. 2) Has had episodes of firing when the safety is switched to the fire position. 3) reset trigger to 3 1/2 lbs.

Remington 700 - serial number G6454894 - 1) Trigger will not set below 5 1/2 lbs. Please reset to 3 1/2 lbs.

Thank you in advance for your assistance. If there are any questions please call me at the above numbers or E-mail me at sacca@optonline.net. Also Please turn these weapons around as soon as possible as the are duty weapons.

Sincerely,

Sergeant Giacomo Sacca
Elizabeth Police Training
Emergency Services

Serial Number: G6447463
Model: 700
PS 7706
RE00118540

Remington Arms Co., Inc.
Product Service
Legal Case #:495

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118734	10/16/2006	10/17/2006	10/17/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Clydes Sport Shop	2307 Hammonds Ferry Road	Baltimore	MD	21227		W 410-2421-6108 F 410-536-4442

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	fired on safe release	Cause:4006	Altered Adjustments or Components		Unknown	
		Concern:1007	Fired on Safe Release			
C						

Customer says gun fires sometimes when taking safety off - without pulling the trigger, and he wants the bolt to open with the safety on.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	20000	A6495159	WO	8/29/1977

Date Purchased	Where Purchased	Accessories	Original Owner
	CLEARFIELD HDWE CLEARFIELD PA		U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	Ca: Da

PS 7707

APV AP

BLM
Program

Repair/Replacement Cost **Repair/Replacement Date**

We could not duplicate the customers concern; however, we found the trigger set screw positions altered and the TA coated with a sticky residue. Clean action and install a new TA $20 under the bolt lock modification program. Check the rifle over completely and test.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/17/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED,DIRTY/STICKY
Barrel	Description		22" 270 WIN
	Date Code		WO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
		Slightly Worn;	

PS 7708

Extractor	Condition	Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SOME SCRATCHES AND DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0115
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	2.75#
	Altered	True	SET SCREWS ALTERED

PS 7709

CLYDE'S SPORT SHOP, INC.
2307 Hammonds Ferry Road
Baltimore, Maryland 21227
Telephone: 410-242-6108
Fax: 410-536-4442

CASE # 495

PURCHASE ORDER

Show this Purchase Order Number on all correspondence, invoices, shipping papers and packages.

2161 .0115 2 3/4 II WO 8/77 22"

TO: Remington Arms

DATE OF ORDER	REQ. NO.
10-9-06	

SHIP TO

WHEN SHIP	SHIP VIA	F.O.B. POINT	TERMS

	QTY. ORDERED	QTY. RECEIVED	STOCK NUMBER/DESCRIPTION	UNIT PRICE	TOTAL
1	could not duplicate concerns Trig. sets crew saltered, trig. Assm. dirty sticky. Replace TPA under bolt lock program, check over, clean, function	Quote	JOB		
2			# 1382053		
3			CUSTOMER SAID GUN FIRES SOMETIMES		
4			W/ TAKEN SAFTEY OFF W/O PULLING TRIGGER		
5			WANTS BOLT TO OPEN W/ SAFTEY ON		
6			WAS THERE A RECALL ?		
7			PLEASE REPAIR		
8					

FUST for $ 20.00

118734

1. Please send _____ copies of your invoice.
2. Order is to be entered in accordance with prices, delivery and specifications shown above.
3. Notify us immediately if you are unable to ship as specified.

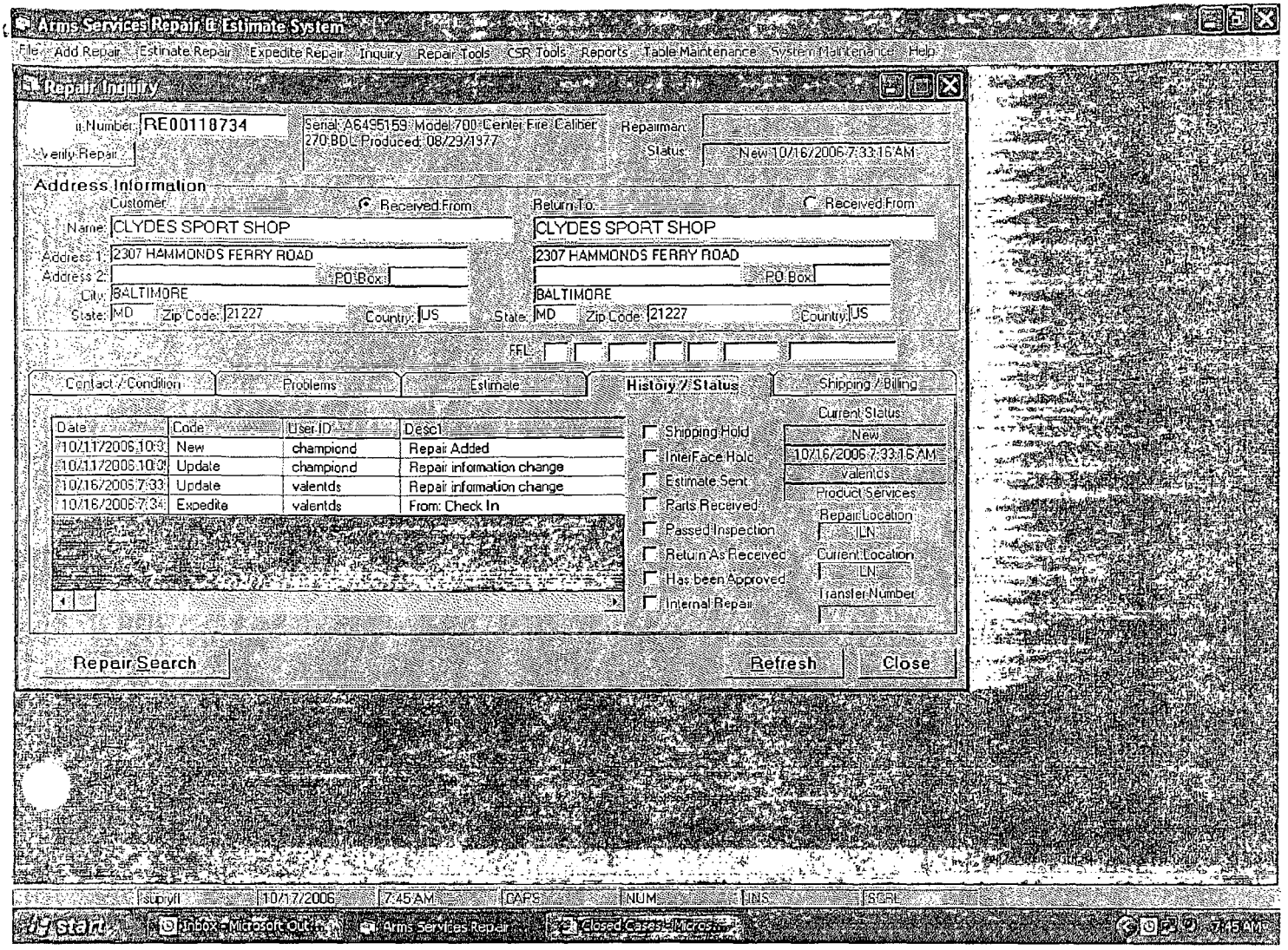
Authorized by

Serial Number: A6495159

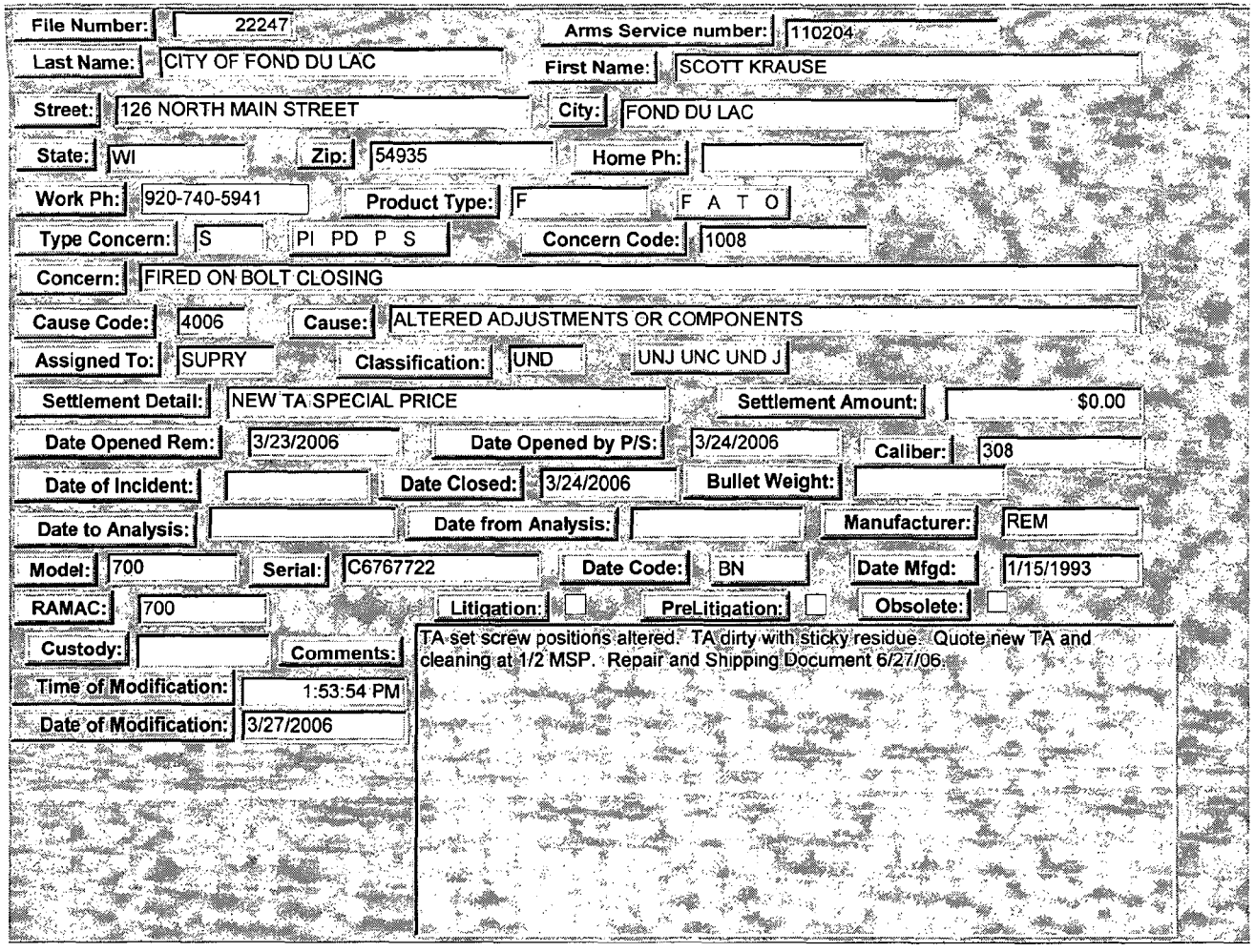
Model: 700

RE00118734

PS 7710


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
ir Number: RE00118734
Verify Repair
Serial: A6495159 Model: 700 Center Fire Caliber 270 BDL Produced: 08/29/1977
Repairman:
Status: New 10/16/2006 7:33:16 AM
Address Information
Customer
Received From
Name: CLYDES SPORT SHOP
Address 1: 2307 HAMMONDS FERRY ROAD
Address 2:
PO Box:
City: BALTIMORE
State: MD Zip Code: 21227 Country: US
Return To:
Received From
CLYDES SPORT SHOP
2307 HAMMONDS FERRY ROAD
PO Box:
BALTIMORE
State: MD Zip Code: 21227 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
10/17/2006 10:3 New championd Repair Added
10/17/2006 10:0 Update championd Repair information change
10/16/2006 7:33 Update valentds Repair information change
10/16/2006 7:34 Expedite valentds From: Check In
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
10/16/2006 7:33:16 AM
valentds
Product Services
Repair Location
LN
Current Location
LN
Transfer Number
Repair Search
Refresh
Close
stopyll
10/17/2006
7:45 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Outl...
Arms Services Repair
Closed Cases - Micros...
7:45 AM

PS 7711



File Number:	22247	Arms Service number:	110204
Last Name:	CITY OF FOND DU LAC	First Name:	SCOTT KRAUSE
Street:	126 NORTH MAIN STREET	City:	FOND DU LAC
State:	WI	Zip:	54935
Home Ph:			
Work Ph:	920-740-5941	Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	3/23/2006	Date Opened by P/S:	3/24/2006
Caliber:	308		
Date of Incident:		Date Closed:	3/24/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	C6767722
Date Code:	BN	Date Mfgd:	1/15/1993
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	TA set screw positions altered. TA dirty with sticky residue. Quote new TA and cleaning at 1/2 MSP. Repair and Shipping Document 6/27/06.
Time of Modification:	1:53:54 PM		
Date of Modification:	3/27/2006		

(PS 7712)

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

[redacted]rts/Repairs 800-243-9700 www.remington.com info@remington.com
Fax 336-548-7801

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number
RE00107287
Account # - R-

Description/Serial Number
2969365M **REPLACEMENT** A2913306M
Model 597 Rim Fire Caliber: 17 hmr magnum

Date Received - 1/30/2006
Estimate Date -
Current Date - 5/31/2006

Customer
GREGORY PERSINGER
12586 CRAIG CREEK ROAD

EAGLE ROCK. VA 24085 US

Phone (H) (540)-884-2706
Phone (W)

Return To
GREGORY PERSINGER
12586 CRAIG CREEK ROAD

EAGLE ROCK. VA 24085 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	CLIP BLEW OUT		

Technician' Comments

ProblemNotes Replace with new in exchange. RAMAC 2516.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000254	GR-FIREARM REPLACEMENT	1	Y
Service	Total:	1	

PS 7713

Remington Arms Co., Inc.
Product Service
Legal Case #:482

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118556	10/11/2006	10/12/2006	10/12/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Lt. Ben Perez	Colorado Dept. of Corrections	Hwy 50 and Evans Blvd.	Canon City	CO	81212		W 719-269-5812 F 719-269-5813

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4039	No Fault Found			
S	fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

We could not duplicate the concern. TA was not altered, it was clean, and responded correctly to every test. We feel that the shooter accidently hit the trigger while moving the safety button.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/308 WIN	25775	B6770471	LG	2/6/1986

Date Purchased	Where Purchased	Accessories	Original Owner
	TUXALL UNIFORM & EQUIP 80216	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7714

Install new
X-Mark
Pro trigger
Assembly
n/c

Repair/Replacement Cost	Repair/Replacement Date
71.50	10/12/2006

Could not duplicate concern. During the examination we noticed that the stock was cracked, and we will replace that stock with a used stock that is in better condition. We will also install the new X-Mark Pro TA at n/c to restore customers faith in the rifle.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/12/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		LG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	

PS 7715

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	CRACKED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.016
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	

PS 7716

CASE # 482

STATE OF COLORADO

Bill Owens
Governor
Joe Ortiz
Executive Director

5#

LG 2/86

DEPARTMENT OF CORRECTIONS
CENTRAL ARMORY
Highway 50 & Evans Blvd
Canon City, CO. 81215-300
Phone (719) 269-5812
Fax (719) 269-5813

September 13, 2006

Bob Leskovar,

Per our phone conversation last week, I am requesting that you inspect and make any adjustments/repairs to the enclosed rifle, serial number B6770471, to bring it back to factory specifications so that we may issue this rifle for duty use. This rifle was involved in an accidental discharge on the range during training. It was reported to discharge when the operator moved the rifle's safety from the on-safe position to the off-safe position. Thanks again for your assistance.

Please ship the rifle back to:

Colorado Dept. of Corrections
Central Armory/attention: Lt. Ben Perez
Highway 50 and Evans Blvd.
Canon City, CO 81212

118556

Thank you for your help with this matter.

Lt. Ben Perez

could not duplicate concern. Replace TPA, check over, clean, Function test, AT ~~[illegible]~~ No charge Good-will gesture # 230145

Serial Number: B6770471
Model: 700
RE00118556

PS 7717

Remington Arms Co., Inc.
Product Service
Legal Case #:277

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114769	7/18/2006	7/19/2006	7/19/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Castles Shoe Shop	112 West 10th	Lamar	MO	64759		H 417-682-5449 E castleds@yahoo.com

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4006	Altered Adjustments or Components		Unknown	
S	accidental discharge	Concern:1007	Fired on Safe Release			
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/243 WIN	27474	E6354885	LR	2/17/1997

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART WAREHOUSE #3R	TWO PIECE SCOPE BASE AND RINGS	N

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

PS 7718

check
over,
replace
TPA,
clean at
1/2 MSP.

Repair/Replacement Cost **Repair/Replacement Date**

test with slave stock and mag assm.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGGER ASSM SET SCREWS ALTERED
Barrel	Description		22" 243 WIN
	Date Code		LR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	

PS 7719

	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER BENT (SHIPPING DAM.)
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED

PS 7720

CASE # 277 LR 2/97 2# 22" .013

Remington

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

S 1007 4006

Model Number: 700	**Serial Number:** E6354885
Are you the original owner?: ☐ YES ☑ NO	
Name: CASTLE'S SHOE SHOP	**Date of Purchase:** UNKNOWN
Address (no PO Boxes): 112 WEST 10TH	
City: LAMAR	**State:** MO **Zip:** 64759
Phone (Daytime): 4176825449	**Fax:** NA
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) castleds@yahoo.com	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem and date of ocurrence:

Customer inherited this rifle. Upon first use, experienced an accidental discharge when taking gun off safety. thankfully there was not an injury. I do not work on triggers so I am sending it in for your examination and repair. I consider the gun unsafe as is.

Please advise.

Scott Castle
FFL: 5-43-011-01-8F-22135

TRIG. set screws altered. check over, replace TPA, clean, at 1/2 MSP Test w/ slave stock + mag. assm. Quote

176 characters left

Ammunition Information:

Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
	Reloader Used:

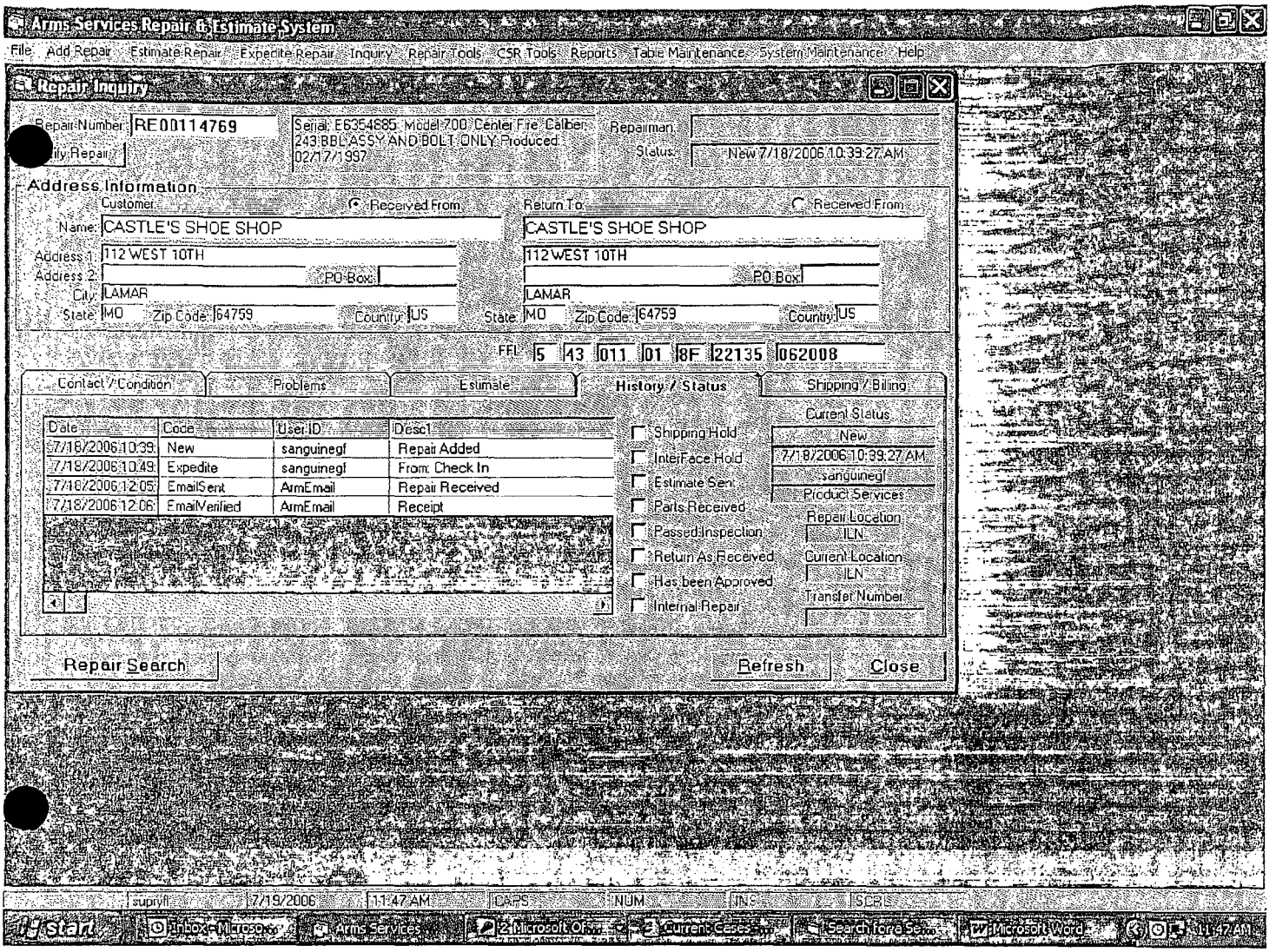
nber of rounds)

E6354885

del: 700

RE00114769

PS 7721


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number RE00114769
Serial: E6354885, Model: 700 Center Fire, Caliber: 243 BBL ASSY AND BOLT ONLY Produced 02/17/1997
Repairman
Status: New 7/18/2006 10:39:27 AM
Address Information
Customer
Received From
Name: CASTLE'S SHOE SHOP
Address 1: 112 WEST 10TH
Address 2:
PO Box:
City: LAMAR
State: MO Zip Code: 64759 Country: US
Return To
Received From
CASTLE'S SHOE SHOP
112 WEST 10TH
PO Box:
LAMAR
State: MO Zip Code: 64759 Country: US
FFL 5 43 011 01 8F 22135 062008
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
7/18/2006 10:39:
New
sanguinegf
Repair Added
7/18/2006 10:49:
Expedite
sanguinegf
From: Check In
7/18/2006 12:05:
EmailSent
ArmEmail
Repair Received
7/18/2006 12:06:
EmailVerified
ArmEmail
Receipt
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
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Close
supryfl
7/19/2006
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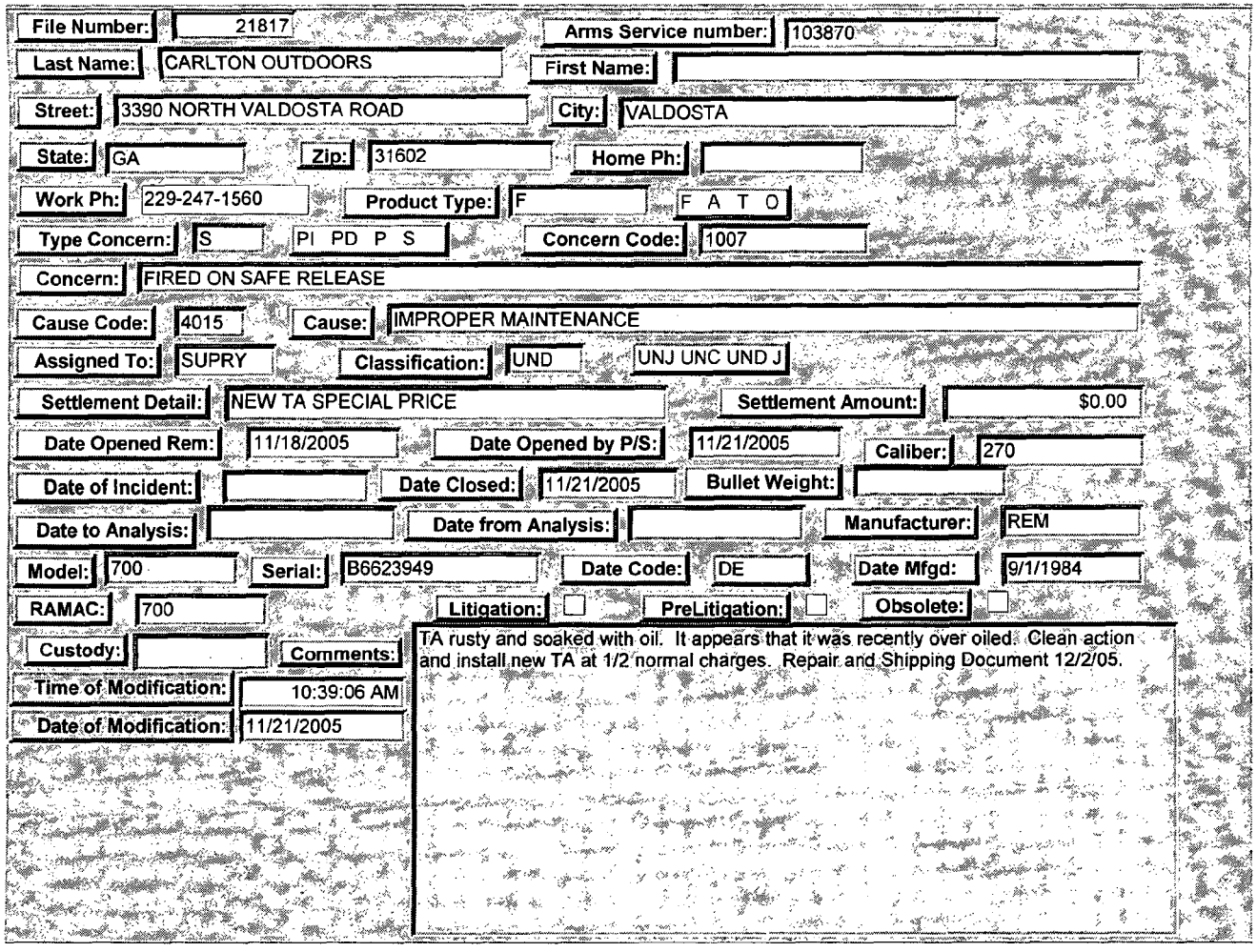
PS 7722



File Number:	21817	Arms Service number:	103870
Last Name:	CARLTON OUTDOORS	First Name:	
Street:	3390 NORTH VALDOSTA ROAD	City:	VALDOSTA
State:	GA	Zip:	31602
Home Ph:			
Work Ph:	229-247-1560	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	11/18/2005	Date Opened by P/S:	11/21/2005
Caliber:	270		
Date of Incident:		Date Closed:	11/21/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	B6623949
Date Code:	DE	Date Mfgd:	9/1/1984
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	TA rusty and soaked with oil. It appears that it was recently over oiled. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 12/2/05.
Time of Modification:	10:39:06 AM		
Date of Modification:	11/21/2005		

PS 7723

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 11/18/2005
RE00103870	B6623949	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	Current Date - 12/1/2005

Customer
CARLTON OUTDOORS
3390 N VALDOSTA ROAD

VALDOSTA. GA 31602 US

Return To
CARLTON OUTDOORS
3390 N VALDOSTA ROAD

VALDOSTA. GA 31602 US

Phone (H) (229)-247-1560
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRES WHEN SAFETY IS PUSHED		

Technician's Comments

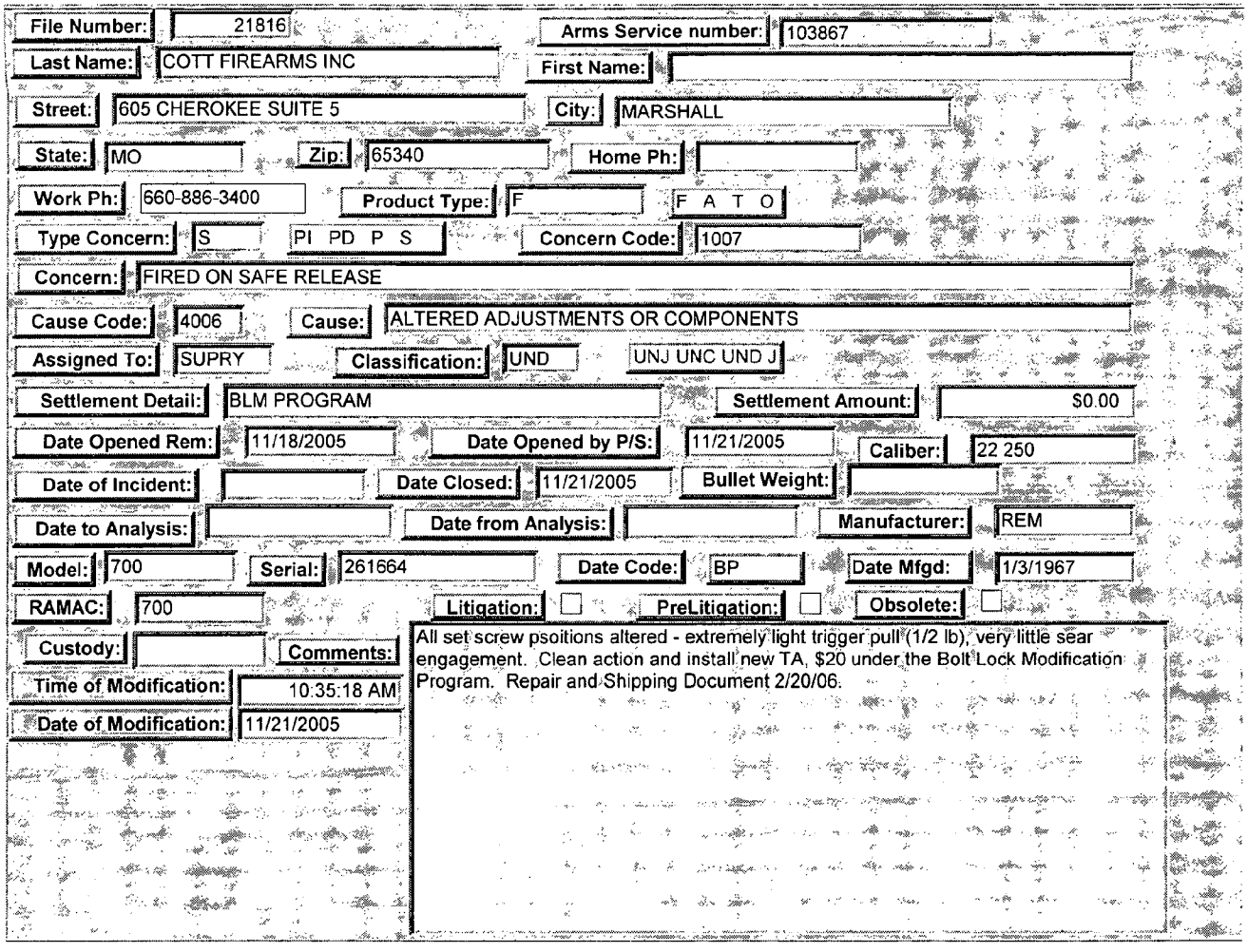
ProblemNotes Visible rust on trigger assembly.Trigger assembly soaked with oil.Clean action and install a trigger assembly at 1/2 normal cost.FLS 11/21/05

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000119	GR-TEST	1	N
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7724

PS 7725



File Number:	21816	Arms Service number:	103867
Last Name:	COTT FIREARMS INC	First Name:	
Street:	605 CHEROKEE SUITE 5	City:	MARSHALL
State:	MO	Zip:	65340
Home Ph:		Work Ph:	660-886-3400
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	11/18/2005
Date Opened by P/S:	11/21/2005	Caliber:	22 250
Date of Incident:		Date Closed:	11/21/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	261664
Date Code:	BP	Date Mfgd:	1/3/1967
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	All set screw psoitions altered - extremely light trigger pull (1/2 lb), very little sear engagement. Clean action and install new TA, $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.	Time of Modification:	10:35:18 AM
Date of Modification:	11/21/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00103867 **Account # - R-**	**Description/Serial Number** 261664 Model 700 Center Fire Caliber: 22-250 REM	**Date Received -** 11/29/2005 **Estimate Date -** 11/29/2005 **Current Date -** 12/2/2005

Customer
COTT FIREARMS
605 CHEROKEE STE 5

MARSHALL. MO 65340 US

Phone (H) (660)-886-3400
Phone (W)

Return To
COTT FIREARMS
605 CHEROKEE STE 5

MARSHALL. MO 65340 US

Fax (660)-886-3405
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	GUN WILL FIRE WHEN TAKEN OFF SAFETY	M992	GUN WILL FIRE WHEN TAKEN OFF S.

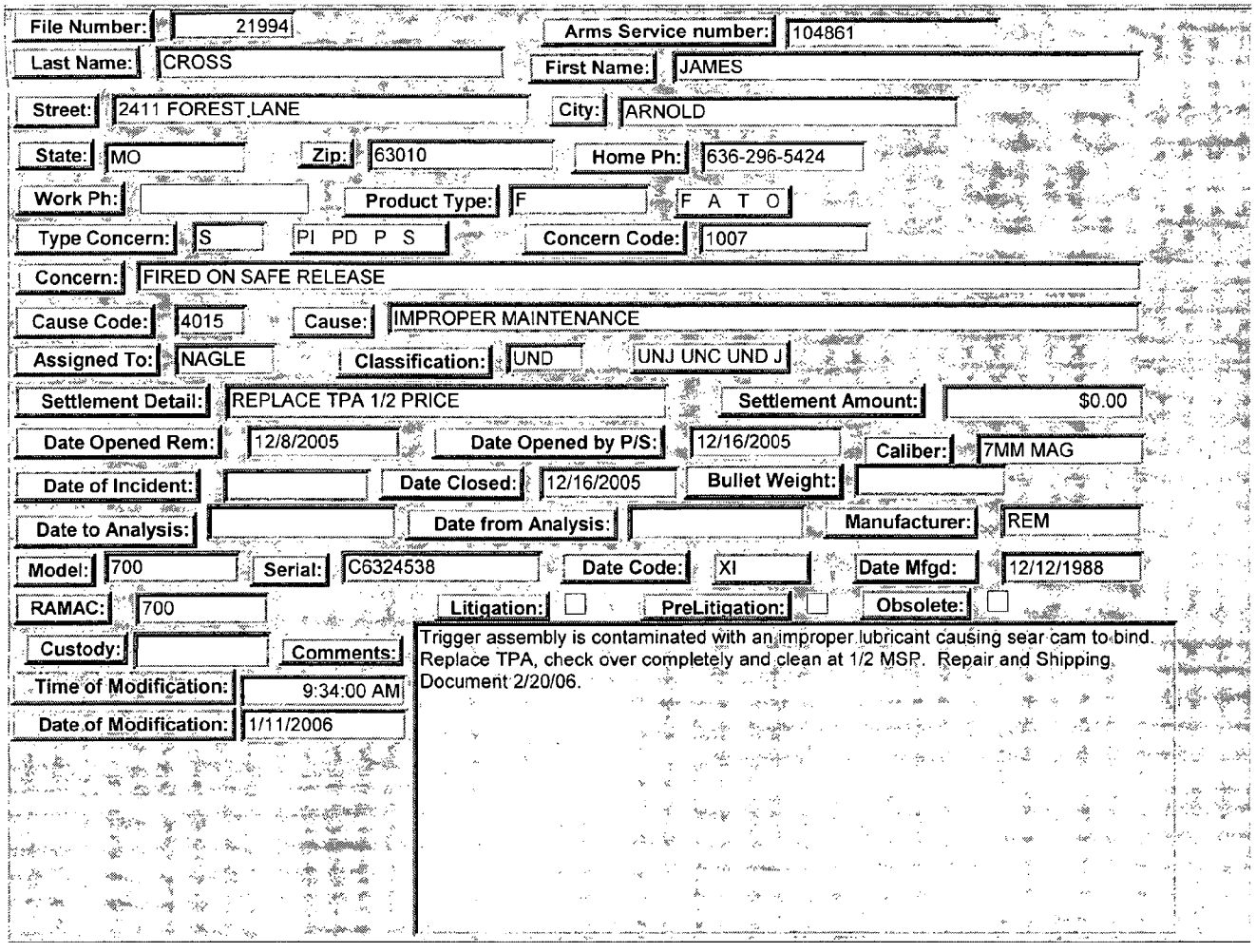
Technician's Comments

ProblemNotes alterd trigger adjustment replace trigger under bolt lock modification programQUOTE for $20.00 FLS11/21/2005

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	22	

PS 7726



File Number:	21994	Arms Service number:	104861
Last Name:	CROSS	First Name:	JAMES
Street:	2411 FOREST LANE	City:	ARNOLD
State:	MO	Zip:	63010
Home Ph:	636-296-5424		
Work Ph:		Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	REPLACE TPA 1/2 PRICE	Settlement Amount:	$0.00
Date Opened Rem:	12/8/2005	Date Opened by P/S:	12/16/2005
Caliber:	7MM MAG		
Date of Incident:		Date Closed:	12/16/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	C6324538
Date Code:	XI	Date Mfgd:	12/12/1988
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Trigger assembly is contaminated with an improper lubricant causing sear cam to bind. Replace TPA, check over completely and clean at 1/2 MSP. Repair and Shipping. Document 2/20/06.
Time of Modification:	9:34:00 AM		
Date of Modification:	1/11/2006		

PS 7727

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 12/15/2005
RE00104861	C6324538	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 7 MM REM MAG	Current Date - 1/24/2006

Customer
JAMES CROSS
2411 FOREST LANE

ARNOLD. MO 63010 US

Return To
JAMES CROSS
2411 FOREST LANE

ARNOLD. MO 63010 US

Phone (H) (636)-296-5424
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M990	FIRED OUT OF BATTERY		

Technician's Comments

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000118	GR-CLEAN	1	N
4000119	GR-TEST	1	N
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**3**	

PS 7728

5.5# 12/88

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** C6324538
Are you the original owner?: ☑ YES ☐ NO	
Name: JAMES CROSS	**Date of Purchase:** 1995
Address (no PO Boxes): 2411 FOREST LN	
City: ARNOLD	**State:** MO **Zip:** 63010
Phone (Daytime): 636-296-5424	**Fax:**
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem: While sighting scope in Gun did not Fire. When I checked my safety. Gun went off I pulled The bolt back and injected another shell into The Gun, As soon As The bolt went Forward The Gun went off again immediately I ejected All shells OUT of Gun

Ammunition Information: 7mm MAGNUM 175 GR PSPR7MM3

Manufacturer: REMINGTON | Type: Express Core-Lokt

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used:

Case/Hull Used:

Bullet Type/Shot Size:

Serial Number: C6324538

Model: 700

RE00104861

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: WD-40

How often do you clean the bore? (Months or Number of rounds) 12 months

How often do you clean the action? (Months or Number of rounds) 12 months

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used:

TRIG. ASSM. is contaminated w/an improper lubricant. causing sear cam to bind. Replace TPA, checkover, and clean at 1/2 msp. *Go ahead use cc#

PS 7729

MASTER CARD #

5396 1001 REDACTED
08/06

JAMES CROSS

PS 7730

Date: 12/15/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: James Cross

R.E. Number: 104861

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: C6324538 Date of Manufacture: 12/88

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 7731

Feeding: —

Extraction/ejection: —

Trigger pull: 5.5 #

Manual safety: OKAY

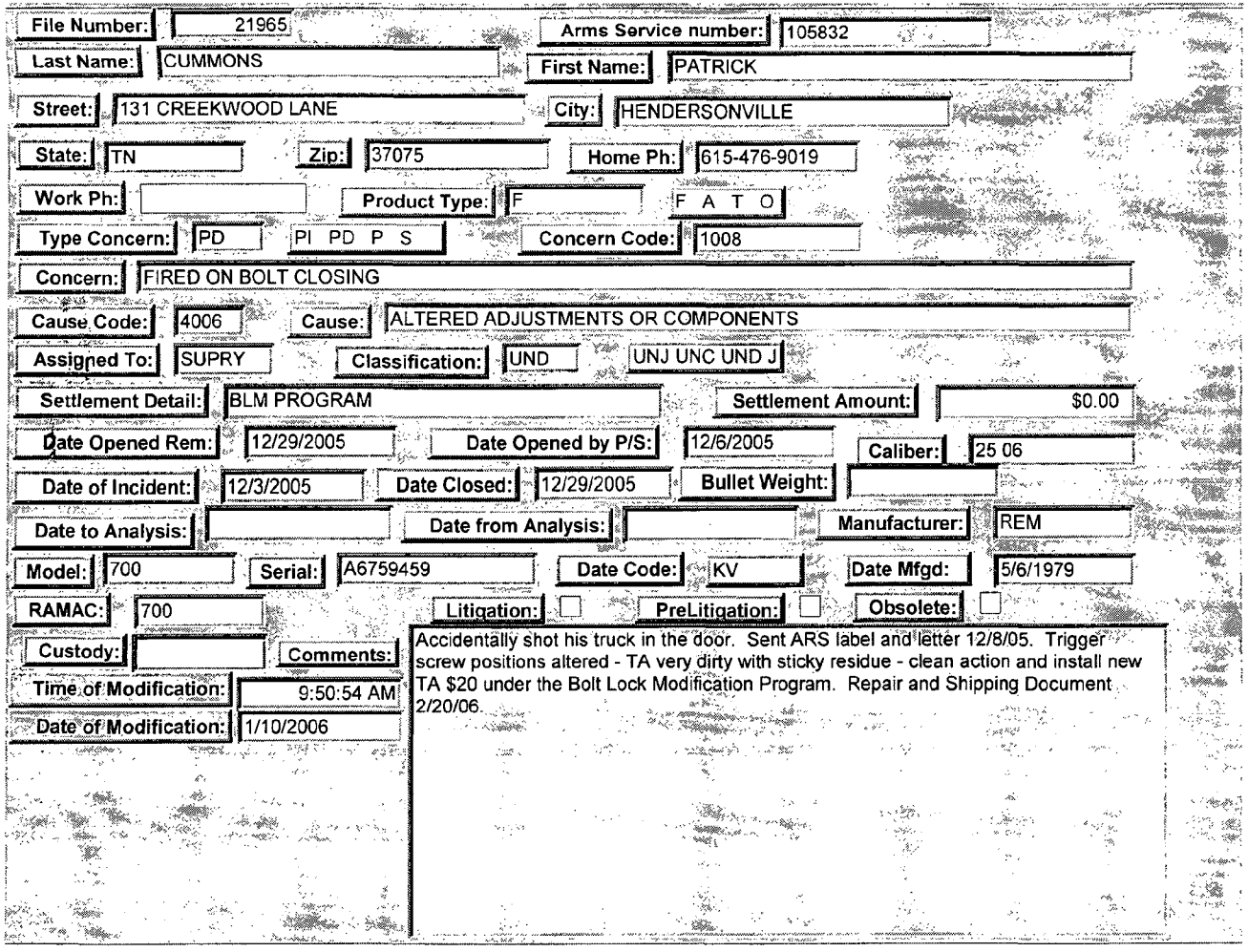
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. IS CONTAMINATED W/ AN IMPROPER LUBRICANT CAUSING SEAR ARM TO BIND. REPLACE TPA, CHECK OVER & CLEAN AT 1/2 MSP *GO AHEAD

ADDITIONAL COMMENTS

PS 7733



File Number:	21965	Arms Service number:	105832
Last Name:	CUMMONS	First Name:	PATRICK
Street:	131 CREEKWOOD LANE	City:	HENDERSONVILLE
State:	TN	Zip:	37075
Home Ph:	615-476-9019	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	PD	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/6/2005
Caliber:	25 06	Date of Incident:	12/3/2005
Date Closed:	12/29/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	A6759459	Date Code:	KV
Date Mfgd:	5/6/1979	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	Accidentally shot his truck in the door. Sent ARS label and letter 12/8/05. Trigger screw positions altered - TA very dirty with sticky residue - clean action and install new TA $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	9:50:54 AM		
Date of Modification:	1/10/2006		

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801
www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00105832 **Account # - R-**	**Description/Serial Number** A6759459 Model 700 Center Fire with 24 inch barrel Caliber: 25-06 REM BDL	**Date Received -** 1/16/2006 **Estimate Date -** 12/29/2005 **Current Date -** 1/18/2006

Customer
PATRICK CUMMONS
131 CREEKWOOD LANE

HENDERSONVILLE. TN 37075 US

Phone (H) (615)-476-9019
Phone (W)

Return To
PATRICK CUMMONS
131 CREEKWOOD LANE

HENDERSONVILLE. TN 37075 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRED WHEN CLOSING BOLT, SHOT TRUCK		
M993	ATTN FRED SUPRY		

Technician's Comments

ProblemNotes Trigger set screws altered. Trigger assembly very dirty / sticky. Replace trigger assembly, check over and clean under Bolt Lock Program.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**22**	

PS 7734

A6759459

Model: 700

RE00105832

5/79

Patrick Cummons
131 Creekwood Lane
Hendersonville, TN 37075
(615) 476-9019

Dear Mr. Suppy,

I have a Remington 700, .25-06, # A6759459. The incident happened on Dec. 3rd, 2005. I pulled the bolt back and put in 4 shells. After chambering a round, I proceeded to lock down the bolt and the gun went off, shooting a hole through my truck door. After that, I took the gun to a local sporting goods store where I learned about the recall. I can be reached via phone at 615-476-9019.

My gun is enclosed per your instructions.

Sincerely,

Patrick Cummons

P.S. - Sorry about the box - it's the only one we could find.

TRIG. SET SCREWS ALTERED. TRIG. ASSM VERY DIRTY/STICKY. Replace TPA check over, clean under BOLT LOCK PROGRAM for $20.00 @note

PS 7735

Date: 12/29/05

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Patrick Cummons

R.E. Number: 105832

Reason for inspection: FBE

FIREARM

Manufacturer: Rem Model: 700

Serial Number: A6759459 Date of Manufacture: 5/79

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 7736

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY – BOLT LOCK

Test firing results (if applicable): —

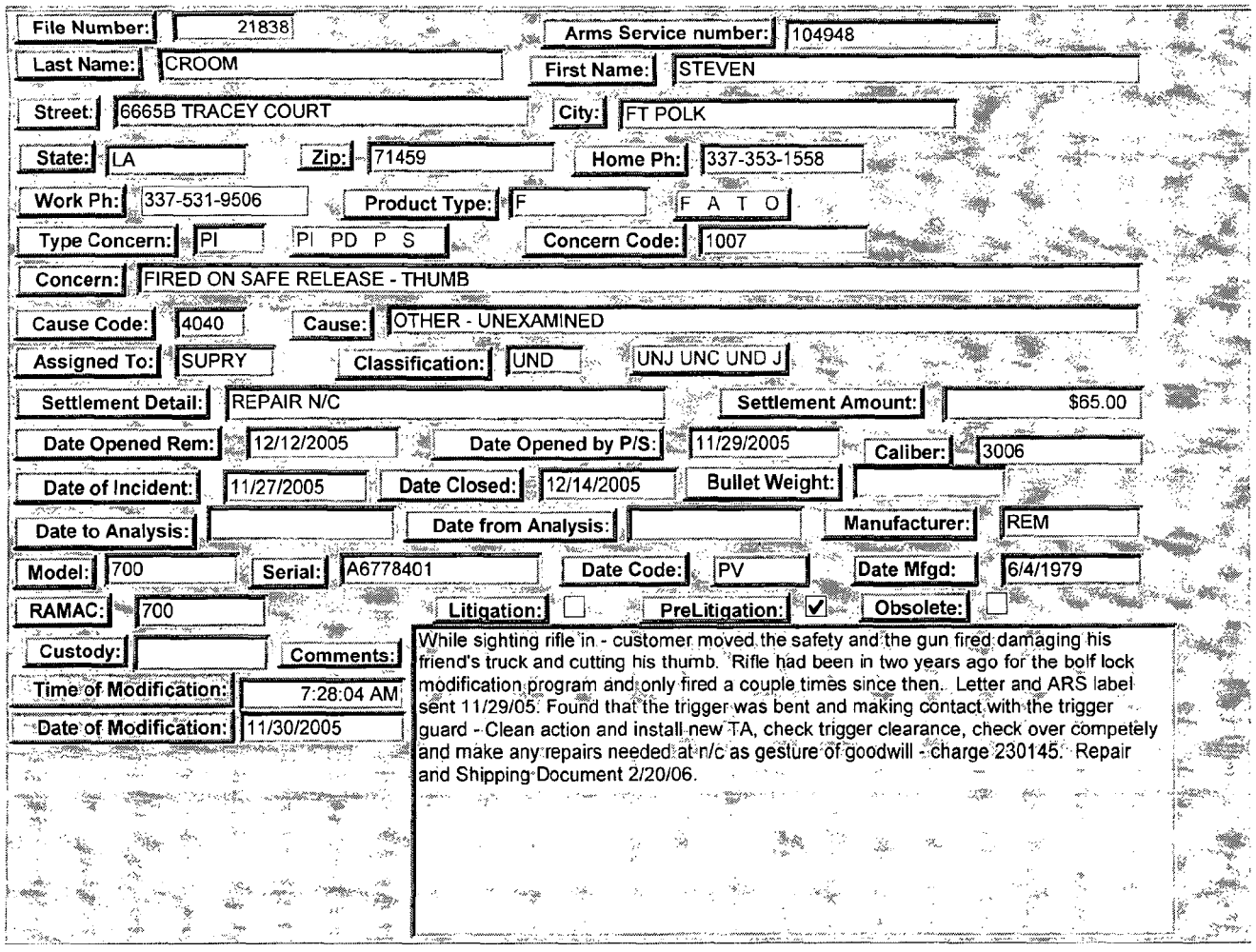
DISPOSITION

TRIG. SET SCREWS ALTERED. TRIG. ASSM. VERY DIRTY/STICKY. REPLACE TPA, CHECK OVER, CLEAN UNDER BOLT CARRIER ON 8/20/03 DUKE

ADDITIONAL COMMENTS

PS 7737

PS 7738



File Number:	21838	Arms Service number:	104948
Last Name:	CROOM	First Name:	STEVEN
Street:	6665B TRACEY COURT	City:	FT POLK
State:	LA	Zip:	71459
Home Ph:	337-353-1558		
Work Ph:	337-531-9506	Product Type:	F
F A T O			
Type Concern:	PI	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE - THUMB		
Cause Code:	4040	Cause:	OTHER - UNEXAMINED
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	REPAIR N/C	Settlement Amount:	$65.00
Date Opened Rem:	12/12/2005	Date Opened by P/S:	11/29/2005
Caliber:	3006		
Date of Incident:	11/27/2005	Date Closed:	12/14/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A6778401
Date Code:	PV	Date Mfgd:	6/4/1979
RAMAC:	700	Litigation: ☐	PreLitigation: ☑
Obsolete: ☐			
Custody:		Comments:	
Time of Modification:	7:28:04 AM		
Date of Modification:	11/30/2005		

While sighting rifle in - customer moved the safety and the gun fired damaging his friend's truck and cutting his thumb. Rifle had been in two years ago for the bolf lock modification program and only fired a couple times since then. Letter and ARS label sent 11/29/05. Found that the trigger was bent and making contact with the trigger guard - Clean action and install new TA, check trigger clearance, check over competely and make any repairs needed at n/c as gesture of goodwill - charge 230145. Repair and Shipping Document 2/20/06.

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00104948 **Account # - R-**	**Description/Serial Number** A6778401 Model 700 Center Fire Caliber: 30-06 ADL	**Date Received -** 12/12/2005 **Estimate Date -** **Current Date -** 12/15/2005

Customer
STEVEN CROOM
6665B TRACEY COURT

FORT POLK. LA 71459 US

Return To
STEVEN CROOM
6665B TRACEY COURT

FORT POLK. LA 71459 US

Phone (H)
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M993	ATTN FRED SUPRY	M992	TRIGGER BENT

Technician's Comments

ProblemNotes This causing trigger to bind. Will clean and replace the trigger assm. at n/c .

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**3**	

PS 7739

4.5# 6/79

Remington.

29 November 2005

Trigger bent and contacting guard
Clean action install new TA
check clearance between TA & guard. Check over completely repair as needed n/c - Charge
23014S.

Steven Croom
6665B Tracey Court
Ft. Polk, LA 71459

RE: Model 700 Accidental Discharge

Dear Steven,

We were sorry to learn of the unfortunate incident that you experienced while sighting in your Model 700 rifle. We are glad that you were not seriously injured. We hope that the damage to your friend's pickup truck is minor and easily repaired.

As we discussed, I have enclosed an ARS label for you to return the firearm to my attention for examination and repair. We have offered to repair the rifle at no charge as a gesture of good will. We understand that you had the bolt lock modification completed a couple years ago and the rifle had only been fired a couple times since then. Please put a copy of this letter inside the shipping box along with any other information that you would like to share about this incident. The letter is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We apologize for the inconvenience that this incident has caused. If you have any questions please feel free to contact me directly.

Sincerely,

Fred Supry

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Serial Number: A6778401
Model: 700
RE00104948

PS 7740

UPS DRIVER INSTRUCTIONS: *YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.*

Name: STEVEN CROOM

Company:

Street: 6665B TRACEY COURT

City: FT. POLK State: LA ZIP Code: 71459

REF #:

F

A.R.S.

PF
PD

TO FRED SUPRY
REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS Next Day Air® EXTREMELY URGENT **1**

TRACKING NUMBER

1Z E13 390 27 5000 2323

UPS Authorized Return Service℠

01118511 UPS Louisville, KY 2/97 W

Next Day Air A.R.S. Tracking Number
1Z E13 390 27 5000 232 3

REF #/DATE

PS 7741

4.5# 6/79

Remington.

29 November 2005

Steven Croom
6665B Tracey Court
Ft. Polk, LA 71459

RE: Model 700 Accidental Discharge

Dear Steven,

We were sorry to learn of the unfortunate incident that you experienced while sighting in your Model 700 rifle. We are glad that you were not seriously injured. We hope that the damage to your friend's pickup truck is minor and easily repaired.

As we discussed, I have enclosed an ARS label for you to return the firearm to my attention for examination and repair. We have offered to repair the rifle at no charge as a gesture of good will. We understand that you had the bolt lock modification completed a couple years ago and the rifle had only been fired a couple times since then. Please put a copy of this letter inside the shipping box along with any other information that you would like to share about this incident. The letter is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We apologize for the inconvenience that this incident has caused. If you have any questions please feel free to contact me directly.

Sincerely,

Fred Supry

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Serial Number: A6778401

Model: 700

RE00104948

PS 7742

Date: 12/12/05

By: Bruce Timuis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Steven Croom

R.E. Number: 104 948

Reason for inspection: ACCIDENTAL DISCHARGE

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6778401 Date of Manufacture: 6/79

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY - HAS been refinished outside

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Trig is bent + contacting Trig. Guard

Headspace: —

Function evaluation:

PS 7743

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY - HAS HAD the BOLT LOCK ALTERED/ UP DATE

Test firing results (if applicable): —

DISPOSITION

ADDITIONAL COMMENTS

PS 7744

Remington Arms Co., Inc.
Product Service
Legal Case #:114

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114419	7/18/2006	4/27/2006	7/19/2006	4/12/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Robert	Currier	One Monument Drive	Princeton	NJ	08542		W 609-924-4141
Reporter	Chief Federico	Princeton Borough Police Dept.	One Monument Drive	Princeton	NJ	08542		W 609-924-4141

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	House struck by bullet	Cause:4006	Altered Adjustments or Components		Unknown	
S	Accidental Discharge	Concern:1008	Fired on Bolt Closing			
C						

Examination conducted by James Hutton 4/27/2006 at the Princeton Township Police Department. The trigger set screw positions had been altered to an unsafe condition by an outside gunsmith hired by the PD. As examined the firearm would follow down during cycling sometimes, and catch on the sear other times due to the improper adjustments.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25711	G6259316	PW	6/24/2002 10:06:24 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	LAWMEN SUPPLY CO OF NJ IN	Bi-Pod, scope base, scope, hard case	Y

Very well cared for rifle.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

PS 7745

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

New TA
n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	7/19/2006

Rifle left at the Princeton Township PD in their evidence locker. Report being drafted with photographs included. Rifle sent in to have new trigger assembly installed. Install new TA n/c check over completely.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 308 WIN
	Date Code		PW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Like new; Functioning	

PS 7746

Overall	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A - SCOPE ON RIFLE
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	---Select---	1.5#
	Altered	True	TRIG SET SCREWS ALTERED

PS 7747

FROM:
NAME Princeton Borough Police Dept.
ADDRESS 1 Monument Dr.
CITY Princeton PHONE (609) 924-4141
STATE NJ ZIP CODE 08542

SHIP TO: (PLEASE PRINT CLEARLY AND PRESS HARD)
NAME Remington Arms Co. (Fred Supry) RESIDENTIAL
COMPANY
STREET ADDRESS 14 Hoefler Ave
APT, SUITE, ETC. PHONE ( )
CITY Ilion STATE NY ZIP CODE 13357

ington.

1.5#
26"

May 2006

CASE # 114
pw 6/02

Sergeant Bob Currier
Princeton Borough PD
1 Monument Drive
Princeton, NJ 08540

RE: Model 700 concern
Serial #: G6259316

Dear Bob,

Enclosed is the ARS label for you to return the subject rifle to my attention to have a new trigger assembly installed. I forgot to leave it with you when we did the examination. We are aware that you have to wait until the rifle is returned from the Township police. Once we get the rifle we will install the new trigger assembly and completely go over the rifle at no charge.

I have also enclosed a copy of this letter to be returned when you return the rifle. Please put the copy the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged into our system correctly.

We look forward to being of service.

Sincerely,

Fred Supry

Replace TPA, check over clean at N/C Function Test #230145

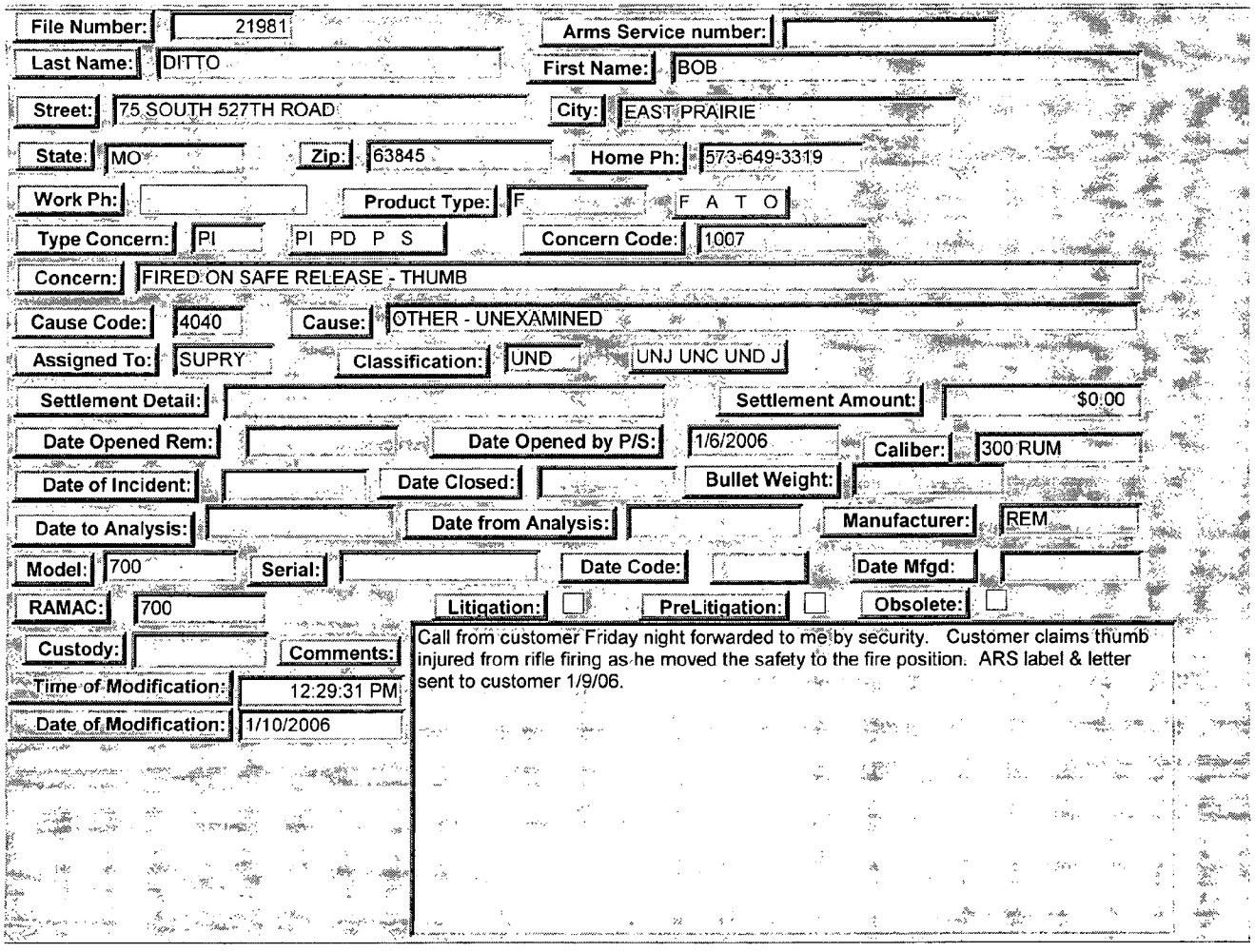
Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Serial Number: G6259316
Model: 700
RE00114419

PS 7748

PS 7749



File Number:	21981	Arms Service number:	
Last Name:	DITTO	First Name:	BOB
Street:	75 SOUTH 527TH ROAD	City:	EAST PRAIRIE
State:	MO	Zip:	63845
Home Ph:	573-649-3319	Work Ph:	
Product Type:	F		F A T O
Type Concern:	PI		PI PD P S
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE - THUMB
Cause Code:	4040	Cause:	OTHER - UNEXAMINED
Assigned To:	SUPRY	Classification:	UND
			UNJ UNC UND J
Settlement Detail:		Settlement Amount:	$0.00
Date Opened Rem:		Date Opened by P/S:	1/6/2006
Caliber:	300 RUM	Date of Incident:	
Date Closed:		Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:		Date Code:	
Date Mfgd:		RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Call from customer Friday night forwarded to me by security. Customer claims thumb injured from rifle firing as he moved the safety to the fire position. ARS label & letter sent to customer 1/9/06.		
Time of Modification:	12:29:31 PM		
Date of Modification:	1/10/2006		

Remington.

09 January 2006

Bob Ditto
75 South 527th Road
East Prairie, MO 63845

RE: Model 700 concern

Dear Bob,

We were sorry to learn of the unfortunate incident that you experienced while enjoying the shooting sports. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As we discussed Friday evening, I have enclosed an ARS label for you to ship the rifle back to my attention for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. Please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused; but, hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

UPS DRIVER INSTRUCTIONS: *YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.*

Name:

Company:

Street:

City: State: ZIP Code:

REF #:

A.R.S. F PF

TO FRED SUPRY
REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS Next Day Air® — EXTREMELY URGENT — **1**

TRACKING NUMBER

1Z E13 390 27 5000 2449

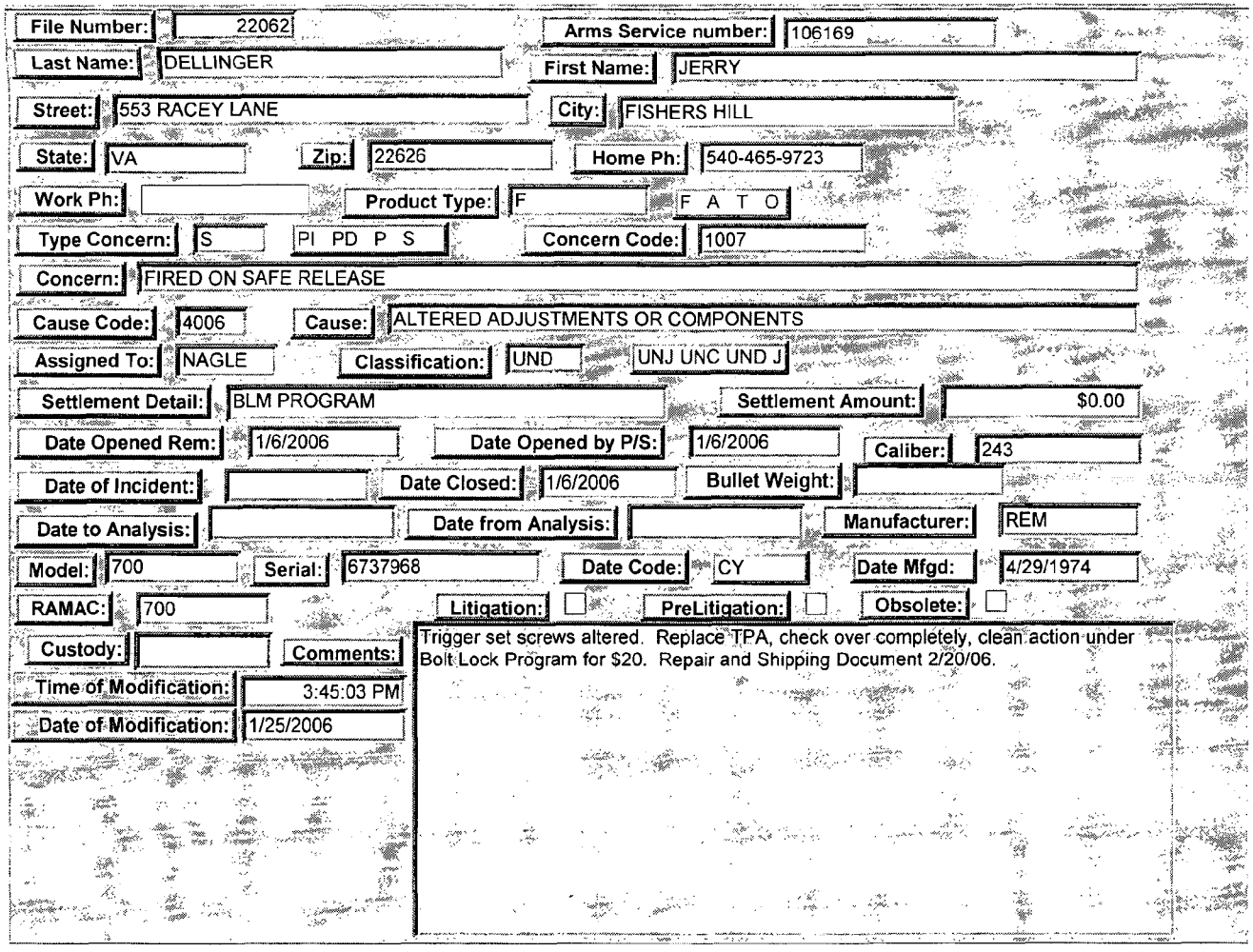
UPS Authorized Return Service℠

01118611 UPS Louisville, KY 2/97 W

Next Day Air A.R.S. Tracking Number
1Z E13 390 27 5000 244 9

REF #/DATE

PS 7751



File Number: 22062
Arms Service number: 106169
Last Name: DELLINGER
First Name: JERRY
Street: 553 RACEY LANE
City: FISHERS HILL
State: VA
Zip: 22626
Home Ph: 540-465-9723
Work Ph:
Product Type: F (F A T O)
Type Concern: S (PI PD P S)
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: NAGLE
Classification: UND (UNJ UNC UND J)
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 1/6/2006
Date Opened by P/S: 1/6/2006
Caliber: 243
Date of Incident:
Date Closed: 1/6/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: 6737968
Date Code: CY
Date Mfgd: 4/29/1974
RAMAC: 700
Litigation: ☐
PreLitigation: ☐
Obsolete: ☐
Custody:
Comments: Trigger set screws altered. Replace TPA, check over completely, clean action under Bolt Lock Program for $20. Repair and Shipping Document 2/20/06.
Time of Modification: 3:45:03 PM
Date of Modification: 1/25/2006

PS 7752

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number	Description/Serial Number	Date Received - 1/12/2006
RE00106169	6737968	Estimate Date - 1/6/2006
Account # - R-	Model 700 Center Fire Caliber: 243	Current Date - 1/16/2006

Customer
JERRY DELLINGER
553 RACEY LANE

FISHERS HILL. VA 22626 US

Phone (H) (540)-465-9723
Phone (W)

Return To
JERRY DELLINGER
553 RACEY LANE

FISHERS HILL. VA 22626 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN CLOSING BOLT ACTION		

Technician's Comments

ProblemNotes trig set screws altered,replacetpa,check over clean under bolt lock program $20

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000116	GR-LABOR	20	N
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**22**	

PS 7753

4/74

Service Title Group

Real Estate Settlements

1.5#

JERRY DELLINGER
553 RACEY LN
FISHERS HILL VA 22626

This Gun Shoots Sometimes When I Close The Bolt Action. I have had it worked on 2 or 3 Times & The Same Problem keeps happening. It appears To Be working now, But when I ~~Re~~ LAST Put it up It wasn't. →

"Caring for Customers with Quality"
Visit our Website at www.servicetitle.com

Winchester
(540) 662-5291
(540) 662-3288 FAX

Warrenton
(540) 341-7550
(540) 341-8551 FAX

Front Royal
(540) 636-2434
(540) 635-9031 FAX

Woodstock
(540) 459-7122
(540) 459-7712 FAX

Strasburg
(540) 465-2875
(540) 465-9382 FAX

PS 7754

It NEEDS SOMETHING DONE TO REMEDY THIS SITUATION.

JERRY DEILINGER
553 RACEY LN
FISHERS HILL VA
22626

540-465-9723

Trig. set screws flattened... Replace TPA, check over, clean, under Bolt Lock program for $20.00 Quote

Serial Number: 6737968

Model: 700

RE00106169

PS 7755

Date: 1/6/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Terry Dellinger

R.E. Number: 106169

Reason for inspection: FBC.

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6737968 Date of Manufacture: 9/74

Overall external condition: FAIR - DIRTY/DUSTY

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY.

Headspace: —

Function evaluation:

PS 7756

Feeding: —

Extraction/ejection: —

Trigger pull: 1.6#

Manual safety: OKay

Test firing results (if applicable): —

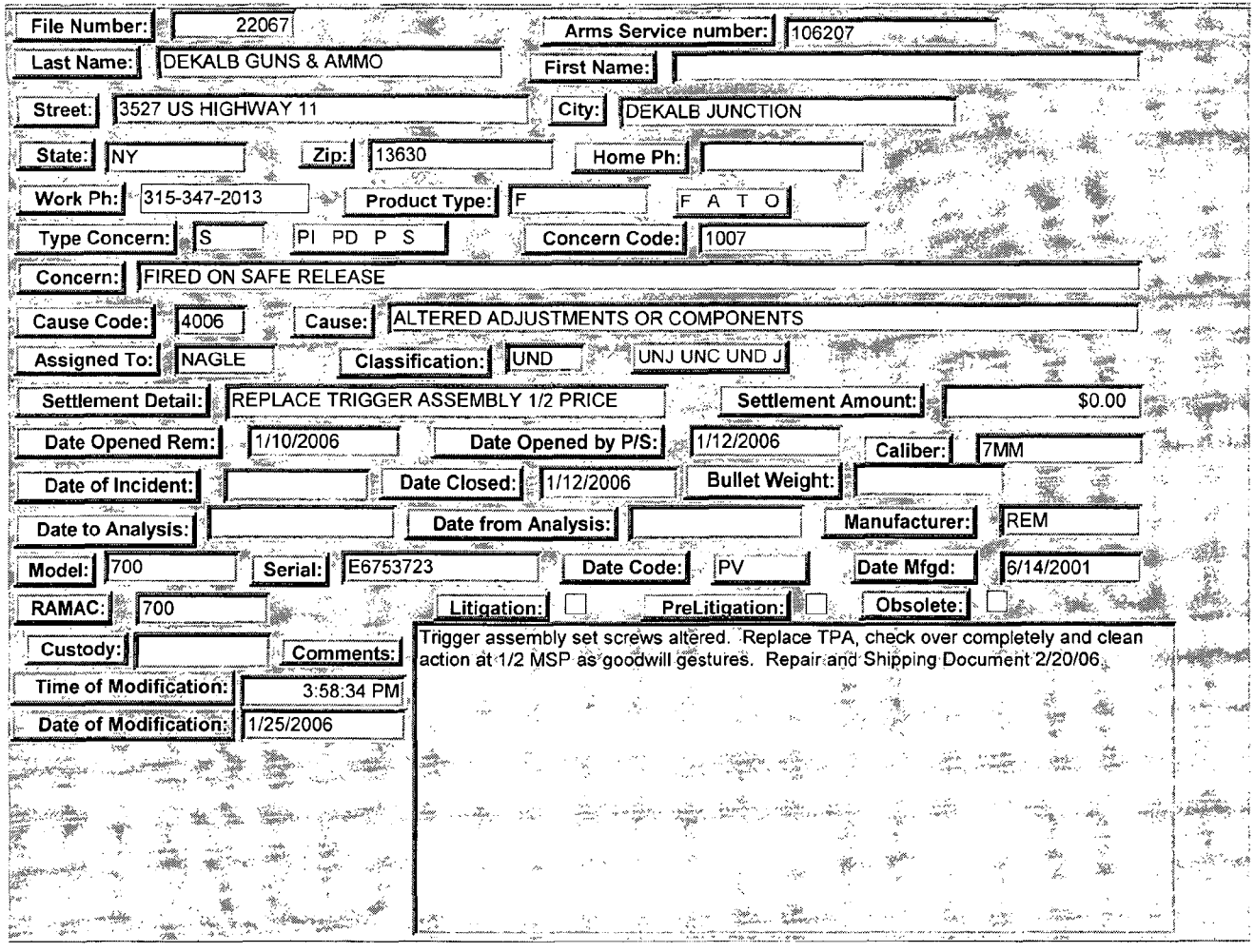
DISPOSITION

Trig. set screws altered, Replace TPA, check over, clean under bolt lock program Roll # 20.00 Quote

ADDITIONAL COMMENTS

PS 7757

PS 7758



File Number:	22067	Arms Service number:	106207
Last Name:	DEKALB GUNS & AMMO	First Name:	
Street:	3527 US HIGHWAY 11	City:	DEKALB JUNCTION
State:	NY	Zip:	13630
Home Ph:		Work Ph:	315-347-2013
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	REPLACE TRIGGER ASSEMBLY 1/2 PRICE	Settlement Amount:	$0.00
Date Opened Rem:	1/10/2006	Date Opened by P/S:	1/12/2006
Caliber:	7MM	Date of Incident:	
Date Closed:	1/12/2006	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	E6753723	Date Code:	PV
Date Mfgd:	6/14/2001	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Trigger assembly set screws altered. Replace TPA, check over completely and clean action at 1/2 MSP as goodwill gestures. Repair and Shipping Document 2/20/06.		
Time of Modification:	3:58:34 PM		
Date of Modification:	1/25/2006		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number	Description/Serial Number	Date Received - 1/12/2006
RE00106207	E6753723	Estimate Date - 1/12/2006
Account # - R-	Model 700 Center Fire Caliber: 7 MM 08 REM	Current Date - 1/16/2006

Customer
DEKALB GUNS & AMMO
3527 US HIGHWAY 11

DEKALB JUNCTION. NY 13630 US

Return To
DEKALB GUNS & AMMO
3527 US HIGHWAY 11

DEKALB JUNCTION. NY 13630 US

Phone (H) (315)-347-2013 **Fax**
Phone (W) **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN SAFETY IS RELEASED		

Technician's Comments

Condition	FIRES OUT OF BATTERY
ProblemNotes	Trigger assembly set screws altered. Replace trigger assembly, check over and clean at 1/2 MSP as a goodwill gesture.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000118	GR-CLEAN	1	N
4000119	GR-TEST	1	N
Service	**Total:**	2	

PS 7759

Gun Fires
when Safety is
Released in Shooting
Position!

06207 Fix or Replace

Please
& Thanks

Kevin

Over

DeKalb Guns & Ammo

PS 7760

6/2001 4#

TRig. ASSM set screws ALTERED.
Replace TPA, check over, clean
AT 1/2 MSP Good-Will gesture.
@cost

Serial Number: E6753723

Model: 700

RE00106207

Dekalb Guns & Ammo

3527 US HIGHWAY 11
DEKALB JUNCTION, NY 13630

KEVIN BESAW
OWNER/OPERATOR (315) 347-2013

PS 7761

Date: 1/11/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: DeKalb Guns & Ammo

R.E. Number: 106207

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: E6753723 Date of Manufacture: 6/01

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: RUSTY

Headspace: —

Function evaluation:

PS 7762

Feeding: —

Extraction/ejection: —

Trigger pull: 4 #

Manual safety: OKay

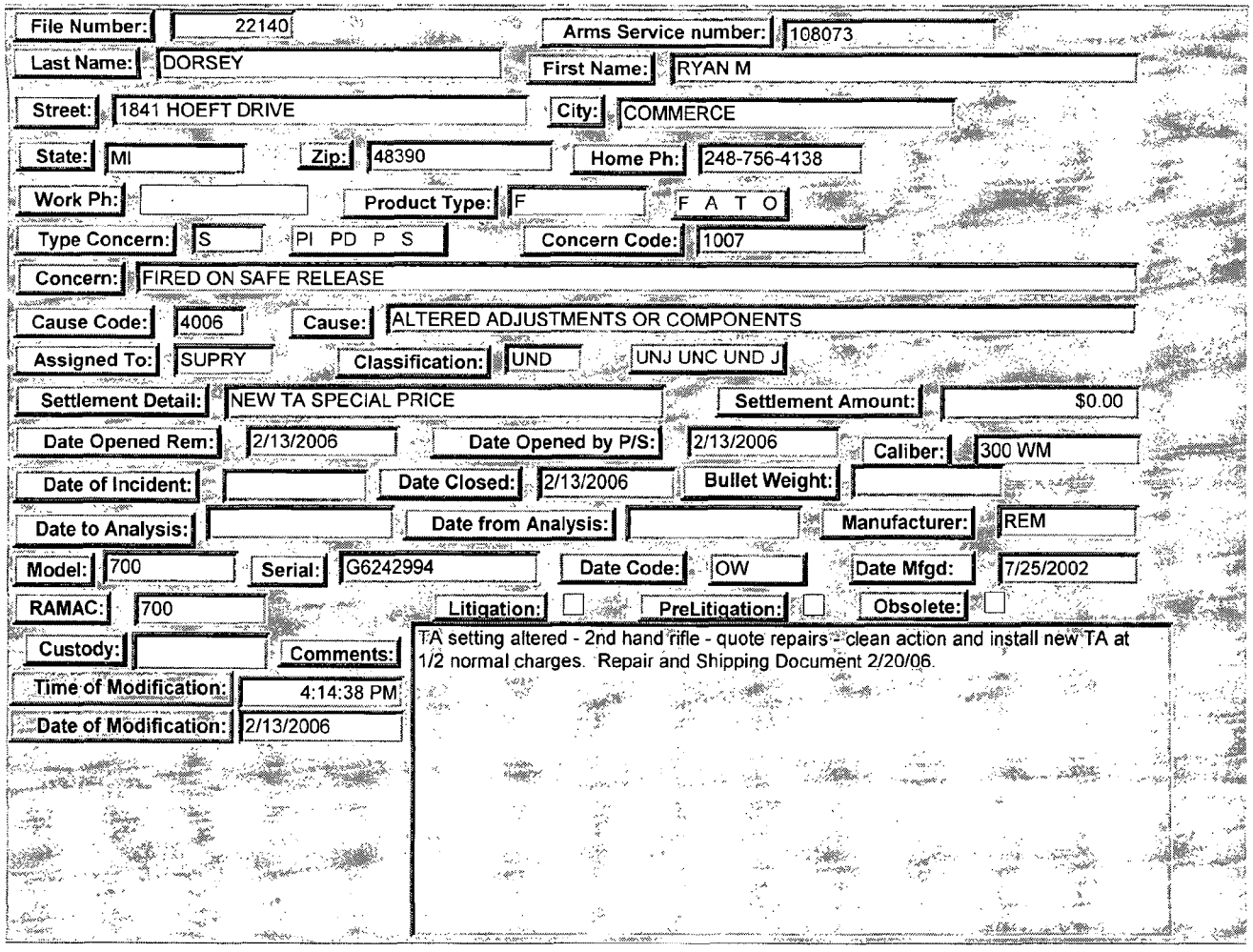
Test firing results (if applicable): —

DISPOSITION

TRIG ASSM set screws ALTERED. Replace TPA, checkout, clean AT 1/2 MSP - good - will gesture Guide

ADDITIONAL COMMENTS

PS 7763



File Number:	22140	Arms Service number:	108073
Last Name:	DORSEY	First Name:	RYAN M
Street:	1841 HOEFT DRIVE	City:	COMMERCE
State:	MI	Zip:	48390
Home Ph:	248-756-4138	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	2/13/2006	Date Opened by P/S:	2/13/2006
Caliber:	300 WM	Date of Incident:	
Date Closed:	2/13/2006	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	G6242994	Date Code:	OW
Date Mfgd:	7/25/2002	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	TA setting altered - 2nd hand rifle - quote repairs - clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.		
Time of Modification:	4:14:38 PM		
Date of Modification:	2/13/2006		

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Carl Cotton
RE00108073	G6242994	Date Received - 2/13/2006
Account # - R-	Model 700 Center Fire Caliber: 300 WIN MAG SYN	Estimate Date -
		Current Date - 2/17/2006

Customer
RYAN DORSEY
1841 HOEFT DRIVE

COMMERCE. MI 48390 US

Return To
RYAN DORSEY
1841 HOEFT DRIVE

COMMERCE. MI 48390 US

Phone (H) (248)-756-4138
Phone (W)
Fax
Email

Problems

Reported		Found	
M117	POOR FINISH - BARREL	M112	HEADSPACE IS EXCESSIVE
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M122	RUSTED COMPONENT
M239	REPLACE TRIGGER ASSEMBLY	M178	TRIG ADJ SCREWS RESET, CANNOT
M992	FIRES WHEN TAKEN OFF SAFE		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	N
F27341	700 EXTRACTOR RIVET MAGNUM	1	1	0	Y
F94094	700 FIRING PIN ASSB L/A MATTE	1	1	0	Y
F94371	700 BOLT ASSB MAG MAX MATTE F3	1	1	0	Y
F97322	700 EXTRACTOR MAGNUM	1	1	0	Y
Part Total:		**5**	**5**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000117	GR-PROOF	1	1	0	Y
4000118	GR-CLEAN	1	1	0	N
4000119	GR-TEST	1	1	0	N
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**4**	**4**	**0**	

Condition	FIRED OUT OF BATTERY
ProblemNotes	Replaced trigger assy. and cleaned gun at a discount price. Installed an oversize bolt at n/c.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7765

4.5#

7/02

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 300 WIN MAG 700	**Serial Number:** G6242994

Are you the original owner?: ☐ YES ☒ NO PURCHASED FROM 2ND-HAND DEALER

Name: RYAN M. DORSEY	**Date of Purchase:**
Address (no PO Boxes): 1841 HOEFT DR.	

City: COMMERCE	**State:** MI	**Zip:** 48390
Phone (Daytime): 248-756-4138	**Fax:** N/A	

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: WHILE RELEASING SAFETY, GUN WILL SOMETIMES DISCHARGE AUTOMATICALLY; MAT FINISH AT END OF BARREL WEARING OFF; CLIP IS STIFF CAUSING PROBLEM WHILE LOADING AND UNLOADING. PLEASE REPAIR.

Ammunition Information: 300 WINCHESTER MAG

Manufacturer: REMINGTON	Type: 300 MAG
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used: N/A	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: NOT KNOWN

How often do you clean the bore? (Months or Number of rounds) AFTER FIRING

How often do you clean the action? (Months or Number of rounds) SIX MONTHS

How often do you clean the trigger assembly? (Months or Number of rounds) NEVER

Brand of lubricant used: NONE

OVER

PS 7766

How often do you lubricate the bore? (Months or Number of rounds) NEVER
How often do you lubricate the action? (Months or Number of rounds) NEVER
How often do you lubricate the trigger assembly? (Months or Number of rounds) NEVER
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☒ NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER
What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return addres

ost. Remington is not responsible for
purchase insurance from your carrier.

idelines:

urned to you C.O.D. (To avoid C.O.D. Charges, please
th your gun)

stimate detailing the nature of the repair, applicable taxes
nair estimate. Repairs can be paid by check, money order,
d, or VISA). If you wish, you can expedite repairs over
billed to your credit card.

Serial Number: G6242994

Model: 700

RE00108073

TRIG. SET SCREWS ALTERED,
TRIG. ASSM. RUSTY. REPLACE
TPA, CHECK OVER, CLEAN AT.
1/2 MSP Quote

PS 7767

Date: 2/13/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: RYAN M. DORSEY

R.E. Number: 105073

Reason for inspection: FSR

FIREARM

Manufacturer: REM Model: 700

Serial Number: G6472994 Date of Manufacture: 7/02

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: RUSTY

Headspace: —

Function evaluation:

PS 7768

Feeding: —

Extraction/ejection: —

Trigger pull: 4,5#

Manual safety: OKAY

Test firing results (if applicable): —

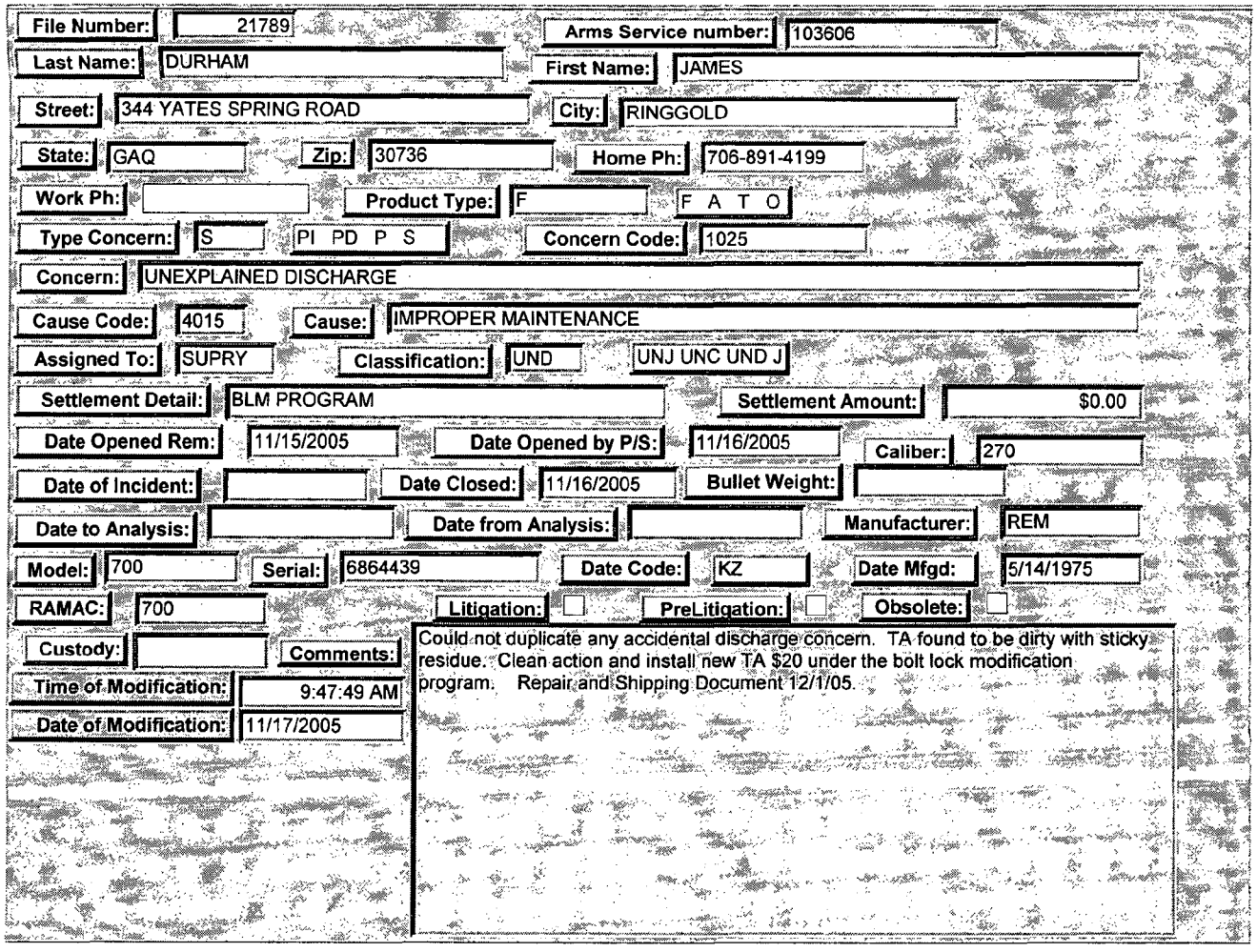
DISPOSITION

TRIG. SET SCREWS ALTERED TRIG. ASSM. RUSTY. Replace TPA, clean/oven, clean RT 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 7769

PS 7770



File Number:	21789	Arms Service number:	103606
Last Name:	DURHAM	First Name:	JAMES
Street:	344 YATES SPRING ROAD	City:	RINGGOLD
State:	GAQ	Zip:	30736
Home Ph:	706-891-4199		
Work Ph:		Product Type:	F F A T O
Type Concern:	S PI PD P S	Concern Code:	1025
Concern:	UNEXPLAINED DISCHARGE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	11/15/2005	Date Opened by P/S:	11/16/2005
Caliber:	270		
Date of Incident:		Date Closed:	11/16/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6864439
Date Code:	KZ	Date Mfgd:	5/14/1975
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate any accidental discharge concern. TA found to be dirty with sticky residue. Clean action and install new TA $20 under the bolt lock modification program. Repair and Shipping Document 12/1/05.
Time of Modification:	9:47:49 AM		
Date of Modification:	11/17/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00103606 **Account # - R-**	**Description/Serial Number** 6864439 Model 700 Center Fire Caliber: 270 WIN	**Date Received -** 11/17/2005 **Estimate Date -** 11/17/2005 **Current Date -** 11/30/2005

Customer
JAMES DURHAM
344 YATES SPRING ROAD

RINGGOLD. GA 30736 US

Phone (H) (706)-891-4199
Phone (W)

Return To
JAMES DURHAM
344 YATES SPRING ROAD

RINGGOLD. GA 30736 US

Fax
Email JEDUR@CATT.COM

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
		M238	CLEAN & INSPECT (SAFETY PROGRA
M240	BOLT LOCK SAFETY MODIFICATION	M239	REPLACE TRIGGER ASSEMBLY
M992	HAS FIRED WHILE LOADING		

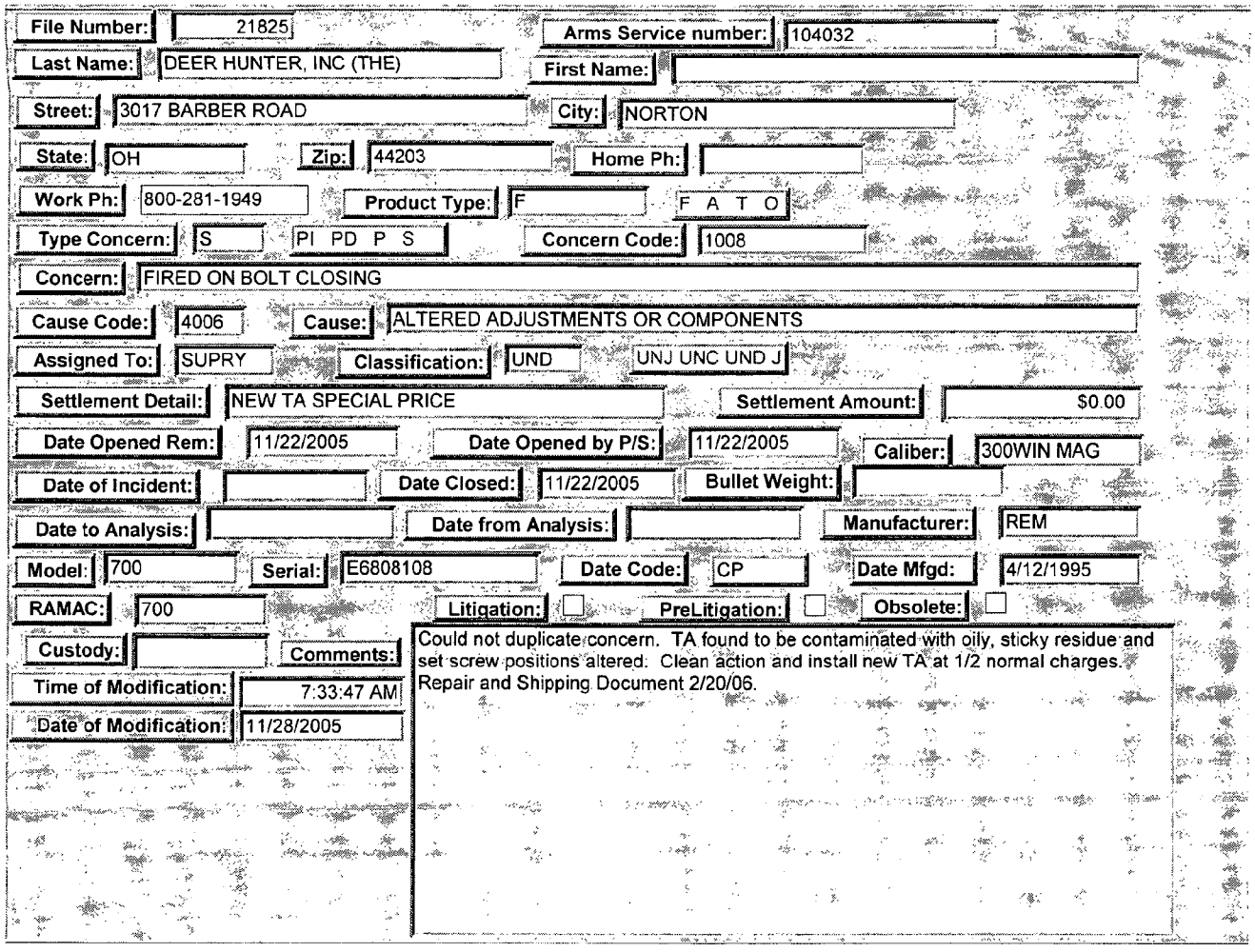
Technician's Comments

ProblemNotes Could not duplicate concern. Trigger assembly dirty. Replace trigger assembly, check over and clean under Bolt Lock Program.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**22**	

PS 7771



File Number:	21825	Arms Service number:	104032
Last Name:	DEER HUNTER, INC (THE)	First Name:	
Street:	3017 BARBER ROAD	City:	NORTON
State:	OH	Zip:	44203
Home Ph:			
Work Ph:	800-281-1949	Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA SPECIAL PRICE	Settlement Amount:	$0.00
Date Opened Rem:	11/22/2005	Date Opened by P/S:	11/22/2005
Caliber:	300WIN MAG		
Date of Incident:		Date Closed:	11/22/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	E6808108
Date Code:	CP	Date Mfgd:	4/12/1995
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. TA found to be contaminated with oily, sticky residue and set screw positions altered. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification:	7:33:47 AM		
Date of Modification:	11/28/2005		

PS 7772

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Chuck Dekanek
RE00104032	E6808108	Date Received - 12/8/2005
Account # - R-	Model 700 Center Fire Caliber: 300 WIN MAG BDL	Estimate Date - 11/23/2005
		Current Date - 12/13/2005

Customer
THE DEEER HUNTER INC
3017 BARBER RD

NORTON. OH 44203 US

Return To
THE DEEER HUNTER INC
3017 BARBER RD

NORTON. OH 44203 US

Phone (H) (800)-281-1949
Phone (W) (330)-848-1944
Fax (330)-848-2734
Email

Problems

Reported		Found	
M992	SLAM FIRES	M123	FORWARD TO PRODUCT SERVICE F

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	N
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000118	GR-CLEAN	1	1	0	N
4000119	GR-TEST	1	1	0	N
4000294	GR-CHECK TPA	1	1	0	Y
Service	**Total:**	**3**	**3**	**0**	

ProblemNotes: Could not duplicate.Found altered adjustments and oily,sticky residue on trigger assembly.Clean action,install new trigger assembly at 1/2 normal charges.FLS 11/22/05

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7773

PS 7774

Remington Arms Co., Inc.
Product Service
Legal Case #:62

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
110999	4/13/2006	4/17/2006	4/17/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Tri-State Police & Fire Equipment	Route 202-135	Winthrop	ME	04364		
Incident	John	D'Amico	same					H 207-395-4996

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S fired on safety release C	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown	

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/243 WIN	25787	F6248139	XW	1/3/2003 9:35:01 AM
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
	CAMFOUR INC		Y			

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

PS 7775

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA, check over, clean at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				

charge 230145. Repair and Shipping Document 5/16/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/17/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND PIN RUSTED AND BINDING
Barrel	Description		22" 243 WIN
	Date Code		XW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

PS 7776

	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	Like new; Functioning	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHED/MARRED LEFT SIDE
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	COULD NOT CHECK
	Notch	Like new; Functioning	
Tests	Test Fired	False	

PS 7777

	Feeding Test	False	
Trigger	Condition	Abused; Not Functioning	RUSTED TRIGGER AND PIN
	Pull	---Select---	8.5#
	Altered	False	

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 4/13/2006
RE00110999	F6248139	Estimate Date -
Account # - R-	Model 700 Center Fire with 22 inch barrel	Current Date - 5/3/2006
	Caliber: 243 WIN BDL HG	

Customer
TRI STATE POLICE AND FIRE EOUIPMENT
RT 202 - 135
P.O. BOX 89
WINTHROP. ME 04364 US

Return To
TRI STATE POLICE AND FIRE EOUIPM
RT 202 - 135
P.O. BOX 89
WINTHROP. ME 04364 US

Phone (H)
Phone (W)
Fax
Email John.Trist@ctel.net

Problems

Reported		Found	
M992	FIRES WHEN TAKEN OFF SAFE	M123	FORWARD TO PRODUCT SERVICE FC

Technician's Comments

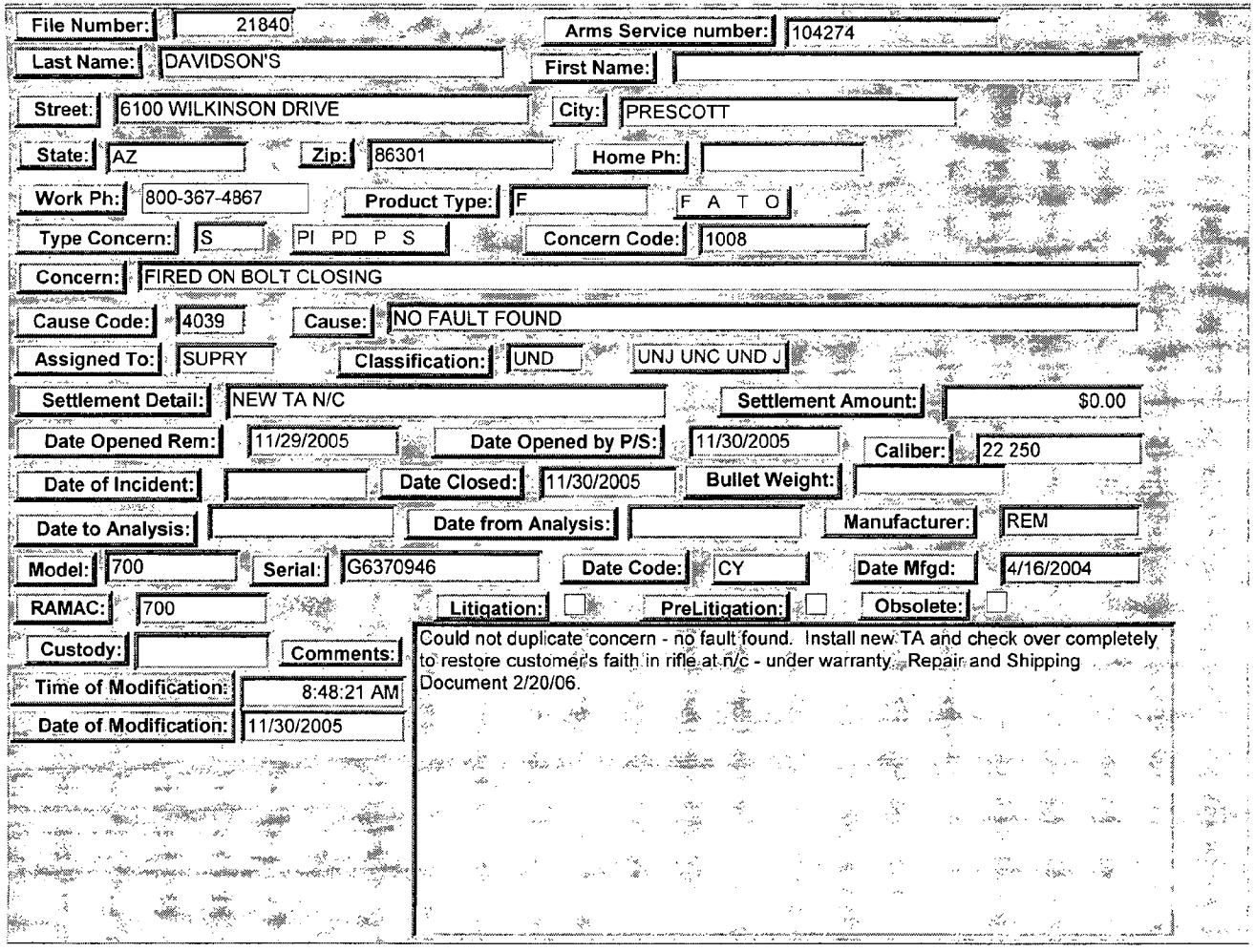
Condition	stk marred right side by plug
ProblemNotes	Trigger and pin rusted and binding. Replace trigger assembly, check over and clean at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**2**	

PS 7778

PS 7779



File Number: 21840
Arms Service number: 104274
Last Name: DAVIDSON'S
First Name:
Street: 6100 WILKINSON DRIVE
City: PRESCOTT
State: AZ
Zip: 86301
Home Ph:
Work Ph: 800-367-4867
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4039
Cause: NO FAULT FOUND
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA N/C
Settlement Amount: $0.00
Date Opened Rem: 11/29/2005
Date Opened by P/S: 11/30/2005
Caliber: 22 250
Date of Incident:
Date Closed: 11/30/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: G6370946
Date Code: CY
Date Mfgd: 4/16/2004
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Could not duplicate concern - no fault found. Install new TA and check over completely to restore customer's faith in rifle at n/c - under warranty. Repair and Shipping Document 2/20/06.
Time of Modification: 8:48:21 AM
Date of Modification: 11/30/2005

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00104274 **Account # - R-**	**Description/Serial Number** G6370946 Model 700 Center Fire Caliber: 22 -250 VS	**Date Received -** 11/29/2005 **Estimate Date -** **Current Date -** 12/6/2005

Customer
DAVIDSONS
6100 WILKINSON DRIVE

PRESCOTT. AZ 86301 US

Phone (H) (800)-367-4867
Phone (W)

Return To
DAVIDSONS
6100 WILKINSON DRIVE

PRESCOTT. AZ 86301 US

Fax (928)-776-0344
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	GUN FIRES WHEN BOLT IS CLOSED/DOES NOT CH		

Technician's Comments

ProblemNotes Could not duplicate concern.Replace trigger assembly,check over and clean at no charge under warranty to restore confidence in rifle.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
F93712	700 EXTRACTOR REG (7400;710)	1	Y
Part	**Total:**	**2**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7780

6th 1107

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800-367-4867

FAX: 928-776-0344
FORGUNS@DAVIDSONSINC.COM
WWW.GALLERYOFGUNS.COM
FFL #9-86-025-08-8A-00490

INVOICE NO.	PAGE
238579	1
INVOICE DATE	

INVOICE

ORDER: 648898
FEDEX G

SOLD TO
REMINGTON ARMS CO
870 REMINGTON DR
PO BOX 700
MADISON NC 27025-0700

SHIP TO
REMINGTON ARMS CO
ATTENTION: REPAIR DEPARTMENT
14 HOEFLER AVE
ILION NY 13357

FFL# 999999999999999 Expire 12/31/05

QUANTITY	ITEM NUMBER / DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1	9701/ REM 700VS BA RFL 22-250 Serial #: G6370946 CUSTOMER ALLEGES GUN FIRES WHEN BOLT IS CLOSED ROUNDS DON'T CHAMBER. PLEASE INCLUDE A LOCK, MANUAL AND REPLACE THE BOX.	543.41	543.41
1	89690/ REM SPRTN 220DT SBS 20M/26MC B Serial #: 0505923R CUSTOMER ALLEGES BOTH HAMMERS DON'T WORK.	229.00	229.00
1	26488/ REM LE 7615P GRWC/SF-R/14"LOP PUMP 16 1/2" .223 Serial #: B8531255 CUSTOMER ALLEGES DAMAGED FRONT SIGHT & MAGAZINE.	580.05	580.05

Serial Number: G6370946

Model: 700

RE00104274

could not duplicate concern
Replace TPA, check over + clean
AT N/C TO restore confidence
in rifle. *warranty

CUSTOMER NO.	PURCHASE ORDER	ORDER DATE
REM	REPAIRS	11/18/05

PAYMENT TERMS	SHIP VIA	INVOICE NO.
REPAIRS	FEDEX G	238579

COMMENTS
RETURN TO DAVIDSON'S
DA

JOB NO.

SALESMAN	LOC.
913	D

SALE AMOUNT	1,352.46
C.O.D. FEE	.00
HANDLING	.00
SALES TAX	.00
TOTAL	1,352.46
CREDIT / PAYMENT	.00
AMOUNT DUE	1,352.46

#DINV082305

Gallery of Guns.com Bringing customers to you!

PS 7781

Date: 11/30/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: DAVIDSON'S

R.E. Number: 104274

Reason for inspection: FTC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: C6370946 Date of Manufacture: 4/04

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7782

Feeding: —

Extraction/ejection: —

Trigger pull: 6 #

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, check over & clean. AT N/C TO RESTORE confidence IN Rifle. WARRANTY

ADDITIONAL COMMENTS

PS 7783

Remington Arms Co., Inc.
Product Service
Legal Case #:180

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113254	6/6/2007	6/7/2006	6/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	John	Dowdy	PO Box 482	Lobelville	TN	37097		H 931-593-2950

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on safety release	Cause:4006	Altered Adjustments or Components		Unknown	
C	Scope screws stripped	Concern:1007	Fired on Safe Release			

Could not duplicate concern, Examination showed that the TA settings had been altered. Replace TA under the bolt lock modification program.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/7MM MAUSER	20000	B6307176	CB	4/28/1981

Date Purchased	Where Purchased	Accessories	Original Owner
	MATHEWS BOUCHER ROCHESTER NY	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FIRES WHEN SAFETY IS ON

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

Scope screws stripped remove as gesture of good will.

PS 7784

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER SET SCREWS ALTERED
Barrel	Description		22" 7MM MAUSER (7X57)
	Date Code		CB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	

PS 7785

Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	

Bolt lock mod. Program

2# 22"
CB 4/81 .013
CASE # 190

Please check the Safety and Trigger because it Fires when Safety is on. Also take off the scope mounts, the screws are stripped.

Thank You
John Dowdy x

6-02-06

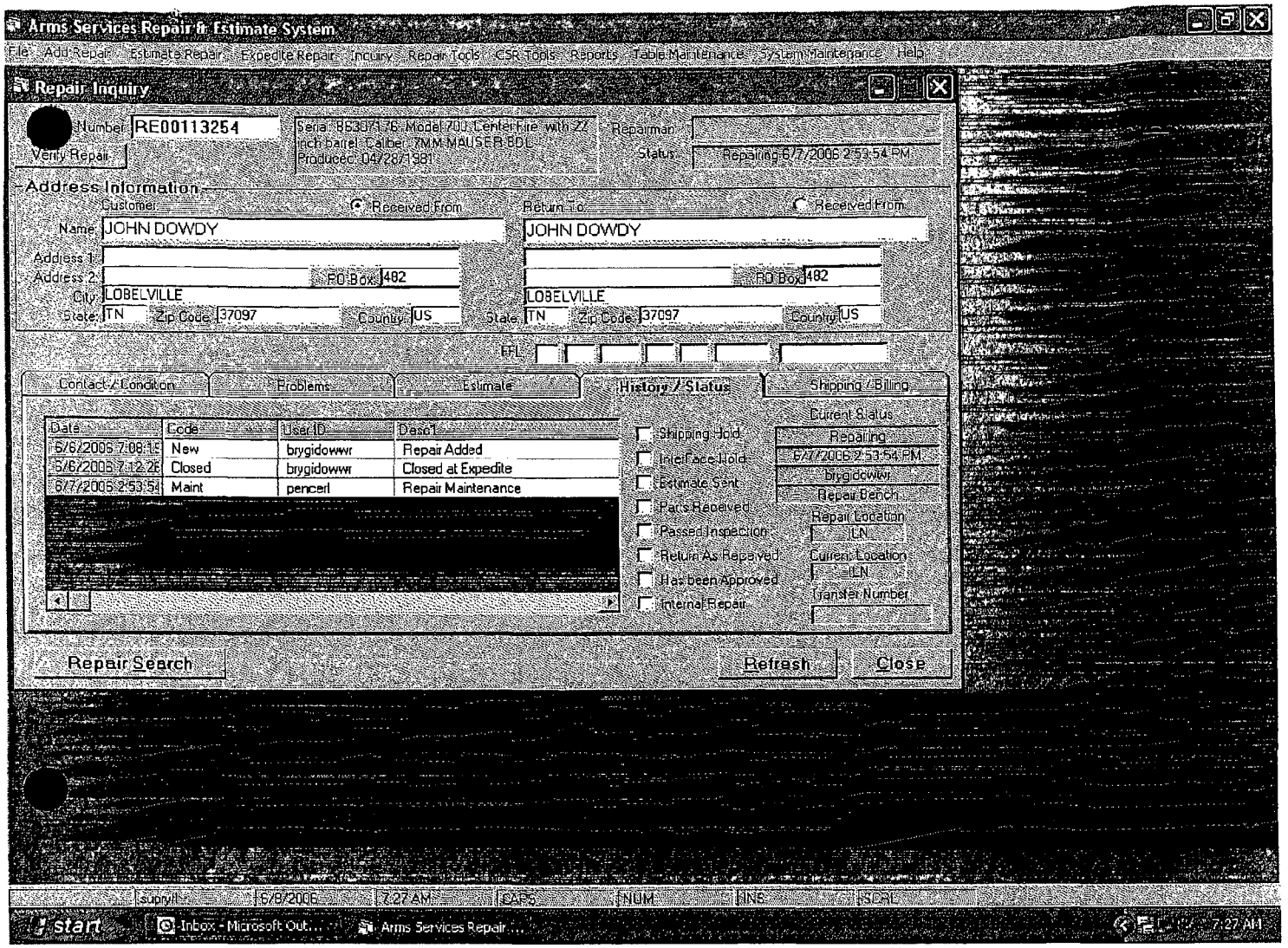
Phone
931-593-2950

call about work & parts ~~Coast~~ price

COULD NOT DUPLICATE CONCERN
TRIG. ASSM. set screws altered. Replace TPA, check over, clean under BOLT LOCK PROGRAM FOR $20.00 Quote

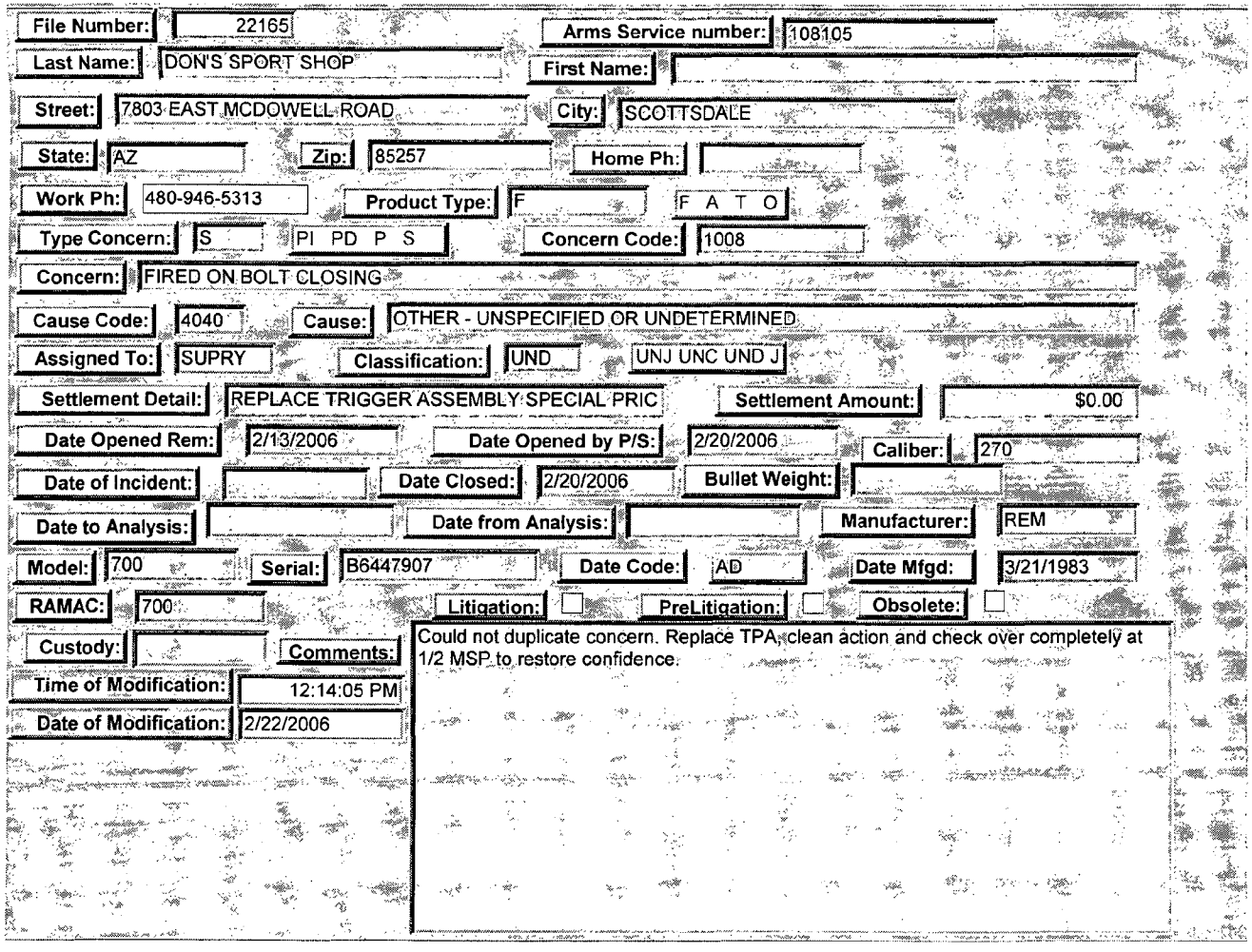
PS 7787

R# 113254


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number RE00113254
Verify Repair
Serial 8630176 Model 700 CenterFire with 22 inch barrel Caliber 7MM-MAUSER BDL Produced 04/28/1981
Repairman
Status Repairing 6/7/2006 2:53:54 PM
Address Information
Customer
Received From
Return To
Received From
Name JOHN DOWDY
JOHN DOWDY
Address 1
Address 2
PO Box 482
PO Box 482
City LOBELVILLE
LOBELVILLE
State TN Zip Code 37097 Country US
State TN Zip Code 37097 Country US
PHL
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
6/6/2006 7:08:19
New
brygidowwr
Repair Added
6/6/2006 7:12:26
Closed
brygidowwr
Closed at Expedite
6/7/2006 2:53:54
Maint
pencerl
Repair Maintenance
Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Repaired
Has been Approved
Internal Repair
Current Status
Repairing
6/7/2006 2:53:54 PM
brygidowwr
Repair Bench
Repair Location
LN
Current Location
LN
Transfer Number
Repair Search
Refresh
Close
supryll
6/8/2006
7:27 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Arms Services Repair ...
7:27 AM

PS 7788

PS 7789



File Number:	22165	Arms Service number:	108105
Last Name:	DON'S SPORT SHOP	First Name:	
Street:	7803 EAST MCDOWELL ROAD	City:	SCOTTSDALE
State:	AZ	Zip:	85257
Home Ph:		Work Ph:	480-946-5313
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	REPLACE TRIGGER ASSEMBLY SPECIAL PRIC
Settlement Amount:	$0.00	Date Opened Rem:	2/13/2006
Date Opened by P/S:	2/20/2006	Caliber:	270
Date of Incident:		Date Closed:	2/20/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	B6447907
Date Code:	AD	Date Mfgd:	3/21/1983
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Could not duplicate concern. Replace TPA, clean action and check over completely at 1/2 MSP to restore confidence.
Time of Modification:	12:14:05 PM	Date of Modification:	2/22/2006

Serial Number: B6447907

Model: 700

RE00108105

PRODUCT 305

NEBS To Reorder: 1-800-225-6380 or www.nebs.com

DON'S SPORT SHOP
7803 E. McDowell Road
SCOTTSDALE, ARIZONA 85257 R8457
(480) 946-5313
www.donssportshop.com

4# 3/83 R2573815 DATE 1-18-06

NAME Ron Petersons Guns

5814

ADDRESS 4418 Central ~~Ave~~ SE

CITY Albuquerque N.M.

PHONE 505-255 8696

MAKE Remington MODEL 700 ADL

SERIAL NO. B6447907

NATURE OF SERVICE 270

PROMISED AD 3-83

QUAN.	DESCRIPTION	AMOUNT
	Fired when bolt	
	Slammed shut	
	Has new style trigger	
	Safety issue - Return	
	to Factory	

COMMENTS Recd UPS - see customers Box

TOTAL MATERIALS

TECHNICAL SERVICE TIME

could not duplicate concern

TECHNICIAN Replace TPA, check over, clean

TAX

DATE COMPLETED At 1/2 MSP. CASH ON COMPLETION OF WORK TOTAL To restore confidence

Quote

Signature above constitutes acceptance of above service performed as being satisfactory – and that equipment has been left in good condition.

INVOICE

PS 7790

Date: 2/14/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Ron Peterson's Guns

R.E. Number: 107105

Reason for inspection: FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6447907 Date of Manufacture: 7/83

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7791

Feeding: —

Extraction/ejection: —

Trigger pull: 4#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, check over, clean at 1/2 msp. To restore confidence

Quote

ADDITIONAL COMMENTS

PS 7792

Remington Arms Co., Inc.
Product Service
Legal Case #:134

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113205	6/5/2006	5/16/2006		5/15/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dennis	Davis	185 Turpin Mountain Road	Romance	AR	72136		H 501-796-2509

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	Roof damaged	Cause:4040	Other - Unspecified or Undetermined - Firearms		Unknown	
S	FSR	Concern:1007	Fired on Safe Release			
C						

Unexamined at this time 5/16/2006. Letter and ARS label sent to customer to have the rifle returned. Said he was loading the rifle and the safety would not move that he closed the bolt and when he released the safety the rifle fired shooting a hole in his porch roof.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223	26027	E6608537		2/29/2000 10:23:18 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	SPORTS SOUTH INC		U

Front of barrel rusted completly around the barrel just behind the front sight for something being wrapped around the barrel at that point. TA rusted.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

PS 7793

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP
New RAMAC 25798 n/c	N					

Repair/Replacement Cost	Repair/Replacement Date

He wants an exchange, does not trust this rifle. Rifle returned to Arms Service to be exchanged Repair and Shipping Document 9/8/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM RUSTED,TRIGGER BINDING
Barrel	Description		24" 223 REM
	Date Code		LU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	

PS 7794

	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Abused; Functioning	RUSTED BBL AND TPA
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	RUSTED,TRIGGER BINDING
	Pull	---Select---	7.5#
	Altered	False	

PS 7795

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number
RE00113205
Account # - R-

Description/Serial Number
E6608537 **REPLACEMENT** G6559365
Model 700 Center Fire Caliber: 223 REM
BDL ENHCD REC

Date Received - 6/6/2006
Estimate Date -
Current Date - 6/20/2006

Customer
DENNIS DAVIS
185 TURPIN MOUNTAIN ROAD

ROMANCE. AR 72136 US

Phone (H) (501)-796-2509
Phone (W)

Return To
DENNIS DAVIS
185 TURPIN MOUNTAIN ROAD

ROMANCE. AR 72136 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M993	ATTN FRED SUPRY		

Technician's Comments

ProblemNotes Exchange for a new RAMAC 25798 at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000254	GR-FIREARM REPLACEMENT	1	Y
Service	**Total:**	**1**	

PS 7796

26027 CASE# 134 LU 2/2000 7.5# .015 24#

DENNIS DAVIS
501-796-2509
185 TURPIN MOUNTAIN ROAD
ROMANCE AR 72136

Remington.

113205

Alled left message 6/8/2006 - waiting on call back

16 May 2006

Dennis Davis
185 Turpin Mountain Road
Romance, AR 72136

Serial Number: E6608537

Model: 700

RE00113205

RE: Model 700 concern
Serial #: E6608537

Dear Dennis,

We were sorry to learn of the unfortunate incidents that occurred while you were readying to fire at a coyote. As you stated, it is fortunate that good firearms handling practices were observed and the damages were limited to property damage.

As we discussed, I have enclosed a copy of this letter and an ARS label for you to return the rifle to my attention. Once we have completed the examination of the rifle we will contact you at 501-796-2509 to discuss our findings. I'm sure that we can work together to reach a mutually acceptable conclusion to these most unfortunate events. Please be sure to put the letter copy inside the shipping box. The letter inside the box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We apologize for the inconvenience that these incidents have caused. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry

Exchange for a new RAMAC 25798 n/c
Charge 230145
SCRAP old rifle.
FLS 6/8/2006

Fred,
Thanks for your help.
sincerely
B Davis

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

PS 7797

DENNIS DAVIS
501-796-2509
185 TURPIN MOUNTAIN ROAD
ROMANCE AR 72136

CASE 134 LU 2/2000 7.5# .015 24#
113205

Remington

16 May 2006

Dennis Davis
185 Turpin Mountain Road
Romance, AR 72136

Serial Number: E6608537
Model: 700
RE00113205

RE: Model 700 concern
Serial #: E6608537

Dear Dennis,

We were sorry to learn of the unfortunate incidents that occurred while you were readying to fire at a coyote. As you stated, it is fortunate that good firearms handling practices were observed and the damages were limited to property damage.

As we discussed, I have enclosed a copy of this letter and an ARS label for you to return the rifle to my attention. Once we have completed the examination of the rifle we will contact you at 501-796-2509 to discuss our findings. I'm sure that we can work together to reach a mutually acceptable conclusion to these most unfortunate events. Please be sure to put the letter copy inside the shipping box. The letter inside the box is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We apologize for the inconvenience that these incidents have caused. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Fred,
Thanks For your help.
Sincerely
B Davis

PS 7798

UPS Internet Shipping: View/Print Label

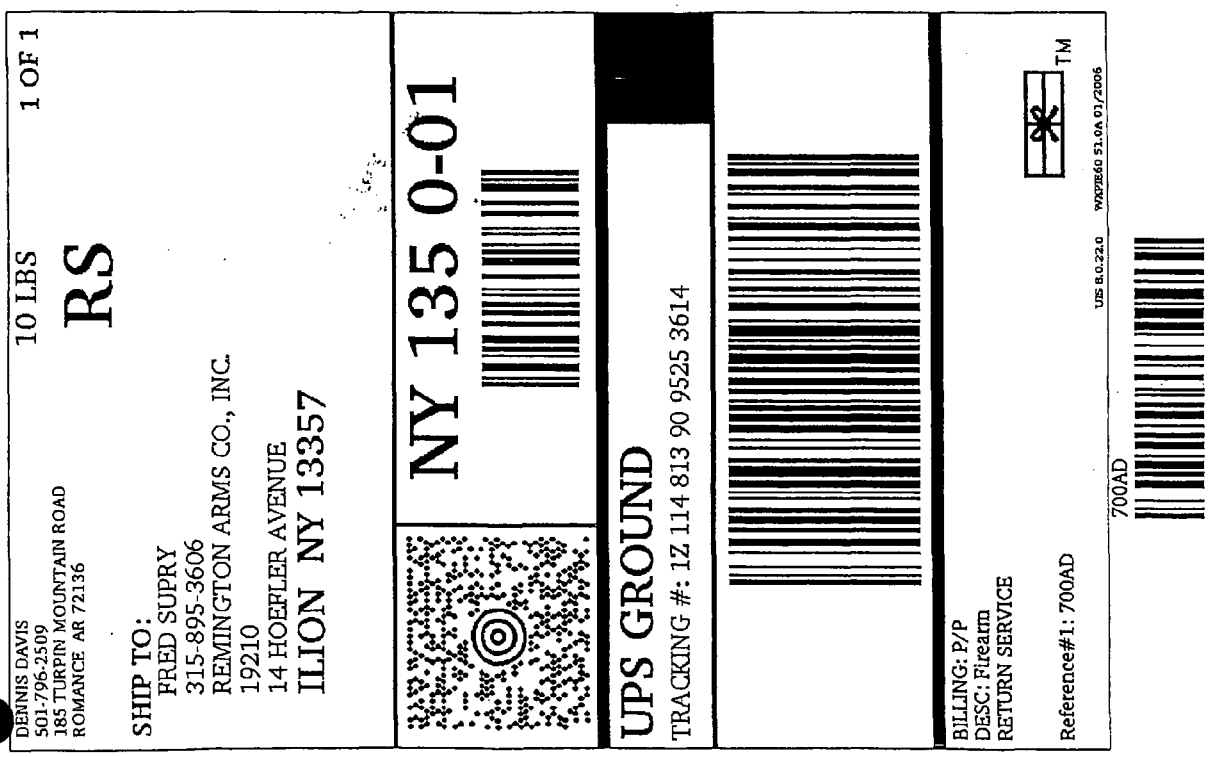
1. **Ensure that there are no other tracking labels attached to your package.**

2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. **GETTING YOUR SHIPMENT TO UPS**
   Customers without a Daily Pickup
   - Schedule a same day or future day Pickup to have a UPS driver pickup all of your Internet Shipping packages.
   - Hand the package to any UPS driver in your area.
   - Take your package to The UPS Store™, Customer Center or Authorized Shipping Outlet.
   - Drop off your Air Shipments including Worldwide Express SM at one of our 50,000 UPS locations.

   Customers with a Daily Pickup
   - Your driver will pickup your shipment(s) as usual.

FOLD HERE



PS 7799

5/16/2006

DENNIS DAVIS - TRANSFERRED FROM CSR

185 TURPIN MT. RD
ROMANCE, AR 72136 501-796-2509

RIFLE 700 .223 SERIAL # E6608537

- TWICE SHOT HOLES IN ROOF

#1 SOMETIME AGO - LOADING GUN IN GARAGE TO SHOOT COYOTE GUN WENT OFF SHOT HOLE IN GARAGE ROOF

#2 5/15/2006
SAW COYOTE - WENT TO LOAD GUN WHILE STEPPING OUT ON PORCH - SAFETY WOULD NOT MOVE - CLOSED BOLT. SAFETY MOVED - WHEN SAFETY RELEASE GUN FIRED SHOOTING HOLE THROUGH TOP OF PORCH AND THROUGH ROOF.

AGREED TO SEND ARS LABEL TO GET RIFLE RETURNED TO MY ATTENTION. CUSTOMER FEELS GUN DEFECT BUT WILL WAIT UNTIL I HAVE EXAMINED RIFLE TO DISCUSS SETTLEMENT.

FLS

PS 7800

Remington Arms Co., Inc.
Product Service
Legal Case #:624

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120221	11/15/2006	11/17/2006	11/17/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Carl	Gearhart II	2832 Euclid Ave	Williamsport	PA	17701		H 570-323-9840 E ccarlpatty2832@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S Fired on bolt closing	Cause: Concern:1008 Fired on Bolt Closing		Unknown	
C				

11/22/06-correspondence from repair- 1-Safety is not right, 2-fires when you close the bolt, 3-base of casing is scratched by the primer. Blew up the case, gunsmith took rifle apart to get bolt out.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/7MM REM MA		C6265720	PI	6/23/1988

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPORT SHOP	TWO PIECE SCOPE BASE AND BOTTOM HALF RINGS	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at 1/2 msp						

Repair/Replacement Cost	Repair/Replacement Date

PS 7801

11/22/06-RE120221-Trigger assembly is contaminated w/ a parially dried & sticky lubrication residue causing parts to bind. Replace TA, check over completely. Clean at 1/2 msp.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/17/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM DIRTY/STICKY,PARTS BINDING
Barrel	Description		24" 7MM REM MAG
	Date Code		PI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	

PS 7802

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY
	Pull	---Select---	3.5#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE AND BOTTOM HALF RINGS

PS 7803

CASE# 624

Carl P. Gearhart II
2832 Euclid Ave.
Williamsport, PA 17702-6721

CARL P. GEARHART II
2832 EUCLID AVE.
WILLIAMSPORT, PA. 17701
Phone # 570-323-9840
E-MAIL CCARLPATTY2832@YAHOO.COM

11-8-06

.013
3.5#
24"
PI 6/88

Problem with The Rifle:

1. Safety is Not Right
2. It Fires when you close the Bolt
3. After it is FIRED the BASE OF CASING is Severely SCRATCHED By the Primer.

I HAD FIRED it AND it Blew up the CASE. COULD Not get CASING out so, took it to A GUN smith AND he took The Rifle APART to get the case out. I Really Don't think the Bolt AND chamber were ever MADE Right. Hope you CAN FIX it. I thank you CARL

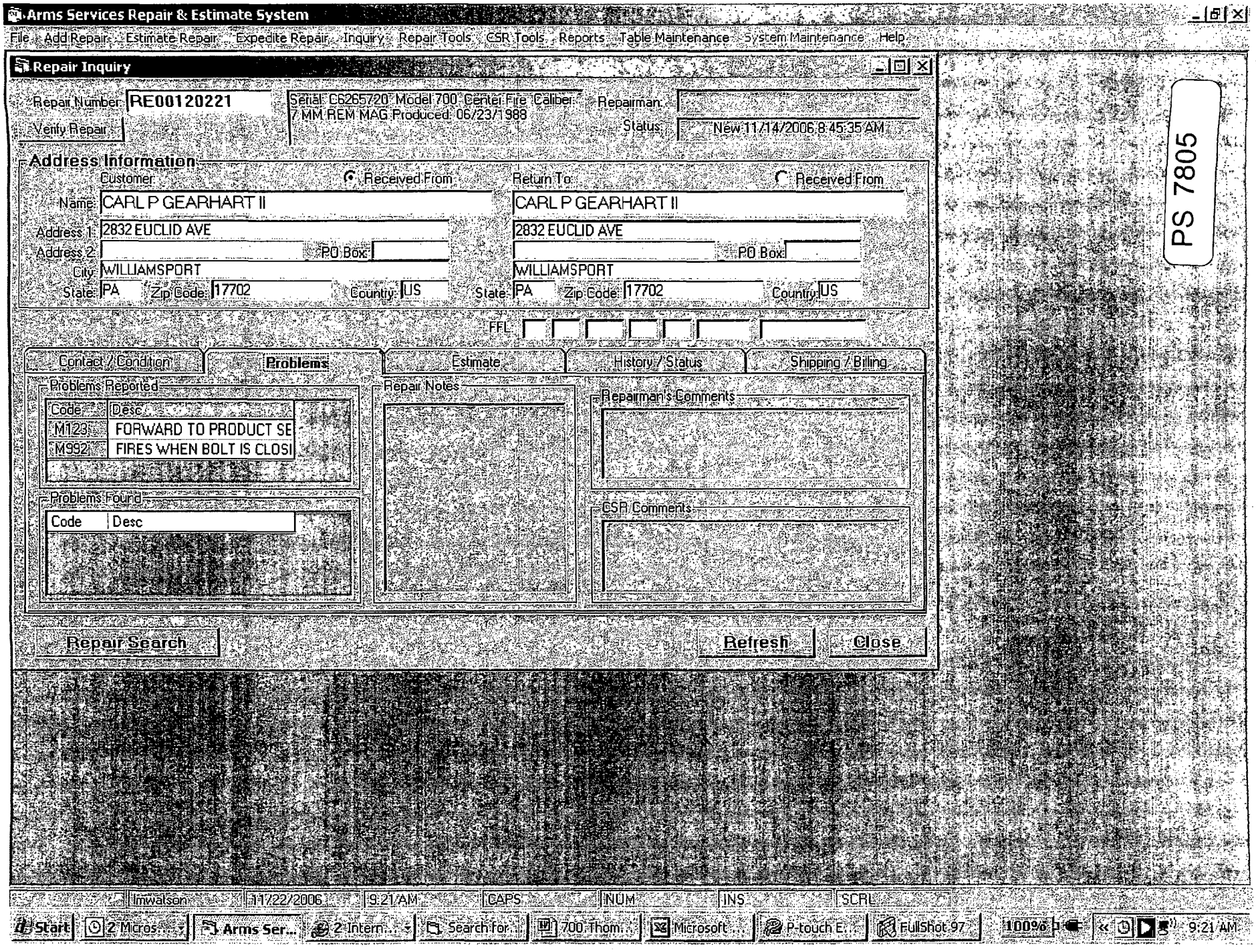
(TRIG. ASSM. is contaminated w/ a partially DRIED + STICKY Lubrication residue causing PARTS to BIND. Replace TPA, check over completely clean at. 1/2 MSP Quote)

Serial Number: C6265720

Model: 700

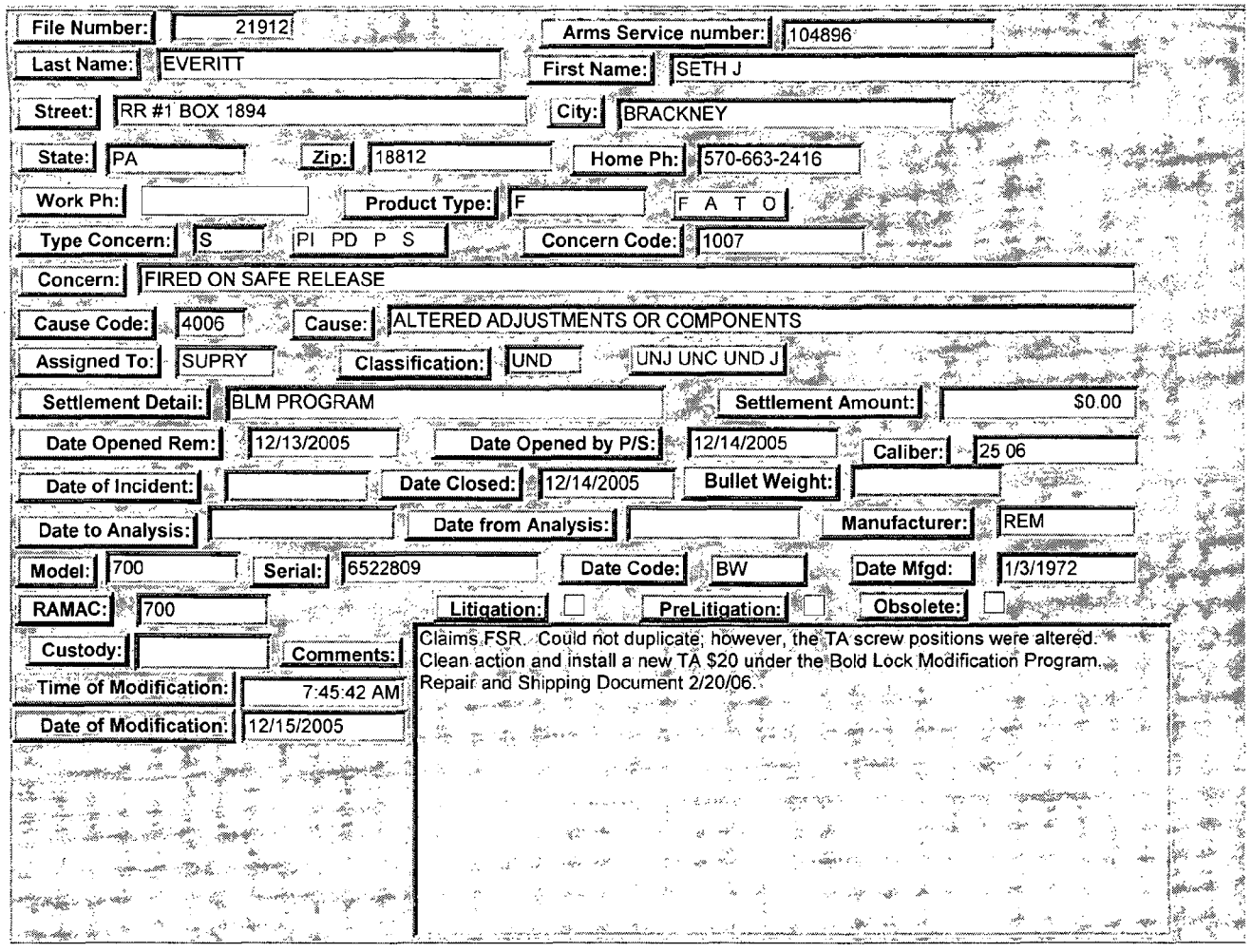
RE00120221

PS 7804



Screen Capture, 9:21: ednesday, 11/22/06, 1024w x 768h

PS 7806



File Number:	21912	Arms Service number:	104896
Last Name:	EVERITT	First Name:	SETH J
Street:	RR #1 BOX 1894	City:	BRACKNEY
State:	PA	Zip:	18812
Home Ph:	570-663-2416		
Work Ph:		Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	12/13/2005	Date Opened by P/S:	12/14/2005
Caliber:	25 06		
Date of Incident:		Date Closed:	12/14/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6522809
Date Code:	BW	Date Mfgd:	1/3/1972
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Claims FSR. Could not duplicate; however, the TA screw positions were altered. Clean action and install a new TA $20 under the Bold Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	7:45:42 AM		
Date of Modification:	12/15/2005		

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Herb Brown
RE00104896	6522809	Date Received - 12/21/2005
Account # - R-	Model 700 Center Fire Caliber 25-06	Estimate Date - 12/14/2005
		Current Date - 12/27/2005

Customer
SETH EVERETT
RR 1 BOX 1894
P.O. BOX 1894
BRACKNEY. PA 18812 US

Return To
SETH EVERETT
RR 1 BOX 1894
P.O. BOX 1894
BRACKNEY. PA 18812 US

Phone (H) (570)-663-2416
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
		M238	CLEAN & INSPECT (SAFETY PROGR
M992	FIRED WHEN MOVING SAFETY	M239	REPLACE TRIGGER ASSEMBLY

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**22**	**22**	**0**	

ProblemNotes: Could not duplicate concern.Trigger set screws altered.Replace trigger assm., check over and clean, under bolt lock program.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7807

1/1c 2.5-

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 6522809

Are you the original owner?: ☐ YES ☒ NO

Name: Seth J. Everitt	**Date of Purchase:** 10-28-05
Address (no PO Boxes): RR1 Box 1894	
City: Brackney	**State:** Pa. **Zip:** 18812
Phone (Daytime): 570 /663 2416	**Fax:**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem:

The gun was loaded and the safe was clicked off the gun fired.

Ammunition Information:

Manufacturer: Federal	Type: Nosler Ballistic Tips
Other (i.e. bullet weight/type, shot size, powder): 115g powder 4831	

Handload Information:

Powder Used: 4831	Powder Weight: 52
Case/Hull Used: Federal	Primer Used: CCI
Bullet Type/Shot Size: Nosler 115g	Reloader Used: RCBS

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:	Hoppe's
How often do you clean the bore? (Months or Number of rounds)	Ten rounds
How often do you clean the action? (Months or Number of rounds)	Ten rounds
How often do you clean the trigger assembly? (Months or Number of rounds)	Once a month
Brand of lubricant used:	Hoppe's

Over

PS 7808

How often do you lubricate the bore? (Months or Number of rounds)	when cleaned
How often do you lubricate the action? (Months or Number of rounds)	" "
How often do you lubricate the trigger assembly? (Months or Number of rounds)	" "

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☒ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? unknown

What were the services performed? unknown

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

Number: 65228809

Model: 700

RE00104896

ending it. ✓
r damage in shipping and handling. Preferably,
t be returned.)
t loss or damage.
side the box. Shipments without a proper

Post. Remington is not responsible for
to purchase insurance from your carrier.

guidelines:

turned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
TNT set screws tightened.
Replace TPA, check over, clean
under bolt lock program
Ron $ 20.00 Quote

PS 7809

Date: 12/13/05

By: Bruce T Davis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Seth J. Everitt

R.E. Number: 104896

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6522809 Date of Manufacture: 1/72

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 7810

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5#

Manual safety: OKAY — BOLT LOCK

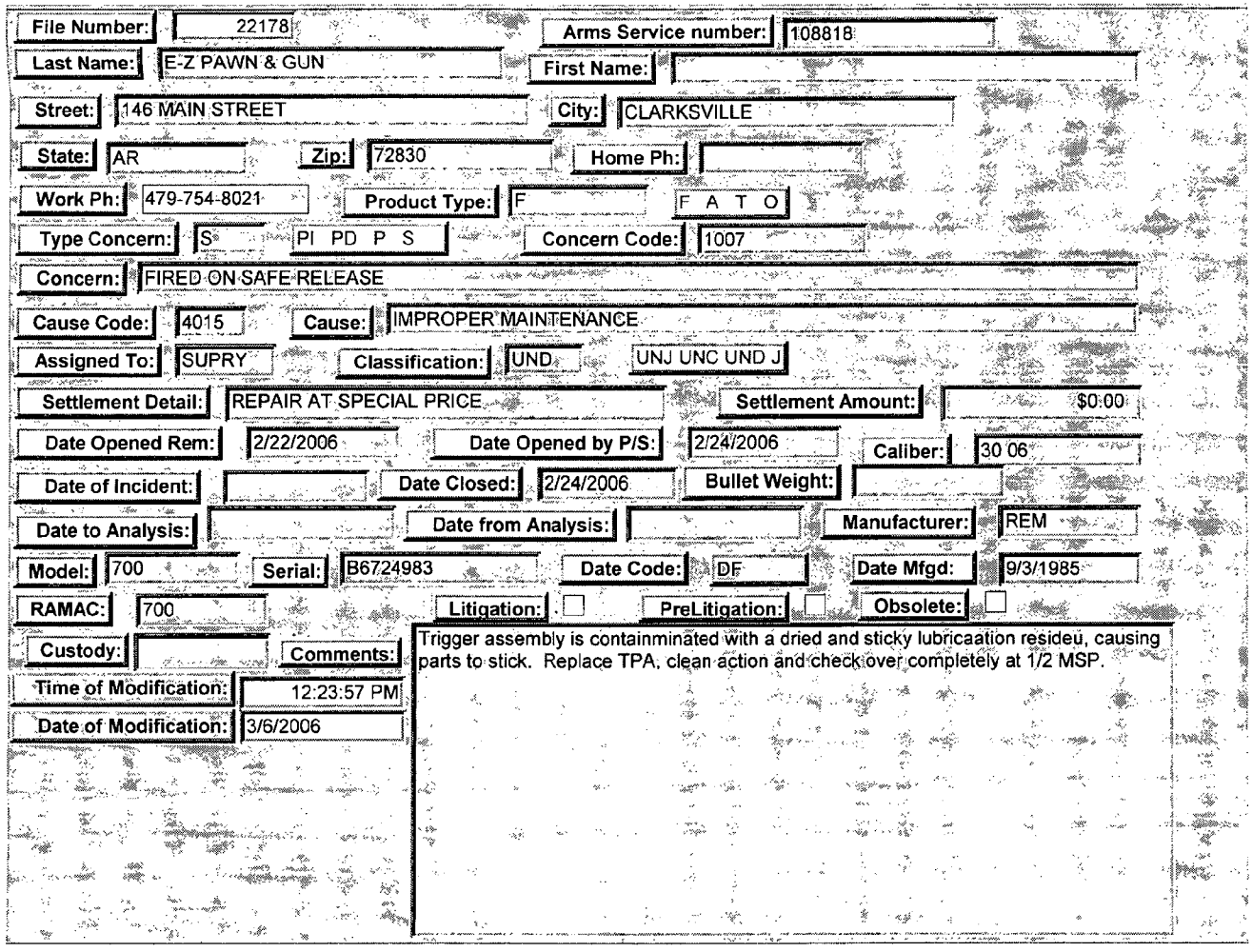
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig, set screws altered. Replace TPA, checkover, clean up per BOLT LOCK program for $20.00 Quote

ADDITIONAL COMMENTS

PS 7811



File Number: 22178
Arms Service number: 108818
Last Name: E-Z PAWN & GUN
First Name:
Street: 146 MAIN STREET
City: CLARKSVILLE
State: AR
Zip: 72830
Home Ph:
Work Ph: 479-754-8021
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: REPAIR AT SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 2/22/2006
Date Opened by P/S: 2/24/2006
Caliber: 30 06
Date of Incident:
Date Closed: 2/24/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: B6724983
Date Code: DF
Date Mfgd: 9/3/1985
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Trigger assembly is containminated with a dried and sticky lubricaation resideu, causing parts to stick. Replace TPA, clean action and check over completely at 1/2 MSP.
Time of Modification: 12:23:57 PM
Date of Modification: 3/6/2006

PS 7812

E-Z PAWN AND GUN
146 MAIN ST.
CLARKSVILLE, AR 72830
(479) 754-8021

Serial Number: B6724983

Model: 700

RE00108818

2823-18 SH 7/25

Repair
Bolt Drops
when Safety
is Pushed off

OVER

TRIG. ASSM. is contaminated
WITH A DRIED + STICKY
LUBRICATION RESIDUE CAUSING
PARTS TO STICK. REPLACE TPA,
CHECK OVER, CLEAN AT
1/2 MSP
Quote

PS 7813

Date: 2/23/06

By: B. TIRRUIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: E-Z PAWN + GUN

R.E. Number: 108818

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 700

Serial Number: B6724983 Date of Manufacture: 7/85

Overall external condition: FAIR

Barrel condition: DIRTY

Receiver condition: DIRTY

Stock condition: DIRTY

Bolt/firing pin condition: DIRTY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY STICKY

Headspace: —

Function evaluation:

PS 7814

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKay

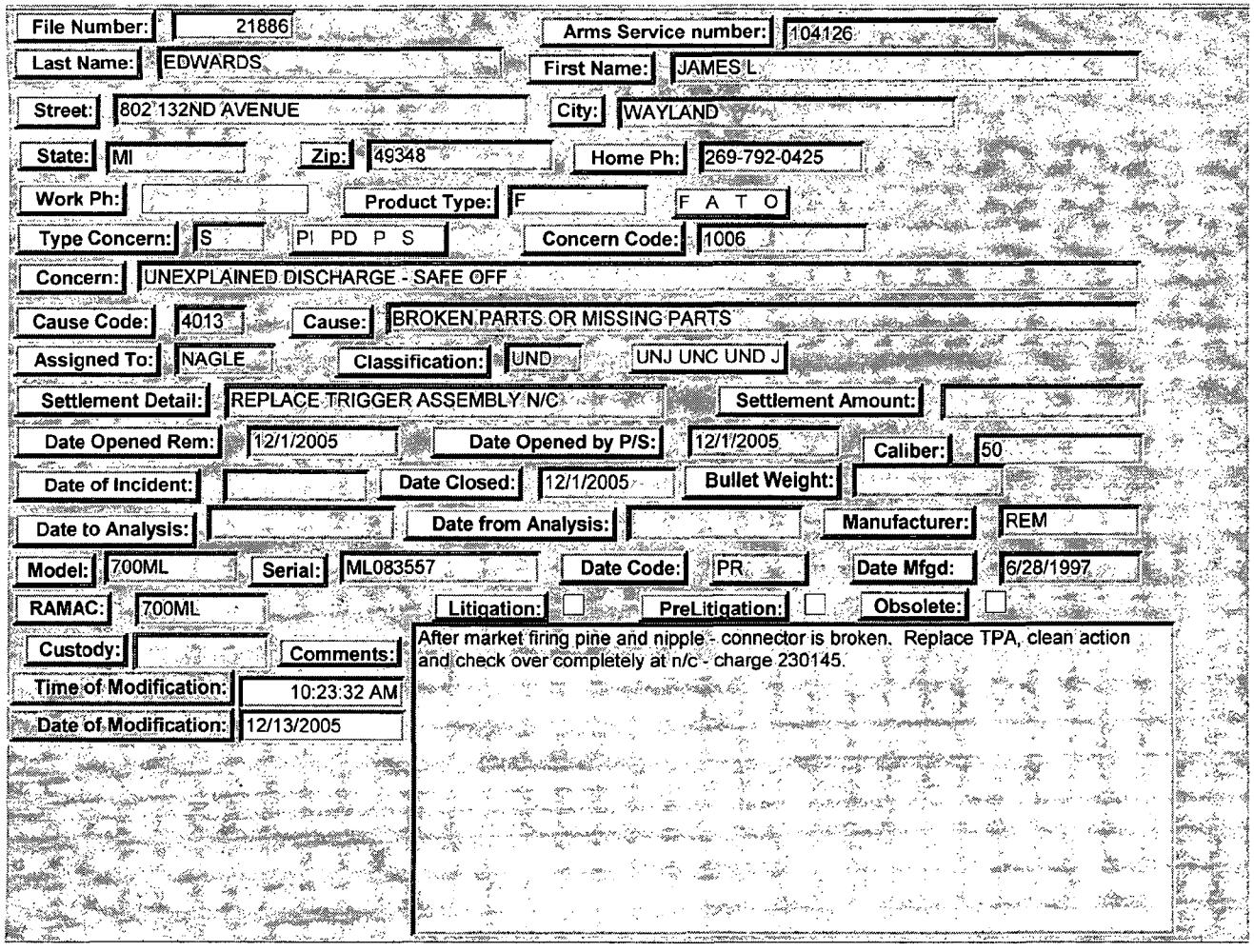
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. IS CONTAMINATED WITH A DRIED & STICKY LUBRICATION RESIDUE, CAUSING PARTS TO STICK. REPLACE TPA, CHECK OWNER, CLEAN AT 1/2 MSP QUOTE

ADDITIONAL COMMENTS

PS 7815



File Number: 21886
Arms Service number: 104126
Last Name: EDWARDS
First Name: JAMES L
Street: 802 132ND AVENUE
City: WAYLAND
State: MI
Zip: 49348
Home Ph: 269-792-0425
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1006
Concern: UNEXPLAINED DISCHARGE - SAFE OFF
Cause Code: 4013
Cause: BROKEN PARTS OR MISSING PARTS
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: REPLACE TRIGGER ASSEMBLY N/C
Settlement Amount:
Date Opened Rem: 12/1/2005
Date Opened by P/S: 12/1/2005
Caliber: 50
Date of Incident:
Date Closed: 12/1/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700ML
Serial: ML083557
Date Code: PR
Date Mfgd: 6/28/1997
RAMAC: 700ML
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: After market firing pine and nipple - connector is broken. Replace TPA, clean action and check over completely at n/c - charge 230145.
Time of Modification: 10:23:32 AM
Date of Modification: 12/13/2005

PS 7816

6/97

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ML MUZZLELOADER	**Serial Number:** ML083557
Are you the original owner?: ☒ YES ☐ NO	
Name: James L. Edwards	**Date of Purchase:** 1999 ?
Address (no PO Boxes): 802 - 132nd Ave	
City: Wayland	**State:** Mich. **Zip:** 49348
Phone (Daytime): (269) 792-0425	**Fax:** —

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem:

Safety latch malfunctioned while loaded. Fired without touching triggar

104176

Ammunition Information: 150 grain pyrodex pellets, 300 grain Sabbeth bullet.

Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	

Serial Number: ML083557

Model: 700ML

RE0010417

ormation:

Pyrodex	Powder Weight: 150 grains
: —	Primer Used: 209
ot Size: 300 grain	Reloader Used: —

e (Cleaning and Lubrication):

ng solution used: Remington

ou clean the bore? (Months or Number of rounds) after every shot

ou clean the action? (Months or Number of rounds) after daily shot

ou clean the trigger assembly? (Months or Number of rounds) never

ant used: ~~Remington oil or Hoppes~~

CONNECTOR IS BROKEN
Replace TPA checkover
Clean at N/C
* #230145

PS 7817

How often do you lubricate the bore? (Months or Number of rounds) Same
How often do you lubricate the action? (Months or Number of rounds) Same
How often do you lubricate the trigger assembly? (Months or Number of rounds) Same
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NONE
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7818

Date: 12/1/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: James L. Edwards

R.E. Number: 104126

Reason for inspection: Fired without touching trig.

FIREARM

Manufacturer: Rem Model: 700

Serial Number: M6083557 Date of Manufacture: 6/97

Overall external condition: Fair

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: After Mkt. F.P. + Nipple

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Broken connector

Headspace: —

Function evaluation:

PS 7819

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: —

Test firing results (if applicable): —

DISPOSITION

CONNECTOR IS BROKEN. Replace TPA check over clean AT N/C #230145

ADDITIONAL COMMENTS

PS 7820

Remington Arms Co., Inc.
Product Service
Legal Case #:627

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/17/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mike	Frye	118 S. Main	Elroy	WI	53929		W 608-462-8218

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4079	Other - Unexamined			
S	Fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

11/16/06-Gun fired on safe release.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	25773	C6453768		10/16/1989

Date Purchased	Where Purchased	Accessories	Original Owner
	K MART ENTERPRISES		N

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair/Replacement Cost	Repair/Replacement Date

11/16/06-Sending box, ARS, & ltr. We will evaluate firearm.lw

---

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7821

(621)

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
	11/16/06						

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mike	Frye	1185 Main	Elroy	WI	53929		
Incident								06 608-462-8218 wk

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI [ ] S [X] PD [ ] C [ ]	Cause: Concern:			

Incident: purchased @ auction
fired when taken off safety
-Box- + Label
box 811975

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	700	30-06		C6453768		1989
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
			NO			

Ammunition Information – Factory or Reloads

Manufacturer:	
Caliber:	
Bullet Type	
Bullet Weight:	
Lot # of ammunition:	

Other Products Information -

PS 7822

Serial Number: C6453768

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700	25773	ILN	10/16/1989	MODEL 700.TM ADL 30-06 SPR / BOLT ACTION RIFLE 22" BARREL

[redacted]te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
1989/11/10	SHIP	PNR	K MART ENTERPRISES	55379	C70736		

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant
Not on File at this location
Location: Mayfield
Not on File at this location
Location: Memphis
Not on File at this location
Location: Arms Service Repairs
Not on File at this location
Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7823

Remington®

November 20, 2006

Mike Frye
118 S. Main
Elroy, WI 53929

Subject: Model 700 Serial# C6453768
RE: Case #627

Dear Mr. Frye,

We were sorry to learn of the incident that you experienced with your rifle. We are certainly glad that you reported this to us and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the rifle back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will arrive under separate cover) The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

PS 7824

MIKE FRYE
118 S MAIN
ELROY WI 53929

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6672 0842

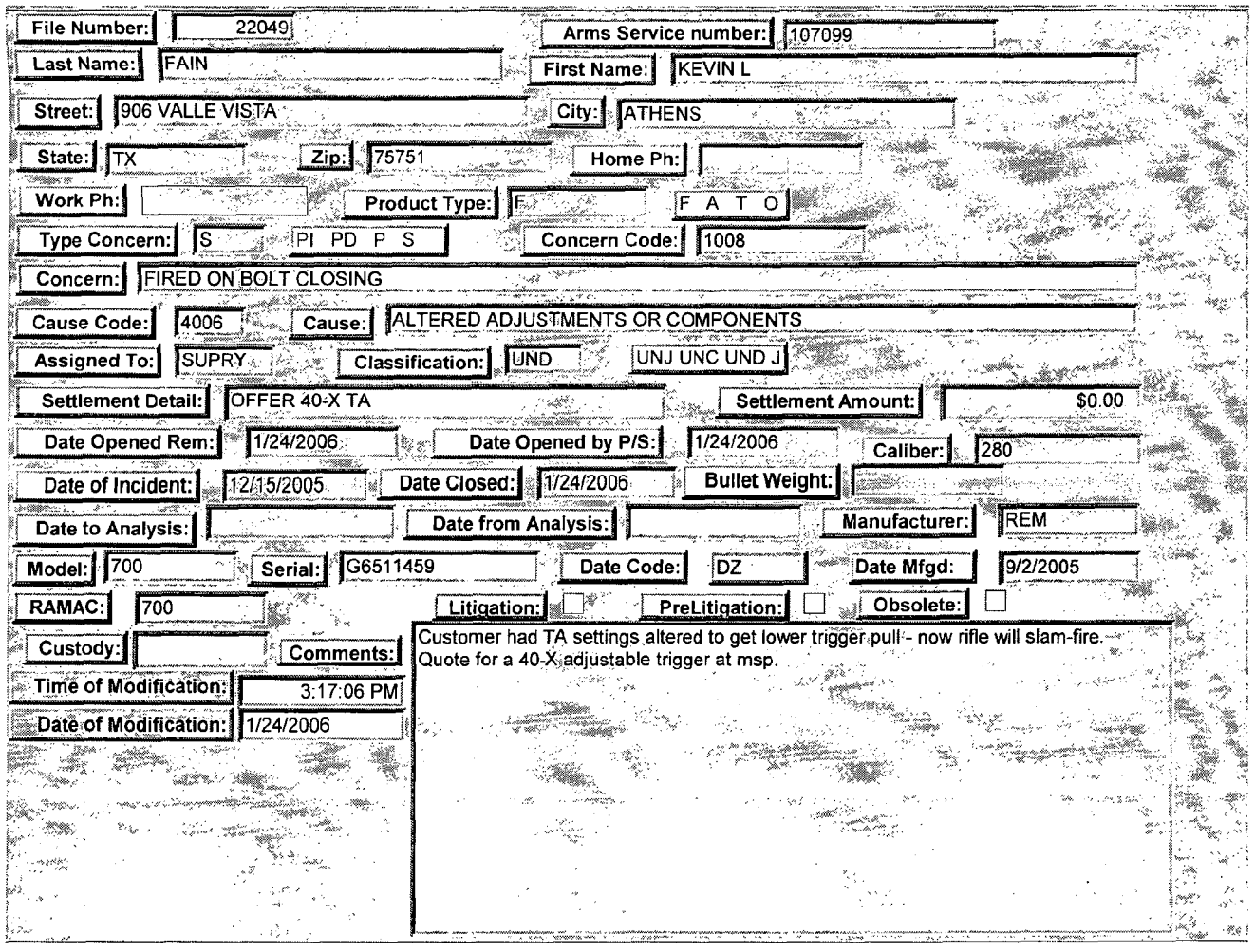
BILLING: 3RD PARTY
DESC: ...
RETURN SERVICE

REF 1: MIKE FRYE/LW
REF 2: REF# C6453768

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping pieces, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 7825



File Number:	22049	Arms Service number:	107099
Last Name:	FAIN	First Name:	KEVIN L
Street:	906 VALLE VISTA	City:	ATHENS
State:	TX	Zip:	75751
Home Ph:			
Work Ph:		Product Type:	F F A T O
Type Concern:	S PI PD P S	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	OFFER 40-X TA	Settlement Amount:	$0.00
Date Opened Rem:	1/24/2006	Date Opened by P/S:	1/24/2006
Caliber:	280		
Date of Incident:	12/15/2005	Date Closed:	1/24/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	G6511459
Date Code:	DZ	Date Mfgd:	9/2/2005
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete:	☐		
Custody:		Comments:	Customer had TA settings altered to get lower trigger pull - now rifle will slam-fire. Quote for a 40-X adjustable trigger at msp.
Time of Modification:	3:17:06 PM		
Date of Modification:	1/24/2006		

PS 7826

9/05

2.5#

Remington,

In December, 2005 I purchased a new 700CDL rifle chambered for the .280 Rem. As is typical for a new Remington rifle the trigger came set at such a heavy pull that no serious rifleman would shoot it. I took the rifle to a gunsmith to have the trigger adjusted. Upon trying to adjust the trigger the sear engagement screw was unable to be broken free in order to adjust it. Two screwdrivers were broken trying to break the screw free, but to no avail. Attempts were made to adjust the trigger without adjusting the sear engagement but the trigger could not be adjusted below 4 ½ lbs. without the rifle slam-firing when the bolt was closed. It was determined that the trigger was defective and instead of sending it back to you I decided to put an after market trigger on it. After installing the after-market trigger attempts were made to adjust the trigger and exactly the same thing occurred as with the factory trigger, the rifle would slam-fire when the bolt was closed. At this point it was determined that there was something wrong with the rifle itself, although the factory trigger was clearly not functioning as it was designed to do. I can not figure out why both the factory and an after market trigger would both slam-fire when we tried to adjust them below 4 ½ pounds. I think that the chances of having two different triggers in a row that are defective are a remote possibility and as of such the problem has to be in the rifle itself. I have shot rifles for over 40 years and have 13 Remington firearms. All of my firearms have the original triggers with my rifle triggers set at 2 lbs. and I have never had a trigger malfunction. The rifle that I am returning to you has never been fired, and has not ever even had a scope mounted on it. I have told many people that I believe that the Remington 700s are the best bargain in the industry. The accuracy and the smoothness of the action are unsurpassed, even in much more expensive firearms. Please return to me a rifle that lives up to the expectations that I have come to expect when I purchase a Remington.

Kevin L. Fain, M.D.
Rifle serial number G6511459
906 Valle Vista
Athens, TX 75751
(903) 675-4916

Trig. set screws altered
Replace TPA, clean out, clean.
offer A 40X style TPA.
AT MSP.

202446

PS 7827

Date: 1/24/06

By: B. T DAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: KEVIN L. FAIN, M.D.

R.E. Number: 107099

Reason for inspection: S/Arms Fires

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6511459 Date of Manufacture: 9/05

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: SEAR LIFT IS OKAY

Headspace: —

Function evaluation:

PS 7828

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

TRIG. SET SCREWS ALTERED. Replace with new TPA checkover, clean. offer A 40X style TPA AT MSP

ADDITIONAL COMMENTS

PS 7829

Remington Arms Co., Inc.
Product Service
Legal Case #:167

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113091	6/1/2006	6/1/2006	6/1/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Frank E	Davis Jr	4215 Femoyer Avenue Unit B	Elmendorf AFB	AK	99506		H 907-317-0233 E frank.davis@elmendorf.af.mil

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI PD S bolt locked discharge C	Cause:4038 Concern:1008	Could Not Duplicate Concern Fired on Bolt Closing		Unknown	

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/338 WIN MA	29696	S6499145	OY	7/6/2004 10:34:07 PM

Date Purchased	Where Purchased	Accessories	Original Owner
12/15/2005	GRACE INC * V F	RECEIVED LESS RECOIL PAD	Y

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Ca Date D

PS 7830

Settlement APV Al

replace
TPA,
check over
completely,
clean n/c

Repair/Replacement Cost **Repair/Replacement Date**

to restore confidence in rifle. under warranty. Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/1/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" SS 338 WIN MAG
	Date Code		OY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	

PS 7831

Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	Like new; Functioning	
	Notch	---Select---	.0145
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5.5#
	Altered	False	

PS 7832

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00113091 **Account # - R-**	**Description/Serial Number** S6499145 Model 700 Center Fire Caliber: 338 WIN MAG	**Date Received -** 6/1/2006 **Estimate Date -** **Current Date -** 6/8/2006

Customer	**Return To**
FRANK E DAVIS JR 4215 FEMOYER AVE UNIT B ELMENDORF AFB. AK 99506 US	FRANK E DAVIS JR 4215 FEMOYER AVE UNIT B ELMENDORF AFB. AK 99506 US
Phone (H) (907)-317-0233 **Phone (W)**	**Fax** **Email** frank.davis@elmendorf.af.mil

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC

Technician's Comments

ProblemNotes Could not duplicate concern.Replace trigger assembly,check over and clean to restore confidence in rifle at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F97490	700 SS TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7833

Firearm or Bolt Closing - 1008
Bolt nut duplicate - 4038 CASE # 167

DY 7/04 BS# .0145

Remington

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		**Serial Number:** S6499145	
Are you the original owner?: ☑ YES ☐ NO			
Name: Frank E. Davis Jr.		**Date of Purchase:** 15 Dec 2005	
Address (no PO Boxes): 4215 Femoyer Ave. Unit B			
City: Elmendorf AFB	**State:** AK	**Zip:** 99506	
Phone (Daytime): (907)-317-0233		**Fax:**	
E-mail Address: frank.davis@elmendorf.af.mil ☐ I would like to receive future e-mail updates from Remington.			

Please describe your problem and date of ocurrence:

I won this rifle in an Air Force Raffle, I sighted it in at the range 20 rounds one week and then another 20 rounds the following week with no problems. I then took the rifle hunting and on Saturday the 6th of May 2006 the first day of my hunt I loaded three rounds in the magazine and placed one in the chamber and when I closed the bolt and locked it the rifle discharged. I have had no trigger work done to the rifle and have not done anything with the rifle since the incident mentioned above.
I contacted customer service and they advised me to send the rifle to you

Thank you for your time and I hope you find what went wrong (was a scary situation, first time this has happened to me, but safe gun handling practices saved the day)
no one was injured

3 characters left Frank

Ammunition Information:			
Manufacturer: Hornady		Type: .338 win mag	
Other (i.e. bullet weight/type, shot size, powder): 225 gr SP			
Handload Information:			
Powder Used: N/A		Powder Weight: N/A	
Case/Hull Used: N/A		Primer Used: N/A	
Bullet Type/Shot Size: N/A		Reloader Used: N/A	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Outers gun solvent			
How often do you clean the bore? (Months or Number of rounds) 20 rounds			
How often do you clean the action? (Months or Number of rounds) 20 rounds			

PS 7834

How often do you clean the trigger assembly? (Months or Number of rounds) 20 rounds
Brand of lubricant used: Rem oil
How often do you lubricate the bore? (Months or Number of rounds) 20 rounds
How often do you lubricate the action? (Months or Number of rounds) 20 rounds
How often do you lubricate the trigger assembly? (Months or Number of rounds) 20 rounds
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) N/A
What were the services performed?) N/A
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your INSURED firearm by either UPS or Parcel Post to: **Remington Arms Co., Inc.** **Attn: Arms Service Division** **14 Hoefler Avenue** **Ilion, NY 13357**
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, eturned.) or damage. he box. Shipments without a proper Remington is not responsible for chase insurance from your carrier. ıes: l to you C.O.D. (To avoid C.O.D. Charges, please include your ıte detailing the nature of the repair, applicable taxes and ate. Repairs can be paid by check, money order, or credit card wish, you can expedite repairs over $75.00 by setting a pre-

Serial Number: S64991 45

Model: 700

RE00113091

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could not duplicate concern replaced TPA, checked every, clean, to restore confidence in rifle. AT N/C

PS 7835

Remington Arms Co., Inc.
Product Service
Legal Case #:646

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/20/2006		11/19/2006	X		

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Thomas	Frye	21998 Crimson Dr.	Meadville	PA	16335		H 814-724-1469 W 814-547-0127

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI	Gouge out of rt thumb				
PD	Shot hole in roof at gun range	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		N	
S					
C					

11/20/06-Thomas Frye called, extremely upset because his new M/700 fired upon closing the bolt. The gun kicked back and took a chunk of skin from his right thumb. He could not put the safety on, it was stuck. His riend is a nurse and cleaned him up but said there was nothing that could be done for the skin that was torn off of his thumb. He returned the firearm to Walmart and they gave him a new gun due to his injuries. The Walmart reps were making fun ie. snickering at him because he had a difficult time writing with this injury. A claim (file#5125024) has been filed with us from Walmart. Mr. Frye states that he has many Remington guns but the last two (this 700 & an 870 Express) have both been problems. He asked that we help him with the M/870 and cover damages at the shooting range. lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	25955	F6243437		1/29/2003 12:51:24 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART DC 6003R-REGULAR		Y

11/20/06-Firearm has been replaced by Walmart#2597.lw

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

PS 7836

Cash	Reim.	Cash

Settlement	Release of Claims	Release Date	Reimbursement	Settlement	Date APV	Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/20/06-Customers gun has been replaced by Walmart. He is asking for us to cover damages from the hole shot in the roof at the gun range. We will need to evaluate the firearm first. I have contacted Flo at Walmart to get the firearm back to our factory.lw 11/21/06-Spoke w/ Ben, mgr at walmart. Having him send gun in to Ilion to Product Service. We will exchange rifle. He noted that customer had been very beligerent. He even had to threaten to call police if he did not calm down.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 7837

646 700

6

870

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/20/06	11/19/06	X		

Customer Information		
	Reporter (Age)	Incident (Age)
Name	Thomas Frye	
Address	21998 Crimson Dr	
City, St Zip	Meadville PA 16335	
Home	814-724-1469	
Cell	814-547-0127	
Work		

Incident Information

Personal Injury ☒ | Property Damage ☒ | Safety ☐ | Concern ☐

Nature of Injury: Chunk of skin from finger

Medical Treatment: YES - Friend Nurse

Claim: FIRED ON BOLT [illegible]

Incident: Safety won't go into safe position PA

- meat on finger out Cranberry [illegible]

Rhand thumb *MGR - Kati -

- friend nurse - cleaned up 814-431-5069

[illegible]

box ✓ war 870 - LStock

Collection of Rem 700 LS. 308 -

- hole in roof of

also has 870 w/ problems ser # N/A

Firearm Information

Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
REM	B/A	700 / 30-06	N/A	

Date Purchased	Where Purchased	Original Owner
	Walmart	

Ammunition Information	
Factory or Reloads	
Manufacturer	AB27967[illegible]
Caliber	Box
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 7838

Serial Number: F6243437

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700	25955	ILN	1/29/2003	MODEL 700.TM ADL BOLT ACTION CENTERFIRE RIFLE 22"BARREL 30-06 CAL. LAMINATED STOCK

te	Code Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/07/31	SHIP OHL	WAL-MART DC 6003R-RE	72143	0080966214	turnerrr	

FFL:5-71-007-01-4F-13193

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700	25955	ILN	01/29/2003	MODEL 700.TM ADL BOLT ACTION CENTERFIRE RIFLE 22"BARREL 30-06 CAL. LAMINATED STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	01/30/2003	Staging		P2022079	T2001510			

History:

Date	Action	User	Activity Description
2002/09/19	Assigned	lewisrj	700SW
2002/11/11	VendIssued	joyceke	VB2001048 1895937 700 1a 33225b
2002/11/11	VendIssued	joyceke	VB2001048 1895937
2002/11/11	VendReceived	joyceke	VB2001048 1895937
2003/01/29	Print	saundersrm	Packer Print
2003/01/29	Packed	saundersrm	.AB4119125.FA8590.FB9352.FC8279
2003/01/29	Warehoused	kanedg	4119125
2003/01/30	Transfered	macrinakl	To: OHL on T2001510

Location: Mayfield
Not on File at this location
Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
700	25955	ILN	01/29/2003	MODEL 700.TM ADL BOLT ACTION CENTERFIRE RIFLE 22"BARREL 30-06 CAL. LAMINATED STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
[redacted]ipped	07/31/2003		010271578		T2001510	121639	0080966214	

History:

Date	Action	User	Activity Description
2003/02/03	TransferRcv	KJM	Transfer: T2001510 RF
2003/02/03	Received	almolt	From: ILN on T2001510
2003/02/03	FivePack Add	saulsberrylg	OverPack: O10271578
2003/02/03	PalletAdd	KJM	Pallet: P10070132 RF
2003/02/03	LocChange	KJM	Location: FA46B49 RF
2003/04/02	PhyInv	KJM	InvLocCode: FA46B49 OverPack: O10271578
2003/07/31	PalletBreak	wrightc	Pallet: P10070132 Whse Module
2003/07/31	ShipUnitAdd	KJM	Shmt:121639 PO:4550240378 SU:S10400927 - RF
2003/07/31	Shipped	turnerrr	Shmt: 121639 Delv: 0080966214

Local BATF

Date	Code Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/07/31	SHIP OHL	WAL-MART DC 6003R-RE	72143	0080966214	turnerrr	

Location: Arms Service Repairs
Not on File at this location
Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7839

Claims Management, Inc.

November 20, 2006

Remington Arms Co.
870 Remington Dr.
Madison, NC 27025
Attn Jann Jones

Re: Thomas Frye
File #: 5125024
Date of Loss: 11-19-2006

FW
F6243451

Stores: 2597
10 KIMBERLY LANE
CRANBERRY, PA 16319

Contact: Jennifer Walker
Asst/Mgr
Phone: 814-678-0037

Dear Consumer Services:

I have been notified that one of our customers has experienced a problem with your product REMINGTON 700 ADL purchased from Wal Mart Stores, Inc. Customer claims that when bolt was being engaged that gun went off shooting hole in ceiling and when bolt released back it caught and took off tip of thumb.

Please contact the customer and assume the handling of this claim or request that your liability carrier take over the matter. We ask that the customer be contacted as soon as possible.

Vendor No. 964572	Model-Stock No: 5955
UPC No: 4770025955.00	Date of Purchase:
Item No: 4857128	Location of Product: Store

By copy of this letter to our customer, I am advising them of our request, and notifying you to contact the customer for further information. Please notify us of the final disposition.

If you have any further questions you may contact me at 479-621-2900 / 20515

Thank you for your anticipated cooperation.

Sincerely,

Belinda Gillming
Case Manager

CC: Thomas Frye
21998 Crimson Drive
Meadville, PA 16335
(814) 724-1469

Claims Management, Inc.
P. O. Box 1288 · Bentonville, AR 72712-1288
CLAIMS MANAGEMENT, INC. (DBA) CLAIMS MANAGEMENT, INC. OF ALABAMA
ARKANSAS CLAIMS MANAGEMENT, INC.
PHONE: (800) 527-0566 · FAX: USER.FAX

PS 7840

Wal-Mart Stores Inc.

Fax Coversheet

Date: Mon, 20 Nov 2006 10:48:42 -0600

From: Belinda Gillming

Email: Belinda.Gillming@cmiw.com

To:

Fax: 13365488810

Subject: Clm5125024 Thomas Frye Attn Jann Jones

This fax and any files transmitted with it are CONFIDENTIAL and intended solely for the individual or entity to whom they are addressed. If you have received this in error please destroy it immediately.

PS 7841

Remington.

November 20, 2006

Belinda Gillming, Case Manager
Wal-Mart Stores, Inc.
c/o Claims Management, Inc. of Arkansas
P.O. Box 1288
Bentonville, AR 72712-1288

Re: Claimant: Thomas Frye
Date of Loss: 11/19/06
Your File No. 5125024
Store No. 2597 Cranberry, PA
Product: Remington Model 700 ADL

Dear Ms. Gillming:

I received your November 20, 2006 facsimile regarding the above claim. Remington will proceed to investigate this matter fully. We will keep you advised as to the status of this matter.

Thank you very much for your assistance.

Sincerely,

Janet A. Jones
Senior Paralegal

JAJ
cc: Mark Little (with enclosure)
Fred Supry (without enclosure)
Laura Watson (without enclosure)
Danny Evans (without enclosure)

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 7842

Remington Arms Co., Inc.
Product Service
Legal Case #:505

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118911	10/18/2006	10/19/2006	10/19/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Clayton Bierwagen	Garys Gun Shop	905 W 41st Street	Sioux Falls	SD	57105		W 605-332-6119 F 605-335-6122

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4039	No Fault Found			
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Customer said he thought the rifle discharged when the bolt was closed. We could not duplicate the concern.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	25811	C6799299	PN	6/4/1993

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPORT CENTER INC	TWO PIECE SCOPE BASE	U

CUSY.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP
Repair at						

PS 7843

special price

Repair/Replacement Cost **Repair/Replacement Date**

Could not duplicate concern - no fault found. Clean action, install new TA to restore customers faith in the rifle, and test at 1/2 normal charges.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN LH
	Date Code		PN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
		Slightly Worn;	

PS 7844

	Cut Condition	Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7845

Gary's Gun Shop
905 W. 41st St.
Sioux Falls, SD 57105
605-332-6119 Fax 605-335-6122
www.garysgunshop.com

CASE # 505

Owned & Operated
Steven & Anthony Naatjes

Certified Gunsmiths
~~Clayton Bierwagen~~
Steve Hansen
Brent Wollmann

Indoor Range~Complete Gunsmithing Service ~2500 New & Used Guns

10-11-06

REMINGTON ARMS
SERVICE DEPT.

could not duplicate concern.
Replace TPP, check oven, clean
AT 1/2 MSP. Quote

4.5#
PN 6/93
22"
.014

Dear Sirs,

Enclosed for inspection is a Remington M-700 BDL LH, .270 Win., S/N C6799299.

The customer had an incident that he thought the rifle discharged when the bolt was closed.

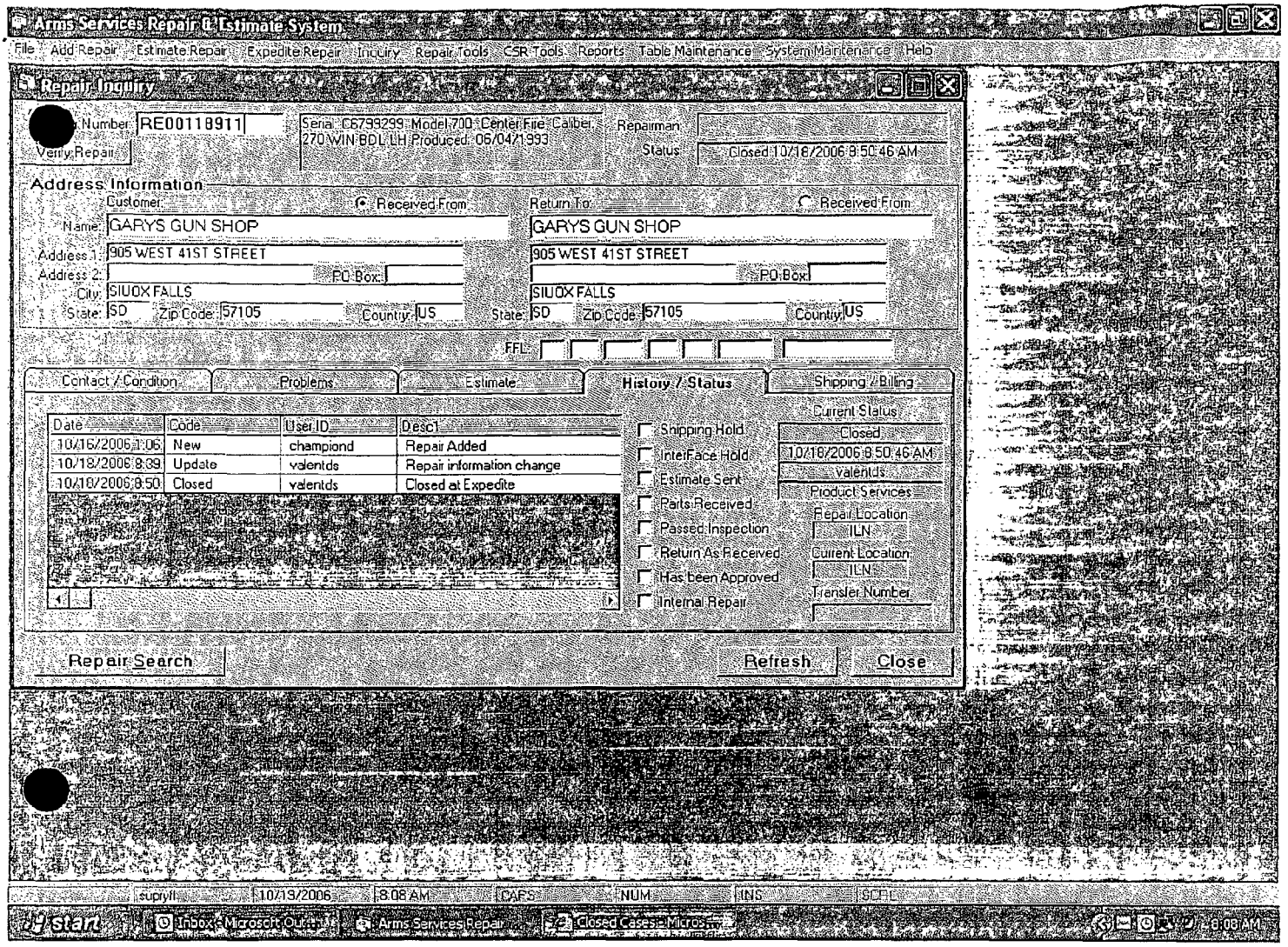
Please contact us with the inspection findings and charges to repair.

Sincerely,
Clayton Bierwagen
gunsmith

Serial Number: C6799299
Model: 700
RE00118911

Job ticket 558263

PS 7846


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number RE00118911
Verify Repair
Serial C6799299 Model 700 Center Fire Caliber 270 WIN BDL LH Produced 06/04/1993
Repairman
Status Closed 10/18/2006 8:50:46 AM
Address Information
Customer
Received From
Name GARYS GUN SHOP
Address 1 905 WEST 41ST STREET
Address 2
PO Box
City SIUOX FALLS
State SD Zip Code 57105 Country US
Return To
Received From
GARYS GUN SHOP
905 WEST 41ST STREET
PO Box
SIUOX FALLS
State SD Zip Code 57105 Country US
FFL
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
10/16/2006 1:06 New championd Repair Added
10/18/2006 8:39 Update valentds Repair information change
10/18/2006 8:50 Closed valentds Closed at Expedite
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Closed
10/18/2006 8:50:46 AM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll 10/19/2006 8:08 AM CAPS NUM INS SCRL
Start
Inbox - Microsoft Out...
Arms Services Repair...
Closed Cases - Micros...
8:08 AM

PS 7847

Remington Arms Co., Inc.
Product Service
Legal Case #:234

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
	7/6/2006	7/6/2006	7/6/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Grundmans	75 Wildwood Ave	Rio Dell	CA	95562		
Incident	Russ	Porterfield	PO Box 2934	McKinleyville	CA	65519		H 707-839-0662

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Fired on safe release	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release		Unknown	
C						

TA settings alter then resealed with a red nail polish. Bolt release sticky, TA components sluggish due to sticky residue.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	20000	6581676	OW	9/19/1972

Date Purchased	Where Purchased	Accessories	Original Owner
	AMER WHLSE HD LNG BECH CA		U

Bolt lock TA design

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

Altered adjustments and sticky residue. Quote $20 for bolt lock modification program. Clean action and install new TA.

PS 7848

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		7/6/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Sticky residue. As received I could not duplicate concern.
Barrel	Description		Model 700 3006 Caliber
	Date Code		OW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	Sticky residue made the movement very sluggish
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	

PS 7849

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Slightly Worn; Functioning	
	Notch	---Select---	
Trigger	Condition	Worn; Functioning	Settings altered, resealed with red nail polish prior to being received.
	Pull	---Select---	4 1/2 lbs
	Altered	True	

PS 7850

TRIGGER ASSEMBLY CHECKLIST

GUNSMITH NAME: GRUNDMANS INC

CUSTOMERS NAME: RUSS PORTERFIELD

MODEL: 700 SERIAL #: 6581676

DATE: 6-17-06

Firing Mechanism Examination Process

Question	Yes	No
1. Is there the appearance of any rust on any of the Trigger assembly parts		✓
2. Is there any dirt or grime on any of the parts within the trigger assembly parts		✓
3. Does there appear to be any sticky substances (grease,oil etc.) on any of trigger assembly parts that would inhibit its functioning	X	✓
4. Do any parts appear to be worn that would cause the gun not to function properly		✓
5. Do any parts appear to be damaged or broken		✓
6. Has the sear engagement adjustment screw settings been altered in any way (has the seal been broken)		✓
7. Have any of the seals on any of the other Trigger plate assembly screws been broken, tampered with	X	✓
8. Firearm received with a safety related concern, **MUST BE RETURNED TO THE FACTORY**		✓

They did not examine this very well if they missed the sticky residue.
PCS 7/6/2006

CUSTOMER SAYS RIFLE FIRED WHEN SAFETY MOVED FORWARD
adjusted and covered with red nail polish.

PS 7851

If any of the questions were answered by a yes. Do not return it to the customer unless the trigger assembly has been changed, or properly cleaned and lubricated, or the [illegible] NOTICE OF DECLINE OF REPAIR when the customer [illegible] attached to the firearm and a copy

REMINGTON ARMS COMPANY, Inc. 096275

ILION, NEW YORK 13357

REMINGTON GUN REPAIR INVOICE

Remington Repair Facility

Dealer No. 1207

Name GRUNDMANS

Street 75 WILDWOOD AVE

City RIO DELL State CA Zip 95562

Customer's Name RUSS PORTERFIELD

Street P O BOX 2934

City MCKINLEYVILLE State CA Zip 95519

Telephone No. 707-839-0662

Date Firearm Received	Date Returned to Customer	Barrel Code Code	Barrel Code Date Mfg. Mo. & Yr.	Date Returned to Factory
6-16-06		OW		6-19-06

Gun Model	Cal. or Gauge	Grade	Serial Number
700	30/06	ADL	6581676

Complete Description of Customer's Complaint

WARRANTY TRIGGER INSPECTION

CUSTOMER SAYS GUN FIRED WHEN SAFETY MOVED FORWARD - RETURN TO FACTORY

Repairs Performed – Describe in detail

ALTERED ADJUSTMENTS - SLUGGISH MOVEMENT of TRIGGER Components due to sticky Residue - Quote $20 for NEW TA & Cleaning Action under the BOLT LOCK MODIFICATION PROGRAM FLS 7/6/2006

Parts

Part No.	Part Name	Retail Value

.145

Serial Number: 6581676

Model: 700

RE00114145

Repair Charge Breakdown

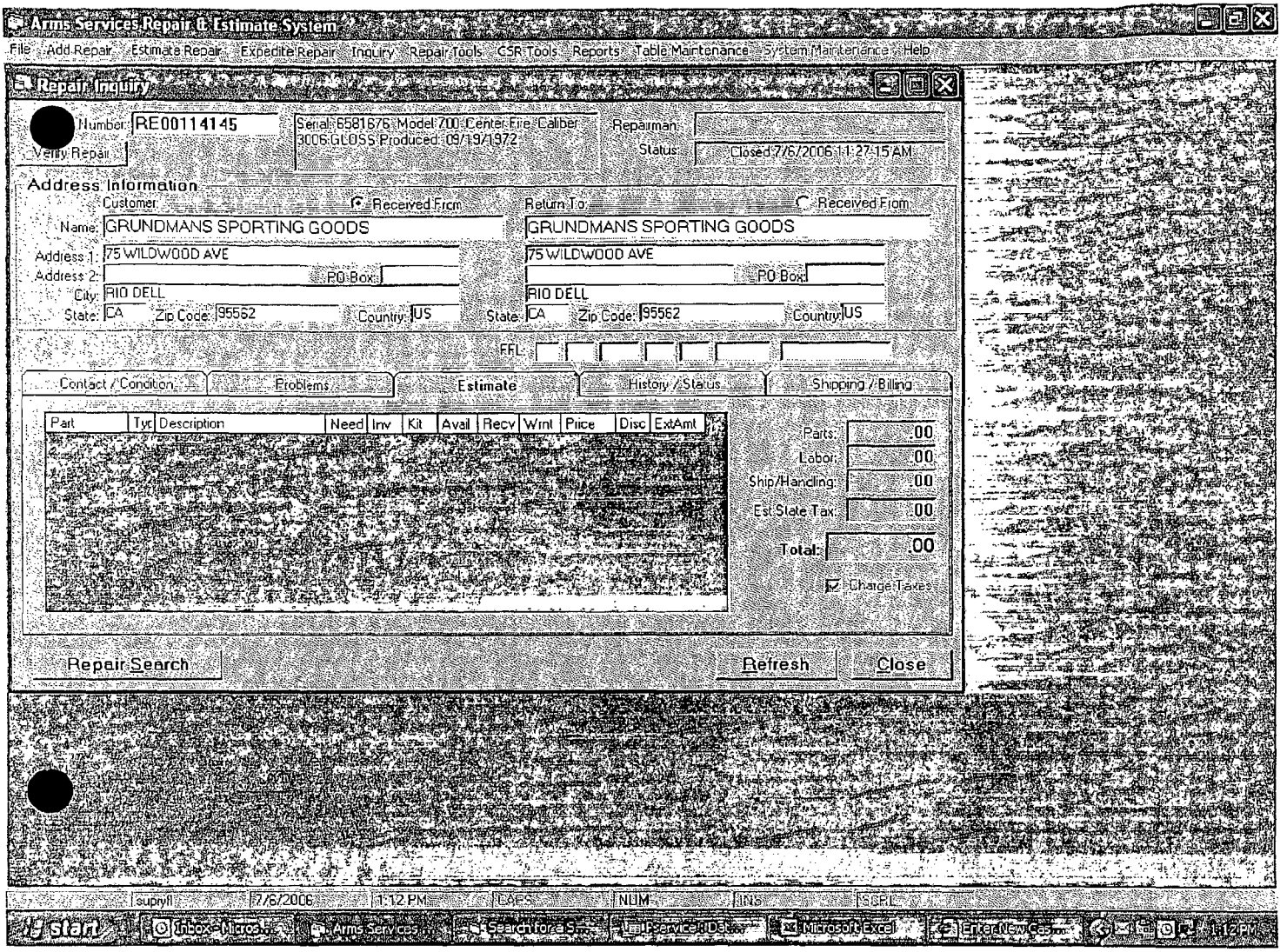
Parts	$
Labor	$
Shipping	$
Total	$

REMINGTON ARMS CO., INC. ILION, N.Y. 13357

PS 7852

SIGNATURE DATE

RETURN FOR PAYMENT


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00114145
Serial: 6581676 Model: 700 Center Fire Caliber 3006 GLOSS Produced: 09/19/1972
Repairman:
Status: Closed 7/6/2006 11:27:15 AM
Verify Repair
Address Information
Customer
Received From
Name: GRUNDMANS SPORTING GOODS
Address 1: 75 WILDWOOD AVE
Address 2:
PO Box:
City: RIO DELL
State: CA Zip Code: 95562 Country: US
Return To:
Received From
GRUNDMANS SPORTING GOODS
75 WILDWOOD AVE
PO Box:
RIO DELL
State: CA Zip Code: 95562 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Part Typ Description Need Inv Kit Avail Recv Wrnt Price Disc ExtAmt
Parts: .00
Labor: .00
Ship/Handling: .00
Est State Tax: .00
Total: .00
Charge Taxes
Repair Search
Refresh
Close
supryfl 7/6/2006 1:12 PM CAPS NUM INS SCRL
start
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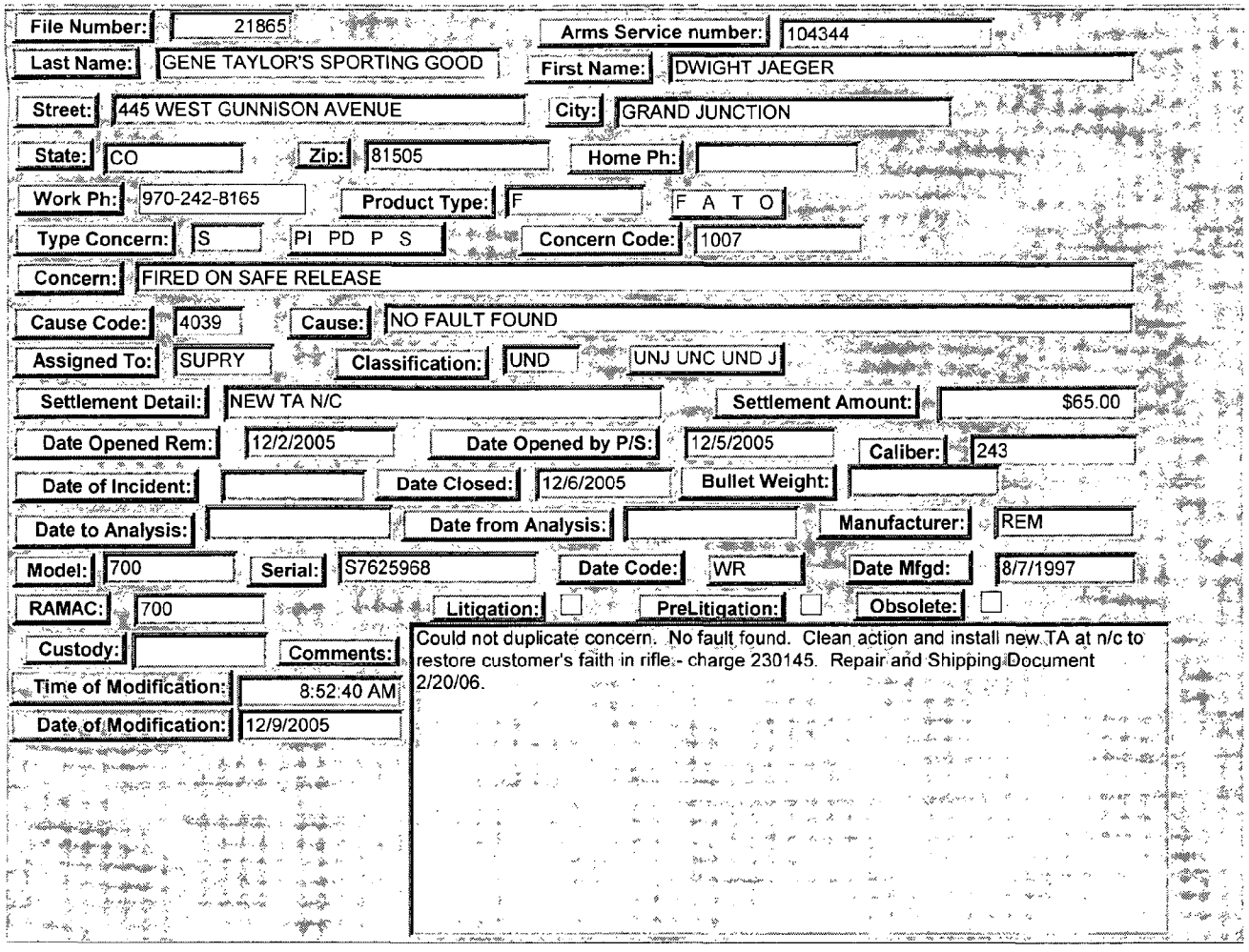
Arms Services
Search for a S...
Microsoft Excel
Enter New Cas...
1:12 PM

PS 7853



File Number:	21865	Arms Service number:	104344
Last Name:	GENE TAYLOR'S SPORTING GOOD	First Name:	DWIGHT JAEGER
Street:	445 WEST GUNNISON AVENUE	City:	GRAND JUNCTION
State:	CO	Zip:	81505
Home Ph:			
Work Ph:	970-242-8165	Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4039	Cause:	NO FAULT FOUND
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	12/2/2005	Date Opened by P/S:	12/5/2005
Caliber:	243		
Date of Incident:		Date Closed:	12/6/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	S7625968
Date Code:	WR	Date Mfgd:	8/7/1997
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. No fault found. Clean action and install new TA at n/c to restore customer's faith in rifle. - charge 230145. Repair and Shipping Document 2/20/06.
Time of Modification:	8:52:40 AM		
Date of Modification:	12/9/2005		

PS 7854

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00104344 **Account # - R-**	**Description/Serial Number** S7625968 Model 7 Center Fire Caliber: 243 Stainles Steel synthetic	**Date Received -** 12/6/2005 **Estimate Date -** **Current Date -** 12/13/2005

Customer
GENE TAYLORS SPORTING GOODS
445 W GUNNISON AVENUE

GRAND JUNCTION. CO 81505 US

Return To
GENE TAYLORS SPORTING GOODS
445 W GUNNISON AVENUE

GRAND JUNCTION. CO 81505 US

Phone (H) (970)-242-8165 **Fax**
Phone (W) **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN MOVING SAFETY		

Technician's Comments

ProblemNotes Could not duplicate concern.Replace trigger assembly,check over,clean at no charge to restore confidence.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F97954	7 SS TRIGGER ASSB	2	Y
Part	**Total:**	**2**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**3**	

PS 7855

INSURE FOR $500 .191 4.5#

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Seven	**Serial Number:** S7625968
Are you the original owner?: ☑ YES ☐ NO	
Name: Dwight L Jaeger	**Date of Purchase:** Fall 2001
Address (no PO Boxes): 388 Caprock Court	
City: Grand Junction	**State:** Co **Zip:** 81503
Phone (Daytime): 970 241-7775	**Fax:**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of ocurrence:

The rifle has accidently fired twice in the field while taking the gun off safe. I have not been able to duplicate the problem at the bench or on the range.

Ammunition Information:

Manufacturer: Type: C043421

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Remington Bore Cleaner - Barnes CR-10

How often do you clean the bore? (Months or Number of rounds) every use

How often do you clean the action? (Months or Number of rounds) every use

How often do you clean the trigger assembly? (Months or Number of rounds) ~1 /year

Brand of lubricant used: Kleen Bore formula 3 Gun Conditioner

How often do you lubricate the bore? (Months or Number of rounds) every use

How often do you lubricate the action? (Months or Number of rounds) every use

How often do you lubricate the trigger assembly? (Months or Number of rounds) every use

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☐ NO

Comments:

PS 7856

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for

REPAIR TAG 448623

GENE TAYLOR'S SPORTING GOODS
445 W. GRAND AVE.
GRAND JUNCTION, CO 81505
(970) 242-8165

CUSTOMER Dwight Jones #7745 COPY NO. G448623
ADDRESS 338 Ripmaker Rd
MODEL OR SERIAL NO. PHONE DATE RECEIVED 11-11
TROUBLE REPORTED Rem #7 PROMISED DELIVERED
S7625968

DESCRIPTION OF MATERIAL USED	AMOUNT
Fire when safety taken off	
TOTAL MATERIALS	
LABOR	
TAX	
TOTAL	

RECEIVED BY
Thank You! CASH ON COMPLETION OF WORK →

Number: S7625968
Model: 700
RE00104344

could not duplicate concern.
Replace TPA, check over, clean
AT N/C TO restore confidence
#230145

http://www.remington.com/support/repairsvc/factrep.htm 10/28/2005

PS 7857

Date: 12/05/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Dwight L. Trego

R.E. Number: 104344

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: S762598 Date of Manufacture: 8/97

Overall external condition: Good

Barrel condition: okay

Receiver condition: okay

Stock condition: okay

Bolt/firing pin condition: okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7858

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5 #

Manual safety: OK x4

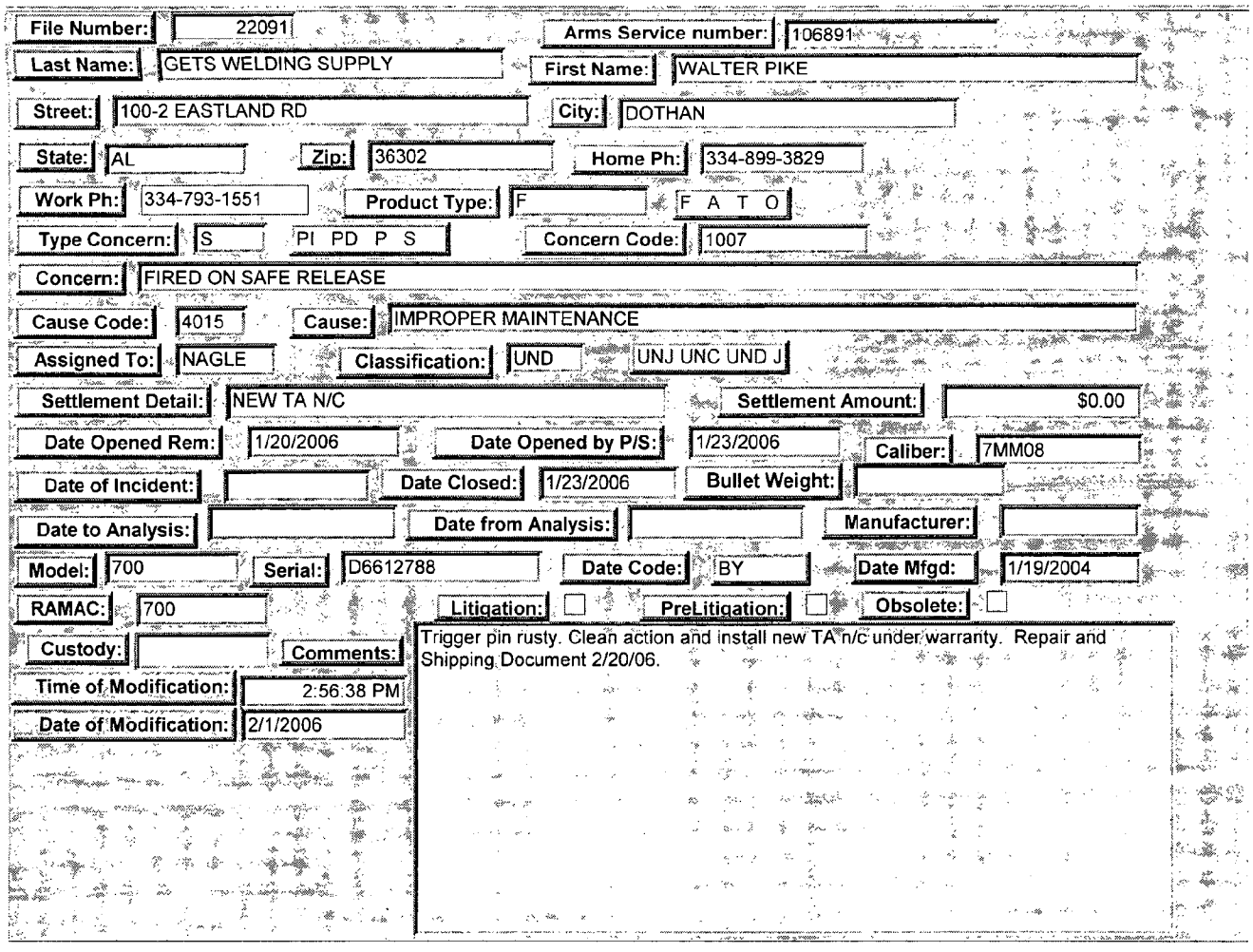
Test firing results (if applicable): —

DISPOSITION

could not duplicate concerns. Replace TPA, checkout, clean pt N/C to restore confidence. #230145

ADDITIONAL COMMENTS

PS 7859



File Number:	22091	Arms Service number:	106891
Last Name:	GETS WELDING SUPPLY	First Name:	WALTER PIKE
Street:	100-2 EASTLAND RD	City:	DOTHAN
State:	AL	Zip:	36302
Home Ph:	334-899-3829	Work Ph:	334-793-1551
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	NAGLE	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C	Settlement Amount:	$0.00
Date Opened Rem:	1/20/2006	Date Opened by P/S:	1/23/2006
Caliber:	7MM08	Date of Incident:	
Date Closed:	1/23/2006	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:		Model:	700
Serial:	D6612788	Date Code:	BY
Date Mfgd:	1/19/2004	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Trigger pin rusty. Clean action and install new TA n/c under warranty. Repair and Shipping Document 2/20/06.	Time of Modification:	2:56:38 PM
Date of Modification:	2/1/2006		

PS 7860

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00106891 **Account # - R-**	**Description/Serial Number** D6612788 Model 700 Center Fire Caliber: 7 MM 08 REM	**Date Received -** 1/20/2006 **Estimate Date -** **Current Date -** 1/25/2006

Customer
GETS WELDING SUPPLY
ATTN WALTER PIKE
100 - 2 EASTLAND ROAD
DOTHAN. AL 36303 US

Return To
GETS WELDING SUPPLY
ATTN WALTER PIKE
100 - 2 EASTLAND ROAD
DOTHAN. AL 36303 US

Phone (H) (334)-793-1551
Phone (W)
Fax (334)-671-2733
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRED WHEN MOVING SAFETY		

Technician's Comments

ProblemNotes Trigger pin rusty. Replace trigger assm. at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7861

12/03 7#

Factory Repair Form

Return to Previous Page

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 MOUNTAIN RIFLE DM	**Serial Number:** D6612788
Are you the original owner?: ☑ YES ☐ NO	
Name: WALTER H. PIKE	**Date of Purchase:** 12-13-04
Address (no PO Boxes): 245 WALTER Rd.	
City: PANSEY	**State:** AL **Zip:** 36370
Phone (Daytime): 334-793-1551 (WORK)	**Fax:** 334-671-2733
E-mail Address:	
☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem and date of ocurrence: JAN. 7 2006

FIRED GUN, RECOADED PUSHED SAFETY FROM SAFE TO FIRE AND IT FIRED WITHOUT PULLING THE TRIGGER, DETACHED MAGIZINE EJECTED EMPTY CART., WENT TO FIRING RANGE LOADED MAGIZINE LOADED 1 ROUND, POSHED SAFETY OFF, GUN FIRED AGAIN UNLOADED GUN REMOVED MAGIZINE (SAFETY LEVER VERY STIFF) RETURNED TO SAFE POSITION, AND CALL REMINGTON

Ammunition Information:

Manufacturer: FEDERAL	Type: PREMIUM
Other (i.e. bullet weight/type, shot size, powder):	140 GR. NOSLER PARTION

Handload Information: N/A

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

10691

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: HOPPES #9

How often do you clean the bore? (Months or Number of rounds) AFTER 10 ROUNDS OR EACH HUNT

How often do you clean the action? (Months or Number of rounds) AFTER 10 ROUNDS OR EACH HUNT

How often do you clean the trigger assembly? (Months or Number of rounds) CANT REMOVE IT.

PS 7862

Brand of lubricant used: HOPPES GUN OIL

How often do you lubricate the bore? (Months or Number of rounds) AFTER EACH CLEANING

How often do you lubricate the action? (Months or Number of rounds) AFTER EACH CLEANING

How often do you lubricate the trigger assembly? (Months or Number of rounds) AFTER EACH CLEANING

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☑ YES ☐ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER (I DON'T KNOW OF ONE IN MY AREA)

What were the services performed? N/A

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

RETURN ADDRESS:
WALTER H. PIKE
100-2 EASTLAND RD.
DOTHAN, AL. 36302 (WORK ADDRESS)

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in ship in a firearm box. (Note: Original boxes may not be retur
:: Remove all accessories from your firearm to prevent loss or c
:: Provide a return address on both the outside and inside the b return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Rem damage or loss during shipment, so you may elect to purchas

Serial Number: D6612788

Model: 700

RE00106891

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to y credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate d shipping. You will have 30 days to approve the repair estimate. (American Express, Discover, MasterCard, or VISA). If you wish, you can expe repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7863

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Remington

(1-9-06 9:35AM) TALKED TO KAYE

ATTN: DURING MY PHONE CONVERSATION WITH YOUR REPAIR CENTER I WAS INFORMED THAT THIS GUN IS STILL UNDER THE FACTORY WARRANTY UNTIL DEC. 13, 2006 AND WOULD NOT BE ANY CHARGES, SHOULD THERE BE ANY QUESTIONS PLEASE CALL.
WORK PHONE - 1-334-793-1551 (700AM TO 300PM CST)
HOME PHONE - 1-334-899-3829
Thank you Walter H. Pike

Date: 1/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: WALTER H. PIKE

R.E. Number: 106891

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: D6617788 Date of Manufacture: 12/03

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Rusted Trig pin

Headspace:

Function evaluation:

PS 7864

Feeding: —

Extraction/ejection: —

Trigger pull: 7#

Manual safety: OK

Test firing results (if applicable): —

DISPOSITION

TRG. pin rusty. Replace TPA, check over, clean AT N/C warranty

ADDITIONAL COMMENTS

PS 7865

PS 7866

Remington Arms Co., Inc.
Product Service
Legal Case #:45

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
110714	4/7/2006	4/10/2006	4/10/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Marlin	Goodman	56 Church Lane, PO Box 92	Rimersburg	PA	16248		H 814-473-3101
Incident								

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S fired on bolt closing	Concern:1007 Fired on Safe Release			
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/243 WIN	25787	F6245798	BX	1/7/2003 10:23:00 AM

Date Purchased	Where Purchased	Accessories	Original Owner
8/1/2005	CULBERSONS SPORTSMEN OUTF		Y

CUST.CONCERN FSR

Ammunition Information - None Defined

Other Products Information - None Defined

PS 7867

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace tpa, check over, clean at n/c						

Repair/Replacement Cost	Repair/Replacement Date

charge 230145. Repair and Shipping Document 5/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/10/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4005	Defective Trigger Assembly	RUSTED TRIGGER AND TRIGGER PIN, CAUSING THEM TO BIND
Barrel	Description		22" 243 WIN
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	Like new; Functioning	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Sear	Lift	---Select---	UNABLE TO CHECK SEAR LIFT WITH TRIG REMOVED
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	

PS 7868

Trigger	Condition	Slightly Worn; Functioning	RUSTED TRIGGER AND PIN
	Pull	---Select---	10+#
	Altered	False	

PS 7869

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00110714 **Account # - R-**	**Description/Serial Number** F6245798 Model 700 BDL Center Fire Caliber: 243 WIN	**Date Received -** 4/7/2006 **Estimate Date -** **Current Date -** 4/20/2006

Customer MARLIN GOODMAN 56 CHURCH LANE RIMERSBURG. PA 16248 US	**Return To** MARLIN GOODMAN 56 CHURCH LANE RIMERSBURG. PA 16248 US
Phone (H) (814)-473-3101 **Phone (W)**	**Fax** **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M239	REPLACE TRIGGER ASSEMBLY		
M296	FACTORY ONLY		

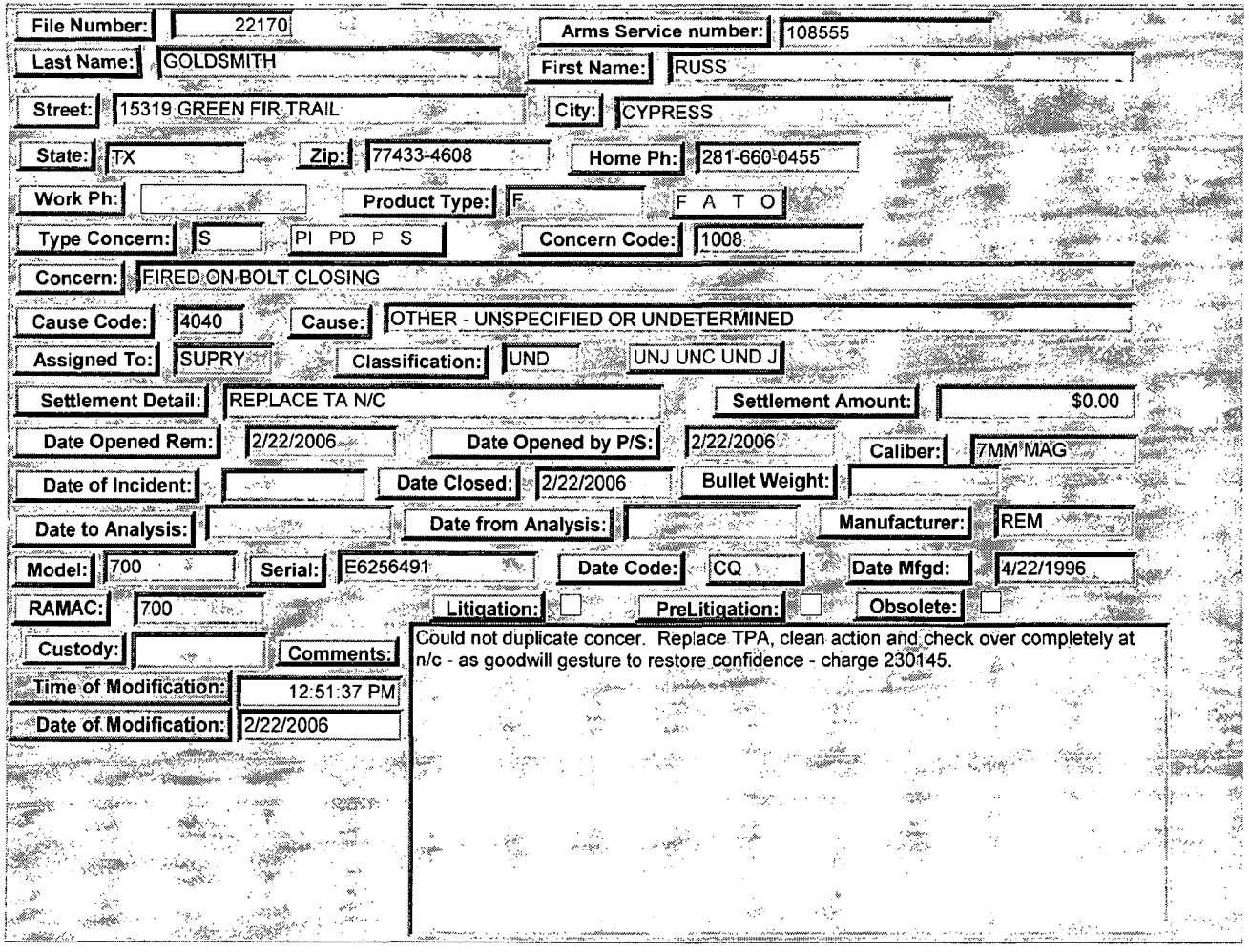
Technician's Comments

Condition	FIRES OUT OF BATTERY
ProblemNotes	Trigger and trigger pin rusty and binding.Replace trigger assembly,check over and clean at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	2	

PS 7870



File Number:	22170	Arms Service number:	108555
Last Name:	GOLDSMITH	First Name:	RUSS
Street:	15319 GREEN FIR TRAIL	City:	CYPRESS
State:	TX	Zip:	77433-4608
Home Ph:	281-660-0455	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	REPLACE TA N/C
Settlement Amount:	$0.00	Date Opened Rem:	2/22/2006
Date Opened by P/S:	2/22/2006	Caliber:	7MM MAG
Date of Incident:		Date Closed:	2/22/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	E6256491
Date Code:	CQ	Date Mfgd:	4/22/1996
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Could not duplicate concer. Replace TPA, clean action and check over completely at n/c - as goodwill gesture to restore confidence - charge 230145.		
Time of Modification:	12:51:37 PM		
Date of Modification:	2/22/2006		

5th 4/96

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Model 700	**Serial Number:** E6256491
Are you the original owner?: ☒ YES ☐ NO	
Name: Russ Goldsmith	**Date of Purchase:** Sept. 1996
Address (no PO Boxes): 15319 Green Fir Trail	
City: Cypress	**State:** TX **Zip:** 77433-4608
Phone (Daytime): 281 660 0455	**Fax:** 713 812 0003
E-mail Address: rogoldsmith@sbcglobal.net	

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: Rifle fires when bolt closed without trigger being pulled. This rifle has only been fired

pulled has happened twice.

10455

Ammunition Information:

Manufacturer: Remington	Type: High Velocity, 7mm Mag
Other (i.e. bullet weight/type, shot size, powder): 150 Gr Core Locked PSP	

ormation:

	Powder Weight:
:	Primer Used:
ot Size:	Reloader Used:

(Cleaning and Lubrication):

ng solution used: Outers

ou clean the bore? (Months or Number of rounds) Every time fired

ou clean the action? (Months or Number of rounds) Every time fired

ou clean the trigger assembly? (Months or Number of rounds)

ant used: Hoppes

could not duplicate concern. Replace TPA, check over, clean AT N/C Good-Will Gesture to restore confidence #230145

PS 7872

E6256491

Model: 700

RE00108555

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds) after cleaning

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☐ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? Never

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison

14 Hoefler Ave

[illegible]

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 7873

r.goldsmith

From: "Remington Information" <info@remington.com>
To: r.goldsmith@sbcglobal.net
Sent: Friday, January 06, 2006 10:08 AM
Subject: misfire [Incident:060104-000116]

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

If this issue is not resolved to your satisfaction, you may reopen it within the next 7 days.

Thank you for allowing us to be of service to you.

You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded.

[===> Please enter your reply below this line <===]

[===> Please enter your reply above this line <===]

If your issue remains unresolved, please update this question at
http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=r.goldsmith@sbcglobal.net&p_enc_passwd=TWFyeTE4NDk=&p_next_page=myq_upd.php&

Subject
---
misfire

Discussion Thread

Response (Kati) - 01/06/2006 11:08 AM
Dear Russ:

Please contact us at 1-800-243-9700 M-F 9-5pm EST. and ask for Repair in order for us to assist you!

Customer (Russ Goldsmith) - 01/05/2006 04:41 PM
I don't think the bolt lock is the issue, I purchased the rifle new in 1996.

THE WEAPON SHOULD NOT FIRE UNLESS THE TRIGGER IS PULLED. Having the weapon fire when the bolt is closed with my hands on the stock and bolt indicates a safety problem with this rifle. I need to get it fixed, and it should not be at my expense, this is a manufacturing defect.

Russ Goldsmith

Response (Kati) - 01/05/2006 10:49 AM
Dear Russ:

Thanks for visiting Remington Country!

Safety Modification Program

Remington Model 700 & Model 40-X
If you own a Remington Model 700 or Model 40-X rifle:
Only those Model 700 or 40-X rifles made before March 1982 were manufactured with a bolt-lock mechanism. Model 700 or 40-X rifles made after March 1982 do not have a bolt-lock mechanism and may be loaded and unloaded with the safety in the "S" or "On Safe" position. Consequently, post-1982 Model 700 or 40-X rifles are not subject to this bolt-lock Safety Modification Program.
To determine whether your Model 700 or 40-X rifle has a bolt-lock mechanism, either:

. Call Remington toll-free at 1-877-387-6691 and a service representative will help you determine if your firearm has a bolt-lock mechanism, or
. Take your Model 700 or 40-X rifle to a Remington Authorized Repair Center and a qualified gunsmith will examine your firearm and determine whether it has a bolt-lock mechanism.

If your Model 700 or 40-X rifle has a bolt-lock mechanism, it is eligible for the Safety Modification Program. If you participate, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

. Your firearm's trigger assembly is otherwise in good operating condition, and the gunsmith will proceed to physically remove the bolt-lock feature so that your rifle can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
. Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

In either case, the total cost to you is $20, shipping and handling. You will also receive a rebate coupon good for up to $20 toward the purchase of any Remington safety product, including gun locks, hearing and eye protection, and gun safes.

How to participate in the Safety Modification Program

Complete the General Repair Form and
Send or deliver your firearm and the completed repair form to either:
a) A Remington Authorized Repair Center; or
b) Ship your firearm to the Remington factory at:
Remington Arms Company, Inc.
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

PS 7875

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation or shipping of your firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm itself or included in the shipping container. The firearm should be transported only in a completely unloaded condition.

Kati Howerton
Consumer Services

Auto-Response - 01/04/2006 09:30 PM
No matches were found.

Customer (Russ Goldsmith) - 01/04/2006 09:30 PM
I have a Remington Model 700 that I purchased in 1996, for elk hunting, but never had the opportunity to go until 2005. This rifle has only been fired about 30 times, but on an elk hunt in Colorado the rifle fired when I closed the bolt, without pulling the trigger. This happened once before on the range. I think this is a manufacturing defect, and should be repaired by Remington.

Question Reference #060104-000116

Product Level 1: Firearms
Product Level 2: Centerfire Rifles
Date Created: 01/04/2006 09:30 PM
Last Updated: 01/06/2006 11:08 AM
Status: Solved

We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.

Remington Arms Co. -- America's Oldest Gunmaker
870 Remington Drive, Madison, NC 27025
1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
Visit us in Remington Country at http://www.remington.com/

REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
Whether you are a beginner or an advanced user,
our new Safety Section is a must for everyone.
http://www.remington.com/safety/safety.htm

[---001:005062:25092---]

PS 7876

We hope that this information will be helpful to you. If we

can be of further assistance, please contact us at
1-800-243-9700, M-F, 9am-5pm EST.

Remington Arms Co. -- America's Oldest Gunmaker
870 Remington Drive, Madison, NC 27025
1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
Visit us in Remington Country at http://www.remington.com/

REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
Whether you are a beginner or an advanced user,
our new Safety Section is a must for everyone.
http://www.remington.com/safety/safety.htm

Date: 2/22/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Russ Goldsmith

R.E. Number: 108555

Reason for inspection: FBC

Manufacturer: Rem. Model: 700

Serial Number: E6256491 Date of Manufacture: 4/96

Overall external condition: GOOD

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7878

Feeding: _____

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, check over, clean at N/C - Good-will gesture to restore confidence

#230145

PS 7879

PS 7880

File Number:	21888	Arms Service number:	109345
Last Name:	GABRIS	First Name:	JOHN
Street:	6094 GOLF VIEW DRIVE	City:	GURNEE
State:	IL	Zip:	60031
Home Ph:	847-903-5267		
Work Ph:		Product Type:	F F A T O
Type Concern:	S PI PD P S C	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	3/2/2006	Date Opened by P/S:	12/9/2005
Caliber:	30.06		
Date of Incident:	11/25/2005	Date Closed:	3/3/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	D6606938
Date Code:	WW	Date Mfgd:	8/12/2002
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Claims rifle fired on safe release. Letter and ARS label sent 12/9/05. Could not duplicate concern. Disassembly showed the TA to be rusted on both the trigger and trigger pin. Clean action, install new TA, and check over completely at n/c as gesture of good will. Charge 230145.
Time of Modification:	11:23:19 AM		
Date of Modification:	12/13/2005		

Remington.

8/02
7#

09 December 2005

John Gabris
6094 Golf View Drive
Gurnee, IL 60031

RE: Model 700 Accidental Discharge Concern

Dear John,

We were sorry to learn of the unfortunate incident that you experienced while getting ready to fire your Model 700 rifle. We also apologize for the less than satisfactory treatment that you received by one of our authorized repair centers.

As we discussed, I have enclosed an ARS label for you to return the firearm to my attention for examination and repair. We have agreed to check the rifle over completely and make any necessary repairs at no charge, including installing a complete new trigger assembly. Please put a copy of this letter inside the shipping box. The note inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry

could not duplicate concern.
Trig. + Trig. pin rusty.
Replace TPA, check over, clean
AT N/C #230145

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Lot Number: D6606938
Model: 700
PS 7881
RE00109345

UPS DRIVER INSTRUCTIONS: *YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.*

Name: John Gabris

Company:

Street: 6094 Golf View Drive

City: Gurnee State: IL ZIP Code: 60031

REF #:

A.R.S. FROM / TO

FRED SUPRY
REMINGTON ARMS
14 HOEFLER AVE
ILION NY 13357

UPS Next Day Air® — *EXTREMELY URGENT* **1**

TRACKING NUMBER

1Z E13 390 27 5000 2387

UPS Authorized Return Service℠

01118611 UPS Louisville, KY 2/97 W

Next Day Air A.R.S. Tracking Number
1Z E13 390 27 5000 238 7

REF #/DATE

PS 7882

Date: 3/3/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: John Gabris

R.E. Number: 109345

Reason for inspection: Accidental discharge

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: D6606938 Date of Manufacture: 8/02

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: RUSTY TRIG. & TRIG. PIN

Headspace: —

Function evaluation:

PS 7883

Feeding: —

Extraction/ejection: —

Trigger pull: 7#

Manual safety: OK

Test firing results (if applicable): —

DISPOSITION

could not duplicate cust. concern. TRIG. + TRIG. PIN rusty. Replace TPA, check over, clean AT N/C

#250145

ADDITIONAL COMMENTS

PS 7884

Remington Arms Co., Inc.
Product Service
Legal Case #:200

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
113542	6/16/2006	6/19/2006	6/19/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ron	Gibbons	171 Bridge Road	Islandia	NY	11749		

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI PD S misfires C	Cause:4015 Concern:1008	Improper Maintenance Fired on Bolt Closing		Unknown	

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006	20000	6368956	DT	9/1/1970

Date Purchased	Where Purchased	Accessories	Original Owner
	FOLSOM CORP. YONKERS, N.Y.		U

CUST, CONCERN: MISS FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	C D A
replace TPA, check over completely,						

PS 7885

clean -
under Bolt
Lock
Modification
Program
$20 quote

Repair/Replacement Cost	Repair/Replacement Date
0.00	

BLM Program. Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG ASSM IS CONTAMINATED WITH A PARTIALLY DRIED AND STICKY LUBRICATION RESIDUE CAUSING SEARCAM TO BIND
Barrel	Description		22" 3006
	Date Code		DT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	

PS 7886

	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STASNDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	Like new; Functioning	
	Notch	---Select---	.008
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY
	Pull	---Select---	6.5#
	Altered	False	

PS 7887

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	
RE00113542	6368956	Repairman - Chuck Dekanek
Account # - R-	Model 700 Center Fire Caliber: 30 06 GLOSS	Date Received - 6/16/2006
		Estimate Date - 6/19/2006
		Current Date - 6/30/2006

Customer
RON GIBBONS
171 BRIDGE ROAD

ISLANDIA. NY 11749 US

Return To
RON GIBBONS
171 BRIDGE ROAD

ISLANDIA. NY 11749 US

Phone (H) (631)-851-3000 XOFF
Phone (W) (631)-277-5459 XHOM
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M990	STOCK CRACKED BY STUD		
M991	STOCK HAS CHIP OUT BY RECOIL PAD		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**23**	**23**	**0**	

ProblemNotes: Could not duplicate concern.Trigger assembly contaminated with a partially dried and sticky lubrication residue causing the sear cam to stick to the sideplates.Replace trigger assembly,check over and clean under bolt lock program for $20.00.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7888

CASE #200 6.5# DJ-9/70 .008

631-851-3000 off
631-277 5459 H
516-903-0520 CELL

S
1008
4015

Ron Gibbons
171 Bridge Road
Islandia, NY 11749

Remington Arms
Arms Service
14 Hoefler Avenue
Islip, NY 13357

Attention: Service
Re: Model 700

I have had this model 700 for 36 years and have always had problems. If you look back in your records, you will see my complaints.

During hunting season the rifle would not fire, I was re cocking it 3 times and it still would not fire. I shot a small deer but don't worry, it's ok I did not kill it.

After cleaning it (the bolt) I took it to the range last week on May 15, 2006, loaded 1 round, closed the bolt and the rifle fired (miss fired). Not only was no one killed but I was thrown off my range. No need to tell you what the range coach yelled to me.

Now that you have my rifle help, you should keep it and trade me to a new 700ADL.

We are all lucky, play lotto this week!

Thank you,

Ron Gibbons

could not duplicate concern
TRIG ASSM contaminated with a
partially dried + sticky lubrication
residue causing scarcam to stick to
side plates. Replace TPA, check over
clean under Bolt lock program Ron
$20.00 Quote

113542

Serial Number: 6368956

Model: 700

RE00113542

PS 7889

Remington Arms Co., Inc.
Product Service
Legal Case #:116

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
111510	5/9/2006	5/10/2006	5/10/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Gold Ring Pawn - Silt	PO Box 453, 445 West Main	Silt	CO	81652		W 970-876-5626 F 970-876-5626

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	fires on safe release	Cause:4006	Altered Adjustments or Components		Unknown	
		Concern:1007	Fired on Safe Release			
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27588	ML223576	PS	6/19/1998

Date Purchased	Where Purchased	Accessories	Original Owner
	OUTDOOR SPORTS HDQRS INC		U

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Ca Date	Da

PS 7890

Settlement APV Al

Replace TPA, check over completely, clean at 1/2 MSP

Repair/Replacement Cost	Repair/Replacement Date
65.00	5/10/2006

Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/10/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGGER ASSM SET SCREWS ALTERED,TRIGGER ASSM DIRTY/RUSTY, TRIGGER NOT RETURNING PROPERLY. BORE IS VERY DIRTY AND RUSTY
Barrel	Description		24" SS 50 CAL
	Date Code		PS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	RUSTY
	Shroud	---Select---	

PS 7891

Bolt	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Worn; Not Functioning	DIRTY RUSTY
	Pull	---Select---	5.5#
	Altered	True	TRIGGER PULL AND OVER TRAVEL SCREWS ALTERED

PS 7892

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Robert Frink
RE00111510	ML223576	Date Received - 5/8/2006
Account # - R-	Model 700ML Center Fire Caliber: 50 CAMO	Estimate Date - 5/12/2006
		Current Date - 5/16/2006

Customer	Return To
GOLD RING SILT 445 WEST MAIN SILT. CO 81652 US	GOLD RING SILT 445 WEST MAIN SILT. CO 81652 US
Phone (H) (970)-876-5626 Phone (W)	Fax (970)-876-5626 Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M994	FIRES OUT OF BATTERY		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F99294	700 ML SS TRIG ASSB	1	1	0	N
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000118	GR-CLEAN	1	1	0	N
Service	**Total:**	**1**	**1**	**0**	

Condition ProblemNotes	Firing pin assembly, inside of bolt, breech and breech plug rusty. Bore dirty. Poorly maintained. Trigger set screws altered. Trigger assembly very dirty/rusty. Trigger not returning properly. Replace trigger assembly, check over and clean best possible at 1/2 MSP.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7893

GOLD RING PAWN - SILT
P.O. BOX 453
445 W. MAIN
SILT, COLORADO 81652
~~[illegible]~~

5.5#
case # 116
S
PS 6/98
1007
4006

970-876-LOAN (5626) FAX 970-876-5626

Date: 4-21-06

To: Repairs

Attention: TPA

From: Tammie

Number of pages including this one: 2 FFL INCLUDED

Please call after transmittal: _____ Yes _____ No

If you do not receive all pages, please call for retransmit.

Message:

Safety on, operate Bolt, release safety & it fires w/o pulling trigger.

Remington model 700ML. 50 cal Blackpowder
SN# ML223576 TRIG. set screws altered. TRIG. ASSM. very dirty/rusty. TRIG. NOT RETURNING properly. Replace TPA, check over, clean at 1/2 MSP

Remington Arms
Attn: TPA
14 Hoefler Ave
ILion NY 13357

...<10

Number: ML223576
Model: 700ML PS 7894
RE00111510

Remington Arms Co., Inc.
Product Service
Legal Case #:320

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115561	8/15/2006	8/15/2006	8/15/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Gun City	212 West Main Avenue	Bismarck	ND	58501		W 701-223-2304

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4039	No Fault Found			
S	fires on bolt close	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	25771	C6804207	PN	6/17/1993

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART WAREHOUSE #3R	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

check

PS 7895

over,
clean, fit
new TPA
to restore
confidence
n/c

Repair/Replacement Cost	Repair/Replacement Date
0.00	8/15/2006

charge 230145. Repair and Shipping Document 9/8/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/15/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		PN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn;	

PS 7896

		Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7897

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 8/15/2006
RE00115561	C6804207	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	Current Date - 8/29/2006

Customer
GUN CITY
THE HUNTERS HAVEN
212 WEST MAIN AVE
BISMARCK, ND 58501 US

Return To
GUN CITY
THE HUNTERS HAVEN
212 WEST MAIN AVE
BISMARCK, ND 58501 US

Phone (H) (701)-223-2304 **Fax**
Phone (W) **Email**

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	WHEN BOLT CLOSES GUN FIRES		

Technician's Comments

ProblemNotes Could not duplicate concern.Check over,clean,fit new trigger assembly to restore confidence in rifle at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**3**	

PS 7898

S
1008
4039

8/9/06 CADET 3-20 .014 22" - 5# PN 6/93

DEAR SIR(S)!

WE ARE SENDING IN THIS 700 ADL THE CUSTOMER COMPLAINS WHEN HE SHOTS THE BOLT THE GUN GOES OFF.?

A NEW GUN.

PLEASE REPAIR ECT.

COULD NOT DUPLICATE COMPLAINT CHECKED OUT, CLEAN, FIT NEW TPA TO INSURE CONFIDENCE IN RIFLE, RET H/C #230145

Serial Number: C6804207

Model: 700

RE00115561

Gun City

Everything for the Shooter

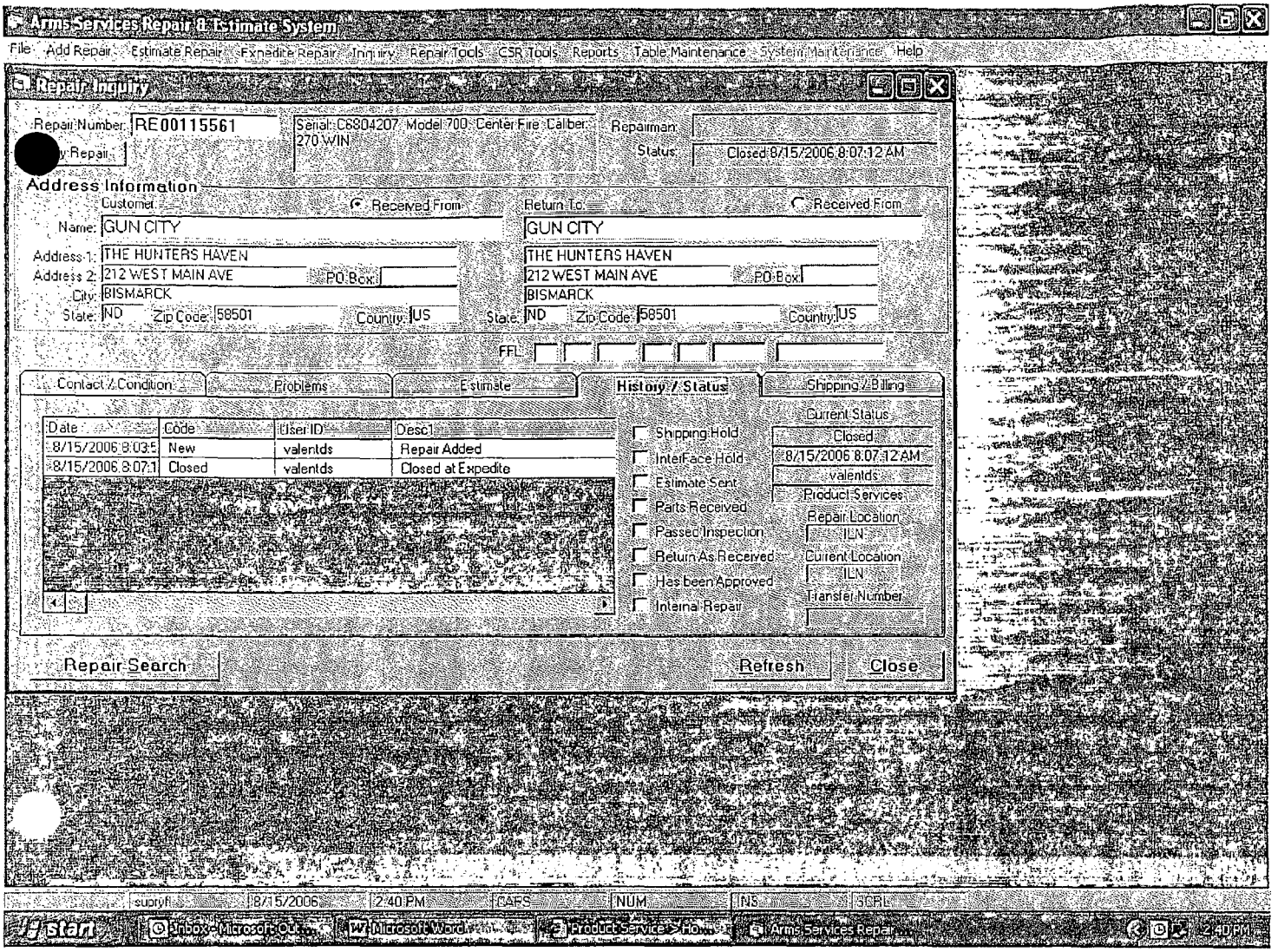
Pawn • Buy • Trade • Consign • Repair

George Mike Chuck John
Dan Gus Marlin

212 West Main Ave. Bismarck, ND 58501

(701) 223-2304

PS 7899


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00115561
Serial: C6804207 Model: 700 Center Fire Caliber: 270 WIN
Repairman:
Status: Closed 8/15/2006 8:07:12 AM
Address Information
Customer
Received From
Name: GUN CITY
Address 1: THE HUNTERS HAVEN
Address 2: 212 WEST MAIN AVE PO Box:
City: BISMARCK
State: ND Zip Code: 58501 Country: US
Return To
Received From
GUN CITY
THE HUNTERS HAVEN
212 WEST MAIN AVE PO Box:
BISMARCK
State: ND Zip Code: 58501 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
8/15/2006 8:03:5
New
valentds
Repair Added
8/15/2006 8:07:1
Closed
valentds
Closed at Expedite
Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Closed
8/15/2006 8:07:12 AM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryl
8/15/2006
2:40 PM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Microsoft Word
Products Services Ho...
Arms Services Repair ...
2:40 PM

PS 7900

Remington Arms Co., Inc.
Product Service
Legal Case #:590

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120005	11/10/2006	11/13/2006	11/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Howard	Hastings	Hastings Gunsmithing 7018 82nd St #5	Lubbock	TX	79424		H 806-783-9223

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI					
PD					
S	Fired on Safe Release	Cause: Concern:1007 Fired on Safe Release		Unknown	
C					

11/15/06-Received correspondence. Customer claims the rifle fired when he moved the safety from Safe to Fire. Mr. Hastings (gunsmith) could not duplicate and did not see any adjustments to the trigger assembly. He wanted to send it in to have the trigger inspected by Remington.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/7MM REM MA	27506	S6519305	KZ	5/31/2005 5:08:24 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	SPORTS SOUTH INC	TWO PIECE SCOPE BASE	U

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replaced trigger sembly at n/c						

Repair/Replacement Cost	Repair/Replacement Date
$25.00	11/13/2006

PS 7901

11/15/06-Replaced trigger assembly, checked over and cleaned at no charge to restore confidence in rifle.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B,TRAVIS
	Exam Date		11/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM REM MAG SS FL
	Date Code		KZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	

PS 7902

Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7903

Serial Number: S6519305

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700S	27506	ILN	5/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
05/06/09	SHIP	OHL	SPORTS SOUTH INC	71115	0081192065	richmondgm	56639

FFL:5-72-017-01-7B-06676

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700S	27506	ILN	05/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	06/01/2005	Staging		P2036631	T2002602			

History:

Date	Action	User	Activity Description
2005/03/14	Assigned	lewisrj	700S
2005/04/05	Rolled	sousamh	
2005/04/06	VendIssued	joyceke	VB2002954 1889187 heat treating
2005/04/11	VendReceived	vivacquaca	VB2002954 1889187
2005/05/31	Print	bassdp	Packer Print
2005/05/31	Packed	bassdp	.AB4224853.FA0397.FB1652B.FC0758
2005/05/31	Pallet Add	sovisba	P:P2036631
2005/05/31	Warehoused	sovisba	4224853
2005/05/31	Staged	sovisba	T:T2002602 P:P2036631
2005/06/01	Transfered	graingerpd	To: OHL on T2002602

Location: Mayfield
Not on File at this location
Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
0S	27506	ILN	05/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	06/09/2005	Intransit	010566429	P10106018	T2002602	222624	0081192065	

History:

Date	Action	User	Activity Description
2005/06/02	Received	richmondgm	From: ILN on T2002602
2005/06/02	FivePack Add	whse01	OverPack: 010566429
2005/06/02	PalletAdd	PAI	Pallet: P10106018 RF
2005/06/02	LocChange	PAI	Location: FA44D63 RF
2005/06/08	ShipUnitAdd	tad	Shmt:222624 PO:56639 SU:S10743220 - RF
2005/06/09	Shipped	richmondgm	Shmt: 222624 Delv: 0081192065

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2005/06/09	SHIP	OHL	SPORTS SOUTH INC	71115	0081192065	richmondgm	56639

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120005	11/15/2006	S6519305		Model 700 Center Fire Caliber: 7 MM REM MAG SS FLUTEI

Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7904

CASE # 590

November 2 2006

TO: Remington Arms
14 Hoesler Ave.
Ilion, NY 13357
Attn: FSR

FR: Howard Hastings
Hastings Gunsmithing
7018 82nd ST. #5
Lubbock, TX 79424
[illegible]
(806) 783-9223

you have a copy of my FFL on file

RF: Remington 700 SN S6519305

Customer claims that the rifle fired when he moved the safety from Safe to Fire. I could not duplicate this on the bench. I did not want to return it to him though just in case there was something wrong in the trigger/safety assembly. The trigger did not look to me like he had been trying to adjust it.

Regards,

H. V. Hastings

Howard Hastings

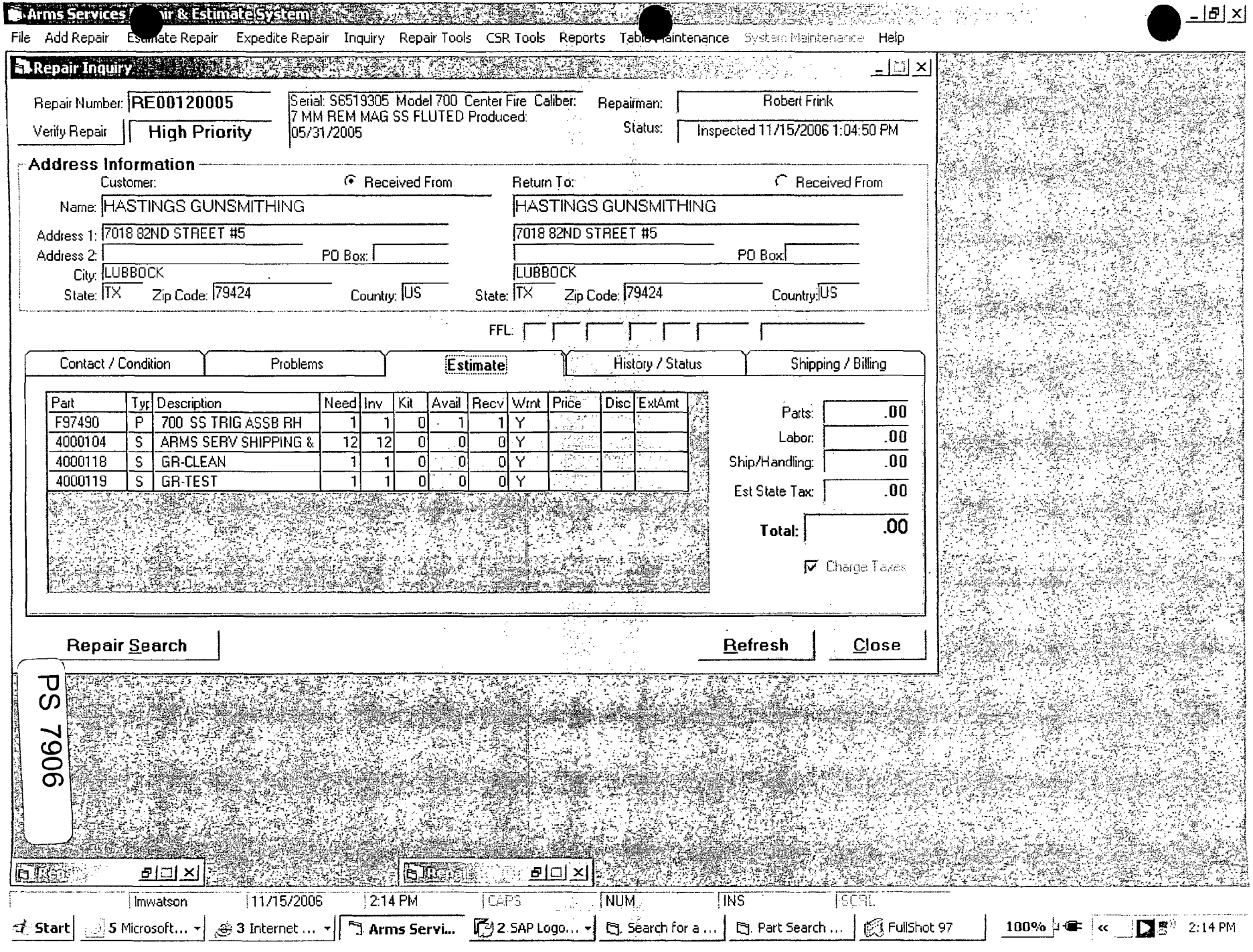
120005

K 2 5/05
4# 26"
.0125

could not duplicate concern. replace TPA, check over, clean at N/C to restore confidence in rifle.

Serial Number: S6519305
Model: 700
RE00120005

PS 7905



Screen Capture. 2:14:01pm - Wednesday, 11/15/06, 1024w x 768h

Serial Number: S6519305

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700S	27506	ILN	5/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

e	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
05/06/09	SHIP	OHL	SPORTS SOUTH INC	71115	0081192065	richmondgm	56639

FFL:5-72-017-01-7B-06676

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700S	27506	ILN	05/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	06/01/2005	Staging		P2036631	T2002602			

History:

Date	Action	User	Activity Description
2005/03/14	Assigned	lewisrj	700S
2005/04/05	Rolled	sousamh	
2005/04/06	VendIssued	joyceke	VB2002954 1889187 heat treating
2005/04/11	VendReceived	vivacquaca	VB2002954 1889187
2005/05/31	Print	bassdp	Packer Print
2005/05/31	Packed	bassdp	.AB4224853.FA0397.FB1652B.FC0758
2005/05/31	Pallet Add	sovisba	P:P2036631
2005/05/31	Warehoused	sovisba	4224853
2005/05/31	Staged	sovisba	T:T2002602 P:P2036631
2005/06/01	Transfered	graingerpd	To: OHL on T2002602

Location: Mayfield
Not on File at this location
Location: Memphis

odelid	Material	ProdLoc	ProdDate	Description
0S	27506	ILN	05/31/2005	MODEL 700.TM SENDERO SF BOLT ACTION RIFLE STAINLESS 26" FLUTED BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	06/09/2005	Intransit	O10566429	P10106018	T2002602	222624	0081192065	

History:

Date	Action	User	Activity Description
2005/06/02	Received	richmondgm	From: ILN on T2002602
2005/06/02	FivePack Add	whse01	OverPack: O10566429
2005/06/02	PalletAdd	PAI	Pallet: P10106018 RF
2005/06/02	LocChange	PAI	Location: FA44D63 RF
2005/06/08	ShipUnitAdd	tad	Shmt:222624 PO:56639 SU:S10743220 - RF
2005/06/09	Shipped	richmondgm	Shmt: 222624 Delv: 0081192065

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2005/06/09	SHIP	OHL	SPORTS SOUTH INC	71115	0081192065	richmondgm	56639

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120005	11/15/2006	S6519305		Model 700 Center Fire Caliber: 7 MM REM MAG SS FLUTEI

Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7907

CASE # 590

November 2 2006

TO: Remington Arms
14 Hoesler Ave.
Ilion, NY 13357
Attn: FSR

FR: Howard Hastings
Hastings Gunsmithing
7018 82nd ST. #5
Lubbock, TX 79424
[illegible]
(806) 783-9223

you have a copy of my FFL on file

RF: Remington 700 SN S6519305

Customer claims that the rifle fired when he moved the safety from Safe to Fire. I could not duplicate this on the bench. I did not want to return it to him though just in case there was something wrong in the trigger/safety assembly. The trigger did not look to me like he had been trying to adjust it.

Regards,

H. V. Hastings

Howard Hastings

120005

Could not duplicate concern. replace TPA, check over, clean at N/C to restore confidence in rifle.

Serial Number: S6519305

Model: 700

RE00120005

PS 7908

Remington Arms Co., Inc.
Product Service
Legal Case #:413

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
117286	9/20/2006	9/21/2006	9/21/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	William C.	Hurst	7000 Enterprise Road	Cocoa	FL	32927	H	321-615-8520

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4015	Improper Maintenance			
S	Fires on Safe Release	Concern:1007	Fired on Safe Release		Unknown	
C						

Customer says, the gun fires when the safety is pushed to the off position.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	27478	E6278177	KQ	5/28/1996

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART WAREHOUSE #3R		U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						

Repair/Replacement Cost	Repair/Replacement Date

PS 7909

Trigger pin rusted and binding between the side plates of the trigger housing. Clean action and install

new TA at 1/2 normal charges.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/21/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER PIN RUSTED
Barrel	Description		22" 3006 SPR
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	

PS 7910

Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	---Select---	TRIGGER PIN RUSTED BINDING BETWEEN SIDEPLATES
	Pull	---Select---	10#
	Altered	False	

PS 7911

CASE #
413

FROM

KQ 5/96

WILLIAM C. HURST
7000 Enterprise Rd
COCOA FLA 32927

THE GUN FIRES WHEN THE SAFETY IS PUSHED TO THE OFF SETTING

TRIG. PIN RUSTED AT BINDING BETWEEN SIDEPLATES REPLACE TRIGGER, CHECK OVER, & CLEAN AT 1/2 MSP Quote

321-615-8520

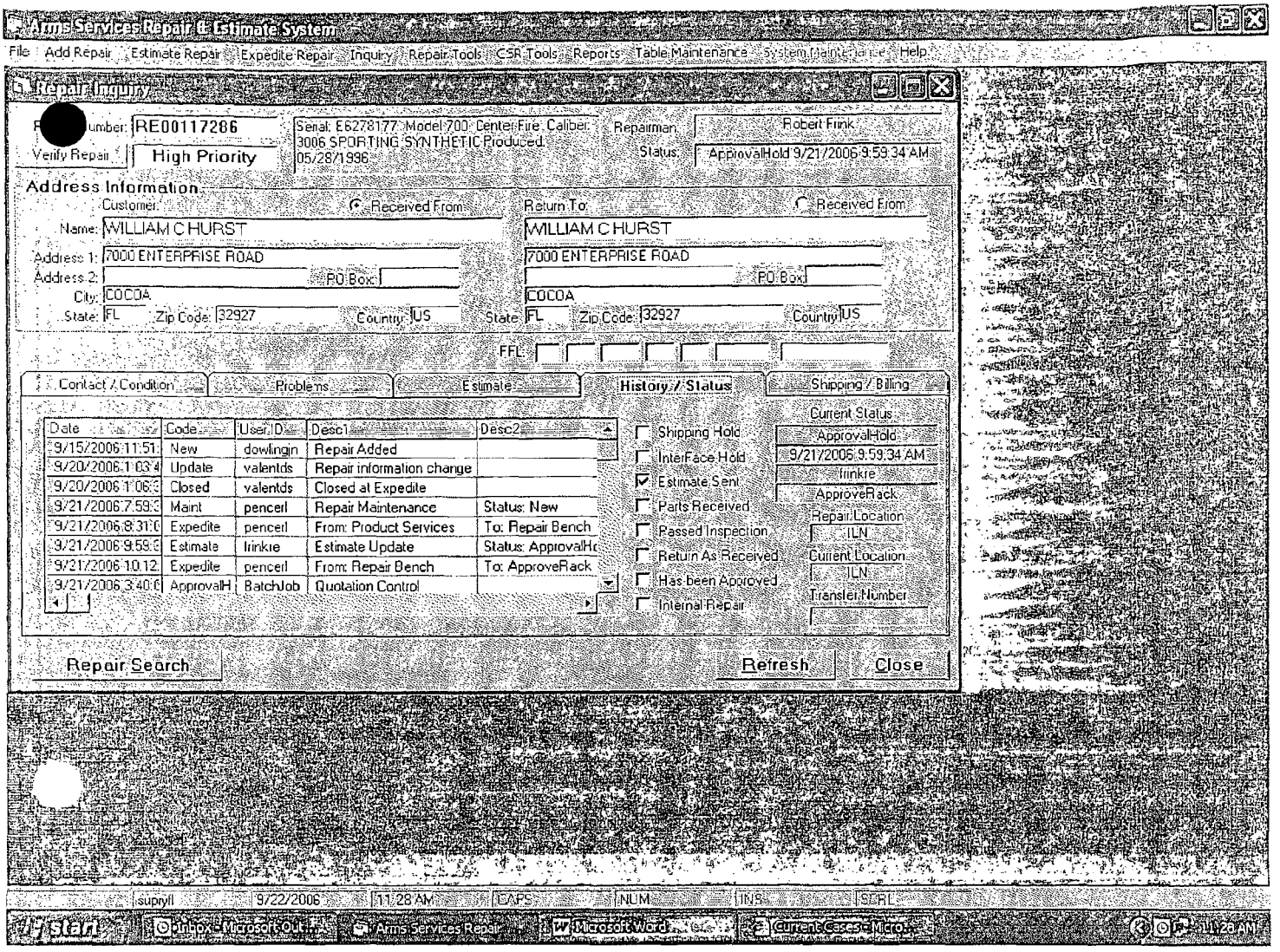
Serial Number: E6278177

Model: 700

RE00117286

;6

PS 7912


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00117286
Verify Repair
High Priority
Serial: E6278177 Model:700 Center Fire Caliber: 3006 SPORTING SYNTHETIC Produced: 05/28/1998
Repairman: Robert Frink
Status: ApprovalHold 9/21/2006 9:59:34 AM
Address Information
Customer Received From
Name: WILLIAM C HURST
Address 1: 7000 ENTERPRISE ROAD
Address 2: PO Box:
City: COCOA
State: FL Zip Code: 32927 Country: US
Return To: Received From
WILLIAM C HURST
7000 ENTERPRISE ROAD
PO Box:
COCOA
State: FL Zip Code: 32927 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1 Desc2
9/15/2006 11:51: New dowlingjn Repair Added
9/20/2006 1:03:4 Update valentds Repair information change
9/20/2006 1:06:3 Closed valentds Closed at Expedite
9/21/2006 7:59:3 Maint pencerl Repair Maintenance Status: New
9/21/2006 8:31:0 Expedite pencerl From: Product Services To: Repair Bench
9/21/2006 9:59:3 Estimate lrinkre Estimate Update Status: ApprovalHo
9/21/2006 10:12: Expedite pencerl From: Repair Bench To: ApproveRack
9/21/2006 3:40:0 ApprovalH BatchJob Quotation Control
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
ApprovalHold
9/21/2006 9:59:34 AM
lrinkre
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll 9/22/2006 11:28 AM CAPS NUM INS SCRL
start
Inbox - Microsoft Out...
Arms Services Repair
Microsoft Word
current cases - Micro...
11:28 AM

PS 7913

Remington Arms Co., Inc.
Product Service
Legal Case #:494

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118704	10/16/2006	10/16/2006	10/16/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Home of Economy	1508 North Washington	Grand Forks	ND	58208-3403		

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4038	Could Not Duplicate Concern			
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Returned for Warranty service with a claim the sometimes the gun fires when you close the bolt.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN	25864	B6535179	BE	1/10/1984

Date Purchased	Where Purchased	Accessories	Original Owner
	WAMMES CORP BELLEFONTAINE OH	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca: Da AP
Repair at special						

PS 7914

price

Repair/Replacement Cost **Repair/Replacement Date**

Examination showed the the TA settings had been altered. Repair as needed at 1/2 normal charge

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/16/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	THE SEALANT ON THE FRONT SCREWS HAS BEEN REMOVED, TRIG TO GUARD CLEARANCE IS MIN
Barrel	Description		22" 270 WIN
	Date Code		BE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
		Slightly Worn;	

PS 7915

	Cut Condition	Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0125
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	True	OVER TRAVEL AND PULL SCREWS
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7916

PURCHASE ORDER	ORDER DATE	SHIPPING DATE	SHIP VIA	TERMS:	P.O. NO. 393962A
		10-4-06			PAGE OF

ORIGINAL PURCHASE ORDER
MAIL 2 COPIES OF INVOICE TO

CASE # 494

MID-STATES
DISTRIBUTING COMPANY, INC.

P.O. BOX 64537 • ST. PAUL, MN. 55164-0537

1. MAIL 2 COPIES OF INVOICE TO:
MID-STATES DIST. CO., INC.
P.O. BOX 64537 - ST. PAUL, MN. 55164-0537
2. SEND PACKING SLIP WITH SHIPMENT.
3. MERCHANDISE RECEIVED OR SHIPPED ON OR AFTER THE 25th WILL BE CONSIDERED AS BEING RECEIVED OR SHIPPED THE FIRST OF THE FOLLOWING MONTH
4. NO MDSE. TO BE SHIPPED TO ST. PAUL, MN.

BE 1/84 S-# 22" .0125

VENDOR	SHIP TO
Remington Arms Co., Inc 14 Hoefler Ave, Ilion, NY 13357	Home of Economy 1508 North Washington P.O. Box 13430 Grand Forks, ND 58208-3430 DIRECT ALL CORRESPONDENCE TO THE SHIP TO ADDRESS

ITEM NO.	QUANTITY	FACTORY NUMBER	SKU NO. (OUR NO.)	DESCRIPTION	UNIT COST	EXTENSION
1				RETURNED GOODS		
2						
3						
4				Mds. returned for warranty repair		
5						
6	1	700		SNB6535179 270 WIN		
7				Sometimes gun fires		
8				when you close bolt.		
9						
10						
11				could not duplicate concern.		
12				TRIG. SET SCREW IS ALTERED. TRIG.		
13				TO GUARD CLEARANCE MIN.		
14				REPAIR AS NEEDED, REPLACE TPA. AT		
15				Please repair 1/2 MSP.		
16						
17						
18				Thank You		
19				UPS Chgs 8.90		
20						
21						
22						
23						

COMMENTS:

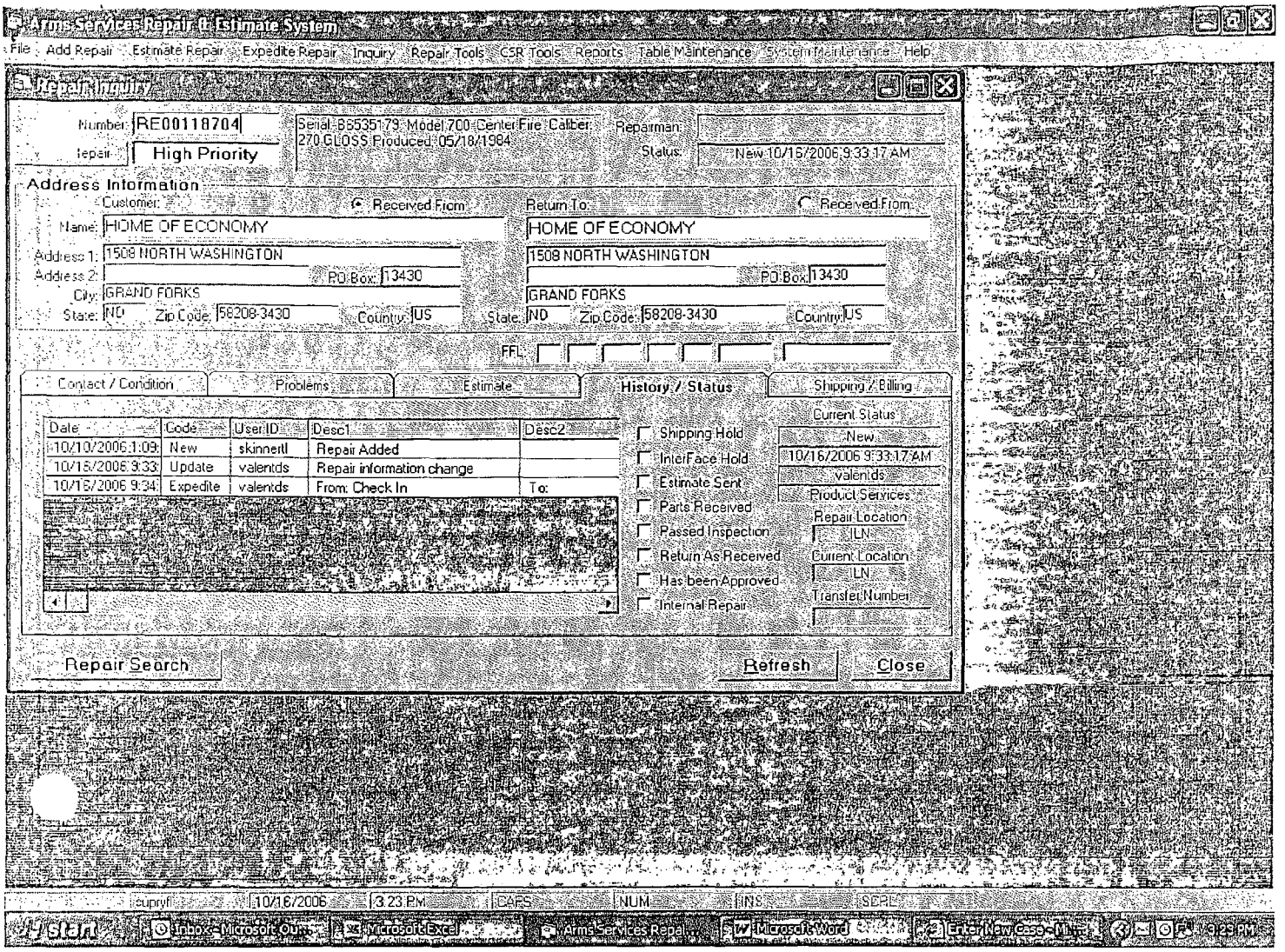
Serial Number: B6535179
Model: 700

PS 7917

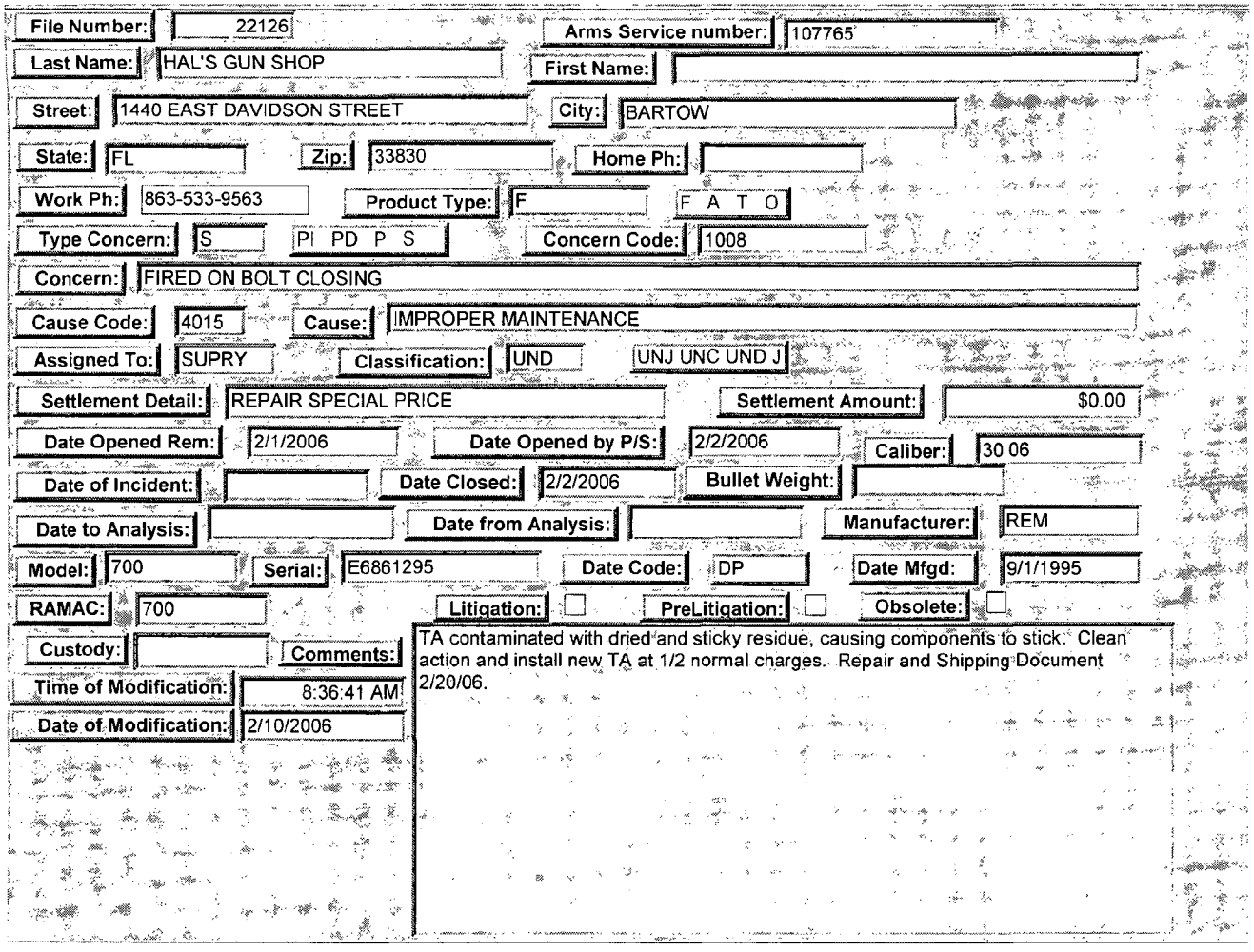
RE00118704

NO MERCHANDISE TO BE SENT TO ST. PAUL, MN. THIS PURCHASE ORDER SUBJECT TO CONDITIONS PRINTED ON BOTH SIDES HEREOF.

RIPPE BUSINESS FORMS


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00118704
Repair: High Priority
Serial: 55535179 Model: 700 Center Fire Caliber: 270 GLOSS Produced: 05/18/1984
Reparman:
Status: New 10/15/2006 9:33:17 AM
Address Information
Customer:
Received From
Name: HOME OF ECONOMY
Address 1: 1508 NORTH WASHINGTON
Address 2:
PO Box: 13430
City: GRAND FORKS
State: ND Zip Code: 58208-3430 Country: US
Return To:
Received From
HOME OF ECONOMY
1508 NORTH WASHINGTON
PO Box: 13430
GRAND FORKS
State: ND Zip Code: 58208-3430 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
Desc2
10/10/2006 1:09:
New
skinnertl
Repair Added
10/15/2006 9:33:
Update
valentds
Repair information change
10/16/2006 9:34:
Expedite
valentds
From: Check In
To:
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
10/16/2006 9:33:17 AM
valentds
Product Services
Repair Location
LN
Current Location
LN
Transfer Number
Repair Search
Refresh
Close
supryl
10/16/2006
3:23 PM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Microsoft Excel
Arms Services Repai...
Microsoft Word
Enter New Case - Mi...
9:23 PM

PS 7918



File Number: 22126
Arms Service number: 107765
Last Name: HAL'S GUN SHOP
First Name:
Street: 1440 EAST DAVIDSON STREET
City: BARTOW
State: FL
Zip: 33830
Home Ph:
Work Ph: 863-533-9563
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: REPAIR SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 2/1/2006
Date Opened by P/S: 2/2/2006
Caliber: 30 06
Date of Incident:
Date Closed: 2/2/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: E6861295
Date Code: DP
Date Mfgd: 9/1/1995
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: TA contaminated with dried and sticky residue, causing components to stick. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification: 8:36:41 AM
Date of Modification: 2/10/2006

PS 7919

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 2/2/2006
RE00107765	E6861295	Estimate Date - 2/2/2006
Account # - R-	Model 700 Center Fire Caliber: 3006 ADL SYN	Current Date - 2/6/2006

Customer
HALS GUN SHOP
1440 E DAVIDSON ST

BARTOW. FL 33830 US

Phone (H) (863)-533-9563
Phone (W)

Return To
HALS GUN SHOP
1440 E DAVIDSON ST

BARTOW. FL 33830 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FO
M992	FIRES WITHOUT PULLING TRIGGER		

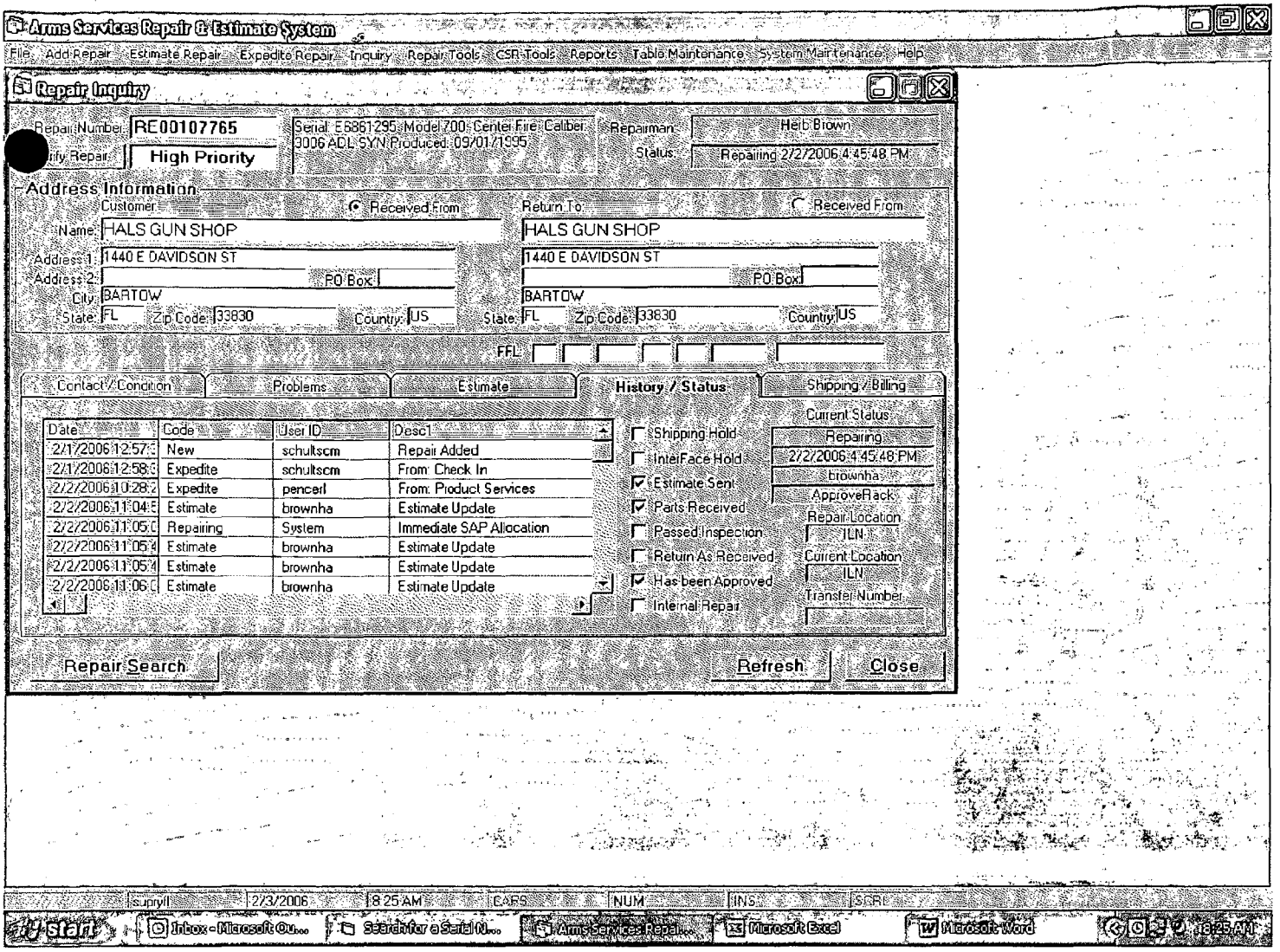
Technician's Comments

ProblemNotes Trigger assm. is contaminated with a dried lubrication residue causing parts to stick. Replace trigger plate assm. and clean action.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	N
Part	**Total:**	1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	N
4000119	GR-TEST	1	N
Service	**Total:**	1	

PS 7920


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00107765
Serial: E6861295 Model:700 Center Fire Caliber: 3006 ADL SYN Produced: 09/01/1995
Repairman: Herb Brown
Status: Repairing 2/2/2006 4:45:48 PM
Modify Repair: High Priority
Address Information
Customer
Received From
Return To
Received From
Name: HALS GUN SHOP
HALS GUN SHOP
Address 1: 1440 E DAVIDSON ST
1440 E DAVIDSON ST
Address 2:
PO Box:
PO Box:
City: BARTOW
BARTOW
State: FL Zip Code: 33830 Country: US
State: FL Zip Code: 33830 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date
Code
User ID
Desc1
2/17/2006 12:57:
New
schultscm
Repair Added
2/17/2006 12:58:
Expedite
schultscm
From: Check In
2/2/2006 10:28:2
Expedite
pencerl
From: Product Services
2/2/2006 11:04:5
Estimate
brownha
Estimate Update
2/2/2006 11:05:0
Repairing
System
Immediate SAP Allocation
2/2/2006 11:05:4
Estimate
brownha
Estimate Update
2/2/2006 11:05:4
Estimate
brownha
Estimate Update
2/2/2006 11:06:0
Estimate
brownha
Estimate Update
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
Repairing
2/2/2006 4:45:48 PM
brownha
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll
2/3/2006
8:25 AM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Ou...
Search for a Serial N...
Arms Services Repai...
Microsoft Excel
Microsoft Word
8:25 AM

PS 7921

8/95 6#

Hal's Gun Shop
& INDOOR ARCHERY RANGE
863-533-9563
Bartow, Florida

DATE

NAME

PHONE #

QUAN.	DESCRIPTION	PRICE	TOTAL
	When safety is taken		
	off sometimes it won't fire		
	And when you chamber Next		
	Round will fire round without		
	pulling Trigger.		
	This is a New Gun		
	Please Repair		
	Trig-Assm. is contaminated with		
	a dried & sticky lubrication		
	residue causing parts to		
	stick, replace TPA checkover,		
	clean at 1/2 cost.		
	Quote		

Thank You
Lamar

No Refunds
Store Credit Only:

Serial Number: E6861295

Model: 700

RE00107765

PS 7922

Date: 2/2/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Hall's G.S.

R.E. Number: 107265

Reason for inspection: FBC

FIREARM

Manufacturer: Rem Model: 700

Serial Number: E6861295 Date of Manufacture: 8/95

Overall external condition: Fair

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY / STICKY

Headspace: —

Function evaluation:

PS 7923

Feeding: —

Extraction/ejection: —

Trigger pull: 6#

Manual safety: OKAY

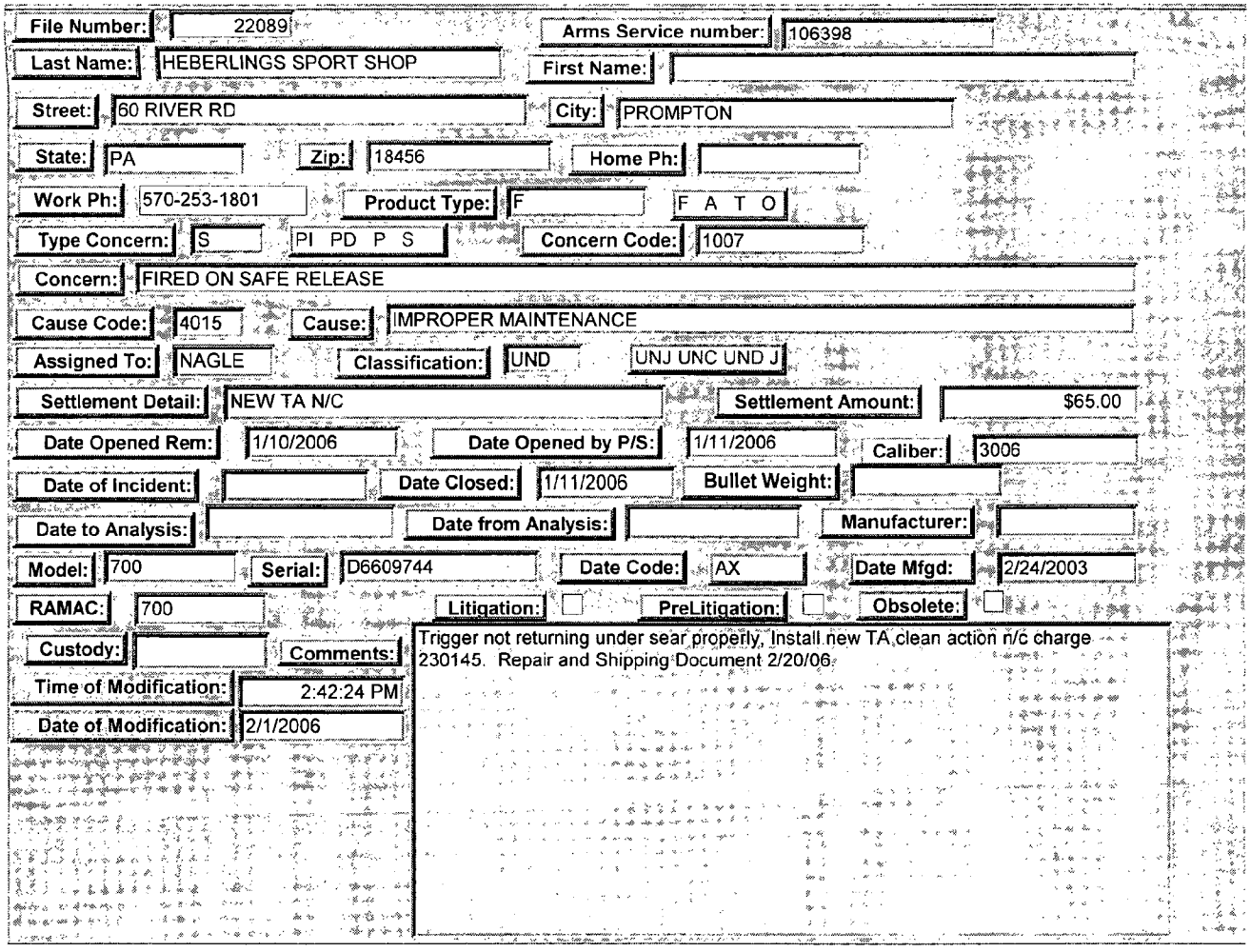
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. IS CONTAMINATED WITH A DRIED & STICKY LUBRICATION RESIDUE CAUSING PARTS TO STICK. DISASSEMBLE TPA, CLEAN OVEN, CLEAN AT 1/2 COST QUOTE

ADDITIONAL COMMENTS

PS 7924



File Number: 22089
Arms Service number: 106398
Last Name: HEBERLINGS SPORT SHOP
First Name:
Street: 60 RIVER RD
City: PROMPTON
State: PA
Zip: 18456
Home Ph:
Work Ph: 570-253-1801
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA N/C
Settlement Amount: $65.00
Date Opened Rem: 1/10/2006
Date Opened by P/S: 1/11/2006
Caliber: 3006
Date of Incident:
Date Closed: 1/11/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer:
Model: 700
Serial: D6609744
Date Code: AX
Date Mfgd: 2/24/2003
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Trigger not returning under sear properly, Install new TA clean action n/c charge 230145. Repair and Shipping Document 2/20/06
Time of Modification: 2:42:24 PM
Date of Modification: 2/1/2006

PS 7925

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 1/10/2006
RE00106398	D6609744	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 30-06 DM	Current Date - 1/13/2006

Customer
HERBERLINGS SPORT SHOP INC
60 RIVER ROAD

PROMPTON. PA 18456 US

Phone (H) (570)-253-1801
Phone (W)

Return To
HERBERLINGS SPORT SHOP INC
60 RIVER ROAD

PROMPTON. PA 18456 US

Fax (570)-251-9707
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN TAKEN OFF SAFETY		

Technician's Comments

ProblemNotes Connector not returning under sear properly.Replace trigger assembly,check over and clean at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 7926

WORK ORDER

2/03

Heberling's Sport Shop, Inc
60 River Rd, PO Box 73
Prompton, PA 18456
(570)253-1601
(570)251-9707 fax
heberlings@echoes.net e-mail

Make Remington

Model 700

Serial # D6609744

Problem Fires when safety is taken off

Please repair and return to us as soon as possible.

Thank you,
Heberling's Sport Shop, Inc

Serial Number: D6609744

Model: 700

RE00106398

connector not returning under sear properly.
replace TPA, checkover, clean at N/C

#230145

PS 7927

Date: 1/11/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Heberlings Spt. Shop

R.E. Number: 106398

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: D6609744 Date of Manufacture: 2/03

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7928

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OKAY

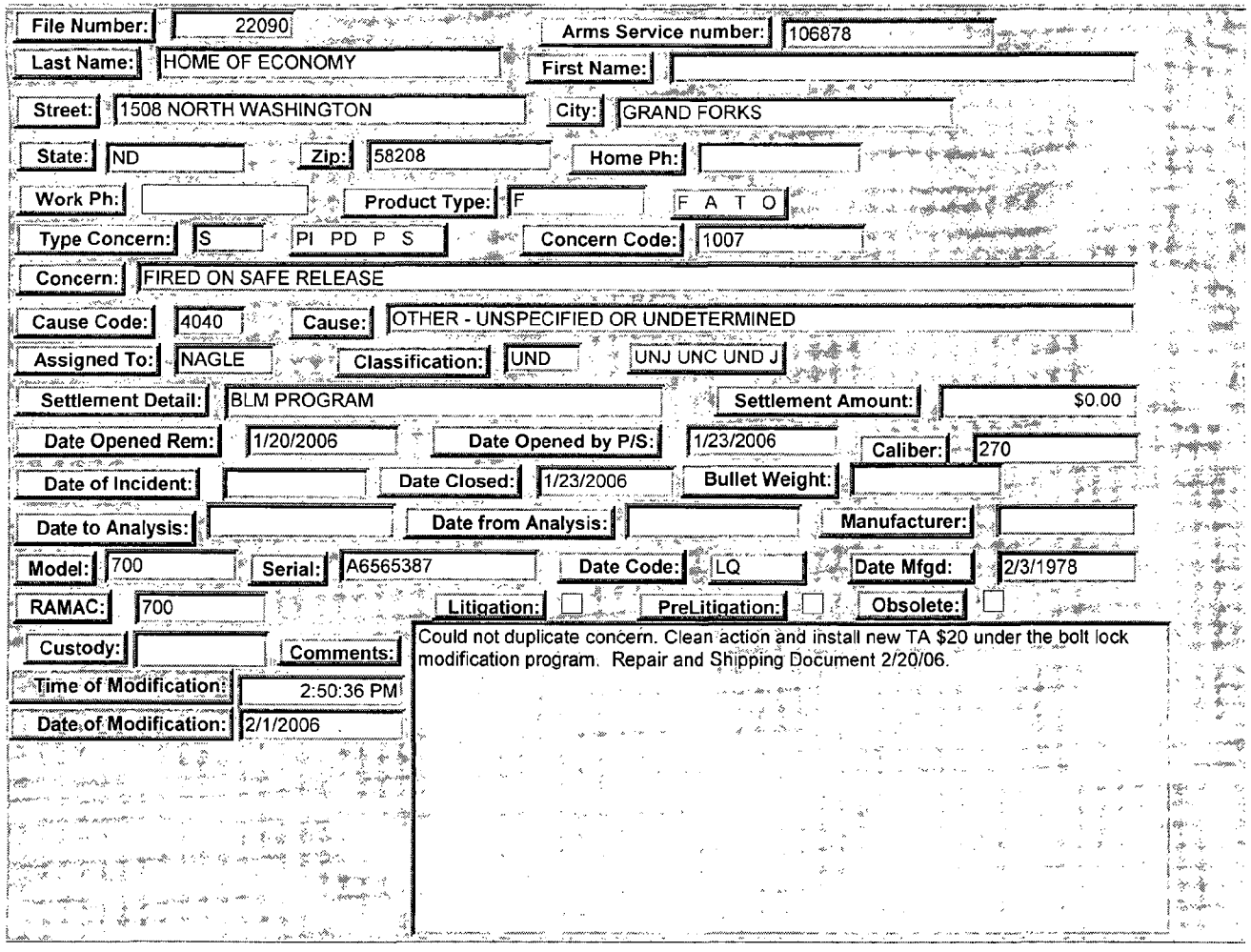
Test firing results (if applicable): —

DISPOSITION

CONNECTOR NOT RETURNING UNDER SEAR PROPERLY. REPLACE TPA, CHECK OVER, CLEAN AT N/C #230145

ADDITIONAL COMMENTS

PS 7929



File Number:	22090	Arms Service number:	106878
Last Name:	HOME OF ECONOMY	First Name:	
Street:	1508 NORTH WASHINGTON	City:	GRAND FORKS
State:	ND	Zip:	58208
Home Ph:		Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	1/20/2006
Date Opened by P/S:	1/23/2006	Caliber:	270
Date of Incident:		Date Closed:	1/23/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	
Model:	700	Serial:	A6565387
Date Code:	LQ	Date Mfgd:	2/3/1978
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Could not duplicate concern. Clean action and install new TA $20 under the bolt lock modification program. Repair and Shipping Document 2/20/06.		
Time of Modification:	2:50:36 PM		
Date of Modification:	2/1/2006		

PS 7930

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	
RE00106878	A6565387	Repairman - Herb Brown
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	Date Received - 2/6/2006
		Estimate Date - 1/23/2006
		Current Date - 2/8/2006

Customer
HOME OF ECONOMY
1508 NORTH WASINGTON

GRAND FORKS. ND 58208 US

Return To
HOME OF ECONOMY
1508 NORTH WASINGTON

GRAND FORKS. ND 58208 US

Phone (H) (701)-772-3571
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WHEN MOVING SAFETY		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**22**	**22**	**0**	

ProblemNotes Could not duplicate concern. Replac trigger assm. check over, clean under bolt lock program.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7931

PURCHASE ORDER	ORDER DATE	SHIPPING DATE	SHIP VIA	TERMS:	P.O. NO. 372756A PAGE OF
		1-11-06			

ORIGINAL PURCHASE ORDER

MAIL 2 COPIES OF INVOICE TO

MID-STATES DISTRIBUTING COMPANY, INC.

P.O. BOX 64537 ○ ST. PAUL, MN. 55164-0537

1. MAIL 2 COPIES OF INVOICE TO: MID-STATES DIST. CO., INC. P.O. BOX 64537 - ST. PAUL, MN. 55164-0537
2. SEND PACKING SLIP WITH SHIPMENT.
3. MERCHANDISE RECEIVED OR SHIPPED ON OR AFTER THE 25th WILL BE CONSIDERED AS BEING RECEIVED OR SHIPPED THE FIRST OF THE FOLLOWING MONTH
4. NO MDSE. TO BE SHIPPED TO ST. PAUL, MN.

VENDOR: Remington Arms Co.
14 Hoefler Ave.
Ilion, NY 13357

SHIP TO: Home of Economy
1508 North Washington
P.O. Box 13430
Grand Forks, N. Dak. 58208-3430,

DIRECT ALL CORRESPONDENCE TO THE SHIP TO ADDRESS

ITEM NO.	QUANTITY	FACTORY NUMBER	SKU NO. (OUR NO.)	DESCRIPTION	UNIT COST	EXTENSION
1				RETURNED GOODS		
2						
3						
4		Mds.		returned for warranty repair		
5						
6	1	700		SNA6565387		
7				Fires by itself when		
8				you take the safe		
9				off (twice)		
10						
11						

106878

Serial Number: A6565387

Model: 700

Please repair for our customer

Thank you

UPS Chg. 9.01

could not duplicate concern,
Replace TPA, check over, clean
under bolt lock program for $20.00

WE GUARANTEE PAYMENT OF INVOICE COVERING MDSE. SHIPPED AGAINST THIS ORDER

FIRM: PS 7932

NT TO ST. PAUL, MN. THIS PUR-
CONDITIONS PRINTED ON BOTH

SIGNED BY X

PURCHASE ORDER MUST BE SIGNED TO BE VALID

RIPPE BUSINESS FORMS, INC. (952) 935-5116

Date: 1/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mid-States Dist. Co.

R.E. Number: 106878

Reason for inspection: FSR

FIREARM

Manufacturer: Ruger Model: 700

Serial Number: 865 53387 Date of Manufacture: 2/77

Overall external condition: Fair

Barrel condition: Okay

Receiver condition: Okay

Stock condition: Okay

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7933

Feeding: —

Extraction/ejection: —

Trigger pull: 5.5 lb

Manual safety: OPERATE - BOLT LOCK

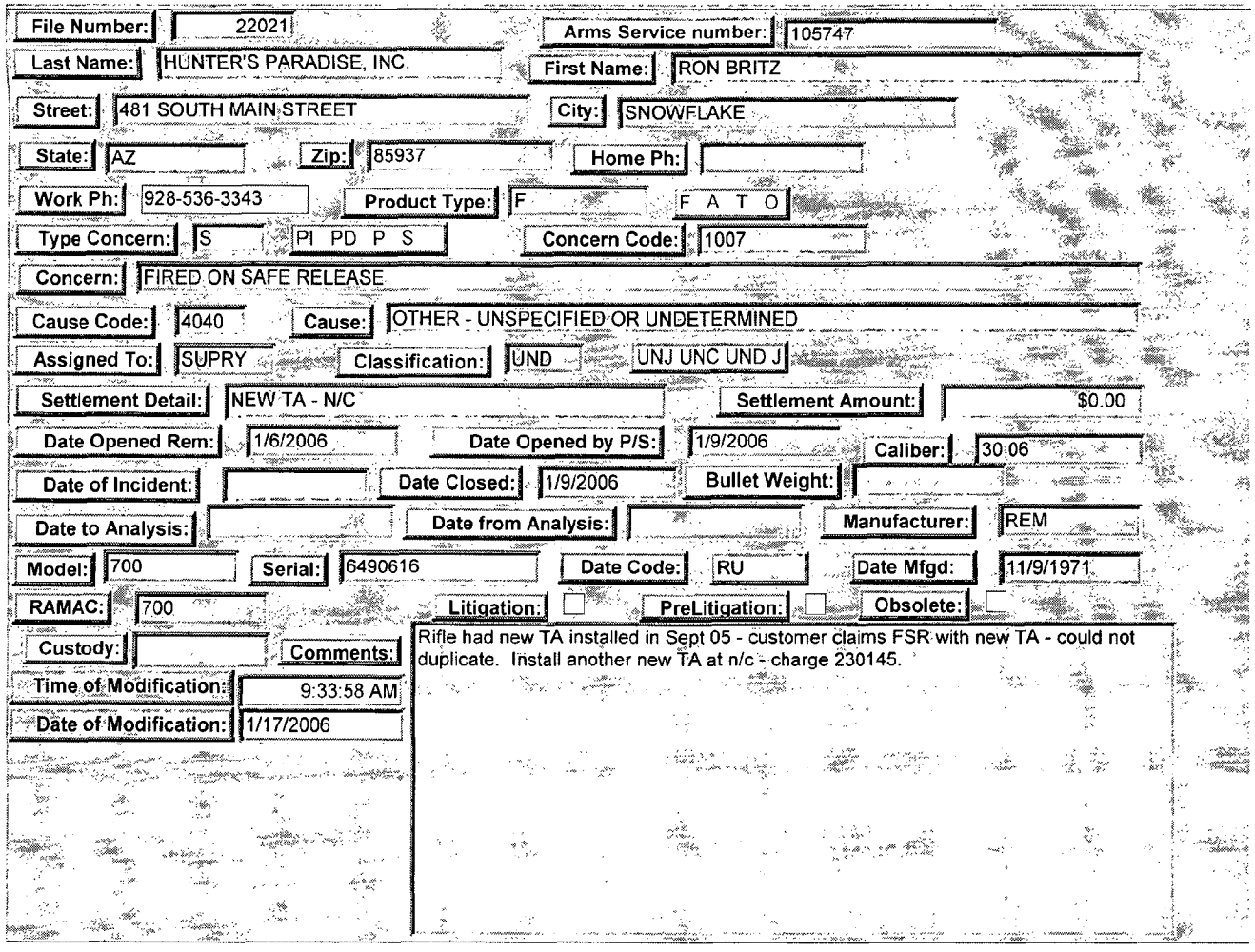
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, checkpoint, clean ~~and~~ under bolt lock program for $10.00 Quote

ADDITIONAL COMMENTS

PS 7934



File Number:	22021	Arms Service number:	105747
Last Name:	HUNTER'S PARADISE, INC.	First Name:	RON BRITZ
Street:	481 SOUTH MAIN STREET	City:	SNOWFLAKE
State:	AZ	Zip:	85937
Home Ph:			
Work Ph:	928-536-3343	Product Type:	F F A T O
Type Concern:	S PI PD P S	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA - N/C	Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006	Date Opened by P/S:	1/9/2006
Caliber:	30-06		
Date of Incident:		Date Closed:	1/9/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6490616
Date Code:	RU	Date Mfgd:	11/9/1971
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Rifle had new TA installed in Sept 05 - customer claims FSR with new TA - could not duplicate. Install another new TA at n/c - charge 230145.
Time of Modification:	9:33:58 AM		
Date of Modification:	1/17/2006		

PS 7935

715 111

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 6490616

Are you the original owner?: ☐ YES ☒ NO

Name: RON BRITZ	**Date of Purchase:** 1985
Address (no PO Boxes): 3136 ASPEN RD	
City: OVERGAARD	**State:** AZ **Zip:** 85933
Phone (Daytime): 928-535-4352	**Fax:** 928-535-4352

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: AFTER GUN WAS RETURNED TO ME BY REMINGTON, WHILE OUT HUNTING TOOK AIM AT ELK PUSHED OFF SAFTEY AND GUN FIRED, SAME PROBLEM AS BEFORE THIS IS UNSAFE, ACTION SHOULD BE REPLACED TO MAKE SAFE

Ammunition Information:

Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	
Case/Hull Used:	
Bullet Type/Shot Size:	

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of r
How often do you clean the action? (Months or Number of
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:

Serial Number: 6490616

Model: 700

RE00105747

could not duplicate concern
Replace TPA, check over, clean,
Function test AT N/C #230145

100658

PS 7936

382786

CUSTOMER'S ORDER NO.	DEPARTMENT	DATE
Bate # 155371		12/12/05

NAME: Remington Arms Co

ADDRESS: 14 Hoefler Ave

CITY, STATE, ZIP: Ilion NY 13357

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE RETD	PAID OUT

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1			
2	1 Rem 700		
3			
4	S/N 6490616		
5			
6			
7	Returning per cust instructions		
8			
9			
10	Return To:		
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			

RECEIVED BY

adams 5805

Hunter's Paradise, Inc.
Buy . Sell . Trade . Repair . Restore
Guns . Ammo . Supplies
Jamie L. Opheim
Owner's Boss
Chairperson behind the Counter

481 South Main Street
Snowflake, Az. 85937

Phone: (928) 536-3343
Fax: (928) 536-5837

PS 7937

Date: 1/9/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: RON BRITZ - Hunter's Paradise

R.E. Number: 105747

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6490616 Date of Manufacture: 10/71

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7938

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY

Test firing results (if applicable): —

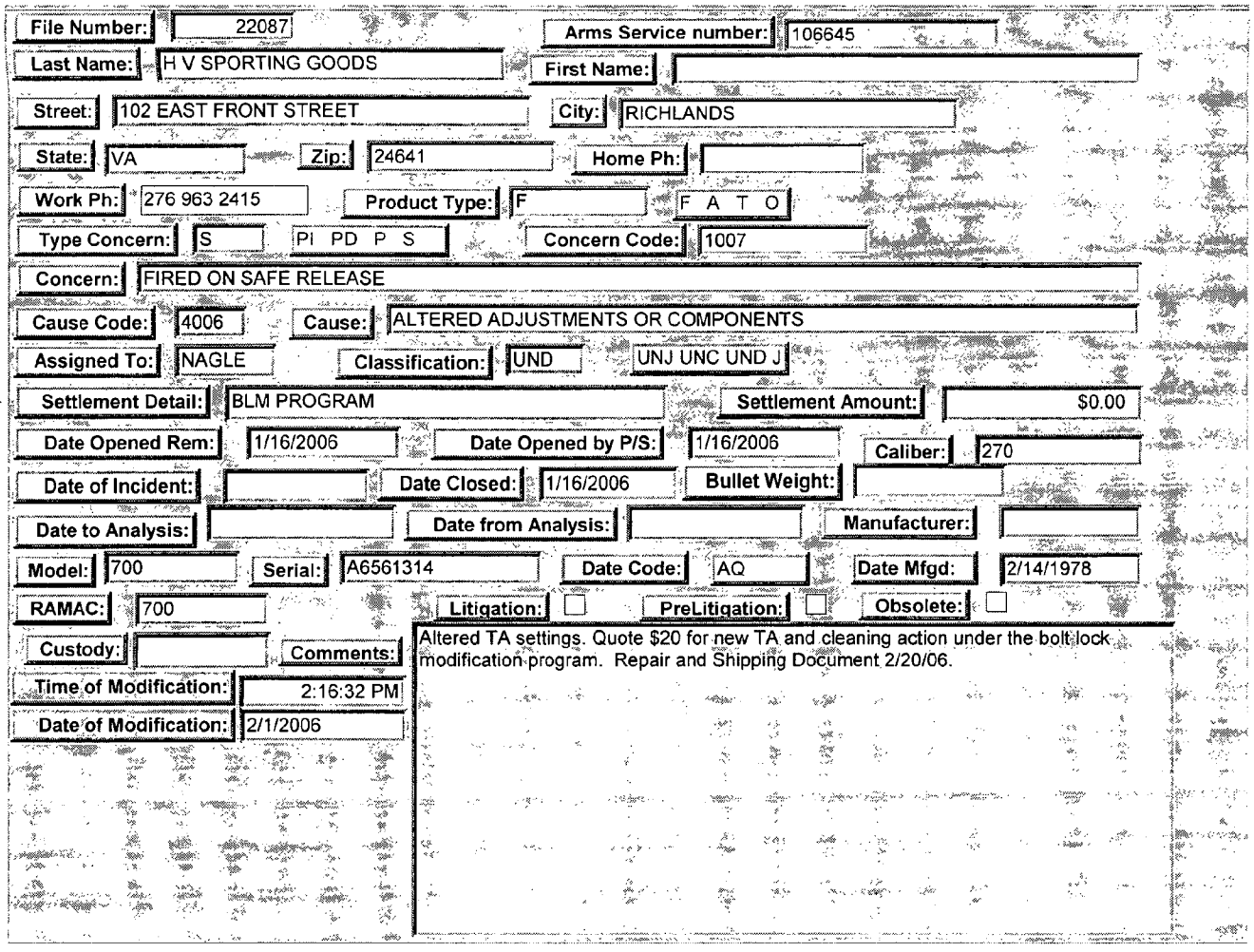
DISPOSITION

could not duplicate concern. Replace TPA, check over, clean FUNCTION TEST AT N/C #230145

ADDITIONAL COMMENTS

Second time in - SAME CONCERN

PS 7939



File Number:	22087	Arms Service number:	106645
Last Name:	H V SPORTING GOODS	First Name:	
Street:	102 EAST FRONT STREET	City:	RICHLANDS
State:	VA	Zip:	24641
Home Ph:			
Work Ph:	276 963 2415	Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	1/16/2006	Date Opened by P/S:	1/16/2006
Caliber:	270		
Date of Incident:		Date Closed:	1/16/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:			
Model:	700	Serial:	A6561314
Date Code:	AQ	Date Mfgd:	2/14/1978
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Altered TA settings. Quote $20 for new TA and cleaning action under the bolt lock modification program. Repair and Shipping Document 2/20/06.
Time of Modification:	2:16:32 PM		
Date of Modification:	2/1/2006		

PS 7940

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00106645 **Account # - R-**	**Description/Serial Number** A6561314 Model 700 Center Fire Caliber: 270 BDL	**Date Received -** 1/16/2006 **Estimate Date -** 1/16/2006 **Current Date -** 1/18/2006

Customer
HV SPORTING GOODS
102 E FRONT STREET

RICHLANDS. VA 24641 US

Phone (H) (276)-963-2415
Phone (W)

Return To
HV SPORTING GOODS
102 E FRONT STREET

RICHLANDS. VA 24641 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M176	RETURNED FOR RECALL/UPDATE
		M178	TRIG ADJ SCREWS RESET. CANNOT F
M993	SAFETY PROBLEM	M239	REPLACE TRIGGER ASSEMBLY

Technician's Comments

ProblemNotes The action and trigger assy. are dirty. Quoted for replacing trigger assy. under the bolt lock safety modification program.

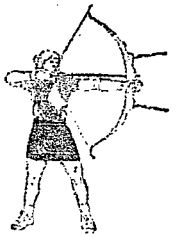
Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**23**	

PS 7941

2# 1/78

H.V. SPORTING GOODS, INC.



102 EAST FRONT STREET
RICHLANDS, VA 24641
276-963-2415

12-19-05

Remington

Please replace softey or Recall Service plan. Returning Rem. 700 BDL Ser# A6561314. Softey is causing gun to misfire.

Thanks

Joe Minnito

P.S. If charges call store for C.C. #

TRIG. SET SCREWS ALTERED
TRIG. ASSM. DISTY. REPLACE
TPA UNDER BOLT LOCK PROGRAM
FOR $ 20.00 - check over & clean
Quote

Serial Number: A6561314
Model: 700
RE00106645

PS 7942

Date: 1/16/06

By: B. Tinnis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: H.V. Sporting Goods

R.E. Number: 106645

Reason for inspection: Safety causing misfires

FIREARM

Manufacturer: Rem Model: 700

Serial Number: A6561314 Date of Manufacture: 1/78

Overall external condition: FAIR

Barrel condition: OKay

Receiver condition: OKay

Stock condition: OKay

Bolt/firing pin condition: OKay

Trigger assembly condition:

Engagement: Uneven

Adjustments/alterations: Altered

Other: Dirty

Headspace: —

Function evaluation:

PS 7943

Feeding: —

Extraction/ejection: —

Trigger pull: 2 #

Manual safety: okay

Test firing results (if applicable): —

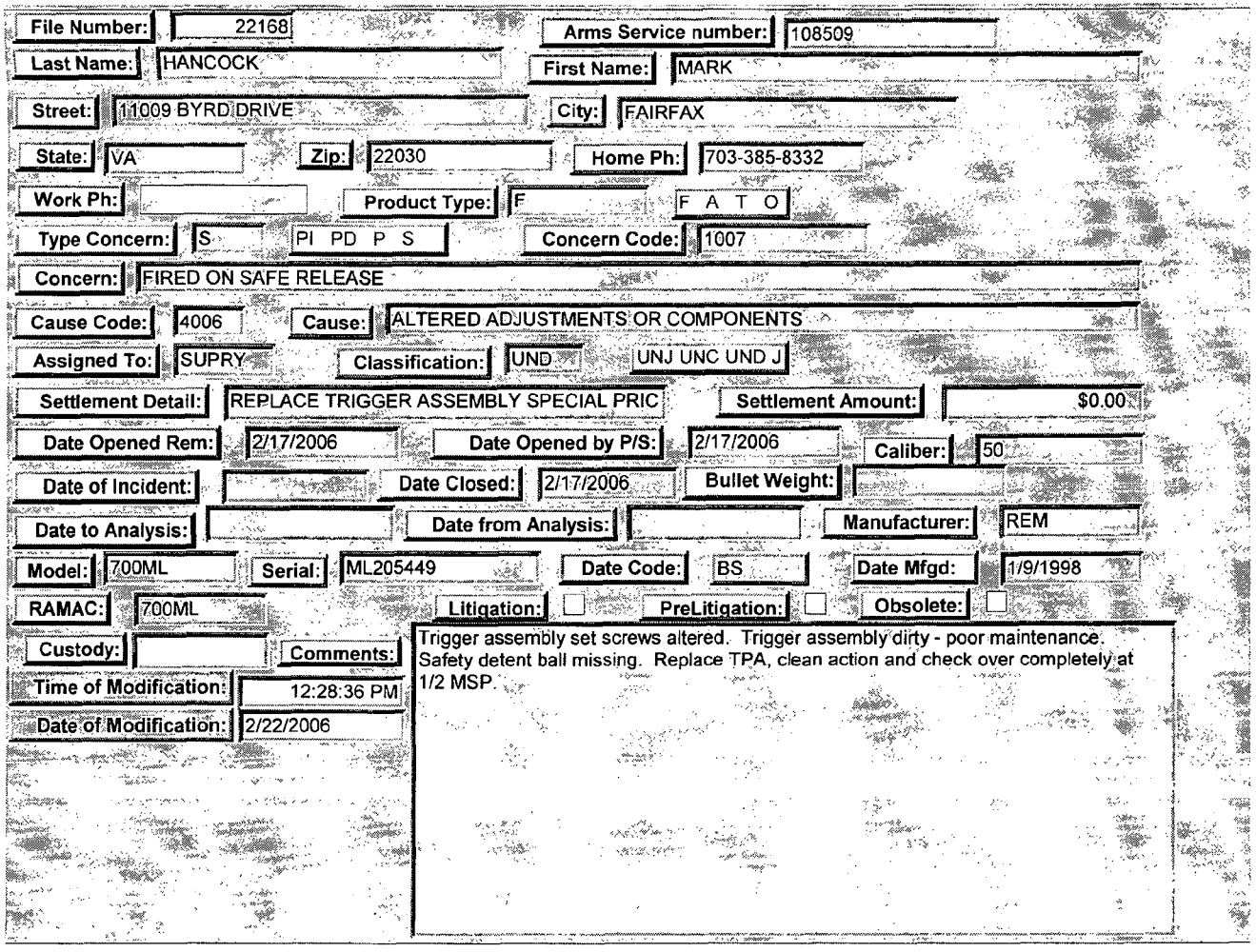
DISPOSITION

Trig. set screws altered. Trig. assm dirty. Replace TPA checkover, clean under bolt lock program for $20.00 Quote

ADDITIONAL COMMENTS

PS 7944

PS 7945



File Number: 22168
Arms Service number: 108509
Last Name: HANCOCK
First Name: MARK
Street: 11009 BYRD DRIVE
City: FAIRFAX
State: VA
Zip: 22030
Home Ph: 703-385-8332
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: REPLACE TRIGGER ASSEMBLY SPECIAL PRIC
Settlement Amount: $0.00
Date Opened Rem: 2/17/2006
Date Opened by P/S: 2/17/2006
Caliber: 50
Date of Incident:
Date Closed: 2/17/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700ML
Serial: ML205449
Date Code: BS
Date Mfgd: 1/9/1998
RAMAC: 700ML
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Trigger assembly set screws altered. Trigger assembly dirty - poor maintenance. Safety detent ball missing. Replace TPA, clean action and check over completely at 1/2 MSP.
Time of Modification: 12:28:36 PM
Date of Modification: 2/22/2006

2.5# 1/98

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
ttn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a http://www.remington.com/support/warranty/

Auto-Response - 01/31/2006 03:26 PM
No matches were found.

Customer (Mark Hancock) - 01/31/2006 03:26 PM
I own a model 700 black powder rifle - 50 cal. While hunting this year, I felt something hit my leg and roll off into the leaves - I think it fell out of the trigger. I then noticed that the safety feels real loose - You can feel it 'click' into the fire or safe position. However, the safety can move back & forth and I don't think that the gun is safe to use. Is this something that your warrenty would cover and if so, where is the closest place to me that does Remington warrenty work - I live in Fairfax, Virginia. Thanks, Mark Hancock 703-385-8332

Also, Sometimes the gun will fire when moving the safety from the 'SAFE' position to the 'FIRE' position.

uestion Reference #060131-000061

Product Level 1: Firearms
Date Created: 01/31/2006 03:26 PM
Last Updated: 02/03/2006 11:37 AM
Status: Waiting

We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.

Trig. assm. set screws altered
Trig. assm. Dirty. Safety
Detent ball missing. Replace
TPA, clockover, clean AT
1/2 MSP Quote

Remington Arms Co. -- America's Oldest Gunmaker
870 Remington Drive, Madison, NC 27025
1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
Visit us in Remington Country at http://www.remington.com/

REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
Whether you are a beginner or an advanced user,
our new Safety Section is a must for everyone. http://www.remington.com/safety/safety.htm

---

[---001:003734:19441---]

MARK HANCOCK
11009 BYRD DR
FAIRFAX, VA. 22030

Serial Number: ML205449
Model: 700ML
PS 7946
RE00108509

Date: 2/17/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: MARK HANCOCK

R.E. Number: 105509

Reason for inspection: FSL

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: MC 205449 Date of Manufacture: 1/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY & SAFETY detent ball miss.

Headspace: —

Function evaluation:

PS 7947

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5#

Manual safety: ~~OKAY~~ Safety detent BAC missi

Test firing results (if applicable): —

DISPOSITION

Trig. Assm set screws bottomed. Trig Assm. Dirty. Safety Detent BAC missing. Replace TPA, check over, clean AT 1/2 MSP. Quote

ADDITIONAL COMMENTS

PS 7948

Remington Arms Co., Inc.
Product Service
Legal Case #:506

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
118847	10/18/2006	10/19/2006	10/19/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Jons Sports Shop	2968 Jackson Street	Oshkosh	WI	54901		W 920-233-5533

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4039	No Fault Found			
S	fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C						

Customer says this gun fires when safety is pushed to the fire position. We could not duplicate concern.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/3006 SPR	27529	E6658194	LV	2/12/2001 5:15:03 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	BILL HICKS & CO LTD	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP
Repair as						

PS 7949

needed n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	10/19/2006

Could not duplicate concern - clean action and install a new TA n/c as gesture of goodwill. Charg 230145.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		LV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	

PS 7950

	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Not Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	7#
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7951

CASE # 506

22" LV 2/01

7# .013

JON'S SPORTS SHOP

Browning-Sako-Remington-Ruger
Laser Engraving
2968 Jackson St Oshkosh, WI 54901
920-233-5533

CUSTOMER'S ORDER NO.	PHONE	DATE
		10-10-06

NAME

ADDRESS

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RET'D.	PAID OUT

QTY.	DESCRIPTION	PRICE	AMOUNT
	This Gun Fires when Safety is pushed to the Fire Posisition		
	# Please Fix Thanks		
	could not duplicate concern Replace TPA, check over, clean AT M/C #230145 118847		
		TAX	
		TOTAL	

RECEIVED BY

C PRODUCT 610 All claims and returned goods must be accompanied by this bill.

6288

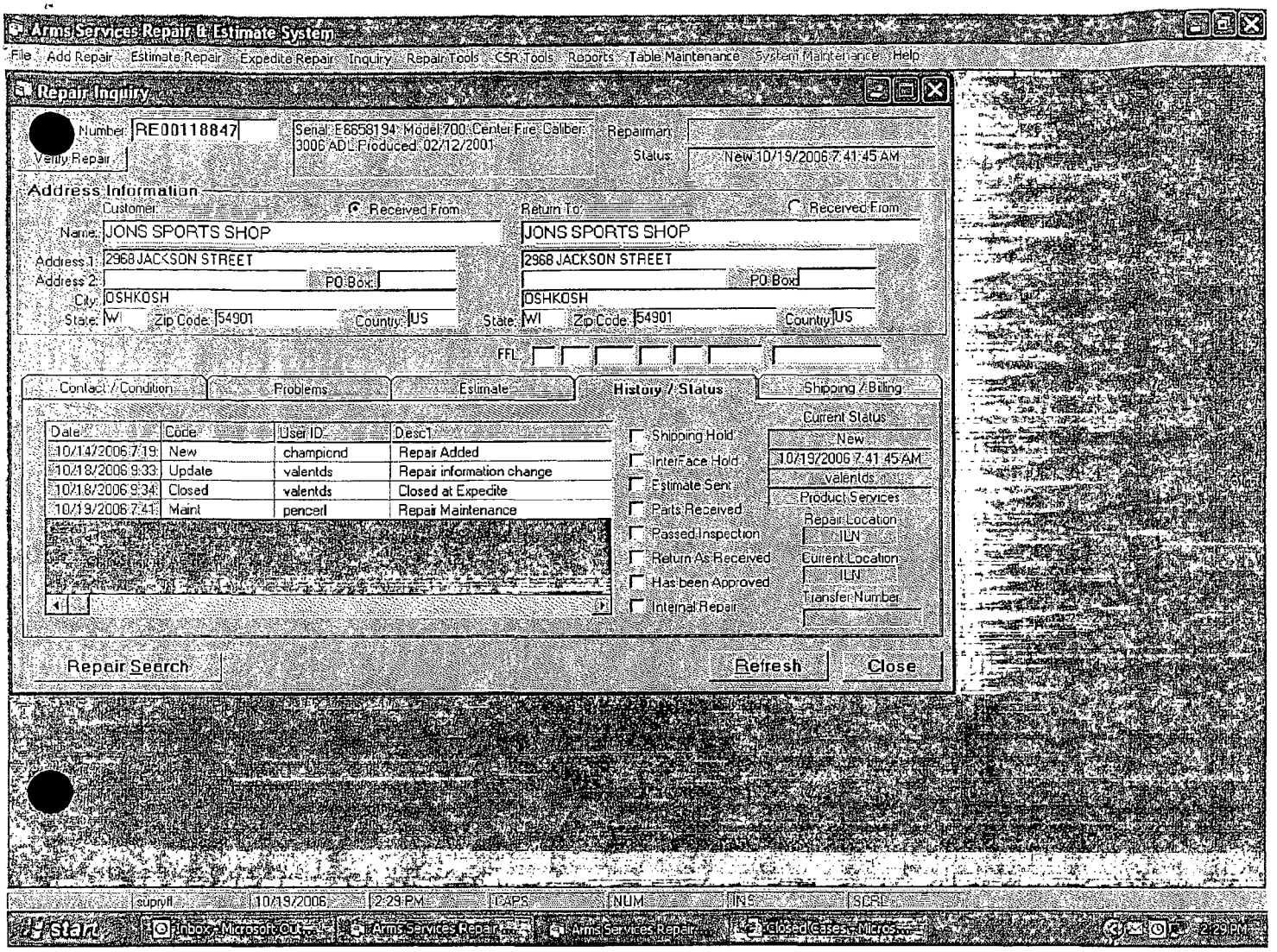
Thank You

Serial Number: E6658194

Model: 700

RE00118847

PS 7952


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number RE00118847
Verify Repair
Serial: E6658194 Model: 700 Center Fire Caliber: 3006 ADL Produced: 02/12/2001
Repairman
Status: New 10/19/2006 7:41:45 AM
Address Information
Customer
Received From
Name: JONS SPORTS SHOP
Address 1: 2968 JACKSON STREET
Address 2:
PO Box:
City: OSHKOSH
State: WI Zip Code: 54901 Country: US
Return To
Received From
JONS SPORTS SHOP
2968 JACKSON STREET
PO Box:
OSHKOSH
State: WI Zip Code: 54901 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1
10/14/2006 7:19: New championd Repair Added
10/18/2006 9:33: Update valentds Repair information change
10/18/2006 9:34: Closed valentds Closed at Expedite
10/19/2006 7:41: Maint pencerl Repair Maintenance
Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
10/19/2006 7:41:45 AM
valentds
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll 10/19/2006 2:29 PM CAPS NUM INS SCRL
start
Inbox - Microsoft Ou...
Arms Services Repair...
Arms Services Repair
Closed Cases - Micros...
2:29 PM

PS 7953

Remington Arms Co., Inc.
Product Service
Legal Case #:349

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115621	8/24/2006	8/25/2006	8/25/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Johnsons Sporting Goods	3654 N Adrian Hwy	Adrian	MI	49221		W 517-265-2545
Incident	Doug	Schutter	739 Union City Road	Coldwater	MI	49036		W 517-849-1053 F 517-849-9158 E schutter@michigan.gov

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD	Cause:4013	Broken or Missing Parts			
S Fired on safe release, fired on bolt opening	Concern:1007	Fired on Safe Release		Unknown	
C					

Connector was broken inside trigger assembly - clean and install new TA no charge - charge 230145.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27580	ML016041	OQ	7/22/1996

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPORT CENTER INC		Y

CUST.CONCERN: FSR AND PULL TRIGGER WITHOUT A DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

PS 7954

ettlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	8/25/2006

TA settings had been altered, the connector was broken. Install a new TA n/c

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/25/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description		24" 50 CAL SS ML
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFTER MARKET FIR PIN
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Extractor	Condition	---Select---	
	Cut Condition	---Select---	
	Ext/Eject Test	False	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	

PS 7955

Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNCETOR BROKEN
	Pull	---Select---	
	Altered	True	SCREWS ALTERED

PS 7956

Attn. Warranty

CASE A 349

2.5 A

OQ 7/96

Remington

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700ml	**Serial Number:** ml016041	
Are you the original owner?: ☑ YES ☐ NO		
Name: doug schutter	**Date of Purchase:** first year offered	
Address (no PO Boxes): 739 union city rd		
City: coldwater	**State:** mi	**Zip:** 49036
Phone (Daytime): 517-849-1053	**Fax:** 517-849-9158	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) schutter@michigan.gov		
E-mail Address: ☑ I would like to receive future e-mail updates from Remington.		

Please describe your problem and date of ocurrence:

I have used this ml for hunting for several years without trouble. Last year I had several hair raising experiences including; pulling trigger without discharge, taking safety off with instant accidental discharge, lowering of the bolt without the sear catching (fireing pin gently lowering also). and accidential discharge when bolt was touched to open. These variables would change when the action was placed back into the stock from out of the stock but are very unreliable.

0 characters left

Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder): has 209 converstion	
Handload Information:	
Powder Used: pyrodex	Powder Weight: 150 3x50
Case/Hull Used:	Primer Used: 209
Bullet Type/Shot Size: hornady 45/25	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: t/c #13	
How often do you clean the bore? (Months or Number of rounds) when dirty	
How often do you clean the action? (Months or Number of rounds) when used	
How often do you clean the trigger assembly? (Months or Number of rounds) when used	
Brand of lubricant used: T/C bore butter, hoppes oil on trigger	

11567

PS 7957

How often do you lubricate the bore? (Months or Number of rounds) [when cleaned]

How often do you lubricate the action? (Months or Number of rounds) [when cleaned]

How often do you lubricate the trigger assembly? (Months or Number of rounds) [when cleaned]

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? [x] YES [ ] NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) [never]

What were the services performed?) [ ]

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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Remington

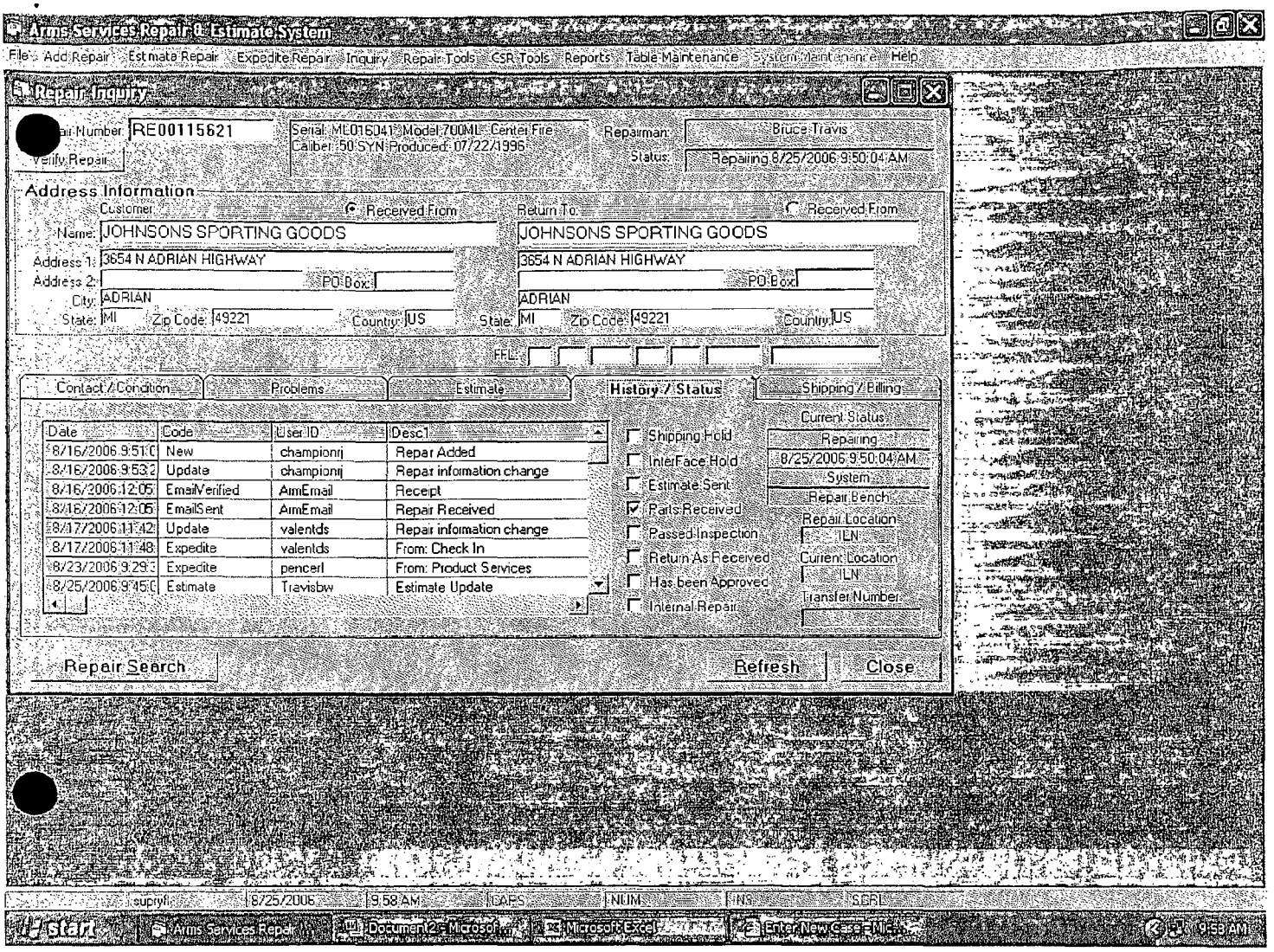
Connector Broken
Replace TPA AT N/C
#230145

PS 7958

Serial Number: ML016041

Model: 700ML

RE00115621



shotty - 517-849-1053

517-849-9158

PS 7959

JOHNSON'S
Sporting Goods
Guns & Shooting Supplies

W. JOHNSON SERVICE, INC.
3654 NORTH ADRIAN HIGHWAY
ADRIAN, MICHIGAN 49221
(517) 265-2545

— INVOICE —

REMINGTON ARMS CO.
14 HOEFLER AVE.
ILION, N.Y. 13357

DATE 8-14-06

№ 35399

SIR —

SENDING TO YOU A 50 CAL.
MD. 700 S/S MUZZLELOADER
S/N# ML016041

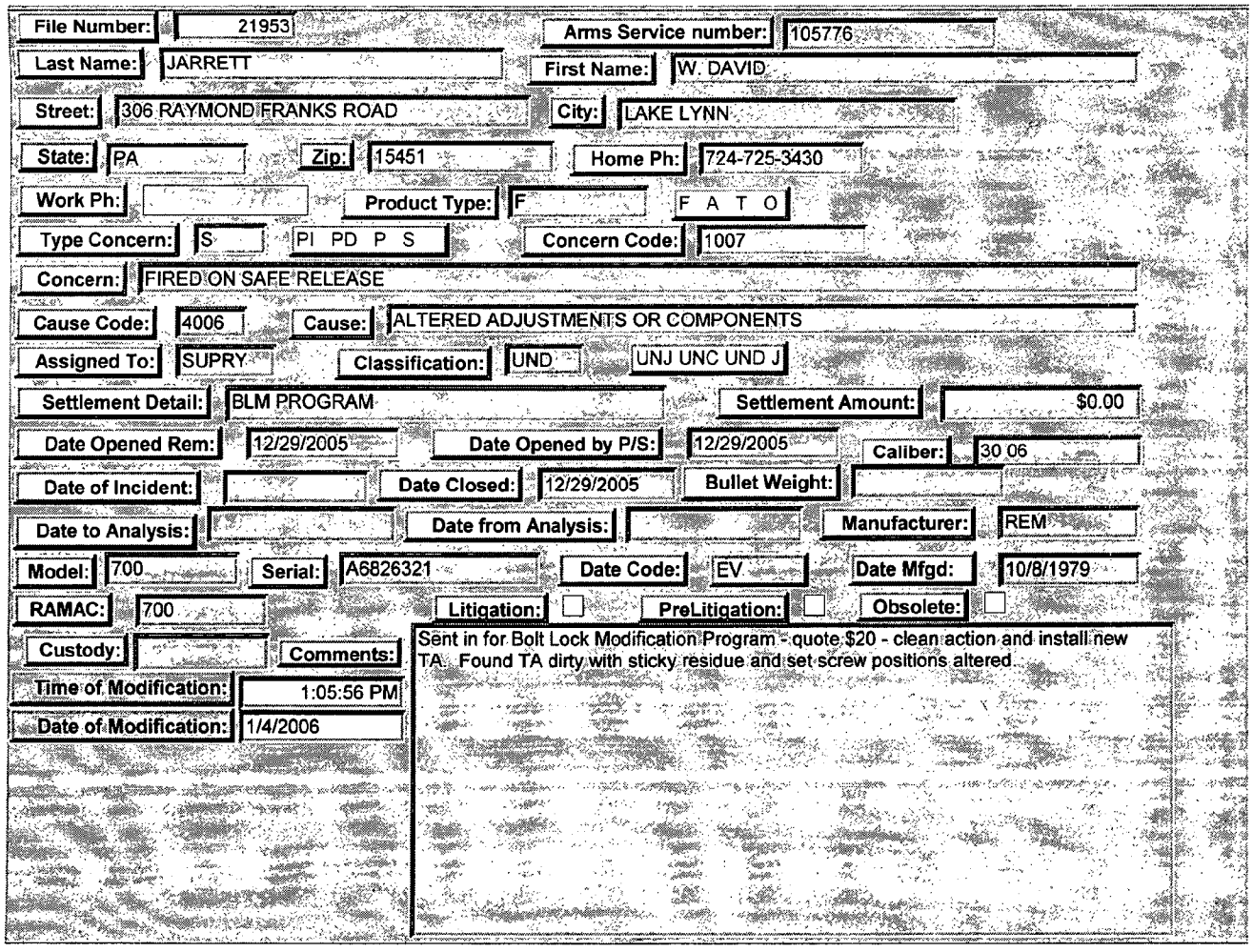
CUSTOMER HAS ADMITTED
TRYING TO ADJUST THE
TRIGGER — MORE
THAN ONCE.

M/LOADER NOW HAS ACCIDENTAL
DISCHARGE. (SEE HIS LETTER)

PLEASE SERVICE —

THANK YOU
JOHNSON'S

PS 7960



File Number:	21953	Arms Service number:	105776
Last Name:	JARRETT	First Name:	W. DAVID
Street:	306 RAYMOND FRANKS ROAD	City:	LAKE LYNN
State:	PA	Zip:	15451
Home Ph:	724-725-3430		
Work Ph:		Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005
Caliber:	30 06		
Date of Incident:		Date Closed:	12/29/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A6826321
Date Code:	EV	Date Mfgd:	10/8/1979
RAMAC:	700	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Sent in for Bolt Lock Modification Program - quote $20 - clean action and install new TA. Found TA dirty with sticky residue and set screw positions altered.
Time of Modification:	1:05:56 PM		
Date of Modification:	1/4/2006		

PS 7961

Remington

4# 10/79

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 LH Remington 30-06	**Serial Number:** A 6826321
Name: W. David Jarrett	**Date of Purchase:** Bought new Nov. 3rd 1980
Address (no PO Boxes): 306 Raymond Franks Road	
City: Lake Lynn	**State:** PA **Zip:** 15451
Phone (Daytime): (724) 725-3430	**Fax:**
E-mail Address:	

Please describe your problem: Please do the safety modification program offered by Remington consisting of eliminating the bolt-lock mechanism, cleaning and inspecting the rifle.

Hinge Plate occasionally flies open when gun is fired and shells fall out.

Thank You

Trig. set screws altered. Trig. Assm. Dirty & sticky. replace TPA, check over, clean under bolt lock program for $20.00 Quote

Additional Information: (Ammo type, brand, handload specifications, etc.)

I have always bought and used in this gun Remington Centerfire Cartridges 150 GR.

My Dad bought this gun new and gave it to me for Christmas 1980. Other than the hinge plate flying open this has been a great gun for me.

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

①**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS** ...F YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE ...S (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR

...arm before sending it.
...event further damage in shipping and handling. Preferably, ship in a
...ay not be returned.)
...arm to prevent loss or c...
...UPS or Parcel Post. Ren...
...purchase insurance fr...

All Rights Reserved. | ...

Serial Number: A6826321

Model: 700 PS 7962

RE00105776

Found @ opening bench — Follows down & fires when safe is released

[illegible]

Date: 12/29/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: W. DAVID JARRETT

R.E. Number: 105 776

Reason for inspection: safety mod. program

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6826321 Date of Manufacture: 10/79

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 7963

Feeding: —

Extraction/ejection: —

Trigger pull: 4#

Manual safety: OKAY – BOLT LOCK

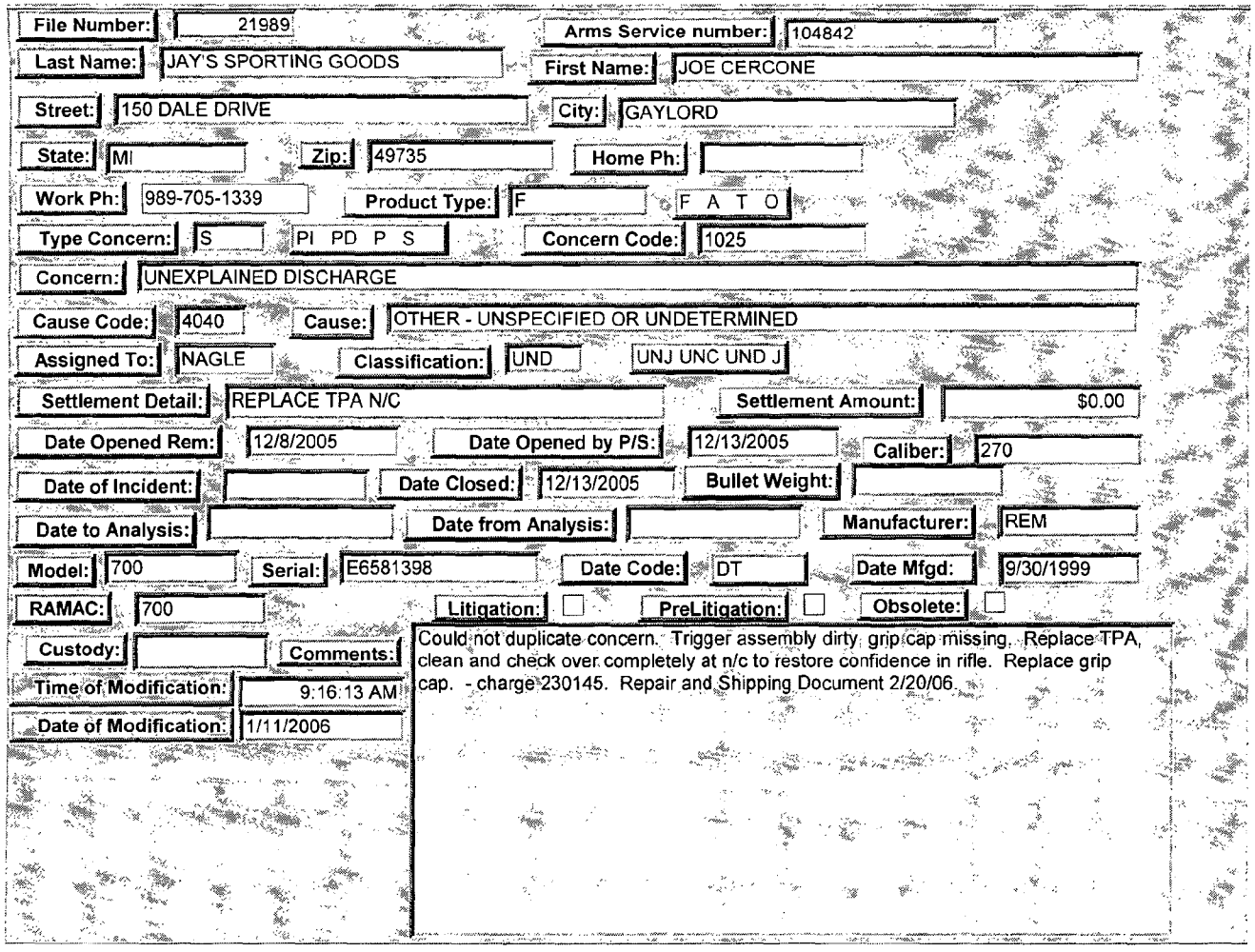
Test firing results (if applicable): —

DISPOSITION

TRIG. SET SCREWS ALTERED, TRIG. ASSM. DIRTY + STICKY. Replace TPA, check over, clean under bolt lock programFor $20.00 Quote

ADDITIONAL COMMENTS

PS 7964



File Number:	21989	Arms Service number:	104842
Last Name:	JAY'S SPORTING GOODS	First Name:	JOE CERCONE
Street:	150 DALE DRIVE	City:	GAYLORD
State:	MI	Zip:	49735
Home Ph:		Work Ph:	989-705-1339
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1025	Concern:	UNEXPLAINED DISCHARGE
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J		Settlement Detail:	REPLACE TPA N/C
Settlement Amount:	$0.00	Date Opened Rem:	12/8/2005
Date Opened by P/S:	12/13/2005	Caliber:	270
Date of Incident:		Date Closed:	12/13/2005
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	E6581398
Date Code:	DT	Date Mfgd:	9/30/1999
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Could not duplicate concern. Trigger assembly dirty, grip cap missing. Replace TPA, clean and check over completely at n/c to restore confidence in rifle. Replace grip cap. - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	9:16:13 AM		
Date of Modification:	1/11/2006		

PS 7965

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Charles Swanson
RE00104842	E6581398	Date Received - 12/13/2005
Account # - R-	Model 700 Center Fire Caliber; 270 WIN SYN	Estimate Date -
		Current Date - 12/15/2005

Customer
JAYS SPORTING GOODS
150 DALE DRIVE

GAYLORD. MI 49735 US

Return To
JAYS SPORTING GOODS
150 DALE DRIVE

GAYLORD. MI 49735 US

Phone (H) (989)-705-1339
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M150	GRIP CAP IS DAMAGED	M993	GRIP CAP MISSING
M990	FIRES OUT OF BATTERY		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
F300520	710 GRIP CAP	1	1	0	Y
Part Total:		**2**	**2**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000119	GR-TEST	1	1	0	Y
4000294	GR-CHECK TPA	1	1	0	Y
Service Total:		**2**	**2**	**0**	

ProblemNotes: Could not duplicate concern will replace trigger assm. at n/c to restore confidence in rifle.Will replace missing grip cap too. * # 230145

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 7966

5th 9/99

JAY'S SPORTING GOODS, INC.

150 DALE DR.
GAYLORD, MI. 49735
(989) 705-1339

No 19268

DATE 12-3-05 CLERK KEW

NAME JOESEPH ACCECOME

ADDRESS 165 DOE B LN

CITY ROGERS CITY STATE MICH.

ZIP 49779-2026 PHONE 9897342554

DL # C625 441 027 724

MAKE REM.

MODEL 700 SIZE 270 WIN

CALIBER OR GAUGE

SERIAL # E6581398

STORE # CANCELED

WORK TO BE DONE FIRES WITHOUT TRIGGER
NEEDS ATTENTION
GRIP CAP TO BE REPLACED

SENT TO _____ INSURE FOR _____

RA # _____

DATE RETURNED _____

TOTAL CHARGES _____ OVER

DATE PICKED UP _____

SIGNATURE _____

PS 7967

could not duplicate concern.
Trig. Assm. Dirty, grip cap, mix
replace TPA, check over, clean
at N/C to restore confidence in
rifle. Replace Grip cap.

* #230145

Serial Number: E6581398

Model: 700

RE00104842

Log #
00000001603

PS 7968

Date: 12/13/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Jay's S.G.

R.E. Number: 104842

Reason for inspection: Fires without trig.

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: EL581398 Date of Manufacture: 9/99

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: Grip cap miss.

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY

Headspace: —

Function evaluation:

PS 7969

Feeding: —

Extraction/ejection: —

Trigger pull: 5 lb

Manual safety: OKAY

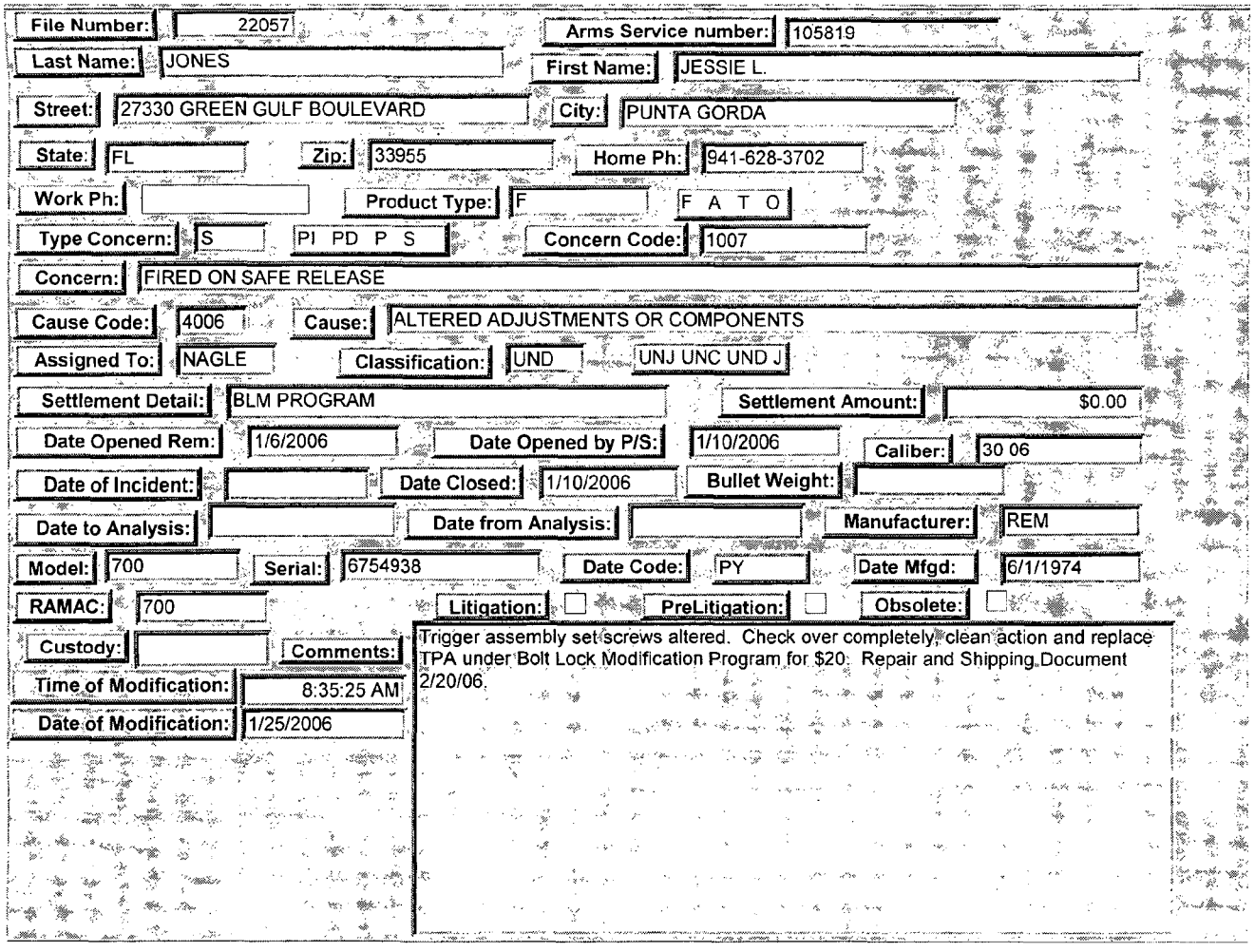
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig. ASSM. Dirty, grip cap miss. Replace TPA, check over, clean w/ N/C to restore confidence in rifle, Replace Grip cap. #230145

ADDITIONAL COMMENTS

PS 7970



File Number:	22057	Arms Service number:	105819
Last Name:	JONES	First Name:	JESSIE L.
Street:	27330 GREEN GULF BOULEVARD	City:	PUNTA GORDA
State:	FL	Zip:	33955
Home Ph:	941-628-3702		
Work Ph:		Product Type:	F
F A T O			
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	NAGLE	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006	Date Opened by P/S:	1/10/2006
Caliber:	30 06		
Date of Incident:		Date Closed:	1/10/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6754938
Date Code:	PY	Date Mfgd:	6/1/1974
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Trigger assembly set screws altered. Check over completely, clean action and replace TPA under Bolt Lock Modification Program for $20. Repair and Shipping.Document 2/20/06.
Time of Modification:	8:35:25 AM		
Date of Modification:	1/25/2006		

PS 7971

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
ax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number	Description/Serial Number	Date Received - 1/17/2006
RE00105819	6754938	Estimate Date - 1/10/2006
Account # - R-	Model 700 Center Fire Caliber: 3006	Current Date - 1/20/2006

Customer
JESSIE JONES
27330 GREEN GULF BLVD

PUNTA GORDA. FL 33955 US

Return To
JESSIE JONES
27330 GREEN GULF BLVD

PUNTA GORDA. FL 33955 US

Phone (H) (941)-628-3702
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M178	TRIG ADJ SCREWS RESET, CANNOT F
M992	WHEN MOVING SAFETY OR CLOSING BOLT GUN WI	M240	BOLT LOCK SAFETY MODIFICATION

Technician's Comments

Condition	FIRES OUT OF BATTERY
ProblemNotes	Will replace trigger assm. and check over , clean and test under bolt lock progam for $20.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
Service	**Total:**	**22**	

PS 7972

Remington

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700	**Serial Number:** 6754938
Name: Jessie L. Jones	**Date of Purchase:** 2003
Address (no PO Boxes): 27330 Green Gulf BLVd.	
City: Punta Gorda	**State:** Florida **Zip:** 33955
Phone (Daytime): (941) 628-3702	**Fax:**
E-mail Address:	
Please describe your problem: Periodically, when moving the safety to the fire position, the gun will fire. I also found that when closing the bolt in the fire position, gun may also fire. 10576	
Additional Information: (Ammo type, brand, handload specifications, etc.)	

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

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Trig. Assm. setscrews Altered
Replace TPA, clockover clean
under bolt cock program
for $20.00 Quote

Serial Number: 6754938

Model: 700

RE00105819

PS 7973

Date: 1/9/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Jessie L. Jones

R.E. Number: 105819

Reason for inspection: FSR & FBC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6754938 Date of Manufacture: 6/74

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: DIRTY

Headspace: —

Function evaluation:

PS 7974

Feeding: —

Extraction/ejection: —

Trigger pull: 1.5#

Manual safety: OKAY - BOLT LOCK

Test firing results (if applicable): —

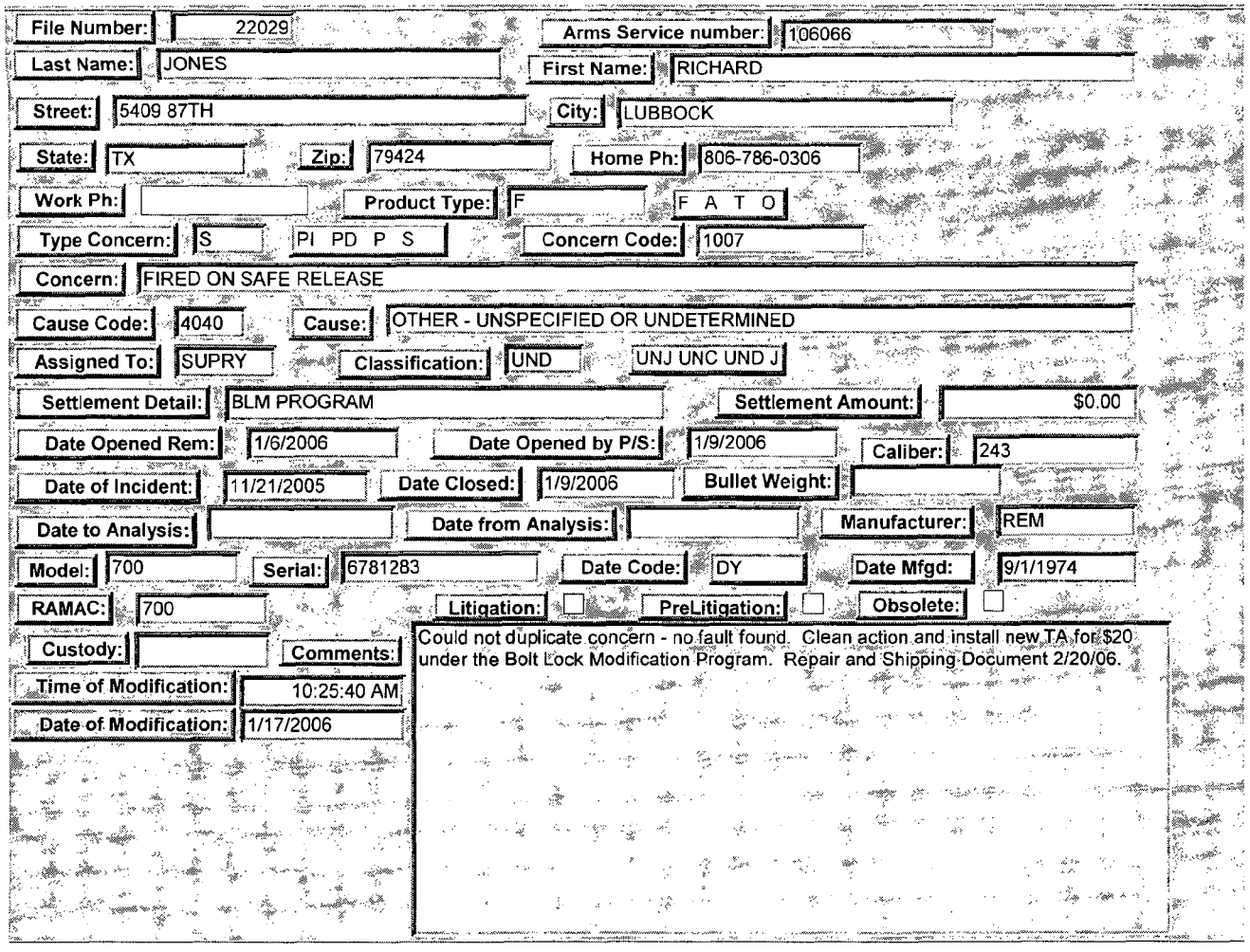
DISPOSITION

TRIG. ASSM. SET SCREWS ALTERED. Replace TPA, check over, clean under BOLT LOCK PROGRAM for $20.00 quote

ADDITIONAL COMMENTS

PS 7975

PS 7976



File Number:	22029	Arms Service number:	106066
Last Name:	JONES	First Name:	RICHARD
Street:	5409 87TH	City:	LUBBOCK
State:	TX	Zip:	79424
Home Ph:	806-786-0306		
Work Ph:		Product Type:	F (F A T O)
Type Concern:	S (PI PD P S)	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006	Date Opened by P/S:	1/9/2006
Caliber:	243		
Date of Incident:	11/21/2005	Date Closed:	1/9/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	6781283
Date Code:	DY	Date Mfgd:	9/1/1974
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern - no fault found. Clean action and install new TA for $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.
Time of Modification:	10:25:40 AM		
Date of Modification:	1/17/2006		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number	Description/Serial Number	Date Received - 1/11/2006
RE00106066	6781283	Estimate Date - 1/10/2006
Account # - R-	Model 700 Center Fire Caliber: 243 WIN	Current Date - 1/13/2006

Customer	Return To
RICHARD JONES	RICHARD JONES
5409 87TH	5409 87TH
LUBBOCK. TX 79424 US	LUBBOCK. TX 79424 US
Phone (H) (806)-786-0306	Fax (806)-741-6295
Phone (W)	Email RJ.7167@SBC.COM

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M238	CLEAN & INSPECT (SAFETY PROGRA
M992	FIRED WITHOUT TOUCHING TRIGGER	M239	REPLACE TRIGGER ASSEMBLY

Technician's Comments

Condition	FIRED OUT OF BATTERY
ProblemNotes	Quoted for replacing trigger assy. under the bolt lock safety modification program.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000116	GR-LABOR	20	N
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**23**	

PS 7977

4/74 54

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL 243	**Serial Number:** 6871283
Are you the original owner?: ☐ YES ☑ NO	
Name: Richard Jones	**Date of Purchase:** 10/1990
Address (no PO Boxes): 5409 98th	
City: Lubbock	**State:** Texas **Zip:** 79424
Phone (Daytime): (806) 786-0306	**Fax:** (806) 741-6295
E-mail Address: rj7167@sbc.com	

☐ I would like to receive future e-mail updates from Rem

Please describe your problem:

SEE ATTACHED

could not duplicate concern. Applied TPA, checked over, clean under Bolt Lock Program Con # 20.00. Quote

Serial Number: 6781283

Model: 700

RE00106066

Ammunition Information:

Manufacturer: REMINGTON	Type: 243 WIN R243W3
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:	BIRCHWOOD CASEY SUN SCRUBBER
How often do you clean the bore? (Months or Number of rounds)	Every 50 or so
How often do you clean the action? (Months or Number of rounds)	SAME
How often do you clean the trigger assembly? (Months or Number of rounds)	SAME
Brand of lubricant used:	BROWNING

PS 7978

Richard C. Jones
5409 87th St.
Lubbock, Texas
79424
(806) 794-0007 home
(806) 786-0306 cell
rj7167@sbc.com

Remington Firearms
11/28/2005

I have what I believe is a defective and dangerous Remington 700 ADL # 6871283. Please see the details as to what has happened with this gun.

Purchased the gun second hand 10/1990.

Same year as purchased, attempted to shoot the gun and when the trigger was pulled the gun did not fire. I released the trigger to look at the gun and in a matter of seconds WITH OUT the trigger being pulled, it discharged! I chambered another round and the gun fired again as soon as the bolt was closed. Again WITH OUT the trigger being pulled! (It was cold that morning and the gun had been in its case inside my truck overnight.) I lubricated the gun and hunted the remainder of the weekend without any further problems.

Upon returning from the hunt I had the gun cleaned and serviced by an amateur gunsmith. After cleaning the gun, he placed it in a freezer overnight and it worked fine and has worked fine ever since then until the present.

On 11/21/05, I was preparing to shoot at a deer with the gun. I had it laying horizontally across my lap as I put 2 cartridges into the magazine. (The safety was in the FIRE position as is necessary to open the bolt.) After chambering the cartridge, I attempted to put the safety in the SAFE position, but was unable to as it was stuck. I opened the bolt and placed the safety in the SAFE position and closed the bolt. After closing the bolt, I was looking at the gun trying to figure out why the safety had previously jammed. I decided to take the gun off SAFE and in the FIRE position. As soon as I did the gun immediately discharged WITH OUT the trigger being pulled! I

immediately inspected the trigger area to see if anything had come near the trigger that may have pulled it, but nothing had.

I have 10 Remington rifles / shotguns and am very fond of your products. This is the only gun I have ever had any problems with. I purchased this gun with the intention of passing it on to one of my two sons when they were old enough to have it, but I am now afraid to even use the gun myself for fear of it discharging again and possible causing a severe injury or death to someone. I would really like to have this gun be in a SAFE and USEABLE condition, but as it now, I would be afraid for anyone to use it!

Evidently, Remington felt the need to modify the safety's on the 700 where as the bolt can be opened with the safety in the SAFE position as two later versions I own have this function.

Would your company consider prolonging my use of this gun by upgrading the gun to the improved safety? I am very fond of this gun and I would hate to have to make it where it could never be fired again. Also, could there be a malfunction in ~~11/28/2005~~
the firing pin mechanism contributing to this problem?

Anything that could be done to keep this gun usable and in safe working order would be greatly appreciated!

Thank You,

Richard C. Jones

PS 7980

Date: 1/9/06

By: B. TDAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Richard Jones

R.E. Number: 106066

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 700

Serial Number: 678283 Date of Manufacture: 9/74

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 7981

Feeding: —

Extraction/ejection: —

Trigger pull: 5#

Manual safety: OKAY – BOLT LOCK

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, checkout, clean under BOLT LOCK PROGRAM for $20.00 Quote

ADDITIONAL COMMENTS

PS 7982

Remington Arms Co., Inc.
Product Service
Legal Case #:620

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/16/2006					

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	John	Kramer	855 Squiresville Rd	Owenton	KY	40359		H 502-484-3226 E johnk381@aol.com

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI	Took flesh off of thumb				
PD		Cause:4079 Other - Unexamined		N	ok
S	Fired on Safe Release	Concern:1007 Fired on Safe Release			
C					

11/16/06-John Kramer sent in an email to Remington and left me a message. He states that the gun discharged when moving the safety from safe to fire. He would like the gun looked at and repaired or replaced. Loves Remington.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm UM	27480	G6240119		12/2/2002 6:15:32 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART DC 6003R-REGULAR		U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/16/06-Sending ARS, Box, Letter. Have firearm evaluated for repair.lw

Examination[Remington/CF/BA] PS 7983

Part	Sub-Part	Code	Comment

620

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
	11/16/06						

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	JOHN	KRAMER						503 [illegible] 1578
Incident								JOHN [illegible]

Incident Information

Claims				Codes	Repair Est.	Medical Treatment	Medical Status
PI		S		Cause:			
PD		C		Concern:			

Showing [illegible]
Shot [illegible] person

Incident:
took flash of them, friend ringing [illegible]

BOX
ARS
LTR

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	700	7MM UM				
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			

Ammunition Information – Factory or Reloads

Manufacturer:	
Caliber:	
Bullet Type	
Bullet Weight:	
Lot # of ammunition:	

Other Products Information -

PS 7984

Serial Number: G6240119

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700	27480	ILN	12/2/2002	MODEL 700.TM ADL SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 24" BARREL 7MM REM MAG

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/01/27	SHIP	OHL	WAL-MART DC 6003R-RE	72143	0080907191	almolt	

FFL:5-71-007-01-4F-13193

Location: Arms Services
Not on File at this location

Location: Custom Gun Shop
Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
700	27480	ILN	12/02/2002	MODEL 700.TM ADL SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 24" BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transfered	12/03/2002	Staging		P2021219	T2001471			

History:

Date	Action	User	Activity Description
2002/03/04	Assigned	lewisrj	700
2002/03/07	Rolled	brygidowwr	
2002/12/02	Packed	bassdp	.FA0587.FB15168.FC8279
2002/12/02	Correction	bassdp	Packer Print
2002/12/02	Warehoused	wandelll	4114752
2002/12/03	Transfered	macrinakl	To: OHL on T2001471

Location: Mayfield
Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
700	27480	ILN	12/02/2002	MODEL 700.TM ADL SYNTHETIC BOLT ACTION CENTERFIRE RIFLE 24" BARREL 7MM REM MAG

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	01/27/2003	Intransit	010254415		T2001471	94613	0080907191	

History:

Date	Action	User	Activity Description
2002/12/05	Received	walkersk	From: ILN on T2001471
2002/12/05	FivePack Add	saulsberrylg	OverPack: 010254415
2002/12/06	PhyInv	SB	PalletNbr:P10067324
2002/12/06	LocChange	KJM	Location: FA46A34 RF
2002/12/09	PalletAdd	KJM	Pallet: P10067590 RF
2002/12/09	LocChange	KJM	Location: FA45B40 RF
2002/12/21	LocChange	KJM	Location: FA46A34 RF
2003/01/27	ShipUnitAdd	PAI	Shmt:94613 PO:4550240269 SU:S10307984 - RF
2003/01/27	Shipped	almolt	Shmt: 94613 Delv: 0080907191

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/01/27	SHIP	OHL	WAL-MART DC 6003R-RE	72143	0080907191	almolt	

Location: Arms Service Repairs
Not on File at this location

Location: Remington Authorized Repair Centers
Not on File at this location

Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 7985

Reference #
061105-000085

Status
[redacted]ed

[redacted]gned to
Administrators
Laura

Topic
Firearms
Centerfire Rifles

Queue
CSR

Date Created
11/05/2006 06:23 PM

Initial Response
None

Last Updated
11/16/2006 12:13 PM

Customer SmartSense
+1 (on -3 to +3 scale)

Staff SmartSense
+1 (on -3 to +3 scale)

7mm REM mag

Discussion Thread

Note (Laura) 11/16/2006 12:13 PM

11/16/06-I have spoken with Mr. Kramer and will have the gun sent to the factory attn: Product Service.lw

Response (Laura) 11/16/2006 12:13 PM

Dear Mr. Kramer,
We apologize for the delay in response. Thank you for calling in with your issue.
Per our phone conversation, I will send you a prepaid shipping label, box, and instructions on getting your firearm to our factory.
If you have any questions, please feel free to contact me at 800-243-9700 ext 8789.

Laura Watson
Consumer Affairs Administrator

Customer (John Kramer) 11/09/2006 10:42 AM

-----Original Message-----
From: info@remington.com
To: johnk381@aol.com
Sent: Sun, 5 Nov 2006 6:23 PM
Subject: 7mm REM mag [Incident:061105-000085]

Your question has been received. You should receive a reply within 1-2 days. Thank you. You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded. [===> I have not received a reply, it has been longer then 1-2 days? <===] [===> Please enter your reply above this line <===] If your issue remains unresolved, please update this questionat http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=johnk381@aol.com&p_enc_passwd=&p_next_page=myq_upd.php&p_iid=245943-&p_created=1162768984 Question Reference #061105-000085 ---------- ---- Summary: 7mm REM mag Product Level 1: Firearms Product Level 2: Centerfire Rifles Date Created: 11/05/2006 06:23 PM Last Updated: 11/05/2006 06:23 PM Status: Unresolved Discussion Thread ---------- ---------- Customer (John Kramer) - 11/05/2006 06:23 PM i have a model 700. while taking the weapon from safety to fire, it discharged. besides the ringing in my friends ear and the flesh removed from the end of my thumb, everyone is okay. now what do i do with this piece of junk??? it was purchased at walmart. Auto-Response - 11/05/2006 06:23 PM No matches were found. ---------- ---------- We hope that thisinformation will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST. Remington Arms Co. -- America's Oldest Gunmaker 870 Remington Drive, Madison, NC 27025 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801 Visit us in Remington Country at http://www.remington.com/ REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! Whether you are a beginner or an advanced user, our new Safety Section is a must for everyone. http://www.remington.com/safety ----------

---

CHECK OUT THE NEW AOL. Most comprehensive set of free safety and security tools, free access to millions of high-quality videos from across the web, free AOL Mail and more.

Customer (John Kramer) 11/09/2006 10:32 AM

It is now 11/9/06 and I have not received a reply? I need to know what to do with this rifle, Thank you

Customer (John Kramer) 11/05/2006 06:23 PM

i have a model 700. while taking the weapon from safety to fire, it discharged. besides the ringing in my friends ear and the flesh removed from the end of my thumb, everyone is okay. now what do i do with this piece of junk??? it was purchased at walmart.

Auto-Response 11/05/2006 06:23 PM

No matches were found.

Primary Contact

First Name: John
Last Name: Kramer
Organization:
Login: johnk381@aol.com
Password:
Title:
Contact Type:
Email: johnk381@aol.com
Email - Alternate #1:
Email - Alternate #2:
Office Phone:
Mobile Phone:

PS 7986

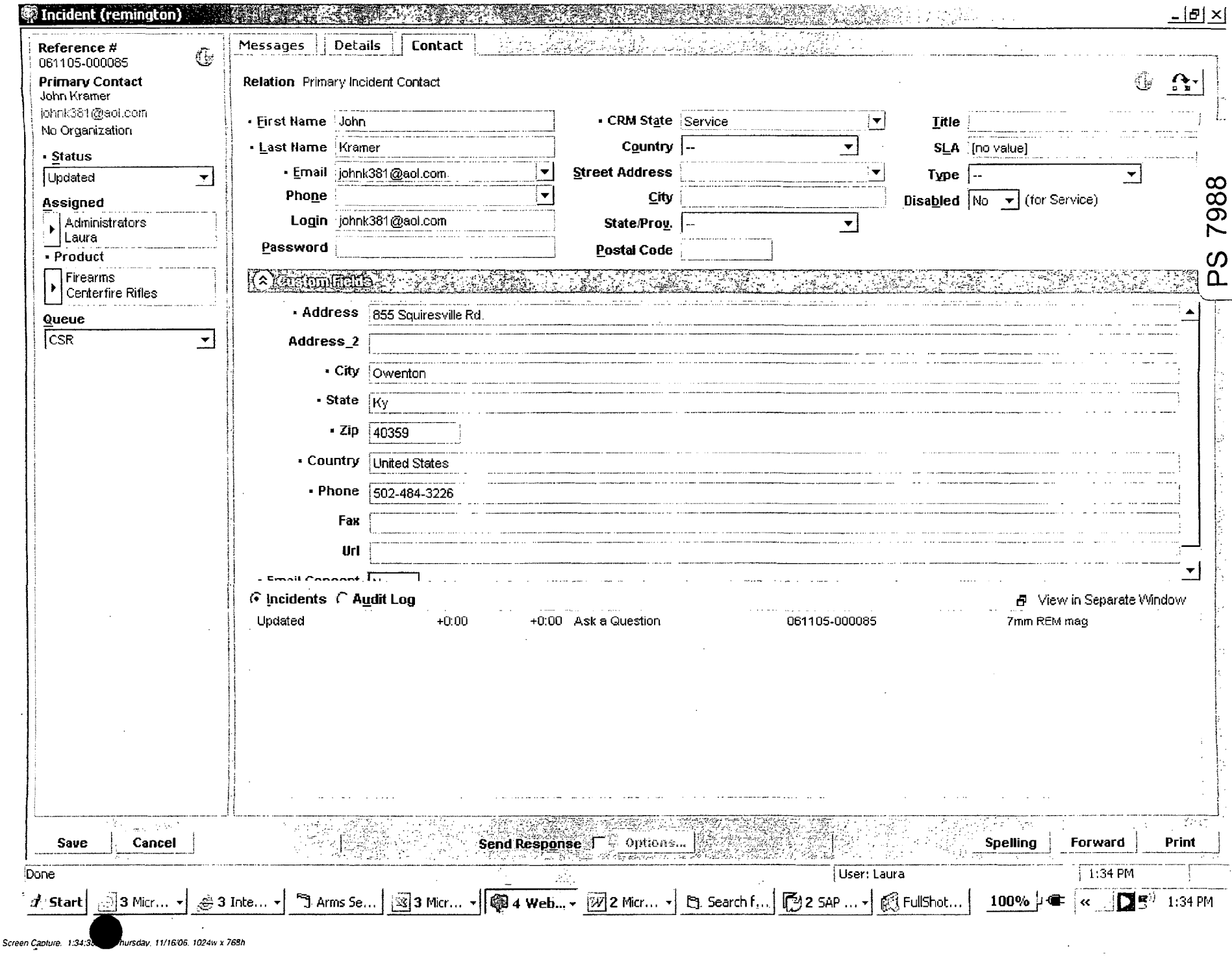
Fax:
Assistant Phone:
Home Phone:

Street
City
State/Province
Postal Code
Country

Additional Information

Model_Number: 700
Serial_Number: G6240119

PS 7987



PS 7988

Screen Capture. 1:34:3[illegible] hursday, 11/16/06. 1024w x 768h

Remington®

November 16, 2006

John Kramer
855 Squiresville Rd.
Owenton, KY 40359

Subject: Model 700 Serial number G6240119
RE: Case # 620

Dear Mr. Kramer,

We were sorry to learn of the unfortunate incident that you experienced while you and your daughter were out shooting. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the rifle back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

JOHN KRAMER
855 SQUIRESVILLE RD
OWENTON KY 40359

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6641 6332

BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: JOHN KRAMER/LW
REF 2: REF# G6240119

UOW 8.0.16 UPS Thermal 2 SD.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping advice, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 7990

Remington Arms Co., Inc.
Product Service
Legal Case #:368

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
116224	8/31/2006	9/1/2006	9/1/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Troy	Kissler	1009 Davis Road West	Odessa	WA	99159		H 509-982-9952

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD	Cause:4015	Improper Maintenance			
S Fired on safe release	Concern:1007	Fired on Safe Release		Unknown	
C					

Trigger and trigger pin rusted causing trigger to bind or not return under the sear.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/300 WEATH	27541	T6230062	AR	3/13/1997

Date Purchased	Where Purchased	Accessories	Original Owner
12/10/1997	SPORTS SOUTH INC	TWO PIECE SCOPE BASE	Y

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special ice						

Repair/Replacement Cost	Repair/Replacement Date

Quote at 1/2 normal charges for cleaning action, and installing a new TA.

PS 7991

E[redacted]ination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/1/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER AND PIN RUSTED,TRIGGER BINDING/STICKING FORWARD
Barrel	Description		24" 300 WEATH MAG SS MB
	Date Code		AR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
[redacted]	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking [redacted]	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	

PS 7992

Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	COULD NOT CHECK PROPERLY
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
ger	Condition	---Select---	TRIG AND PIN RUSTED
	Pull	---Select---	
	Altered	False	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7993

CASE # 368

Factory Repair Form

Return to Previous Page

AR 3/97 24"

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700	**Serial Number:** T6230062	
Are you the original owner?: ☑ YES ☐ NO		
Name: TROY KISSLER	**Date of Purchase:** 12-10-97	
Address (no PO Boxes): 1009 DAVIS RD WEST		
City: ODESSA	**State:** WA	**Zip:** 99159
Phone (Daytime): 509-982-9952	**Fax:**	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) troykissler@odessaoffice.com		
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.		

Please describe your problem and date of ocurrence:

When switching from safety to fire the rifle will fire on its own. If you pull outward on the trigger this will not happen but if the trigger is bumped when the gun is on safety, and then the safety switch is moved to fire the rifle will discharge on its own. I have never had any work preformed on the gun or the trigger and I bought it new.
Way To Go Remington!!!
I have read about people getting killed and the law suits in the paper. Remington's excuses about keeping the gun pointed in a safe direction doesn't cut it for me.
If I even get charged for the shipping I think I'll throw up.

TR19 + TR19 PIN RUSTED, causing TR19 TO BIND/STICK FORWARD. Replace TPA/check owners clean AT 1/2 MSP Quote

500 characters left

Ammunition Information:		
Manufacturer:	Type:	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
	Primer Used:	
	Reloader Used:	

Serial Number: T6230062

Model: 700

RE00116224

ber of rounds)

PS 7994

How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:
How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☐ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)
What were the services performed?)
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your INSURED firearm by either UPS or Parcel Post to: **Remington Arms Co., Inc.** **Attn: Arms Service Division** **14 Hoefler Avenue** **Ilion, NY 13357**
ⓘ **WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Charge repairs will be processed using the following guidelines: :: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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Remington

PS 7995

ROCKY'S II, INC.
dba ROCKY'S HOUSE OF GUNS

615 N. Wenatchee Avenue • Wenatchee, Washington 98801
Bus: (509) 663-7973 • Fax: (509) 663-2106

6179

Name	Roy Kissler	Date	12-10-97	Sold By		Charge
Address	1009 W. Davis Rd.	Phone		Cash		Lay-away
City	Ooosa	State	WA	Zip Code	99159	Check	Spec. Ord
FFL#		Exp. Date		Resale#			

QTY.	DESCRIPTION	PRICE	AMOUNT
1	Remington 700 BDL DM SFS MB 300 Wby	649.95	649

Remington Arms Co., Inc.
Product Service
Legal Case #:423

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
117021	9/21/2006	9/22/2006	9/22/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jim	Kaiser	3767 Atchafalia LV Road	Krotz Springs	LA	70750		W 225-336-2196 C 225-381-3071

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI					
PD Fired on Safe Release	Cause:4038	Could Not Duplicate Concern		Unknown	
	Concern:1007	Fired on Safe Release			
C					

Customer says - that when the rifle gets dirty from firing black powder that it will fire as the safe is released. As received we could not duplicate the concern.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/50 CAL	27572	ML099637	DR	9/17/1997
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
	FABER BROS INC		U			

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA special price						

PS 7997

Repair/Replacement Repair/Replacement

Cost **Date**

Trigger and trigger pin found to be rusted. Clean action and install a new TA at 1/2 normal charges.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/22/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER AND TRIGGER PIN RUSTY
Barrel	Description		24" 50 CAL ML
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Worn; Functioning	
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
	Condition	Slightly Worn; Functioning	TRIG AND PIN RUSTY

PS 7998

Trigger	Pull	---Select---	4.5#
	Altered	False	

PS 7999

CASE # 423

4.5 # DR 9/97

TO: REMINGTON

This gun gave me trouble about a year after I got it. I shoot black powder and it gets very dirty. After that first year it started going off when I would go from safe to fire without touching the trigger. It can be very dangerous if you're not alert to the problem. If cleaned thouroly it does not happen. But as I said black powder is very dirty. It is clean now so you ma have to get it gritty to se what I mean. If you have any questions call 334-566-2180 or 225-281-3071. Thanks. My home address is 3767 west atchafalia LV. Road Krotz Springs LA. 70750.
The gun is a model 700 Muzzle loader ser: ML 099637.

JIM KAISER
MANAGER
WESTWAY FEED PRODUCTS
PORT ALLEN LA.
225/336/2196 OFFICE
225/281/3071 CELL
225/336/2198 FAX

117021

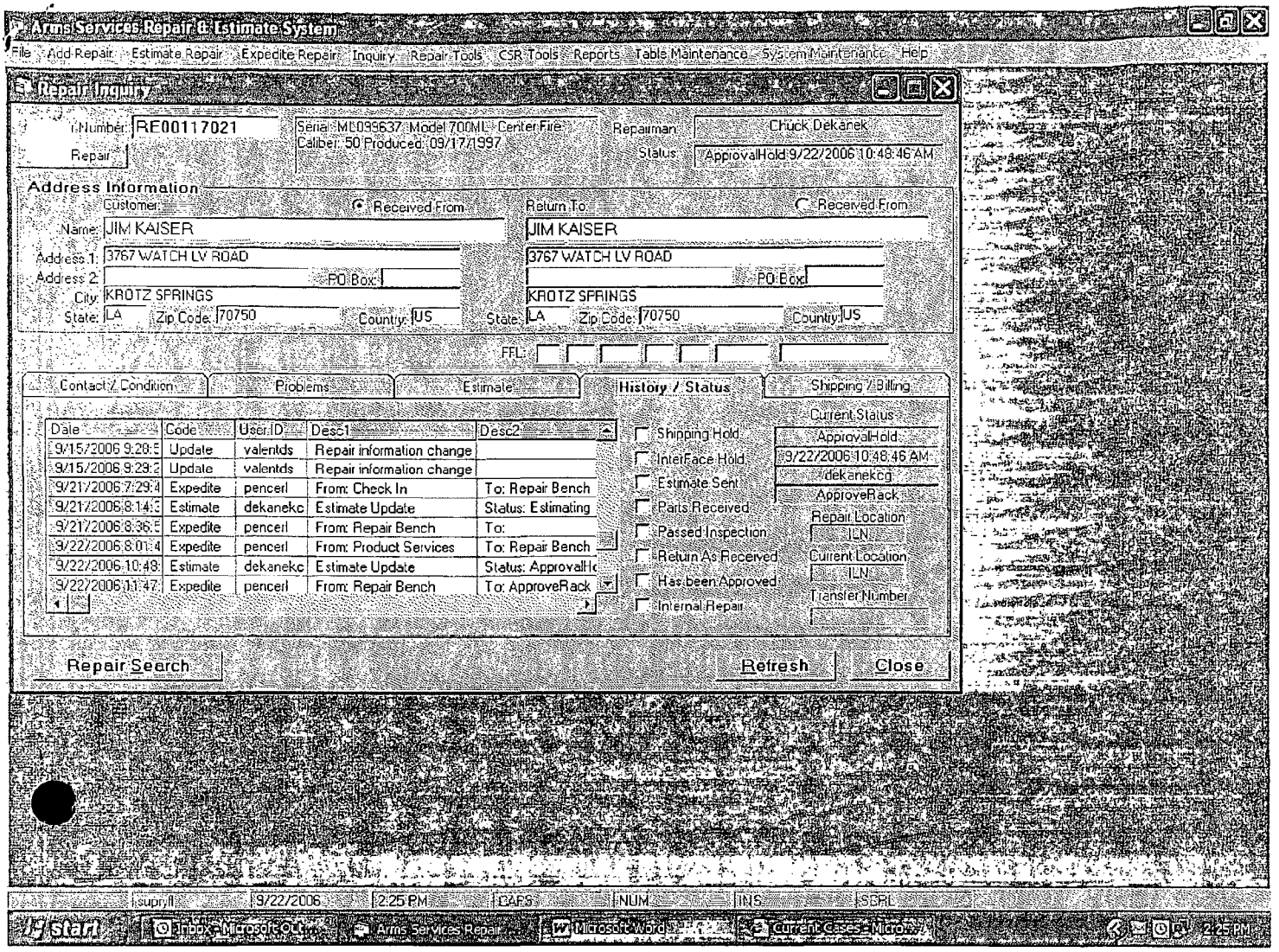
could not duplicate concern. Trig. + trig p/n rusty. Replace TPA / check over, clean AT 1/2 MSP Quote

Serial Number: ML099637

Model: 700ML

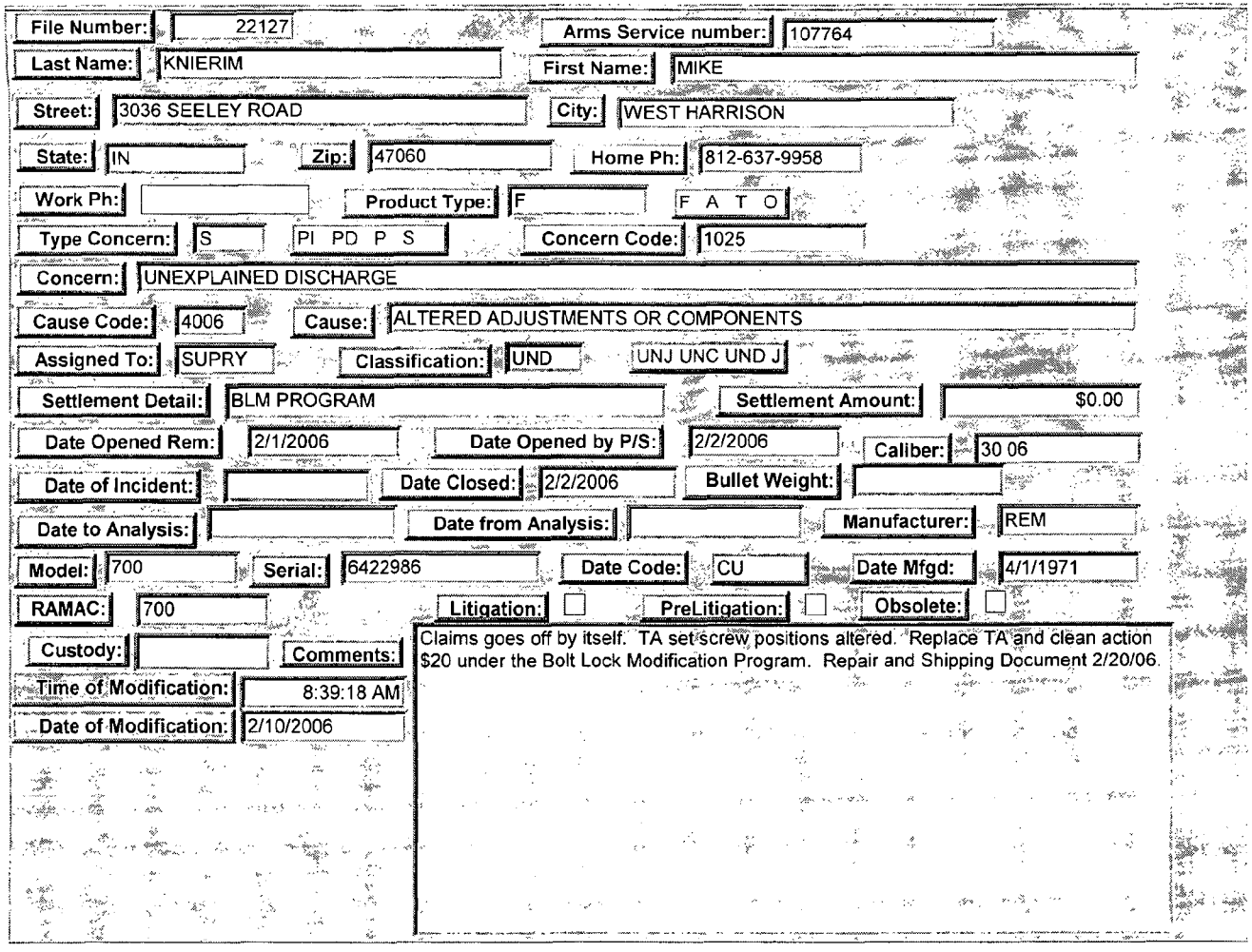
RE00117021

PS 8000


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Number: RE00117021
Repair
Serial: ME099637 Model: 700ML Center Fire Caliber: 50 Produced: 09/17/1997
Repairman: Chuck Dekanek
Status: ApprovalHold 9/22/2006 10:48:46 AM
Address Information
Customer: Received From
Name: JIM KAISER
Address 1: 3767 WATCH LV ROAD
Address 2: PO Box:
City: KROTZ SPRINGS
State: LA Zip Code: 70750 Country: US
Return To: Received From
JIM KAISER
3767 WATCH LV ROAD
PO Box:
KROTZ SPRINGS
State: LA Zip Code: 70750 Country: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1 Desc2
9/15/2006 9:28:5 Update valentds Repair information change
9/15/2006 9:29:2 Update valentds Repair information change
9/21/2006 7:29:4 Expedite pencerl From: Check In To: Repair Bench
9/21/2006 8:14:3 Estimate dekanekc Estimate Update Status: Estimating
9/21/2006 8:36:5 Expedite pencerl From: Repair Bench To:
9/22/2006 8:01:4 Expedite pencerl From: Product Services To: Repair Bench
9/22/2006 10:48: Estimate dekanekc Estimate Update Status: ApprovalH
9/22/2006 10:47 Expedite pencerl From: Repair Bench To: ApproveRack
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
ApprovalHold
9/22/2006 10:48:46 AM
dekanekcg
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryll
9/22/2006
2:25 PM
CAPS
NUM
INS
SCRL
start
Inbox - Microsoft Out...
Arms Services Repair ...
Microsoft Word
Current Cases - Micro...
2:25 PM

PS 8001

PS 8002



File Number:	22127	Arms Service number:	107764
Last Name:	KNIERIM	First Name:	MIKE
Street:	3036 SEELEY ROAD	City:	WEST HARRISON
State:	IN	Zip:	47060
Home Ph:	812-637-9958	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1025	Concern:	UNEXPLAINED DISCHARGE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	BLM PROGRAM
Settlement Amount:	$0.00	Date Opened Rem:	2/1/2006
Date Opened by P/S:	2/2/2006	Caliber:	30 06
Date of Incident:		Date Closed:	2/2/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	6422986
Date Code:	CU	Date Mfgd:	4/1/1971
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	Claims goes off by itself. TA set screw positions altered. Replace TA and clean action $20 under the Bolt Lock Modification Program. Repair and Shipping Document 2/20/06.	Time of Modification:	8:39:18 AM
Date of Modification:	2/10/2006		

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	
RE00107764	6422986	Repairman - Robert Frink
Account # - R-	Model 700 Center Fire Caliber: 3006 ADL	Date Received - 2/2/2006
		Estimate Date - 2/2/2006
		Current Date - 2/7/2006

Customer
MIKE KNIERIM
3036 SEELEY ROAD

WEST HARRISON. IN 47060 US

Return To
MIKE KNIERIM
3036 SEELEY ROAD

WEST HARRISON. IN 47060 US

Phone (H) (812)-637-9958
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRES WITHOUT PULLING TRIGGER		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	Y
Part	**Total:**	**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	Y
4000116	GR-LABOR	20	20	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
Service	**Total:**	**22**	**22**	**0**	

ProblemNotes: Trigger assembly set screws altered. Replace trigger assembly for $20.00 under Bolt Lock Program. Check over and clean.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 8003

2# 3/71

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 6422986
Are you the original owner?: ☑ YES ☐ NO	
Name: MIKE KNIERIM	**Date of Purchase:** 1972
Address (no PO Boxes): 3036 Seeley Rd	
City: W. Harrison	**State:** IN **Zip:** 47060
Phone (Daytime): 812-637-9958	**Fax:**
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem:

The gun goes off by itself, this has happen a few times. Check out gun to see if its still good enough to shoot or hunt with. If gun is not in good working condition, please do not fix just return back to me.

Ammunition Information:

Manufacturer: Remington	Type: 30 odd 6
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:

How often do you clean the bore? (Months or Number of rounds)

How often do you clean the action? (Months or Number of rounds)

How often do you clean the trigger assembly? (Months or

Brand of lubricant used:

Serial Number: 6422986

Model: 700 PS 8004

RE00107764

Trig. Assm. set screws altered. replace TPA under bolt lock program for $20.00. check over + clean.

Quote

Date: 2/2/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mike Kuerim

R.E. Number: 107769

Reason for inspection: goes off by itself

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 6422986 Date of Manufacture: 3/71

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 8005

Feeding: —

Extraction/ejection: —

Trigger pull: 2#

Manual safety: OKAY - BOLT LOCK

Test firing results (if applicable): —

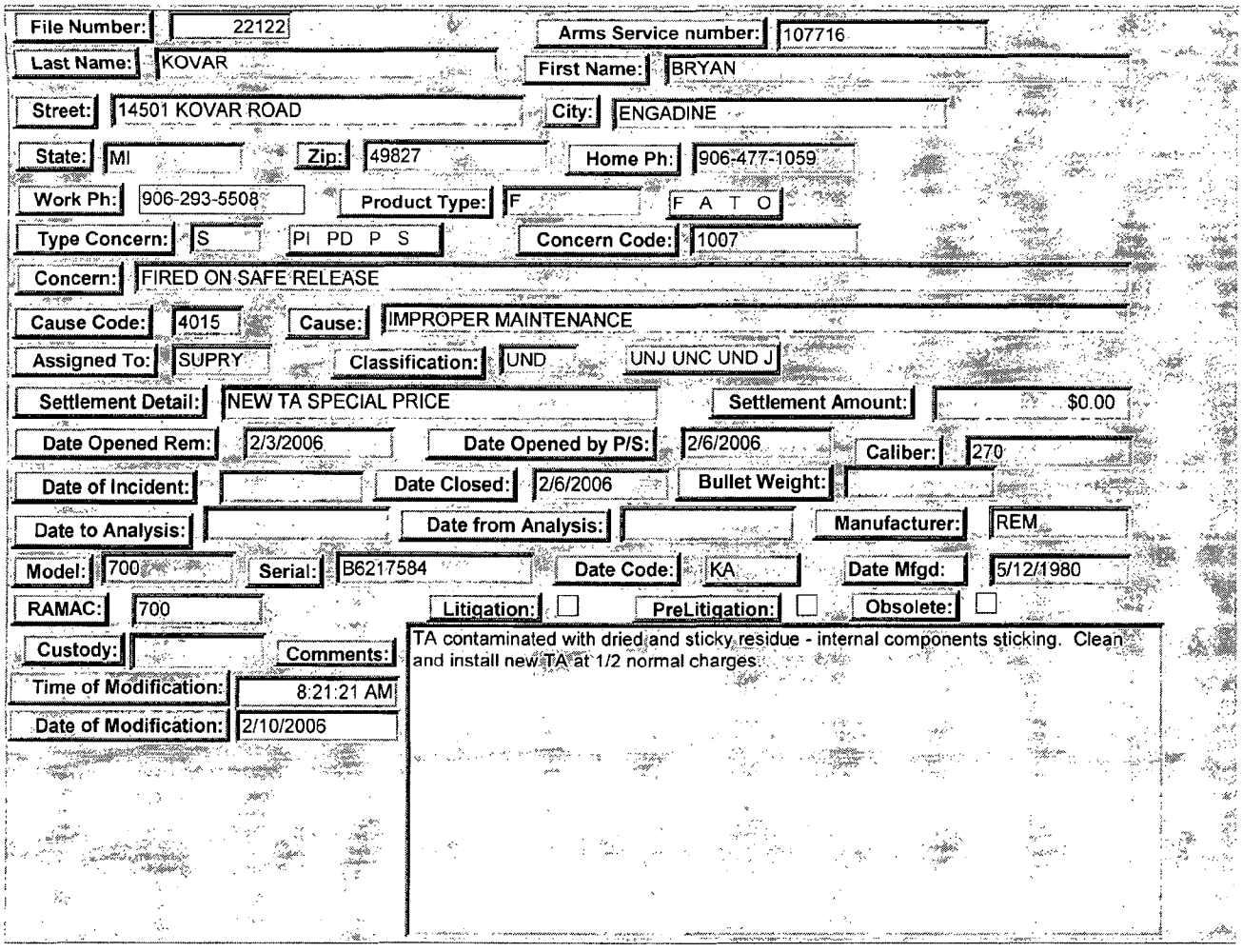
DISPOSITION

TRIG ASSM - SET SCREWS ALTERED. Replace TPA under BOLT LOCK PROGRAM for $20.00 check over + clean Rude

ADDITIONAL COMMENTS

PS 8006

PS 8007



File Number:	22122	Arms Service number:	107716
Last Name:	KOVAR	First Name:	BRYAN
Street:	14501 KOVAR ROAD	City:	ENGADINE
State:	MI	Zip:	49827
Home Ph:	906-477-1059	Work Ph:	906-293-5508
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J		Settlement Detail:	NEW TA SPECIAL PRICE
Settlement Amount:	$0.00	Date Opened Rem:	2/3/2006
Date Opened by P/S:	2/6/2006	Caliber:	270
Date of Incident:		Date Closed:	2/6/2006
Bullet Weight:		Date to Analysis:	
Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	B6217584
Date Code:	KA	Date Mfgd:	5/12/1980
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐		Custody:	
Comments:	TA contaminated with dried and sticky residue - internal components sticking. Clean and install new TA at 1/2 normal charges.	Time of Modification:	8:21:21 AM
Date of Modification:	2/10/2006		

TRIG. ASSM. IS CONTAMINATED WITH A DRIED + STICKY LUBRICATION RESIDUE CAUSING PARTS TO STICK. MUST HAVE TPA, CHECK OVER, CLEAN AT 1/2 MSP Quote

Serial Number: B6217584

Model: 700

RE00107716

PS 8008

5/80 8th

Best D & D HOME CENTERS
Quality Hardware & Building Supplies
South Newberry Ave. • P.O. Box 591 • Newberry, MI 49868
906-293-5508 FAX: 906-293-5579

Bryan Kovar
14501 Kovar Rd
Engadine, MI 49827

906-477-1059 - [redacted] evening
906-293-5508 - day

This gun is firing when you turn the safety OFF. It did this last year also, a gun smith tore it down & clean it up. The gun was fine for about 40 rounds. Trigger will get real STIFF & won't fire. This gun makes me real nervous, not sure I want this gun around anymore. I think Remington should replace it.

Thank you
Bryan Kovar

10F16

over

PS 8009

Date: 2/6/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: D & D Home Centers

R.E. Number: 107716

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6217584 Date of Manufacture: 5/80

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY/STICKY

Headspace: —

Function evaluation:

PS 8010

Feeding: —

Extraction/ejection: —

Trigger pull: 8#

Manual safety: OKAY - updated BOLT LOCK

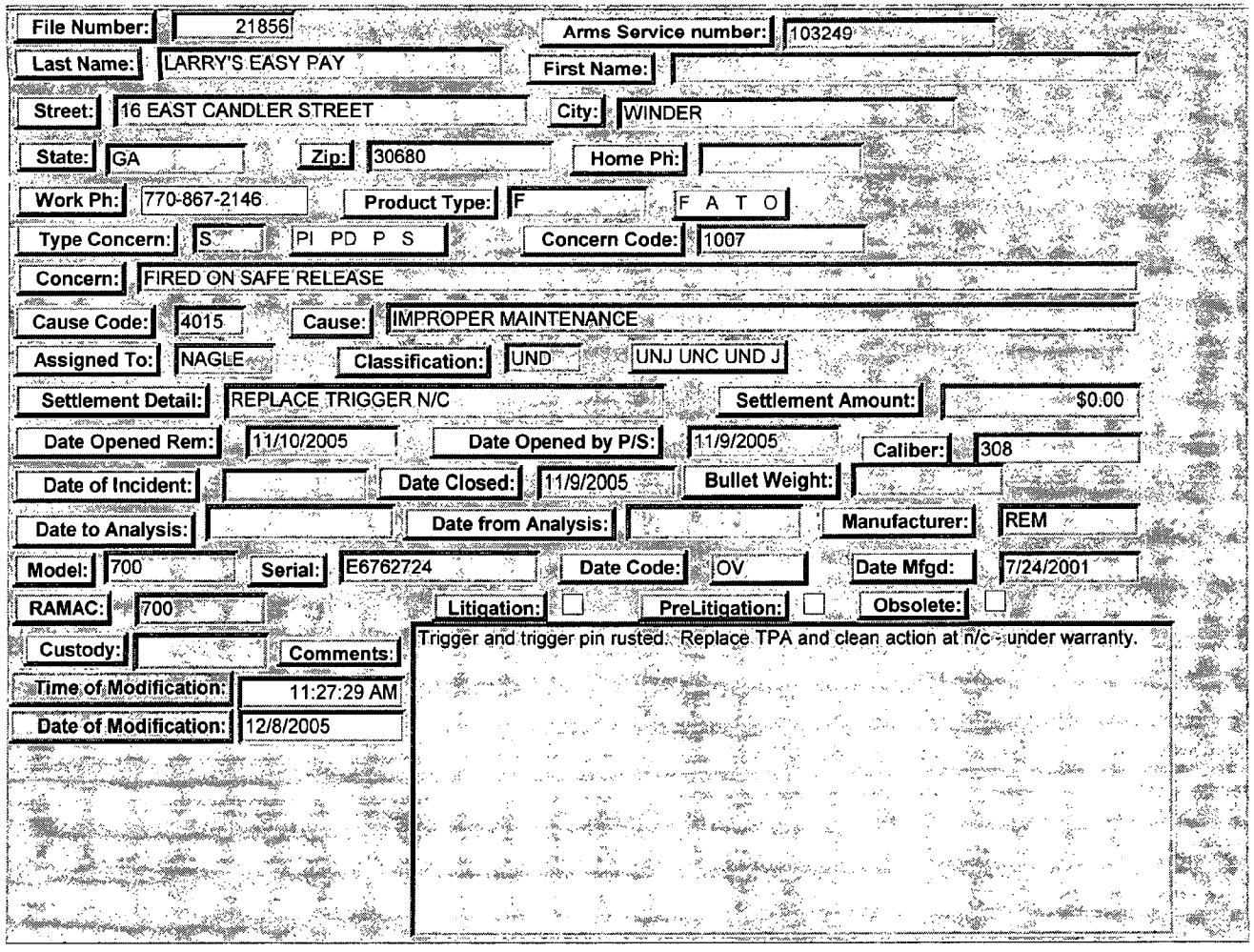
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. is contaminated with a partially DRIED AND STICKY lubrication residue causing parts to stick.

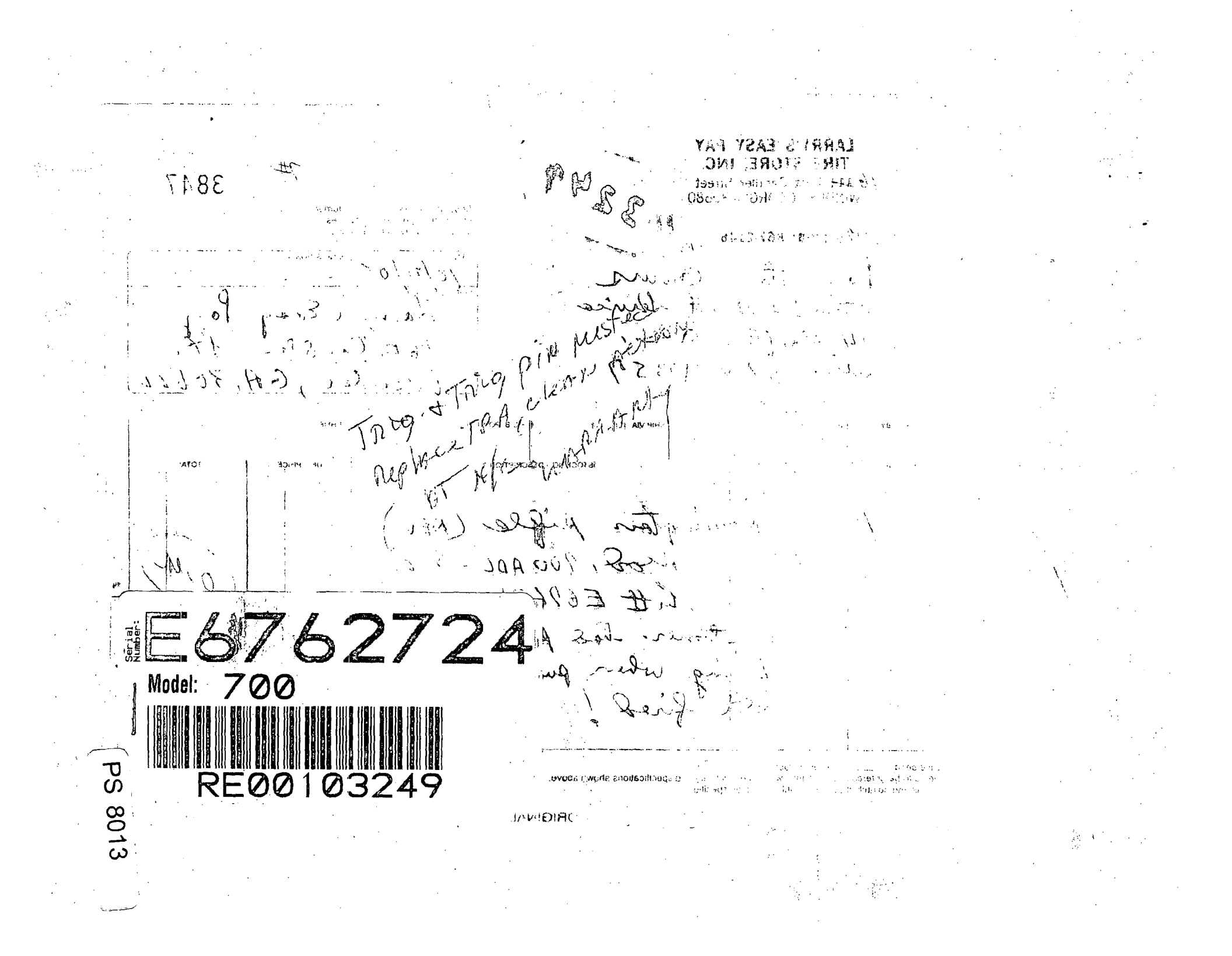
ADDITIONAL COMMENTS Replace TPA, check over, clean AT/2 MSP. Quote

PS 8011



File Number:	21856	Arms Service number:	103249
Last Name:	LARRY'S EASY PAY	First Name:	
Street:	16 EAST CANDLER STREET	City:	WINDER
State:	GA	Zip:	30680
Home Ph:		Work Ph:	770-867-2146
Product Type:	F		F A T O
Type Concern:	S		PI PD P S
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	NAGLE	Classification:	UND
			UNJ UNC UND J
Settlement Detail:	REPLACE TRIGGER N/C	Settlement Amount:	$0.00
Date Opened Rem:	11/10/2005	Date Opened by P/S:	11/9/2005
Caliber:	308	Date of Incident:	
Date Closed:	11/9/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	E6762724	Date Code:	OV
Date Mfgd:	7/24/2001	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Trigger and trigger pin rusted. Replace TPA and clean action at n/c - under warranty.		
Time of Modification:	11:27:29 AM		
Date of Modification:	12/8/2005		

PS 8012


Serial Number:
E67762724
Model: 700
RE00103249
PS 8013

SIGN TYPE DIRECTLY ON THIS LINE _____

LARRY'S EASY PAY
TIRE STORE, INC.
16 ~~111~~ East Candler Street
WINDER, GEORGIA 30680

770 (~~404~~) 867-2146

103249

PURCHASE ORDER

3847

Show this Purchase Order Number on all correspondence, invoices, shipping papers and packages.

TO Remington Arms
attn: Product Service
14 Hoefler Ave.
Ilion, NY 13357

DATE	REQUISITION NO.
10/31/05	

SHIP TO Larry's Easy Pay
16 E. Candler St.
Winder, GA. 30680

REQUISITIONED BY	WHEN SHIP	SHIP VIA	F.O.B. POINT	TERMS

QTY (ORDERED)	QTY (RECEIVED)	STOCK NO. / DESCRIPTION	UNIT PRICE	TOTAL
1		Remington Rifle (NEW) Mod. 700 ADL - 308 Ser # E6962724 Customer had problem with rifle firing when pushed off safe! ~~It~~ fired!		OVER thank you

1. Please send _____ copies of your invoice.
2. Order is to be entered in accordance with prices, delivery and specifications shown above.
3. Notify us immediately if you are unable to ship as specified.

Stan Woodall
AUTHORIZED BY

ORIGINAL

PS 8014

Date: 11/10/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Larry's Easy Pay

R.E. Number: 103249

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 103249 Date of Manufacture: 7/01

Overall external condition: Good

Barrel condition: Okay

Receiver condition: Okay

Stock condition: Okay

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Trig + pin rusted

Headspace:

Function evaluation:

PS 8015

Feeding: —

Extraction/ejection: —

Trigger pull: 7#

Manual safety: OKAY

Test firing results (if applicable): —

DISPOSITION

TRIG. & TRIG PIN RUSTED. REPLACE TPA, CLEAN ACTION; AT N/C WARRANTY

ADDITIONAL COMMENTS

PS 8016

File Number:	22093	Arms Service number:	107147
Last Name:	LEVY	First Name:	WILLIAM
Street:	1627 COMMON DR	City:	EL PASO
State:	TX	Zip:	79936
Home Ph:			
Work Ph:	915-630-6925	Product Type:	F F A T O
Type Concern:	S PI PD P S C	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	NAGLE	Classification:	UND UNJ UNC UND J
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	1/20/2006	Date Opened by P/S:	1/23/2006
Caliber:	3006		
Date of Incident:		Date Closed:	1/23/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:			
Model:	700	Serial:	B6303803
Date Code:	LB	Date Mfgd:	2/1/1981
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. Clean action and Install new TA $20 under the bolt lock modification program.
Time of Modification:	3:13:49 PM		
Date of Modification:	2/1/2006		

Remington

Factory Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700 DBL	**Serial Number:** B6303803
Are you the original owner?: X YES NO	
Name: William Robert Levy	**Date of Purchase:** 1976 ?
Address (no PO Boxes): 1627 Common Dr.	
City: El Paso	**State:** Tx **Zip:** 79936
Phone (Daytime): 915-630-6925	**Fax:** 915-598-9357
E-mail Address: I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of ocurrence: problem with safety ~~where safety~~ When Safety is taken off gun fires!	
Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder): Have used only factory loads.	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Hoppies	
How often do you clean the bore? (Months or Number of rounds) yearly.	
How often do you clean the action? (Months or Number of rounds) yearly	
How often do you clean the trigger assembly? (Months or Number of rounds) never.	

PS 8018

Brand of lubricant used:
How often do you lubricate the bore? (Months or Number of rounds) yearly
How often do you lubricate the action? (Months or Number of rounds) yearly
How often do you lubricate the trigger assembly? (Months or Number of rounds) yearly
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES X NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage : ship in a firearm box. (Note: Original boxes may not be retur
- Remove all accessories from your firearm to prevent loss or
- Provide a return address on both the outside and inside the f return address will be refused.
- Ship your INSURED firearm by either UPS or Parcel Post. Rer damage or loss during shipment, so you may elect to purcha

Serial Number: B6303803

Model: 700

RE00107147

Charge repairs will be processed using the following guidelines:

- Repairs $75.00 and under will be completed and returned to credit card number and expiration date with your gun)
- For Repairs over $75.00, you will receive a written estimate o shipping. You will have 30 days to approve the repair estimate. F pairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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could not duplicate concern
replace TPA, clean gun, clean
UNDER BOLT Lock programation
$20.00 Quote

PS 8019

Date: 1/23/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: William Robert Levy

R.E. Number: 107147

Reason for inspection: FSL

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6303803 Date of Manufacture: 2/81

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

PS 8020

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5#

Manual safety: OKAY - BOLT LOCK

Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, check over, clean under bolt lock program for $20.00 Quote

ADDITIONAL COMMENTS

PS 8021

Remington Arms Co., Inc.
Product Service
Legal Case #:335

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115809	8/22/2006	8/22/2006	8/22/2006	10/16/2005			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bunky	Loucks	1555 W. Coffman Ave	Casper	WY	82604		H 307-259-0195 F 307-472-7368

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4038	Could Not Duplicate Concern			
S	unexplained discharge	Concern:1006	Unexplained Discharge Safe OFF		Unknown	
C						

ould not duplicate any accidental discharge.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/270 WIN		A6635156	BQ	1/1/1978

Date Purchased	Where Purchased	Accessories	Original Owner
		SCOPE BASE	U

CUST.CONCERN:DISCHARGED WHILE UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						

Repair/Replacement Cost	Repair/Replacement Date

Clean action and install an new TA quote $20 under the bolt lock modification program.

PS 8022

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		BQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

PS 8023

	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.095
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
Non-Remington Components	Description		SCOPE BASE

PS 8024

CASE # 335 3.5# 22" .095 BQ 1178

Remington

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700 BDL classic?	**Serial Number:** A6635156
Are you the original owner?: ☐ YES ☒ NO	
Name: Bunky Loucks	**Date of Purchase:** ?
Address (no PO Boxes): 1555 W. Coffman Ave.	
City: Casper	**State:** WY **Zip:** 82604
Phone (Daytime): 307-259-0195	**Fax:** 307-472-7368

E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent)
Bunky.Loucks@Indoff.com

E-mail Address:
☒ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of ocurrence:

while unloading the action, the gun discharged a round - Oct. 16th 2005 — without having a finger in the trigger guard -

was told to send back for the safety modification program — could not duplicate concern. checkout, clean, replace TPA under BOLT lock program for $20.00 Quote

500 characters left

Serial Number: A6635156
Model: 700
RE00115809

Ammunition Information:

Manufacturer: T

Other (i.e. bullet weight/type, shot size, powder):

Handload Information:

Powder Used: IMR 4350	Powder Weight: 54.0gr.
Case/Hull Used: Rem.	Primer Used: WLR
Bullet Type/Shot Size: Nosler solid base 150gr.	Reloader Used: rock chucker

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Triflow

How often do you clean the bore? (Months or Number of rounds) 20 rounds

PS 8025

How often do you clean the action? (Months or Number of rounds) 20 rounds

How often do you clean the trigger assembly? (Months or Number of rounds) never have

Brand of lubricant used:

How often do you lubricate the bore? (Months or Number of rounds) 20 rounds

How often do you lubricate the action? (Months or Number of rounds) " "

How often do you lubricate the trigger assembly? (Months or Number of rounds) once

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
YES ☒ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)
never

What were the services performed?)

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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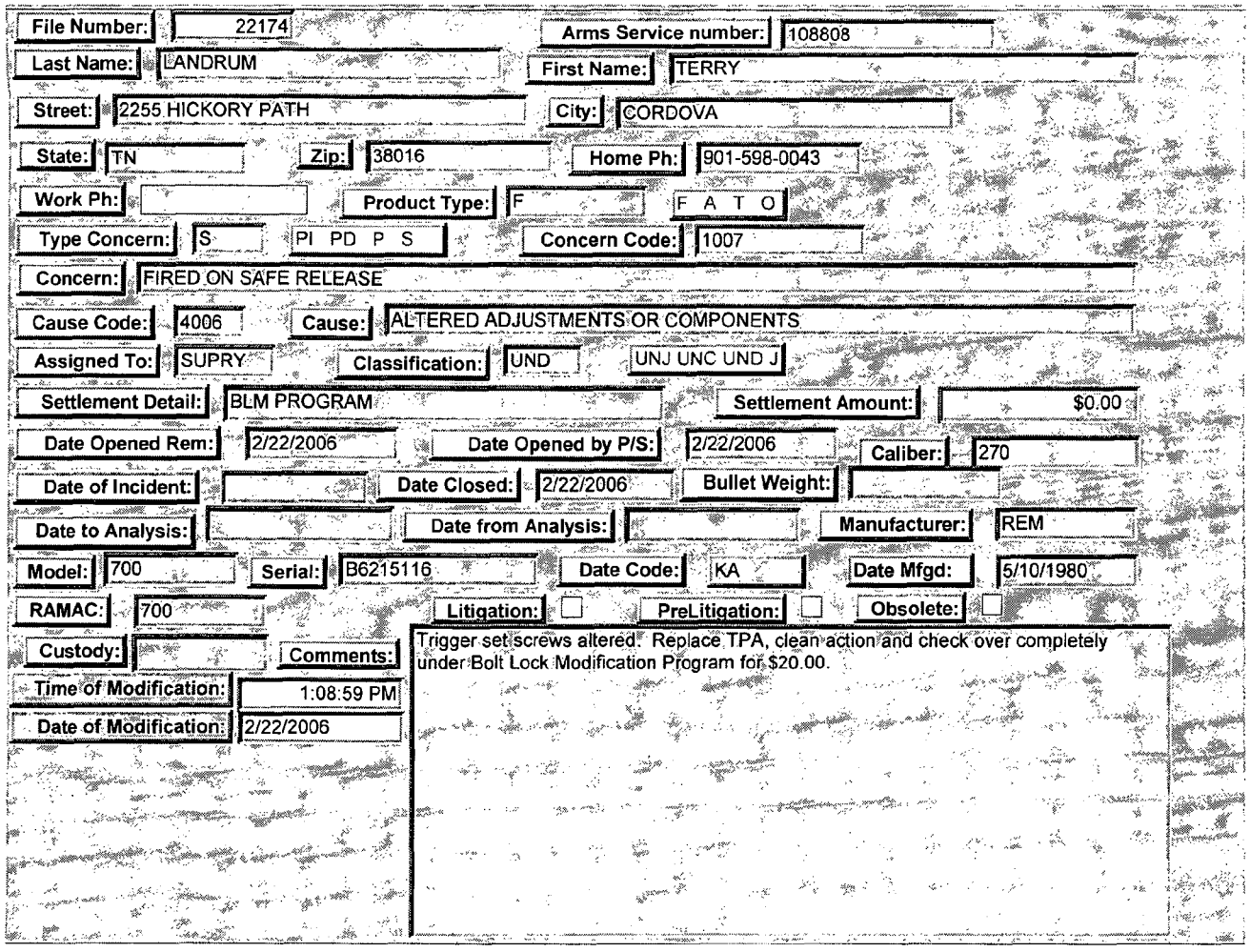
Remington

PS 8026

PS 8027



File Number:	22174	Arms Service number:	108808
Last Name:	LANDRUM	First Name:	TERRY
Street:	2255 HICKORY PATH	City:	CORDOVA
State:	TN	Zip:	38016
Home Ph:	901-598-0043	Work Ph:	
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	SUPRY	Classification:	UND
UNJ UNC UND J			
Settlement Detail:	BLM PROGRAM	Settlement Amount:	$0.00
Date Opened Rem:	2/22/2006	Date Opened by P/S:	2/22/2006
Caliber:	270	Date of Incident:	
Date Closed:	2/22/2006	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	B6215116	Date Code:	KA
Date Mfgd:	5/10/1980	RAMAC:	700
Litigation: ☐	PreLitigation: ☐	Obsolete: ☐	
Custody:		Comments:	Trigger set screws altered. Replace TPA, clean action and check over completely under Bolt Lock Modification Program for $20.00.
Time of Modification:	1:08:59 PM		
Date of Modification:	2/22/2006		

2.5#

5/80

Remington

General Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: 700	**Serial Number:** B6215116
Name: Terry Landrum	**Date of Purchase:**
Address (no PO Boxes): 2255 Hickory Path	
City: Cordova	**State:** TN **Zip:** 38016
Phone (Daytime): 901-598-0043	**Fax:**
E-mail Address: Scatrat489@aol.com	

Please describe your problem: I received this rifle from an estate. I discovered that the rifle would fire when the safety was taken off. I sent the rifle to [illegible] was dirty and the trigger needed adjusting, I got the repaired gun back and after about a box and a half of shells my son on a hunting trip pushed the safety off and the gun fired. If any pressure is on the side of the trigger it shoots.

Additional Information: (Ammo type, brand, handload specifications, etc.)

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

PS 8028

Legal Notices

Remington

B6215116

Model: 700

RE00108808

Trig. set screws altered
Replace TPA, check over
clean under bolt lock
Program for $ 20.00
Quote

Date: 2/22/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: TERRY LANDRUM

R.E. Number: 108808

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: B6215116 Date of Manufacture: 5/80

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 8029

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5 #

Manual safety: OKAY — BOLT LOCK

Test firing results (if applicable): —

DISPOSITION

TRIG ASSM. SET SCREWS ALTERED. REPLACE TPA, checkover, CLEAN UNDER BOLT LOCK PROGRAM FOR $20.00 Quote

ADDITIONAL COMMENTS

PS 8030

Remington Arms Co., Inc.
Product Service
Legal Case #:128

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
112240	5/12/2006	5/15/2006	5/15/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	John D	Moe	8713 Valley Oak Lane	Elk Grove	CA	95624		H 916-813-2791

Incident Information

Claims		Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD		Cause:4013	Broken or Missing Parts			
S	fired upon closing bolt	Concern:1008	Fired on Bolt Closing		Unknown	
C						

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/223 REM	29745	S6359906	BU	1/27/2000 1:09:39 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPORT INC	TWO PIECE SCOPE BASE	U

CUST.CONCERN:FSR - FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da Al

PS 8031

Replace
TPA,
check over
completely,
clean at n/c

Repair/Replacement Cost	Repair/Replacement Date
65.00	5/15/2006

charge 230145. Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/15/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description		26" 223 SS FLUTED HB
	Date Code		BU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	

PS 8032

Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Abused; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	

PS 8033

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com *info@remington.com*

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number RE00112240 **Account # - R-**	**Description/Serial Number** S6359906 Model 700 Center Fire Caliber: 223 REM	**Date Received -** 5/12/2006 **Estimate Date -** **Current Date -** 5/18/2006

Customer	**Return To**
JOHN D MOE 8713 VALLEY OAK LN ELK GROVE. CA 95624 US	JOHN D MOE 8713 VALLEY OAK LN ELK GROVE. CA 95624 US
Phone (H) (916)-813-2791 **Phone (W)**	**Fax** **Email**

Problems

Reported		**Found**	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M990	GUN FIRES WHEN SAFEY REMOVED		

Technician's Comments

ProblemNotes connector brokenreplace tpa,check over, clean at n/c per p;roduct service

Parts and Labor

Material #	**Material Description**	**Quantity**	**Warranty (Y/N)**
Part			
F97490	700 SS TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 8034

S
1008
4013

2006

Rem. ARMS: CASE # 128
BU 1/2000

I Closed BOLT ON A Live Chamber And The Gun Fired. Gun will NOT Now Cock And if Closed ON SAFETY Position When Removed FROM SAFETY Gun will Fire

JDMoe

CONNECTOR BROKEN, Replace TPA, check over, clean at N/C

#230145

JOHN. D. MOE
(916) 813-2791
8713 VALLEY OAK Ln
E/K GROVE CA
95624

Serial Number: S6359906
Model: 700
RE00112240

PS 8035

Remington Arms Co., Inc.
Product Service
Legal Case #:637

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/20/2006		11/15/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Richard	Morris	1229 102 Ave	Greeley	CO	80634	40	H 970-222-2435

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD	Shot hole in truck	Cause:4079	Other - Unexamined		Unknown	
S		Concern:1008	Fired on Bolt Closing			
C						

11/20/06-Richard Morris was loading the magazine of his M/700 while in his friend's truck. One of the rounds fell into the chamber. He was going to extract it by closing the bolt to grab the round. Upon closing the bolt, the gun went off. It was cold, approx 10degrees. The round went through the floorboard and frame of truck. He is not looking to cover damages as his homeowner's insurance will cover this. He just wants to see what is going on with his rifle and get it taken care of.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300UM	26099	S6376880		10/11/2000 9:38:07 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT (MT) CORPORATION		Y

11/20/06-Cust claims gun is stock, no alterations have been made. He has not been able to duplicate this problem.lw

---

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/20/06-Sending ARS, ltr & box to evaluate firearm.lw

PS 8036

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 8037

637

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/20/06	11/15/06			

Customer Information		
	Reporter (Age 40)	Incident (Age)
Name	RICHARD MORRIS	
Address	1229 102 Ave	
City, St Zip	Greeley, CO 80634	
Home	970-222-2435	
Cell		
Work		

Incident Information			
Personal Injury ☐	Property Damage ☒	Safety ☐	Concern ☐

Nature of Injury:

Medical Treatment:

Claim:

Incident: Wed. opening day
putting rifles in truck, cold 10°, muzzle down
Gun loaded.
pulled round out of chamber w/ bolt
closed bolt & gun went off.
bolt hit him on left hand. Cut knuckle
round went through floorboard & frame
His homeowner INS covered charges. Truck in shop

Not looking for anything else - Box - 812149 - ARS

Firearm Information

Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	BA	700/300UM	S6376880	2000

Date Purchased	Where Purchased	Original Owner

Ammunition Information	
Factory or Reloads	
Manufacturer	
Caliber	
Bullet type	
Bullet Weight	
Lot # of ammunition	

Additional Ammo Info:

Other Products Information

PS 8038

Serial Number: S6376880

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
700S	26099	ILN	10/11/2000	MODEL 700.TM BDL STAINLESS SYNTHETIC BOLT ACTION CENTERFIRE F 26" BARREL 300 REM ULTRA MAG.

[redacted]e	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
00/10/16	SHIP	PNR	ACUSPORT (MT) CORPOR	59101	0080638260	System	

FFL:9-81-111-01-3E-33621

Location: Arms Services
Not on File at this location
Location: Custom Gun Shop
Not on File at this location
Location: Ilion Plant
Not on File at this location

History:	Date	Action	User	Activity Description
	2000/10/11	Packed	vivacquafj	.FA8587.FB0758.FC7932

Location: Mayfield
Not on File at this location
Location: Memphis
Not on File at this location
Location: Arms Service Repairs
Not on File at this location
Location: Remington Authorized Repair Centers
Not on File at this location
Location: Non-SAP Serial Number Tracking
Not on File at this location

PS 8039

Remington®

November 20, 2006

Richard Morris
1229 102 Ave.
Greeley, CO 80634

Subject: Model 700 Serial# S6376880
RE: Case #637

Dear Mr. Morris,

We were sorry to learn of the unfortunate incident that you experienced while out hunting on Wednesday. We are certainly glad that everyone is alright, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the rifle back to our factory for examination. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

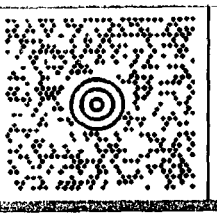
PS 8040

RICHARD MORRIS
1229 102 AVE
GREELEY CO 80634

10 LBS
RS

1 OF 1

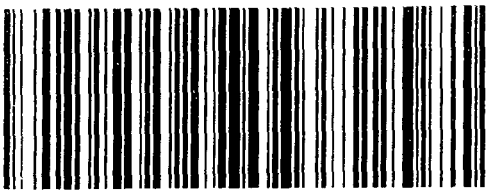
SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357



NY 135 0-01

UPS GROUND

TRACKING #: 1Z 4XX 596 90 6735 0179



BILLING: 3RD PARTY
DESC: .....
RETURN SERVICE

REF 1: RICHARD MORRIS/LW
REF 2: REF# S6376880

UOW 8.0.16 UPS Thermal 2 60.1A 10/2006

International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or software were exported from the U.S. in accordance with the Export Administration Regulations. Diversion contrary to U.S. law prohibited. For shipping places, call 1-800-782-7892.
United Parcel Service, Louisville, KY

PS 8041

Remington Arms Co., Inc.
Product Service
Legal Case #:276

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114770	7/18/2006	7/19/2006	7/19/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	James Marangoni	Berkeley Police Dept	2100 Martin Luther King Jr Way	Berkeley	CA	94704		W 510-981-5900

Incident Information

Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI PD S unintentional discharge upon safety release C	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release		Unknown	

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	700/308 WIN	25711	E6733359	CV	4/4/2001 11:12:52 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	BERKELEY POLICE DEPT.		U

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

PS 8042

REMINGTON/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Ca Da AP

Replace TPA, check over, function test n/c as goodwill gesture.

Repair/Replacement Cost	Repair/Replacement Date
65.00	7/19/2006

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/19/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 308 WIN HB
	Date Code		CV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn;	

PS 8043

		Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.016
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	

PS 8044

S
1007
4038

CASE # 276

Remington®

CU 4/01
.016 4.5#

M/700 ARMORER'S CHECK LIST

ARMORER'S NAME: JAMES MARANGONI DATE: 7-13-2006
BERKELEY P.D. (510) 981-5900

SERIAL #: E6733359 COMPLAINT (IF ANY): UNINTENTIONAL DISCHARGE UPON SAFETY RELEASE.

LIST ANY REPAIR OR MAINTENANCE NEEDED:

1. HEADSPACE: CHECKS OKAY VIA CLYMER GO AND NO-GO
2. FUNCTION: CHECKS OKAY WITH FULL MAGAZINE
3. BOLT ASSEMBLY: CHECKS OKAY, CLEAN INSIDE, INTACT BODY AND PARTS
4. STOCK: CHECKS OKAY WITH SMALL CHIP FORWARD OF FRONT GUARD SCREW
5. BARREL AND RECEIVER: CHECKS OKAY WITH SIGHT, MOUNT & RINGS REMOVED
6. TRIGGER ASSEMBLY: CLEAN, OLD SEALANT, SEALANT AROUND TRIGGER STOP SCREW APPEARS DIFFERENT FROM PREVIOUS CONDITIONS SEEN. SAFETY ENGAGES, TRIGGER PULL VIA CHATILLON GUAGE IS 3 3/4 LBS.
7. OVERALL FUNCTION: APPEARS FUNCTIONAL AND OPERATIONAL ACCORDING TO L.E. ARMORER EXPECTATIONS.

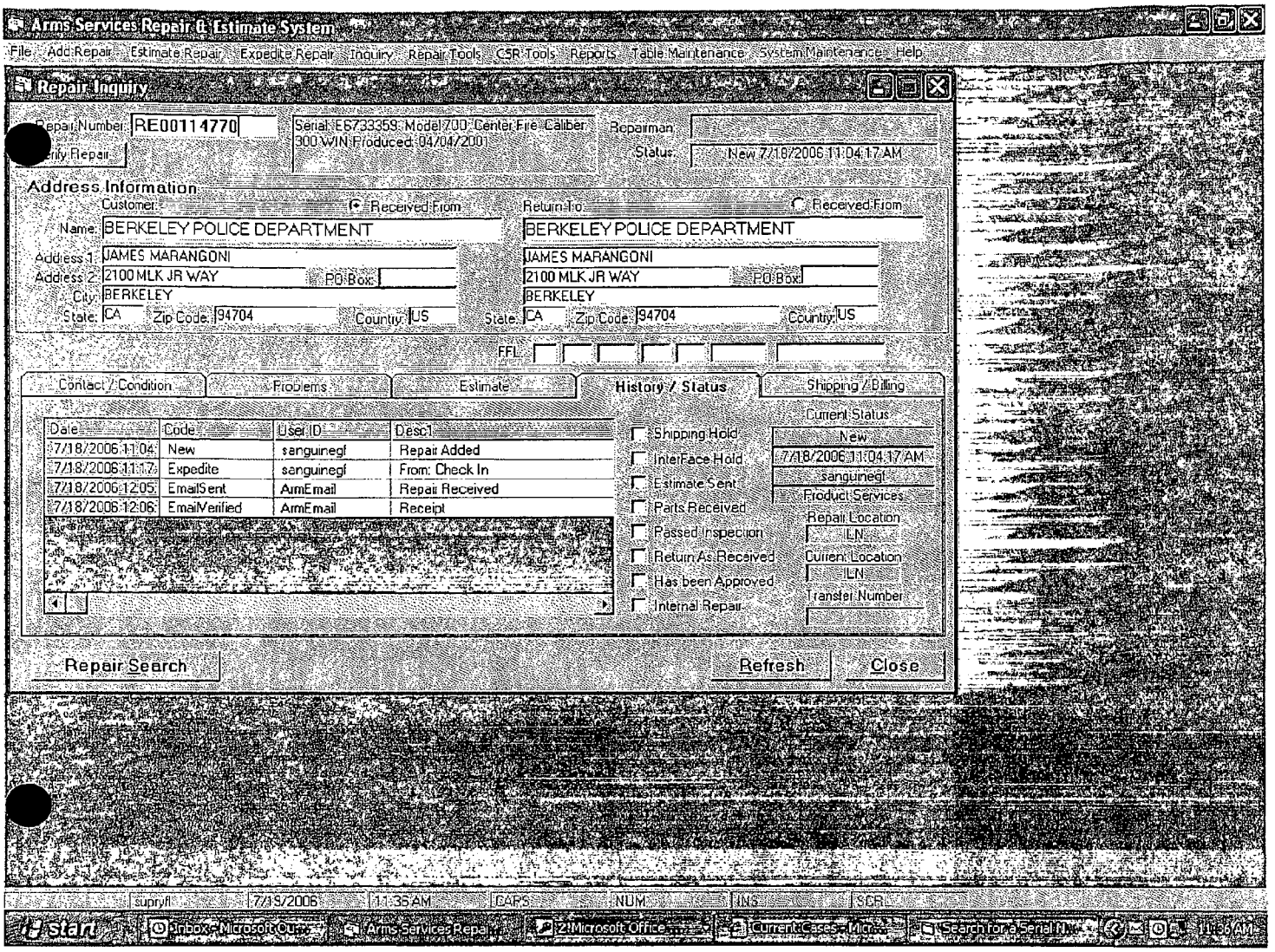
OTHER CONCERNS: LAW ENFORCEMENT OFFICER AT RANGE OPENED BOLT, SINGLE LOADED FEDERAL .308 MATCH 168 GRAIN CARTRIDGE, AND CLOSED BOLT. HE THEN PUSHED SAFETY FROM "S" TO "F." RIFLE DISCHARGED WITHOUT OFFICER TOUCHING THE TRIGGER OR HAVE ANY EQUIPMENT ENTER THE TRIGGER GUARD. EVENT WITNESSED BY OTHER OFFICERS WHO ARE EXPERIENCED WITH 700 SYSTEM. HAVE NOT BEEN ABLE TO REPLICATE UNINTENTIONAL DISCHARGE

could not duplicate concern
Replace TPA, check over, function
test at N/C Good-with gesture

Serial Number: E6733359

Model: 700 PS 8045

RF00114770


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00114770
Serial: E6733359; Model: 700; Center Fire; Caliber: 300 WIN; Produced: 04/04/2001
Repairman:
Status: New 7/18/2006 11:04:17 AM
Address Information
Customer: Received From
Name: BERKELEY POLICE DEPARTMENT
Address 1: JAMES MARANGONI
Address 2: 2100 MLK JR WAY PO Box:
City: BERKELEY
State: CA Zip Code: 94704 Country: US
Return To: Received From
BERKELEY POLICE DEPARTMENT
JAMES MARANGONI
2100 MLK JR WAY PO Box:
BERKELEY
State: CA Zip Code: 94704 Country: US
FFL
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Date Code User ID Desc1
7/18/2006 11:04: New sanguinegl Repair Added
7/18/2006 11:17: Expedite sanguinegl From: Check In
7/18/2006 12:05: EmailSent ArmEmail Repair Received
7/18/2006 12:06: EmailVerified ArmEmail Receipt
Shipping Hold
InterFace Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair
Current Status
New
7/18/2006 11:04:17 AM
sanguinegl
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number
Repair Search
Refresh
Close
supryfl 7/18/2006 11:35 AM CAPS NUM INS SCR
start
Inbox - Microsoft Out...
Arms Services Repair ...
2 Microsoft Office ...
Current Cases - Micro...
Search for a Serial N...
11:36 AM

PS 8046

Remington® Factory Repair Instructions

(Note: Please submit a seperate request for each attending student)

Model Number: 700 **Serial Number:** E6733359

Are you the original owner?: YES: BERKELEY POLICE DEPARTMENT

Name: JAMES MANANGONI **Date of Purchase:**

Address (no PO Boxes): 2100 MARTIN LUTHER KING JR WAY

City: BERKELEY **State:** CA. **Zip:** 94704

Phone (Daytime): 510 981-5900 **Fax:** 510-981-5960 **CELL #** 510 912-1148

E-mail Address: JAMES_MANANGONI@HOTMAIL.COM

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of occurrence:

UNINTENTIONAL DISCHARGE UPON SAFETY RELEASE AT RANGE

Ammunition Information:

Manufacturer: FEDERAL CARTRIDGE Type: 168 GR. HPBT MATCH

Other (i.e. bullet weight/type, shot size, powder): ISSUED AMMUNITION

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: HOPPES #9

How often do you clean the bore? (Months or Number of rounds) EVERY RANGE SESSION - 20-60 RDS

How often do you clean the action? (Months or Number of rounds) " " " " "

How often do you clean the trigger assembly? (Months or Number of rounds) " " " "

Brand of lubricant used: BREAKFREE CLP

How often do you lubricate the bore? (Months or Number of rounds) EVERY RANGE OR AS NEEDED

How often do you lubricate the action? (Months or Number of rounds) " " OR AS NEEDED

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

Comments: RIFLE IS IN FULL TIME SERVICE ON "SWAT" TYPE ASSIGNMENT

PS 8047

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed? - NO SERVICE REQUIRED BEYOND STANDARD REMINGTON L.E. ARMOR INSPECTION.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

PS 8048

FedEx Express **US Airbill**

FedEx Tracking Number 8572 8799 4143

Form ID No. 0200 Recipient's Copy

1 From

Date

Sender's Name Phone

Company

Address

Dept/Floor/Suite/Room

City State ZIP

2 Your Internal Billing Reference

3 To

Recipient's Name Phone

Company

Recipient's Address

We cannot deliver to P.O. boxes or P.O. ZIP codes. Dept/Floor/Suite/Room

Address

To request a package be held at a specific FedEx location, print FedEx address here.

City State ZIP

8572 8799 4143

4a Express Package Service *Packages up to 150 lbs.*

- ☐ FedEx Priority Overnight — Next business morning.* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- ☐ FedEx Standard Overnight — Next business afternoon.* Saturday Delivery NOT available.
- ☐ FedEx First Overnight — Earliest next business morning delivery to select locations.* Saturday Delivery NOT available.
- ☐ FedEx 2Day — Second business day.* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- ☐ FedEx Express Saver — Third business day.* Saturday Delivery NOT available.

FedEx Envelope rate not available. Minimum charge: One-pound rate.

* To most locations.

4b Express Freight Service *Packages over 150 lbs.*

- ☐ FedEx 1Day Freight* — Next business day.** Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- ☐ FedEx 2Day Freight — Second business day.** Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- ☐ FedEx 3Day Freight — Third business day.** Saturday Delivery NOT available.

* Call for Confirmation:

** To most locations.

5 Packaging

- ☐ FedEx Envelope*
- ☐ FedEx Pak* — Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sturdy Pak.
- ☐ FedEx Box
- ☐ FedEx Tube
- ☒ Other

* Declared value limit $500.

6 Special Handling — Include FedEx address in Section 3.

- ☐ **SATURDAY Delivery** — Not available for FedEx Standard Overnight, FedEx First Overnight, FedEx Express Saver, or FedEx 3Day Freight.
- ☐ **HOLD Weekday at FedEx Location** — Not available for FedEx First Overnight.
- ☐ **HOLD Saturday at FedEx Location** — Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

Does this shipment contain dangerous goods? One box must be checked.

- ☐ No
- ☐ Yes — As per attached Shipper's Declaration.
- ☐ Yes — Shipper's Declaration not required.
- ☐ Dry Ice — Dry Ice, 9, UN 1845 _____ x _____ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging.

☐ Cargo Aircraft Only

7 Payment *Bill to:* Enter FedEx Acct. No. or Credit Card No. below.

- ☒ Sender — Acct. No. in Section 1 will be billed.
- ☐ Recipient
- ☐ Third Party
- ☐ Credit Card
- ☐ Cash/Check

Obtain Recip. Acct. No. ☐

Total Packages	Total Weight	Total Declared Value†	Total Charges
		$ .00	Credit Card Auth.

†Our liability is limited to $100 unless you declare a higher value. See back for details.

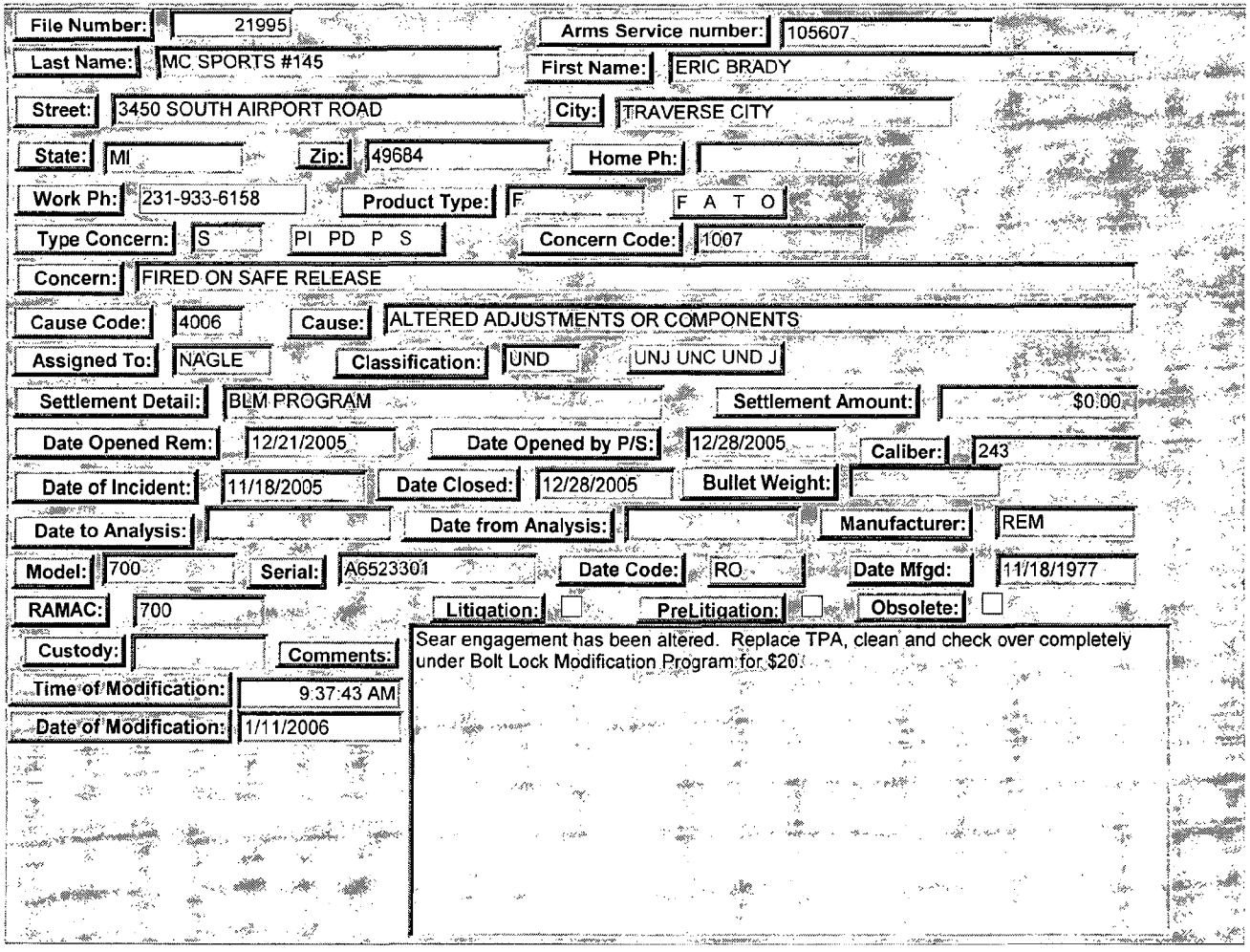
8 *NEW* Residential Delivery Signature Options If you require a signature, check Direct or Indirect.

- ☐ No Signature Required — Package may be left without obtaining a signature for delivery.
- ☐ Direct Signature — Anyone at recipient's address may sign for delivery. *Fee applies.*
- ☐ Indirect Signature — If no one is available at recipient's address, anyone at a neighboring address may sign for delivery. *Fee applies.*

520

Rev. Date 8/05•Part #158281•©1994–2005 FedEx•PRINTED IN U.S.A. SRY

PS 8049



File Number: 21995
Arms Service number: 105607
Last Name: MC SPORTS #145
First Name: ERIC BRADY
Street: 3450 SOUTH AIRPORT ROAD
City: TRAVERSE CITY
State: MI
Zip: 49684
Home Ph:
Work Ph: 231-933-6158
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 12/21/2005
Date Opened by P/S: 12/28/2005
Caliber: 243
Date of Incident: 11/18/2005
Date Closed: 12/28/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: A6523301
Date Code: RO
Date Mfgd: 11/18/1977
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Sear engagement has been altered. Replace TPA, clean and check over completely under Bolt Lock Modification Program for $20.
Time of Modification: 9:37:43 AM
Date of Modification: 1/11/2006

PS 8050

11/77 4#

MC Sports #145
3450 South Airport Road
Traverse City ,MI 49684
231-933-6158

15 DEC 05

Remington Arms Co., Inc.
14 Hoefler Avenue
Ilion. NY 13357

Dear Sirs;

Please find enclosed a Remington 700 BDL rifle, serial #A6523301. Our customer is complaining that his rifle does not fire at times and sometimes it fires when he moves the safety to the fire position. I advised him that this rifle should be sent back to you folks for evaluation and repair as it is an older model. Please evaluate and repair as needed. Return it to us at the address above and thank you for your good work.

Sincerely,

John E. Long

John E. Long
Firearms Manager

105607

SEAR ENGAGEMENT HAS BEEN ALTERED. REPLACE TPA, CHECK OVER, CLEAN UNDER BOLT LOCK PROGRAM FOR $20.00 QUOTE

Eric J. Brady
20601 E. Trails End trail
Interlochen, MI 49643
231-645-3982

Serial Number: A6523301

Model: 700

RE00105607

PS 8051

To whom it may Concern
I have owned this rifle
for the last 17 years and
my father bought it new
in 1979. I have been having
Problems with the safty, trigger.
four or five times now wile hunting
I have taken the Gun off Safty
and it will not fire. I also
have had twice take the
Gun off Safe to shoot no fire
then Place Safty backon then
back off and rifel would fire
On it's own. On Nov 18 2005
it happend a gain but this
time the Safty Stuck on
Fire and I could not get
it off in the field.
Thank you for what ever
You can do for me
Eric Brady

ATTACH TO GUN

JOB NO. 424651

Date Left 11/30/05 Date Promised
Make Remington Model 700
Value Ser. # A6523301 Cal. 243
Owner Eric J. Brady
Address 20601 E. Trails End Tr
City Interlochen State MI
Zip 49643 Phone (231) 645-3982

☐ Malfunction ☒ Broken Pts. ☐ Reblue
☐ Rebarrel ☐ Action Work ☐ Clean
☐ Scope Mounts ☐ Recoil Pad ☐ Refinish
☐ Other
Details see attached letter

Pull ____ Drop ____ Pitch ____
____ Inches High ____ Yds. ____ Gr. Bullets
____ % Pattern ____ Shot with ____ Choke

© 2001 BROWNELLS, INC. Montezuma, IA 50171

PS 8052

Date: 12/28/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: MC SPORTS #145

R.E. Number: 105 607

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: A6573301 Date of Manufacture: 11/77

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: —

Other: DIRTY

Headspace: —

Function evaluation:

PS 8053

Feeding: —

Extraction/ejection: —

Trigger pull: N/A

Manual safety: OKAY - 13 LBS LOCK

Test firing results (if applicable): —

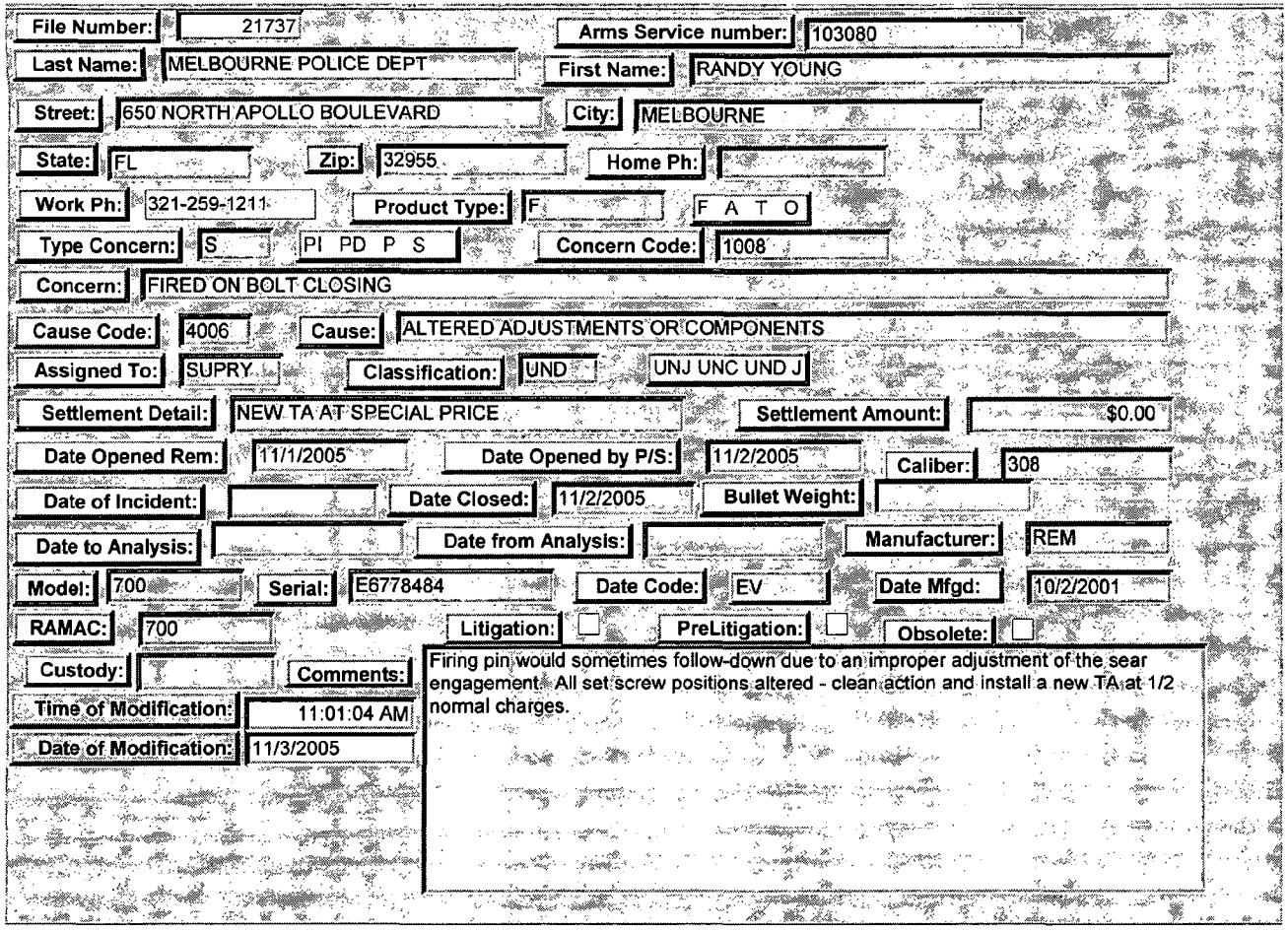
DISPOSITION

SEAR ENGAGEMENT Altered. Replace TPA checkover, clean under 8 LBS LOCK PROGRAM for $20.00 Quote

ADDITIONAL COMMENTS

PS 8054

PS 8055



File Number: 21737
Arms Service number: 103080
Last Name: MELBOURNE POLICE DEPT
First Name: RANDY YOUNG
Street: 650 NORTH APOLLO BOULEVARD
City: MELBOURNE
State: FL
Zip: 32955
Home Ph:
Work Ph: 321-259-1211
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA AT SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 11/1/2005
Date Opened by P/S: 11/2/2005
Caliber: 308
Date of Incident:
Date Closed: 11/2/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: E6778484
Date Code: EV
Date Mfgd: 10/2/2001
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Firing pin would sometimes follow-down due to an improper adjustment of the sear engagement. All set screw positions altered - clean action and install a new TA at 1/2 normal charges.
Time of Modification: 11:01:04 AM
Date of Modification: 11/3/2005

10/01
2.54

Remington Firearms Company:

Please fix the Remington model 700 Rifle, Sr Number E6778484

The problem is that the weapon is slam firing. When the bolt is turned upright and then returned into the locked position the sear disengages allowing the firing pin to travel forward. This constitutes an unsafe condition.

Please call if you have any further questions.

Thank You

Sgt. Randy l. Young
650 N Apollo Blvd.
Melbourne Florida 32935

321 259 1211 EX. 2224 Work

321 288 6571 Cell

Billing address is the same

Trig. Asm. set screws ALTERED. Replace TPA + checkover AT 1/2 MSP Quote

Serial Number: E6778484

Model: 700

RE00103080

PS 8056

Date: 11/2/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Sgt. Randy L. Young

R.E. Number: 103080

Reason for inspection: Shim Cines

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: E6778484 Date of Manufacture: 10/01

Overall external condition: Good

Barrel condition: Okay

Receiver condition: Okay

Stock condition: Okay

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: Altered

Adjustments/alterations: Altered

Other: —

Headspace: —

Function evaluation:

PS 8057

Feeding: —

Extraction/ejection: —

Trigger pull: 2.5 #

Manual safety: OKAY

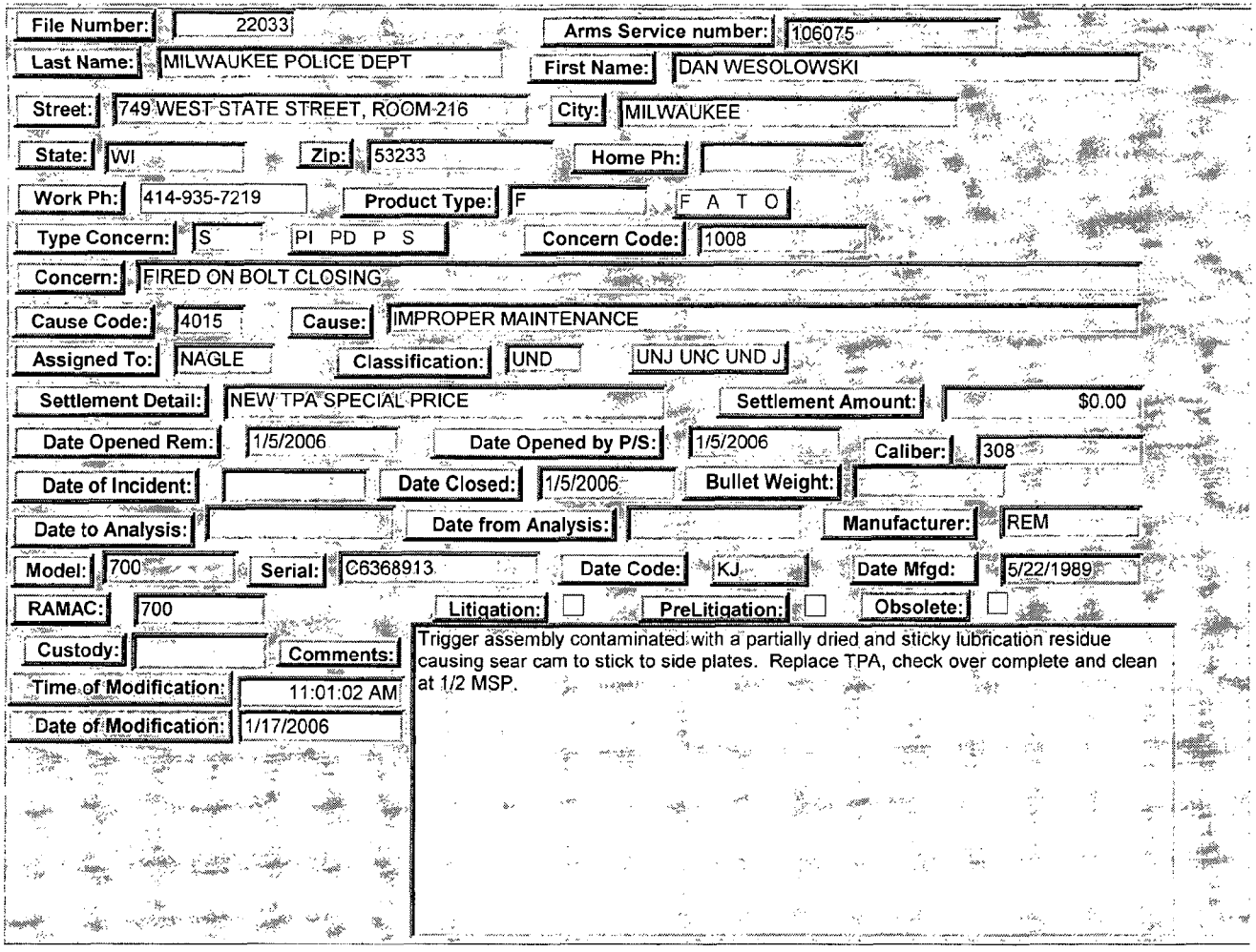
Test firing results (if applicable): —

DISPOSITION

Trig. Assm - set screws altered. Replace TPA + check over at 1/2 MSP Quote

ADDITIONAL COMMENTS

PS 8058



File Number: 22033
Arms Service number: 106075
Last Name: MILWAUKEE POLICE DEPT
First Name: DAN WESOLOWSKI
Street: 749 WEST STATE STREET, ROOM 216
City: MILWAUKEE
State: WI
Zip: 53233
Home Ph:
Work Ph: 414-935-7219
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4015
Cause: IMPROPER MAINTENANCE
Assigned To: NAGLE
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TPA SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 1/5/2006
Date Opened by P/S: 1/5/2006
Caliber: 308
Date of Incident:
Date Closed: 1/5/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: C6368913
Date Code: KJ
Date Mfgd: 5/22/1989
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Trigger assembly contaminated with a partially dried and sticky lubrication residue causing sear cam to stick to side plates. Replace TPA, check over complete and clean at 1/2 MSP.
Time of Modification: 11:01:02 AM
Date of Modification: 1/17/2006

PS 8059

Remington

Factory Repair Form

Back to Repair Services

NOTE: Please print and complete this form, and then include it with your firearm

Model Number: MODEL 700	**Serial Number:** C6368913	
Are you the original owner?: ☒ YES ☐ NO		
Name: CITY OF MILWAUKEE POLICE DEPT.	**Date of Purchase:** 1989	
Address (no PO Boxes): 749 W. STATE ST.		
ROOM 216 ATTN: SGT. DANIEL WESOLOWSKI		
City: MILWAUKEE	**State:** WI	**Zip:** 53233
Phone (Daytime): 414 935-7219	**Fax:** 414 935-7157	
E-mail Address: DWESOL@MILWAUKEE.GOV ☒ I would like to receive future e-mail updates from Remington.		
Please describe your problem and date of ocurrence: DURING A REGULAR MONTHLY TRAINING SESSION THE RIFLE FIRED AS A ROUND WAS CHAMBERED. THE ROUND WAS FED FROM THE MAGAZINE. THE ROUND FIRED AS THE BOLT HANDLE WAS BEING CLOSED. THIS RIFLE HAS BEEN ASSIGNED TO THIS OFFICER SINCE 1989. THE OFFICER IMMEDIATELY NOTIFIED ME. I WITNESSED THIS HAPPEN TWO MORE TIMES. WEATHER CONDITIONS AT THE OUTDOOR RANGE WAS LIGHT SNOW, 9°F. VERY COLD. 12-5-05. WE HAVE 20 RIFLES ABOUT THE SAME AGE. I NEED TO KNOW IF THIS IS AN ISOLATED PROBLEM, OR WHAT WORN PART NEEDS REPLACEMENT. THANKS.		
Ammunition Information: FEDERAL GOLD MEDAL MATCH 168 GRAIN BTHP		
Manufacturer: FEDERAL	Type: GM 308M	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information: NONE EVER USED		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: HOPPE'S BENCH REST COPPER SOLVENT		
How often do you clean the bore? (Months or Number of rounds) ABOUT EVERY 20 ROUNDS		
How often do you clean the action? (Months or Number of rounds) EVERY OTHER MONTH		
How often do you clean the trigger assembly? (Months or Number of rounds) EVERY OTHER MONTH		

PS 8060

Brand of lubricant used: MILITARY LSA OR REMOIL
How often do you lubricate the bore? (Months or Number of rounds) LEFT DRY AFTER CLEANING
How often do you lubricate the action? (Months or Number of rounds) EVERY OTHER MONTH
How often do you lubricate the trigger assembly? (Months or Number of rounds) EVERY OTHER MONTH
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO
Comments: THIS IS A WELL CARED FOR POLICE SNIPER RIFLE.
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NO FACTORY SERVICE. ARMORER SERVICE ONLY
What were the services performed? BOLT DISASSEMBLY AND CLEANING. STOCK TO
ACTION PROPER TORQUE. RELIEF OF STOCK MATERIAL THAT TOUCHED BARREL.
Ship your INSURED firearm by either UPS or Parcel Post to: **Remington Arms Co., Inc.** **Attn: Arms Service Division** **14 Hoefler Avenue** **Ilion, NY 13357**
⚠ **WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Charge repairs will be processed using the following guidelines: :: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

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TRIG. ASSM. IS CONTAMINATED WITH A PARTIALLY DRIED + STICKY LUBRICATION RESIDUE CAUSING SEARCAM TO STICK TO SIDEPLATES. REPLACE TPA CHECKOUT, CLEAN AT ½ MSP.

Serial Number: C6368913

Model: 700

PS 8061

RE00106075

Date: 1/5/06

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: CITY of MILWAUKEE POLICE

R.E. Number: 106075

Reason for inspection: FBC

FIREARM

Manufacturer: ~~700~~ Rem. Model: 700

Serial Number: C636 8913 Date of Manufacture: 5/89

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY / STICK

Headspace: —

Function evaluation:

PS 8062

Feeding: —

Extraction/ejection: —

Trigger pull: 4.5 lb

Manual safety: OKAY

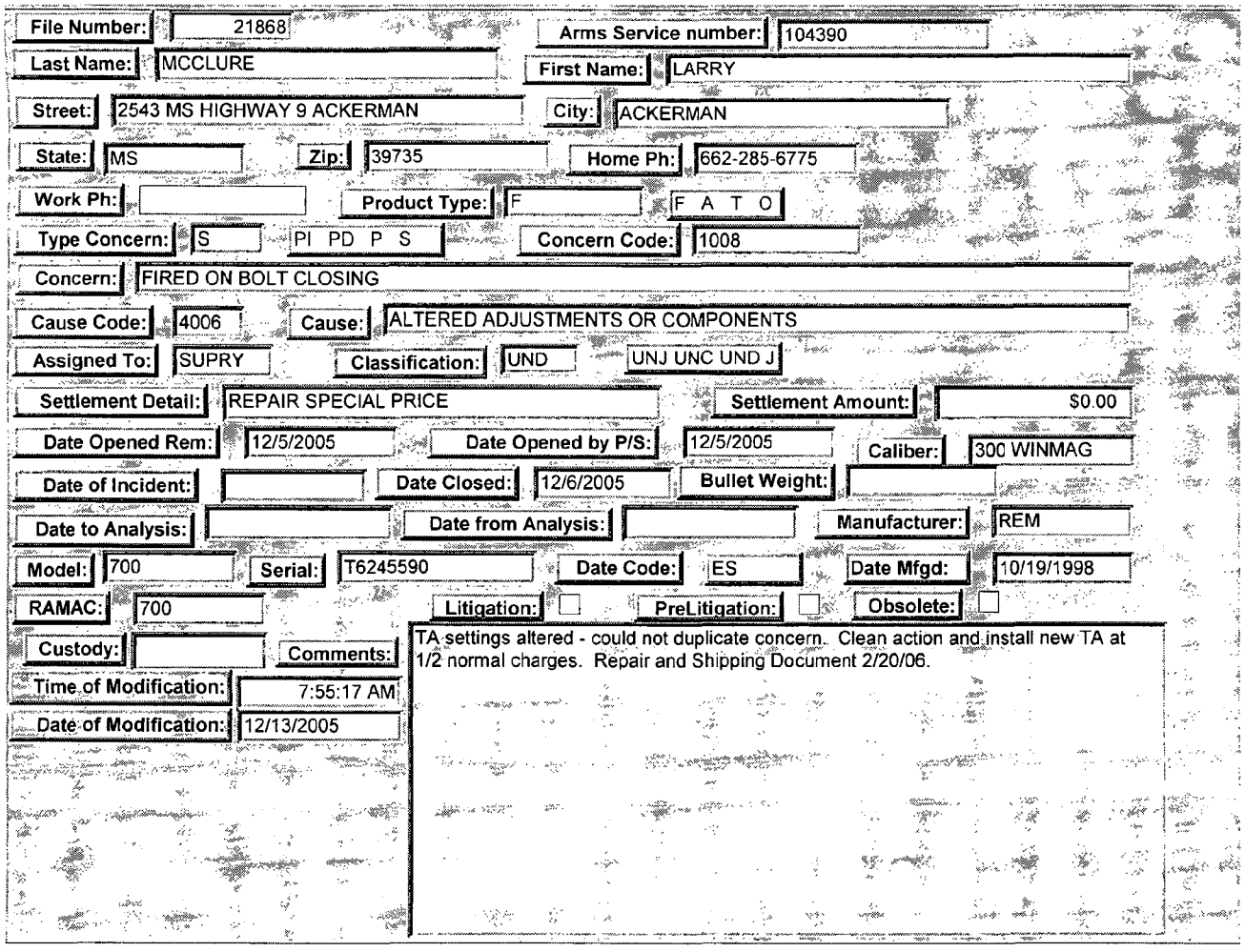
Test firing results (if applicable): —

DISPOSITION

TRIG. ASSM. IS CONTAMINATED WITH A PARTIALLY DRIED + STICKY LUBRICATION RESIDUE CAUSING SEAR CAM TO STICK TO SIDEPLATES. REPLACE TPA, CHECK OVER, CLEAN AT 1/2 MSP

ADDITIONAL COMMENTS

PS 8063



File Number: 21868
Arms Service number: 104390
Last Name: MCCLURE
First Name: LARRY
Street: 2543 MS HIGHWAY 9 ACKERMAN
City: ACKERMAN
State: MS
Zip: 39735
Home Ph: 662-285-6775
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1008
Concern: FIRED ON BOLT CLOSING
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: REPAIR SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 12/5/2005
Date Opened by P/S: 12/5/2005
Caliber: 300 WINMAG
Date of Incident:
Date Closed: 12/6/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: T6245590
Date Code: ES
Date Mfgd: 10/19/1998
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: TA settings altered - could not duplicate concern. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification: 7:55:17 AM
Date of Modification: 12/13/2005

PS 8064

Remington

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Richard Hilts
RE00104390	T6245590	Date Received - 12/12/2005
Account # - R-	Model 700 Center Fire Caliber: 300 WIN MAG SYN	Estimate Date - 12/6/2005
		Current Date - 12/14/2005

Customer
LARRY MCCLURE
2543 MS HWY 9 ACKERMAN
P.O. BOX 11B
ACKERMAN. MS 39735 US

Return To
LARRY MCCLURE
2543 MS HWY 9 ACKERMAN
P.O. BOX 11B
ACKERMAN. MS 39735 US

Phone (H) (662)-285-6775
Phone (W)
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	DISCHARGES WHEN BOLT CLOSES	M992	DISCHARGES WHEN BOLT CLOSES

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F97490	700 SS TRIG ASSB RH	1	1	0	N
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000118	GR-CLEAN	1	1	0	Y
4000119	GR-TEST	1	1	0	Y
Service Total:		**2**	**2**	**0**	

ProblemNotes: could not duplicate concern trigger se screws altered replace trigger check over clean at1/2 MSP QUOTE

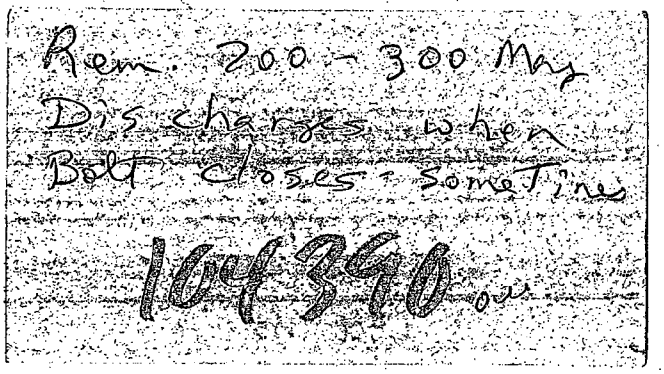
Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 8065

Serial Number: T6245590

Model: 700

RE00104390



could not duplicate concern.
TRIG ASSM SET SCREWS ALTERED
: Replace TPA check ovens, clean
AT 1/2 MSP Quote

PS 8066

Date: 12/05/05

By: Bruce Timms

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Larry McClure

R.E. Number: 109390

Reason for inspection: FTE

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: T6245590 Date of Manufacture: 10/98

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALTERED

Adjustments/alterations: ALTERED

Other: —

Headspace: —

Function evaluation:

PS 8067

Feeding: —

Extraction/ejection: —

Trigger pull: 3#

Manual safety: OKAY

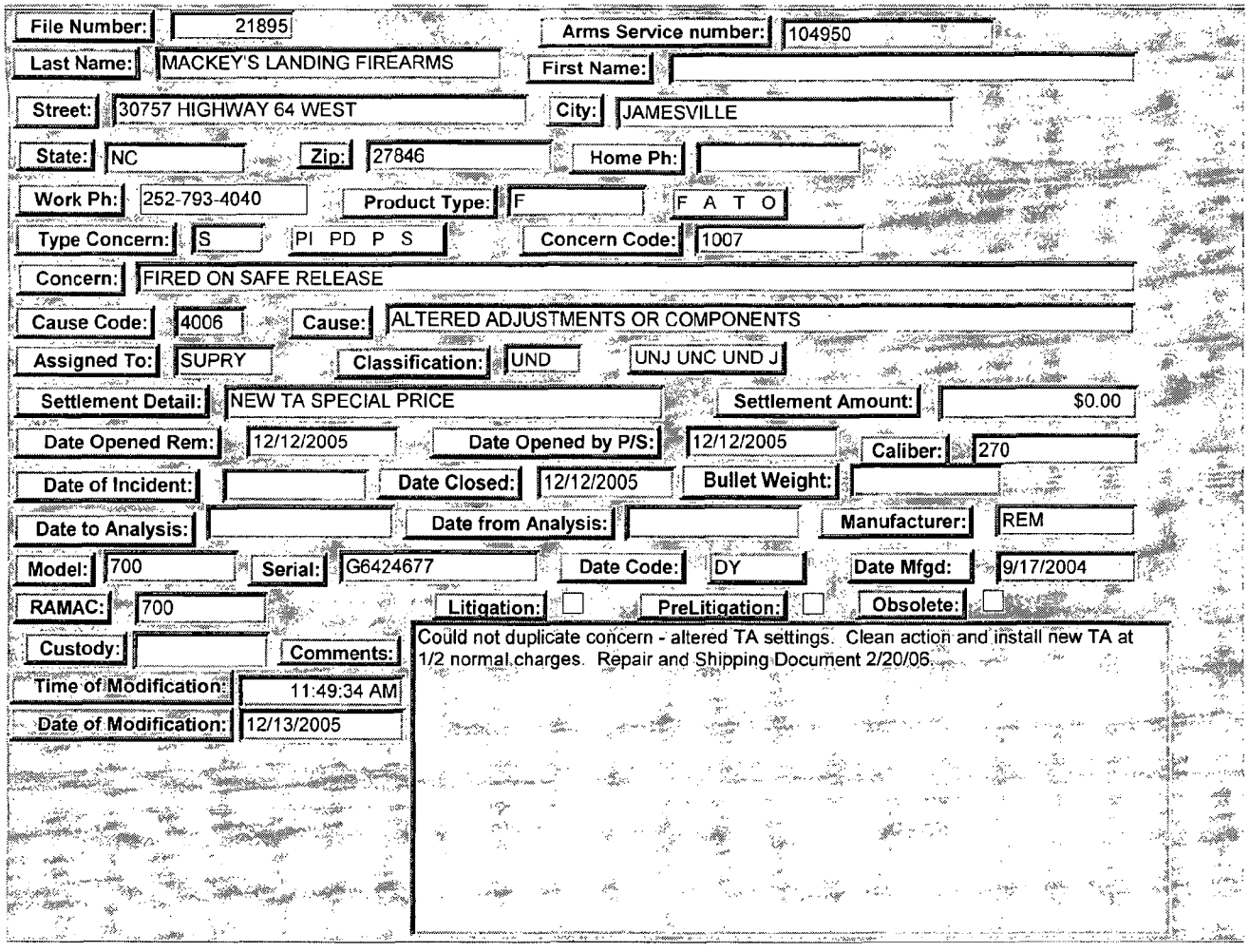
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Trig. Assm. set screws altered. Replace TBA check oven, clean AT 1/2 MSP

ADDITIONAL COMMENTS Quote

PS 8068



File Number: 21895
Arms Service number: 104950
Last Name: MACKEY'S LANDING FIREARMS
First Name:
Street: 30757 HIGHWAY 64 WEST
City: JAMESVILLE
State: NC
Zip: 27846
Home Ph:
Work Ph: 252-793-4040
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1007
Concern: FIRED ON SAFE RELEASE
Cause Code: 4006
Cause: ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: NEW TA SPECIAL PRICE
Settlement Amount: $0.00
Date Opened Rem: 12/12/2005
Date Opened by P/S: 12/12/2005
Caliber: 270
Date of Incident:
Date Closed: 12/12/2005
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 700
Serial: G6424677
Date Code: DY
Date Mfgd: 9/17/2004
RAMAC: 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments:
Could not duplicate concern - altered TA settings. Clean action and install new TA at 1/2 normal charges. Repair and Shipping Document 2/20/06.
Time of Modification: 11:49:34 AM
Date of Modification: 12/13/2005

PS 8069

Remington.

TRACKING DOCUMENT

Repair Order Number

Repair Order Number	Description/Serial Number	Repairman - Robert Frink
RE00104950	G6424677	Date Received - 12/21/2005
Account # - R-	Model 700 Center Fire Caliber:,270 WSM	Estimate Date - 12/13/2005
		Current Date - 12/27/2005

Customer
MACKEYS LANDING FIREARMS
417 MACKEYS FERRY RD

ROPER. NC 27970 US

Return To
MACKEYS LANDING FIREARMS
417 MACKEYS FERRY RD

ROPER. NC 27970 US

Phone (H) (252)-793-5031
Phone (W) (252)-793-4040
Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRED WHEN SAFETY WAS ENGAGED		

Repair

Material #	MaterialDesc	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Part					
F26345	700 TRIG ASSB RH	1	1	0	N
Part Total:		**1**	**1**	**0**	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000118	GR-CLEAN	1	1	0	N
4000119	GR-TEST	1	1	0	N
Service Total:		**2**	**2**	**0**	

ProblemNotes Trigger assembly set screws altered. Replace trigger assembly, check over and clean at 1/2 MSP.

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

PS 8070

PS 8071

G642467

Model: 700

RE00104950

NC General Statute 14-315.1 Storage Of Firea

(A) Any person who resides in the same premi
possesses a firearm (1) In a condition that the
In a manner that the person knew or should ha
that an unsupervised minor would be able to g
of a misdemeanor if a minor gains access to t
permission of the minor's parents or a person
minor:
(1) Possesses it in violation of G.S.14-269.2(b)
(2) Exhibits it in a pubic place in a careless, an
(3) Causes personal injury or death, with it not
(4) Uses it in commission of crime.

(B) Nothing in this section shall prohibit a person from carrying a firearm on his or her body or placed in such close proximity that it can be used as easily and quickly as if carried on the body.

C) This section shall not apply if the minor obtained the firearm as a result of an unlawful entry by any person.

means under 18 years of age who is not

5th 9/04

Dear Service:

Bolt Face Had Brass all over it.- when the safety was applied it fired.

We Bought the Gun Back -- make it Safe for the next Customer

OURS

PS 8072

Date: 12/12/05

By: Bruce Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Mackey's Landing Firearms

R.E. Number: 104950

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: G6424673 Date of Manufacture: 9/04

Overall external condition: Good

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: ALT END

Adjustments/alterations: ALT END

Other: —

Headspace: —

Function evaluation:

PS 8073

Feeding: —

Extraction/ejection: —

Trigger pull: 5 #

Manual safety: ORIGY

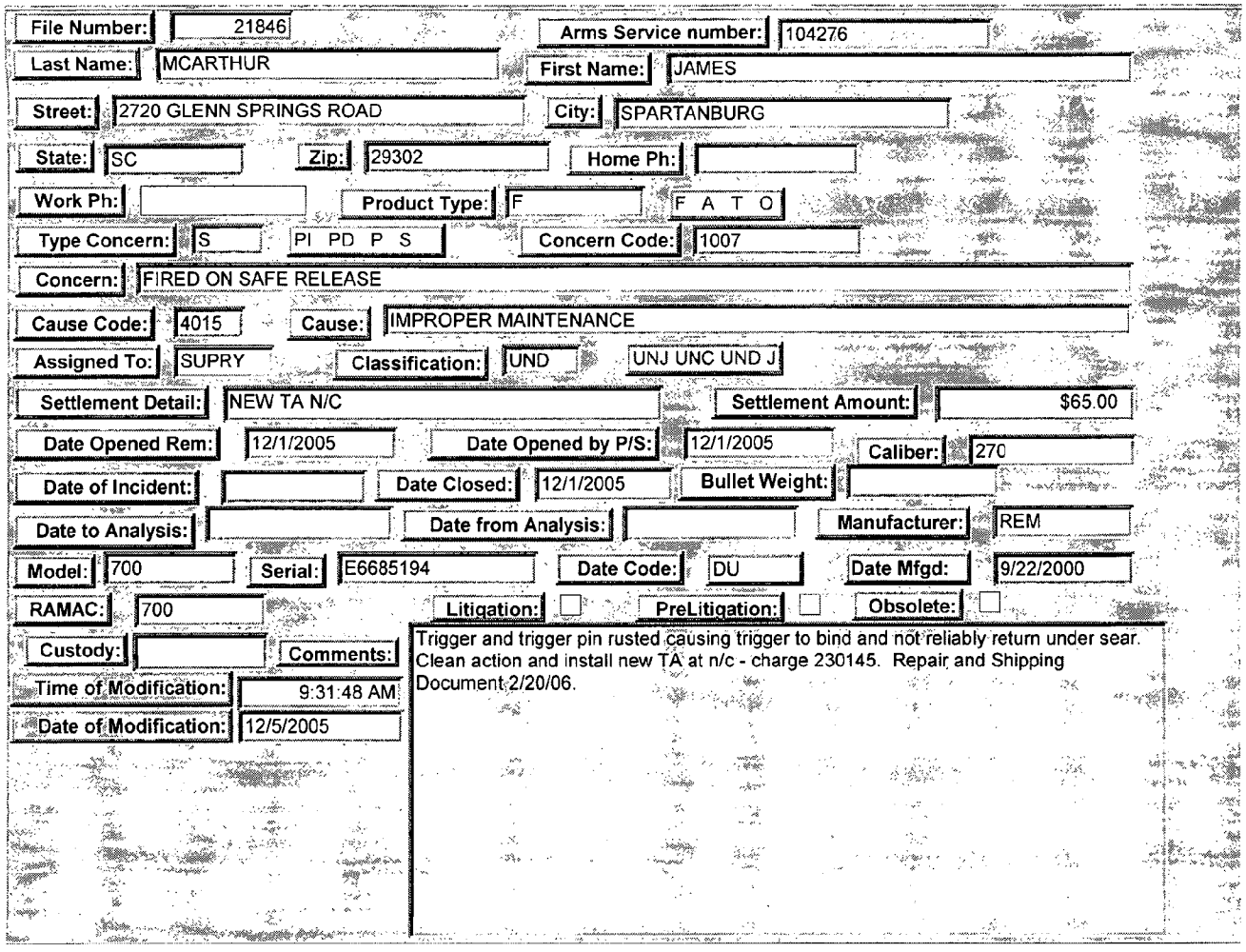
Test firing results (if applicable): —

DISPOSITION

TRIG SET SCREWS ALTERED. REPLACE TPA, CLOCKOVER, CLEAN WT 1/2 MSP QUOTE

ADDITIONAL COMMENTS

PS 8074



File Number:	21846	Arms Service number:	104276
Last Name:	MCARTHUR	First Name:	JAMES
Street:	2720 GLENN SPRINGS ROAD	City:	SPARTANBURG
State:	SC	Zip:	29302
Home Ph:		Work Ph:	
Product Type:	F (F A T O)	Type Concern:	S (PI PD P S)
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TA N/C	Settlement Amount:	$65.00
Date Opened Rem:	12/1/2005	Date Opened by P/S:	12/1/2005
Caliber:	270	Date of Incident:	
Date Closed:	12/1/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	700
Serial:	E6685194	Date Code:	DU
Date Mfgd:	9/22/2000	RAMAC:	700
Litigation:	☐	PreLitigation:	☐
Obsolete:	☐	Custody:	
Comments:	Trigger and trigger pin rusted causing trigger to bind and not reliably return under sear. Clean action and install new TA at n/c - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	9:31:48 AM		
Date of Modification:	12/5/2005		

PS 8075

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT **REPAIR DOCUMENT**

Repair Order Number	Description/Serial Number	Date Received - 12/1/2005
RE00104276	E6685194	Estimate Date -
Account # - R-	Model 700 Center Fire Caliber: 270 WIN	Current Date - 12/5/2005

Customer	Return To
JAMES MCARTHUR	JAMES MCARTHUR
2720 GLENN SPRINGS ROAD	2720 GLENN SPRINGS ROAD
SPARTANBURG. SC 29302 US	SPARTANBURG. SC 29302 US
Phone (H) (864)-585-6687	Fax
Phone (W)	Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN RELEASING SAFETY		

Technician's Comments

Condition	FIRED OUT OF BATTERY
ProblemNotes	The trigger and trigger pin rusty witch was causing trigger to bind. Will replace trigger assb. at n/c to you as sine of good will and test too.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F26345	700 TRIG ASSB RH	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service	**Total:**	**2**	

PS 8076

7# 9/2000

November 20, 2005

James D. McArthur
2720 Glenn Springs Rood
Spartanburg S.C. 29302

Subject: Defect in 700 Remington Rifle 270 WIN # E6685194

To Whom It May Concern:

Last week I spoke with a Customer Service Represenative of your company about the following defect in my rifle. I am returning for repair or replacement as discussed.

1.) When releasing the safety switch to fire, the gun will automatically fire without touching the trigger.

All I have attempted to do is pour a little oil into the chamber, which had no results in solving the problem.

Thank you,

James D. McArthur

James D. McArthur

104276

Serial Number: E6685194

Model: 700

RE00104276

TRIG. & TRIG. PIN LOOSE
CAUSING TRIG. TO BIND
REPLACE TPA CHECK OVER
CLEAN & T N/C

* #230145

PS 8077

Date: 12/1/05

By: Bruce Tinnis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: James D. McArthur

R.E. Number: 104276

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: 104276 Date of Manufacture: 9/2000

Overall external condition: Good

Barrel condition: Okay

Receiver condition: Okay

Stock condition: Okay

Bolt/firing pin condition: Okay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: Trig + pin rusted

Headspace: —

Function evaluation:

PS 8078

Feeding: —

Extraction/ejection: —

Trigger pull: 7#

Manual safety: OKAY

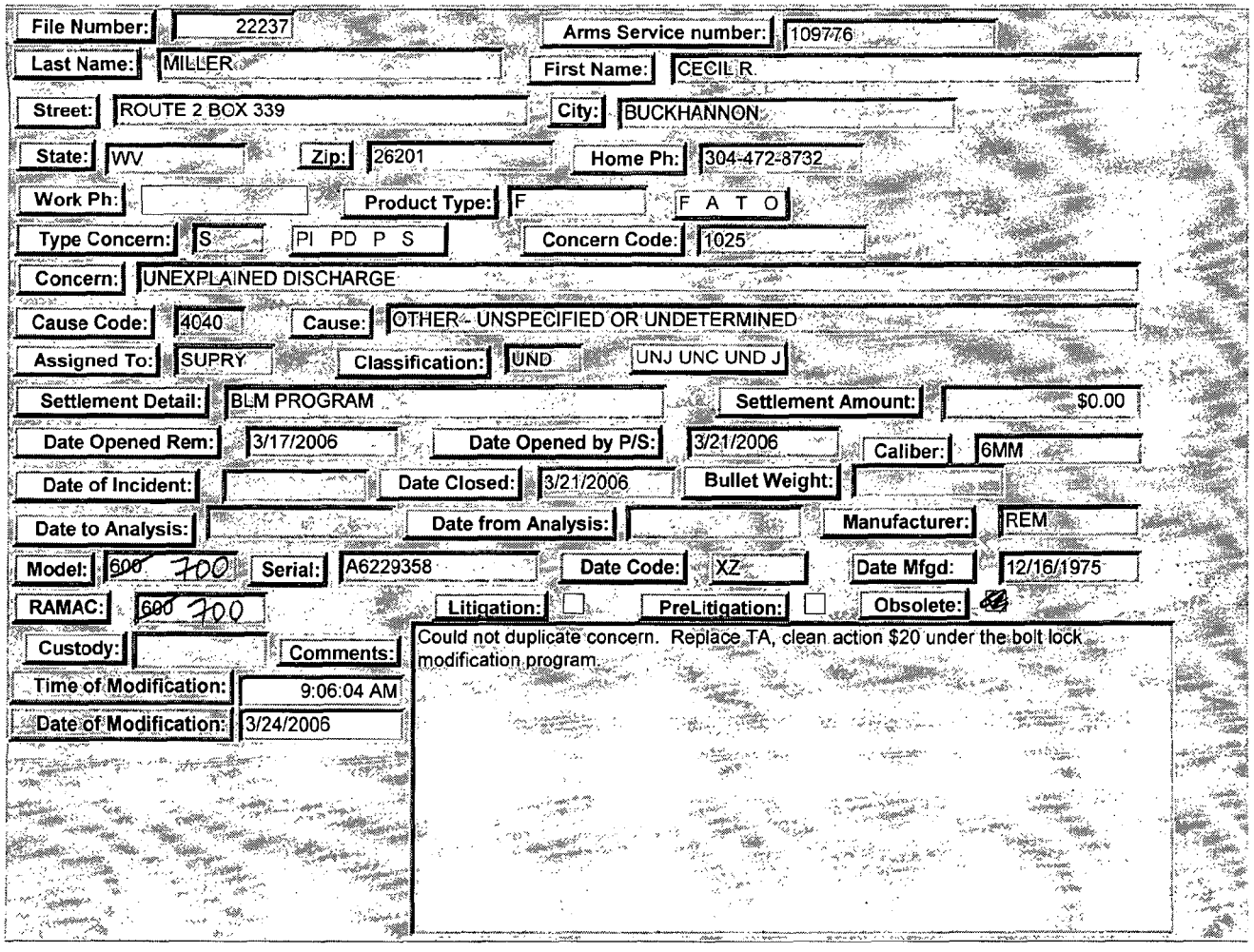
Test firing results (if applicable): —

DISPOSITION

TRIG + TRIG PIN RUSTY CAUSING TRIG TO BIND. Replace TPA check over clean AT N/C #230145

ADDITIONAL COMMENTS

PS 8079



File Number: 22237
Arms Service number: 109776
Last Name: MILLER
First Name: CECIL R
Street: ROUTE 2 BOX 339
City: BUCKHANNON
State: WV
Zip: 26201
Home Ph: 304-472-8732
Work Ph:
Product Type: F
F A T O
Type Concern: S
PI PD P S
Concern Code: 1025
Concern: UNEXPLAINED DISCHARGE
Cause Code: 4040
Cause: OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To: SUPRY
Classification: UND
UNJ UNC UND J
Settlement Detail: BLM PROGRAM
Settlement Amount: $0.00
Date Opened Rem: 3/17/2006
Date Opened by P/S: 3/21/2006
Caliber: 6MM
Date of Incident:
Date Closed: 3/21/2006
Bullet Weight:
Date to Analysis:
Date from Analysis:
Manufacturer: REM
Model: 600 700
Serial: A6229358
Date Code: XZ
Date Mfgd: 12/16/1975
RAMAC: 600 700
Litigation:
PreLitigation:
Obsolete:
Custody:
Comments: Could not duplicate concern. Replace TA, clean action $20 under the bolt lock modification program.
Time of Modification: 9:06:04 AM
Date of Modification: 3/24/2006

PS 8080

4#
12/75

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 6mm model 700 BDL	Serial Number: A6229358
Are you the original owner?: ☐ YES ☒ NO	
Name: Cecil R. Miller	Date of Purchase: approx. 15 yrs ago
Address (no PO Boxes): Rt 2 Box 339	
City: Buckhannon	State: WV Zip: 26201
Phone (Daytime): (304) 472-8732	Fax: None

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: 1 time removed shells from clip and while working safety ~~bolt (with safety off)~~ to remove shell from chamber. Gun fired into the ground

2nd time while hunting took gun off safety fired a shot then rechambered new shell and that one went off

Neither time was the trigger touched. Talked with Remington Rep and they said to have safety modification Program

Ammunition Information:

Manufacturer: Remington	Type: 100 gr R6MM4
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

could not duplicate concern. replace TPA, check over, clean under BOLT LOCK

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Hoppe program Con $20.00

How often do you clean the bore? (Months or Number of rounds)

How often do you clean the action? (Months or Number of rounds) } every 6 mos. but no disassembly

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used: Remington oil

109776

PS 8081

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 6mm model 700 BDL	Serial Number: A6229358
Are you the original owner?: ☐ YES ☒ NO	
Name: Cecil R. Miller	Date of Purchase: approx. 15 yrs ago
Address (no PO Boxes): Rt 2 Box 339	
City: Buckhannon	State: WV Zip: 26201
Phone (Daytime): (304) 472-8732	Fax: None

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: 1 time removed shells from clip and while working safety ~~bolt (with safety off)~~ to remove shell from chamber. Gun fired into the ground

2nd time while hunting took gun off safety fired a shot then rechambered new shell and that one went off

Neither time was the trigger touched. Talked with Remington Rep and they said to have safety modification Program

Ammunition Information:

Manufacturer: Remington	Type: 100 gr R6MM

Cecil R. Miller 1 YR
Sharron Miller
Rt 2 Box 339 PH 304-472-8732
Buckhannon WV 26201

7300
69-36/519
3-6-06

Remington Arms Co. Inc $ 20.00
Twenty dollars & 00/100

BANK ONE
BANK ONE, NA
CHARLESTON, WEST VIRGINIA 25301
WWW.BANKONE.COM

6mm/A6229358

Sharron Miller

REDACTED

but

Brand of lubricant used: Remington oil

109776

A6229358

Model: 700

RE00109776

PS 8082

Date: 3/21/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Cecil R. Miller

R.E. Number: 109776

Reason for inspection: FTC

FIREARM

Manufacturer: Rem Model: 700

Serial Number: A6229358 Date of Manufacture: 12/75

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: DIRTY

Headspace: —

Function evaluation:

PS 8083

Feeding: —

Extraction/ejection: —

Trigger pull: Y/N

Manual safety: OKAY – BOLT LOCK

Test firing results (if applicable): —

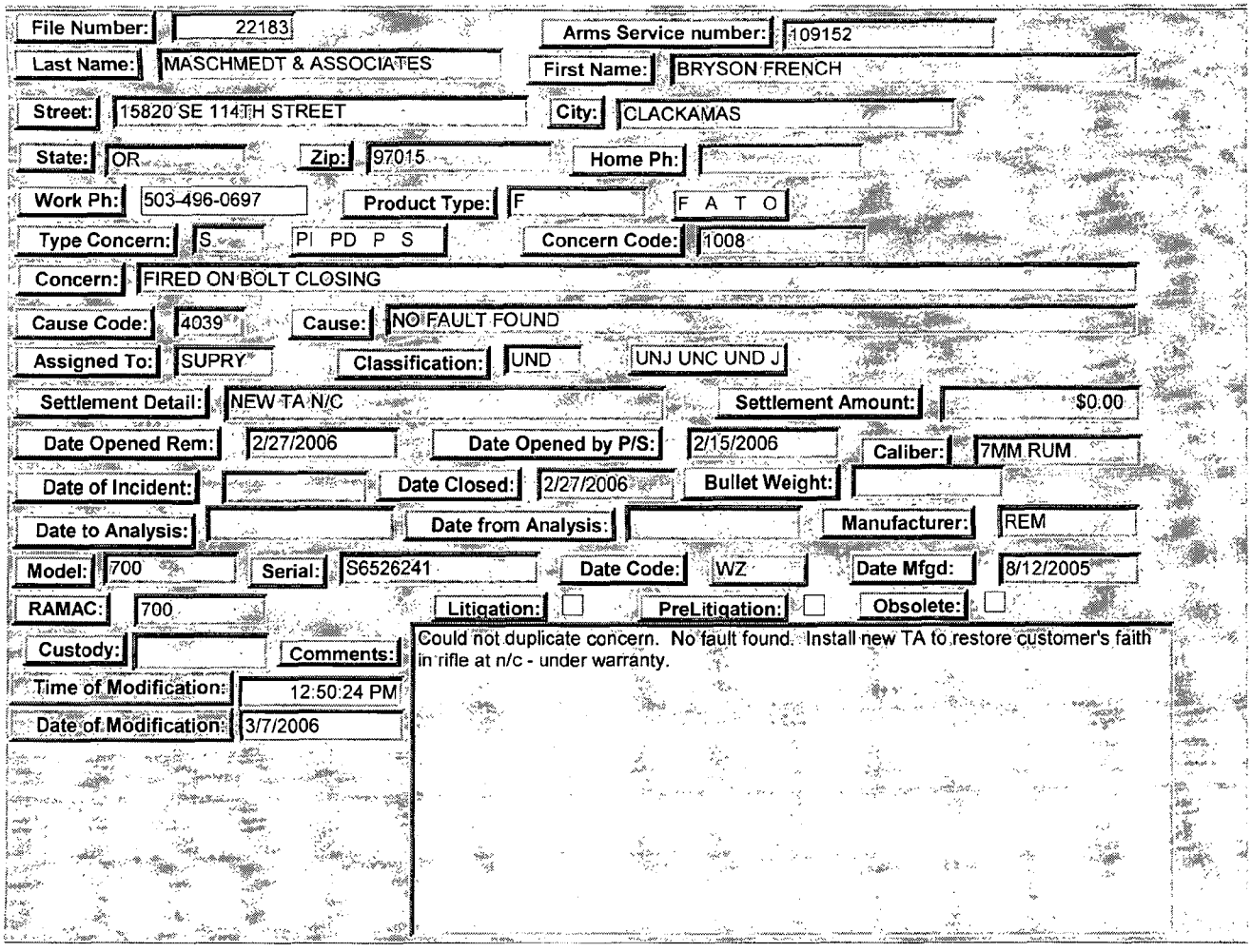
DISPOSITION

could not duplicate concern. Replace TPA, check over, clean ~~and~~ under Bolt Lock Program for $20.00

ADDITIONAL COMMENTS

PS 8084

PS 8085



File Number:	22183	Arms Service number:	109152
Last Name:	MASCHMEDT & ASSOCIATES	First Name:	BRYSON FRENCH
Street:	15820 SE 114TH STREET	City:	CLACKAMAS
State:	OR	Zip:	97015
Home Ph:			
Work Ph:	503-496-0697	Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4039	Cause:	NO FAULT FOUND
Assigned To:	SUPRY	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	NEW TA N/C	Settlement Amount:	$0.00
Date Opened Rem:	2/27/2006	Date Opened by P/S:	2/15/2006
Caliber:	7MM RUM		
Date of Incident:		Date Closed:	2/27/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	S6526241
Date Code:	WZ	Date Mfgd:	8/12/2005
RAMAC:	700	Litigation: ☐	PreLitigation: ☐
Obsolete: ☐			
Custody:		Comments:	Could not duplicate concern. No fault found. Install new TA to restore customer's faith in rifle at n/c - under warranty.
Time of Modification:	12:50:24 PM		
Date of Modification:	3/7/2006		

Supry, Fred L.

From: Evans, Danny
Sent: Wednesday, February 15, 2006 3:58 PM
To: Supry, Fred L.
Subject: 700 XCR

Fred,
Gun being returned from Maschmedt & Assoc. 700 XCR 7mm
Gun owned by a member of Leupold's staff,,,,was in Canada on moose hunt....gun fired on bolt closing on 2 occasions.
Do not know if gun was on safe or fire when this occurred.

Bryson French who is our rep called me & has the gun in his possesion

Daniel C. Evans
Director, Service Operations
P.O. Box 700
870 Remington Drive
Madison, NC 27025-0700
Phone: (336)548-8701
Fax: (336)548-7899
e-mail: Danny.Evans@Remington.com

could not duplicate concern
replace TPA, check over, clean
to restore confidence in rifle.
AT N/C

FROM:
BRYSON FRENCH
(503) 496-0697 3
MASCHMEDT & ASSOCIATES
15820 SE 114TH STREET
CLACKAMAS OR 97015

10 LBS 1 OF 1

SHIP TO:
FRED SUPRY
REMINGOTN ARM COMPANY
4 HOEFLER AVENUE
ILION NY 13357

Serial Number: S6526241
Model: 700
PS 8086
RE00109152

Date: 2/27/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Bryson French

R.E. Number: 109152

Reason for inspection: FTC

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: S6526241 Date of Manufacture: 8/05

Overall external condition: Good

Barrel condition: Oily

Receiver condition: Oily

Stock condition: Oily

Bolt/firing pin condition: Oily

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace:

Function evaluation:

PS 8087

Feeding: —

Extraction/ejection: —

Trigger pull: 5.5#

Manual safety: OKay

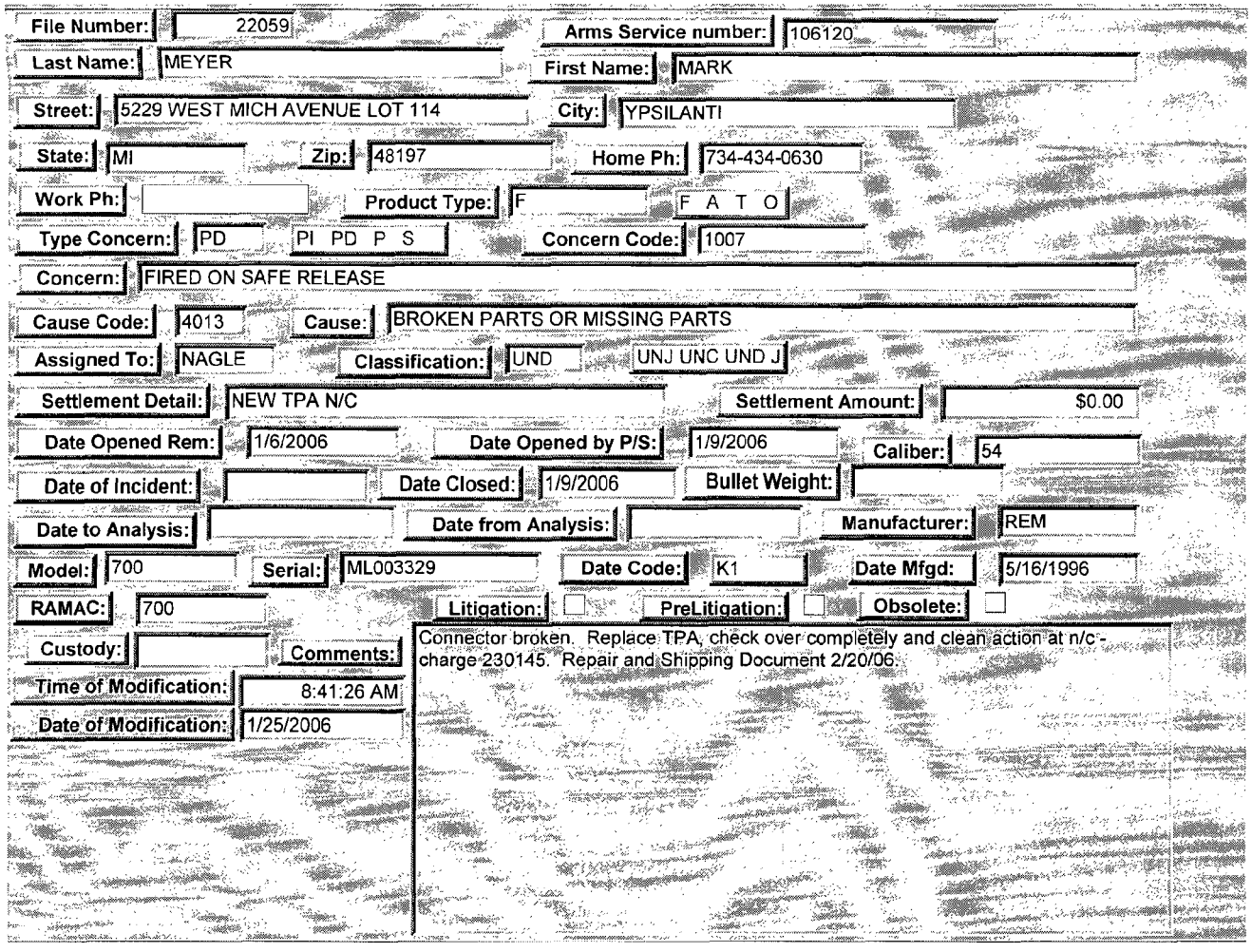
Test firing results (if applicable): —

DISPOSITION

could not duplicate concern. Replace TPA, checkover, clean & to restore confidence in rifle at N/C

ADDITIONAL COMMENTS

PS 8088



File Number:	22059
Arms Service number:	106120
Last Name:	MEYER
First Name:	MARK
Street:	5229 WEST MICH AVENUE LOT 114
City:	YPSILANTI
State:	MI
Zip:	48197
Home Ph:	734-434-0630
Work Ph:	
Product Type:	F (F A T O)
Type Concern:	PD (PI PD P S)
Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE
Cause Code:	4013
Cause:	BROKEN PARTS OR MISSING PARTS
Assigned To:	NAGLE
Classification:	UND (UNJ UNC UND J)
Settlement Detail:	NEW TPA N/C
Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006
Date Opened by P/S:	1/9/2006
Caliber:	54
Date of Incident:	
Date Closed:	1/9/2006
Bullet Weight:	
Date to Analysis:	
Date from Analysis:	
Manufacturer:	REM
Model:	700
Serial:	ML003329
Date Code:	K1
Date Mfgd:	5/16/1996
RAMAC:	700
Litigation:	☐
PreLitigation:	☐
Obsolete:	☐
Custody:	
Comments:	Connector broken. Replace TPA, check over completely and clean action at n/c - charge 230145. Repair and Shipping Document 2/20/06.
Time of Modification:	8:41:26 AM
Date of Modification:	1/25/2006

PS 8089

Remington Arms Company, Inc.
870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

Parts/Repairs 800-243-9700
Fax 336-548-7801

www.remington.com info@remington.com

REPAIR DOCUMENT

REPAIR DOCUMENT

Repair Order Number RE00106120 **Account # - R-**	**Description/Serial Number** ML003329 Model 700ML Center Fire Caliber: 54 SYN	**Date Received -** 1/6/2006 **Estimate Date -** **Current Date -** 1/16/2006

Customer
MARK MEYER
5229 WEST MICH AVENUE LOT 114

YPS LANTI. MI 48197 US

Phone (H) (734)-434-0630
Phone (W)

Return To
MARK MEYER
5229 WEST MICH AVENUE LOT 114

YPS LANTI. MI 48197 US

Fax
Email

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M994	FIRES OUT OF BATTERY		

Technician's Comments

ProblemNotes Connector broken.Replace trigger assembly,check over and clean at no charge.

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F99294	700 ML SS TRIG ASSB	1	Y
Part	**Total:**	**1**	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
Service	**Total:**	**0**	

PS 8090

2/46

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 MLS Muzzleloader	**Serial Number:** ML003329
Are you the original owner?: ☒ YES ☐ NO	
Name: Mark Meyer	**Date of Purchase:** 1996 April
Address (no PO Boxes): 5229 W Mich Ave Lot 114	
City: Ypsilanti	**State:** Mi **Zip:** 48197
Phone (Daytime): 734 434 0630	**Fax:**
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	

Please describe your problem: safety switch Releases and Bolt goes To Fire position wich ignites The primer Faulty

106120

Ammunition Information:

Manufacturer: HoDgDon powder	Type: pelets Two
Other (i.e. bullet weight/type, shot size, powder): 300 Grian serriea	

nation:

HoDgDon	Powder Weight: 120 Grain
	Primer Used: 210 Rem
Size: 300 Grian serriea	Reloader Used:

(Cleaning and Lubrication):

solution used:	sheath Rust preventive
clean the bore? (Months or Number of rounds)	40 Times in a 100 Rds
clean the action? (Months or Number of rounds)	30 Times in a 100 Rds
clean the trigger assembly? (Months or Number of rounds)	20 Time in a 100 Rds
used:	sheath

CONNECTOR BROKEN, Replace TPA checkpower, clean at N/C

#230145

PS 8091

Serial Number: ML003329

Model: 700ML

RE00106120

How often do you lubricate the bore? (Months or Number of rounds)	40 Times 100 Rds
How often do you lubricate the action? (Months or Number of rounds)	40 Times 100 Rds
How often do you lubricate the trigger assembly? (Months or Number of rounds)	40 Time 100 Rds
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO	But still had No Idea on Bolt
Comments:	you sent me a new Bolt in 1998. ~~With Fantasy~~ had No problems after new Bolt
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	None

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

PS 8092

Date: 1/9/05

By: B. TOMUS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: MARK Meyer

R.E. Number: 106120

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 700

Serial Number: ML003329 Date of Manufacture: 5/96

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: CONNECTOR BROKEN

Headspace: —

Function evaluation:

PS 8093

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OKay

Test firing results (if applicable): —

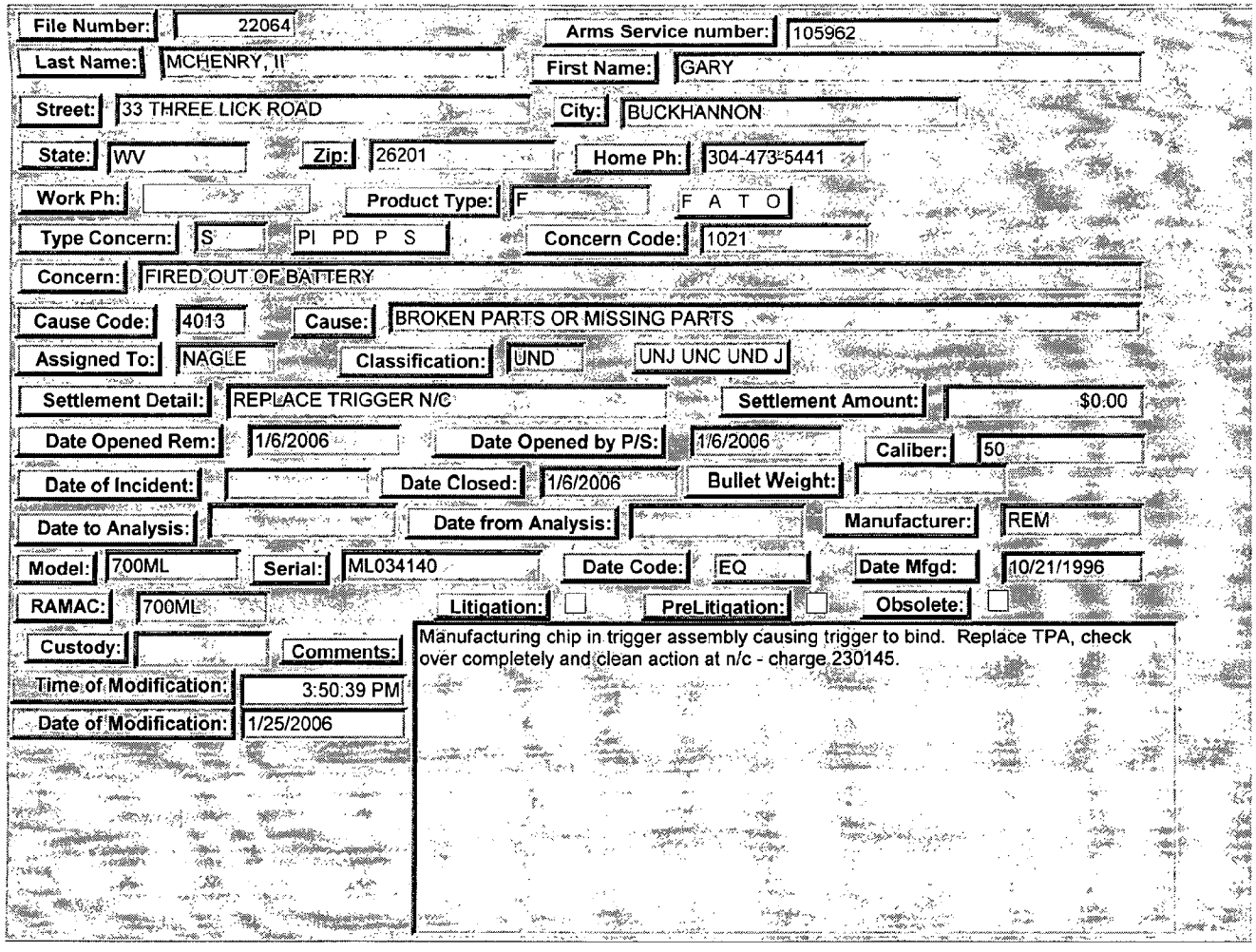
DISPOSITION

CONNECTOR BROKEN, Replace TPA, check over, clean AT IV/C #230145

ADDITIONAL COMMENTS

PS 8094

PS 8095



File Number:	22064	Arms Service number:	105962
Last Name:	MCHENRY, II	First Name:	GARY
Street:	33 THREE LICK ROAD	City:	BUCKHANNON
State:	WV	Zip:	26201
Home Ph:	304-473-5441		
Work Ph:		Product Type:	F
	F A T O		
Type Concern:	S	PI PD P S	
Concern Code:	1021		
Concern:	FIRED OUT OF BATTERY		
Cause Code:	4013	Cause:	BROKEN PARTS OR MISSING PARTS
Assigned To:	NAGLE	Classification:	UND
	UNJ UNC UND J		
Settlement Detail:	REPLACE TRIGGER N/C	Settlement Amount:	$0.00
Date Opened Rem:	1/6/2006	Date Opened by P/S:	1/6/2006
Caliber:	50		
Date of Incident:		Date Closed:	1/6/2006
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700ML	Serial:	ML034140
Date Code:	EQ	Date Mfgd:	10/21/1996
RAMAC:	700ML	Litigation:	☐
PreLitigation:	☐	Obsolete:	☐
Custody:		Comments:	Manufacturing chip in trigger assembly causing trigger to bind. Replace TPA, check over completely and clean action at n/c - charge 230145.
Time of Modification:	3:50:39 PM		
Date of Modification:	1/25/2006		

8/96

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ML	**Serial Number:** ML034140
Are you the original owner?: [X] YES [ ] NO	
Name: Gary McHenry II	**Date of Purchase:** NOV 1999
Address (no PO Boxes): 33 Three Lick Road	
City: Buckhannon	**State:** WV **Zip:** 26201
Phone (Daytime): 304-473-5441	**Fax:**
E-mail Address: N/A [ ] I would like to receive future e-mail updates from Remington.	

Please describe your problem:

WHEN Safety is Switched To Fire Freely The Gun Fires without Squeezing Trigger.

IF safety is "EASED" To Fire The Trigger Pull is very light

IF Repair is Required AT MY EXPENSE PLEASE Contact Me At 304-473-5441

Ammunition Information:

Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	105962

Handload Information:

Powder Used: Pyrodex	Powder Weight: 100 grains
Case/Hull Used: —	Primer Used: Win 209
Bullet Type/Shot Size: 295 Power Belt	Reloader Used: —

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:	JB Bore Cleaner Hoppes #9
How often do you clean the bore? (Months or Number of rounds)	6 Months OR 20 Shots
How often do you clean the action? (Months or Number of rounds)	12 Months OR 20 Shots
How often do you clean the trigger assembly? (Months or Number of rounds)	Wipe outside Yearly
Brand of lubricant used:	Rem Oil

PS 8096

How often do you lubricate the bore? (Months or Number of rounds) 6 MONTHS OR 200 SHOTS

How often do you lubricate the action? (Months or Number of rounds) 6 MONTHS OR 200 SHOTS

How often do you lubricate the trigger assembly? (Months or Number of rounds) 12 MONTHS

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER

What were the services performed? N/A

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
:: Remove all accessories from your firearm to prevent loss or damage.
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs $75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over $75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over $75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial Number: ML034140

Model: 700ML

RE00105962

mfg. chip in TRIG. ASSM. CAUSING TRIG. TO BIND. Replace TOA, check over, clean AT N/C

#230148

PS 8097

Date: 1/6/06

By: B. Travis

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Gary McHenry II

R.E. Number: 105962

Reason for inspection: FSR

FIREARM

Manufacturer: Rem. Model: 700

Serial Number: ML034140 Date of Manufacture: 8/96

Overall external condition: Good

Barrel condition: OKay

Receiver condition: OKay

Stock condition: OKay

Bolt/firing pin condition: OKay

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: chip on Trig.

Headspace: —

Function evaluation:

PS 8098

Feeding: —

Extraction/ejection: —

Trigger pull: —

Manual safety: OKay

Test firing results (if applicable): —

DISPOSITION

mfg. chip in Trig. Assm. causing Trig. to bind. Replace TPA, check over, clean at N/C ~~#~~ #230145

ADDITIONAL COMMENTS

PS 8099

Remington Arms Co., Inc.
Product Service
Legal Case #:924

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		1/16/2007		1/6/2007			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Michael	Miller	5144 Chateaugay Drive	Mason	OH	45040		H 513-398-5998

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI	Bruised leg, ringing ears				
PD	Hole through house	Cause:4079 Other - Unexamined		U	
S		Concern:1008 Fired on Bolt Closing			
C					

1/12/07-email from Fred Supry-While cycling reloads through his rifle, cust had one go off. He was in his cellar and it shot through floor above him, a table and wall. He is ok ecept for some ringing in his ears and a minor bruise on his leg where the stock was resting. He found on the internet that weve been having some problem with these rifles. Also wants to send a 722 for the bolt lock modification.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/				1/1/1900
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

1/16/07-send ARS, ltr to get gun in for evaluation.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 8100

924

Watson, Laura M.

From: Supry, Fred L.
Sent: Friday, January 12, 2007 3:21 PM
To: Watson, Laura M.
Subject: Two ARS labels

1/12/2007

Please send two ARS labels to:

Michael Miller
5144 Chateaugay Drive
Mason, OH 45040

1. While cycling his reloads through his rifle he had one go off – He was in his cellar and it shot through the floor above him, through a table, and wall. He is ok except for some ringing in his ears and a minor bruise on his leg where the stock was resting. He said he went on the internet and found out that Remington has a problem with these rifles. I explained that there is usually an underlying issue, i.e., improper maintenance, alterations, etc. Date of incident was 1/6/2007. Model 700 rifle with the bolt lock style safety.

2. He has a Model 722 that he would like to return for the bolt lock modification program. No issues with this gun – just would like to be able to load and unload with the safety on.

His phone # is 513-398-5998.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

PS 8101

Remington®

January 16, 2007

Michael Miller
5144 Chateaugay Drive
Mason, OH 45040

Subject: Model 700
RE: Case #924

Dear Mr. Miller,

We were sorry to learn of the unfortunate incident that you experienced while shooting your Model 700. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As discussed with Fred Supry, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

PS 8102

MILLER
TEAUGAY DR
H 45040

10 LBS
RS

2 OF 2

O:
N: PRODUCT SERVICES
INGTON ARMS CO INC
HOEFLER AVE
.ION NY 13357

NY 135 0-01

GROUND
ING #: 1Z 4XX 596 90 6612 9590

IG: 3RD PARTY
....
I SERVICE

MICHAEL MILLER/LW

UOM 8.0.16 UPS Thermal 2 60.1A 10/2006

MICHAEL MILLER
5144 CHATEAUGAY DR
MASON OH 45040

10 LBS
RS

1 OF

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

NY 135 0-01

UPS GROUND
TRACKING #: 1Z 4XX 596 90 6602 9386

BILLING: 3RD PARTY
DESC: ....
RETURN SERVICE

REF 1: MICHAEL MILLER/LW

UOM 8.0.16 UPS Thermal 2 60.1A 10/

PS 8103

Remington Arms Co., Inc.
Product Service
Legal Case #:924

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
124661	2/8/2007	1/16/2007	2/9/2007	1/6/2007			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Michael	Miller	5144 Chateaugay Drive	Mason	OH	45040		H 513-398-5998

Incident Information

	Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI	Bruised leg, ringing ears				
PD	Hole through house	Cause:4038 Could Not Duplicate Concern		U	
S		Concern:1008 Fired on Bolt Closing			
C					

1/12/07-email from Fred Supry-While cycling reloads through his rifle, cust had one go off. He was in his cellar and it shot through floor above him, a table and wall. He is ok ecept for some ringing in his ears and a minor bruise on his leg where the stock was resting. He found on the internet that weve been having some problem with these rifles. Also wants to send a 722 for the bolt lock modification.lw

---

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 Win		249889		1/1/1900
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						

Repair/Replacement Cost	Repair/Replacement Date
$25.00	2/9/2007

1/16/07-send ARS, ltr to get gun in for evaluation.lw Model 722 received reference claim # 1012. fls 2/9/2007.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		2/9/2007
	Product Type		RF
	Action Type		A

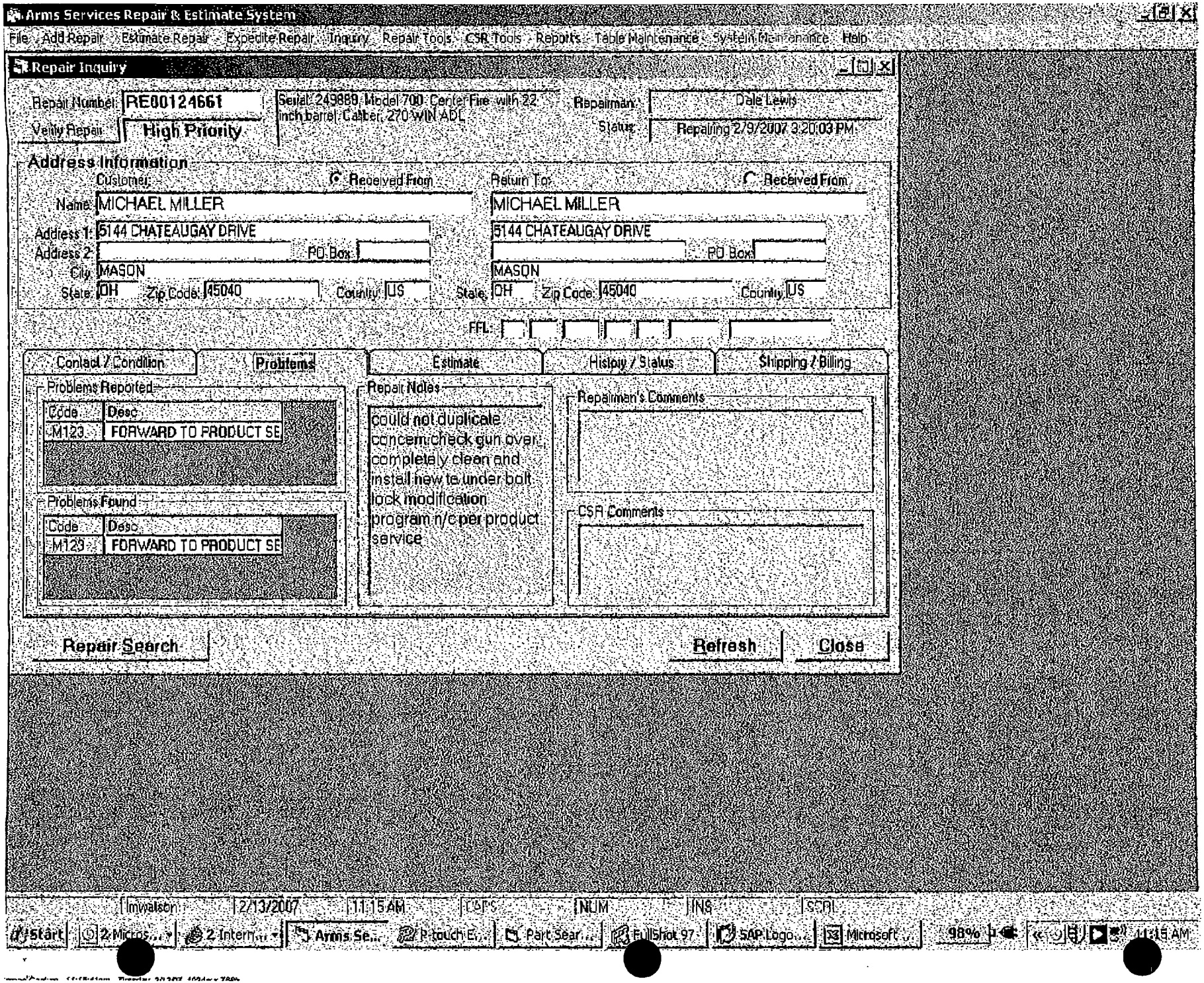
PS 8104

	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Unable to cause any accidental release of the firing pin. Rifle is 41 years old and other than slight sluggish movement of the bolt stop due to some sticky residue there was no fault found with the rifle.
Barrel	Description		M/700 270 caliber 22 inch
	Date Code		XN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	Visible brass wash and shavings on bolt face.
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	Sluggish movement due to some sticky residue.
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	—Select—	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	—Select—	
Magazine	Condition	—Select—	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	—Select—	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Standard M/700 Bolt Lock Safety
	Function	Slightly Worn; Functioning	
Sear	Lift	—Select—	
		Slightly Worn;	

PS 8105

	Notch	Functioning	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.0 lbs
	Altered	False	
Non-Remington Components	Description		Scope Base

PS 8106


Arms Services Repair & Estimate System
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help
Repair Inquiry
Repair Number: RE00124661
Verify Repair
High Priority
Serial: 249889, Model 700 Center Fire with 22 inch barrel, Caliber: 270 WIN ADL
Repairman: Dale Lewis
Status: Repairing 2/9/2007 3:20:03 PM
Address Information
Customer
Received From
Return To:
Received From
Name: MICHAEL MILLER
Address 1: 5144 CHATEAUGAY DRIVE
Address 2:
PO Box:
City: MASON
State: OH Zip Code: 45040 County: US
MICHAEL MILLER
5144 CHATEAUGAY DRIVE
PO Box:
MASON
State: OH Zip Code: 45040 County: US
FFL:
Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing
Problems Reported
Code Desc
M123 FORWARD TO PRODUCT SE
Problems Found
Code Desc
M123 FORWARD TO PRODUCT SE
Repair Notes
could not duplicate concern check gun over completely clean and install new te under bolt lock modification program n/c per product service
Repairman's Comments
CSR Comments
Repair Search
Refresh
Close
lmwalson
2/13/2007
11:15 AM
CAPS
NUM
INS
SCRL
Start
2 Micros...
2 Intern...
Arms Se...
P-touch E...
Part Sear...
FullShot 97
SAP Logo...
Microsoft...
98%
11:15 AM

PS 8107

Remington®

January 16, 2007

Michael Miller
5144 Chateaugay Drive
Mason, OH 45040

Serial Number: 249889
Model: 700
RE00124661

Subject: Model 700
RE: Case #924

Dear Mr. Miller,

We were sorry to learn of the unfortunate incident that you experienced while shooting your Model 700. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As discussed with Fred Supry, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

COULD NOT DUPLICATE CONCERN.
Check gun over completely
Clean and install new TA
under the bolt lock modification
program. N/C
Charge 230145
FCS 2/9/2007

Sincerely,

Laura Watson

Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

RECEIVED
FEB 12 2007
BY: ...

PS 8108

#924

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	**Serial Number:** 249889
Are you the original owner?: ☒ YES ☐ NO	- MY FATHER'S RIFLE
Name: Michael A Miller	**Date of Purchase:** 1967?
Address (no PO Boxes): 5144 Chateau Gay Drive	
City: MASON	**State:** OH **Zip:** 45040
Phone (Daytime): 513-398-5998	**Fax:** 513-398-3167
E-mail Address: MAM_KCL@Yahoo.Com	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: While Cycling Rounds Through To Check For FIT The RIFLE Discharged in My Lap.	

Ammunition Information:

Manufacturer: SELF	Type: Hand Load
Other (i.e. bullet weight/type, shot size, powder):	

Handload Information:

Powder Used: IMR 4350	Powder Weight: 50 Gr
Case/Hull Used: Winchester	Primer Used: CCI 4 Rifle
Bullet Type/Shot Size: 150 Gr SP BT	Reloader Used: RCBS

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: HOPPES	
How often do you clean the bore? (Months or Number of rounds)	200 RNDS
How often do you clean the action? (Months or Number of rounds)	200 RNDS
How often do you clean the trigger assembly? (Months or Number of rounds)	ANNUALLY @ END OF OCT.
Brand of lubricant used:	HOPPES

PS 8109