

File Number:	21871		Arms Service number:	
Last Name:	ALDERMAN		First Name:	ALAN & LOGAN
Street:	1001 GLENDALE ROAD		City:	GALAX
State:	VA	Zip:	24333	Home Ph:
Work Ph:		Product Type:	F	F A T O
Type Concern:	PI	PI PD P S	Concern Code:	1025
Concern:	UNEXPLAINED DISCHARGE - FOOT			
Cause Code:	4040	Cause:	OTHER : UNEXAMINED	
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J
Settlement Detail:		Settlement Amount:	\$0.00	
Date Opened Rem:		Date Opened by P/S:	12/5/2005	Caliber:
Date of Incident:		Date Closed:		Bullet Weight:
Date to Analysis:		Date from Analysis:		Manufacturer:
Model:	600	Serial:	43378	Date Code:
RAMAC:	600	Litigation:	<input type="checkbox"/>	PreLitigation:
Custody:		Obsolete:	<input type="checkbox"/>	
Time of Modification:	8:06:50 AM	Comments: 12 year old Logan, had an accidental discharge of the firearm. Shooting his big toe off. It has been reattached, but unknown if it will take. Model 600 rifle was taken by the Fish & Game authorities. His father, Alan, will send the gun in once he gets it back. ARS label and letter sent 12/7/05. Medical bills are taken care of.		
Date of Modification:	12/13/2005			

(PS 8691)

Product Service Database

Arms Service #: _____

Last Name: Alderman

First Name: Allen & Logan

Street: _____

City: _____

State: _____ Zip: _____

Home Phone: 276-238-1481

Work Phone: _____

Product Type: _____

Type of Concern: _____

F A T O
PI PD P S C

Concern Code: 1025

Concern: - foot

Cause Code: 4040

Cause: unexamined

Assigned To: Supry

Classification: UND

Settlement Detail: _____

Settlement Amount: _____

Date Opened Rem.: _____

Date Opened PS: 12/5/05

Caliber: 243

Date of Incident: _____

Date Closed: _____

Bullet Weight: _____

Date to Analysis: _____

Date from Analysis: _____

Manufacturer: _____

Model: 600

Serial: 43378

Date Code: _____

Date Mfgd: _____

RAMAC: _____

Litigation: _____

Prelitigation: ☒

Obsolete: _____

Custody: _____

Comments: _____

12 yr old Logan had an accidental discharge of the firearm. Shooting his big toe off. IT has been reattached, but unknown if it will take. Model 600 rifle was taken by the fish & game authorities. His father, Alan, will send the gun in once he gets it back. AFS label and letter sent 12/7/05. Medical bills are taken care of. (PS 8692)



07 December 2005

Alan Alderman
1001 Glendale Road
Galax, VA 24333

RE: Firearm Accident
Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

As we discussed, I have enclosed an ARS label for you to return the rifle, once you get it back from the fish & game authorities, to my attention for examination and repair/updating as needed. When we have completed our examination we will contact you with our findings. Please put a copy of this letter inside the shipping box when you return the rifle. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We understand that this was Logan's grandfather's rifle and it will have great sentimental value to him, so if it can be repaired and safe to have in the field we will do that at no charge. We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
E-mail: fred.supry@remington.com

Remington Arms Company, Inc. • 14 Hoefler Avenue • Ilion, NY 13357
Phone 315-895-3200 • www.remington.com

(PS 8693)

Product Service Database

Arms Service #: _____

Last Name: Alderman

First Name: Allen & Logan

Street: _____

City: _____

State: _____

Zip: _____

Home Phone: 276-238-1481

Work Phone: _____

Product Type: _____

Type of Concern: _____

F
PI

A
PD

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S

C

Concern Code: _____

1025

Concern: _____

- foot

Cause Code: _____

4640

Cause: _____

unexamined

Assigned To: _____

Supry

Classification: _____

UND

Settlement Detail: _____

Settlement Amount: _____

Date Opened Rem.: _____

Date Opened PS: _____

12/5/05

Caliber: _____

243

Date of Incident: _____

Date Closed: _____

Bullet Weight: _____

Date to Analysis: _____

Date from Analysis: _____

Manufacturer: _____

Model: _____

600

Serial: _____

43378

Date Code: _____

Date Mfgd: _____

RAMAC: _____

Litigation: _____

Prelitigation: ☒

Obsolete: _____

Custody: _____

Comments: _____

12 yr old Logan had an accidental discharge of the firearm. Shooting his big toe off. IT has been reattached, but unknown if it will take. Model 600 rifle was taken by the fish & game authorities. His father, Alan, will send the gun in once he gets it back. AFS label and letter sent 12/7/05. Medical bills are taken care of. (PS 8695)



07 December 2005

Alan Alderman
1001 Glendale Road
Galax, VA 24333

RE: Firearm Accident
Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

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Sincerely,

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606

E-mail: fred.supry@remington.com

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Phone 315-895-3200 • www.remington.com

(PS 8696)

Name: ALAN ALDERMAN

Name: ALAN ALDERMAN

Company: _____

Street: 1001 Blendale Road

City: GALAX State: VA ZIP Code: 24333

[illegible]

A.R.S.

PD

REF #: | | | | | | | | | | | | | | | | | | | | | |

FEED SUPPLY

REMINGTON ARMS

14 HOFELER AVE

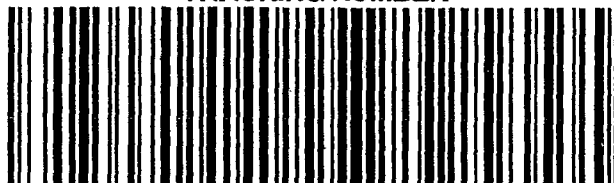
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NY 13357



UPS Next Day Air

EXTREMELY URGENT

TRACKING NUMBER

12 E13 390 27 5000 1673

UPS Authorized Return Service™

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UPS Louisville, KY 2/97 W

**Next Day Air A.R.S. Tracking Number****REF #/DATE**

1Z E13 390 27 5000 167 3

PS 8697

Remington Arms Co., Inc.
Product Service
Legal Case #:1284

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
129417	5/17/2007	5/18/2007	5/18/2007				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Harry G.	Butler IV	217 East Charlton Street	Savanna	GA	31401		H 912-238-4222 E flight014@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4040 Concern:1032	Other - Unspecified or Undetermined - Firearms Safety not working properly	Unknown	

As received the trigger set screw positions had been altered, and the rifle had never been sent in for the 600 updates fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	600/350 REM MA		32567 BM	1/1/1965

Date Purchased Where Purchased Accessories Original Owner
U

CONCERN:SLIGHTEST PRESSURE RELEASES SAFETY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca: Date Da APV AP

Update per

(PS 8698)

current
procedures

Repair/Replacement Repair/Replacement
Cost Date

5/18/2007 Update according to the trigger assembly recall fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		5/18/2007
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		19 " 350 REM MAG
	Date Code		BM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	

	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	TRIGGER SET SCREWS ALTERE
	Sub-Assembly	Other Remington	



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number:	Serial Number: 32567	
Name: HARRY G. BUTLER JR	Date of Purchase: 2	
Address (no PO Boxes): 217 EAST CHARLTON STREET		
City: SAVANNAH	State: GA	Zip: 31401
Phone (Daytime): (912) 238-4222	Fax:	
E-mail Address: Flight014@gmail.com (BEST WAY)		
Please describe your problem: REM 600 RECALL? TRIGGER? WHEN SAFETY IS ENGAGED SLIGHTEST PRESSURE FORWARD DISENGAGES SAFETY!!! ANY REMINGTON SUGGESTIONS? THANKS, HARRY BUTLER		
500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.		

(PS 8701)

Legal Notices

Remington

TRIG-set screws altered.
 TRIG. ASSM. not updated.
 replace TPA, checkover completely,
 clean, under TRIG. ASSM recall
 AT N/C

#230145

Serial Number:

32567

Model: 600



RE00129417

1. NAME
 2. DATE
 3. TIME
 4. LOCATION
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 7. WAVE
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Remington Arms Co., Inc.
Product Service
Legal Case #:1444

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
131984	8/3/2007	8/6/2007	8/7/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Snyder	Chapman	901 Carroll St.	Perry	GA	31069		H 478-987-4994 F 478-987-6738 E csnyderchapman@alltel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

8/7/07-correspondence from repair-recall-gun fired by itself. Info from our website included.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243	20000	A6501680	DO	9/16/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT MONTDALE PA		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	8/7/2007				

8/7/07-Replace TA and M/600 updates.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/6/2007
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Trigger assembly does not appear to have been altered. TA never updated.
	Description		Mohawk 600 18.5 inch 243 Win caliber
	Date Code		DO
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Cross bolt
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
	Trigger	Condition	Slightly Worn; Functioning
Pull		---Select---	4.0 lbs.
Altered		False	
Sub-Assembly		Other Remington	

Remington

Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <i>Mohawk 11-600</i>		Serial Number: <i>A6501680</i>	
Name: <i>Snyder Chapman</i>		Date of Purchase:	
Address (no PO Boxes): <i>901 Carroll St.</i>			
City: <i>Perry</i>		State: <i>Georgia</i>	Zip: <i>31069</i>
Phone (Daytime): <i>478-987-4994</i>		Fax: <i>478-987-6738</i>	
E-mail Address: <i>csnyderchapman@aol.net</i>			
Please describe your problem:			
<i>Recall - Gun fired by itself</i>			
<i>131984</i>			
Additional Information: (Ammo type, brand, handload specifications, etc.)			
<i>Winchester 243</i>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

RECEIVED
AUG 07 2007

BY: *hw*

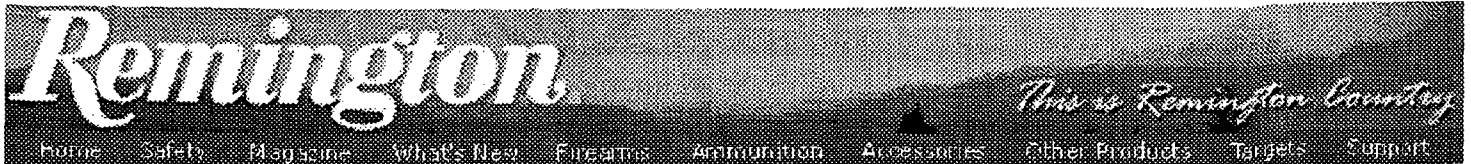
Returned to Arms Service for

it lock modification and m/600 updates

FCS 8/6/07

(PS 8705)

I corrected name in R4E

**Safety**

10 Commandments
 Safety Course
 Firearm Care
 Repairs
 MSDS
 Education
 Partners B2B
 Retail Locator
 About Us
 Site Map

Home: Safety: Safety Modification Program: Model 600 & Model 660

SAFETY**SAFETY MODIFICATION PROGRAM****Model 600 & Model 660**

**If you own a Remington Model 600
 (including the Mohawk 600) or Model 660 rifle:**

243 Cal

All Remington Model 600 and Model 660 rifles were manufactured with a bolt-lock mechanism and are subject to this bolt-lock Safety Modification Program. These models were discontinued in 1979. Please see Important Safety Notice regarding the 1979 recall below. If you participate in the current Safety Modification Program, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your rifle's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend upon whether your Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 1975, because, under certain circumstances, the safety and trigger could be manipulated in a way that could result in an accidental discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for installation of a new trigger assembly at no charge. Since 1979, thousands of the affected firearms have been serviced under the 1979 recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was repaired as part of that program?

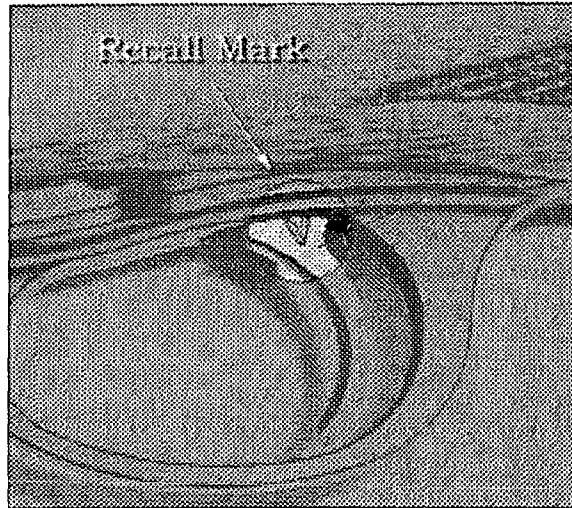
- Model 600 and 660 rifles - except those with a serial number beginning with an "A" before the serial number - were subject to

(PS 8706)

Con't

the 1979 recall.

- Each Model 600 and 660 rifles repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line. These replacement trigger assemblies included the bolt-lock feature.



*I have this Model
in 308 cal. that has
the "V" stamped.*

If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Safety Modification Program affect you?

- If your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that recall, then a new trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to you.
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a rebate coupon good for up to \$20 towards the purchase of any Remington safety product, including gun locks, hearing and eye protection and gun safes.

How to participate in the Safety Modification Program:

1. Complete the General Repair Form and
2. Send or deliver your firearm and the completed repair form to either:
 - a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc.
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

(PS 8707)
Can't

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation or shipping of your firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm itself or included in the shipping container. The firearm should be transported only in a completely unloaded condition.

[Privacy Policy](#) | [Terms of Use](#)

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www.remington.com

www.remington.com www.remingtonle.com www.remingtonmilitary.com
www.remingtontd.com www.remingtonpmpd.com www.rempac.org

This gun fired by itself one day
while my son was hunting.

(PS 8708)


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Safety Center

10 Commandments

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MSDS

Education

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[Home](#) > [Safety](#) > [Safety Center](#) > [Safety Modification Program](#) > [Models 600 & 660](#)

Safety Modification Program

Remington Model 600 & 660

If you own a Remington Model 600 (including the Mohawk 600) or Model 660 rifle:

All Remington Model 600 and Model 660 rifles were manufactured with a bolt-lock mechanism and are subject to this bolt-lock Safety Modification Program.

These models were discontinued in 1979. Please see Important Safety Notice regarding the 1979 recall below. If you participate in the current Safety Modification Program, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your rifle's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.


The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend on whether your Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

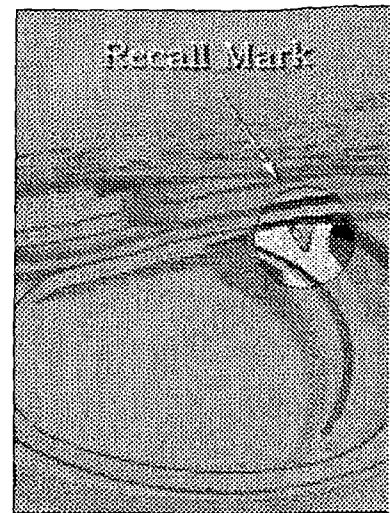
In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 1979. Under certain circumstances, the safety and trigger could be manipulated in a way that could result in a discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for a new trigger assembly at no charge. Since 1979, thousands of the affected firearms have been serviced under the recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was part of that program?

- Model 600 and 660 rifles - except those with a serial number beginning with an "A" before the serial number - were subject to the 1979 recall.
- Each Model 600 and 660 rifle repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line.

 PS 8709

These replacement trigger assemblies included the bolt-lock feature.



If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Program affect you?

- If your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that recall, your trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to you.
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a safety redemption certificate complete and submit in order to receive a free blaze orange hat (one hat per certificate).

How to participate in the Safety Modification Program

1. Complete the **General Repair Form** and
2. Send or deliver your firearm and the completed repair form to either:
 - a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc.
Illion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Illion, NY 13357

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation of a firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm or in the shipping container. The firearm should be transported only in a completely unloaded condition.



General Repair Form

[Back to Repair Services](#)

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: <input type="text"/>		Serial Number: <input type="text"/>	
Name: <input type="text"/>		Date of Purchase: <input type="text"/>	
Address (no PO Boxes): <input type="text"/>			
City: <input type="text"/>		State: <input type="text"/>	Zip: <input type="text"/>
Phone (Daytime): <input type="text"/>		Fax: <input type="text"/>	
E-mail Address: <input type="text"/>			
Please describe your problem: <div style="border: 1px solid black; height: 150px; width: 100%;"></div> <div>500 characters left</div>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none">:: Record the serial number of your firearm before sending it.:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.):: Remove all accessories from your firearm to prevent loss or damage.:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			





General Repair Form

[Back to Repair Services](#)

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: <input type="text"/>	Serial Number: <input type="text"/>
Name: <input type="text"/>	Date of Purchase: <input type="text"/>
Address (no PO Boxes): <input type="text"/>	
City: <input type="text"/>	State: <input type="text"/> Zip: <input type="text"/>
Phone (Daytime): <input type="text"/>	Fax: <input type="text"/>
E-mail Address: <input type="text"/>	
Please describe your problem: <div style="border: 1px solid black; height: 150px; width: 100%;"></div> <div>500 characters left</div>	
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.	
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>	

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(PS 8712)

[PS 8713]

C. Snyder Chapman, C.P.A.
901 Carroll Street
Perry, GA 31069

Remington Arms Company, Inc.
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

Repair Number	RE00131984	Serial: A6501680 Model 600 MOHAWK Center Fire Caliber: 243 WIN Produced: 09/16/1977	Repairman	
Verify Repair			Status	New 8/3/2007 1:39:59 PM

Name: SNYDER CHAPMON
 Address 1: 901 CARROLL STREET
 Address 2: PO Box
 City: PERRY
 State: GA Zip Code: 31069 Country: US
 Return To: SNYDER CHAPMON
 Address 1: 901 CARROLL STREET
 Address 2: PO Box
 City: PERRY
 State: GA Zip Code: 31069 Country: US

FFL

Material	Condition	Quantity	Unit	Price	Total
Concrete	Good	100	cubic yards	12.00	1200.00
Rebar	Good	500	linear feet	2.40	1200.00
Formwork	Good	100	square feet	10.00	1000.00
Gravel	Good	200	cubic yards	6.00	1200.00
Asphalt	Good	100	cubic yards	10.00	1000.00
Steel	Good	100	linear feet	10.00	1000.00
Brick	Good	100	thousands	10.00	1000.00
Block	Good	100	thousands	10.00	1000.00
Foundation	Good	100	thousands	10.00	1000.00
Roofing	Good	100	thousands	10.00	1000.00
Interior	Good	100	thousands	10.00	1000.00
Exterior	Good	100	thousands	10.00	1000.00
Paint	Good	100	thousands	10.00	1000.00
Plumbing	Good	100	thousands	10.00	1000.00
Electrical	Good	100	thousands	10.00	1000.00
HVAC	Good	100	thousands	10.00	1000.00
Landscaping	Good	100	thousands	10.00	1000.00
Security	Good	100	thousands	10.00	1000.00
Fire	Good	100	thousands	10.00	1000.00
Alarm	Good	100	thousands	10.00	1000.00
Door	Good	100	thousands	10.00	1000.00
Window	Good	100	thousands	10.00	1000.00
Flooring	Good	100	thousands	10.00	1000.00
Ceiling	Good	100	thousands	10.00	1000.00
Lighting	Good	100	thousands	10.00	1000.00
Sound	Good	100	thousands	10.00	1000.00
Video	Good	100	thousands	10.00	1000.00
Audio	Good	100	thousands	10.00	1000.00
Networking	Good	100	thousands	10.00	1000.00
IT	Good	100	thousands	10.00	1000.00
Software	Good	100	thousands	10.00	1000.00
Hardware	Good	100	thousands	10.00	1000.00
Peripherals	Good	100	thousands	10.00	1000.00
Services	Good	100	thousands	10.00	1000.00
Consulting	Good	100	thousands	10.00	1000.00
Training	Good	100	thousands	10.00	1000.00
Support	Good	100	thousands	10.00	1000.00
Documentation	Good	100	thousands	10.00	1000.00
Compliance	Good	100	thousands	10.00	1000.00
Security	Good	100	thousands	10.00	1000.00
Fire	Good	100	thousands	10.00	1000.00
Alarm	Good	100	thousands	10.00	1000.00
Door	Good	100	thousands	10.00	1000.00
Window	Good	100	thousands	10.00	1000.00
Flooring	Good	100	thousands	10.00	1000.00
Ceiling	Good	100	thousands	10.00	1000.00
Lighting	Good	100	thousands	10.00	1000.00
Sound	Good	100	thousands	10.00	1000.00
Video	Good	100	thousands	10.00	1000.00
Audio	Good	100	thousands	10.00	1000.00
Networking	Good	100	thousands	10.00	1000.00
IT	Good	100	thousands	10.00	1000.00
Software	Good	100	thousands	10.00	1000.00
Hardware	Good	100	thousands	10.00	1000.00
Peripherals	Good	100	thousands	10.00	1000.00
Services	Good	100	thousands	10.00	1000.00
Consulting	Good	100	thousands	10.00	1000.00
Training	Good	100	thousands	10.00	1000.00
Support	Good	100	thousands	10.00	1000.00
Documentation	Good	100	thousands	10.00	1000.00
Compliance	Good	100	thousands	10.00	1000.00
Security	Good	100	thousands	10.00	1000.00
Fire	Good	100	thousands	10.00	1000.00
Alarm	Good	100	thousands	10.00	1000.00
Door	Good	100	thousands	10.00	

Problems

Estimate

History / Status

Shipping / Billing

Date	User ID	Desc1	Desc2
7/31/2007 10:29	skinnerll	Repair Added	
7/31/2007 12:05	ArmEmail	Repair Received	CSNYDERCHAPMAN@
7/31/2007 12:05	ArmEmail	Receipt	CSNYDERCHAPMAN@
8/3/2007 1:39:15	valentids	Repair information change	
8/3/2007 1:39:55	valentids	Repair information change	
8/3/2007 1:50:57	valentids	From: Check In	To:
8/6/2007 11:08:51	suppyll	Returned to Arms Service for repair	Model 600 updates

- ☐ Shipping Hold
- ☐ InterFace Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return As Received
- ☐ Has been Approved
- ☐ Internal Repair

Current Status

New

12/2007 1:30:50

37,200 (1.39.59)

Valentids

Product Service

Repair Location

WILN

Current Location

ILN

Transfer Number

1995

Repair Search

Refresh

Close

Remington Arms Co., Inc.
Product Service
Legal Case #:1243

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
128627	4/30/2007	5/1/2007	5/1/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun World			429 S Main St Box 20	Harrisville	PA	16038		W 724-735-4490
Incident		David	Frisk	115 Stamm Rd	Slippery Rock	PA	16057		H 724-735-4496

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	Fires when bolt is closed			

5/2/07-correspondence from repair-gun fires when bolt is closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN		29925	BW	1/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	65	5/1/2007				

5/2/07-trigg assem very dirty & sticky causing trig & sear to bind to side plates. Replace TA, check over, clean under M/600 trig assem recall program at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/1/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIG ASSM VERY STICKY AND DIRTY CAUSING TRIG AND SEAR TO BIND
	Description		18.5" 243 WIN
	Date Code		BW

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	BINDING
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
		Test Fired	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY AND STICKY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

GUN WORLD INC
429 S MAIN ST - BOX 20
HARRISVILLE, PA 16038
(724) 735-4490

128627

1243

Remington

BW 1/72
5#
18.5#
006

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 600	Serial Number: 29925	
Name: David W. Frick	Date of Purchase:	
Address (no PO Boxes): 115 Stearns Rd		
City: Slippery Rock	State: PA	Zip: 16087
Phone (Daytime): 724 735 4496	Fax:	
E-mail Address:		
Please describe your problem: Gun fires when bolt is closed.		
500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>		

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Number:

29925

Model: 600



RE00128627

TRIG-ASSM VERY DIRTY + STICKY
CAUSING TRIG + SEAR TO BIND TO
SIDE PLATES. Replace TPA, check over
clean under M/600 TRIG ASSM
Recall program AT M/C

#230145

RECEIVED
MAY 02 2007

PS 8717

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

PS 8718

Repair Inquiry

Repair Number: RE00128627

Serial: 29925 Model 600 Center Fire Caliber: 243

Repairman:

Verify Repair

Status: New 4/30/2007 7:28:05 AM

Address Information

Customer: ☒ Received From

Return To: ☐ Received From

Name: GUN WORLD

Address 1: 429 S MAIN ST

Address 2: PO Box:

City: HARRISVILLE

State: PA Zip Code: 16038 Country: US

Name: GUN WORLD

Address 1: 429 S MAIN ST

Address 2: PO Box:

City: HARRISVILLE

State: PA Zip Code: 16038 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE
M992	DISCHARGE WHEN CLOSED

Problems Found

Code	Desc
------	------

Repair Notes

Repairman's Comments

CSR Comments

Repair Search

Refresh

Close

Imwatson

5/3/2007

9:58 AM

CAPS

NUM

INS

SCRL

Start

2 Microsoft...

2 Internet...

Arms Servi...

PS checklist

Display Sam...

Search for a ...

FullShot 97

100%

9:58 AM

Remington Arms Co., Inc.
Product Service
Legal Case #:1172

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
128544	4/27/2007	4/4/2007	4/30/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Clifton	Matthews	7312 Lavery Dr.	Plano	TX	75025	40	H 972-491-1461

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in roof of deer stand	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

4/4/07-Incident happened in December 2006. Cust went with his son, took the gun off safety and it wouldn't fire. Put it on safety and it fired. He has not sent it in for the recall.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	Mohawk 600/243 WIN	20000	A6469056	PO	6/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH SHREVEPORT LA	SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/Mohawk 600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	5/1/2007				

4/4/07-sending ARS, ltr & box on Monday.lw 5/1/07-replace ta under recall.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/30/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM VERY STICKY DIRTY WAS NOT RETURNED FOR UPDATED TPA
	Description		20" 243 WIN
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	

PS 8719

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY STICKY/DIRTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

(PS 8720)

Remington®

1172
April 9, 2007

Clifton Matthews
7312 Lavery Dr.
Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056
RE: Case # 1172

Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

Serial Number:

A6469056

Model: 600 MOHAWK



RE00128544

TRIG. ASSM. VERY STICKY / DIRTY.
Replace TPA, check over, clean
under m/600 TRIG. ASSM. Serial
238145
AT 14/6

RECEIVED
MAY 01 2007

BY: 

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 8721

January 24, 2007

Arms Services,

I am sending this gun in to have the Bolt Lock Safety Modification completed. The reason for sending it in is that it has misfired or fired on several occasions while inputting a shell or taking the gun off safety. Because of this issue, it needs to be modified immediately before we have a fatal injury from this malfunction.

Thank you for your help,
Wes

Return Address:

Wes Matthews
7312 Lavery
Plano TX 75025
972-491-1461 h

(PS 8722

PS 8723

Remington®

April 9, 2007

Clifton Matthews
7312 Lavery Dr.
Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056
RE: Case # 1172

Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



Laura Watson
Consumer Affairs Administrator
Remington Arms Company

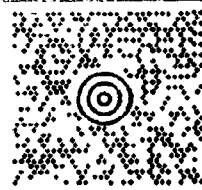
Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

CLIFTON MATTHEWS
7312 LAVERY
PLANO TX 75025

12 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

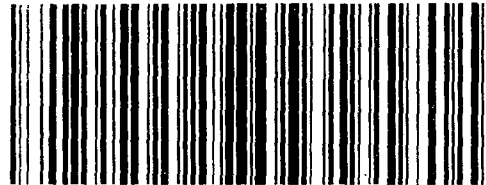


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6757 4339



BILLING: 3RD PARTY
DESC:
RETURN SERVICE

REF 1: CLIFTON MATTHEWS/LW
REF 2: REF# A6469056

HS 9.0.34

LP2844 60.1A 10/2006



International Shipping Notice - Carriage contracts may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage of All Goods (Warsaw Convention) and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These conventions, including any amendments thereto, shall apply to the extent that they are not inconsistent with the applicable laws and regulations of the United States of America.

(PS 8725)

Remington Arms Co., Inc.
Product Service
Legal Case #:1589

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
134347	9/26/2007	9/27/2007	9/27/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Joseph	Robertson	63646 US Hwy 87	Loma	MT	59460		H 406-945-1598

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired on safe release Concern:1007 Fired on Safe Release		Unknown	
C				

9/28/07-correspondence from repair- gun has gone off 3x when the safety is flipped off.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/6MM REM	20000	A6558453	LQ	2/1/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	WARD SONS MISSOULA MT	scope base	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	9/28/2007				

9/28/07-Replace TA under trigg recall at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/27/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED,TRIG ASSM VERY DIRTY
Barrel	Description		18.5" 6MM REM
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

PS 8726

	Fired while Obstructed	
	Muzzle/Crown Condition	Worn; Functioning
Bolt	Firing Pin	Worn; Functioning
	Shroud	Worn; Functioning
	Face	Worn; Functioning
	Handle	Slightly Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Worn; Functioning
	Cut Condition	Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Worn; Functioning
	Stock Condition	Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Worn; Functioning
	Bulged	False
Safety	Description	STANDARD M/600 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning
	Sub-Assembly	Non-ISS
Sear	Lift	---Select---
	Notch	Slightly Worn; Functioning
	Tests	Test Fired
Feeding Test		False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	True
	Sub-Assembly	Other Remington
Non-Remington Components	Description	SCOPE BASE

PS 8727

1587
To Whom it May Concern,

I am sending this 6mm Remington to you because it will discharge when the safety is flipped off. It does not do it all the time, but we have had it go off three times. If you have any question feel free to call me.

Thanks,

Joseph A Robertson

(406) 945-1598

63646 05 HWY 87

Lemmon, MT 59460

134347

could not duplicate concern
TRIG. ASSM set screws altered
TRIG. ASSM very dirty.
Replaced it under TRIG.
ASSM recall AT N/C
#230145

Serial
Number:

A6558453

Model: 600 MOHAWK



RE00134347

(PS 8728)

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00134347** Serial: **A6558453** Model: **500 MOHAWK** Center: **Fire** Caliber: **8 MM REM MAG** Produced: **03/06/1978** Repairman: Status: **New 9/26/2007 11:16:25 AM**

Verify Repair:

Address Information

Customer: **JOSEPH ROBERTSON** Received From: **JOSEPH ROBERTSON** Return To: **JOSEPH ROBERTSON** Received From:

Address 1: **53646 US HWY 87** Address 2: PO Box: City: **LOMA** State: **MT** Zip Code: **59460** Country: **US**

FFL:

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	Code	User ID	Desc1	Desc2
9/21/2007 10:39	New	skinnertl	Repair Added	
9/26/2007 11:16	Update	valentds	Repair information change	
9/27/2007 9:25:4	Expedite	pencerl	From Check In	To: Repair

Shipping / Billing

Current Status: **New**

9/26/2007 11:16:25 AM

valentds

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search **Refresh** **Close**

supryfl 9/27/2007 9:34 AM CAPS NUM INS SCHL

start Inbox - Microsoft Out... Arms Services Repa Microsoft Excel - PS H... Search for a Serial Nu... 9:34 AM

(PS 8729)

Remington Arms Co., Inc.
Product Service
Legal Case #:1427

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
131792	8/1/2007	8/2/2007	8/2/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Craig	Rost	201 E Pennsylvania Ave	Dallastown	PA	17313		H 717-244-7156 E pappy442@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

8/6/07-correspondence from repair-When taking the safety off this rifle it has discharged two times. He is sending in for safety mod. prog. He has a 2nd rifle, Mohawk 600 that will need modification.lw 8/6/07-left msg for cust to call. We need his stock to modify for tpa.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	600/308 WIN		57026 RM	11/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner		
		LESS STOCK AND MAG/GUARD ASSM	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c under recall						
	Remington/600/CF/BA					
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	8/2/2007				

8/6/07-could not duplicate, replace trigger assem, check over, clean at n/c under recall.lw 8/7/07-spoke w/ cust. Sending him 2 boxes & labels to send in stocks for alteration. He also has one in on RE131793.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/2/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HAS THE OLD STYLE TPA NOT UPDATED
	Description		18.5" 308 WIN
	Date Code		RM
	Bore Plugged	False	
	Bulged	False	

PS 8730

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Abused; Functioning	NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	---Select---	LESS STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

PS 8731

Remington Arms Co., Inc.
Product Service
Legal Case #:1427

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
131792	8/1/2007	8/2/2007	8/2/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Craig	Rost	201 E Pennsylvania Ave	Dallastown	PA	17313		H 717-244-7156 E pappy442@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

8/6/07-correspondence from repair-When taking the safety off this rifle it has discharged two times. He is sending in for safety mod. prog. He has a 2nd rifle, Mohawk 600 that will need modification.lw 8/6/07-left msg for cust to call. We need his stock to modify for tpa.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	600/308 WIN		57026 RM	11/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner		
		LESS STOCK AND MAG/GUARD ASSM	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	8/2/2007				

8/6/07-could not duplicate, replace trigger assem, check over, clean at n/c under recall.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/2/2007
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HAS THE OLD STYLE TPA NOT UPDATED
Barrel	Description		18.5" 308 WIN
	Date Code		RM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Abused; Functioning	NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	---Select---	LESS STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#

PS 8733

Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

(PS 8734)

RECEIVED
AUG 06 2007
BY: *[Signature]*

1427



24
18.51
RM 11/6
004

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: <u>Model 600</u>		Serial Number: <u>57026</u>	
Name: <u>Craig Rost</u>		Date of Purchase: <u>1964</u>	
Address (no PO Boxes): <u>201 E. Pennsylvania Ave.</u>			
City: <u>Dallastown</u>	State: <u>Pa</u>	Zip: <u>17313</u>	
Phone (Daytime): <u>717-244-7156</u>		Fax: <u></u>	
E-mail Address: <u>pappy442@aol.com</u>			
Please describe your problem:			
<p>Bolt action safety modification program. Bolt lock feature.</p> <p>When taking the safety off this rifle has discharged two times. I have not used it and I was just told by my brother that this program was available.</p> <p>I have a second rifle that will also require modification. Model: Mohawk 600.</p> <p style="font-size: 2em; text-align: center;">131792</p>			
208 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none"> Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. 			

Serial Number:

57026

Model: 600



RE00131792

http://www.remington.com

/general_repair_form.asp

6/26/2007

PS 8735

8/6/07 3:00 PM

could not duplicate concern
otices | About Us | Visit Our Other | Other Sites
Send for BOA.
Replace TPA, check over, clean
under TPA/SSM. flush ATN/C

A 230145

Remington®

August 8, 2007

Craig Rost
201 E Pennsylvania Ave
Dallastown, PA 17313

Subject: Model 600 rifles
Serial #57026 / RE: 131792
Serial #687451/ RE: 131793

Dear Mr. Rost,

Thank you for your cooperation and patience while we repair your Model 600 rifles.

As we discussed, I have enclosed 2 prepaid UPS shipping labels for you to ship the stocks back to our factory for proper fitting. I have also included a copy of this letter to put inside the shipping boxes. (The boxes will come under separate cover). Please be sure to notate which stock goes with which rifle so that we will match them up properly for you.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,



Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

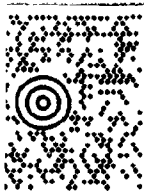
PS 8737

ROST
PENNSYLVANIA AVE
TOWN PA 17313

10 LBS
RS

2 OF 2

TO:
ATTN: ARMS SERVICES
REMINGTON ARMS CO, INC
14 HOEFLER AVE
LION NY 13357

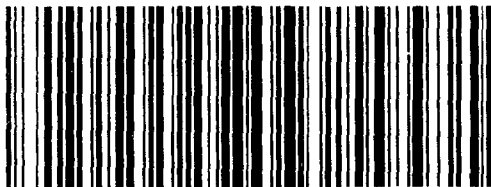


NY 135 0-01



S GROUND

KING #: 1Z 4XX 596 90 6720 8494



ING: 3RD PARTY
FIREARM
RN SERVICE

1: CRAIG ROST/LW
2: ATTN: SERVICE DEPT/REF# RE131792

US 9.0.49

LP2844 69.0A 07/2007

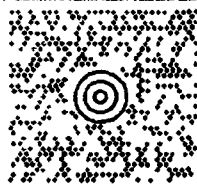
International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or systems were exported from the United States under an Export Administration Regulation (EAR) category to U.S. law prohibited. For shipping information call 1-800-448-4552.

CRAIG ROST
201 E PENNSYLVANIA AVE
DALLASTOWN PA 17313

10 LBS
RS

1 OF 2

SHIP TO:
ATTN: ARMS SERVICES
REMINGTON ARMS CO, INC
14 HOEFLER AVE
LION NY 13357

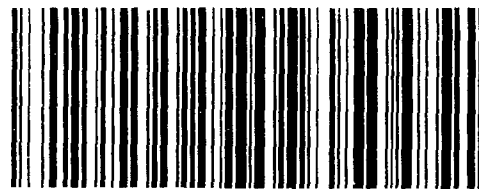


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6682 6283



BILLING: 3RD PARTY
DESC: FIREARM
RETURN SERVICE

REF 1: CRAIG ROST/LW
REF 2: ATTN: SERVICE DEPT/REF# RE131792

US 9.0.49

LP2844 69.0A 07/2007



International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These commodities, technology or systems were exported from the United States under an Export Administration Regulation (EAR) category to U.S. law prohibited. For shipping information call 1-800-448-4552.

(PS 8738)

Remington Arms Co., Inc.
Product Service
Legal Case #:1497

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
133294	8/28/2007	8/29/2007	8/29/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Darin	Sween	17763 486th Ave	Gary	SD	57237		H 605-272-2212 E dkbb@itctel.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

8/30/07-correspondence from repair-rifle used by their 12 yr old daughter. It went off when she moved the safety. No injuries. lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	20000	A6274588	AI	3/16/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	COTTER & CO KANSAS CITY MO		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement Cash Settlement	Reim. Date APV	Cash Date APV
Repair at n/c					

Repair/Replacement Cost Repair/Replacement Date

35 8/30/2007

8/30/07-replace trigger under recall as gesture of goodwill.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/29/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	REPLACING TPA UNDER RECALL PROGRAM
Barrel	Description		19" 243 WIN
	Date Code		AI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

(PS 8739)

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

(PS 8740)

1497

Remington

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

19"
5#
AI 3/76
10/11

Model Number: Mohawk-600 243		Serial Number: A6274588	
Name: Darin Sween		Date of Purchase: 1990	
Address (no PO Boxes): 17763 486th ave			
City: Gary		State: SD	Zip: 57237
Phone (Daytime): 605 272 2212		Fax:	
E-mail Address: dkbb@itctel.com			
Please describe your problem: This rifle is used by our 12 yr old daughter. It went off when she was moving the safety to unload it. Thankgoodness no one was hurt. When we checked your website we found that there was a recall but this rifle falls outside the recall if we understand it right. Can you please fix the problem, we realize that we will need to pay for this and that is not a problem. Is it possible to write a note saying the gun is alright to use once it is fixed so our daughter will trust it again? Thanks			
4 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

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 Other Sites

Serial Number:

A6274588**Model: 600 MOHAWK****RE00133294**
 could not duplicate concern.
 replace TPA under recall
 program, clean & check over
 at N/C

#230145

(PS 8742)