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Jeffrey S. Cole, President P. Brian Davis, Counter/Gun Sales 152 Warm Springs Avenue Martinsburg, WV 25401

TO WHOM IT MAY CONCERN,

THIS RIFLE SEEMS TO HAVE A PROBLEM WITH ITS IGNITION. SOMETIMES IT GOES OFF WHEN THE SAFTY IS PUSHED TO THE OFF POSITION, AND OTHER TIMES WHEN THE BOLT IS BROUGHT HOME. ONE OF OUR CUSTOMERS HAD THE RIFLE GO OFF IN HIS HANDS! LUCKLY NO ONE WAS HURT. WE RESPECT THE REMINGTON NAME AND ALL OF YOUR PRODUCTS, AND WILL CONTINUE TO CARRY THEM IN THE FUTURE. I KNOW THAT THE PRESENT PROBLEM WILL BE RESOLVED IN THE QUICKEST AND MOST EFFICIENT MANNER POSSIBLE. IF YOU HAVE ANY OUESTIONS PLEASE DONT HESITATE TO CONTACT US!!

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AEZ LOAN INC.

152 WARM SPRINGS AVE. MARTINSBURG W.V. 25401 JEFFERY S. COLE, PRESIDENT/OWNER

> 1-304-263-8000 M-10AM-6PM TUES-10AM-530PM WED-FRI-10AM TO 6PM SAT-10AM-3PM