

Henry D. Ahern Jr.
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Copy to
~~Account~~ Gouney
Jah

March 8, 1993

The President
Remington Arms Co.
Ilion, NY 13357

Dear Sir,

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hand used
Enclosed is a copy of an article found in the January 1993 issue of *Shooting Industry*. It pertains to the problem I had with my Model 700, firing on safety release, which was the reason I sent the rifle to you for repair. The repairs were completed on your order #92-28757. Because the problem of the safety was a known problem in the design, I don't feel that I should have been charged for the repair. I would appreciate a credit on my Mastercard # 5413 4402 1600 7755 for the \$25.00 I was billed.

Hand
I was also unhappy to find the bolt "floating" loose inside the box when the rifle came back. Instead of the box I sent it to you in (which had the correct styrofoam insert designed to hold the bolt securely in shipping), I received one that had no place for a bolt. The loose bolt banged against the rifle during shipping, wearing off some bluing on the barrel.

Thank you for your prompt attention to this matter.

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Sincerely,

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Henry D. Ahern, Jr.

