



AMOS ADJUSTING SERVICE

Property and Casualty Adjusting Since 1968
Ron Amos, CPCLA, Multi Line Adjuster

*Return to Customer
"AS Received" nk
Charge 230145
FLS 4/12/02*

March 13, 2002

Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

RE: Ron Amos, Model 700 defect/misfire

Dear Mr. Supry:

Regarding the captioned matter, and pursuant to our telephone conversation of February 28, 2002, my letter of January 23, 2002 and your letter of February 4, 2002.

As outlined in our discussion, I am most concerned about my Remington Model 700, #S6220069. I am concerned from both a safety and reliability standpoint. The rifle initially misfired, wherein the firing pin made a very slight indentation in the primer, then, after ejecting and inserting another cartridge, the rifle malfunctioned by discharging when I pushed the safety off.

At your request and based on your promise to deal in good faith, I am returning the rifle to Remington for inspection. Considering my financial and emotional loss arising from the failure of the rifle, I must respectfully request your testing be non-destructive and no repairs or modifications be made to the rifle. I respectfully request you provide me a comprehensive written report of your findings. I would also appreciate being advised whether or not Remington is aware of other similar problems with this model rifle.

I am enclosing a partial list of my expenses arising from the November 2001 Montana trip. Noticeably absent from the list is the disappointment caused by the failure of the rifle. I planned and saved for this trip until at age 62 I was able to go. I was initially disappointed when the outfitter advised we would probably see no elk because of the warm weather.

**SAVE THE 2ND
amendment**

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