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Ron Amos, CPCLA, Multi Line Adjuster

March 13, 2002

Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

RE: Ron Amos, Model 700 defect/misfire

Dear Mr. Supry:

Regarding the captioned matter, and pursuant to our telephone conversation of February 28, 2002, my letter of January 23, 2002 and your letter of February 4, 2002.

As outlined in our discussion, I am most concerned about my Remington Model 700, #S6220069. I am concerned from both a safety and reliability standpoint. The rifle initially misfired, wherein the firing pin made a very slight indentation in the primer, then, after ejecting and inserting another cartridge, the rifle malfunctioned by discharging when I pushed the safety off.

At your request and based on your promise to deal in good faith, I am returning the rifle to Remington for inspection. Considering my financial and emotional loss arising from the failure of the rifle, I must respectfully request your testing be non-destructive and no repairs or modifications be made to the rifle. I respectfully request you provide me a comprehensive written report of your findings. I would also appreciate being advised whether or not Remington is aware of other similar problems with this model rifle.

I am enclosing a partial list of my expenses arising from the November 2001 Montana trip. Noticeably absent from the list is the disappointment caused by the failure of the rifle. I planned and saved for this trip until at age 62 I was able to go. I was initially disappointed when the outfitter advised we would probably see no elk because of the warm weather.

**SAVE THE 2ND
amendment**

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PS00590

Imagine the thrill of seeing an elk on the second morning with no chance for a shot but realizing there was one in the area. Then, at about 5 p.m., the elk stepped out into an open area 335 yards directly across from me. I waited about 3 to 5 minutes until he cleared a dead tree, watching him through both binoculars and my rifle scope. At that point I placed the crosshairs on the shoulder, pushed the safety forward and squeezed the trigger. Instead of the expected discharge, I heard a slight click. Knowing there was a cartridge in the chamber, I ejected it and made a second attempt to fire. The elk remained in the same position and I was in the process of setting the crosshairs for a second attempt to fire. As I was bringing the crosshairs down into position, with my fingers around the rifle grip, I pushed the safety off with my right thumb. The rifle instantly discharged. Needless to say, the elk walked into the trees and was gone. An inspection of the area disclosed it was a clean miss, which I knew, as the crosshairs were still well above the elk when the rifle fired.

Obviously, nothing can change what happened. Being a lifetime hunter I realize why they call it "hunting", there are no guarantees. However, when a hunter is fortunate enough to have an elk present himself and then fail in two attempts because his rifle malfunctioned, it tends to ruin the "trip of a lifetime".

I appreciate your consideration and hope the above information will assist you and Remington in making a decision in this matter.

Respectfully:



RON AMOS
12706 Indian Springs Road
Big Pool, MD 21711