## Supry, Fred L.

From:

Supry, Fred L.

Sent:

Monday, October 22, 2001 4:14 PM

To:

'heathera@preferred.com'

Subject:

700 ML

I received the M/700 ML that you sent in. I was unable to duplicate the fire on safe concern. However, upon disassembly of the trigger mechanism I found a damaged connector. I also noticed that the plating was chipping on the sear.

Based on this I am honoring your request to exchange the Muzzle Loader for a new one at no charge. I have turned your firearm over to our Arms Service department to complete the exchange. As soon as they get the new ML from the warehouse it will be shipped to you.

I wish you many years of enjoying the shooting sports.

Fred L. Supry Consumer Affairs Specialist Remington Arms Company 14 Hoefler Avenue Ilion, NY 13357

315-895-3606