

Remington Arms Company, Inc.

Sporting Arms - Ammunition - Targets - Traps

Ilion, NY 13357

27 December, 2000

Charles E. Arbaugh
3415 Parkway
Butte, MT 59701

RE: Safety Concern M/700 Serial #: 6249182
Our File #: 19590

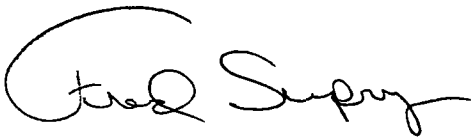
Dear Mr. Arbaugh:

I received your firearm along with your letter. I checked your gun over and found no problem other than some built up residue on the Trigger Assembly. As a gesture of goodwill I am replacing your Trigger Assembly with a current design Trigger Assembly. Please be aware that you will no longer have the bolt lock feature. The firearm can be unloaded with the safety on or off.

The incident that happened in MT was unfortunate. Everyone feels for the woman and her family – losing a child to an accident like that is devastating. It makes us all realize the importance of keeping the muzzle pointed in a safe direction whenever we are handling a firearm.

Your rifle was produced in 1969 and with proper care will provide you with many more years of enjoying the shooting sports. If you have any questions my direct line is 315-895-3606 and my office hours are 7:00 AM to 3:30 PM Eastern time.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357