

LARRY G. COCHRAN

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October 31, 1995

Mr. Thomas Millner, President
Remington Arms Company
1011 Centre Road
Della Donne Corporate Centre
Wilmington, DE 19805

Rec'd Fax 11/22/95 AM

[Signature]

Dear Mr. Millner:

I am the not so proud owner of a 222 caliber, model 788 Remington rifle, serial number 014501. I say not so proud, because of the following actions. On occasion this rifle has fired when the bolt was being closed and nothing was even near the trigger. Some years ago I sent it to your factory repair shop for inspection and repair, they sent the rifle back stating, they could find nothing wrong that would cause it to misfire. Last week I took the rifle out, opened and closed the bolt, at the time the bolt closed and the handle started down it fired. Scarring everyone to death. It's a wonder someone didn't get shot.

I bought this rifle new shortly after they first came on the market. And although I have had it for many years, I would estimate that no more than a hundred shots have been fired through the gun (as barrel inspection will show) and that no more than ten shots have been fired through it since I received it back from inspection at your repair shop.

My question is, what am I to do with the gun? I'm afraid of it and I'm scared to sell it to someone in fear they may be hurt or hurt someone else. Possibly creating a liability problem for both of us.

I am open to your suggestions! Repair it right, replace it or whatever, I am awaiting your directions.

Sincerely,

[Signature]

Larry G. Cochran

11/22/95 9:50AM called customer left message on his answering machine