7073

DATE OPENED P/S: 9/25/95

LAST NAME: Cockrell

FIRST NAME: Phillip

STREET: 1503 Shaw Rd - lot 1 CITY: Fayetteville STATE: NC ZIP: 28311

HOME PHONE: 910-678-7129 WORK PHONE: 910-822-7632 A.S. REPAIR: 95 19766

DATE OPENED REM: 8/8 DATE OF INCIDENT: _____ DATE CLOSED: 9/25

MFD. BY: Rem. CALIBER: 30-06 MODEL: 700

SERIAL 617726 RAMAC: _____ DATE CODE: _____ DATE MFD: _____

_____ OBSOLETE? X BULLET WEIGHT: _____

PRODUCT TYPE: (B) A T O (Circle one) TYPE CONCERN: PI PD F(S) C P/S

CONCERN CODE: 1607 CUSTOMER'S CONCERN: FSR

PROBLEM CODE: _____ PROBLEM: _____

CAUSE CODE: 4006 / 4015 CAUSE: AA / IM

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS _____

ASSIGNED TO: Kast CLASSIFICATION: (UNJ) UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: Repair spd. pmic

SETTLEMENT AMOUNT: _____

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----