

Serial Number:

S6417390

Model: 700

December 12, 2002



RE00057613

Dear Remington,

I am writing to inform you of several serious and very dangerous problems I am having with my Remington Model 700 LSS 300 Win. Mag.

I purchased the rifle in September of 2001 and starting having problems after approximately six months of shooting the gun. I own several other Remington guns and have been very happy, but there are definitely several manufacturing defects with my 300 Mag. Below is a list of malfunctions:

1. In the process of cleaning the rifle, I always remove the bolt. After cleaning and placing the bolt back in the gun, the bolt will not stay in place and falls out of the gun.
2. I recently shot at a deer and missed with my first shot. I pulled the bolt back to eject the empty shell and reloaded the chamber with another round. The gun would not fire. I repeated the procedure thinking the bolt did not close properly but the gun still would not fire. In the process of trying to figure out the problem, I placed the rifle on safety, and checked the trigger by pulling it slightly. Everything seemed to be fine, so I was going to attempt to fire the rifle again. I put the safety in firing position and the gun immediately discharged. My finger was not even near the trigger. Luckily I was standing in an open field with nobody around or this malfunction could have been deadly.
3. Every time I close the bolt having the safety in position not to fire and just nudge or bump the trigger slightly, the gun will immediately discharge when the safety is placed in firing position. The trigger does not have to be pulled!

I am scared to death of this gun! I feel the gun should be replaced with a new rifle. I know your company places safety first and after the experience I have had with this gun, we could have been talking about a possible fatal accident. Please stand behind your product and replace this gun with a new one. If you have additional questions please call Nathan Deppe (573)-237-7178 or (636)-239-7178 between 12:00 noon and 1:00 p.m.

Thank you very much,

Nathan Deppe

Nathan Deppe
3149 Yeates Road
New Haven, MO 63068

12/17/02

Dom - 12/10/02

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Install new TA w/c
check over completely, test
under warranty -

FLS 12/18/02