

DATE:

6/2/94

TIME:

5PM

FILE #:

CALL IS TO ☒ FROM CUSTOMER

→ returned his call

Setup full

RECORD OF TELEPHONE CALL

CUSTOMER NAME:

John Rusty

DEALER:

ADDRESS:

Uniontown Ohio

ADDRESS:

PHONE:

205-464-2165

PHONE:

PRODUCT:

700 AOL

CODE/S/N:

CALIBER:

7mm Mag.

CUSTOMER'S ATTITUDE:

BEGINNING:

☐ IRATE☐ ANGRY☒ CALM☐ PLEASED

AT END:

☐ IRATE☐ ANGRY☐ CALM☒ PLEASED

CUSTOMER CONCERN:

40 min. in 1979 with allegedly paid on safety
 release while his friend was using. Has never happened since.

RESOLUTION:

Agreed to return for repair.

Call log dated 6/2/94

DJ

COMMENTS: