

TO: Remington Arms Company Inc.  
Attention: Jack Kast

From: Brint Dietrich  
142 Ridgeway Drive  
Fayetteville, NC 28211  
(910) 822-4982

RE: Remington Model 700 270 cal. Stainless Synthetic Rifle

Date: October 26, 1994

Jack: Per our conversation I am returning my Remington Model 700 270 to you for a new trigger. As I previously mentioned while on the first hunting trip of the year I had a very strange thing happen to me. A nice spike had walked out in front of me and started to become nervous. Thinking that a larger deer might be coming I gently moved my rifle from the safe position to fire. When the safety moved into the fire position the rifle fired. Not knowing what had happened I expelled the spent shell from the chamber, replaced it with a new shell, and did not take the rifle off of fire until I unloaded it and got down from my stand. Back at camp one of the members who is a gunsmith looked at the rifle and said that he had never seen anything like it before. Once the bolt was cycled and the safety was on it was impossible to move the safety to the fire position without the rifle going off. When the rifle was recycled in the fire position it was impossible to pull the trigger. Due to the circumstances the gunsmith decided to take the gun apart and look at the trigger. He adjusted some screws, cleaned the trigger with some carburetor cleaner, blew it clean with an air compressor, and put fletch tite on the two screws. After having done all of that he still said that he was not confident in the trigger because it took so much to get it into adjustment. He said it would work but for safety reasons he mentioned that I should call Remington and explain to you what had happened.

Per our conversation you told me that Remington would replace the trigger at no charge and would get the rifle back to me as quickly as possible. The rush is due to the fact that I leave for a trip to Canada in less than three weeks. The sooner I can get the rifle back the better.

I do appreciate your personal attention to this matter and your efforts in getting it back to me in an expedient manner.

Thanks for your service.

Sincerely,

  
Brint Dietrich