

Remington Arms Company, Inc.

Sporting Arms - Ammunition - Targets - Traps

Ilion, NY 13357

28 November 2001

Eric Gonthier
Claim Representative
State Farm Insurance Co.
PO Box 2328
Chico, CA 95927-2328

RE: Insured: Raymond Dreiss
Claim #: 55-S398-602
Our File #: 34414

Dear Mr. Gonthier:

I received your letter and enclosures. Our evaluation of your client's rifle showed that the trigger assembly had not been maintained properly and was coated with a sticky residue that may have contributed to the incident. Further if proper gun handling safety had been used the loaded firearm would not have been pointed inside the vehicle.

Strictly as a gesture of goodwill Remington Arms Company replaced the sticky trigger assembly, cleaned and tested the action, and reimbursed him his insurance deductible. Remington Arms Company never assumed fault for the incident. This was an accident and Mr. Dreiss carried insurance to cover the resulting damage.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

315-895-3606
supryfl@remington.com