

To: Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Ave.
Ilion, NY 13357

Enclosed:

A copy of your letter dated Sept. 19, 2001
Description of what happened.
A copy of the estimate of damages.

From: Ray Dreiss
2 Florence Lane
Chico, CA 95926

530-345-3941

Could not duplicate concern.
Sticky residue
Install new TA, clean
Action, FP Assembly, check over completely
Repair as needed n/c
Charge 230145
FLS 10/30/01