

Remington Arms Company, Inc.
Sporting Arms - Ammunition - Targets - Traps
Ilion, NY 13357

19 September, 2001

Raymon & Karla Dreiss
2 Florence Lane
Chico, CA 95926

RE: Model 700 Rifle Serial #: 6659265

Dear Mr. & Mrs. Dreiss:

I was sorry to learn of the unfortunate incident that occurred, but I am glad that nobody was injured. As we discussed, I am enclosing an ARS label for you to return the rifle to my attention for examination. Please include with the rifle a copy of the estimate of damage, and a note with your name, address, telephone number, and a brief description of the incident.

Once we have examined the rifle, we will contact you to discuss our findings. Our history of your rifle shows that it was originally shipped to American Hardware in Long Beach CA on August 10, 1973.

I look forward examining the rifle, and working with you to close this concern.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

315-895-3606

Consumer Affairs/Rifles-Centerfire/2001/Dreiss190901.doc

FLS0919011

PS02014

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD

Name: Raymon & Karla Dreiss

Company: _____

Street: 2 FLORENCE LANE

City: Chico State: CA ZIP Code: 95926

REF #: | | | | | | | | | | | | | | | | | | | | | |

A.R.S.

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ATTN: F&EO SUPPLY

REMINGTON ARMS

14 HOEFLER AVE

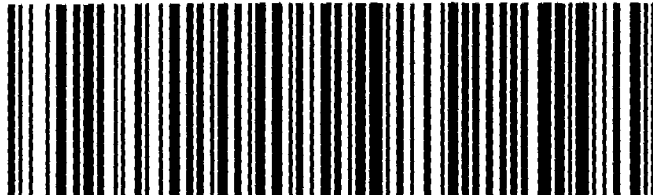
ILION

NY 13357



UPS GroundTrac

TRACKING NUMBER



1Z E13 390 06 5000 3077

UPS Authorized Return Service™

01118614

2/97 W



GroundTrac A.R.S. Tracking Number

1Z E13 390 06 5000 3077

REF #/DATE