

Sanita, Dennis J.

From: Watson, Laura M.
Sent: Monday, December 17, 2001 1:58 PM
To: Sanita, Dennis J.
Subject: 700-Jerry Dixon

Dennis,
Can you or Fred contact the following customer regarding his 700?
He sent in the first comment, we asked him to send in the firearm and then we received the 2nd response. Thanks!

----- 12/09/2001 09:03 PM -----

I own the model 7000 in the stainless, sendero, fluted, and one day while i was out hunting i went to check the safety and when i took it off the gun also went off, I thought that maybe it was my fault until i had it in my truck getting ready to unload it went to check the safety and it went off in my truck and shot through the transmission, ive only owned the gun about 7-8 months, my question is does remington take responsibility for a malfunction like this one, i am a very safety cautious person and im not happy at all with the malfunction please return with some kind of help, if i remember right there was a recall on this problem, that was long before i bought the gun, thank you ,jerry dixon

----- 12/13/2001 01:42 AM -----

> >yes, i was wandering if there was going to be any compensation for the
> damages done to my truck, i feel at least i should get a new rifle because
> if the old one just gets fixed it will not give me peace of mind knowing
> that it is still the same rifle that malfunctioned and went off in my
> truck, very well could of been someone, when i was hunting. I hope we can
> resolve this matter with out having to take any legal steps to resolve this
> problem, i fill that since i have not had any work done to the rifle that it
> is in the same condition as it was i should be compensated for an almost
> tragedy, if i was to receive a new rifle i would leave it at that and i
> would take care of the expense of the transmission, but if not i will talk
> to an attorney, please help. Jerry Dixon

CR = 4/97

Jerry Dixon

14099udall oswego ks 67356

620-795-2072

Laura Watson
Consumer Services
Remington Arms Company, Inc.
P.O. Box 700
Madison, NC 27025
Phone: (336)548-8789
Fax: (336)548-7801
watsonlm@remington.com
Visit Remington Country @ www.remington.com

Fred did you call him?
no file?
We should see this rifle
Sometimes this will
Dennis

12/18/01
Friday UPS to Remington
12/14/01