

xc: F. Suppy

**Remington.**

**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

June 14, 1994

Mr. Jeffrey D. Frank  
3540 Soda Canyon Rd.  
Napa, CA 94558

Dear Mr. Frank:

Your recent letter that was addressed to our Wilmington, DE offices, regarding the difficulty you experienced in 1992 while using your Model 700 rifle, serial number 6672072, has been forwarded to my office for reply.

We were indeed sorry to learn of your having a problem of any kind with one of our products.

Mr. Frank, we would be most interested in examining the rifle to try to determine the cause of the problems. We would appreciate your cooperation in sending your rifle via U.P.S. to:

Remington Arms Co., Inc.  
Attn: D.J. Sanita, Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Please enclose a letter with the rifle.

Thank you for bringing this matter to our attention, and we look forward to being of service.

Sincerely,

  
D.J. Sanita  
Product Service

DJS:tpp