

Sanita, Dennis J.

From: Nagle, Thomas J.
Sent: Monday, April 08, 2002 6:54 AM
To: Sanita Dennis J. (E-mail)
Subject: FW: CUSTOMER COMPLAINT - M/700 SAFETY

FYI

Thomas J. Nagle
Supervisor, Parts & Repairs
Remington Arms Co., Inc.
14 Hoefler Ave.
Ilion, NY 13357
315-895-3289 Voice
315-895-3209 Fax

-----Original Message-----

From: Foster, Jon P. (Stonewood)
Sent: Saturday, April 06, 2002 6:29 PM
To: Nagle, Thomas J.
Subject: CUSTOMER COMPLAINT - M/700 SAFETY

TOM,

WHILE RECENTLY AT THE GRICE RETAIL PROMOTION, HAD CONSUMER
COMPLAIN ABOUT M/700 BDL
300 ULTRA, HE HAD PURCHASED WHICH FIRES WHEN TAKEN OFF SAFETY. HE DID
NOT HAVE SERIAL NUMBER, BUT I REFERRED HIM TO YOU FOR ASSISTANCE.
DETAILS FOLLOW:
DENNY FLEDDERMAN 293 GEORGE ST.
ST. MARY'S, PA. 15857
(814) 781- 7828
F.Y.I. - JON
P.S. - ALSO CONTINUE TO HAVE COMPLAINTS WITH M/1187 3-1/2 S.MAG FEED.
(SECOND SHELL WON'T FEED
PROPERLY.) ONE IN PARTICULAR COMPLAINED HE HAD SENT GUN BACK TWICE-STILL
NOT FIXED-AND TIRED OF SHIPPING EXPENSE. SORRY - BUT REFERRED TO YOU
AGAIN.

4/8/02 Called aft morning