

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

April 14, 1992

Mr. David S. Guzy
13894 W. 21st Ave.
Golden, CO 80401

Dear Mr. Guzy:

Your recent letter that was addressed to our Wilmington, DE facility, regarding the difficulty you experienced while using your Model 700 30-06 caliber rifle, serial number 6635940, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of any kind with one of our products.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger when the safety was in the "fire" position.

We would be most interested in examining the rifle to try to determine the cause of the problem. To this end, we would appreciate your cooperation in sending the firearm via U.P.S. to:

Remington Arms Co., Inc.
Attn: J.A. Stekl, Product Service
14 Hoefler Ave.
Ilion, NY 13357

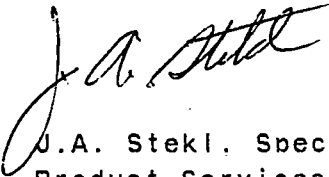
Please boldly mark the two (2) butt ends of the package "STEKL" to expedite handling.

If we find that a factory defect caused the problem, we will gladly make any necessary corrections at no charge.

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Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of assistance to you.

Sincerely,



J.A. Stekl, Specialist
Product Services

JAS:tpb

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