

DATE OPENED P/S: 1/17/95

6469

SET UP FILE
Please update 3/14/95

LAST NAME: Gimbert

FIRST NAME: Shannon

STREET: 109 HARRIS Road CITY: Charlottesville STATE: VA ZIP: 22903

HOME PHONE: ~~804~~ WORK PHONE: 804-924-9100 A.S. REPAIR: 95-08410

DATE OPENED REM: 3/10/95 DATE OF INCIDENT: _____ DATE CLOSED: 3/14/95

MFD. BY: REM CALIBER: 30-06 MODEL: 700 BOL

SERIAL A6670269 RAMAC: _____ DATE CODE: EQ DATE MFD: 10/1/78

_____ OBSOLETE? ☒ BULLET WEIGHT: _____

PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: PI ☒ P ☐ S ☐ C ☐ P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: FSR

PROBLEM CODE: _____ PROBLEM: _____

CAUSE CODE: 4039 CAUSE: NFF

DATE TO ANALYSIS: 3/13 CUSTODY: _____ DATE FROM ANALYSIS 3/13

ASSIGNED TO: SUPRY CLASSIFICATION: ☒ UNJ ☐ UNC ☐ UND ☐ J

PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)

SETTLEMENT AMOUNT: \$25

CUSTOMER CONCERN: AFRAID TO USE GUN 2nd incident
with this gun 1st time FBC, this time FSR
shot truck

COMMENTS: Sending box for him to ship gun to us for examination.

3/13 - Constructed letter to Shannon

ATTITUDE: IRATE----- ANGRY----- CALM ☒ PLEASED-----