

*Remington.*

**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

January 12, 1996

Ralph Geibel  
208 North Dr.  
Butler, PA 16001

Dear Mr. Geibel:

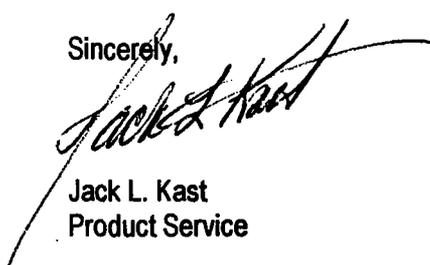
The live ammunition which you returned had three rounds that were manufactured at a different time than the other 14, witnessed by the fact that the three older appearing shells had a case mouth crimp which was a single 360 degree crimp, and the others were segmented. I do thank you for the follow-up; however, the necessary components are still missing.

We feel that our examination was accurate and our special price offer more than fair, given the fact that the incident case which caused the damage and the breech bolt were not returned and should have been retrievable. Further, in gun examinations similar to yours where I have examined guns for extreme high-pressure failures, I have found that the cartridge case invariably separates, leaving the case body in the chamber and the swelled case head in the breech bolt face.

Our offer of exchange remains open and unchanged, and we feel it is more than fair under the circumstances.

Our Service Department will continue to hold your gun and await your reply.

Sincerely,



Jack L. Kast  
Product Service

JLK:tp

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