

© was hesitant to give name or details,
just wanted to know if this gun was
in recall.

DATE: 1/13/94
TIME: 10:45
FILE #: _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

Toschia, his wife called

CUSTOMER NAME: Matt Grimm DEALER: _____
ADDRESS: 705A. Kimberly Ln. ADDRESS: _____
Georgetown TX 78626
PHONE: 1-800-299-6977 X355 PHONE: _____
PRODUCT: M/200 CODE/S/N: Not on recall B6558525
CALIBER: .270

CUSTOMER'S ATTITUDE: I verified this and made sure no one was opening or closing the bolt, safety, etc or even touching the gun!
BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Gun allegedly fired by itself, while no one was touching it, shooting a hole through the floor bed of a truck. No injury however truck doesn't run. © said the same thing happened to a friend's truck + M/200 last year.

RESOLUTION: I gave her my name + address, to return the gun. She said they first want to have a lawyer look at the gun.

COMMENTS: _____

