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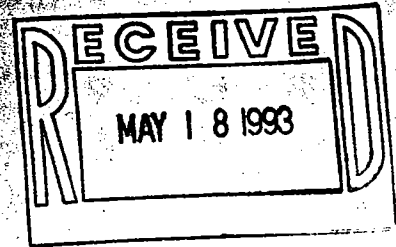
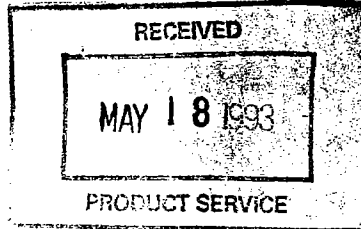
MAY 11 1993

CONSUMER SERVICE

Robert L. Howard
11237 Stone Mill Court,
Fredricksburg, VA 22407

May 5, 1993

Remington Arms Co., Inc.
Customer Services
1007-T Market Street,
Wilmington DE 19898



Dear Sirs,

I am writing concerning a serious problem that I have experienced with my Remington Model 700 BDL, caliber 30-06, serial number A6349270. I bought the rifle new from Best & Company, a discount store, in Falls Church Virginia in the fall of 1976.

The problem that I have is that the rifle will fire at times when the safety is moved from the safe to fire position. When this has happened I have been fortunate enough to have been handling the rifle in a safe manner and I have not shot anyone or anything of value. In addition to being embarrassed, I have had a considerable piece taken out of my right thumb due to the recoil of the rifle with my thumb on the safety.

I consider the rifle unsafe in its present condition. I understand that there were sufficient problems with the Model 600 Remington rifles that also used the Walker Fire Control System to have these rifles to be recalled, but there was no recall of the Model 700 rifles. I am sure that Remington is aware of the problem.

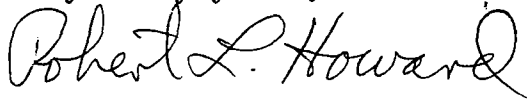
I am a veteran that served in the U. S. Navy as an Aviation Ordnanceman. I have been a long time member of the N.R.A. I have shot in matches sanctioned by the Defence Civilian Marksmanship program under the sponsorship of the Virginia Rifle and Pistol Association and others.

(2)

I consider myself to be an experienced and safe rifleman.

I am asking that you provide me with the means of repairing this rifle so that it is safe to use. I hope to hear from you in the near future.

Very truly yours,

A handwritten signature in cursive script that reads "Robert L. Howard". The signature is written in dark ink and is positioned below the typed name.

Robert L. Howard

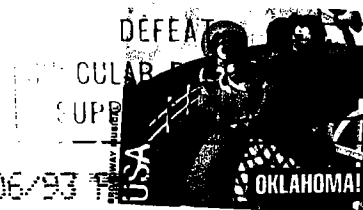


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Product Service
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