

DATE: 11/18/93
 TIME: 2:00
 FILE #: _____
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Don Misich
 ADDRESS: RR1 Box 26
Hubbardville NY 13355
 PHONE: 315-437-2881 W
691-9204
 PRODUCT: M1700 A0L 12/250
 CALIBER: _____

DEALER: _____
 ADDRESS: _____
 PHONE: _____
 CODE/S/N: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: He and a friend both chide their
gun do the following: chamber a round ^{or dry cycle} w/ safety on,
pull the trigger, release the safety, and they will
fire. My Misich's gun has been altered by an outside
gunsmith. The trigger pull was set to 2 1/2 lbs.

RESOLUTION: _____

COMMENTS: _____