

DATE OPENED P/S: 8/18/95 7000  
LAST NAME: Hidden Acres Gun & Taxidermy  
FIRST NAME: \_\_\_\_\_  
STREET: W. Main St. CITY: Stanley STATE: Va ZIP: 22851  
HOME PHONE: \_\_\_\_\_ WORK PHONE: 703 788 3255 A.S. REPAIR: 95-  
DATE OPENED REM: 8/18 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 8/18  
MFD. BY: Rem CALIBER: 7MM Mag MODEL: 700  
SERIAL E6839494 RAMAC: \_\_\_\_\_ DATE CODE: OP DATE MFD: 7/95  
\_\_\_\_ OBSOLETE? X BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A T O (Circle one) TYPE CONCERN: PI PD PSC P/S  
CONCERN CODE: 1010 CUSTOMER'S CONCERN: BIF  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 4010 CAUSE: WAFIE  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: Kest CLASSIFICATION: ☒ UNJ UNC UND J  
PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)  
SETTLEMENT DETAIL: Repair @ source charge only \$2000  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----