

December 3, 2004

5#
10/91

Howard D. Johnston
2177 Alvin Head Road
Springfield, Tn. 37172
615-384-9736
615-417-9736

Remington Armes
14 Hoefler Avenue
Ilion, N.Y. 13357
Attn: Product Services

Trig ASSM contaminated
w/ PARTIALLY DRIED + STICKY LUBRICATION
residue causing SEAR AND STICK TO
SIDE PISTON. Replace + PACK ACTION.
At 1/2 ms P. Quote.

To Whom It May Concern:

Regarding: Remington Model 700 BDL 270 Serial #C6680526
In November, 2003 I had a hang fire in the deer woods with the Remington
Core Lock Ammunition. I changed ammunition thinking that was the problem.
On November 27th, 2004 in the deer woods again I had a hang fire with
Winchester ammunition. The first shot was a hang fire. After bolting another
round the safety would not go from fire back to safety. The trigger would not
pull, so I worked the bolt, still it would not fire. On the 4th try it finally fired.
When I worked the bolt the rifle discharged before the bolt was completely
closed. Some fire came out the bolt at the locking lugs.
At this time I removed the bolt and called Remington. This was a very
dangerous situation. On November 30th I called Remington and talked to
Melissa. Her advice to me was that Remington needed this gun back.
I am shipping this gun to you today, December 3rd. Please give it immediate
attention and return it as soon as possible.

Thank you,

Howard D. Johnston

1023
4015

12/10
10/91
Serial Number:

C6680526

Model: 700



RE00089204