

Remington Arms Company, Inc.

Sporting Arms - Ammunition - Targets - Traps

Ilion, NY 13357

26 February 2002

Charles Kovacs
2562 Honeysuckle
Richardson, TX 75082

RE: Model 700 concern

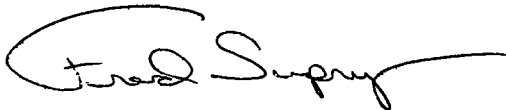
Dear Mr. Kovacs:

I have enclosed the ARS label for you to send your rifle to my attention for examination and repair. It is best that you remove the scope so it does not get damaged in shipment.

As we agreed I have issued the paperwork needed to get you reimbursed for \$450.00 for the damages from your unfortunate incident. You should receive a check in three to four weeks.

Once we examine the rifle we will contact you to discuss our findings. I wish you many years of enjoying the shooting sports.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Co.
14 Hoefler Avenue
Ilion, NY 13357

315-895-3606

supryfl@remington.com

Consumer Affairs/Rifle-Centerfire/2002/Kovacs260202.doc

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