

CF7

M/700 SAFETY CONCERNS (60 MINUTES)

MR. *Dennis Kalota*

DATE *12-27-94*

DEAR MR. *Kalota*

YOUR RECENT LETTER THAT WAS ADDRESSED TO OUR *Wilmington*  
*Dennis* FACILITY, REGARDING THE DIFFICULTY YOU  
EXPERIENCED WHILE USING YOUR MODEL *700 BDL* RIFLE, HAS  
BEEN FORWARDED TO THIS OFFICE FOR HANDLING. *308 CAL # A6587848*

WE WERE INDEED SORRY TO HEAR THAT YOU WERE HAVING A PROBLEM  
OF ANY KIND WITH ONE OF OUR PRODUCTS.

GENERALLY, THE TYPE OF PROBLEM THAT YOU DESCRIBE RESULTS FROM  
EITHER IMPROPER ADJUSTMENT OF THE TRIGGER ASSEMBLY OUTSIDE OF  
OUR FACTORY, FROM IMPROPER MAINTENANCE OF THE RIFLE, FROM  
INADVERTENT CONTACT WITH THE TRIGGER WHEN THE SAFETY WAS IN  
THE FIRE POSITION, OR FROM INADVERTENT CONTACT WITH THE  
TRIGGER WHEN PUSHING THE SAFETY LEVER FROM SAFE TO THE FIRE  
POSITION.

WE WOULD BE MOST INTERESTED IN EXAMINING THE RIFLE TO TRY TO  
DETERMINE THE CAUSE OF THE PROBLEM. WE WOULD APPRECIATE YOUR  
COOPERATION IN SENDING THE FIREARM VIA UPS TO:

REMINGTON ARMS CO., INC.  
ATTN: DENNIS SANITA, PRODUCT SERVICE  
14 HOEFLER AVE.  
ILION, NY 13357

PLEASE BOLDLY MARK THE TWO (2) BUTT ENDS OF THE BOX *SANITA* "KAST" TO  
EXPEDITE HANDLING. ALSO; INCLUDE A BRIEF LETTER THAT INCLUDES  
YOUR RETURN ADDRESS, YOUR CONCERN, AND YOUR TELEPHONE NUMBER.

UPON RECEIPT WE WILL EXAMINE YOUR RIFLE AND REPORT OUR  
FINDINGS TO YOU.

THANK YOU FOR BRINGING THIS MATTER TO OUR ATTENTION.

PS; FOR YOUR REFERENCE MY DIRECT PHONE NUMBER IS:  
(315) 895-3558

SINCERELY,

DENNIS J. SANITA  
PRODUCT SERVICE

PS03601