

April 17, 1994

To: Customer Service  
Remington Arms Co., Inc.  
P.O. Box 179  
Ilion, NY 13357

From: Curtis Kleintop  
1961 Echo Rd.  
Slatington, PA 18080

Dear Customer Service,

I am writing to you because of an episode of the popular TV show "60 MINUTES" that I saw several weeks ago. The specific episode dealt with the safety for firearms. There were several examples of firearms that were being sold in the United States that were unsafe (for lack of a better term) or exhibited unsafe characteristics. As you are probably well aware they used the Remington Model 700 bolt action rifle as one of these examples. I own a Remington Model 700 bolt action rifle (270 caliber). I use it every fall to hunt Pennsylvania white tail. I also own a Remington Model 870 Wingmaster pump action shotgun (12 gauge). I have always been fond of your products but I am concerned about what I saw on TV and about the possibility that I may be using an unsafe firearm. I may have experienced the problem that was described on the show: discharge of the firearm by releasing the safety. I have several friends that own Model 700s. One of them owns a 30-06 caliber and has definitely experienced this problem. I am encouraging him to write to you also.

The purpose for my writing to you is to get your response to the "60 MINUTES" episode and to find out if there is any substance to the claims that were presented. I also want to know if there are any modifications, either to the firearm or to its operation, that are required to insure its safe operation.

Thank-you in advance for your timely response.



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Curtis D. Kleintop