

CF7 M7700 SAFETY CONCERNS (60 MINUTES)

MR. *Walden*

DATE *12-27-94*

DEAR MR. *LaPine*

YOUR RECENT LETTER THAT WAS ADDRESSED TO OUR *Winchester*
Branch FACILITY, REGARDING THE DIFFICULTY YOU
EXPERIENCED WHILE USING YOUR MODEL *700 LH* RIFLE, HAS
BEEN FORWARDED TO THIS OFFICE FOR HANDLING. *51# B6688971*

WE WERE INDEED SORRY TO HEAR THAT YOU WERE HAVING A PROBLEM
OF ANY KIND WITH ONE OF OUR PRODUCTS.

GENERALLY, THE TYPE OF PROBLEM THAT YOU DESCRIBE RESULTS FROM
EITHER IMPROPER ADJUSTMENT OF THE TRIGGER ASSEMBLY OUTSIDE OF
OUR FACTORY, FROM IMPROPER MAINTENANCE OF THE RIFLE, FROM
INADVERTENT CONTACT WITH THE TRIGGER WHEN THE SAFETY WAS IN
THE FIRE POSITION, OR FROM INADVERTENT CONTACT WITH THE
TRIGGER WHEN PUSHING THE SAFETY LEVER FROM SAFE TO THE FIRE
POSITION.

WE WOULD BE MOST INTERESTED IN EXAMINING THE RIFLE TO TRY TO
DETERMINE THE CAUSE OF THE PROBLEM. WE WOULD APPRECIATE YOUR
COOPERATION IN SENDING THE FIREARM VIA UPS TO:

REMINGTON ARMS CO., INC.
ATTN: DENNIS SANITA, PRODUCT SERVICE
14 HOEFLER AVE.
ILION, NY 13357

PLEASE BOLDLY MARK THE TWO (2) BUTT ENDS OF THE BOX *SANITA* "KAST" TO
EXPEDITE HANDLING. ALSO; INCLUDE A BRIEF LETTER THAT INCLUDES
YOUR RETURN ADDRESS, YOUR CONCERN, AND YOUR TELEPHONE NUMBER.

UPON RECEIPT WE WILL EXAMINE YOUR RIFLE AND REPORT OUR
FINDINGS TO YOU.

THANK YOU FOR BRINGING THIS MATTER TO OUR ATTENTION.

PS; FOR YOUR REFERENCE MY DIRECT PHONE NUMBER IS:
(315) 895-3558

SINCERELY,

DENNIS J. SANITA
PRODUCT SERVICE

PS03889