

March 21, 1995

Les McGraw
19 Ash Street
Newport, KY 41071

Remington Arms Company, Inc.
Arms Service Division
Ilion, NY 13357

Gentlemen:

I am the proud owner of several of your fine firearms. I have always been more than pleased with the performance of your rifles and shotguns, with their reliability and their accuracy.

However, I purchased a model 700 rifle in 30-06 for the 1994 hunting season, and I am having serious problems with the gun. The second day into hunting I was prepared to take a shot at an animal, I squeezed the trigger in anticipation only to find I had forgotten to take the safety off. I switched the safety off and the gun fired by itself with my finger outside of the triggerguard. I did not believe it was true at first, but after repeating my initial procedure several times, the same thing happened over and over again.

I was very disappointed, but after speaking with a friend, he said he had heard there were other Remington rifles that had the same problem. Knowing and trusting the reliability of the Remington 700, I opted to purchase another rifle, first checking to be sure that this one did not have the problem of my original rifle. I am pleased to say that it did not.

I would like to see about having the rifle with the safety problem either repaired or replaced at your discretion, as the rifle is of no use to me in its present condition.

Your attention to this matter will be greatly appreciated and will help to regain and strengthen my trust in the Remington Arms Company and well as help me to see that it will be safe to purchase more of your firearms in the future.

Sincerely,

Les McGraw
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