

DATE: 4/7/94
 TIME: 9:30 AM
 FILE #: _____
 CALL IS (TO) FROM CUSTOMER

Set up file

RECORD OF TELEPHONE CALL

CUSTOMER NAME: PETE MISHKO DEALER: _____
 ADDRESS: _____ ADDRESS: _____
 PHONE: 814-467-8684 home PHONE: _____
814-472-1120 work Ext. 12
 PRODUCT: M/700 CODE/S/N: _____
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASED

CUSTOMER CONCERN: (60 min letter attached) * +

RESOLUTION: Agreed to return for repair.

* has since bought a new M/700

COMMENTS: 4/25/94 - L/C. received & repaired as R-94 13912