

Scott Menzies
8 Manor Place
Huntington Station, NY 11746

May 4, 1994

Mr. Ed Joy
Remington Arms Company
PO Box 179
Ilion, NY 13357

Dear Mr. Joy:

Re: Model No. 700ADL
Serial No. B6837357
Type of Action: Bolt
Caliber: 30-06

I spoke to you several months ago about the above Remington gun I own. When I switch the safety button to fire, it fires without pulling the trigger. Also, I cannot open the bolt on the gun. Since this is very dangerous, I hope you will correct the problem. I have several other Remington guns and have been very happy with them. I hope you will repair this gun so I can continue to enjoy using your Remington products.

Please send me confirmation when you receive this package and the approximate time it will be returned to me. If you need to reach me, my phone number is (516) 549-7763. I hope I will hear from you shortly.

Thank you very much.

Sincerely,

Scott Menzies
Scott Menzies