

Number: ML237033

Model: 700ML



RE00070210

Shooters Services Division  
14 Hoefler Avenue  
Livonia, NY 13357

CC: Rena, Remington Corporate Consumer Services, Extension 8781  
Jason Spragley, Remington Arms Corporate Office, Extension 8774  
Attachments: "Sequence of Events", Receipt of Purchase, Copy of Repair Slips

To Whom It May Concern:

In the following paragraphs I will describe my thoughts about the issues that my sons and I have experienced as a result of owning two Remington 700ML rifles. I will be referencing the attached "Sequence of Events".

My sons Jason (age 16) and Chris (age 19) wanted to purchase a muzzleloader to deer hunt with me, here in Michigan. We had decided on the Remington 700ML since the rifles were within their price range. I own a Ruger 77/50, and the Ruger was out of their price range at the time.

The rifles were purchased from Shooters Services in Livonia, Michigan, the day after Christmas 2002 (12/26/02). One of the rifles was the display rifle, the other was in a sealed box. Upon inspection of the display rifle, we had not seen any reason for concern. We typically only purchase rifles in factory sealed boxes.

At the time, I had already worked up an accurate load for my Ruger 50 caliber muzzleloader, and had given the same recommendations to two of my co-workers, both Remington owners (one stainless steel and one black). Their accuracy results were the same as mine, so my sons and I shot the load as shown on 12/28/02 (95 gr. Of Goex FFg / 300 gr. Hornady XTP / T.C. Sabot 50/45). The rifles shot very well and sighting in at 50 yards was accomplished.

During the first time out, we had experienced the following:

- Shooter hit in the face by debris apparently coming from a leak around the tightened breech plug area. We had applied grease on the threads prior to shooting to ease in disassembly. The grease was on our faces. I must note that the plastic weather shield was installed prior to shooting the rifles.
- The debris collected on the bolt and made the bolt virtually inoperative after 6 – 8 shots. Disassembly of the bolt from the gun was required to continue shooting. Soapy water and a patch cleaned up the mess.
- The bolt retaining screw on one of the rifles had gotten burred up on the end and was interfering with the bolt operation.