

September 11, 2002

Remington Arms
14 Hoefler Av.
Ilion, New York 13357
Attn: Arms Services (Nicole)

Arms Services,

Per your customer service representative, Nicole, I am returning one Remington, model 700, ADL Synthetic Youth 243 rifle, serial # E6657290. Please refer to the following information:

Name: Pamela S. Phillips
Address: 30 Brookmeadow
Wimberley, Texas 78676
Telephone Number: Hm. 512-847-1758
Wk. 512-847-5729 Ext. 602
Wk. 512-847-9642 Private Line

*Could not duplicate
TA sticky residue
Install new TA
clean action
under warranty
FCS
10/1/02*

This rifle fired when I moved the safety from on to off. I was sighted on an axis deer, at which time I moved the safety with my right thumb and forefinger. Because I chose to move the safety with both thumb and forefinger, I am certain that I did not accidentally trip the trigger. In addition, the rifle has not been altered in any way and has only been shot approximately 12 times. I still have the original box of shells.

While I am a novice hunter, I hunt with an extremely experienced hunter who was present when the misfire happened. The rifle was a gift from this friend, and he was greatly upset at the situation. Not only was I upset, but frightened also. I could have easily taken the safety off while in the pickup which of course would have resulted in disaster.

As I am an avid outdoor woman, I am familiar with the Remington tradition and reputation. I am requesting that this defect be researched and the rifle replaced by Remington at no charge to me. Currently, I am not certain whether I would want to replace the same rifle as I would be concerned that the same thing would happen again, unexpectedly. I am also requesting that my shipping charges be reimbursed. Please advise me of my options before acting in this matter.

Respectfully,

Pamela S. Phillips

Pamela S. Phillips

Serial
Number:

E6657290

Model: **700**



RE00052766

6/12/2000