

Remington Arms Company, Inc.
Sporting Arms - Ammunition - Targets - Traps
Ilion, NY 13357

12 December 2001

James H. McCauley
McCauley, Webster, & Emrick
PO Box 196
1710 Washington Blvd.
Belpre, OH 45714

RE: Your Client: Al Poling

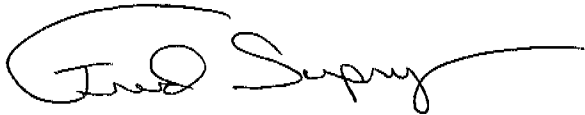
Dear Mr. McCauley:

We were sorry to learn of your client's unfortunate incident. We take allegations of non-conforming product very seriously, and try to determine the cause of the incident. We would like to examine the firearm at our firearm factory in Ilion, NY. We will do no destructive testing without your prior written approval. Once we complete our examination we will contact you to discuss our findings.

I have enclosed an ARS label for your use to return the firearm to my attention for examination. Please include a letter inside the shipping box, on your letterhead, giving a brief description of the incident. Mark the end labels of the shipping box "SUPRY" to expedite the shipment to my attention. If you have any questions my direct line is 315-895-3606 and my office hours are 7:00 AM to 3:30 PM Eastern time.

I look forward to working with you to close this concern.

Sincerely,



Fred Supry
Consumer Affairs Specialist
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

supryfl@remington.com