

**Remington Arms Company, Inc.**

Sporting Arms - Ammunition - Targets - Traps

**Ilion, NY 13357**

27 March 2002

James H. McCauley  
McCauley, Webster, & Emrick  
PO Box 196  
1710 Washington Blvd.  
Belpre, OH 45714

RE: Your Client Al Poling  
Our file #: 44029  
Model 700 Serial #: C6398076

Dear Mr. McCauley:

Thank you for sending Mr. Poling's rifle in for our preliminary examination. Our examination showed the following:

- A non-Remington synthetic stock was assembled to the M/700 action. The safety slot cutout on this stock interferes with the proper movement of the safety arm. The safety arm is hitting on the rear of the stock impeding its full rearward travel.
- The trigger had been fitted with some type of trigger-shoe that was not currently on the firearm. The right side of the trigger has markings from the screws that held the trigger-shoe on the trigger.
- The sear cam movement is sluggish due to a sticky residue in the trigger assembly. The sear cam should move freely with no restrictions. The sticky residue was probably due to the use of oil that as it evaporates leaves a shellac like residue. Remington recommends using synthetic based oil such as Rem-Oil, which evaporates much cleaner.
- Removing the action from the stock to examine the trigger assembly showed that the factory trigger settings had been changed. The trigger had no over-travel, the sear engagement coverage was about ½ of the factory setting, and the trigger pull was set to 2 ½ pounds. That is 1 pound below our minimum factory specifications.

Based on our findings, we offer to install a new trigger assembly, install a Remington synthetic stock, and to clean and test the rifle at no charge as a gesture of goodwill.

Visit our web site: [www.remington.com](http://www.remington.com)

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The firearm has been reassembled in its "as received" condition, put back in the gun box it was shipped in, and placed in holding storage until we hear from you. Again, we thank you for the opportunity to examine this rifle.

Sincerely,

Fred Supry  
Consumer Affairs Specialist  
Remington Arms Co.  
14 Hoefler Avenue  
Ilion, NY 13357

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Consumer Affairs/Rifle-Centerfire/2002/PolingMcCauley270302.doc

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