

# Remington Arms Company, Inc.

Sporting Arms – Ammunition – Targets – Traps

Ilion, NY 13357

2 October 2002

R.W. Quinn  
250 Herman Road  
Reidsville, NC 27320

Dear Mr. Quinn,

We examined a rifle that you returned because “sometime the trigger is hard to pull – when you fire it and flip another round in the chamber it fires without pulling the trigger.”

Our examination showed that the sear was stuck to the sidewalls of the trigger housing due to a build-up of sticky, gummy residue. This residue was most likely dried WD-40. When WD-40 evaporates it leaves a sticky residue which can interfere with the proper working of the firearm. Please use one of the newer synthetic based oils, such as REM-OIL in your firearm. These oils do not leave the sticky residue when they evaporate.

Also we found that the trigger settings had been altered creating an unsafe condition. The trigger would not reliably return under the sear, and the trigger had minimal over-travel.

To repair this rifle we are going to clean the action and install a complete new trigger assembly. You will be receiving a quote for about \$20.00 to do this service. If you have any questions feel free to contact me.

Sincerely,



Fred Supry  
Consumer Affairs Specialist  
Remington Arms Company  
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Ilion, NY 13357

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Consumer Affairs/Rifle-Centerfire/2002/QuinnRW021002.doc

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