

*Remington.*



## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

July 29, 1991

Mr. Midge Stokley  
P.O. Box 792  
Haines, AK 99827

Dear Mr. Stokley:

Your letter of July 13, 1991 that was addressed to our Wilmington, DE facility, regarding the difficulty that you recently experienced with your Model 860 350 Rem. mag caliber rifle, serial number 118833, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of any kind while using one of our products. However, we are certainly glad that no one was injured as a result of it.

All Model 800 series rifles made prior to 1975, which includes your rifle, were recalled for replacement of the trigger mechanism. This recall began in 1978, and used direct contact with retailers, such as Chandler's, and very widespread advertisements in gun and hunting magazines.

We need to examine your rifle to determine the cause of the difficulty you experienced, and of course, we would like to replace the trigger mechanism (fire control) at no-charge, as consistent with our recall program for this model.

Please, at your convenience, return the rifle via U.P.S. transportation charges C.O.D. for the no-charge recall modification to:

Remington Arms Co., Inc.  
Attn: J.A. Stekl, Specialist  
Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

-2-

If we find the rifle to be factory defective, we will gladly assume responsibility for the damages to the truck. For this eventuality, please include a copy of the repair bill.

Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of service to you.

Sincerely,



J.A. Stekl, Specialist  
Product Services

JAS:tpp