November 8, 1999

Dear Mr. Supry,

I called you awhile back about my 6mm rifle. A friend and I where sighting in my rifle when a Remington shell I shot malfunctioned. I loaded the shell and when I shot the primer blew out. Some of the powder and parts of the primer came out the back of the bolt and hit me in the face. When I tried to load the rifle again the shell would not go in. We finally got a shell to go down in the barrel but the bolt would not go down. When the bolt finally went down it would scuff the shell. The last shell I put in fired when I bolted in the barrel. We shot the gun 10 to12 times before the first shell malfunctioned and it worked fine. I believe it damaged something in the rifle and I would like to see if it could be fixed. My home phone number is 901-627-2594.

Sincerely,

Tammy Simmons

TAMMY SIMMONS Company: 145 Street: ZIP Code: |3|8| 95|9 City: NEW BERN State: FRED Supry **UPS GroundTrac** TRACKING NUMBER 06 5000 UPS Authorized Return Service 01118614 2/97 W GroundTrac A.R.S. Tracking Number REF #/DATE 1Z E13 390 06 5000 1<u>02</u> 4