

DATE OPENED P/S: 12/15/94
LAST NAME: Shawmut Distributors
FIRST NAME: 1
STREET: Box 904, 301 US Route 1 CITY: Kittery STATE: ME ZIP: 03904
HOME PHONE: _____ WORK PHONE: (207) 439-9222 A.S. REPAIR: 94-35740
DATE OPENED REM: 12/12/94 DATE OF INCIDENT: _____ DATE CLOSED: _____
MFD. BY: Rem CALIBER: 10 MODEL: SP10
SERIAL RM006498 RAMAC: _____ DATE CODE: XN DATE MFD: 12/1/93

OBSOLETE? X BULLET WEIGHT: _____
PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD P(S) C P/S
CONCERN CODE: 1023 CUSTOMER'S CONCERN: DELAYED FIRING
PROBLEM CODE: 4014 PROBLEM: DP
CAUSE CODE: 4014 CAUSE: DP
DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____
ASSIGNED TO: SUPRY CLASSIFICATION: UNJ UNC UND I
PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)
SETTLEMENT AMOUNT: _____
CUSTOMER CONCERN: "Fails to fire then fires when you set gun down..."

COMMENTS: Ken Rowlands - checked gun - found disconnector improperly positioned due to missed butt mill operation - Ken repaired F.C. Even though we could not duplicate concern this may have contributed or the concern could have been ammo related.

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED-----