

RD-6932

D.I. Took this
call & flagged for
you. Need to set
up a file.

DATE : 2/16/90
TIME : 9:45
FILE # :
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Larry Schenewerk → SCHENEWERK
DEALER: 1

ADDRESS: 615 Terrace Dr. ADDRESS: RECEIVED

California MO 65018

FEB 19 1990

PHONE: 314 796-2147. w PHONE: D.J. SANITA

PRODUCT: 700 BDL CODE (S/N) 6486174

CALIBER: 30-06

10-15 yr. old gun → NOT ON TARP

CUSTOMER'S ATTITUDE:

BEGINNING: ___ IRATE ___ ANGRY ☒ CALM ___ PLEASED

AT END: ___ IRATE ___ ANGRY ☒ CALM ___ PLEASED

CUSTOMER CONCERN: Alleged follow down 3 or 4 times

Only happens, allegedly, sometimes.
Loads rifle w/ full magazine + 1 rd in
chamber Push safety from safe to fire
position + "gun feels like trigger is back"

RESOLUTION: Works bolt +, allegedly, guns fires
when bolt handle is in process of closing
Has been happening 3 years, allegedly.

COMMENTS: Customer stated he'd want a
new trig. any. regardless of
findings.