

**Remington®**



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

**ILION, NEW YORK 13357**

TELEPHONE (315) 894-9961

bcc: Arms Service  
R - 90-10722  
Hold for reply  
F. Supry - J. Hutton

April 4, 1990

Mr. Charles R. Singleton  
408 Damascus Rd.  
Enterprise, AL 36330

Dear Mr. Singleton:

Examination has been completed on the Model 700 ADL 270 Win. caliber rifle, serial number B6583470, that you returned to us a short time ago because, "when the gun is loaded and the safety switch is moved to fire, the weapon fires."

The returned firearm, which was produced in August of 1984, has been thoroughly examined and found to contain our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections before being shipped from our factory.

The general condition of the rifle appeared to be very good. In going over the individual parts, we found the headspace, recoil shoulders and chamber all to be normal.

Examination of the rifle and trigger assembly could not duplicate the malfunction that you reported. All tolerances and dimensions were found to be normal. Trigger pull was measured to be 5-1/2 pounds and the sear-lift with the safety in the "on-safe" position was also within specifications at .014".

Removal of the barreled-action from the stock revealed that the under-side of the receiver was dripping wet with excessive oil. The inside of the trigger assembly was also contaminated with excessive oil. While the trigger assembly is presently working properly (at room temperature) it is entirely possible that the contamination present in the assembly caused the internal trigger parts to hang up and resulted in the malfunctions you experienced.

I'm sure you realize that a firearm, like any fine piece of machinery, needs a certain amount of preventative maintenance and cleaning to insure proper operation.

Since we found the trigger assembly to function properly, we can either clean the present assembly or, if it will better restore your confidence in the rifle, we will install a new trigger assembly at no-charge, as a gesture of good-will (either option is subject to a \$10.00 handling charge plus return postage). We will await your decision and reply.

Thank you for affording us the opportunity to examine your rifle and report our findings.

Sincerely,

J.A. Stekl, Specialist  
Product Service

JAS:tp

*Remington Arms Company, Inc.*

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