

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL		Serial Number: 6299475	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO 1 OWNER PRIOR TO ME			
Name: CHRIS SCAVELLO		Date of Purchase: 11/85	
Address (no PO Boxes): 943 POND VIEW LANE			
City: PHOENIXVILLE			
State: PA		Zip: 19460	
Phone (Daytime): 610-917-9388		Fax: 610-458-3759	
E-mail Address: SCAGAROO@AOL.COM			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
1.	Please describe your problem: RIFLE SAFETY DOES NOT ALWAYS ENGAGE PROPERLY.		
2.	DELAY FIRES		
3.	FIRED ONE TIME WHEN CLOSING BOLT		
Ammunition Information: HORNADY, FEDERAL, REMINGTON			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information: I DO NOT HANDLOAD			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: HOPPES & REMINGTON PRODUCTS			
How often do you clean the bore? (Months or Number of rounds) YEARLY			
How often do you clean the action? (Months or Number of rounds) YEARLY			
How often do you clean the trigger assembly? (Months or Number of rounds) YEARLY			
Brand of lubricant used: HOPPES & REMINGTON PRODUCTS			
How often do you lubricate the bore? (Months or Number of rounds) YEARLY			
How often do you lubricate the action? (Months or Number of rounds) YEARLY			
How often do you lubricate the trigger assembly? (Months or Number of rounds) YEARLY			

Notes  
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Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Comments: <u>I TRY TO MAINTAIN ALL MY FIREARMS IN A SAFE &amp; PROFESSIONAL MANNER</u>
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <u>N/A</u>
What were the services performed? <u>HAS PERFORMED FLAWLESSLY FOR 15+ YEARS</u>
Ship your INSURED firearm by either UPS or Parcel Post to:
<b>Remington Arms Co., Inc.</b> <b>Attn: Arms Service Division</b> <b>14 Hoefler Avenue</b> <b>Ilion, NY 13357</b>
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <ul style="list-style-type: none"> <li>:: Record the serial number of your firearm before sending it.</li> <li>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</li> <li>:: Remove all accessories from your firearm to prevent loss or damage.</li> <li>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</li> </ul> <p>Charge repairs will be processed using the following guidelines:</p> <ul style="list-style-type: none"> <li>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</li> <li>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</li> </ul>

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