

Remington.
REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

June 22, 1994

Mr. E. Einar Swanson
12759 Overbrook Rd.
Shawnee Mission, KS 66209

Dear Mr. Swanson:

Your recent letter that was addressed to our Wilmington, DE facility, regarding the difficulty you experienced while using your Model 700 left hand 7mm mag. caliber rifle, has been forwarded to office for handling.

We were indeed sorry to learn of your having a problem of any kind with one of our products.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger when the safety was in the fire position.

We would be most interested in examining the rifle to try to determine the cause of the problem. We would appreciate your cooperation in sending the firearm via UPS to:

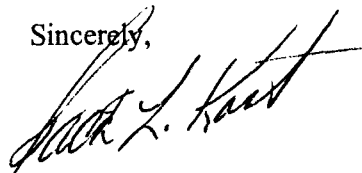
Remington Arms Co., Inc.
Attn: Jack Kast, Product Service
14 Hoefler Ave.
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the box "Kast" to expedite handling.

The current produced Model 700 bolt action rifle has a trigger assembly, which will allow the bolt assembly to be opened with the safety assembly in either the safe or fire position. This current type assembly can be installed on your rifle.

Thank you for bringing this matter to our attention.

Sincerely,



J.L. Kast
Product Service

JLK:tp

PS05660